1	A bill to be entitled
2	An act relating to organization of the Department of
3	Financial Services; amending ss. 17.04 and 17.0401,
4	F.S.; authorizing the Chief Financial Officer, rather
5	than the Division of Accounting and Auditing, to audit
6	and adjust accounts of officers and those indebted to
7	the state; making conforming changes; amending s.
8	20.121, F.S.; revising the divisions and the location
9	of bureaus within the divisions; revising the
10	functions of the department; providing duties for the
11	Division of Investigative and Forensic Services;
12	amending s. 624.26, F.S.; deleting a cross-reference;
13	amending s. 624.307, F.S.; providing powers and duties
14	of the Division of Consumer Services; authorizing the
15	division to impose certain penalties; authorizing the
16	department to adopt rules relating to the division;
17	providing for construction; reenacting and amending s.
18	624.502, F.S., relating to service of process fees;
19	providing that a party requesting service of process
20	shall pay a specified fee to the department or the
21	Office of Insurance Regulation for such service;
22	abrogating the scheduled expiration and reversion of
23	amendments to s. 624.502, F.S.; amending ss. 16.59,
24	400.9935, 409.91212, 440.105, 440.1051, 440.12,
25	624.521, 626.016, 626.989, 626.9891, 626.9892,
26	626.9893, 626.9894, 626.99278, 627.351, 627.711,
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27	627.736, 627.7401, 631.156, and 641.30, F.S., relating
28	to the renaming of the Division of Insurance Fraud;
29	conforming provisions to changes made by the act;
30	making technical changes; amending ss. 282.709,
31	552.113, 552.21, 633.112, 633.114, 633.122, 633.126,
32	633.422, 633.508, 633.512, 633.518, and 791.013, F.S.,
33	relating to the transfer of certain functions to the
34	Division of Investigative and Forensic Services;
35	conforming provisions to changes made by the act;
36	amending ss. 538.32, 717.1241, 717.1323, 717.135,
37	717.1351, and 717.1400, F.S., relating to the renaming
38	of the Bureau of Unclaimed Property; conforming
39	provisions to changes made by the act; making
40	technical changes; amending s. 932.7055, F.S.;
41	conforming provisions to changes made by the act;
42	providing an effective date.
43	
44	Be It Enacted by the Legislature of the State of Florida:
45	
46	Section 1. Section 17.04, Florida Statutes, is amended to
47	read:
48	17.04 To audit and adjust accounts of officers and those
49	indebted to the state.—The Chief Financial Officer, using
50	generally accepted auditing procedures for testing or sampling,
51	shall examine, audit, adjust, and settle the accounts of all the
52	officers of this state, and any other person in anywise
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53 entrusted with, or who may have received any property, funds, or moneys of this state, or who may be in anywise indebted or 54 55 accountable to this state for any property, funds, or moneys, 56 and require such officer or persons to render full accounts 57 thereof, and to yield up such property or funds according to 58 law, or pay such moneys into the treasury of this state, or to 59 such officer or agent of the state as may be appointed to receive the same, and on failure so to do, to cause to be 60 instituted and prosecuted proceedings, criminal or civil, at law 61 62 or in equity, against such persons, according to law. The Chief 63 Financial Officer Division of Accounting and Auditing may 64 conduct investigations within or outside of this state as it deems necessary to aid in the enforcement of this section. If 65 during an investigation the Chief Financial Officer division has 66 67 reason to believe that any criminal statute of this state has or may have been violated, the Chief Financial Officer division 68 69 shall refer any records tending to show such violation to state 70 or federal law enforcement or prosecutorial agencies and shall 71 provide investigative assistance to those agencies as required.

72 Section 2. Section 17.0401, Florida Statutes, is amended 73 to read:

74 17.0401 Confidentiality of information relating to 75 financial investigations.—Except as otherwise provided by this 76 section, information relative to an investigation conducted by 77 the <u>Chief Financial Officer</u> Division of Accounting and Auditing 78 pursuant to s. 17.04, including any consumer complaint, is

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79 confidential and exempt from the provisions of s. 119.07(1) and s. 24(a), Art. I of the State Constitution until the 80 81 investigation is completed or ceases to be active. Any 82 information relating to an investigation conducted by the 83 division pursuant to s. 17.04 shall remain confidential and 84 exempt from the provisions of s. 119.07(1) and s. 24(a), Art. I 85 of the State Constitution after the division's investigation is completed or ceases to be active if the Chief Financial Officer 86 division submits the information to any law enforcement or 87 88 prosecutorial agency for further investigation. Such information 89 shall remain confidential and exempt from the provisions of s. 90 119.07(1) and s. 24(a), Art. I of the State Constitution until that agency's investigation is completed or ceases to be active. 91 For purposes of this section, an investigation shall be 92 93 considered "active" so long as the Chief Financial Officer 94 division or any law enforcement or prosecutorial agency is 95 proceeding with reasonable dispatch and has a reasonable good 96 faith belief that the investigation may lead to the filing of an 97 administrative, civil, or criminal proceeding. This section 98 shall not be construed to prohibit disclosure of information 99 that is required by law to be filed with the Department of 100 Financial Services or the Office of Financial Regulation and 101 that, but for the investigation, would otherwise be subject to public disclosure. Nothing in this section shall be construed to 102 103 prohibit the Chief Financial Officer division from providing 104 information to any law enforcement or prosecutorial agency. Any

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105 law enforcement or prosecutorial agency receiving confidential 106 information from the Chief Financial Officer division in connection with its official duties shall maintain the 107 108 confidentiality of the information as provided for in this 109 section. 110 Section 3. Subsection (2) of section 20.121, Florida 111 Statutes, is reordered and amended to read: 20.121 Department of Financial Services.-There is created 112 a Department of Financial Services. 113 114 (2) DIVISIONS.-The Department of Financial Services shall 115 consist of the following divisions and office: 116 (a) The Division of Accounting and Auditing, which shall 117 include the following bureau and office: 118 1. The Bureau of Unclaimed Property. 119 2. The Office of Fiscal Integrity which shall function as 120 a criminal justice agency for purposes of ss. 943.045-943.08 and 121 shall have a separate budget. The office may conduct investigations within or outside this state as the bureau deems 122 123 necessary to aid in the enforcement of this section. If during 124 an investigation the office has reason to believe that any 125 criminal law of this state has or may have been violated, the 126 office shall refer any records tending to show such violation to 127 state or federal law enforcement or prosecutorial agencies and 128 shall provide investigative assistance to those agencies as 129 required. 130 (b) (h) The Division of Consumer Services.

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131	1. The Division of Consumer Services shall perform the
132	following functions concerning products or services regulated by
133	the department or by the Office of Insurance Regulation:
134	a. Receive inquiries and complaints from consumers.
135	b. Prepare and disseminate such information as the
136	department deems appropriate to inform or assist consumers.
137	c. Provide direct assistance and advocacy for consumers
138	who request such assistance or advocacy.
139	d. With respect to apparent or potential violations of law
140	or applicable rules by a person or entity licensed by the
141	department or office, report apparent or potential violations to
142	the office or the appropriate division of the department, which
143	may take such further action as it deems appropriate.
144	e. Designate an employee of the division as primary
145	contact for consumers on issues relating to sinkholes.
146	2. Any person licensed or issued a certificate of
147	authority by the department or by the Office of Insurance
148	Regulation shall respond, in writing, to the Division of
149	Consumer Services within 20 days after receipt of a written
150	request for information from the division concerning a consumer
151	complaint. The response must address the issues and allegations
152	raised in the complaint. The division may impose an
153	administrative penalty for failure to comply with this
154	subparagraph of up to \$2,500 per violation upon any entity
155	licensed by the department or the office and \$250 for the first
156	violation, \$500 for the second violation, and up to \$1,000 per
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157	violation thereafter upon any individual licensed by the
158	department or the office.
159	3. The department may adopt rules to administer this
160	paragraph.
161	4. The powers, duties, and responsibilities expressed or
162	granted in this paragraph do not limit the powers, duties, and
163	responsibilities of the Department of Financial Services, the
164	Financial Services Commission, the Office of Insurance
165	Regulation, or the Office of Financial Regulation set forth
166	elsewhere in the Florida Statutes.
167	<u>(c) (n)</u> The Division of Funeral, Cemetery, and Consumer
168	Services.
169	(d) (g) The Division of Insurance Agent and Agency
170	Services.
171	(e) The Division of Investigative and Forensic Services
172	which shall function as a criminal justice agency for purposes
173	of ss. 943.045-943.08. The division may conduct investigations
174	within or outside of this state as it deems necessary. If,
175	during an investigation, the division has reason to believe that
176	any criminal law of this state has or may have been violated, it
177	shall refer any records tending to show such violation to state
178	or federal law enforcement or prosecutorial agencies and shall
179	provide investigative assistance to those agencies as required.
180	The division shall include the following bureaus and office:
181	1. The Bureau of Forensic Services;
182	2. The Bureau of Fire and Arson Investigations; and
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183	3. The Office of Fiscal Integrity, which shall have a
184	separate budget Insurance Fraud.
185	(f) (o) The Division of Public Assistance Fraud.
186	(g) (f) The Division of Rehabilitation and Liquidation.
187	(h) (c) The Division of Risk Management.
188	(i) (b) The Division of State Fire Marshal.
189	<u>(j)</u> The Division of Treasury, which shall include a
190	Bureau of Deferred Compensation responsible for administering
191	the Government Employees Deferred Compensation Plan established
192	under s. 112.215 for state employees.
193	(k) The Division of Unclaimed Property.
194	(1) (i) The Division of Workers' Compensation.
195	(m) (j) The Division of Administration.
196	(k) The Division of Legal Services.
197	(1) The Division of Information Systems.
198	<u>(n)</u> The Office of Insurance Consumer Advocate.
199	Section 4. Subsection (4) of section 624.26, Florida
200	Statutes, is amended to read:
201	624.26 Collaborative arrangement with the Department of
202	Health and Human Services
203	(4) The department's Division of Consumer Services may
204	respond to complaints by consumers relating to a requirement of
205	PPACA as authorized under s. 20.121(2)(h), and report apparent
206	or potential violations to the office and to the federal
207	Department of Health and Human Services.
208	Section 5. Subsection (10) is added to section 624.307,
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209	Florida Statutes, to read:
210	624.307 General powers; duties
211	(10) (a) The Division of Consumer Services shall perform
212	the following functions concerning products or services
213	regulated by the department or office:
214	1. Receive inquiries and complaints from consumers.
215	2. Prepare and disseminate information that the department
216	deems appropriate to inform or assist consumers.
217	3. Provide direct assistance to and advocacy for consumers
218	who request such assistance or advocacy.
219	4. With respect to apparent or potential violations of law
220	or applicable rules committed by a person or entity licensed by
221	the department or office, report apparent or potential
222	violations to the office or to the appropriate division of the
223	department, which may take any additional action it deems
224	appropriate.
225	5. Designate an employee of the division as the primary
226	contact for consumers on issues relating to sinkholes.
227	(b) Any person licensed or issued a certificate of
228	authority by the department or the office shall respond, in
229	writing, to the division within 20 days after receipt of a
230	written request for information from the division concerning a
231	consumer complaint. The response must address the issues and
232	allegations raised in the complaint. The division may impose an
233	administrative penalty for failure to comply with this paragraph
234	of up to \$2,500 per violation upon any entity licensed by the

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235 department or the office and \$250 for the first violation, \$500 236 for the second violation, and up to \$1,000 for the third or 237 subsequent violation upon any individual licensed by the 238 department or the office. 239 The department may adopt rules to administer this (C) 240 subsection. 241 The powers, duties, and responsibilities expressed or (d) 242 granted in this subsection do not limit the powers, duties, and 243 responsibilities of the department, the Financial Services 244 Commission, the Office of Insurance Regulation, or the Office of 245 Financial Regulation as otherwise provided by law. 246 Section 6. Notwithstanding the expiration date in section 247 41 of chapter 2015-222, Laws of Florida, section 624.502, 248 Florida Statutes, as amended by chapter 2013-41, Laws of 249 Florida, is reenacted and amended to read: 250 624.502 Service of process fee.-In all instances as 251 provided in any section of the insurance code and s. 48.151(3) 252 in which service of process is authorized to be made upon the 253 Chief Financial Officer or the director of the office, the party 254 requesting service plaintiff shall pay to the department or 255 office a fee of \$15 for such service of process on an authorized 256 or unauthorized insurer, which fee shall be deposited into the 257 Administrative Trust Fund. 258 Section 7. Section 16.59, Florida Statutes, is amended to 259 read: 260 16.59 Medicaid fraud control.-The Medicaid Fraud Control Page 10 of 55

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261 Unit is created in the Department of Legal Affairs to investigate all violations of s. 409.920 and any criminal 262 263 violations discovered during the course of those investigations. 264 The Medicaid Fraud Control Unit may refer any criminal violation 265 so uncovered to the appropriate prosecuting authority. The 266 offices of the Medicaid Fraud Control Unit, the Agency for 267 Health Care Administration Medicaid program integrity program, and the Divisions of Investigative and Forensic Services 268 269 Insurance Fraud and Public Assistance Fraud within the 270 Department of Financial Services shall, to the extent possible, 271 be collocated; however, positions dedicated to Medicaid managed 272 care fraud within the Medicaid Fraud Control Unit shall be collocated with the Division of Investigative and Forensic 273 274 Services Insurance Fraud. The Agency for Health Care 275 Administration, the Department of Legal Affairs, and the 276 Divisions of Investigative and Forensic Services Insurance Fraud 277 and Public Assistance Fraud within the Department of Financial 278 Services shall conduct joint training and other joint activities 279 designed to increase communication and coordination in 280 recovering overpayments.

281 Section 8. Subsection (9) of section 400.9935, Florida 282 Statutes, is amended to read:

283

400.9935 Clinic responsibilities.-

(9) In addition to the requirements of part II of chapter
408, the clinic shall display a sign in a conspicuous location
within the clinic readily visible to all patients indicating

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287 that, pursuant to s. 626.9892, the Department of Financial Services may pay rewards of up to \$25,000 to persons providing 288 289 information leading to the arrest and conviction of persons 290 committing crimes investigated by the Division of Investigative 291 and Forensic Services Insurance Fraud arising from violations of s. 440.105, s. 624.15, s. 626.9541, s. 626.989, or s. 817.234. 292 293 An authorized employee of the Division of Investigative and 294 Forensic Services Insurance Fraud may make unannounced 295 inspections of a clinic licensed under this part as necessary to 296 determine whether the clinic is in compliance with this 297 subsection. A licensed clinic shall allow full and complete 298 access to the premises to such authorized employee of the 299 division who makes an inspection to determine compliance with this subsection. 300

301 Section 9. Subsection (6) of section 409.91212, Florida 302 Statutes, is amended to read:

303

409.91212 Medicaid managed care fraud.-

304 Each managed care plan shall report all suspected or (6) 305 confirmed instances of provider or recipient fraud or abuse 306 within 15 calendar days after detection to the Office of 307 Medicaid Program Integrity within the agency. At a minimum the 308 report must contain the name of the provider or recipient, the 309 Medicaid billing number or tax identification number, and a 310 description of the fraudulent or abusive act. The Office of 311 Medicaid Program Integrity in the agency shall forward the 312 report of suspected overpayment, abuse, or fraud to the

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313 appropriate investigative unit, including, but not limited to, 314 the Bureau of Medicaid program integrity, the Medicaid fraud 315 control unit, the Division of Public Assistance Fraud, the 316 Division of <u>Investigative and Forensic Services</u> Insurance Fraud, 317 or the Department of Law Enforcement.

(a) Failure to timely report shall result in an
administrative fine of \$1,000 per calendar day after the 15th
day of detection.

321 (b) Failure to timely report may result in additional322 administrative, civil, or criminal penalties.

323 Section 10. Paragraph (a) of subsection (1) of section 324 440.105, Florida Statutes, is amended to read:

325 440.105 Prohibited activities; reports; penalties; 326 limitations.-

(1) (a) Any insurance carrier, any individual self-insured, 327 328 any commercial or group self-insurance fund, any professional 329 practitioner licensed or regulated by the Department of Health, except as otherwise provided by law, any medical review 330 331 committee as defined in s. 766.101, any private medical review committee, and any insurer, agent, or other person licensed 332 333 under the insurance code, or any employee thereof, having 334 knowledge or who believes that a fraudulent act or any other act 335 or practice which, upon conviction, constitutes a felony or 336 misdemeanor under this chapter is being or has been committed 337 shall send to the Division of Investigative and Forensic 338 Services Insurance Fraud, Bureau of Workers' Compensation Fraud,

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339 a report or information pertinent to such knowledge or belief and such additional information relative thereto as the bureau 340 341 may require. The bureau shall review such information or reports 342 and select such information or reports as, in its judgment, may 343 require further investigation. It shall then cause an 344 independent examination of the facts surrounding such 345 information or report to be made to determine the extent, if any, to which a fraudulent act or any other act or practice 346 which, upon conviction, constitutes a felony or a misdemeanor 347 348 under this chapter is being committed. The bureau shall report 349 any alleged violations of law which its investigations disclose 350 to the appropriate licensing agency and state attorney or other 351 prosecuting agency having jurisdiction with respect to any such 352 violations of this chapter. If prosecution by the state attorney 353 or other prosecuting agency having jurisdiction with respect to 354 such violation is not begun within 60 days of the bureau's 355 report, the state attorney or other prosecuting agency having 356 jurisdiction with respect to such violation shall inform the 357 bureau of the reasons for the lack of prosecution.

358 Section 11. Subsections (1) and (2) of section 440.1051, 359 Florida Statutes, are amended to read:

360 440.1051 Fraud reports; civil immunity; criminal 361 penalties.-

(1) The Bureau of Workers' Compensation Insurance Fraud of
 the Division of <u>Investigative and Forensic Services</u> Insurance
 Fraud of the department shall establish a toll-free telephone

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365 number to receive reports of workers' compensation fraud 366 committed by an employee, employer, insurance provider, 367 physician, attorney, or other person.

368 (2) Any person who reports workers' compensation fraud to 369 the Division of <u>Investigative and Forensic Services</u> Insurance 370 Fraud under subsection (1) is immune from civil liability for 371 doing so, and the person or entity alleged to have committed the 372 fraud may not retaliate against him or her for providing such 373 report, unless the person making the report knows it to be 374 false.

375 Section 12. Paragraph (c) of subsection (1) of section376 440.12, Florida Statutes, is amended to read:

377 440.12 Time for commencement and limits on weekly rate of 378 compensation.—

(1) Compensation is not allowed for the first 7 days of
the disability, except for benefits provided under s. 440.13.
However, if the injury results in more than 21 days of
disability, compensation is allowed from the commencement of the
disability.

(c) Each carrier shall keep a record of all payments made under this subsection, including the time and manner of such payments, and shall furnish these records or a report based on these records to the Division of <u>Investigative and Forensic</u> <u>Services Insurance Fraud</u> and the Division of Workers' Compensation, upon request.

390

Section 13. Subsection (1) of section 624.521, Florida

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391 Statutes, is amended to read:

392 624.521 Deposit of certain tax receipts; refund of
 393 improper payments.-

394 (1)The department of Financial Services shall promptly 395 deposit in the State Treasury to the credit of the Insurance 396 Regulatory Trust Fund all "state tax" portions of agents' 397 licenses collected under s. 624.501 necessary to fund the 398 Division of Investigative and Forensic Services Insurance Fraud. 399 The balance of the tax shall be credited to the General Fund. 400 All moneys received by the department of Financial Services or 401 the office not in accordance with the provisions of this code or 402 not in the exact amount as specified by the applicable 403 provisions of this code shall be returned to the remitter. The 404 records of the department or office shall show the date and 405 reason for such return.

406 Section 14. Subsection (4) of section 626.016, Florida 407 Statutes, is amended to read:

408 626.016 Powers and duties of department, commission, and 409 office.-

410 (4) Nothing in This section is not intended to limit the
411 authority of the department and the Division of <u>Investigative</u>
412 <u>and Forensic Services</u> Insurance Fraud, as specified in s.
413 626.989.

414 Section 15. Section 626.989, Florida Statutes, is amended 415 to read:

416 626.989 Investigation by department or Division of

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417 <u>Investigative and Forensic Services</u> Insurance Fraud; compliance; 418 immunity; confidential information; reports to division; 419 division investigator's power of arrest.-

420

(1) For the purposes of this section:

421 (a) A person commits a "fraudulent insurance act" if the 422 person:

423 Knowingly and with intent to defraud presents, causes 1. 424 to be presented, or prepares with knowledge or belief that it will be presented, to or by an insurer, self-insurer, self-425 426 insurance fund, servicing corporation, purported insurer, 427 broker, or any agent thereof, any written statement as part of, 428 or in support of, an application for the issuance of, or the 429 rating of, any insurance policy, or a claim for payment or other 430 benefit pursuant to any insurance policy, which the person knows 431 to contain materially false information concerning any fact 432 material thereto or if the person conceals, for the purpose of 433 misleading another, information concerning any fact material 434 thereto.

435

2. Knowingly submits:

a. A false, misleading, or fraudulent application or other
document when applying for licensure as a health care clinic,
seeking an exemption from licensure as a health care clinic, or
demonstrating compliance with part X of chapter 400 with an
intent to use the license, exemption from licensure, or
demonstration of compliance to provide services or seek
reimbursement under the Florida Motor Vehicle No-Fault Law.

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443 A claim for payment or other benefit pursuant to a b. personal injury protection insurance policy under the Florida 444 445 Motor Vehicle No-Fault Law if the person knows that the payee 446 knowingly submitted a false, misleading, or fraudulent 447 application or other document when applying for licensure as a 448 health care clinic, seeking an exemption from licensure as a 449 health care clinic, or demonstrating compliance with part X of 450 chapter 400.

(b) The term "insurer" also includes a health maintenance
organization, and the term "insurance policy" also includes a
health maintenance organization subscriber contract.

454 (2) If, by its own inquiries or as a result of complaints, the department or its Division of Investigative and Forensic 455 456 Services Insurance Fraud has reason to believe that a person has 457 engaged in, or is engaging in, a fraudulent insurance act, an 458 act or practice that violates s. 626.9541 or s. 817.234, or an 459 act or practice punishable under s. 624.15, it may administer 460 oaths and affirmations, request the attendance of witnesses or 461 proffering of matter, and collect evidence. The department or 462 its Division of Investigative and Forensic Services shall not 463 compel the attendance of any person or matter in any such 464 investigation except pursuant to subsection (4).

(3) If matter that the department or its division seeks to
obtain by request is located outside the state, the person so
requested may make it available to the division or its
representative to examine the matter at the place where it is

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469 located. The division may designate representatives, including 470 officials of the state in which the matter is located, to 471 inspect the matter on its behalf, and it may respond to similar 472 requests from officials of other states.

473 (4) (a) The department or its division may request that an 474 individual who refuses to comply with any such request be 475 ordered by the circuit court to provide the testimony or matter. 476 The court shall not order such compliance unless the department 477 or its division has demonstrated to the satisfaction of the 478 court that the testimony of the witness or the matter under 479 request has a direct bearing on the commission of a fraudulent 480 insurance act, on a violation of s. 626.9541 or s. 817.234, or 481 on an act or practice punishable under s. 624.15 or is pertinent 482 and necessary to further such investigation.

(b) Except in a prosecution for perjury, an individual who complies with a court order to provide testimony or matter after asserting a privilege against self-incrimination to which the individual is entitled by law may not be subjected to a criminal proceeding or to a civil penalty with respect to the act concerning which the individual is required to testify or produce relevant matter.

(c) In the absence of fraud or bad faith, a person is not subject to civil liability for libel, slander, or any other relevant tort by virtue of filing reports, without malice, or furnishing other information, without malice, required by this section or required by the department or division under the

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495 authority granted in this section, and no civil cause of action 496 of any nature shall arise against such person:

497 1. For any information relating to suspected fraudulent 498 insurance acts or persons suspected of engaging in such acts 499 furnished to or received from law enforcement officials, their 500 agents, or employees;

501 2. For any information relating to suspected fraudulent 502 insurance acts or persons suspected of engaging in such acts 503 furnished to or received from other persons subject to the 504 provisions of this chapter;

3. For any such information furnished in reports to the department, the division, the National Insurance Crime Bureau, the National Association of Insurance Commissioners, or any local, state, or federal enforcement officials or their agents or employees; or

510 4. For other actions taken in cooperation with any of the 511 agencies or individuals specified in this paragraph in the 512 lawful investigation of suspected fraudulent insurance acts.

513 (d) In addition to the immunity granted in paragraph (c), 514 persons identified as designated employees whose 515 responsibilities include the investigation and disposition of 516 claims relating to suspected fraudulent insurance acts may share 517 information relating to persons suspected of committing 518 fraudulent insurance acts with other designated employees 519 employed by the same or other insurers whose responsibilities 520 include the investigation and disposition of claims relating to

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535

521 fraudulent insurance acts, provided the department has been given written notice of the names and job titles of such 522 523 designated employees prior to such designated employees sharing 524 information. Unless the designated employees of the insurer act 525 in bad faith or in reckless disregard for the rights of any 526 insured, neither the insurer nor its designated employees are 527 civilly liable for libel, slander, or any other relevant tort, 528 and a civil action does not arise against the insurer or its 529 designated employees:

530 1. For any information related to suspected fraudulent531 insurance acts provided to an insurer; or

532 2. For any information relating to suspected fraudulent 533 insurance acts provided to the National Insurance Crime Bureau 534 or the National Association of Insurance Commissioners.

536 Provided, however, that the qualified immunity against civil 537 liability conferred on any insurer or its designated employees 538 shall be forfeited with respect to the exchange or publication 539 of any defamatory information with third persons not expressly 540 authorized by this paragraph to share in such information.

(e) The Chief Financial Officer and any employee or agent of the department, commission, office, or division, when acting without malice and in the absence of fraud or bad faith, is not subject to civil liability for libel, slander, or any other relevant tort, and no civil cause of action of any nature exists against such person by virtue of the execution of official

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547 activities or duties of the department, commission, or office 548 under this section or by virtue of the publication of any report 549 or bulletin related to the official activities or duties of the 550 department, division, commission, or office under this section.

(f) This section does not abrogate or modify in any way any common-law or statutory privilege or immunity heretofore enjoyed by any person.

554 The office's and the department's papers, documents, (5) 555 reports, or evidence relative to the subject of an investigation 556 under this section are confidential and exempt from the 557 provisions of s. 119.07(1) until such investigation is completed 558 or ceases to be active. For purposes of this subsection, an 559 investigation is considered "active" while the investigation is being conducted by the office or department with a reasonable, 560 561 good faith belief that it could lead to the filing of 562 administrative, civil, or criminal proceedings. An investigation 563 does not cease to be active if the office or department is 564 proceeding with reasonable dispatch and has a good faith belief 565 that action could be initiated by the office or department or 566 other administrative or law enforcement agency. After an 567 investigation is completed or ceases to be active, portions of 568 records relating to the investigation shall remain exempt from 569 the provisions of s. 119.07(1) if disclosure would:

570 (a) Jeopardize the integrity of another active571 investigation;

572

(b) Impair the safety and soundness of an insurer;

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573 Reveal personal financial information; (C) 574 Reveal the identity of a confidential source; (d) 575 (e) Defame or cause unwarranted damage to the good name or 576 reputation of an individual or jeopardize the safety of an 577 individual; or 578 (f) Reveal investigative techniques or procedures. 579 Further, such papers, documents, reports, or evidence relative 580 to the subject of an investigation under this section shall not 581 be subject to discovery until the investigation is completed or 582 ceases to be active. Office, department, or division 583 investigators shall not be subject to subpoena in civil actions 584 by any court of this state to testify concerning any matter of 585 which they have knowledge pursuant to a pending insurance fraud investigation by the division. 586 587 Any person, other than an insurer, agent, or other (6) 588 person licensed under the code, or an employee thereof, having 589 knowledge or who believes that a fraudulent insurance act or any 590 other act or practice which, upon conviction, constitutes a 591 felony or a misdemeanor under the code, or under s. 817.234, is 592 being or has been committed may send to the Division of 593 Investigative and Forensic Services Insurance Fraud a report or

information pertinent to such knowledge or belief and such additional information relative thereto as the department may request. Any professional practitioner licensed or regulated by the Department of Business and Professional Regulation, except as otherwise provided by law, any medical review committee as

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599 defined in s. 766.101, any private medical review committee, and any insurer, agent, or other person licensed under the code, or 600 601 an employee thereof, having knowledge or who believes that a 602 fraudulent insurance act or any other act or practice which, 603 upon conviction, constitutes a felony or a misdemeanor under the 604 code, or under s. 817.234, is being or has been committed shall 605 send to the Division of Investigative and Forensic Services 606 Insurance Fraud a report or information pertinent to such knowledge or belief and such additional information relative 607 608 thereto as the department may require. The Division of 609 Investigative and Forensic Services Insurance Fraud shall review 610 such information or reports and select such information or reports as, in its judgment, may require further investigation. 611 612 It shall then cause an independent examination of the facts 613 surrounding such information or report to be made to determine 614 the extent, if any, to which a fraudulent insurance act or any 615 other act or practice which, upon conviction, constitutes a felony or a misdemeanor under the code, or under s. 817.234, is 616 617 being committed. The Division of Investigative and Forensic Services Insurance Fraud shall report any alleged violations of 618 619 law which its investigations disclose to the appropriate 620 licensing agency and state attorney or other prosecuting agency 621 having jurisdiction with respect to any such violation, as 622 provided in s. 624.310. If prosecution by the state attorney or 623 other prosecuting agency having jurisdiction with respect to 624 such violation is not begun within 60 days of the division's

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625 report, the state attorney or other prosecuting agency having 626 jurisdiction with respect to such violation shall inform the 627 division of the reasons for the lack of prosecution.

628 (7)Division investigators shall have the power to make arrests for criminal violations established as a result of 62.9 630 investigations. Such investigators shall also be considered 631 state law enforcement officers for all purposes and shall have 632 the power to execute arrest warrants and search warrants; to 633 serve subpoenas issued for the examination, investigation, and 634 trial of all offenses; and to arrest upon probable cause without 635 warrant any person found in the act of violating any of the 636 provisions of applicable laws. Investigators empowered to make 637 arrests under this section shall be empowered to bear arms in the performance of their duties. In such a situation, the 638 639 investigator must be certified in compliance with the provisions 640 of s. 943.1395 or must meet the temporary employment or 641 appointment exemption requirements of s. 943.131 until certified. 642

(8) It is unlawful for any person to resist an arrest
authorized by this section or in any manner to interfere, either
by abetting or assisting such resistance or otherwise
interfering, with division investigators in the duties imposed
upon them by law or department rule.

648 (9) In recognition of the complementary roles of
649 investigating instances of workers' compensation fraud and
650 enforcing compliance with the workers' compensation coverage

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651 requirements under chapter 440, the Department of Financial 652 Services shall prepare and submit a joint performance report to 653 the President of the Senate and the Speaker of the House of 654 Representatives by January 1 of each year. The annual report 655 must include, but need not be limited to:

(a) The total number of initial referrals received, cases
opened, cases presented for prosecution, cases closed, and
convictions resulting from cases presented for prosecution by
the Bureau of Workers' Compensation Insurance Fraud by type of
workers' compensation fraud and circuit.

(b) The number of referrals received from insurers and the
Division of Workers' Compensation and the outcome of those
referrals.

(c) The number of investigations undertaken by the Bureau of Workers' Compensation Insurance Fraud which were not the result of a referral from an insurer or the Division of Workers' Compensation.

(d) The number of investigations that resulted in a
referral to a regulatory agency and the disposition of those
referrals.

(e) The number and reasons provided by local prosecutors
or the statewide prosecutor for declining prosecution of a case
presented by the Bureau of Workers' Compensation Insurance Fraud
by circuit.

675 (f) The total number of employees assigned to the Bureau676 of Workers' Compensation Insurance Fraud and the Division of

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677 Workers' Compensation Bureau of Compliance delineated by 678 location of staff assigned; and the number and location of 679 employees assigned to the Bureau of Workers' Compensation 680 Insurance Fraud who were assigned to work other types of fraud 681 cases.

(g) The average caseload and turnaround time by type ofcase for each investigator and division compliance employee.

(h) The training provided during the year to workers'
compensation fraud investigators and the division's compliance
employees.

687 Section 16. Subsections (1), (2), and (3) of section 688 626.9891, Florida Statutes, are amended to read:

689 626.9891 Insurer anti-fraud investigative units; reporting 690 requirements; penalties for noncompliance.-

691 (1) Every insurer admitted to do business in this state
692 who in the previous calendar year, at any time during that year,
693 had \$10 million or more in direct premiums written shall:

(a) Establish and maintain a unit or division within the
company to investigate possible fraudulent claims by insureds or
by persons making claims for services or repairs against
policies held by insureds; or

(b) Contract with others to investigate possible
fraudulent claims for services or repairs against policies held
by insureds.

702 An insurer subject to this subsection shall file with the

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Division of <u>Investigative and Forensic Services</u> Insurance Fraud of the department on or before July 1, 1996, a detailed description of the unit or division established pursuant to paragraph (a) or a copy of the contract and related documents required by paragraph (b).

(2) Every insurer admitted to do business in this state, which in the previous calendar year had less than \$10 million in direct premiums written, must adopt an anti-fraud plan and file it with the Division of <u>Investigative and Forensic Services</u> Insurance Fraud of the department on or before July 1, 1996. An insurer may, in lieu of adopting and filing an anti-fraud plan, comply with the provisions of subsection (1).

715

(3) Each insurers anti-fraud plans shall include:

(a) A description of the insurer's procedures for
detecting and investigating possible fraudulent insurance acts;

(b) A description of the insurer's procedures for the mandatory reporting of possible fraudulent insurance acts to the Division of <u>Investigative and Forensic Services</u> Insurance Fraud of the department;

(c) A description of the insurer's plan for anti-fraud education and training of its claims adjusters or other personnel; and

(d) A written description or chart outlining the organizational arrangement of the insurer's anti-fraud personnel who are responsible for the investigation and reporting of possible fraudulent insurance acts.

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729 Section 17. Subsection (2) of section 626.9892, Florida 730 Statutes, is amended to read:

626.9892 Anti-Fraud Reward Program; reporting of insurance
 fraud.-

(2) The department may pay rewards of up to \$25,000 to
persons providing information leading to the arrest and
conviction of persons committing crimes investigated by the
Division of <u>Investigative and Forensic Services</u> Insurance Fraud
arising from violations of s. 440.105, s. 624.15, s. 626.9541,
s. 626.989, or s. 817.234.

739 Section 18. Subsection (1) of section 626.9893, Florida740 Statutes, is amended to read:

741 626.9893 Disposition of revenues; criminal or forfeiture
 742 proceedings.-

The Division of Investigative and Forensic Services 743 (1)744 Insurance Fraud of the Department of Financial Services may 745 deposit revenues received as a result of criminal proceedings or 746 forfeiture proceedings, other than revenues deposited into the 747 Department of Financial Services' Federal Law Enforcement Trust 748 Fund under s. 17.43, into the Insurance Regulatory Trust Fund. 749 Moneys deposited pursuant to this section shall be separately 750 accounted for and shall be used solely for the division to carry 751 out its duties and responsibilities.

752 Section 19. Subsection (2) of section 626.9894, Florida753 Statutes, is amended to read:

754 626.9894 Gifts and grants.-

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755 All rights to, interest in, and title to such donated (2) 756 or granted property shall immediately vest in the Division of 757 Investigative and Forensic Services Insurance Fraud upon 758 donation. The division may hold such property in coownership, 759 sell its interest in the property, liquidate its interest in the 760 property, or dispose of its interest in the property in any 761 other reasonable manner. 762 Section 20. Section 626.99278, Florida Statutes, is 763 amended to read: 764 626.99278 Viatical provider anti-fraud plan.-Every 765 licensed viatical settlement provider and registered life 766 expectancy provider must adopt an anti-fraud plan and file it 767 with the Division of Investigative and Forensic Services 768 Insurance Fraud of the department. Each anti-fraud plan shall 769 include: 770 (1)A description of the procedures for detecting and 771 investigating possible fraudulent acts and procedures for 772 resolving material inconsistencies between medical records and insurance applications. 773 774 A description of the procedures for the mandatory (2) 775 reporting of possible fraudulent insurance acts and prohibited practices set forth in s. 626.99275 to the Division of 776 777 Investigative and Forensic Services Insurance Fraud of the 778 department. 779 (3) A description of the plan for anti-fraud education and training of its underwriters or other personnel. 780

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(4) A written description or chart outlining the
organizational arrangement of the anti-fraud personnel who are
responsible for the investigation and reporting of possible
fraudulent insurance acts and for the investigation of
unresolved material inconsistencies between medical records and
insurance applications.

(5) For viatical settlement providers, a description of
the procedures used to perform initial and continuing review of
the accuracy of life expectancies used in connection with a
viatical settlement contract or viatical settlement investment.

791 Section 21. Paragraph (k) of subsection (6) of section792 627.351, Florida Statutes, is amended to read:

793

794

627.351 Insurance risk apportionment plans.-

(6) CITIZENS PROPERTY INSURANCE CORPORATION.-

795 (k)1. The corporation shall establish and maintain a unit 796 or division to investigate possible fraudulent claims by 797 insureds or by persons making claims for services or repairs against policies held by insureds; or it may contract with 798 799 others to investigate possible fraudulent claims for services or 800 repairs against policies held by the corporation pursuant to s. 801 626.9891. The corporation must comply with reporting 802 requirements of s. 626.9891. An employee of the corporation 803 shall notify the corporation's Office of the Inspector General 804 and the Division of Investigative and Forensic Services 805 Insurance Fraud within 48 hours after having information that 806 would lead a reasonable person to suspect that fraud may have

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807 been committed by any employee of the corporation.

808 2. The corporation shall establish a unit or division 809 responsible for receiving and responding to consumer complaints, 810 which unit or division is the sole responsibility of a senior 811 manager of the corporation.

812 Section 22. Subsections (4) and (7) of section 627.711,813 Florida Statutes, are amended to read:

814 627.711 Notice of premium discounts for hurricane loss 815 mitigation; uniform mitigation verification inspection form.-

816 (4) An authorized mitigation inspector that signs a 817 uniform mitigation form, and a direct employee authorized to 818 conduct mitigation verification inspections under subsection 819 paragraph (3), may not commit misconduct in performing hurricane mitigation inspections or in completing a uniform mitigation 820 form that causes financial harm to a customer or their insurer; 821 or that jeopardizes a customer's health and safety. Misconduct 822 823 occurs when an authorized mitigation inspector signs a uniform 824 mitigation verification form that:

(a) Falsely indicates that he or she personally inspectedthe structures referenced by the form;

(b) Falsely indicates the existence of a feature which
entitles an insured to a mitigation discount which the inspector
knows does not exist or did not personally inspect;

830 (c) Contains erroneous information due to the gross831 negligence of the inspector; or

832

(d)

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Contains a pattern of demonstrably false information

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833 regarding the existence of mitigation features that could give 834 an insured a false evaluation of the ability of the structure to 835 withstand major damage from a hurricane endangering the safety 836 of the insured's life and property.

837 (7)An insurer, person, or other entity that obtains 838 evidence of fraud or evidence that an authorized mitigation 839 inspector or an employee authorized to conduct mitigation 840 verification inspections under subsection paragraph (3) has made false statements in the completion of a mitigation inspection 841 842 form shall file a report with the Division of Investigative and 843 Forensic Services Insurance Fraud, along with all of the 844 evidence in its possession that supports the allegation of fraud 845 or falsity. An insurer, person, or other entity making the 846 report shall be immune from liability, in accordance with s. 847 626.989(4), for any statements made in the report, during the 848 investigation, or in connection with the report. The Division of 849 Investigative and Forensic Services Insurance Fraud shall issue 850 an investigative report if it finds that probable cause exists 851 to believe that the authorized mitigation inspector, or an 852 employee authorized to conduct mitigation verification 853 inspections under subsection paragraph (3), made intentionally 854 false or fraudulent statements in the inspection form. Upon 855 conclusion of the investigation and a finding of probable cause 856 that a violation has occurred, the Division of Investigative and 857 Forensic Services Insurance Fraud shall send a copy of the 858 investigative report to the office and a copy to the agency

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859 responsible for the professional licensure of the authorized 860 mitigation inspector, whether or not a prosecutor takes action 861 based upon the report.

862 Section 23. Paragraph (i) of subsection (4) and subsection 863 (14) of section 627.736, Florida Statutes, are amended to read:

864 627.736 Required personal injury protection benefits;
865 exclusions; priority; claims.-

866 PAYMENT OF BENEFITS.-Benefits due from an insurer (4) 867 under ss. 627.730-627.7405 are primary, except that benefits 868 received under any workers' compensation law must be credited 869 against the benefits provided by subsection (1) and are due and 870 payable as loss accrues upon receipt of reasonable proof of such 871 loss and the amount of expenses and loss incurred which are 872 covered by the policy issued under ss. 627.730-627.7405. If the 873 Agency for Health Care Administration provides, pays, or becomes 874 liable for medical assistance under the Medicaid program related 875 to injury, sickness, disease, or death arising out of the 876 ownership, maintenance, or use of a motor vehicle, the benefits 877 under ss. 627.730-627.7405 are subject to the Medicaid program. 878 However, within 30 days after receiving notice that the Medicaid 879 program paid such benefits, the insurer shall repay the full 880 amount of the benefits to the Medicaid program.

(i) If an insurer has a reasonable belief that a
fraudulent insurance act, for the purposes of s. 626.989 or s.
817.234, has been committed, the insurer shall notify the
claimant, in writing, within 30 days after submission of the

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885 claim that the claim is being investigated for suspected fraud. Beginning at the end of the initial 30-day period, the insurer 886 887 has an additional 60 days to conduct its fraud investigation. Notwithstanding subsection (10), no later than 90 days after the 888 889 submission of the claim, the insurer must deny the claim or pay 890 the claim with simple interest as provided in paragraph (d). 891 Interest shall be assessed from the day the claim was submitted 892 until the day the claim is paid. All claims denied for suspected 893 fraudulent insurance acts shall be reported to the Division of 894 Investigative and Forensic Services Insurance Fraud.

(14) FRAUD ADVISORY NOTICE.—Upon receiving notice of a claim under this section, an insurer shall provide a notice to the insured or to a person for whom a claim for reimbursement for diagnosis or treatment of injuries has been filed, advising that:

900 (a) Pursuant to s. 626.9892, the Department of Financial
901 Services may pay rewards of up to \$25,000 to persons providing
902 information leading to the arrest and conviction of persons
903 committing crimes investigated by the Division of <u>Investigative</u>
904 <u>and Forensic Services</u> Insurance Fraud arising from violations of
905 s. 440.105, s. 624.15, s. 626.9541, s. 626.989, or s. 817.234.

906 (b) Solicitation of a person injured in a motor vehicle 907 crash for purposes of filing personal injury protection or tort 908 claims could be a violation of s. 817.234, s. 817.505, or the 909 rules regulating The Florida Bar and should be immediately 910 reported to the Division of Investigative and Forensic Services

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911 Insurance Fraud if such conduct has taken place. Section 24. Paragraphs (b) and (c) of subsection (1) of 912 913 section 627.7401, Florida Statutes, are amended to read: 627.7401 Notification of insured's rights.-914 915 (1)The commission, by rule, shall adopt a form for the notification of insureds of their right to receive personal 916 917 injury protection benefits under the Florida Motor Vehicle No-918 Fault Law. Such notice shall include: 919 (b) An advisory informing insureds that: 920 1. Pursuant to s. 626.9892, the Department of Financial 921 Services may pay rewards of up to \$25,000 to persons providing 922 information leading to the arrest and conviction of persons 923 committing crimes investigated by the Division of Investigative 924 and Forensic Services Insurance Fraud arising from violations of 925 s. 440.105, s. 624.15, s. 626.9541, s. 626.989, or s. 817.234. Pursuant to s. 627.736(5)(e)1., if the insured notifies 926 2. 927 the insurer of a billing error, the insured may be entitled to a certain percentage of a reduction in the amount paid by the 928 929 insured's motor vehicle insurer. 930 (c) A notice that solicitation of a person injured in a 931 motor vehicle crash for purposes of filing personal injury protection or tort claims could be a violation of s. 817.234, s 932 933 817.505, or the rules regulating The Florida Bar and should be 934 immediately reported to the Division of Investigative and 935 Forensic Services Insurance Fraud if such conduct has taken 936 place.

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937 Section 25. Subsection (2) of section 631.156, Florida938 Statutes, is amended to read:

939 631.156 Investigation by the department; scope of 940 authority; sharing of materials.-

941 (2) The department may provide documents, books, and 942 records; other investigative products, work product, and 943 analysis; and copies of any or all of such materials to the 944 Division of <u>Investigative and Forensic Services</u> Insurance Fraud 945 or any other appropriate government agency. The sharing of these 946 materials <u>does shall</u> not waive any work product or other 947 privilege otherwise applicable under law.

948 Section 26. Subsection (4) of section 641.30, Florida 949 Statutes, is amended to read:

950

641.30 Construction and relationship to other laws.-

951 (4) The Division of <u>Investigative and Forensic Services</u>
952 Insurance Fraud of the department is vested with all powers
953 granted to it under the Florida Insurance Code with respect to
954 the investigation of any violation of this part.

955 Section 27. Paragraph (a) of subsection (2) of section 956 282.709, Florida Statutes, is amended to read:

957 282.709 State agency law enforcement radio system and 958 interoperability network.-

959 (2) The Joint Task Force on State Agency Law Enforcement
960 Communications is created adjunct to the department to advise
961 the department of member-agency needs relating to the planning,
962 designing, and establishment of the statewide communication

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963 system.

964 (a) The Joint Task Force on State Agency Law Enforcement965 Communications shall consist of the following members:

966 1. A representative of the Division of Alcoholic Beverages 967 and Tobacco of the Department of Business and Professional 968 Regulation who shall be appointed by the secretary of the 969 department.

970 2. A representative of the Division of Florida Highway
971 Patrol of the Department of Highway Safety and Motor Vehicles
972 who shall be appointed by the executive director of the
973 department.

3. A representative of the Department of Law Enforcement
who shall be appointed by the executive director of the
department.

977 4. A representative of the Fish and Wildlife Conservation
978 Commission who shall be appointed by the executive director of
979 the commission.

980 5. A representative of the Department of Corrections who981 shall be appointed by the secretary of the department.

982 6. A representative of the Division of <u>Investigative and</u>
983 <u>Forensic Services</u> State Fire Marshal of the Department of
984 Financial Services who shall be appointed by the <u>Chief Financial</u>
985 Officer State Fire Marshal.

986 7. A representative of the Department of Agriculture and
987 Consumer Services who shall be appointed by the Commissioner of
988 Agriculture.

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989 Section 28. Subsection (3) of section 552.113, Florida 990 Statutes, is amended to read:

991 552.113 Reports of thefts, illegal use, or illegal 992 possession.-

993 (3) The Division <u>of Investigative and Forensic Services</u> 994 shall investigate, or be certain that a qualified law 995 enforcement agency investigates, the cause and circumstances of 996 each theft, illegal use, or illegal possession of explosives 997 which occurs within the state. A report of each such 998 investigation shall be made and maintained by the Division <u>of</u> 999 Investigative and Forensic Services.

1000 Section 29. Subsections (1) and (2) of section 552.21, 1001 Florida Statutes, are amended to read:

1002

552.21 Confiscation and disposal of explosives.-

1003 Whenever the department division shall have reason to (1)1004 believe that any person is or has been violating the provisions 1005 of this chapter or any rules or regulations adopted and 1006 promulgated pursuant thereto, the department division may, 1007 without further process of law, confiscate the explosives in question and cause them to be stored in a safe manner, or, if 1008 1009 any explosives are deemed by the department division to be in 1010 such a state or condition as to constitute a hazard to life or 1011 property, the department division may dispose of such explosives without further process of law. The department division is 1012 1013 authorized to dispose of any abandoned explosives that it deems 1014 to be hazardous to life or property.

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1015 (2) If the person so charged is found guilty of violating 1016 the provisions of this chapter or any rule or regulation adopted 1017 pursuant thereto with regard to the possession, handling, or 1018 storage of explosives, the <u>department</u> division is authorized to 1019 dispose of the confiscated materials in such a way as it shall 1020 deem equitable.

1021 Section 30. Paragraph (c) of subsection (6) of section 1022 633.112, Florida Statutes, is amended to read:

1023 633.112 State Fire Marshal; hearings; investigations; 1024 recordkeeping and reports; subpoenas of witnesses; orders of 1025 circuit court.-

(6) Upon request, the State Fire Marshal shall investigate
the cause, origin, and circumstances of fires and explosions
occurring in this state wherein property has been damaged or
destroyed and there is probable cause to believe that the fire
or explosion was the result of carelessness or design.

(c) The <u>State Fire Marshal</u> division shall adopt rules to assist local fire officials and law enforcement officers in determining the established responsibilities with respect to the initial or preliminary assessment of fire and explosion scenes, and the determination of whether probable cause exists to refer such scenes to the State Fire Marshal for an investigation.

1037 Section 31. Subsection (1) of section 633.114, Florida 1038 Statutes, is amended to read:

1039 633.114 State Fire Marshal agents; authority; duties; 1040 compensation.-

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1041	(1) The State Fire Marshal shall appoint such agents <u>,</u>
1042	including agents of the Division of Investigative and Forensic
1043	Services, as may be necessary to carry out effectively this
1044	chapter, who shall be reimbursed for travel expenses as provided
1045	in s. 112.061, in addition to their salary, when traveling or
1046	making investigations in the performance of their duties. Such
1047	agents, including agents of the Division of Investigative and
1048	Forensic Services, shall be at all times under the direction and
1049	control of the State Fire Marshal, who shall fix their
1050	compensation, and all orders shall be issued in the State Fire
1051	Marshal's name and by her or his authority.
1052	Section 32. Section 633.122, Florida Statutes, is amended
1053	to read:
1054	633.122 Impersonating State Fire Marshal, firefighter,
1055	volunteer firefighter, or firesafety inspector; criminal
1056	penalties.—A person who falsely assumes or pretends to be the
1057	State Fire Marshal, an agent of the <u>State Fire Marshal</u> division ,
1058	a firefighter, a volunteer firefighter, or a firesafety
1059	inspector by identifying herself or himself as the State Fire
1060	Marshal, an agent of the <u>State Fire Marshal</u> division , a
1061	firefighter, a volunteer firefighter, or a firesafety inspector
1062	by wearing a uniform or presenting or displaying a badge as
1063	credentials that would cause a reasonable person to believe that
1064	she or he is a State Fire Marshal, an agent of the <u>State Fire</u>
1065	Marshal division, a firefighter, a volunteer firefighter, or
1066	firesafety inspector commits a felony of the third degree,
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1067 punishable as provided in ss. 775.082 and 775.083 or, if the 1068 impersonation occurs during the commission of a separate felony 1069 by that person, commits a felony of the first degree, punishable 1070 as provided in ss. 775.082 and 775.083.

1071 Section 33. Paragraph (b) of subsection (1) of section 1072 633.126, Florida Statutes, is amended to read:

1073 633.126 Investigation of fraudulent insurance claims and 1074 crimes; immunity of insurance companies supplying information.-1075 (1)

1076 The State Fire Marshal or an agent appointed pursuant (b) to s. 633.114, an agent of the Division of Investigative and 1077 1078 Forensic Services, any law enforcement officer as defined in s. 1079 111.065, any law enforcement officer of a federal agency, or any 1080 fire service provider official who is engaged in the 1081 investigation of a fire or explosion loss may request any 1082 insurance company or its agent, adjuster, employee, or attorney, 1083 investigating a claim under an insurance policy or contract with 1084 respect to a fire or explosion to release any information 1085 whatsoever in the possession of the insurance company or its 1086 agent, adjuster, employee, or attorney relative to a loss from 1087 that fire or explosion. The insurance company shall release the 1088 available information to and cooperate with any official 1089 authorized to request such information pursuant to this section. 1090 The information shall include, but shall not be limited to:

1091 1. Any insurance policy relevant to a loss under 1092 investigation and any application for such a policy.

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1093 2. Any policy premium payment records. 1094 The records, reports, and all material pertaining to 3. 1095 any previous claims made by the insured with the reporting 1096 company. 1097 4. Material relating to the investigation of the loss, including statements of a person, proof of loss, and other 1098 1099 relevant evidence. Memoranda, notes, and correspondence relating to the 1100 5. investigation of the loss in the possession of the insurance 1101 1102 company or its agents, adjusters, employees, or attorneys. 1103 Section 34. Subsection (5) of section 633.422, Florida 1104 Statutes, is amended to read: 633.422 Firefighters; supplemental compensation.-1105 1106 (5) APPLICABILITY.-For the purposes of this section, the 1107 department division shall be considered a fire service provider 1108 responsible for the payment of supplemental compensation in 1109 accordance with this section to firefighters employed full time by the department division. 1110 1111 Section 35. Subsection (7) of section 633.508, Florida 1112 Statutes, is amended to read: 1113 633.508 Workplace safety; rulemaking authority; division 1114 authority.-The department division shall: 1115 (7)Investigate and prescribe by rule what safety devices, 1116 (a) safeguards, or other means of protection must be adopted for the 1117 1118 prevention of accidents and injuries in every firefighter Page 43 of 55

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1119 employee place of employment or at any fire scene; determine what suitable devices, safequards, or other means of protection 1120 1121 for the prevention of occupational diseases must be adopted or 1122 followed in any or all such firefighter places of employment or 1123 at any emergency fire scene; and adopt reasonable rules for the prevention of accidents, the safety, protection, and security of 1124 firefighter employees engaged in interior firefighting, and the 1125 prevention of occupational diseases. 1126

(b) Ascertain, fix, and order such reasonable standards and rules for the construction, repair, and maintenance of firefighter employee places of employment so as to render them safe. Such rules and standards shall be adopted in accordance with chapter 120.

(c) Adopt rules prescribing recordkeeping responsibilities for firefighter employers, which may include maintaining a log and summary of occupational injuries, diseases, and illnesses, for producing on request a notice of injury and firefighter employee accident investigation records, and prescribing a retention schedule for such records.

1138 Section 36. Section 633.512, Florida Statutes, is amended 1139 to read:

1140 633.512 Compliance.-Failure of a firefighter employer or 1141 an insurer to comply with this part, or with any rules adopted 1142 under this part, constitutes grounds for the <u>department</u> division 1143 to seek remedies, including injunctive relief, by making 1144 appropriate filings with the circuit court.

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1145 Section 37. Subsection (1) of section 633.518, Florida 1146 Statutes, is amended to read:

1147 633.518 Studies, investigations, inspections, or inquiries 1148 by the division; refusal to admit; penalty.-

1149 (1)The department division shall make studies, 1150 investigations, inspections, or inquiries with respect to 1151 compliance with this part or any rules authorized under this part and the causes of firefighter employee injuries, illnesses, 1152 safety-based complaints, or Line of Duty Deaths (LODD) as 1153 1154 defined in rule in firefighter employee places of employment and 1155 shall make such recommendations to the Legislature and 1156 firefighter employers and insurers as the department division considers proper to prevent or reduce future occurrences. In 1157 making such studies, investigations, inspections, or inquiries, 1158 1159 the department division may cooperate with any agency of the 1160 United States charged with the duty of enforcing any law 1161 securing safety against injury in any place of firefighter 1162 employment covered by this part or any agency or department of 1163 the state engaged in enforcing any law to ensure safety for 1164 firefighter employees.

1165 Section 38. Subsection (3) of section 791.013, Florida
1166 Statutes, is amended to read:

1167 791.013 Testing and approval of sparklers; penalties.—
1168 (3) For purposes of the testing requirement by this
1169 section, the division shall perform such tests as are necessary
1170 to determine compliance with the performance standards in the

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1171 definition of sparklers, pursuant to s. 791.01. The State Fire 1172 Marshal shall adopt, by rule, procedures for testing products to 1173 determine compliance with this chapter. The Division <u>of</u> 1174 <u>Investigative and Forensic Services</u> shall dispose of any samples 1175 which remain after testing.

1176Section 39. Paragraphs (b), (c), and (d) of subsection (7)1177of section 538.32, Florida Statutes, are amended to read:

1178 538.32 Registration, transaction, and recordkeeping 1179 requirements; penalties.-

(7)

1180

1181 Alternatively, a secondhand dealer must give written (b) 1182 notice to the seller, by United States mail or e-mail if an email address is provided by the seller, that information 1183 1184 otherwise required to be given by the seller under subsection 1185 (2) has not been provided by the seller to the secondhand 1186 dealer. Notice of the deficient information must be sent by the 1187 secondhand dealer no later than 10 days after the transaction is 1188 received by the secondhand dealer. The secondhand dealer must 1189 specify in the notice that:

1190 1. The seller must provide the missing information or must 1191 request the return of the property from the secondhand dealer 1192 within 30 days after receiving the notice from the secondhand 1193 dealer; and

1194 2. The failure of the seller to provide the missing 1195 information or request return of the property within the 1196 applicable 30-day time period shall result in abandonment of the

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1197 seller's property to the <u>Division</u> Bureau of Unclaimed Property
1198 of the Department of Financial Services pursuant to chapter 717.

(c) If the seller fails to remedy the deficiency in information or request return of the property within 30 days after receiving the notice, the seller's property is deemed abandoned and is relinquished to the <u>Division</u> Bureau of Unclaimed Property pursuant to chapter 717 if the property's true market value is greater than \$50 as defined in chapter 717.

(d) Within 24 hours after the expiration of the 30-day hold period for the property, the secondhand dealer must notify the appropriate law enforcement agency of the abandonment of the property by electronic transmission or by sending a copy of the completed form authorized by chapter 717 to the Department of Financial Services, Division Bureau of Unclaimed Property.

1211 Section 40. Subsection (1) of section 717.1241, Florida 1212 Statutes, is amended to read:

1213

717.1241 Conflicting claims.-

(1) When conflicting claims have been received by the department for the same unclaimed property account or accounts, the property shall be remitted in accordance with the claim filed by the person as follows, notwithstanding the withdrawal of a claim:

(a) To the person submitting the first claim received by
 the <u>Division</u> Bureau of Unclaimed Property of the department that
 is complete or made complete.

1222

(b) If a claimant's claim and a claimant's

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1223 representative's claim are received by the <u>Division</u> Bureau of 1224 Unclaimed Property of the department on the same day and both 1225 claims are complete, to the claimant.

(c) If a buyer's claim and a claimant's claim or a claimant's representative's claim are received by the <u>Division</u> Bureau of Unclaimed Property of the department on the same day and the claims are complete, to the buyer.

1230 As between two or more claimant's representative's (d) 1231 claims received by the Division Bureau of Unclaimed Property of 1232 the department that are complete or made complete on the same 1233 day, to the claimant's representative who has agreed to receive 1234 the lowest fee. If the two or more claimant's representatives 1235 whose claims received by the Division Bureau of Unclaimed Property of the department were complete or made complete on the 1236 1237 same day are charging the same lowest fee, the fee shall be 1238 divided equally between the claimant's representatives.

(e) If more than one buyer's claim received by the <u>Division</u> Bureau of Unclaimed Property of the department is complete or made complete on the same day, the department shall remit the unclaimed property to the buyer who paid the highest amount to the seller. If the buyers paid the same amount to the seller, the department shall remit the unclaimed property to the buyers divided in equal amounts.

1246 Section 41. Section 717.1323, Florida Statutes, is amended 1247 to read:

1248

717.1323 Prohibited practice.-<u>A</u> No person may <u>not</u>

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1249 knowingly enter false information onto the Internet website of 1250 the Division Bureau of Unclaimed Property.

1251 Section 42. Subsection (2) and paragraph (a) of subsection 1252 (3) of section 717.135, Florida Statutes, are amended to read:

1253 717.135 Power of attorney to recover reported property in 1254 the custody of the department.-

1255

(2) A power of attorney described in subsection (1) must:

1256 Limit the fees and costs for services to 20 percent (a) 1257 per unclaimed property account held by the department. Fees and 1258 costs for cash accounts shall be based on the value of the 1259 property at the time the power of attorney is signed by the 1260 claimant. Fees and costs for accounts containing securities or 1261 other intangible ownership interests, which securities or interests are not converted to cash, shall be based on the 1262 1263 purchase price of the security as quoted on a national exchange 1264 or other market on which the property is regularly traded at the 1265 time the securities or other ownership interest is remitted to 1266 the claimant or the claimant's representative. Fees and costs for tangible property or safe-deposit box accounts shall be 1267 1268 based on the value of the tangible property or contents of the 1269 safe-deposit box at the time the ownership interest is 1270 transferred or remitted to the claimant. Total fees and costs on 1271 any single account owned by a natural person residing in this 1272 country must not exceed \$1,000; or

1273 (b) Fully disclose that the property is held by the 1274 Division Bureau of Unclaimed Property of the Department of

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1275 Financial Services pursuant to this chapter, the mailing address 1276 of the division bureau, the Internet address of the division 1277 bureau, the person or name of the entity that held the property 1278 prior to the property becoming unclaimed, the date of the 1279 holder's last contact with the owner, if known, and the 1280 approximate value of the property, and identify which of the 1281 following categories of unclaimed property the claimant's representative is seeking to recover, as reported by the holder: 1282 1283 1. Cash accounts. 1284 2. Stale dated checks. 1285 3. Life insurance or annuity contract assets. 1286 4. Utility deposits. 1287 5. Securities or other interests in business associations. 1288 6. Wages. 1289 7. Accounts receivable. 1290 8. Contents of safe-deposit boxes. 1291 1292 This subsection shall not apply if probate proceedings must be 1293 initiated on behalf of the claimant for an estate that has never 1294 been probated or if the unclaimed property is being claimed by a 1295 person outside of the United States. 1296 (3) (a) A power of attorney described in paragraph (2) (b) 1297 must state in 12-point type or greater in the order indicated with the blank spaces accurately completed: 1298 1299 1300 FULL DISCLOSURE STATEMENT Page 50 of 55

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FLO	RID	A F	1 0	US	E	ΟF	RΕ	ΡR	ΕS	ΕI	ΝΤΑ	ТΙ	VΕ	S
-----	-----	-----	-----	----	---	----	----	----	----	----	-----	----	----	---

1301 The property is currently held by the State of Florida 1302 1303 Department of Financial Services, Division Bureau of 1304 Unclaimed Property, pursuant to chapter 717, Florida 1305 Statutes. The mailing address of the Division Bureau 1306 of Unclaimed Property is The Internet address of the Division Bureau of Unclaimed Property 1307 1308 is 1309 1310 The property was remitted by: 1311 Date of last contact: 1312 1313 1314 Property category: 1315 1316 Section 43. Subsection (2) of section 717.1351, Florida 1317 Statutes, is amended to read: 1318 717.1351 Acquisition of unclaimed property.-1319 All contracts to acquire ownership of or entitlement (2) 1320 to unclaimed property from the person or persons entitled to the 1321 unclaimed property must be in 10-point type or greater and must: 1322 Have a purchase price that discounts the value of the (a) 1323 unclaimed property at the time the agreement is executed by the seller at no greater than 20 percent per account held by the 1324 1325 department. An unclaimed property account must not be discounted 1326 in excess of \$1,000. However, the \$1,000 discount limitation Page 51 of 55

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does not apply if probate proceedings must be initiated on behalf of the seller for an estate that has never been probated or if the seller of the unclaimed property is not a natural person or is a person outside the United States; or

1331 (b) Fully disclose that the property is held by the 1332 Division Bureau of Unclaimed Property of the Department of 1333 Financial Services pursuant to this chapter, the mailing address 1334 of the division bureau, the Internet address of the division bureau, the person or name of the entity that held the property 1335 1336 prior to the property becoming unclaimed, the date of the 1337 holder's last contact with the owner, if known, and the 1338 approximate value of the property, and identify which of the following categories of unclaimed property the buyer is seeking 1339 to purchase as reported by the holder: 1340

- 1341 1. Cash accounts.
- 1342 2. Stale dated checks.
- 1343 3. Life insurance or annuity contract assets.
- 1344 4. Utility deposits.
- 1345 5. Securities or other interests in business associations.
- 1346 6. Wages.
- 1347 7. Accounts receivable.
- 1348 8. Contents of safe-deposit boxes.
- 1349

1350 The purchase agreement described in this paragraph must state in 1351 12-point type or greater in the order indicated with the blank 1352 spaces accurately completed:

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1353								
1354	FULL DISCLOSURE STATEMENT							
1355								
1356	The property is currently held by the State of Florida							
1357	Department of Financial Services, <u>Division</u> Bureau of							
1358	Unclaimed Property, pursuant to chapter 717, Florida							
1359	Statutes. The mailing address of the <u>Division</u> Bureau							
1360	of Unclaimed Property is The Internet							
1361	address of the <u>Division</u> Bureau of Unclaimed Property							
1362	is							
1363								
1364	The property was remitted by:							
1365								
1366	Date of last contact:							
1367								
1368	Property category:							
1369								
1370	Immediately above the signature line for the seller, the							
1371	purchase agreement described in this paragraph must state in 12-							
1372	point type or greater:							
1373								
1374	Seller agrees, by signing below, that the FULL							
1375	DISCLOSURE STATEMENT has been read and fully							
1376	understood.							
1377	Section 44. Paragraphs (a) and (b) of subsection (5) of							
1378	section 717.1400, Florida Statutes, are amended to read:							
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1379

1398

717.1400 Registration.-

(5) If a material change in the status of a registration occurs, a registrant must, within 30 days, provide the department with the updated documentation and information in writing. Material changes include, but are not limited to: a designated agent or employee ceasing to act on behalf of the designating person, a surrender, suspension, or revocation of a license, or a license renewal.

(a) If a designated agent or employee ceases to act on
behalf of the person who has designated the agent or employee to
act on such person's behalf, the designating person must, within
30 days, inform the <u>Division</u> Bureau of Unclaimed Property in
writing of the termination of agency or employment.

(b) If a registrant surrenders the registrant's license or the license is suspended or revoked, the registrant must, within 30 days, inform the <u>division</u> bureau in writing of the surrender, suspension, or revocation.

1396Section 45. Paragraphs (k) and (l) of subsection (6) of1397section 932.7055, Florida Statutes, are amended to read:

932.7055 Disposition of liens and forfeited property.-

1399 (6) If the seizing agency is a state agency, all remaining
1400 proceeds shall be deposited into the General Revenue Fund.
1401 However, if the seizing agency is:

(k) The Division of <u>Investigative and Forensic Services</u>
 State Fire Marshal in the Department of Financial Services, the
 proceeds accrued under the Florida Contraband Forfeiture Act

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1405 shall be deposited into the Insurance Regulatory Trust Fund to 1406 be used for the purposes of arson suppression, arson 1407 investigation, and the funding of anti-arson rewards.

(1) The Division of <u>Investigative and Forensic Services</u>
1409 Insurance Fraud of the Department of Financial Services, the
1410 proceeds accrued pursuant to the provisions of the Florida
1411 Contraband Forfeiture Act shall be deposited into the Insurance
1412 Regulatory Trust Fund as provided in s. 626.9893 or into the
1413 Department of Financial Services' Federal Law Enforcement Trust
1414 Fund as provided in s. 17.43, as applicable.

1415

Section 46. This act shall take effect July 1, 2016.

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