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Proposed Committee Substitute by the Committee on Appropriations (Appropriations Subcommittee on Education)

A bill to be entitled

An act relating to independent postsecondary educational institutions; amending s. 1005.04, F.S.; requiring that certain institutions include specified information relating to student fees and costs in a disclosure to prospective students; creating s. 1005.11, F.S.; requiring the Commission for Independent Education to annually prepare an accountability report by a specified date; requiring licensed institutions to annually provide certain data to the commission by a specified date and authorizing administrative fines for an institution that fails to timely submit the data; requiring placement rates to be determined using a specified methodology; requiring the commission to establish a common set of data definitions; requiring the commission to establish certain benchmarks by rule; providing for the designation of certain licensed institutions as "high performing"; amending s. 1005.21, F.S.; revising the commission's membership; limiting the terms of commission members; amending s. 1005.22, F.S.; requiring the commission to approve an annual budget; providing for the review of certain complaints concerning institutions or programs which are not closed within a specified time; authorizing the commission to prohibit the enrollment of new students, or limit the number of students in a program at, a



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licensed institution under certain circumstances; amending s. 1005.31, F.S.; revising the commission's evaluation standards for licensure of an institution; requiring certain institutions to post a surety bond or similar financial security for specified purposes; requiring the commission to adopt rules; requiring the commission to examine an application for licensure and take certain actions within a specified period; amending s. 1005.32, F.S.; deleting a provision authorizing an institution that is a Florida corporation to apply for licensure by means of accreditation; requiring institutions granted licensure through accreditation to file a retention and completion management plan; amending s. 1005.36, F.S.; revising the criminal penalty for the unlawful closure of certain institutions; requiring the commission to create a Closed Institution Panel; providing membership and duties of the panel; providing that the panel's activities be conducted at the expense of certain institutions; amending s. 1005.37, F.S.; requiring the commission to annually determine fees to support the Student Protection Fund; providing that fees may not be collected under certain circumstances; amending s. 1005.39, F.S.; requiring the commission to determine whether certain personnel of licensed institutions are qualified and require certain personnel to complete continuing education and training; requiring the commission to annually verify that certain personnel have completed certain training



by a specified date; authorizing continuing education to be provided by licensed institutions under certain circumstances; requiring certain evidence be included in initial or renewal application forms provided by the commission; providing an effective date.

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Be It Enacted by the Legislature of the State of Florida:

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Section 1. Subsection (1) of section 1005.04, Florida Statutes, is amended to read:

1005.04 Fair consumer practices.-

- (1) Every institution that is under the jurisdiction of the commission or is exempt from the jurisdiction or purview of the commission pursuant to s. 1005.06(1)(c) or (f) and that either directly or indirectly solicits for enrollment any student shall:
- (a) Disclose to each prospective student a statement of the purpose of such institution, its educational programs and curricula, a description of its physical facilities, its status regarding licensure, its fee schedule, including all fees and costs that will be incurred by a student for completion of a program at the institution, and policies regarding retaining student fees if a student withdraws, and a statement regarding the transferability of credits to and from other institutions. The institution shall make the required disclosures in writing at least 1 week prior to enrollment or collection of any tuition from the prospective student. The required disclosures may be made in the institution's current catalog;
  - (b) Use a reliable method to assess, before accepting a



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student into a program, the student's ability to complete successfully the course of study for which he or she has applied;

- (c) Inform each student accurately about financial assistance and obligations for repayment of loans; describe any employment placement services provided and the limitations thereof; and refrain from promising or implying quaranteed placement, market availability, or salary amounts;
- (d) Provide to prospective and enrolled students accurate information regarding the relationship of its programs to state licensure requirements for practicing related occupations and professions in Florida;
- (e) Ensure that all advertisements are accurate and not misleading;
- (f) Publish and follow an equitable prorated refund policy for all students, and follow both the federal refund guidelines for students receiving federal financial assistance and the minimum refund guidelines set by commission rule;
- (q) Follow the requirements of state and federal laws that require annual reporting with respect to crime statistics and physical plant safety and make those reports available to the public; and
- (h) Publish and follow procedures for handling student complaints, disciplinary actions, and appeals.
- Section 2. Section 1005.11, Florida Statutes, is created to read:
- 1005.11 Accountability for institutions licensed by the Commission for Independent Education. -
  - (1) By March 15 of each year, the commission shall prepare



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an annual accountability report for licensed institutions. The report must contain, at a minimum, the graduation rates, including the number of graduates by program, retention rates, and placement rates for all licensed institutions.

- (2) By November 30 of each year, each licensed institution shall provide data to the commission in a format prescribed by the commission. Placement rates shall be determined using Florida Education and Training Placement Information Program methodology. The commission shall establish a common set of data definitions that are consistent with those used by the United States Department of Education for institutional reporting purposes.
- (3) The commission shall impose an administrative fine of not more than \$1,000 when a licensed institution fails to timely submit the required data to the commission pursuant to this section. Administrative fines collected under this subsection shall be deposited into the Student Protection Fund.
- (4) The commission shall establish by rule performance benchmarks to identify high-performing institutions licensed by the commission. Licensed institutions with graduation rates, retention rates, and placement rates equal to or higher than the average rates of all Florida universities, colleges, or career centers, as appropriate, may receive and use the designation of "high performing."
- Section 3. Paragraphs (c) and (d) of subsection (2) and subsection (3) of section 1005.21, Florida Statutes, are amended to read:
  - 1005.21 Commission for Independent Education. -
  - (2) The Commission for Independent Education shall consist



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of seven members who are residents of this state. The commission shall function in matters concerning independent postsecondary educational institutions in consumer protection, program improvement, and licensure for institutions under its purview. The Governor shall appoint the members of the commission who are subject to confirmation by the Senate. The membership of the commission shall consist of:

- (c) One member who is an employer of graduates of institutions licensed by the commission. The member may not have any other relationship with an institution subject to licensure by the commission except for his or her status as an employer of graduates of the institution from a public school district or Florida College System institution who is an administrator of career education.
- (d) One member who is a graduate of an institution subject to licensure by the commission. The member may not have any other relationship with an institution subject to licensure by the commission except for his or her status as an alumnus representative of a college that meets the criteria of s.  $\frac{1005.06(1)(f)}{1005.06(1)(f)}$ .
- (3) The members of the commission shall be appointed to 3year terms. Members may serve no more than three consecutive terms or and until their successors are appointed and qualified, whichever occurs first. If a vacancy on the commission occurs before the expiration of a term, the Governor shall appoint a successor to serve the unexpired portion of the term.
- Section 4. Paragraphs (e) and (k) of subsection (1) of section 1005.22, Florida Statutes, are amended, and paragraph (j) is added to subsection (2) of that section, to read:



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1005.22 Powers and duties of commission.-

- (1) The commission shall:
- (e) Administer the provisions of this chapter. To this end, the commission has the following administrative powers and responsibilities:
- 1. The commission shall adopt rules pursuant to ss. 120.536(1) and 120.54 for the operation and establishment of independent postsecondary educational institutions. The commission shall submit the rules to the State Board of Education for approval or disapproval. If the state board does not act on a rule within 60 days after receiving it, the rule shall be filed immediately with the Department of State.
- 2. The commission shall approve and submit an annual budget to the State Board of Education.
- 3. The commission shall transmit all fees, donations, and other receipts of money to the Institutional Assessment Trust Fund.
- 4. The commission shall expend funds as necessary to assist in the application and enforcement of its powers and duties. The Chief Financial Officer shall pay out all moneys and funds as directed under this chapter upon vouchers approved by the Department of Education for all lawful purposes necessary to administering this chapter. The commission shall make annual reports to the State Board of Education showing in detail amounts received and all expenditures. The commission shall include in its annual report to the State Board of Education a statement of its major activities during the period covered by the report.
  - (k) Establish and publicize the procedures for receiving



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and responding to complaints from students, faculty, and others concerning institutions or programs under the purview of the commission, and keep records of such complaints in order to determine the frequency and nature of complaints with respect to specific institutions of higher education. Complaints not closed within 90 days shall be reviewed by a committee appointed by the commission.

- (2) The commission may:
- (j) Prohibit a licensed institution from enrolling new students, or limit the number of students in a program at a licensed institution, based on the institution's performance.

Section 5. Subsections (5) through (16) of section 1005.31, Florida Statutes, are renumbered as subsections (6) through (17), respectively, subsection (2) and present subsection (6) are amended, and a new subsection (5) is added to that section, to read:

1005.31 Licensure of institutions.

(2) The commission shall develop minimum standards by which to evaluate institutions for licensure. These standards must include, at a minimum, at least the institution's: name, financial stability, purpose, administrative organization, admissions and recruitment, educational programs and curricula, retention and  $\tau$  completion, including a retention and completion management plan, career placement, faculty, learning resources, student personnel services, physical plant and facilities, publications, and disclosure statements about the status of the institution with respect to professional certification and licensure. The commission may adopt rules to ensure that institutions licensed under this section meet these standards in



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ways that are appropriate to achieve the stated intent of this chapter, including provisions for nontraditional or distance education programs and delivery.

- (5) The commission may require institutions that do not provide sufficient evidence of financial stability at the time of application for a provisional license or that are dependent upon financial resources located outside of the United States to post and maintain a surety bond to assist each enrolled student in completing his or her program of enrollment in the event that the institution closes before receiving its first annual licensure renewal. In lieu of a surety bond, the commission may require an institution to establish and maintain a cash deposit escrow account or an irrevocable letter of credit payable to the commission in an amount not to exceed 50 percent of the institution's projected revenue for its first year. The commission shall adopt rules to implement this subsection.
- (7)<del>(6)</del> The commission shall ensure through an investigative process that applicants for licensure meet the standards as defined in rule. Within 60 days after receipt of an application, the commission shall examine the application, notify the applicant of any apparent errors or omissions, and request any necessary additional information from the applicant. When the investigative process is not completed within the time set out in s. 120.60(1) and the commission has reason to believe that the applicant does not meet licensure standards, the commission or the executive director of the commission may issue a 90-day licensure delay, which shall be in writing and sufficient to notify the applicant of the reason for the delay. The provisions of this subsection shall control over any conflicting provisions



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of s. 120.60(1).

- Section 6. Paragraph (e) of subsection (1) and subsection (3) of section 1005.32, Florida Statutes, are amended to read: 1005.32 Licensure by means of accreditation.-
- (1) An independent postsecondary educational institution that meets the following criteria may apply for a license by means of accreditation from the commission:
  - (e) The institution is a Florida corporation.
- (3) The commission may not require an institution granted a license by means of accreditation to submit reports that differ from the reports required by its accrediting association, except that each institution must file with the commission an annual audit report and a retention and completion management plan pursuant to s. 1005.31. The institution must also follow the commission's requirements for orderly closing, including provisions for trainout or refunds and arranging for the proper disposition of student and institutional records.

Section 7. Subsections (3) and (4) of section 1005.36, Florida Statutes, are renumbered as subsections (4) and (5), respectively, subsection (2) is amended, and a new subsection (3) is added to that section, to read:

1005.36 Institutional closings.-

(2) At least 30 days before prior to closing an institution, its owners, directors, or administrators shall notify the commission in writing of the closure of the institution. The owners, directors, and administrators must organize an orderly closure of the institution, which means at least providing for the completion of training of its students. The commission must approve any such plan. An owner, director,



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or administrator who fails to notify the commission at least 30 days before prior to the institution's closure, or who fails to organize the orderly closure of the institution and the trainout of the students, commits a misdemeanor of the first second degree, punishable as provided in s. 775.082 or s. 775.083.

(3) By October 1, 2016, the commission shall establish a Closed Institution Panel. The panel shall consist of at least one commission member, one commission staff member, one accrediting body staff member, and one administrator with experience managing licensed institutions. The commission shall notify the panel upon the closing of a licensed institution. For any closure that does not comply with the requirements of subsection (2), or at the discretion of the commission chair, the panel shall convene to implement measures to minimize the academic, logistical, and financial impact on students of the institution. The panel is authorized to secure student records and, to the extent possible, maintain the educational programs at the institution for at least 30 days after it receives notification that the institution is closing to assist each student with completion of his or her educational program. The panel's activities shall be conducted at the expense of the institution that is closing.

Section 8. Section 1005.37, Florida Statutes, is amended to read:

1005.37 Student Protection Fund.-

(1) The commission shall establish and administer a statewide, fee-supported financial program through which funds will be available to complete the training of a student who enrolls in a licensed institution nonpublic school that



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terminates a program or ceases operation before the student has completed his or her program of study. The financial program is named the Student Protection Fund.

- (2) The commission is authorized to assess a fee from the licensed institutions schools within its jurisdiction for such purpose. The commission shall assess a licensed institution school an additional fee for its eligibility for the Student Protection Fund. Fees to support the fund shall be determined annually by the commission; however, if the fund balance exceeds \$5 million on November 1 of any year, the fees may not be collected in the next calendar year.
- (3) If a licensed institution school terminates a program before all students complete it, the commission shall also assess that institution school a fee adequate to pay the full cost to the Student Protection Fund of completing the training of students.
- (4) The fund shall consist entirely of fees assessed to licensed institutions schools and shall not be funded under any circumstances by public funds, nor shall the commission make payments or be obligated to make payments in excess of the assessments actually received from licensed institutions schools and deposited in the Institutional Assessment Trust Fund to the credit of the Student Protection Fund.
- (5) At each commission meeting, the commission shall consider the need for and shall make required assessments, shall review the collection status of unpaid assessments and take all necessary steps to collect them, and shall review all moneys in the fund and expenses incurred since the last reporting period. This review must include administrative expenses, moneys



received, and payments made to students or to lending institutions.

- (6) Staff of the commission must immediately inform the commission upon learning of the closing of a licensed <u>institution</u> school or the termination of a program that could expose the fund to liability.
- (7) The Student Protection Fund must be actuarially sound, periodically audited by the Auditor General in connection with his or her audit of the Department of Education, and reviewed to determine if additional fees must be charged to <a href="Licensed">Licensed</a> institutions schools eligible to participate in the fund.

Section 9. Subsections (1), (3), and (4) of section 1005.39, Florida Statutes, are amended to read:

1005.39 Continuing education and training for administrators and faculty.—

ensure that the administrators of licensed institutions are qualified to conduct the operations of their respective positions and to require such administrators and faculty to receive continuing education and training as adopted by rule of the commission. The positions for which the commission must may review qualifications and require continuing education and training may include the positions of chief administrator or officer, chief campus officer, director of education or training, placement director, admissions director, and financial aid director and faculty members. By July 1, 2017, and annually thereafter, the commission must verify that all administrators subject to continuing education requirements have completed training on state and federal laws and regulations specifically



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pertaining to the operation of nonpublic postsecondary institutions.

- (3) The commission shall adopt general qualifications for each of the respective positions and establish guidelines for the minimum amount and type of continuing education and training to be required. The continuing education and training may be provided by the commission, appropriate state or federal agencies, or professional organizations familiar with the requirements of the particular administrative positions. Continuing education may also be provided by licensed institutions upon approval of the <a href="commission">commission</a>. The actual curricula should be left to the discretion of those agencies, and organizations, and, if approved, licensed institutions.
- (4) Evidence of administrator the administrator's and faculty member's compliance with the continuing education and training requirements established by the commission must may be included in the initial and renewal application forms provided to by the commission. Actual records of the continuing education and training received by administrators and faculty shall be maintained at the institution and available for inspection at all times.

Section 10. This act shall take effect July 1, 2016.