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1	A bill to be entitled
2	An act relating to transportation network companies;
3	creating s. 627.748, F.S.; defining terms; providing
4	for construction; providing that a transportation
5	network company (TNC) driver is not required to
6	register certain vehicles as commercial motor vehicles
7	or for-hire vehicles; requiring a TNC to designate and
8	maintain an agent for service of process in this
9	state; providing fare requirements; providing
10	requirements for a TNC's digital network; providing
11	for an electronic receipt, subject to certain
12	requirements; providing automobile insurance
13	requirements for a TNC and a TNC driver; providing
14	requirements for specified proof of coverage for a TNC
15	driver under certain circumstances; providing certain
16	disclosure requirements for a TNC driver in the event
17	of an accident; requiring a TNC to cause its insurer
18	to issue certain payments directly to certain parties;
19	requiring a TNC to make specified disclosures in
20	writing to TNC drivers under certain circumstances;
21	authorizing specified insurers to exclude certain
22	coverage, subject to certain limitations; providing
23	that the right to exclude coverage applies to any
24	coverage included in an automobile insurance policy;
25	providing applicability; providing for construction;
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26 providing that specified automobile insurers have a 27 right of contribution against other insurers that 28 provide automobile insurance to the same TNC drivers 29 in satisfaction of certain coverage requirements under 30 certain circumstances; requiring a TNC to provide specified information upon request by certain parties 31 32 during a claims coverage investigation; requiring certain insurers to disclose specified information 33 upon request by any other insurer involved in the 34 35 particular claim; providing that TNC drivers are 36 independent contractors if specified conditions are 37 met; requiring a TNC to implement a zero-tolerance policy for drug or alcohol use, subject to certain 38 39 requirements; providing TNC driver requirements; requiring a TNC to conduct a certain background check 40 for a TNC driver after a specified period; requiring a 41 42 TNC to submit an examination report prepared by a certified public accountant to the Department of 43 Financial Services to verify certain compliance; 44 requiring the department to impose specified fines for 45 noncompliance; providing for disposition and use of 46 47 moneys received; authorizing petition for an 48 administrative proceeding; authorizing the department to seek injunctive relief under certain circumstances; 49 50 authorizing the department to adopt rules; providing

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51 construction; prohibiting a TNC driver from accepting 52 certain rides or soliciting or accepting street hails; 53 prohibiting a TNC from altering presentation of information on its digital network to an enforcement 54 55 official; requiring a TNC to adopt a policy of 56 nondiscrimination with respect to riders and potential 57 riders and to notify TNC drivers of such policy; 58 requiring TNC drivers to comply with the 59 nondiscrimination policy and certain applicable laws 60 regarding nondiscrimination and accommodation of 61 service animals; prohibiting a TNC from imposing 62 additional charges for providing services to persons who have physical disabilities; requiring a TNC that 63 64 contracts with a governmental entity to provide paratransit services to comply with certain state and 65 federal laws; requiring a TNC to reevaluate a decision 66 67 to remove a TNC driver's authorization to access its digital network in certain instances; requiring a TNC 68 69 to maintain specified records; providing legislative intent; specifying that TNCs, TNC drivers, and TNC 70 71 vehicles are governed exclusively by state law; 72 prohibiting local governmental entities and 73 subdivisions from taking specified actions; providing 74 applicability; providing an effective date.

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76 Be It Enacted by the Legislature of the State of Florida: 77 Section 1. Section 627.748, Florida Statutes, is created 78 to read: 79 627.748 Transportation network companies.-80 (1) DEFINITIONS.-As used in this section, the term: (a) "Digital network" means any online-enabled technology 81 application service, website, or system offered or used by a 82 83 transportation network company which enables the prearrangement of rides with transportation network company drivers. 84 85 (b) "Prearranged ride" means the provision of transportation by a TNC driver to a rider, beginning when a TNC 86 87 driver accepts a ride requested by a rider through a digital 88 network controlled by a transportation network company, 89 continuing while the TNC driver transports the rider, and ending when the last rider exits from and is no longer occupying the 90 91 TNC vehicle. The term does not include a taxicab, for-hire 92 vehicle, or street hail service and does not include ridesharing 93 as defined in s. 341.031, carpool as defined s. 450.28, or any 94 other type of service in which the driver receives a fee that 95 does not exceed the driver's cost to provide the ride. 96 (c) "Rider" means an individual who uses a digital network to connect with a TNC driver in order to obtain a prearranged 97 98 ride in the TNC driver's TNC vehicle between points chosen by 99 the rider. A person may use a digital network to request a 100 prearranged ride on behalf of a rider.

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101 "Street hail" means an immediate arrangement on a (d) 102 street with a driver by a person using any method other than a 103 digital network to seek immediate transportation. 104 "Transportation network company" or "TNC" means an (e) 105 entity operating in this state pursuant to this section using a 106 digital network to connect a rider to a TNC driver, who provides 107 prearranged rides. A TNC is not deemed to own, control, operate, 108 direct, or manage the TNC vehicles or TNC drivers that connect 109 to its digital network, except where agreed to by written 110 contract, and is not a taxicab association or for-hire vehicle 111 owner. An individual, corporation, partnership, sole proprietorship, or other entity that arranges medical 112 113 transportation for individuals qualifying for Medicaid or 114 Medicare pursuant to a contract with the state or a managed care 115 organization is not a TNC. This section does not prohibit a TNC 116 from providing prearranged rides to individuals who qualify for Medicaid or Medicare if it meets the requirements of this 117 118 section. 119 "Transportation network company driver" or "TNC (f) driver" means an individual who: 120 121 1. Receives connections to potential riders and related 122 services from a transportation network company; and 123 2. In return for compensation, uses a TNC vehicle to offer 124 or provide a prearranged ride to a rider upon connection through 125 a digital network.

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126 "Transportation network company vehicle" or "TNC (q) vehicle" means a vehicle that is not a taxicab, jitney, 127 128 limousine, or for-hire vehicle as defined in s. 320.01(15) and 129 that is: 130 1. Used by a TNC driver to offer or provide a prearranged 131 ride; and 132 2. Owned, leased, or otherwise authorized to be used by 133 the TNC driver. 134 135 Notwithstanding any other provision of law, a vehicle that is 136 let or rented to another for consideration may be used as a TNC 137 vehicle. 138 (2) NOT OTHER CARRIERS.-A TNC or TNC driver is not a 139 common carrier, contract carrier, or motor carrier and does not 140 provide taxicab or for-hire vehicle service. In addition, a TNC 141 driver is not required to register the vehicle that the TNC 142 driver uses to provide prearranged rides as a commercial motor 143 vehicle or a for-hire vehicle. 144 (3) AGENT.-A TNC must designate and maintain an agent for 145 service of process in this state. 146 (4) FARE TRANSPARENCY.-If a fare is collected from a 147 rider, the TNC must disclose to the rider the fare or fare 148 calculation method on its website or within the online-enabled 149 technology application service before the beginning of the 150 prearranged ride. If the fare is not disclosed to the rider

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151 before the beginning of the prearranged ride, the rider must 152 have the option to receive an estimated fare before the 153 beginning of the prearranged ride. 154 IDENTIFICATION OF TNC VEHICLES AND DRIVERS.-The TNC's (5) 155 digital network must display a photograph of the TNC driver and 156 the license plate number of the TNC vehicle used for providing 157 the prearranged ride before the rider enters the TNC driver's 158 vehicle. 159 ELECTRONIC RECEIPT.-Within a reasonable period after (6) the completion of a ride, a TNC shall transmit an electronic 160 receipt to the rider on behalf of the TNC driver which lists: 161 162 The origin and destination of the ride; (a) 163 The total time and distance of the ride; and (b) 164 (c) The total fare paid. 165 (7) TRANSPORTATION NETWORK COMPANY AND TNC DRIVER 166 INSURANCE REQUIREMENTS.-167 (a) Beginning July 1, 2017, a TNC driver or a TNC on 168 behalf of the TNC driver shall maintain primary automobile 169 insurance that: 170 1. Recognizes that the TNC driver is a TNC driver or 171 otherwise uses a vehicle to transport riders for compensation; 172 and 173 2. Covers the TNC driver while the TNC driver is logged on 174 to the digital network of the TNC or while the TNC driver is 175 engaged in a prearranged ride.

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176 The following automobile insurance requirements apply (b) 177 while a participating TNC driver is logged on to the digital 178 network but is not engaged in a prearranged ride: 179 1. Automobile insurance that provides: 180 a. A primary automobile liability coverage of at least 181 \$50,000 for death and bodily injury per person, \$100,000 for death and bodily injury per incident, and \$25,000 for property 182 183 damage; 184 b. Personal injury protection benefits that meet the minimum coverage amounts required under ss. 627.730-627.7405; 185 186 and 187 c. Uninsured and underinsured vehicle coverage as required 188 by s. 627.727. 189 2. The coverage requirements of this paragraph may be 190 satisfied by any of the following: 191 a. Automobile insurance maintained by the TNC driver; 192 b. Automobile insurance maintained by the TNC; or 193 c. A combination of sub-subparagraphs a. and b. 194 The following automobile insurance requirements apply (C) 195 while a TNC driver is engaged in a prearranged ride: 196 1. Automobile insurance that provides: 197 a. A primary automobile liability coverage of at least \$1 million for death, bodily injury, and property damage; 198 199 Personal injury protection benefits that meet the b. 200 minimum coverage amounts required of a limousine under ss.

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201 627.730-627.7405; and 202 c. Uninsured and underinsured vehicle coverage as required 203 by s. 627.727. 2. 204 The coverage requirements of this paragraph may be 205 satisfied by any of the following: 206 a. Automobile insurance maintained by the TNC driver; 207 b. Automobile insurance maintained by the TNC; or 208 c. A combination of sub-subparagraphs a. and b. 209 (d) If the TNC driver's insurance under paragraph (b) or 210 paragraph (c) has lapsed or does not provide the required 211 coverage, the insurance maintained by the TNC must provide the 212 coverage required under this subsection, beginning with the 213 first dollar of a claim, and have the duty to defend such claim. 214 (e) Coverage under an automobile insurance policy 215 maintained by the TNC must not be dependent on a personal 216 automobile insurer first denying a claim, and a personal 217 automobile insurance policy is not required to first deny a 218 claim. 219 Insurance required under this subsection must be (f) 220 provided by an insurer authorized to do business in this state which is a member of the Florida Insurance Guaranty Association 221 222 or an eligible surplus lines insurer that has a superior, excellent, exceptional, or equivalent financial strength rating 223 224 by a rating agency acceptable to the Office of Insurance 225 Regulation of the Financial Services Commission.

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226	(g) Insurance satisfying the requirements under this
227	subsection is deemed to satisfy the financial responsibility
228	requirement for a motor vehicle under chapter 324 and the
229	security required under s. 627.733 for any period when the TNC
230	driver is logged onto the digital network or engaged in a
231	prearranged ride.
232	(h) A TNC driver shall carry proof of coverage satisfying
233	paragraphs (b) and (c) with him or her at all times during his
234	or her use of a TNC vehicle in connection with a digital
235	network. In the event of an accident, a TNC driver shall provide
236	this insurance coverage information to any party directly
237	involved in the accident or the party's designated
238	representative, automobile insurers, and investigating police
239	officers. Proof of financial responsibility may be presented
240	through an electronic device, such as a digital phone
241	application, under s. 316.646. Upon request, a TNC driver shall
242	also disclose to any party directly involved in the accident or
243	the party's designated representative, automobile insurers, and
244	investigating police officers whether he or she was logged on to
245	a digital network or was engaged in a prearranged ride at the
246	time of the accident.
247	(i) If a TNC's insurer makes a payment for a claim covered
248	under comprehensive coverage or collision coverage, the TNC
249	shall cause its insurer to issue the payment directly to the
250	business repairing the vehicle or jointly to the owner of the
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251 vehicle and the primary lienholder on the covered vehicle. 252 TRANSPORTATION NETWORK COMPANY AND INSURER; (8) 253 DISCLOSURE; EXCLUSIONS.-254 Before a TNC driver is allowed to accept a request for (a) 255 a prearranged ride on the digital network, the TNC must disclose 256 in writing to the TNC driver: 257 1. The insurance coverage, including the types of coverage 258 and the limits for each coverage, which the TNC provides while 259 the TNC driver uses a TNC vehicle in connection with the TNC's 260 digital network. 261 2. That the TNC driver's own automobile insurance policy 262 might not provide any coverage while the TNC driver is logged on 263 to the digital network or is engaged in a prearranged ride, 264 depending on the terms of the TNC driver's own automobile 265 insurance policy. 266 3. That the provision of rides for compensation which are 267 not prearranged rides subjects the driver to the coverage 268 requirements imposed under s. 324.032(1) and that failure to 269 meet such coverage requirements subjects the TNC driver to 270 penalties provided in s. 324.221, up to and including a 271 misdemeanor of the second degree. (b)1. An insurer that provides an automobile liability 272 273 insurance policy under part XI of chapter 627 may exclude any 274 and all coverage afforded under the policy issued to an owner or 275 operator of a TNC vehicle while driving that vehicle for any

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276 loss or injury that occurs while a TNC driver is logged on to a 277 digital network or while a TNC driver provides a prearranged 278 ride. Exclusions imposed under this subsection are limited to 279 coverage while a TNC driver is logged on to a digital network or 280 while a TNC driver provides a prearranged ride. This right to 281 exclude all coverage may apply to any coverage included in an automobile insurance policy, including, but not limited to: 282 283 a. Liability coverage for bodily injury and property 284 damage; 285 b. Uninsured and underinsured motorist coverage; 286 Medical payments coverage; с. 287 d. Comprehensive physical damage coverage; 288 e. Collision physical damage coverage; and 289 f. Personal injury protection. 290 The exclusions described in subparagraph 1. apply 2. 291 notwithstanding any requirement under chapter 324. These 292 exclusions do not affect or diminish coverage otherwise 293 available for permissive drivers or resident relatives under the 294 personal automobile insurance policy of the TNC driver or owner 295 of the TNC vehicle who are not occupying the TNC vehicle at the 296 time of loss. This section does not require that a personal automobile insurance policy provide coverage while the TNC 297 298 driver is logged on to a digital network, while the TNC driver 299 is engaged in a prearranged ride, or while the TNC driver 300 otherwise uses a vehicle to transport riders for compensation.

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301 This section must not be construed to require an 3. 302 insurer to use any particular policy language or reference to 303 this section in order to exclude any and all coverage for any 304 loss or injury that occurs while a TNC driver is logged on to a 305 digital network or while a TNC driver provides a prearranged 306 ride. 307 4. This section does not preclude an insurer from 308 providing primary or excess coverage for the TNC driver's 309 vehicle by contract or endorsement. (c)1. An automobile insurer that excludes the coverage 310 311 described in subparagraph (b)1. does not have a duty to defend 312 or indemnify any claim expressly excluded thereunder. This 313 section does not invalidate or limit an exclusion contained in a 314 policy, including a policy in use or approved for use in this 315 state before July 1, 2017, which excludes coverage for vehicles 316 used to carry persons or property for a charge or available for 317 hire by the public. 318 2. An automobile insurer that defends or indemnifies a 319 claim against a TNC driver which is excluded under the terms of 320 its policy has a right of contribution against other insurers 321 that provide automobile insurance to the same TNC driver in 322 satisfaction of the coverage requirements of subsection (7) at 323 the time of loss. 324 In a claims coverage investigation, a TNC shall (d) 325 immediately provide, upon request by a directly involved party

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326 or any insurer of the TNC driver, if applicable, the precise 327 times that the TNC driver logged on and off the digital network 328 in the 12-hour period immediately preceding and in the 12-hour 329 period immediately following the accident. An insurer providing coverage under subsection (7) shall disclose, upon request by 330 331 any other insurer involved in the particular claim, the applicable coverages, exclusions, and limits provided under any 332 333 automobile insurance maintained in order to satisfy the 334 requirements of subsection (7). (9) 335 LIMITATION ON TRANSPORTATION NETWORK COMPANIES.-A TNC 336 driver is an independent contractor and not an employee of the 337 TNC if all of the following conditions are met: 338 The TNC does not unilaterally prescribe specific hours (a) 339 during which the TNC driver must be logged on to the TNC's 340 digital network. 341 (b) The TNC does not prohibit the TNC driver from using 342 digital networks from other TNCs. 343 The TNC does not restrict the TNC driver from engaging (C) 344 in any other occupation or business. 345 The TNC and TNC driver agree in writing that the TNC (d) 346 driver is an independent contractor with respect to the TNC. 347 (10) ZERO TOLERANCE FOR DRUG OR ALCOHOL USE.-348 (a) The TNC shall implement a zero-tolerance policy 349 regarding a TNC driver's activities while accessing the TNC's 350 digital network. The zero-tolerance policy must address the use

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351	of drugs or alcohol while a TNC driver is providing a
352	prearranged ride or is logged on to the digital network.
353	(b) The TNC shall provide notice of this policy on its
354	website, as well as procedures to report a complaint about a TNC
355	driver who a rider reasonably suspects was under the influence
356	of drugs or alcohol during the course of the ride.
357	(c) Upon receipt of a rider's complaint alleging a
358	violation of the zero-tolerance policy, the TNC shall suspend a
359	TNC driver's ability to accept any ride request through the
360	TNC's digital network as soon as possible and shall conduct an
361	investigation into the reported incident. The suspension must
362	last the duration of the investigation.
363	(11) TRANSPORTATION NETWORK COMPANY DRIVER REQUIREMENTS
364	(a) Before an individual is authorized to accept a ride
365	request through a digital network:
366	1. The individual must submit an application to the TNC
367	which includes information regarding his or her address, age,
368	driver license, motor vehicle registration, and other
369	information required by the TNC;
370	2. The TNC must conduct, or have a third party conduct, a
371	local and national criminal background check that includes:
372	a. A search of the Multi-State/Multi-Jurisdiction Criminal
373	Records Locator or other similar commercial nationwide database
374	with validation of any records through primary source search;
375	and
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376	b. A search of the National Sex Offender Public Website
377	maintained by the United States Department of Justice; and
378	3. The TNC must obtain and review, or have a third party
379	obtain and review, a driving history research report for the
380	applicant.
381	(b) The TNC shall conduct the background check required
382	under paragraph (a) for a TNC driver every 3 years.
383	(c) The TNC may not authorize an individual to act as a
384	TNC driver on its digital network if the driving history
385	research report conducted when the individual first seeks access
386	to the digital network reveals that the individual has had more
387	than three moving violations in the prior 3-year period.
388	(d) The TNC may not authorize an individual to act as a
389	TNC driver on its digital network if the background check
390	conducted when the individual first seeks access to the digital
391	network or any subsequent background check required under
392	paragraph (b) reveals that the individual:
393	1. Has been convicted, within the past 5 years, of:
394	a. A felony;
395	b. A misdemeanor for driving under the influence of drugs
396	or alcohol, for reckless driving, for hit and run, or for
397	fleeing or attempting to elude a law enforcement officer; or
398	c. A misdemeanor for a violent offense or sexual battery,
399	or a crime of lewdness or indecent exposure under chapter 800;
400	2. Has been convicted, within the past 3 years, of driving
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401 with a suspended or revoked license; 402 Is a match in the National Sex Offender Public Website 3. 403 maintained by the United States Department of Justice; 404 Does not possess a valid driver license; or 4. 405 5. Does not possess proof of registration for the motor 406 vehicle used to provide prearranged rides. 407 (e) No later than January 1 of every other year beginning 408 in 2019, a TNC shall submit to the Department of Financial 409 Services an examination report prepared by an independent 410 certified public accountant for the sole purpose of verifying 411 that the TNC has maintained compliance with subsection (8) and 412 this subsection on a continual basis for either the preceding 2 413 years or for the timeframe that the TNC has been operating in 414 this state if that timeframe is less than 2 years. The report 415 shall expressly state whether the TNC was compliant or 416 noncompliant. The report must be prepared in accordance with 417 applicable attestation standards established by the American 418 Institute of Certified Public Accountants. The TNC shall bear 419 all costs associated with the preparation and submission of the 420 report. 421 The Department of Financial Services, within 30 days (f) 422 after receipt of the report required under paragraph (e), shall 423 impose a fine of \$10,000 if the report includes a finding that 424 the TNC has been noncompliant with subsection (8), this subsection, or both. A TNC that has been found to be 425

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426	noncompliant shall submit another examination report prepared by
427	an independent certified public accountant to the department no
428	later than January 1 of the following year. This subsequent
429	report shall evaluate the records of the TNC for the timeframe
430	since the independent certified public accountant last reviewed
431	the records of the TNC to determine whether the TNC has been
432	compliant with subsection (8), this subsection, or both on a
433	continual basis. The department, within 30 days after receipt of
434	the subsequent report required by this paragraph, shall impose a
435	fine of \$20,000 if the subsequent report includes a finding that
436	the TNC has been noncompliant with subsection (8), this
437	subsection, or both. Failure to timely submit any report
438	required under this paragraph shall result in the imposition of
439	an additional fine of \$10,000 for noncompliance. Any fine
440	imposed by the department shall be payable within 21 days after
441	receipt of notice from the department. The moneys so received
442	may be deposited by the department for use in defraying the
443	expenses of the department in the discharge of its
444	administrative and regulatory duties under this subsection. The
445	payment of the fine shall be stayed by the filing of a petition
446	for an administrative proceeding pursuant to chapter 120 with
447	the department's agency clerk. Failure to timely petition will
448	waive any rights to an administrative hearing. The department
449	may, pursuant to the Florida Rules of Civil Procedure, seek
450	injunctive relief against a TNC that fails to comply with the
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451 requirements of paragraph (e) and this paragraph. The department 452 may adopt rules to implement paragraph (e) and this paragraph. 453 Unless otherwise explicitly provided, this subsection (g) 454 does not extinguish any claim otherwise available under common 455 law or any other statute. 456 (12) PROHIBITED CONDUCT.-457 (a) A TNC driver may not accept a ride for compensation 458 other than by a rider arranged through a digital network. 459 A TNC driver may not solicit or accept street hails. (b) 460 (c) A TNC may not alter the presentation of information on 461 its digital network to an enforcement official for the purpose 462 of thwarting or interfering with the official's enforcement or 463 oversight of the TNC. 464 (13) NONDISCRIMINATION; ACCESSIBILITY.-465 (a) A TNC shall adopt a policy of nondiscrimination with 466 respect to riders and potential riders and shall notify TNC 467 drivers of such policy. 468 A TNC driver shall comply with the TNC's (b) 469 nondiscrimination policy. 470 (c) A TNC driver shall comply with all applicable laws 471 regarding nondiscrimination against riders and potential riders. 472 (d) A TNC driver shall comply with all applicable laws 473 relating to accommodation of service animals. 474 (e) A TNC may not impose additional charges for providing 475 services to a person who has a physical disability because of

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the person's disability.
(f) A TNC that contracts with a governmental entity to
provide paratransit services must comply with all applicable
state and federal laws related to individuals with disabilities.
(g) A TNC shall reevaluate any decision to remove a TNC
driver's authorization to access its digital network due to a
low quality rating by riders if the TNC driver alleges that the
low quality rating was because of a characteristic identified in
the company's nondiscrimination policy and there is a plausible
basis for such allegation.
(14) RECORDSA TNC shall maintain the following records:
(a) Individual ride records for at least 1 year after the
date on which each ride is provided; and
(b) Individual records of TNC drivers for at least 1 year
after the date on which the TNC driver's relationship with the
TNC ends.
(15) PREEMPTION
(a) It is the intent of the Legislature to provide for
uniformity of laws governing TNCs, TNC drivers, and TNC vehicles
throughout the state. TNCs, TNC drivers, and TNC vehicles are
governed exclusively by state law, including in any locality or
other jurisdiction that enacted a law or created rules governing
TNCs, TNC drivers, or TNC vehicles before July 1, 2017. A
county, municipality, special district, airport authority, port
authority, or other local governmental entity or subdivision may
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501 <u>not:</u>

502	1. Impose a tax on, or require a license for, a TNC, a TNC
503	driver, or a TNC vehicle if such tax or license relates to
504	providing prearranged rides;
505	2. Subject a TNC, a TNC driver, or a TNC vehicle to any
506	rate, entry, operation, or other requirement of the county,
507	municipality, special district, airport authority, port
508	authority, or other local governmental entity or subdivision; or
509	3. Require a TNC or a TNC driver to obtain a business
510	license or any other type of similar authorization to operate
511	within the local governmental entity's jurisdiction.
512	(b) This subsection does not prohibit an airport or
513	seaport from charging reasonable pickup fees consistent with any
514	pickup fees charged to taxicab companies at that airport or
515	seaport for their use of the airport's or seaport's facilities
516	or prohibit the airport or seaport from designating locations
517	for staging, pickup, and other similar operations at the airport
518	or seaport.
519	Section 2. This act shall take effect July 1, 2017.

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