By Senator Hutson

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A bill to be entitled An act relating to trauma care; amending s. 395.40, F.S.; deleting provisions relating to legislative findings and intent; deleting the definition of the term "inclusive trauma center"; requiring the Department of Health to designate trauma centers, publish a statewide trauma plan, establish and maintain a statewide trauma registry, solicit input from stakeholders and experts, and foster the provision of trauma care; amending s. 395.4001, F.S.; defining and redefining terms; deleting the definition of the term "provisional trauma center"; amending s. 395.401, F.S.; requiring a trauma agency to submit a trauma agency plan to the department; revising the required components of a trauma agency plan; prohibiting the establishment of more than one trauma agency in any county; amending s. 395.4015, F.S.; requiring the department to coordinate the development of a statewide trauma system plan and to update it in every odd-numbered year by a specified date; repealing s. 395.402, F.S., relating to trauma service areas and number and location of trauma centers; amending s. 395.4025, F.S.; revising guidelines for the designation of a hospital as a trauma center by the department; deleting provision granting immunity for out-of-state experts acting as agents of the department; requiring hospitals designated as trauma centers to accept all trauma victims requiring care; prohibiting an undesignated hospital from holding itself out as a trauma center; prohibiting information supplied by a hospital to a national trauma center accreditation body from being withheld from the

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department; providing a penalty; extending rulemaking authority to the department; amending s. 395.403, F.S.; conforming provisions to changes made by the act; amending s. 395.4036, F.S.; deleting a provision clarifying legislative intent; amending s. 395.404, F.S.; expanding the public records exemption to include emergency medical service transport and treatment records of trauma alert victims; amending s. 395.4045, F.S.; deleting provisions relating to the air transportation of trauma victims; amending s. 395.405, F.S.; conforming provisions to changes made by the act; amending s. 395.50, F.S.; deleting provisions relating to the admission of patient records into evidence in any civil or administrative action brought by or involving the department; amending ss. 320.0801, 408.036, and 409.975, F.S.; conforming provisions to changes made by the act; conforming cross-references; providing an effective date.

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Be It Enacted by the Legislature of the State of Florida:

395.40 Duties Legislative findings and intent.

Report on Timely Access to Trauma Care submitted by the

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Section 1. Section 395.40, Florida Statutes, is amended to read:

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(1) The Legislature finds that there has been a lack of timely access to trauma care due to the state's fragmented trauma system. This finding is based on the 1999 Trauma System

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department in response to the request of the Legislature.

- (2) The Legislature finds that it is necessary to plan for and to establish an inclusive trauma system to meet the needs of trauma victims. An "inclusive trauma system" means a system designed to meet the needs of all injured trauma victims who require care in an acute-care setting and into which every health care provider or facility with resources to care for the injured trauma victim is incorporated. The Legislature deems the benefits of trauma care provided within an inclusive trauma system to be of vital significance to the outcome of a trauma victim.
- (3) It is the intent of the Legislature to place The department has primary responsibility for the planning, coordination, and oversight and establishment of a statewide inclusive trauma system with the department. The department shall do all of the following: undertake the implementation of a statewide inclusive trauma system as funding is available.
 - (1) Designate trauma centers in the state.
- (2) Publish and update a statewide trauma plan in accordance with s. 395.4015.
- (3) Establish and maintain a statewide trauma registry for monitoring, evaluating, and enforcing the requirements of the state's inclusive trauma system.
- (4) Solicit input from stakeholders and experts for the enhancement of a coordinated approach to the care of trauma victims, including input on the movement of a trauma victim through the system of care and on the transfer of a trauma victim from an acute care hospital into the trauma care system.
 - (5) Actively foster the provision of trauma care and serve

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as a catalyst for improvements in the outcomes and treatment of trauma patients in an inclusive trauma system.

- (4) The Legislature finds that significant benefits are to be obtained by directing the coordination of activities by several state agencies, relative to access to trauma care and the provision of trauma care to all trauma victims. It is the intent of the Legislature that the department, the Agency for Health Care Administration, the Board of Medicine, and the Board of Nursing establish interagency teams and agreements for the development of guidelines, standards, and rules for those portions of the inclusive state trauma system within the statutory authority of each agency. This coordinated approach will provide the necessary continuum of care for the trauma victim from injury to final hospital discharge. The department has the leadership responsibility for this activity.
- (5) In addition, the agencies listed in subsection (4) should undertake to:
- (a) Establish a coordinated methodology for monitoring, evaluating, and enforcing the requirements of the state's inclusive trauma system which recognizes the interests of each agency.
- (b) Develop appropriate roles for trauma agencies, to assist in furthering the operation of trauma systems at the regional level. This should include issues of system evaluation as well as managed care.
- (c) Develop and submit appropriate requests for waivers of federal requirements which will facilitate the delivery of trauma care.
 - (d) Develop criteria that will become the future basis for

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7-00647-17 2017746 120 consultation between acute care hospitals and trauma centers on 121 the care of trauma victims and the mandatory transfer of 122 appropriate trauma victims to trauma centers. 123 (e) Develop a coordinated approach to the care of the 124 trauma victim. This shall include the movement of the trauma 125 victim through the system of care and the identification of 126 medical responsibility for each phase of care for out-of-127 hospital and in-hospital trauma care. 128 (f) Require the medical director of an emergency medical 129 services provider to have medical accountability for a trauma 130 victim during interfacility transfer. (6) Furthermore, the Legislature encourages the department 131 to actively foster the provision of trauma care and serve as a 132 133 catalyst for improvements in the process and outcome of the 134 provision of trauma care in an inclusive trauma system. Among 135 other considerations, the department is required to: 136 (a) Promote the development of at least one trauma center 137 in every trauma service area. 138 (b) Promote the development of a trauma agency for each 139 trauma region. 140 (c) Update the state trauma system plan by February 2005 141 and at least annually thereafter. Section 2. Section 395.4001, Florida Statutes, is amended 142 143 to read: 395.4001 Definitions.-As used in this part, the term: 144 145 (1) "Agency" means the Agency for Health Care 146 Administration.

(2) "Certificate of trauma center verification" means

documentation issued by a national trauma center accreditation

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149 body which certifies a hospital's compliance with published standards for the administration of trauma care and the treatment of injured patients.

- (3) (2) "Charity care" or "uncompensated trauma care" means that portion of hospital charges reported to the agency for which there is no compensation, other than restricted or unrestricted revenues provided to a hospital by local governments or tax districts regardless of method of payment, for care provided to a patient whose family income for the 12 months preceding the determination is less than or equal to 200 percent of the federal poverty level, unless the amount of hospital charges due from the patient exceeds 25 percent of the annual family income. However, in no case shall the hospital charges for a patient whose family income exceeds four times the federal poverty level for a family of four be considered charity.
 - (4) "Department" means the Department of Health.
- (5) "Designated" means approved by the department to operate as a Level I, Level II, or pediatric trauma center based on verification by a national trauma center accreditation body.
- (6) "Inclusive trauma system" means a system designed to meet the needs of all injured trauma victims who require care in an acute care setting and into which every health care provider or facility with resources to care for the injured trauma victim is incorporated.
- (7) (4) "Interfacility trauma transfer" means the transfer of a trauma victim between two facilities licensed under this chapter, pursuant to this part.
 - (8) (5) "International Classification Injury Severity Score"

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means the statistical method for computing the severity of injuries sustained by trauma patients. The International Classification Injury Severity Score shall be the methodology used by the department and trauma centers to report the severity of an injury.

- (9) (6) "Level I trauma center" means a trauma center that:
- (a) Has formal research and education programs for the enhancement of trauma care; Is verified by the department to be in substantial compliance with Level I trauma center and pediatric trauma center standards; and has been designated approved by the department to operate as a Level I trauma center.
- (b) Serves as a resource facility to Level II trauma centers, pediatric trauma centers, and general hospitals through shared outreach, education, and quality improvement activities.
- (c) Participates in an inclusive system of trauma care, including providing leadership, system evaluation, and quality improvement activities.
- $\underline{(10)}$ "Level II trauma center" means a trauma center that:
- (a) Is verified by the department to be in substantial compliance with Level II trauma center standards and has been designated approved by the department to operate as a Level II trauma center or is designated pursuant to s. 395.4025(14).
- (b) Serves as a resource facility to general hospitals through shared outreach, education, and quality improvement activities.
 - (c) Participates in an inclusive system of trauma care.
 - (11) (8) "Local funding contribution" means local municipal,

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county, or tax district funding exclusive of any patient-specific funds received pursuant to ss. 154.301-154.316, private foundation funding, or public or private grant funding of at least \$150,000 received by a hospital or health care system that operates a trauma center.

- "accreditation body" means an organization with optimal trauma center accreditation body" means an organization with optimal trauma center accreditation standards approved by the department which publishes national guidelines for trauma center verification, has an active national trauma center verification program that has verified trauma centers in at least 25 states, and is not affiliated with any entity that is engaged in the delivery of health care services. The accreditation body must have standards relating to facilities, trauma system integration, equipment, staffing, physician response requirements, interfacility transfer, education, and performance improvement.
- (13) (9) "Pediatric trauma center" means a hospital that is verified by the department to be in substantial compliance with pediatric trauma center standards as published by the accreditation body established by rule of the department and has been designated approved by the department to operate as a pediatric trauma center.
- (10) "Provisional trauma center" means a hospital that has been verified by the department to be in substantial compliance with the requirements in s. 395.4025 and has been approved by the department to operate as a provisional Level I trauma center, or pediatric trauma center.
- (14) (11) "Trauma agency" means an entity a departmentapproved agency established and operated by one or more counties

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and approved by the department, or a department-approved entity with which one or more counties contract, for the purpose of administering an inclusive regional trauma system.

- (15) (12) "Trauma alert victim" means a person who has incurred a single or multisystem injury due to blunt or penetrating means or burns, who requires immediate medical intervention or treatment, and who meets one or more of the adult or pediatric scorecard criteria established by the department by rule.
- (16) (13) "Trauma caseload volume" means the number of trauma patients reported by <u>designated</u> individual trauma centers to the Trauma Registry and validated by the department.
- (17) (14) "Trauma center" means a hospital that has been designated verified by the department to be in substantial compliance with the requirements in s. 395.4025 and has been approved by the department to operate as a Level I trauma center, Level II trauma center, or pediatric trauma center, or is designated by the department as a Level II trauma center pursuant to s. 395.4025(14).
- $\underline{(18)}$ "Trauma patient" means a person who has incurred a physical injury or wound caused by trauma and has accessed a trauma center.
- (19) (16) "Trauma scorecard" means a statewide methodology adopted by the department by rule under which a person who has incurred a traumatic injury is graded as to the severity of his or her injuries or illness and which methodology is used as the basis for making destination decisions.
- (20) (17) "Trauma transport protocol" means a document that which describes the policies, processes, and procedures

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governing the dispatch of vehicles, the triage, prehospital transport, and interfacility trauma transfer of trauma victims.

- $\underline{(21)}$ "Trauma victim" means any person who has incurred a single or multisystem injury due to blunt or penetrating means or burns and who requires immediate medical intervention or treatment.
- (22) "Verified" means a hospital has received a certificate of trauma center verification and maintains compliance with all standards set forth as a condition of receiving the certificate.

Section 3. Section 395.401, Florida Statutes, is amended to read:

- 395.401 Trauma <u>agencies</u> <u>services system plans; approval of</u> <u>trauma centers and pediatric trauma centers; procedures;</u> <u>renewal.</u>
- (1) (a) A The local and regional trauma agency agencies shall plan, implement, and evaluate trauma services systems, in accordance with this section and ss. 395.4015, 395.404, and 395.4045, which consist of organized patterns of readiness and response services based on public and private agreements and operational procedures. The department shall establish, by rule, processes and procedures for establishing a trauma agency and obtaining its approval from the department.
- (b) A The local and regional trauma agency agencies shall develop and submit to the department a trauma agency plan plans for local and regional trauma services systems. The plan plans must include, at a minimum, the following components:
 - 1. The organizational structure of the trauma system.
- 2. Prehospital care management guidelines for triage and transportation of trauma cases.

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3. Flow patterns of trauma cases and transportation system design and resources, including air transportation services, provision for interfacility trauma transfer, and the prehospital transportation of trauma victims. The trauma agency shall plan for the development of a system of transportation of trauma alert victims to trauma centers where the distance or time to a trauma center or transportation resources <u>is in the best</u> interest of the <u>diminish access by</u> trauma alert victims.

- 4. The number and location of needed trauma centers based on local needs, population, and location and distribution of resources.
- $\underline{4.5.}$ Data collection regarding system operation and patient outcome.
- $\underline{\text{5.6.}}$ Annual Periodic performance evaluations evaluation of the trauma system and its components.
- $\underline{6.7.}$ The use of air transport services within the jurisdiction of the $\frac{1000}{1000}$ trauma agency.
- 7.8. Public information and education about the trauma system.
- 8.9. Emergency medical services communication system usage and dispatching.
- 9.10. The coordination and integration between the trauma center and other acute care hospitals.
 - 10.11. Medical control and accountability.
 - 11.12. Quality control and system evaluation.
- 12. A uniform trauma transport protocol, or an approved trauma transport protocol from each emergency medical service provider in the geographic area served by the trauma agency, which incorporates all trauma centers and other resources

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required to implement an inclusive trauma system.

- 13. List of all participating health care facilities, organizations, and emergency medical providers.
- (c) The department shall receive <u>applications</u> plans for the implementation of inclusive trauma systems from trauma agencies. The applications shall be limited to the trauma agency plan and <u>information about the plan's developer</u>. The department <u>shall may</u> approve or not approve trauma agency plans based on the conformance of the plan with this section and ss. 395.4015, 395.404, and 395.4045 and the rules and definitions adopted by the department pursuant to those sections. The department shall approve or <u>deny disapprove</u> the <u>applications plans</u> within 120 days after the <u>date the plans are submitted to the</u> department notifies the developer of the trauma agency plan that the plan is complete. For the purposes of s. 120.60, the plans do not constitute licensure and are not to be considered approved in the absence of department approval.
- (d) The department shall, by rule, establish provide an application process for establishing a trauma agency. The application must, at a minimum, provide requirements for the trauma agency plan submitted for review, a process for reviewing the application for a trauma agency, a process for reviewing the trauma transport protocols for the trauma agency, and a process for reviewing the staffing requirements for the agency. The department shall, by rule, establish minimum requirements for a trauma agency to conduct an annual performance evaluation and submit the results to the department.
- $\underline{\text{(e)}}$ (d) A trauma agency $\underline{\text{may}}$ shall not operate unless the department has approved the local or regional trauma services

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system plan of the agency.

- (e) The department may grant an exception to a portion of the rules adopted pursuant to this section or s. 395.4015 if the local or regional trauma agency proves that, as defined in the rules, compliance with that requirement would not be in the best interest of the persons served within the affected local or regional trauma area.
- (f) A local or regional trauma agency may implement a trauma care system only if the system meets the minimum standards set forth in the rules for implementation established by the department and if the plan has been submitted to, and approved by, the department. At least 60 days before the local or regional trauma agency submits the plan for the trauma care system to the department, the local or regional trauma agency shall hold a public hearing and give adequate notice of the public hearing to all hospitals and other interested parties in the area to be included in the proposed system.
- (g) Local or regional trauma agencies may enter into contracts for the purpose of implementing the local or regional plan. If local or regional agencies contract with hospitals for trauma services, such agencies must contract only with hospitals which are verified trauma centers.
- $\underline{\text{(f)}}$ (h) A Local or regional trauma agency agencies providing service for more than one county shall, as part of its their formation, establish interlocal agreements between or among the several counties in the $\underline{\text{trauma}}$ regional system.
- $\underline{\text{(g)}}$ (i) This section does not restrict the authority of a health care facility to provide service for which it has received a license pursuant to this chapter.

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(j) Any hospital which is verified as a trauma center shall accept all trauma victims that are appropriate for the facility regardless of race, sex, creed, or ability to pay.

- (k) It is unlawful for any hospital or other facility to hold itself out as a trauma center unless it has been so verified or designated pursuant to s. 395.4025(14).
- (h)(1) A county, upon the recommendations of the local or regional trauma agency, may adopt ordinances governing the transport of a patient who is receiving care in the field from prehospital emergency medical personnel when the patient meets specific criteria for trauma, burn, or pediatric centers adopted by a the local or regional trauma agency. These ordinances must be consistent with s. 395.4045, ordinances adopted under s. 401.25(6), and a the local or regional trauma agency system plan and, to the furthest possible extent, must ensure that individual patients receive appropriate medical care while protecting the interests of the community at large by making maximum use of available emergency medical care resources.
- $\underline{\text{(i)}}$ A The local or regional trauma agency plan must be shall, consistent with the state regional trauma system plan, coordinate trauma care at the county level, and otherwise facilitate arrangements necessary to develop an inclusive a trauma services system.
- (j) (n) After the submission of the initial trauma system plan, each trauma agency shall, every 5th year, submit to the department by July 1 of every even-numbered year for approval an updated plan that identifies the changes, if any, to be made in the plan regional trauma system.
 - (k) (o) This section does not preclude a local or regional

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trauma agency from adopting trauma care system protocols

- trauma agency established before July 1, 2018, may continue in accordance with the public and private agreements and operational procedures entered into as provided in this section. The department shall adopt, by rule, standards for verification of trauma centers based on national guidelines, including those established by the American College of Surgeons entitled. "Hospital and Prehospital Resources for Optimal Care of the Injured Patient" and published appendices thereto. Standards specific to pediatric trauma referral centers shall be developed in conjunction with Children's Medical Services and adopted by rule of the department.
- (3) There may not be more than one trauma agency in any county The department may withdraw local or regional agency authority, prescribe corrective actions, or use the administrative remedies as provided in s. 395.1065 for the violation of any provision of this section and ss. 395.4015, 395.402, 395.4025, 395.403, 395.404, and 395.4045 or rules adopted thereunder. All amounts collected pursuant to this subsection shall be deposited into the Emergency Medical Services Trust Fund provided in s. 401.34.

Section 4. Section 395.4015, Florida Statutes, is amended to read:

395.4015 State regional trauma planning; trauma regions.-

(1) The department shall <u>coordinate the development of</u>

<u>establish</u> a <u>statewide</u> <u>state</u> trauma system plan. As part of the

<u>state trauma system plan, the department shall establish trauma</u>

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regions that cover all geographical areas of the state and have boundaries that are coterminous with the boundaries of the regional domestic security task forces established under s. 943.0312. These regions may serve as the basis for the development of department-approved local or regional trauma plans. However, the delivery of trauma services by or in coordination with a trauma agency established before July 1, 2004, may continue in accordance with public and private agreements and operational procedures entered into as provided in s. 395.401.

- (2) The department shall <u>update</u> consider the advice and recommendations of any affected local or regional trauma agency in developing the <u>statewide</u> state trauma system plan <u>by December</u> 31 of every odd-numbered year.
- (3) The <u>statewide</u> department shall use the state trauma system plan <u>shall serve</u> as the basis for establishing a statewide inclusive trauma system.
- Section 5. <u>Section 395.402</u>, <u>Florida Statutes</u>, <u>is repealed</u>. Section 6. Section 395.4025, Florida Statutes, is amended to read:
- 395.4025 Trauma centers; selection; quality assurance; records.—
- (1) Any hospital that has received a provisional or verified status from the department before July 1, 2016, has until July 1, 2022, to obtain verification from a national trauma center accreditation body and upon presentation of such verification shall be designated by the department.

 Notwithstanding any other law or the provisions of chapter 120, any hospital in receipt of a provisional or verified status as a

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trauma center from the department before July 1, 2016, shall be approved to operate in accordance with this section.

- (2) An application filed with the department for the designation of a hospital as a trauma center must contain all of the following:
- (a) Name and physical address of the hospital seeking designation as a trauma center.
- (b) Names, telephone numbers, and e-mail addresses of the hospital's chief executive officer, trauma medical director, and trauma program manager. A Level I trauma center must include information for both adult and pediatric services.
- (c) List of all trauma victim-related interfacility transfer agreements with other designated trauma centers, acute care hospitals, burn centers, and rehabilitation facilities.
- (d) Description of the hospital's trauma surge capacity in the event of a natural disaster or mass causality event.
- (e) Copy of the application materials submitted to the national trauma center accreditation body for verification as a trauma center.
- (f) Copy of the reports and evaluations issued to the hospital by the national trauma center accreditation body relating to verification as a trauma center.
 - (g) Certificate of trauma center verification.
- (3) The application for designation as a trauma center may be denied by the department only in the case of missing information or documentation.
- (4) The department shall designate a hospital as a trauma
 center upon receipt of:
 - (a) A completed application for designation as a trauma

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center; and

- (b) A valid certificate of trauma center verification.
- (5) The department's designation of a hospital as a Level I, Level II, or pediatric trauma center must correspond with the certificate of trauma center verification.
- (6) The designation of a hospital as a trauma center remains valid only as long as the hospital holds a valid certificate of trauma center verification and maintains the standards required to obtain verification from the national trauma center accreditation body. If a trauma center fails to maintain the certification or the standards, as determined by the department, the department's subcontractor, or the national trauma center accreditation body, the department may take corrective actions against the hospital, including revocation of its trauma center designation.
- (1) For purposes of developing a system of trauma centers, the department shall use the 19 trauma service areas established in s. 395.402. Within each service area and based on the state trauma system plan, the local or regional trauma services system plan, and recommendations of the local or regional trauma agency, the department shall establish the approximate number of trauma centers needed to ensure reasonable access to highquality trauma services. The department shall select those hospitals that are to be recognized as trauma centers.
- (2) (a) The department shall annually notify each acute care general hospital and each local and each regional trauma agency in the state that the department is accepting letters of intent from hospitals that are interested in becoming trauma centers. In order to be considered by the department, a hospital that

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operates within the geographic area of a local or regional trauma agency must certify that its intent to operate as a trauma center is consistent with the trauma services plan of the local or regional trauma agency, as approved by the department, if such agency exists. Letters of intent must be postmarked no later than midnight October 1.

- (b) By October 15, the department shall send to all hospitals that submitted a letter of intent an application package that will provide the hospitals with instructions for submitting information to the department for selection as a trauma center. The standards for trauma centers provided for in s. 395.401(2), as adopted by rule of the department, shall serve as the basis for these instructions.
- (c) In order to be considered by the department, applications from those hospitals seeking selection as trauma centers, including those current verified trauma centers that seek a change or redesignation in approval status as a trauma center, must be received by the department no later than the close of business on April 1. The department shall conduct a provisional review of each application for the purpose of determining that the hospital's application is complete and that the hospital has the critical elements required for a trauma center. This critical review will be based on trauma center standards and shall include, but not be limited to, a review of whether the hospital has:
- 1. Equipment and physical facilities necessary to provide trauma services.
- 2. Personnel in sufficient numbers and with proper qualifications to provide trauma services.

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3. An effective quality assurance process.

4. Submitted written confirmation by the local or regional trauma agency that the hospital applying to become a trauma center is consistent with the plan of the local or regional trauma agency, as approved by the department, if such agency exists.

(d) 1. Notwithstanding other provisions in this section, the department may grant up to an additional 18 months to a hospital applicant that is unable to meet all requirements as provided in paragraph (c) at the time of application if the number of applicants in the service area in which the applicant is located is equal to or less than the service area allocation, as provided by rule of the department. An applicant that is granted additional time pursuant to this paragraph shall submit a plan for departmental approval which includes timelines and activities that the applicant proposes to complete in order to meet application requirements. Any applicant that demonstrates an ongoing effort to complete the activities within the timelines outlined in the plan shall be included in the number of trauma centers at such time that the department has conducted a provisional review of the application and has determined that the application is complete and that the hospital has the critical elements required for a trauma center.

2. Timeframes provided in subsections (1)-(8) shall be stayed until the department determines that the application is complete and that the hospital has the critical elements required for a trauma center.

(3) After April 30, any hospital that submitted an application found acceptable by the department based on

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provisional review shall be eligible to operate as a provisional trauma center.

(4) Between May 1 and October 1 of each year, the department shall conduct an in-depth evaluation of all applications found acceptable in the provisional review. The applications shall be evaluated against criteria enumerated in the application packages as provided to the hospitals by the department.

(5) Beginning October 1 of each year and ending no later than June 1 of the following year, a review team of out-of-state experts assembled by the department shall make onsite visits to all provisional trauma centers. The department shall develop a survey instrument to be used by the expert team of reviewers. The instrument shall include objective criteria and quidelines for reviewers based on existing trauma center standards such that all trauma centers are assessed equally. The survey instrument shall also include a uniform rating system that will be used by reviewers to indicate the degree of compliance of each trauma center with specific standards, and to indicate the quality of care provided by each trauma center as determined through an audit of patient charts. In addition, hospitals being considered as provisional trauma centers shall meet all the requirements of a trauma center and shall be located in a trauma service area that has a need for such a trauma center.

(6) Based on recommendations from the review team, the department shall select trauma centers by July 1. An applicant for designation as a trauma center may request an extension of its provisional status if it submits a corrective action plan to the department. The corrective action plan must demonstrate the

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ability of the applicant to correct deficiencies noted during the applicant's onsite review conducted by the department between the previous October 1 and June 1. The department may extend the provisional status of an applicant for designation as a trauma center through December 31 if the applicant provides a corrective action plan acceptable to the department. The department or a team of out-of-state experts assembled by the department shall conduct an onsite visit on or before November 1 to confirm that the deficiencies have been corrected. The provisional trauma center is responsible for all costs associated with the onsite visit in a manner prescribed by rule of the department. By January 1, the department must approve or deny the application of any provisional applicant granted an extension. Each trauma center shall be granted a 7-year approval period during which time it must continue to maintain trauma center standards and acceptable patient outcomes as determined by department rule. An approval, unless sooner suspended or revoked, automatically expires 7 years after the date of issuance and is renewable upon application for renewal as prescribed by rule of the department.

(7) Any hospital that wishes to protest a decision made by the department based on the department's preliminary or in-depth review of applications or on the recommendations of the site visit review team pursuant to this section shall proceed as provided in chapter 120. Hearings held under this subsection shall be conducted in the same manner as provided in ss. 120.569 and 120.57. Cases filed under chapter 120 may combine all disputes between parties.

(7) (8) Notwithstanding any provision of chapter 381, a

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hospital licensed under ss. 395.001-395.3025 which that operates a trauma center may not terminate or substantially reduce the availability of trauma service without providing at least 180 days' notice of its intent to terminate such service. Such notice shall be given to the department, to all affected local or regional trauma agencies, and to all trauma centers, hospitals, and emergency medical service providers in the trauma service area. The department shall adopt by rule the procedures and process for notification, duration, and explanation of the termination of trauma services.

 $(8) \frac{(9)}{(9)}$ Except as otherwise provided in this subsection, the department or its agent may collect trauma care and registry data, as prescribed by rule of the department, from trauma centers, hospitals, emergency medical service providers, local or regional trauma agencies, or medical examiners for the purposes of evaluating trauma system effectiveness, ensuring compliance with the standards, and monitoring patient outcomes. A trauma center, hospital, emergency medical service provider, medical examiner, or local trauma agency or regional trauma agency, or a panel or committee assembled by such an agency under s. 395.50(1) may, but is not required to, disclose to the department patient care quality assurance proceedings, records, or reports. However, the department may require a local trauma agency or a regional trauma agency, or a panel or committee assembled by such an agency to disclose to the department patient care quality assurance proceedings, records, or reports that the department needs solely to conduct quality assurance activities under s. 395.4015, or to ensure compliance with the quality assurance component of a the trauma agency's plan

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approved under s. 395.401. The patient care quality assurance proceedings, records, or reports that the department may require for these purposes include, but are not limited to, the structure, processes, and procedures of the agency's quality assurance activities, and any recommendation for improving or modifying the overall trauma system, if the identity of a trauma center, hospital, emergency medical service provider, medical examiner, or an individual who provides trauma services is not disclosed.

(10) Out-of-state experts assembled by the department to conduct onsite visits are agents of the department for the purposes of s. 395.3025. An out-of-state expert who acts as an agent of the department under this subsection is not liable for any civil damages as a result of actions taken by him or her, unless he or she is found to be operating outside the scope of the authority and responsibility assigned by the department.

(9) (11) Onsite visits by the department or its agent may be conducted at any reasonable time and may include, but <u>are</u> not be limited to, a review of records in the possession of trauma centers, hospitals, emergency medical service providers, local or regional trauma agencies, or medical examiners regarding the care, transport, treatment, or examination of trauma patients.

(10) (12) Patient care, transport, or treatment records or reports, or patient care quality assurance proceedings, records, or reports obtained or made pursuant to this section, s. 395.3025(4)(f), s. 395.401, s. 395.4015, s. 395.402, s. 395.403, s. 395.404, s. 395.4045, s. 395.405, s. 395.50, or s. 395.51 must be held confidential by the department or its agent and are exempt from the provisions of s. 119.07(1). Patient care quality

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assurance proceedings, records, or reports obtained or made pursuant to these sections are not subject to discovery or introduction into evidence in any civil or administrative action.

- (11) Any hospital that is designated as a trauma center shall accept all trauma victims who require care regardless of race, sex, creed, or ability to pay.
- (12) A hospital or other facility may not hold itself out as a trauma center unless it has been designated by the department.
- (13) A hospital may not withhold from the department any information the hospital provides to a national trauma center accreditation body. Withholding such information from the department may result in the hospital's loss of designation as a trauma center.
- $\underline{\mbox{(14)}}$ The department shall adopt rules to implement this section.
- (13) The department may adopt, by rule, the procedures and process by which it will select trauma centers. Such procedures and process must be used in annually selecting trauma centers and must be consistent with subsections (1) (8) except in those situations in which it is in the best interest of, and mutually agreed to by, all applicants within a service area and the department to reduce the timeframes.
- (14) Notwithstanding the procedures established pursuant to subsections (1) through (13), hospitals located in areas with limited access to trauma center services shall be designated by the department as Level II trauma centers based on documentation of a valid certificate of trauma center verification from the

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American College of Surgeons. Areas with limited access to trauma center services are defined by the following criteria:

- (a) The hospital is located in a trauma service area with a population greater than 600,000 persons but a population density of less than 225 persons per square mile;
- (b) The hospital is located in a county with no verified trauma center; and
- (c) The hospital is located at least 15 miles or 20 minutes travel time by ground transport from the nearest verified trauma center.
- Section 7. Section 395.403, Florida Statutes, is amended to read:
 - 395.403 Reimbursement of trauma centers.-
- (1) All trauma centers shall be considered eligible to receive state funding when state funds are specifically appropriated for state state state-sponsored trauma centers in the General Appropriations Act. Effective July 1, 2010, The department shall make payments from the Emergency Medical Services Trust Fund under s. 20.435 to the trauma centers. Payments shall be in equal amounts for the trauma centers designated approved by the department as of July 1 of the fiscal year in which funding is appropriated. In the event a trauma center does not maintain its status as a trauma center for any state fiscal year in which such funding is appropriated, the trauma center shall repay the state for the portion of the year during which it was not a trauma center.
- (2) Trauma centers eligible to receive distributions from the Emergency Medical Services Trust Fund under s. 20.435 in accordance with subsection (1) may request that such funds be

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used as intergovernmental transfer funds in the Medicaid program.

- (3) In order to receive state funding, a hospital shall be a trauma center and shall:
- (a) Agree to conform to all departmental requirements as provided by rule to assure high-quality trauma services.
- (b) Agree to provide information concerning the provision of trauma services to the department, in a form and manner prescribed by rule of the department.
- (b) (e) Agree to accept all trauma patients, regardless of ability to pay, on a functional space-available basis.
- (4) A trauma center that fails to comply with any of the conditions listed in subsection (3) $\underline{\text{may}}$ or the applicable rules of the department shall not receive payments under this section for the period in which it was not in compliance.
- Section 8. Subsections (1) and (2) of section 395.4036, Florida Statutes, are amended to read:

395.4036 Trauma payments.-

- (1) Recognizing the Legislature's stated intent to provide financial support to the current verified trauma centers and to provide incentives for the establishment of additional trauma centers as part of a system of state-sponsored trauma centers. The department shall utilize funds collected under s. 318.18 and deposited into the Emergency Medical Services Trust Fund of the department to ensure the availability and accessibility of trauma services throughout the state as provided in this subsection.
- (a) Funds collected under s. 318.18(15) shall be distributed as follows:

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1. Twenty percent of the total funds collected during the state fiscal year shall be distributed to verified trauma centers that have a local funding contribution as of December 31. Distribution of funds under this subparagraph shall be based on trauma caseload volume for the most recent calendar year available.

- 2. Forty percent of the total funds collected shall be distributed to verified trauma centers based on trauma caseload volume for the most recent calendar year available. The determination of caseload volume for distribution of funds under this subparagraph shall be based on the department's Trauma Registry data.
- 3. Forty percent of the total funds collected shall be distributed to verified trauma centers based on severity of trauma patients for the most recent calendar year available. The determination of severity for distribution of funds under this subparagraph shall be based on the department's International Classification Injury Severity Scores or another statistically valid and scientifically accepted method of stratifying a trauma patient's severity of injury, risk of mortality, and resource consumption as adopted by the department by rule, weighted based on the costs associated with and incurred by the trauma center in treating trauma patients. The weighting of scores shall be established by the department by rule.
- (b) Funds collected under s. 318.18(5)(c) and (20) shall be distributed as follows:
- 1. Thirty percent of the total funds collected shall be distributed to Level II trauma centers operated by a public hospital governed by an elected board of directors as of

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December 31, 2008.

- 2. Thirty-five percent of the total funds collected shall be distributed to verified trauma centers based on trauma caseload volume for the most recent calendar year available. The determination of caseload volume for distribution of funds under this subparagraph shall be based on the department's Trauma Registry data.
- 3. Thirty-five percent of the total funds collected shall be distributed to verified trauma centers based on severity of trauma patients for the most recent calendar year available. The determination of severity for distribution of funds under this subparagraph shall be based on the department's International Classification Injury Severity Scores or another statistically valid and scientifically accepted method of stratifying a trauma patient's severity of injury, risk of mortality, and resource consumption as adopted by the department by rule, weighted based on the costs associated with and incurred by the trauma center in treating trauma patients. The weighting of scores shall be established by the department by rule.
- (2) Funds deposited in the department's Emergency Medical Services Trust Fund for verified trauma centers may be used to maximize the receipt of federal funds that may be available for such trauma centers. Notwithstanding this section and s. 318.14, distributions to trauma centers may be adjusted in a manner to ensure that total payments to trauma centers represent the same proportional allocation as set forth in this section and s. 318.14. For purposes of this section and s. 318.14, total funds distributed to trauma centers may include revenue from the Emergency Medical Services Trust Fund and federal funds for

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which revenue from the Administrative Trust Fund is used to meet state or local matching requirements. Funds collected under ss. 318.14 and 318.18 and deposited in the Emergency Medical Services Trust Fund of the department shall be distributed to trauma centers on a quarterly basis using the most recent calendar year data available. Such data may shall not be used for more than four quarterly distributions unless there are extenuating circumstances as determined by the department, in which case the most recent calendar year data available shall continue to be used and appropriate adjustments shall be made as soon as the more recent data becomes available.

Section 9. Section 395.404, Florida Statutes, is amended to read:

395.404 Review of trauma registry data; report to central registry; confidentiality and limited release.—

- (1) (a) Each Trauma centers center shall furnish, and, upon request of the department, all acute care hospitals shall furnish for department review trauma registry data as prescribed by rule of the department for the purpose of monitoring patient outcomes outcome and ensuring compliance with the standards of verification published by a national trauma center accreditation body approval.
- (b) Trauma registry data obtained pursuant to this subsection and emergency medical service transport and treatment records of trauma alert victims obtained pursuant to s. 401.30 are confidential and exempt from the provisions of s. 119.07(1) and s. 24(a), Art. I of the State Constitution. However, the department may provide such trauma registry data to the person, trauma center, hospital, emergency medical service provider,

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local or regional trauma agency, medical examiner, or other entity from which the data were obtained. The department may also use or provide trauma registry data for purposes of research in accordance with the provisions of chapter 405.

(2) Each trauma center, pediatric trauma center, and acute care hospital shall report to the department's brain and spinal cord injury central registry, consistent with the procedures and timeframes of s. 381.74, any person who has a moderate-to-severe brain or spinal cord injury, and shall include in the report the name, age, residence, and type of disability of the individual and any additional information that the department finds necessary.

Section 10. Subsections (1) through (6) and subsection (8) of section 395.4045, Florida Statutes, are amended to read:

395.4045 Emergency medical service providers; trauma transport protocols; transport of trauma alert victims to trauma centers; interfacility transfer.—

- (1) Each emergency medical services provider licensed under chapter 401 shall transport trauma alert victims to hospitals designated approved as trauma centers, except as may be provided for either in the department-approved trauma transport protocol of a the trauma agency for the geographical area in which the emergency medical services licensee provides services or, if no such department-approved trauma transport protocol is in effect, as provided for in a department-approved provider's trauma transport protocol.
- (2) A trauma agency may develop a uniform trauma transport protocol that is applicable to the emergency medical services licensees providing services within the geographical boundaries

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of the trauma agency. Development of a uniform trauma protocol by a trauma agency shall be through consultation with interested parties, including, but not limited to, each approved trauma center; physicians specializing in trauma care, emergency care, and surgery in the geographical area served by the trauma agency region; each trauma system administrator in the geographical area served by the trauma agency region; and each emergency medical service provider in the region licensed under chapter 401, and such providers' respective medical directors.

- (3) Trauma alert victims shall be identified through the use of a trauma scoring system, including adult and pediatric assessment as specified in rule of the department. The rule must shall also include the requirements of licensed emergency medical services providers for performing and documenting these assessments.
- (4) The department shall specify by rule the subjects and the minimum criteria related to prehospital trauma transport, trauma center or hospital destination determinations, and interfacility trauma transfer transport by an emergency medical services provider to be included in a trauma agency's or emergency medical service provider's trauma transport protocol and shall approve or disapprove each such protocol. Trauma transport protocol rules pertaining to the air transportation of trauma victims shall be consistent with, but not limited to, applicable Federal Aviation Administration regulation. Emergency medical services licensees and trauma agencies shall be subject to monitoring by the department, under ss. 395.401(2) ss. 395.401(3) and 401.31(1) for compliance with requirements, as applicable, regarding trauma transport protocols and the

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transport of trauma victims.

- (5) If there is no department-approved trauma agency trauma transport protocol for the geographical area in which the emergency medical services license applicant intends to provide services, as provided for in subsection (1), Each applicant for licensure as an emergency medical services provider, under chapter 401, must submit and obtain department approval of a trauma transport protocol prior to the department granting a license. The department shall prescribe by rule the submission and approval process for an applicant's trauma transport protocols whether the applicant will be using a trauma agency's or its own trauma transport protocol.
- (6) If an air ambulance service is available in the trauma service area in which an emergency medical service provider is located, trauma transport protocols shall not provide for transport outside of the trauma service area unless otherwise provided for by written mutual agreement. If air ambulance service is not available and there is no agreement for interagency transport of trauma patients between two adjacent local or regional trauma agencies, both of which include at least one approved trauma center, then the transport of A trauma patient with an immediately life-threatening condition shall be transported to the most appropriate trauma center as defined pursuant to trauma transport protocols approved by the department. The provisions of this subsection shall apply only to those counties with a population in excess of 1 million residents.
- (8) The department shall adopt and enforce all rules necessary to administer this section. The department shall adopt

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and enforce rules to specify the submission and approval process for trauma transport protocols or modifications to trauma transport protocols by trauma agencies and licensed emergency medical services providers.

Section 11. Section 395.405, Florida Statutes, is amended to read:

395.405 Rulemaking.—The department shall adopt and enforce all rules necessary to administer ss. 395.401, 395.4015, 395.402, 395.4025, 395.403, 395.404, and 395.4045.

Section 12. Subsections (1), (3), and (8) of section 395.50, Florida Statutes, are amended to read:

395.50 Quality assurance activities of trauma agencies.-

- (1) As used in this section, the term "entity" means a local trauma agency or a regional trauma agency that performs quality assurance activities, or a panel or committee assembled to assist a local trauma agency or a regional trauma agency in performing quality assurance activities in accordance with the trauma agency a plan approved under s. 395.401.
- (3) A local trauma agency or regional trauma agency may assemble a panel or committee to assist in performing the tasks authorized by an approved plan under s. 395.401.
- (8) Nothing in this section, ss. 395.4001-395.405, or s. 395.51 prohibits admitting into evidence patient care, transport, or treatment records or reports, or records or reports of the department in any civil or administrative action brought by or involving the department, excluding the name, residence or business address, telephone number, social security or other identifying number, or photograph of any person or the spouse, relative, or guardian of such person or other patient-

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specific information that otherwise identifies the patient, either directly or indirectly.

Section 13. Subsection (1) of section 320.0801, Florida Statutes, is amended to read:

320.0801 Additional license tax on certain vehicles.-

(1) In addition to the license taxes specified in s. 320.08 and in subsection (2), there is hereby levied and imposed an annual license tax of 10 cents for the operation of a motor vehicle, as defined in s. 320.01, and moped, as defined in s. 316.003, which tax shall be paid to the department or its agent upon the registration or renewal of registration of the vehicle. Notwithstanding s. 320.20, revenues collected from the tax imposed in this subsection shall be deposited in the Emergency Medical Services Trust Fund and used solely for the purpose of carrying out ss. 395.40, 395.401, 395.4015, 395.4025, 395.404, and 395.4045 and s. 11, chapter 87-399, Laws of Florida.

Section 14. Paragraph (1) of subsection (3) of section 408.036, Florida Statutes, is amended to read:

408.036 Projects subject to review; exemptions.-

- (3) EXEMPTIONS.—Upon request, the following projects are subject to exemption from the provisions of subsection (1):
 - (1) For the establishment of:
- 1. A Level II neonatal intensive care unit with at least 10 beds, upon documentation to the agency that the applicant hospital had a minimum of 1,500 births during the previous 12 months;
- 2. A Level III neonatal intensive care unit with at least 15 beds, upon documentation to the agency that the applicant hospital has a Level II neonatal intensive care unit of at least

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10 beds and had a minimum of 3,500 births during the previous 12 months; or

3. A Level III neonatal intensive care unit with at least 5 beds, upon documentation to the agency that the applicant hospital is a <u>designated verified</u> trauma center pursuant to <u>s.</u> 395.4001(17) <u>s. 395.4001(14)</u>, and has a Level II neonatal intensive care unit,

if the applicant demonstrates that it meets the requirements for quality of care, nurse staffing, physician staffing, physical plant, equipment, emergency transportation, and data reporting found in agency certificate-of-need rules for Level II and Level III neonatal intensive care units and if the applicant commits to the provision of services to Medicaid and charity patients at a level equal to or greater than the district average. Such a commitment is subject to s. 408.040.

Section 15. Paragraph (a) of subsection (1) of section 409.975, Florida Statutes, is amended to read:

409.975 Managed care plan accountability.—In addition to the requirements of s. 409.967, plans and providers participating in the managed medical assistance program shall comply with the requirements of this section.

- (1) PROVIDER NETWORKS.—Managed care plans must develop and maintain provider networks that meet the medical needs of their enrollees in accordance with standards established pursuant to s. 409.967(2)(c). Except as provided in this section, managed care plans may limit the providers in their networks based on credentials, quality indicators, and price.
 - (a) Plans must include all providers in the region that are

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classified by the agency as essential Medicaid providers, unless the agency approves, in writing, an alternative arrangement for securing the types of services offered by the essential providers. Providers are essential for serving Medicaid enrollees if they offer services that are not available from any other provider within a reasonable access standard, or if they provided a substantial share of the total units of a particular service used by Medicaid patients within the region during the last 3 years and the combined capacity of other service providers in the region is insufficient to meet the total needs of the Medicaid patients. The agency may not classify physicians and other practitioners as essential providers. The agency, at a minimum, shall determine which providers in the following categories are essential Medicaid providers:

- 1. Federally qualified health centers.
- 2. Statutory teaching hospitals as defined in s. 408.07(45).
- 3. Hospitals that are trauma centers as defined in \underline{s} . 395.4001(17) \underline{s} . 395.4001(14).
- 4. Hospitals located at least 25 miles from any other hospital with similar services.

Managed care plans that have not contracted with all essential providers in the region as of the first date of recipient enrollment, or with whom an essential provider has terminated its contract, must negotiate in good faith with such essential providers for 1 year or until an agreement is reached, whichever is first. Payments for services rendered by a nonparticipating essential provider shall be made at the applicable Medicaid rate

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as of the first day of the contract between the agency and the plan. A rate schedule for all essential providers shall be attached to the contract between the agency and the plan. After 1 year, managed care plans that are unable to contract with essential providers shall notify the agency and propose an alternative arrangement for securing the essential services for Medicaid enrollees. The arrangement must rely on contracts with other participating providers, regardless of whether those providers are located within the same region as the nonparticipating essential service provider. If the alternative arrangement is approved by the agency, payments to nonparticipating essential providers after the date of the agency's approval shall equal 90 percent of the applicable Medicaid rate. Except for payment for emergency services, if the alternative arrangement is not approved by the agency, payment to nonparticipating essential providers shall equal 110 percent of the applicable Medicaid rate.

Section 16. This act shall take effect July 1, 2017.