A bill to be entitled

An act relating to public records; amending s. 119.07, F.S.; requiring each agency head to designate a custodian of public records and to display the contact information for the custodian under certain circumstances; requiring a public records request to be made to certain persons in order for the requestor to be eligible for reimbursement of attorney fees; correcting a cross-reference; amending s. 119.0701, F.S.; revising required provisions in a public agency contract for services regarding a contractor's compliance with public records laws for contracts signed or amended on or after a specified date; specifying penalties for a contractor who fails to comply with certain provisions; amending ss. 497.140, 627.311, and 627.351, F.S.; conforming crossreferences; providing an effective date.

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Be It Enacted by the Legislature of the State of Florida:

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Section 1. Paragraphs (b) through (i) of subsection (1) of section 119.07, Florida Statutes, are redesignated as paragraphs (d) through (k), respectively, present paragraph (i) is amended, and new paragraphs (b) and (c) are added to that subsection, to read:

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119.07 Inspection and copying of records; photographing

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CODING: Words stricken are deletions; words underlined are additions.

public records; fees; exemptions.-

(1)

- (b) Each agency head shall designate a custodian of public records. If the agency has a website, it shall display the contact information for the custodian of public records on the home page of the agency's website.
- (c) A request to inspect or copy public records must be made directly to the custodian of public records, a member of the agency's governing body, or the agency head in order for the requestor to be eligible for attorney fees under s. 119.12.
- (k)(i) The absence of a civil action instituted for the purpose stated in paragraph (i) (g) does not relieve the custodian of public records of the duty to maintain the record as a public record if the record is in fact a public record subject to public inspection and copying under this subsection and does not otherwise excuse or exonerate the custodian of public records from any unauthorized or unlawful disposition of such record.
- Section 2. Section 119.0701, Florida Statutes, is amended to read:
 - 119.0701 Contracts; public records.-
 - (1) For purposes of this section, the term:
- (a) "Contractor" means an individual, partnership, corporation, or business entity that enters into a contract for services with a public agency and is acting on behalf of the public agency as provided under s. 119.011(2).

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(b) "Public agency" means a state, county, district, authority, or municipal officer, or department, division, board, bureau, commission, or other separate unit of government created or established by law.

- (2) In addition to other contract requirements provided by law, each public agency contract for services <u>entered into or</u> amended on or after July 1, 2016, must include:
- (a) The following statement, in substantially the following form, identifying the contact information of the public agency's custodian of public records in at least 14-point boldfaced type:

OF CHAPTER 119, FLORIDA STATUTES, TO THE CONTRACTOR'S DUTY

TO PROVIDE PUBLIC RECORDS RELATING TO THIS CONTRACT,

CONTACT THE CUSTODIAN OF PUBLIC RECORDS AT ... (telephone number, e-mail address, and mailing address)....

- (b) A provision that requires the contractor to comply with public records laws, specifically to:
- $\frac{1.(a)}{(a)}$ Keep and maintain public records that ordinarily and necessarily would be required by the public agency in order to perform the service.
- 2.(b) Provide the public with access to public records on the same terms and conditions that the public agency would provide the records and at a cost that does not exceed the cost

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provided in this chapter or as otherwise provided by law.

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3.(c) Ensure that public records that are exempt or confidential and exempt from public records disclosure requirements are not disclosed except as authorized by law for the duration of the contract term and following completion of the contract if the contractor does not transfer the records to the public agency.

4. (d) Upon completion of the contract, Meet all requirements for retaining public records and transfer, at no cost, to the public agency all public records in possession of the contractor or keep and maintain public records that ordinarily and necessarily would be required by the public agency in order to perform the service. If the contractor transfers all public records to the public agency upon completion of the contract, the contractor shall upon termination of the contract and destroy any duplicate public records that are exempt or confidential and exempt from public records disclosure requirements. If the contractor keeps and maintains public records upon completion of the contract, the contractor shall meet all applicable requirements for retaining public records and provide requested records to a public agency pursuant to the requirements of this section. Upon request from the public agency's custodian of public records, all records stored electronically must be provided to the public agency in a format that is compatible with the information technology systems of the public agency.

(3) If a contractor does not comply with a public records request, the public agency shall enforce the contract provisions in accordance with the contract.

- (4) A contractor is only liable for attorney fees pursuant to s. 119.12 if the public records request is made to:
 - (a) The contractor's registered agent; or
- (b) An employee or agent of the contractor who acts, or purports to act, in a management or supervisory capacity.
 - Section 3. Subsection (5) of section 497.140, Florida Statutes, is amended to read:
 - 497.140 Fees.-

- (5) The department shall charge a fee not to exceed \$25 for the certification of a public record. The fee shall be determined by rule of the department. The department shall assess a fee for duplication of a public record as provided in s. 119.07(1)(a) and g
- Section 4. Paragraph (b) of subsection (4) of section 627.311, Florida Statutes, is amended to read:
- 627.311 Joint underwriters and joint reinsurers; public records and public meetings exemptions.—
 - (4) The Florida Automobile Joint Underwriting Association:
- (b) Shall keep portions of association meetings during which confidential and exempt underwriting files or confidential and exempt claims files are discussed exempt from the provisions of s. 286.011 and s. 24(b), Art. I of the State Constitution. All closed portions of association meetings shall be recorded by

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a court reporter. The court reporter shall record the times of commencement and termination of the meeting, all discussion and proceedings, the names of all persons present at any time, and the names of all persons speaking. No portion of any closed meeting shall be off the record. Subject to the provisions of this paragraph and s. $\underline{119.07(1)(f)-(h)}$ $\underline{119.07(1)(d)-(f)}$, the court reporter's notes of any closed meeting shall be retained by the association for a minimum of 5 years. A copy of the transcript, less any confidential and exempt information, of any closed meeting during which confidential and exempt claims files are discussed shall become public as to individual claims files after settlement of that claim.

- Section 5. Paragraph (x) of subsection (6) of section 627.351, Florida Statutes, is amended to read:
 - 627.351 Insurance risk apportionment plans.-
 - (6) CITIZENS PROPERTY INSURANCE CORPORATION. -
- (x)1. The following records of the corporation are confidential and exempt from the provisions of s. 119.07(1) and s. 24(a), Art. I of the State Constitution:
- a. Underwriting files, except that a policyholder or an applicant shall have access to his or her own underwriting files. Confidential and exempt underwriting file records may also be released to other governmental agencies upon written request and demonstration of need; such records held by the receiving agency remain confidential and exempt as provided herein.

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b. Claims files, until termination of all litigation and settlement of all claims arising out of the same incident, although portions of the claims files may remain exempt, as otherwise provided by law. Confidential and exempt claims file records may be released to other governmental agencies upon written request and demonstration of need; such records held by the receiving agency remain confidential and exempt as provided herein.

- c. Records obtained or generated by an internal auditor pursuant to a routine audit, until the audit is completed, or if the audit is conducted as part of an investigation, until the investigation is closed or ceases to be active. An investigation is considered "active" while the investigation is being conducted with a reasonable, good faith belief that it could lead to the filing of administrative, civil, or criminal proceedings.
- d. Matters reasonably encompassed in privileged attorneyclient communications.
- e. Proprietary information licensed to the corporation under contract and the contract provides for the confidentiality of such proprietary information.
- f. All information relating to the medical condition or medical status of a corporation employee which is not relevant to the employee's capacity to perform his or her duties, except as otherwise provided in this paragraph. Information that is exempt shall include, but is not limited to, information

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relating to workers' compensation, insurance benefits, and retirement or disability benefits.

- g. Upon an employee's entrance into the employee assistance program, a program to assist any employee who has a behavioral or medical disorder, substance abuse problem, or emotional difficulty which affects the employee's job performance, all records relative to that participation shall be confidential and exempt from the provisions of s. 119.07(1) and s. 24(a), Art. I of the State Constitution, except as otherwise provided in s. 112.0455(11).
- h. Information relating to negotiations for financing, reinsurance, depopulation, or contractual services, until the conclusion of the negotiations.
- i. Minutes of closed meetings regarding underwriting files, and minutes of closed meetings regarding an open claims file until termination of all litigation and settlement of all claims with regard to that claim, except that information otherwise confidential or exempt by law shall be redacted.
- 2. If an authorized insurer is considering underwriting a risk insured by the corporation, relevant underwriting files and confidential claims files may be released to the insurer provided the insurer agrees in writing, notarized and under oath, to maintain the confidentiality of such files. If a file is transferred to an insurer, that file is no longer a public record because it is not held by an agency subject to the provisions of the public records law. Underwriting files and

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confidential claims files may also be released to staff and the board of governors of the market assistance plan established pursuant to s. 627.3515, who must retain the confidentiality of such files, except such files may be released to authorized insurers that are considering assuming the risks to which the files apply, provided the insurer agrees in writing, notarized and under oath, to maintain the confidentiality of such files. Finally, the corporation or the board or staff of the market assistance plan may make the following information obtained from underwriting files and confidential claims files available to licensed general lines insurance agents: name, address, and telephone number of the residential property owner or insured; location of the risk; rating information; loss history; and policy type. The receiving licensed general lines insurance agent must retain the confidentiality of the information received.

3. A policyholder who has filed suit against the corporation has the right to discover the contents of his or her own claims file to the same extent that discovery of such contents would be available from a private insurer in litigation as provided by the Florida Rules of Civil Procedure, the Florida Evidence Code, and other applicable law. Pursuant to subpoena, a third party has the right to discover the contents of an insured's or applicant's underwriting or claims file to the same extent that discovery of such contents would be available from a private insurer by subpoena as provided by the Florida Rules of

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Civil Procedure, the Florida Evidence Code, and other applicable law, and subject to any confidentiality protections requested by the corporation and agreed to by the seeking party or ordered by the court. The corporation may release confidential underwriting and claims file contents and information as it deems necessary and appropriate to underwrite or service insurance policies and claims, subject to any confidentiality protections deemed necessary and appropriate by the corporation.

Portions of meetings of the corporation are exempt from the provisions of s. 286.011 and s. 24(b), Art. I of the State Constitution wherein confidential underwriting files or confidential open claims files are discussed. All portions of corporation meetings which are closed to the public shall be recorded by a court reporter. The court reporter shall record the times of commencement and termination of the meeting, all discussion and proceedings, the names of all persons present at any time, and the names of all persons speaking. No portion of any closed meeting shall be off the record. Subject to the provisions hereof and s. $119.07(1)(f) - (h) \frac{119.07(1)(d) - (f)}{119.07(1)(d)}$, the court reporter's notes of any closed meeting shall be retained by the corporation for a minimum of 5 years. A copy of the transcript, less any exempt matters, of any closed meeting wherein claims are discussed shall become public as to individual claims after settlement of the claim.

Section 6. This act shall take effect July 1, 2016.

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