By Senator Steube

23-00732-17 2017528

1 A bill to be entitled 2 An act relating to health insurance; amending s. 3 624.155, F.S.; providing a civil remedy for a health 4 insurer who violates the Patient Savings Act; creating 5 s. 627.6387, F.S.; providing a short title; providing 6 definitions; providing health insurer website 7 requirements; requiring an insurer to provide good 8 faith estimates of costs for certain health care 9 services upon request by an insured; requiring an 10 insurer to implement a shared savings incentive program by a specified date; providing procedures and 11 12 requirements; providing notification requirements; 13 providing reporting requirements; providing penalties; requiring the Office of Insurance Regulation to make 14 15 and submit an annual report; authorizing the office to adopt rules; providing an effective date. 16

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Be It Enacted by the Legislature of the State of Florida:

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Section 1. Subsection (1) of section 624.155, Florida Statutes, is amended to read:

624.155 Civil remedy.-

- (1) Any person may bring a civil action against an insurer when such person is damaged:
- (a) By a violation of any of the following provisions by the insurer:
 - 1. Section 626.9541(1)(i), (0), or (x);
 - 2. Section 626.9551;
 - 3. Section 626.9705;
 - 4. Section 626.9706;
 - 5. Section 626.9707; or
- 6. Section 627.7283; or

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7. Section 627.6387.

- (b) By the commission of any of the following acts by the insurer:
- 1. Not attempting in good faith to settle claims when, under all the circumstances, it could and should have done so, had it acted fairly and honestly toward its insured and with due regard for her or his interests;
- 2. Making claims payments to insureds or beneficiaries not accompanied by a statement setting forth the coverage under which payments are being made; or
- 3. Except as to liability coverages, failing to promptly settle claims, when the obligation to settle a claim has become reasonably clear, under one portion of the insurance policy coverage in order to influence settlements under other portions of the insurance policy coverage.

Notwithstanding the provisions of the above to the contrary, a person pursuing a remedy under this section need not prove that such act was committed or performed with such frequency as to indicate a general business practice.

Section 2. Section 627.6387, Florida Statutes, is created to read:

- 627.6387 Shared savings incentive program.-
- (1) This section may be cited as the "Patient Savings Act".
- (2) As used in this section, the term:
- (a) "Average price" means the average amount paid to an innetwork health care provider for a shoppable health care service within a 1-year period or as determined by another method approved by the Office of Insurance Regulation.

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(b) "Contracted amount" means the amount agreed to be paid by the health insurer pursuant to a policy, contract, or certificate of insurance to a health care provider for shoppable health care services covered by the policy, contract, or certificate of insurance, including any facility fees charged by the provider.

- (c) "Health care provider" means hospitals, ambulatory surgical centers, and other medical facilities licensed under chapter 395; home health agencies licensed under chapter 400; physicians licensed under chapter 458; physician assistants licensed under chapter 458 or chapter 459; osteopathic physicians licensed under chapter 459; chiropractic physicians licensed under chapter 460; podiatric physicians licensed under chapter 461; naturopaths licensed under chapter 462; dentists licensed under chapter 466; nurses licensed under part I of chapter 464; midwives licensed under chapter 467; occupational therapists licensed under chapter 468; radiological personnel certified under chapter 468; clinical laboratories licensed under chapter 483; physical therapists and physical therapist assistants licensed under chapter 486; blood banks, plasma centers, industrial clinics, and renal dialysis facilities; or professional associations, partnerships, corporations, joint ventures, or other associations for professional activity by health care providers.
- (d) "Health insurer" means an authorized insurer offering health insurance as defined in s. 624.603 or a health maintenance organization as defined in s. 641.19(12). The term includes a person with a self-insurance plan that provides health insurance benefits.

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(e) "Shared savings incentive program" means a cash incentive program established by a health insurer pursuant to this section.

- (f) "Shoppable health care service" means a nonemergency health care service for which an insured may receive a cash payment under a shared savings incentive program. Shoppable health care services include:
 - 1. Clinical laboratory services.
 - 2. Infusion therapy.
 - 3. Inpatient and outpatient surgical procedures.
 - 4. Obstetrical and gynecological services.
 - 5. Outpatient nonsurgical diagnostic tests and procedures.
 - 6. Physical and occupational therapy services.
 - 7. Radiology and imaging services.
- (3) A health insurer's website must provide a method for an insured or prospective insured to request and obtain information on the contracted amount for shoppable health care services from a health care provider and to compare the average price among health care providers.
- (4) Upon the request of an insured, a health insurer must provide a good faith estimate of the contracted amount and the estimated amount of copayments, deductibles, and other costsharing responsibilities for health care services and procedures within 2 working days after the request for both in-network and out-of-network providers. The health insurer must notify the insured that the estimate may differ from the actual amount the insured will be responsible to pay due to unforeseen circumstances that arise out of the proposed nonemergency service or procedure.

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(5) For the plan year beginning January 1, 2018, a health insurer must implement a shared savings incentive program to provide cash payments to an insured when the insured obtains a shoppable health care service at a price that is less than the average price for that service.

- (a) The amount of the shared savings incentive program payment may be calculated as a percentage between the contracted amount and the average price, or by an alternative method approved by the office.
- (b) The amount of the cash payment to the insured must be at least 50 percent of the health insurer's saved costs for each shoppable health care service paid to the health care provider as compared with the average price.
- (c) If an insured elects to receive a shoppable health care service from an out-of-network health care provider for a price that is less than the average price, the health insurer must treat such service as if the service is provided by an innetwork health care provider for purposes of calculating the shared savings incentive program payment.
- (d) A health insurer is not required to provide a cash payment under the shared savings incentive program to an insured when the health insurer's saved cost is \$50 or less.
- (e) A cash payment made by an insurer in accordance with this section is not an administrative expense of the insurer for rate development or rate filing purposes.
- (6) The shared savings incentive program must be a component part of the policy, contract, or certificate of insurance provided by the health insurer. Annually and at the time of enrollment or renewal, a health insurer must notify its

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insureds of the shared savings incentive program.

- (7) A health insurer must file a description of the shared savings incentive program with the office on a form prescribed by the office. The office must review the filing to determine if the program complies with the requirements of this section.
- (8) A health insurer must file an annual report to the office of its shared savings incentive program. The report must include:
- (a) The total number of payments made pursuant to this section for the calendar year.
- (b) The shoppable health care services by category for which payments were made.
 - (c) The average amount of payments.
- (d) The total amount saved by the health insurer when compared with the average prices for each shoppable health service category.
- (e) The total number of insureds and the percentage of total insureds who participated.
- (9) (a) The office may impose an administrative penalty of no more than \$2,500 per violation per day upon a health insurer for failure to comply with this section. A fine imposed under this section may be in addition to other penalties or fines authorized by the insurance code.
- (b) If a health insurer fails to meet the filing requirements under this section and does not submit the filing within 30 days after the date the filing is due, the office may order the insurer to discontinue the issuance of policies, contracts, or certificates of insurance until the filing requirements have been fulfilled.

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(c) The office may revoke or suspend for at least 6 months the certificate of authority of a health insurer for failure to comply with this section.

- (10) The office must submit an annual report that summarizes the reports filed by health insurers required by subsection (8). The report must be delivered to the President of the Senate and the Speaker of the House of Representatives by April 1, 2019, and each year thereafter.
- (11) The office may adopt rules necessary to implement and enforce this section.
 - Section 3. This act shall take effect upon becoming a law.