By Senator Braynon

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A bill to be entitled An act relating to vehicle recalls; amending s. 320.64, F.S.; prohibiting a licensee from violating the Consumer Automotive Recall Safety Act and rules adopted pursuant to the act; amending s. 320.696, F.S.; requiring a licensee to compensate a motor vehicle dealer for certain recall repairs and costs directly associated with the disposal of certain hazardous materials; creating s. 320.92, F.S.; providing a short title; defining terms; prohibiting certain motor vehicle dealers or rental car companies to loan, rent, or offer for loan or rent a vehicle subject to recalls under certain circumstances; authorizing the motor vehicle dealer or rental car company, after completing certain temporary repairs, to loan or rent the vehicle under certain circumstances; requiring repairs to recalled vehicles once the remedy becomes available to the motor vehicle dealer or rental car company; requiring the Department of Highway Safety and Motor Vehicles to include a specified recall disclosure statement on each vehicle registration renewal notice; providing for

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WHEREAS, the Legislature recognizes that over the past 5 years, automakers and the National Highway Traffic Safety Administration have issued more recalls on new and used motor vehicles than ever before, and

construction; providing an effective date.

WHEREAS, in 2014, more than 63.8 million vehicles were

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recalled, and

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WHEREAS, the rate of vehicle recalls has grown exponentially during the past 5 years as 51 million recalls were issued in 2015, 22 million recalls were issued in 2013, and 16.2 million were issued in 2012, and

WHEREAS, the number of recalls in 2014 is a 190 percent increase from 2013 and a 293.8 percent increase from 2012, and

WHEREAS, while federal motor vehicle safety standards are more demanding now than ever before and new vehicles sold today are the safest in history, the exponential growth of recalls issued on motor vehicles has caused confusion and apathy for far too many motor vehicle owners, and

WHEREAS, according to the National Highway Traffic Safety Administration and others, about one-third of all recalled vehicles are never repaired by their owners, and

WHEREAS, federal regulations now require most vehicle manufacturers to provide motor vehicle safety recall information applicable to the vehicles they manufacture on the Internet and to the public, and

WHEREAS, it is the intent of the Legislature to increase consumer awareness of recall notices on their cars and to ensure that the cars that consumers loan or rent that are subject to recalls have been repaired, and

WHEREAS, the Legislature further recognizes that the distribution, sale, and service of new motor vehicles in the state vitally affects the state economy and the public welfare, and

WHEREAS, the motor vehicle franchise system assures the consuming public of a well-organized distribution system for the

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availability and sale of new motor vehicles throughout the state, provides a network of quality warranty, recall, and repair facilities to maintain those vehicles, and creates a cost-effective method for the state to police those systems through the licensing and regulation of private sector franchisors and franchisees, and

WHEREAS, state franchise laws require manufacturers to provide reasonable reimbursement to dealers for warranty and recall work, but fail to establish guidelines for compensating franchisee disposal costs associated with hazardous waste generated by repairs on recalled vehicles, and

WHEREAS, it is the intent of the Legislature to ensure that motor vehicle dealer franchisees are treated fairly by their franchisors and that motor vehicle dealer franchisees are reasonably compensated for repairs on recalled vehicles, NOW, THEREFORE,

Be It Enacted by the Legislature of the State of Florida:

Section 1. Subsection (41) is added to section 320.64, Florida Statutes, to read:

320.64 Denial, suspension, or revocation of license; grounds.—A license of a licensee under s. 320.61 may be denied, suspended, or revoked within the entire state or at any specific location or locations within the state at which the applicant or licensee engages or proposes to engage in business, upon proof that the section was violated with sufficient frequency to establish a pattern of wrongdoing, and a licensee or applicant shall be liable for claims and remedies provided in ss. 320.695

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and 320.697 for any violation of any of the following provisions. A licensee is prohibited from committing the following acts:

(41) Violating the Consumer Automotive Recall Safety Act under s. 320.92 or any rule adopted pursuant to the act.

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A motor vehicle dealer who can demonstrate that a violation of, or failure to comply with, any of the preceding provisions by an applicant or licensee will or can adversely and pecuniarily affect the complaining dealer, shall be entitled to pursue all of the remedies, procedures, and rights of recovery available under ss. 320.695 and 320.697.

Section 2. Paragraph (a) of subsection (1) of section 320.696, Florida Statutes, is amended to read:

320.696 Warranty responsibility.-

- (1) (a) A licensee shall timely compensate a motor vehicle dealer who performs work to  $\underline{\cdot}$
- 1. Maintain or repair a licensee's product under a warranty or maintenance plan, extended warranty, certified pre-owned warranty, or a service contract, issued by the licensee or its common entity, unless issued by a common entity that is not a manufacturer; to
- 2. Fulfill a licensee's delivery or preparation procedures;
  or to
- 3. Repair a motor vehicle as a result of a licensee's or common entity's recall, or a recall conducted pursuant to 49
  U.S.C. ss. 30118, 30119, and 30120, including any costs directly associated with the disposal of hazardous materials that are associated with a recall repair; or

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4. Repair a motor vehicle as a result of a licensee's or common entity's campaign service, authorized goodwill, directive, or bulletin.

Section 3. Section 320.92, Florida Statutes, is created to read:

- 320.92 Consumer Automotive Recall Safety Act.-
- (1) This section may be known and cited as the "Consumer Automotive Recall Safety Act."
  - (2) As used in this section, the term:
- (a)1. "Manufacturer's recall" means a recall conducted pursuant to 49 U.S.C. ss. 30118, 30119, and 30120.
- 2. A manufacturer's recall does not include a service campaign or emission recall when the vehicle manufacturer or the National Highway Traffic Safety Administration has not issued a recall notice to owners of affected vehicles, pursuant to 49 U.S.C. s. 30118.
- (b) "Motor vehicle dealer" has the same meaning as in s. 320.27(1)(c).
  - (c)1. "Recall database" means a database from which an individual may obtain, using a vehicle identification number (VIN), the specific manufacturer recall information relevant to a particular vehicle.
  - 2. For a vehicle manufacturer that is not subject to the regulations adopted pursuant to s. 31301 of the federal Moving Ahead for Progress in the 21st Century Act, Pub. L. No. 112-141, a recall database is one of the following:
- a. The recall data on a vehicle manufacturer's website for a specific vehicle's line-make.
  - b. The recall data in a vehicle manufacturer's internal

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system that provides information to its franchisees on vehicles subject to recall.

- c. The recall data in sub-subparagraph a. or sub-subparagraph b. that is contained in a commercially available vehicle history system.
- 3. For a vehicle manufacturer that is subject to the regulations adopted pursuant to s. 31301 of the federal Moving Ahead for Progress in the 21st Century Act, Pub. L. No. 112-141, a recall database must include, at a minimum, the recall information required pursuant to 49 C.F.R. s. 573.15.
- (d) "Recall database report" means a report, specific to a vehicle that is identified by its VIN, containing information obtained from a recall database.
- (e) "Rental car company" means a person or entity in the business of renting passenger vehicles to the public in this state.
- (3) No later than 48 hours after receiving a notice of a manufacturer's recall, or sooner if practicable, a motor vehicle dealer or rental car company with a motor vehicle fleet of 34 or fewer loaner or rental vehicles may not loan, rent, or offer for loan or rent a vehicle subject to that recall until the recall repair has been made.
- (4) If a recall notification indicates that the remedy for the recall is not immediately available and specifies actions to temporarily repair the vehicle in a manner to eliminate the safety risk that prompted the recall, the motor vehicle dealer or rental car company, after having the repairs completed, may loan or rent the vehicle. Once the remedy for the vehicle becomes available to the motor vehicle dealer or rental car

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35-01330-17 20171664 175 company, the motor vehicle dealer or rental car company may not 176 loan or rent the vehicle until the vehicle has been repaired. 177 (5) The department shall include the following recall 178 disclosure statement on each vehicle registration renewal 179 notice: 180 181 NOTICE: MANY VEHICLES HAVE BEEN RECALLED RECENTLY FOR NEEDED 182 REPAIRS. DID YOU KNOW YOU CAN CHECK TO SEE IF YOUR VEHICLE HAS 183 AN UNREPAIRED MANUFACTURER'S SAFETY RECALL? FOR MOST VEHICLES, 184 MANUFACTURER SAFETY RECALLS ARE REPAIRED FOR FREE. YOU CAN CHECK 185 FOR ANY RECALLS AND HOW TO GET THE RECALL REPAIRED AT 186 WWW.SAFERCAR.GOV. 187 188 (6) This section may not be construed to create any legal 189 duty of the motor vehicle dealer, rental car company, or 190 department related to the accuracy, errors, or omissions 191 contained in a recall database report or any legal duty to 192 provide information added to a recall database after the motor 193 vehicle dealer, rental car company, or department obtained the 194 recall database report pursuant to subsections (3), (4), and 195 (5). 196 (7) The rights and remedies provided by this section are 197 cumulative and may not be construed as restricting any right or

Section 4. This act shall take effect July 1, 2017.

remedy that is otherwise available.