Bill No. CS/HB 807 (2017)

Amendment No.

COMMITTEE/SUBCOMMITTEE ACTION ADOPTED (Y/N) ADOPTED AS AMENDED (Y/N) ADOPTED W/O OBJECTION (Y/N) FAILED TO ADOPT (Y/N) WITHDRAWN (Y/N) OTHER 1 Committee/Subcommittee hearing bill: Health & Human Services 2 Committee 3 Representative Hager offered the following: 4 5 Amendment (with title amendment) 6 Remove lines 143-795 and insert: 7 Section 2. Subsections (8) through (48) of section 8 397.311, Florida Statutes, are renumbered as subsections (9) 9 through (49), respectively, present subsection (41) is amended, 10 and new subsection (8) and is added to that section, to read: 397.311 Definitions.-As used in this chapter, except part 11 12 VIII, the term: (8) "Clinical supervisor" means a person who manages 13

14 personnel who provide direct clinical treatment.

15 (42)(41) "Service component" or "component" means a 16 discrete operational entity within a service provider which is 294449 - h0807-line143.docx

Published On: 3/29/2017 7:12:30 PM

Page 1 of 39

Bill No. CS/HB 807 (2017)

Amendment No.

17 subject to licensing as defined by rule. Service components include prevention, intervention, and clinical treatment 18 19 described in subsection  $(26)\frac{}{(25)}$ . 20 Section 3. Subsection (2) of section 397.401, Florida 21 Statutes, is amended to read: 22 397.401 License required; penalty; injunction; rules 23 waivers.-24 (2)A violation of subsection (1) is a felony misdemeanor of the third first degree, punishable as provided in s. 775.082, 25 or s. 775.083, or s. 775.084. 26 Section 4. Section 397.405, Florida Statutes, is 27 28 renumbered as 397.4012, Florida Statutes, and amended to read: 29 397.4012 397.405 Exemptions from licensure.-The following 30 are exempt from the licensing provisions of this chapter: (1) A hospital or hospital-based component licensed under 31 32 chapter 395. 33 (2) A nursing home facility as defined in s. 400.021. 34 (3) A substance abuse education program established 35 pursuant to s. 1003.42. 36 (4) A facility or institution operated by the Federal 37 Government. (5) A physician or physician assistant licensed under 38 chapter 458 or chapter 459. 39 (6) A psychologist licensed under chapter 490. 40 294449 - h0807-line143.docx Published On: 3/29/2017 7:12:30 PM Page 2 of 39

Bill No. CS/HB 807 (2017)

Amendment No.

41 (7) A social worker, marriage and family therapist, or42 mental health counselor licensed under chapter 491.

43 (8) A legally cognizable church or nonprofit religious 44 organization or denomination providing substance abuse services, 45 including prevention services, which are solely religious, 46 spiritual, or ecclesiastical in nature. A church or nonprofit 47 religious organization or denomination providing any of the 48 licensed service components itemized under s. 397.311(26) 397.311(25) is not exempt from substance abuse licensure but 49 retains its exemption with respect to all services which are 50 solely religious, spiritual, or ecclesiastical in nature. 51

(9) Facilities licensed under chapter 393 which, in addition to providing services to persons with developmental disabilities, also provide services to persons developmentally at risk as a consequence of exposure to alcohol or other legal or illegal drugs while in utero.

(10) DUI education and screening services provided pursuant to ss. 316.192, 316.193, 322.095, 322.271, and 322.291. Persons or entities providing treatment services must be licensed under this chapter unless exempted from licensing as provided in this section.

62 (11) A facility licensed under s. 394.875 as a crisis63 stabilization unit.

64

294449 - h0807-line143.docx

Published On: 3/29/2017 7:12:30 PM

Page 3 of 39

Bill No. CS/HB 807 (2017)

Amendment No.

65 The exemptions from licensure in this section do not apply to 66 any service provider that receives an appropriation, grant, or 67 contract from the state to operate as a service provider as 68 defined in this chapter or to any substance abuse program 69 regulated pursuant to s. 397.4014 397.406. Furthermore, this 70 chapter may not be construed to limit the practice of a 71 physician or physician assistant licensed under chapter 458 or 72 chapter 459, a psychologist licensed under chapter 490, a psychotherapist licensed under chapter 491, or an advanced 73 74 registered nurse practitioner licensed under part I of chapter 75 464, who provides substance abuse treatment, so long as the physician, physician assistant, psychologist, psychotherapist, 76 77 or advanced registered nurse practitioner does not represent to 78 the public that he or she is a licensed service provider and 79 does not provide services to individuals pursuant to part V of 80 this chapter. Failure to comply with any requirement necessary 81 to maintain an exempt status under this section is a misdemeanor 82 of the first degree, punishable as provided in s. 775.082 or s. 83 775.083.

Section 5. <u>Section 397.406</u>, Florida Statutes, is
renumbered as section 397.4014, Florida Statutes.

86 Section 6. Section 397.403, Florida Statutes, is amended 87 to read:

88

397.403 License application.-

294449 - h0807-line143.docx

Published On: 3/29/2017 7:12:30 PM

Page 4 of 39

Bill No. CS/HB 807 (2017)

Amendment No.

(1) Applicants for a license under this chapter must apply to the department on forms provided by the department and in accordance with rules adopted by the department. Applications must include at a minimum:

93 (a) Information establishing the name and address of the
94 applicant service provider and its director, and also of each
95 member, owner, officer, and shareholder, if any.

96 (b) Information establishing the competency and ability of 97 the applicant service provider and its director to carry out the 98 requirements of this chapter.

99 (c) Proof satisfactory to the department of the applicant
 100 service provider's financial ability and organizational
 101 capability to operate in accordance with this chapter.

102 (d) Proof of liability insurance coverage in amounts set103 by the department by rule.

(e) Sufficient information to conduct background screening
 for all owners, directors, chief financial officers, and
 clinical supervisors as provided in s. <u>397.4073</u> <del>397.451</del>.

107 1. If the results of the background screening indicate 108 that any owner, director, or chief financial officer has been 109 found guilty of, regardless of adjudication, or has entered a 110 plea of nolo contendere or guilty to any offense prohibited 111 under the screening standard, a license may not be issued to the 112 applicant service provider unless an exemption from 113 disqualification has been granted by the department as set forth

294449 - h0807-line143.docx

Published On: 3/29/2017 7:12:30 PM

Page 5 of 39

Bill No. CS/HB 807 (2017)

Amendment No.

in chapter 435. The owner, director, or chief financial officer 114 115 has 90 days within which to obtain the required exemption, 116 during which time the applicant's license remains in effect. 117 2. If any owner, director, or chief financial officer is arrested or found quilty of, regardless of adjudication, or has 118 119 entered a plea of nolo contendere or guilty to any offense prohibited under the screening standard while acting in that 120 capacity, the provider shall immediately remove the person from 121 that position and shall notify the department within 2 days 122 123 after such removal, excluding weekends and holidays. Failure to 124 remove the owner, director, or chief financial officer will 125 result in revocation of the provider's license. 126 (f) Proof of satisfactory fire, safety, and health 127 inspections, and compliance with local zoning ordinances. 128 Service providers operating under a regular annual license shall 129 have 18 months from the expiration date of their regular license 130 within which to meet local zoning requirements. Applicants for a 131 new license must demonstrate proof of compliance with zoning 132 requirements prior to the department issuing a probationary 133 license.

(g) A comprehensive outline of the proposed services,
 <u>including sufficient detail to evaluate compliance with clinical</u>
 <u>and treatment best practices</u>, for:

137

1. Any new applicant; or

294449 - h0807-line143.docx

Published On: 3/29/2017 7:12:30 PM

Page 6 of 39

Bill No. CS/HB 807 (2017)

Amendment No.

138	2. Any licensed service provider adding a new licensable
139	service component.
140	(h) Proof of the ability to provide services in accordance
141	with department rules.
142	(i) Any other information that the department finds
143	necessary to determine the applicant's ability to carry out its
144	duties under this chapter and applicable rules.
145	(2)(3) The department shall accept proof of accreditation
146	by an accrediting organization whose standards incorporate
147	comparable licensure regulations required by this state, or
148	through another nationally recognized certification process that
149	is acceptable to the department and meets the minimum licensure
150	requirements under this chapter, in lieu of requiring the
151	applicant to submit the information required by paragraphs
152	(1) (a)-(c).
153	(3) Applications for licensure renewal must include proof
154	of application for accreditation for each licensed service
155	component providing clinical treatment by an accrediting
156	organization that is acceptable to the department for the first
157	renewal, and proof of accreditation for any subsequent renewals.
158	(4) (2) The burden of proof with respect to any requirement
159	for application for licensure as a service provider under this
160	chapter is on the applicant.
161	Section 7. Subsections (5) through (10) of section
162	397.407, Florida Statutes, are renumbered as subsections (6)
	294449 - h0807-line143.docx
	Published On: 3/29/2017 7:12:30 PM
	Page 7 of 39

Bill No. CS/HB 807 (2017)

Amendment No.

163 through (11), respectively, present subsections (1), (5), (6), 164 (7), and (11) are amended, and a new subsection (5) is added to 165 that section, to read:

166

397.407 Licensure process; fees.-

167 (1)The department shall establish the licensure process 168 to include fees and categories of licenses and must prescribe a fee range that is based, at least in part, on the number and 169 complexity of programs listed in s. 397.311(26) 397.311(25) 170 which are operated by a licensee. The fees from the licensure of 171 service components are sufficient to cover at least 50 percent 172 173 of the costs of regulating the service components. The 174 department shall specify a fee range for public and privately 175 funded licensed service providers. Fees for privately funded 176 licensed service providers must exceed the fees for publicly 177 funded licensed service providers.

178 (5) The department shall conduct background screening, as 179 provided in s. 397.4073, as part of the licensure application for all owners, directors, chief financial officers, and 180 181 clinical supervisors. If the results of the background screening 182 indicate that the individual has been found guilty of, 183 regardless of adjudication, or has entered a plea of nolo 184 contendere or guilty to any offense prohibited under the screening standard, a license may not be issued to the applicant 185 service provider unless an exemption from disqualification has 186 been granted by the department as set forth in chapter 435. The 187 294449 - h0807-line143.docx

Published On: 3/29/2017 7:12:30 PM

Page 8 of 39

Bill No. CS/HB 807 (2017)

Amendment No.

# 188 <u>individual has 90 days within which to obtain the required</u> 189 exemption, during which time the applicant's license remains in

190 effect.

(6) (5) The department may issue probationary, regular, and 191 192 interim licenses. The department shall issue one license for 193 each service component that is operated by a service provider and defined pursuant to s. 397.311(26) 397.311(25). The license 194 195 is valid only for the specific service components listed for each specific location identified on the license. The licensed 196 197 service provider shall apply for a new license at least 60 days before the addition of any service components or 30 days before 198 199 the relocation of any of its service sites. Provision of service components or delivery of services at a location not identified 200 201 on the license may be considered an unlicensed operation that 202 authorizes the department to seek an injunction against 203 operation as provided in s. 397.401, in addition to other 204 sanctions authorized by s. 397.415. Probationary and regular licenses may be issued only after all required information has 205 206 been submitted. A license may not be transferred. As used in 207 this subsection, the term "transfer" includes, but is not 208 limited to, the transfer of a majority of the ownership interest 209 in the licensed entity or transfer of responsibilities under the license to another entity by contractual arrangement. 210

211 <u>(7)(6)</u> Upon receipt of a complete application, payment of 212 applicable fees, and a demonstration of substantial compliance

294449 - h0807-line143.docx

Published On: 3/29/2017 7:12:30 PM

Page 9 of 39

Bill No. CS/HB 807 (2017)

Amendment No.

213 with all applicable statutory and regulatory requirements, the 214 department may issue a probationary license may be issued to a 215 service provider applicant with in the initial stages of developing services that are not yet fully operational. The 216 217 department may not issue a probationary license when doing so 218 would place the health, safety, or welfare of individuals at risk upon completion of all application requirements itemized in 219 220 s. 397.403(1) and upon demonstration of the applicant's ability to comply with all applicable statutory and regulatory 221 requirements. A probationary license expires 90 days after 222 223 issuance and may not be reissued once for an additional 90-day 224 period if the applicant has substantially complied with all 225 requirements for regular licensure or has initiated action to 226 satisfy all requirements. During the probationary period the 227 department shall monitor the delivery of services. 228 Notwithstanding s. 120.60(5), the department may order a 229 probationary licensee to cease and desist operations at any time it is found to be substantially out of compliance with licensure 230 231 standards. This cease-and-desist order is exempt from the 232 requirements of s. 120.60(6).

233

(8)(7) A regular license may be issued to:

234

(a) A new applicant at the end of the probationary period.

(b) A licensed applicant that holds a regular license andis seeking renewal.

294449 - h0807-line143.docx

Published On: 3/29/2017 7:12:30 PM

Page 10 of 39

Bill No. CS/HB 807 (2017)

Amendment No.

240

(c) An applicant for a service component operating under
an interim license upon successful satisfaction of the
requirements for a regular license.

In order to be issued a regular license, the applicant must be in compliance with statutory and regulatory requirements. An application for renewal of a regular license must be submitted to the department at least 60 days before the license expires. <u>The department may deny a renewal application submitted fewer</u> than 30 days before the license expires.

247 (11) Effective July 1, 2016, a service provider licensed 248 under this part may not refer a current or discharged patient to 249 a recovery residence unless the recovery residence holds a valid certificate of compliance as provided in s. 397.487 and is 250 251 actively managed by a certified recovery residence administrator 252 as provided in s. 397.4871 or the recovery residence is owned 253 and operated by a licensed service provider or a licensed 2.5.4 service provider's wholly owned subsidiary. For purposes of this 255 subsection, the term "refer" means to inform a patient by any means about the name, address, or other details of the recovery 256 257 residence. However, this subsection does not require a licensed 258 service provider to refer any patient to a recovery residence. 259 Section 8. Section 397.451, Florida Statutes, is

260 renumbered as section 397.4073, Florida Statutes, and paragraph

294449 - h0807-line143.docx

Published On: 3/29/2017 7:12:30 PM

Page 11 of 39

Bill No. CS/HB 807 (2017)

Amendment No.

(a) of subsection (1), subsection (2), and paragraph (b) ofsubsection (3) of that section are amended to read:

263 <u>397.4073</u> <del>397.451</del> Background checks of service provider 264 personnel.—

265 (1) PERSONNEL BACKGROUND CHECKS; REQUIREMENTS AND 266 EXCEPTIONS.-

267

(a) Background checks shall apply as follows:

All owners, directors, and chief financial officers,
 and clinical supervisors of service providers are subject to
 level 2 background screening as provided under chapter 435.
 Inmate substance abuse programs operated directly or under
 contract with the Department of Corrections are exempt from this
 requirement.

All service provider personnel who have direct contact
 with children receiving services or with adults who are
 developmentally disabled receiving services are subject to level
 277 2 background screening as provided under chapter 435.

EMPLOYMENT HISTORY CHECKS; CHECKS OF REFERENCES.-The 278 (2)279 department shall assess employment history checks and checks of 280 references for all owners, directors, and chief financial officers, and the directors and clinical supervisors shall 281 282 assess employment history checks and checks of references for each employee who has direct contact with children receiving 283 284 services or adults who are developmentally disabled receiving services. 285

294449 - h0807-line143.docx

Published On: 3/29/2017 7:12:30 PM

Page 12 of 39

Bill No. CS/HB 807 (2017)

Amendment No.

286	(3) PERSONNEL EXEMPT FROM BEING REFINGERPRINTED OR
287	RECHECKED
288	(b) Service provider owners, directors, or chief financial
289	officers, or clinical supervisors who are not covered by
290	paragraph (a) who provide proof of compliance with the level 2
291	background screening requirements which has been submitted
292	within the previous 5 years in compliance with any other state
293	health care licensure requirements are not required to be
294	refingerprinted or rechecked.
295	Section 9. <u>Section 397.461, Florida Statutes, is</u>
296	renumbered as section 397.4075, Florida Statutes.
297	Section 10. Section 397.410, Florida Statutes, is created
298	to read:
299	397.410 Licensure requirements; minimum standards; rules
300	(1) The department shall establish minimum requirements
301	for licensure of each licensed service component, as defined in
302	s. 397.311(26), including, but not limited to:
303	(a) Standards and procedures for the administrative
304	management of the licensed service component, including
305	procedures for recordkeeping, referrals, and financial
306	management.
307	(b) Standards consistent with clinical and treatment best
308	practices that ensure the provision of quality treatment for
309	individuals receiving substance abuse treatment services.
, ,	294449 - h0807-line143.docx
	Published On: 3/29/2017 7:12:30 PM

Page 13 of 39

Bill No. CS/HB 807 (2017)

Amendment No.

310	(c) The number and qualifications of all personnel,
311	including, but not limited to, management, nursing, and
312	qualified professionals, having responsibility for any part of
313	an individual's clinical treatment. These requirements must
314	include, but are not limited to:
315	1. Education; credentials, such as licensure or
316	certification, if appropriate; training; and supervision of
317	personnel providing direct clinical treatment.
318	2. Minimum staffing ratios to provide adequate safety,
319	care, and treatment.
320	3. Hours of staff coverage.
321	4. The maximum number of individuals who may receive
322	clinical services together in a group setting.
323	5. The maximum number of licensed service providers for
324	which a physician may serve as medical director and the total
325	number of individuals he or she may treat in that capacity.
326	(d) Service provider facility standards, including, but
327	not limited to:
328	1. Safety and adequacy of the facility and grounds.
329	2. Space, furnishings, and equipment for each individual
330	served.
331	3. Infection control, housekeeping, sanitation, and
332	facility maintenance.
333	4. Meals and snacks.
334	(e) Disaster planning policies and procedures.
	294449 - h0807-line143.docx
	Published On: 3/29/2017 7:12:30 PM
	$P_{2} = 14 \text{ of } 30$

Page 14 of 39

Bill No. CS/HB 807 (2017)

Amendment No.

335	(2) The department shall adopt rules to provide that, if
336	the criteria established under subsection (1) are not met, such
337	deficiencies shall be classified according to the nature and the
338	scope of the deficiency. The scope shall be cited as isolated,
339	patterned, or widespread. The department shall indicate the
340	classification on the face of the notice of deficiencies in
341	accordance with s. 397.411.
342	(a) An isolated deficiency is a deficiency affecting one
343	or a very limited number of individuals or involving one or a
344	very limited number of staff, or a situation that occurred only
345	occasionally or in a very limited number of locations.
346	(b) A patterned deficiency is a deficiency where more than
347	a very limited number of individuals are affected or more than a
348	very limited number of staff are involved, the situation has
349	occurred in several locations, or the same individual or
350	individuals have been affected by repeated occurrences of the
351	same deficient practice but the effect of the deficient practice
352	is not found to be pervasive throughout the facility.
353	(c) A widespread deficiency is a deficiency in which the
354	problems causing the deficiency are pervasive throughout the
355	facility or represent systemic failure that has affected or has
356	the potential to affect a large portion of individuals.
357	(3) By October 1, 2017, the department shall publish a
358	notice of development of rulemaking, and by January 1, 2018, the
	294449 - h0807-line143.docx

Published On: 3/29/2017 7:12:30 PM

Page 15 of 39

Bill No. CS/HB 807 (2017)

Amendment No.

359	department shall publish a notice of proposed rule pursuant to s
360	120.54(3)(a)to implement the provisions of this section.
361	(4) The department shall provide a report to the Governor,
362	President of the Senate, and Speaker of the House of
363	Representatives by December 1, 2020, about the appropriateness
364	of licensure requirements for qualifications of personnel
365	providing direct clinical treatment. The report shall include
366	but not be limited to the requirements established in rule, the
367	number and nature of complaints received regarding personnel
368	providing direct clinical treatment and about the qualifications
369	of the individuals subject to the complaints, and the
370	precipitating cause, number and types of licensure actions taken
371	by the department regarding such personnel.
372	Section 11. Section 397.419, Florida Statutes, is
373	renumbered as section 397.4103, Florida Statutes.
374	Section 12. Paragraph (a) of subsection (1) and subsection
375	(4) of section 397.411, Florida Statutes, are amended, and
376	subsection (7) is added to that section, to read:
377	397.411 Inspection; right of entry; classification of
378	violations; records
379	(1)(a) An authorized agent of the department may <u>conduct</u>
380	announced or unannounced inspections, enter and inspect at any
381	time, of a licensed service provider to determine whether it is
382	in compliance with statutory and regulatory requirements $\underline{,}$
ļ	294449 - h0807-line143.docx
	Published On: 3/29/2017 7:12:30 PM

Page 16 of 39

Bill No. CS/HB 807 (2017)

Amendment No.

#### 383 including, but not limited to, the minimum requirements for 384 licensure in s. 397.410. 385 (4) The authorized agents of the department may shall 386 schedule periodic inspections of licensed service providers in 387 order to minimize costs and the disruption of services; however, 388 such authorized agents may inspect the facilities of any 389 licensed service provider at any time. 390 (7) Violations of this part or applicable rules shall be 391 classified according to the nature of the violation and the 392 gravity of its probable effect on an individual receiving 393 substance abuse treatment. Violations shall be classified on the 394 written notice as follows: 395 (a) Class "I" violations are those conditions or 396 occurrences related to the operation and maintenance of a 397 service component or to the treatment of an individual which the 398 department determines present an imminent danger or a 399 substantial probability that death or serious physical or 400 emotional harm would result therefrom. The condition or practice 401 constituting a class I violation shall be abated or eliminated 402 within 24 hours, unless a fixed period, as determined by the department, is required for correction. The department shall 403 404 impose an administrative fine as provided by law for a cited 405 class I violation. A fine shall be levied notwithstanding the 406 correction of the violation.

294449 - h0807-line143.docx Published On: 3/29/2017 7:12:30 PM

Page 17 of 39

Bill No. CS/HB 807 (2017)

Amendment No.

407	(b) Class "II" violations are those conditions or
408	occurrences related to the operation and maintenance of a
409	service component or to the treatment of an individual which the
410	department determines directly threaten the physical or
411	emotional health, safety, or security of the individual, other
412	than class I violations. The department shall impose an
413	administrative fine as provided by law for a cited class II
414	violation. A fine shall be levied notwithstanding the correction
415	of the violation.
416	(c) Class "III" violations are those conditions or
417	occurrences related to the operation and maintenance of a
418	service component or to the treatment of an individual which the
419	department determines indirectly or potentially threaten the
420	physical or emotional health, safety, or security of the
421	individual, other than class I or class II violations. The
422	department shall impose an administrative fine as provided in
423	this section for a cited class III violation. A citation for a
424	class III violation must specify the time within which the
425	violation is required to be corrected. If a class III violation
426	is corrected within the time specified, a fine may not be
427	imposed.
428	(d) Class "IV" violations are those conditions or
429	occurrences related to the operation and maintenance of a
430	service component or to required reports, forms, or documents
431	that do not have the potential of negatively affecting an
2	294449 - h0807-line143.docx
	Published On: 3/29/2017 7:12:30 PM

Page 18 of 39

Bill No. CS/HB 807 (2017)

Amendment No.

432	individual. These violations are of a type that the department
433	determines do not threaten the health, safety, or security of an
434	individual. The department shall impose an administrative fine
435	as provided in this section for a cited class IV violation. A
436	citation for a class IV violation must specify the time within
437	which the violation is required to be corrected. If a class IV
438	violation is corrected within the time specified, a fine may not
439	be imposed.
440	Section 13. Subsection (1) of section 397.415, Florida
441	Statutes, is amended to read:
442	397.415 Denial, suspension, and revocation; other
443	remedies
444	(1) If the department determines that an applicant or
445	licensed service provider or licensed service component thereof
446	is not in compliance with all statutory and regulatory
447	requirements, the department may deny, suspend, revoke, or
448	impose reasonable restrictions or penalties on the license or
449	any portion of the license. In such case, the department:
450	(a) <u>The department</u> may:
451	1. Impose an administrative fine for a violation that is
452	designated as a class I, class II, class III, or class IV
453	violation pursuant to s. 397.411.
454	2. Impose an administrative fine for a violation that is
455	not designated as a class I, class II, class III, or class IV
456	violation pursuant to s. 397.411. Unless otherwise specified by
	294449 - h0807-line143.docx
	Published On: 3/29/2017 7:12:30 PM

Page 19 of 39

Bill No. CS/HB 807 (2017)

Amendment No.

Page 20 of 39

Bill No. CS/HB 807 (2017)

Amendment No.

482	suspension shall be posted and visible to the public at the
483	location of the provider until the action is lifted.
484	(b) May impose an administrative penalty of up to \$500 per
485	day against a licensed service provider operating in violation
486	of any fire-related, safety-related, or health-related statutory
487	or regulatory requirement. Fines collected under this paragraph
488	must be deposited in the Operations and Maintenance Trust Fund.
489	(d) (c) The department may deny, suspend, or revoke the
490	license of a service provider or may suspend or revoke the
491	license as to the operation of any service component or location
492	identified on the license for:
493	1. False representation of a material fact in the license
494	application or omission of any material fact from the
495	application.
496	2. An intentional or negligent act materially affecting
497	the health or safety of an individual receiving services from
498	the provider.
499	3. A violation of this chapter or applicable rules.
500	4. A demonstrated pattern of deficient performance.
501	5. Failure to immediately remove service provider
502	personnel subject to background screening pursuant to s.
503	397.4073 who are arrested or found guilty of, regardless of
504	adjudication, or have entered a plea of nolo contendere or
505	guilty to any offense prohibited under the screening standard
506	and notify the department within 2 days after such removal,
ļ	294449 - h0807-line143.docx
	Published On: 3/29/2017 7:12:30 PM

Page 21 of 39

Bill No. CS/HB 807 (2017)

Amendment No.

507	excluding weekends and holidays if, after notice, the department
508	determines that a service provider has failed to correct the
509	substantial or chronic violation of any statutory or regulatory
510	requirement that impacts the quality of care.
511	Section 14. Section 397.471, Florida Statutes, is
512	repealed.
513	Section 15. Section 397.4873, Florida Statutes, is created
514	to read:
515	397.4873 Referrals to or from recovery residences;
516	prohibitions; penalties
517	(1) A service provider licensed under this part may not
518	make a referral of a prospective, current, or discharged patient
519	to, or accept a referral of such a patient from, a recovery
520	residence unless the recovery residence holds a valid
521	certificate of compliance as provided in s. 397.487 and is
522	actively managed by a certified recovery residence administrator
523	as provided in s. 397.4871.
524	(2) Subsection (1) does not apply to:
525	(a) A licensed service provider under contract with a
526	managing entity, as defined in s. 394.9082.
527	(b) Referrals by a recovery residence to a licensed service
528	provider when the recovery residence or its owners, directors,
529	operators, or employees do not benefit, directly or indirectly,
530	from the referral.
	294449 - h0807-line143.docx

Published On: 3/29/2017 7:12:30 PM

Page 22 of 39

Bill No. CS/HB 807 (2017)

Amendment No.

531	(c) Referrals made prior to January 1, 2018, by a licensed
532	service provider to that licensed service provider's wholly
533	owned subsidiary.
534	(3) For purposes of this section, a licensed service
535	provider or recovery residence shall be considered to have made
536	a referral if the provider or recovery residence has informed a
537	patient by any means about the name, address, or other details
538	of a recovery residence or licensed service provider, or
539	informed a licensed service provider or a recovery residence of
540	any identifying details about a patient.
541	(4) A licensed service provider shall maintain records of
542	referrals to or from recovery residences as may be prescribed by
543	the department in rule.
544	(5) After June 30, 2019, licensed service providers
545	violating this section shall be subject to an administrative
546	fine of \$1,000 per occurrence. Repeat violations of this section
547	may subject a provider to license suspension or revocation
548	pursuant to s. 397.415.
549	(6) Nothing in this section requires a licensed service
550	provider to refer any patient to or to accept a referral of a
551	patient from a recovery residence.
552	Section 16. Paragraphs (g) and (h) of subsection (7) of
553	section 397.501, Florida Statutes, are amended to read:
554	397.501 Rights of individualsIndividuals receiving
555	substance abuse services from any service provider are
294449 - h0807-line143.docx	
	Published On: 3/29/2017 7:12:30 PM
	Page 23 of 39

Bill No. CS/HB 807 (2017)

Amendment No.

556 guaranteed protection of the rights specified in this section, 557 unless otherwise expressly provided, and service providers must 558 ensure the protection of such rights.

559

(7) RIGHT TO CONFIDENTIALITY OF INDIVIDUAL RECORDS.-

560 An order authorizing the disclosure of an individual's (q) 561 records may be applied for by any person having a legally recognized interest in the disclosure which is sought. The 562 563 application may be filed alone separately or as part of a 564 pending civil action or an active criminal investigation in which it appears that the individual's records are needed to 565 566 provide evidence. An application must use a fictitious name, 567 such as John Doe or Jane Doe, to refer to any individual and may 568 not contain or otherwise disclose any identifying information 569 unless the individual is the applicant or has given a written 570 consent to disclosure or the court has ordered the record of the 571 proceeding sealed from public scrutiny.

572 (h)1. For applications filed alone or as part of a pending civil action, the individual and the person holding the records 573 574 from whom disclosure is sought must be given adequate notice in 575 a manner which will not disclose identifying information to 576 other persons, and an opportunity to file a written response to 577 the application, or to appear in person, for the limited purpose of providing evidence on the statutory and regulatory criteria 578 for the issuance of the court order. 579

294449 - h0807-line143.docx

Published On: 3/29/2017 7:12:30 PM

Page 24 of 39

Bill No. CS/HB 807 (2017)

Amendment No.

580	2. Applications filed as part of an active criminal
581	investigation may, in the discretion of the court, be granted
582	without notice. Although no express notice is required to the
583	agents, owners, and employees of the treatment provider or to
584	any individual whose records are to be disclosed, upon
585	implementation of an order so granted, any of these persons must
586	be afforded an opportunity to seek revocation or amendment of
587	the order, limited to the presentation of evidence on the
588	statutory and regulatory criteria for the issuance of the order.
589	Section 17. Section 397.55, Florida Statutes, is created
590	to read:
591	397.55 Prohibition of deceptive marketing practices
592	(1) The Legislature recognizes that consumers of substance
593	abuse treatment have disabling conditions and that such
594	consumers and their families are vulnerable and at risk of being
595	easily victimized by fraudulent marketing practices that
596	adversely impact the delivery of health care. To protect the
597	health, safety, and welfare of this vulnerable population, a
598	service provider, an operator of a recovery residence, or a
599	third party who provides any form of advertising or marketing
600	services to a service provider or an operator of a recovery
601	residence may not engage in any of the following marketing
602	practices:
603	(a) Making a false or misleading statement or providing
604	false or misleading information about the provider's or
2	294449 - h0807-line143.docx
	Published On: 3/29/2017 7:12:30 PM
	Page 25 of 39

Page 25 of 39

Bill No. CS/HB 807 (2017)

Amendment No.

605	operator's or third party's products, goods, services, or
606	geographical locations in its marketing, advertising materials,
607	or media or on its website.
608	(b) Including on its website false information or
609	electronic links, coding, or activation that provides false
610	information or that surreptitiously directs the reader to
611	another website.
612	(c) Conduct prohibited by s. 817.505.
613	(d) Entering into a contract with a marketing provider who
614	agrees to generate referrals or leads for the placement of
615	patients with a service provider or in a recovery residence
616	through a call center or a web-based presence, unless the
617	service provider or the operator of the recovery residence
618	discloses the following to the prospective patient so that the
619	patient can make an informed health care decision:
620	1. Information about the specific licensed service
621	providers or recovery residences that are represented by the
622	marketing provider and pay a fee to the marketing provider,
623	including the identity of such service providers or recovery
624	residences; and
625	2. Clear and concise instructions that allow the
626	prospective patient to easily access lists of licensed service
627	providers and recovery residences on the department website.
628	(2) In addition to any other punishment authorized by law,
629	a person or entity that knowingly and willfully violates
ļ	294449 - h0807-line143.docx
	Published On: 3/29/2017 7:12:30 PM

Page 26 of 39

Bill No. CS/HB 807 (2017)

Amendment No.

630	paragraph (1)(a), paragraph (1)(b), or paragraph (1)(d) commits
631	a misdemeanor of the first degree, punishable as provided in s.
632	775.082 or s. 775.083. A violation of paragraph (1)(c) is a
633	violation of the prohibition on patient brokering and may
634	subject the party committing the violation to criminal penalties
635	<u>under s. 817.505.</u>
636	Section 18. Subsections (1), (2) and (5) of section
637	501.605, Florida Statutes, are amended to read:
638	501.605 Licensure of commercial telephone sellers <u>and</u>
639	entities providing substance abuse marketing services
640	(1) Prior to doing business in this state, a commercial
641	telephone seller, or an entity providing substance abuse
642	marketing services pursuant to s. 397.55, shall obtain a license
643	from the department. Doing business in this state includes
644	either telephone solicitation from a location in Florida or
645	solicitation from other states or nations of purchasers located
646	in Florida.
647	(2) An applicant for a license as a commercial telephone
648	seller or entity providing substance abuse marketing services
649	must submit to the department, in such form as it prescribes, a
650	written application for the license. The application must set
651	forth the following information:
652	(a) The true name, date of birth, driver license number or
653	other valid form of identification, and home address of the
	294449 - h0807-line143.docx
Published On: 3/29/2017 7:12:30 PM	

Page 27 of 39

Bill No. CS/HB 807 (2017)

Amendment No.

applicant, including each name under which he or she intends todo business.

(b) Each business or occupation engaged in by the
applicant during the 3 years immediately preceding the date of
the application, and the location thereof.

(c) The previous experience of the applicant as a
commercial telephone seller or salesperson or entity providing
<u>substance abuse marketing services</u>.

(d) Whether the applicant has previously been arrested
for, convicted of, or is under indictment or information for, a
felony and, if so, the nature of the felony. Conviction includes
a finding of guilt where adjudication has been withheld.

(e) Whether the applicant has previously been convicted
of, or is under indictment or information for, racketeering or
any offense involving fraud, theft, embezzlement, fraudulent
conversion, or misappropriation of property. Conviction includes
a finding of guilt where adjudication has been withheld.

(f) Whether there has ever been a judicial or administrative finding that the applicant has previously been convicted of acting as a salesperson without a license, or whether such a license has previously been refused, revoked, or suspended in any jurisdiction.

(g) Whether the applicant has worked for, or been affiliated with, a company that has had entered against it an injunction, a temporary restraining order, or a final judgment 29449 - h0807-line143.docx

Published On: 3/29/2017 7:12:30 PM

Page 28 of 39

Bill No. CS/HB 807 (2017)

Amendment No.

679 or order, including a stipulated judgment or order, an assurance 680 of voluntary compliance, or any similar document, in any civil 681 or administrative action involving racketeering, fraud, theft, 682 embezzlement, fraudulent conversion, or misappropriation of 683 property or the use of any untrue, deceptive, or misleading 684 representation or the use of any unfair, unlawful, or deceptive 685 trade practice.

686 (h) Whether the applicant has had entered against him or her an injunction, a temporary restraining order, or a final 687 judgment or order, including a stipulated judgment or order, an 688 689 assurance of voluntary compliance, or any similar document, in 690 any civil or administrative action involving racketeering, 691 fraud, theft, embezzlement, fraudulent conversion, or misappropriation of property or the use of any untrue, 692 693 deceptive, or misleading representation or the use of any 694 unfair, unlawful, or deceptive trade practice; and whether or 695 not there is any litigation pending against the applicant.

696

(i) The name of any parent or affiliated entity that:

697 1. Will engage in a business transaction with the698 purchaser relating to any sale solicited by the applicant; or

Accepts responsibility or is otherwise held out by the
applicant as being responsible for any statement or act of the
applicant relating to any sale solicited by the applicant.

(j) The complete street address of each location, designating the principal location, from which the applicant 29449 - h0807-line143.docx

Published On: 3/29/2017 7:12:30 PM

Page 29 of 39

Bill No. CS/HB 807 (2017)

Amendment No.

704 will be doing business. The street address may not be a mail 705 drop.

(k) A list of all telephone numbers to be used by the applicant, with the address where each telephone using these numbers will be located.

(1) The true name, current home address, date of birth, and all other names by which known, or previously known, of each:

712 1. Principal officer, director, trustee, shareholder,
713 owner, or partner of the applicant, and of each other person
714 responsible for the management of the business of the applicant.

715 2. Office manager or other person principally responsible716 for a location from which the applicant will do business.

3. Salesperson or other person to be employed by theapplicant.

719

The application shall be accompanied by a copy of any: Script, outline, or presentation the applicant will require or suggest a salesperson to use when soliciting, or, if no such document is used, a statement to that effect; sales information or literature to be provided by the applicant to a salesperson; and sales information or literature to be provided by the applicant to a purchaser in connection with any solicitation.

727 (5) An application filed pursuant to this part must be728 verified and accompanied by:

294449 - h0807-line143.docx

Published On: 3/29/2017 7:12:30 PM

Page 30 of 39

Bill No. CS/HB 807 (2017)

Amendment No.

(a) A bond, letter of credit, or certificate of deposit
satisfying the requirements of s. 501.611. <u>An entity providing</u>
<u>substance abuse marketing services pursuant to s. 397.55 is</u>
exempt from this requirement.

733 (b) A fee for licensing in the amount of \$1,500. The fee 734 shall be deposited into the General Inspection Trust Fund. The department shall waive the initial license fee for an honorably 735 736 discharged veteran of the United States Armed Forces, the spouse 737 of such a veteran, or a business entity that has a majority 738 ownership held by such a veteran or spouse if the department 739 receives an application, in a format prescribed by the 740 department, within 60 months after the date of the veteran's 741 discharge from any branch of the United States Armed Forces. To 742 qualify for the waiver, a veteran must provide to the department 743 a copy of his or her DD Form 214, as issued by the United States 744 Department of Defense, or another acceptable form of 745 identification as specified by the Department of Veterans' 746 Affairs; the spouse of a veteran must provide to the department 747 a copy of the veteran's DD Form 214, as issued by the United 748 States Department of Defense, or another acceptable form of 749 identification as specified by the Department of Veterans' 750 Affairs, and a copy of a valid marriage license or certificate verifying that he or she was lawfully married to the veteran at 751 the time of discharge; or a business entity must provide to the 752 department proof that a veteran or the spouse of a veteran holds 753 294449 - h0807-line143.docx

Published On: 3/29/2017 7:12:30 PM

Page 31 of 39

Bill No. CS/HB 807 (2017)

Amendment No.

a majority ownership in the business, a copy of the veteran's DD Form 214, as issued by the United States Department of Defense, or another acceptable form of identification as specified by the Department of Veterans' Affairs, and, if applicable, a copy of a valid marriage license or certificate verifying that the spouse of the veteran was lawfully married to the veteran at the time of discharge.

761 Section 19. Subsection (1) of section 501.606, Florida762 Statutes, is amended to read:

763 501.606 Disclosures required of commercial telephone 764 sellers and entities providing substance abuse marketing 765 services.-

(1) With respect to any person identified pursuant to s.
501.605, an applicant for a license as a commercial telephone
seller or entity providing substance abuse marketing services
must state in his or her application the identity of any
affiliated commercial seller or salesperson who:

(a) Has been convicted of, or is under indictment or information for, racketeering or any offense involving fraud, theft, embezzlement, fraudulent conversion, or misappropriation of property. Conviction includes a finding of guilt where adjudication has been withheld;

(b) Is involved in pending litigation or has had entered
against him or her an injunction, a temporary restraining order,
or a final judgment or order, including a stipulated judgment or
294449 - h0807-line143.docx

Published On: 3/29/2017 7:12:30 PM

Page 32 of 39

Bill No. CS/HB 807 (2017)

Amendment No.

order, an assurance of voluntary compliance, or any similar document, in any civil or administrative action involving racketeering, fraud, theft, embezzlement, fraudulent conversion, or misappropriation of property or the use of any untrue, deceptive, or misleading representation or the use of any unfair, unlawful, or deceptive trade practice;

(c) Is, or ever has been, subject to any litigation, 785 786 injunction, temporary restraining order, or final judgment or order, including a stipulated judgment or order, an assurance of 787 voluntary compliance, or any similar document or any restrictive 788 789 court order relating to a business activity as the result of any 790 action brought by a governmental agency, including any action 791 affecting any license to do business or practice an occupation 792 or trade;

(d) Has at any time during the previous 7 years filed for bankruptcy, been adjudged bankrupt, or been reorganized because of insolvency; or

Has been a principal, director, officer, or trustee 796 (e) 797 of, or a general or limited partner in, or had responsibilities 798 as a manager in, any corporation, partnership, joint venture, or 799 other entity that filed for bankruptcy, was adjudged bankrupt, or was reorganized because of insolvency within 1 year after the 800 person held that position. The disclosures required in paragraph 801 (d) shall be applicable insofar as they relate to the applicant 802 803 commercial telephone seller, as well as any affiliate affiliated

294449 - h0807-line143.docx

Published On: 3/29/2017 7:12:30 PM

Page 33 of 39

Bill No. CS/HB 807 (2017)

Amendment No.

804 commercial seller or salesperson.

805 Section 20. Subsections (3) and (4) of section 501.608, 806 Florida Statutes, are amended to read:

807 501.608 License or affidavit of exemption; occupational 808 license.-

809 (3) Failure to obtain or display a license or a receipt of filing of an affidavit of exemption is sufficient grounds for 810 811 the department to issue an immediate cease and desist order, 812 which shall act as an immediate final order under s. 813 120.569(2)(n). The order shall remain in effect until the 814 commercial telephone seller, entity providing substance abuse marketing services, or a person claiming to be exempt shows the 815 816 authorities that he or she is properly licensed or exempt. The 817 department may order the business to cease operations and shall 818 order the phones to be shut off. Failure of a salesperson to 819 display a license or a receipt of filing of an affidavit of 820 exemption may result in the salesperson being summarily ordered 821 by the department to leave the office until he or she can 822 produce a license or a receipt of filing of an affidavit of 823 exemption for the department.

(4) Any person applying for or renewing a local
occupational license to engage in business as a commercial
telephone seller <u>or entity providing substance abuse marketing</u>
<u>services</u> must exhibit an active license or a copy of the

294449 - h0807-line143.docx

Published On: 3/29/2017 7:12:30 PM

Page 34 of 39

Bill No. CS/HB 807 (2017)

Amendment No.

828 affidavit of exemption before the local occupational license may 829 be issued or reissued.

830 Section 21. Paragraphs (a) and (g) of subsection (1) of 831 section 501.612, Florida Statutes, are amended to read:

832 501.612 Grounds for departmental action against licensure833 applicants or licensees.-

The department may enter an order directing that one 834 (1)or more of the actions set forth in subsection (2) be taken if 835 the department finds that a commercial telephone seller or 836 837 salesperson, or entity providing substance abuse marketing 838 services, or any person applying for licensure as a commercial 839 telephone seller or salesperson or entity providing substance 840 abuse marketing services, including, but not limited to, owners, 841 operators, officers, directors, partners, or other individuals 842 engaged in the management activities of a business entity:

(a) Has, regardless of adjudication, been convicted or
found guilty of, or has entered a plea of guilty or a plea of
nolo contendere to, racketeering or any offense involving fraud,
theft, embezzlement, fraudulent conversion, or misappropriation
of property, or any other crime involving moral turpitude;

(g) Has been previously convicted of or found to have been acting as a salesperson or commercial telephone seller, or entity providing substance abuse marketing services, without a license or whose licensure has previously been refused, revoked, or suspended in any jurisdiction;

294449 - h0807-line143.docx

Published On: 3/29/2017 7:12:30 PM

Page 35 of 39

Bill No. CS/HB 807 (2017)

Amendment No.

853 Section 22. Section 501.618, Florida Statutes, is amended 854 to read:

855 501.618 General civil remedies.—The department may bring:856 (1) An action to obtain a declaratory judgment that an act

857 or practice violates the provisions of this part.

858 (2) An action to enjoin a person who has violated, is
859 violating, or is otherwise likely to violate the provisions of
860 this part.

(3) An action on behalf of one or more purchasers for the actual damages caused by an act or practice performed in violation of the provisions of this part. Such an action may include, but is not limited to, an action to recover against a bond, letter of credit, or certificate of deposit as otherwise provided in this part.

867

868 Upon motion of the enforcing authority in any action brought 869 under this section, the court may make appropriate orders, 870 including appointment of a general or special magistrate or 871 receiver or sequestration of assets, to reimburse consumers 872 found to have been damaged, to carry out a consumer transaction 873 in accordance with the consumer's reasonable expectations, or to 874 grant other appropriate relief. The court may assess the expenses of a general or special magistrate or receiver against 875 876 a commercial telephone seller or entity providing substance 877 abuse marketing services. Any injunctive order, whether

294449 - h0807-line143.docx

Published On: 3/29/2017 7:12:30 PM

Page 36 of 39

Bill No. CS/HB 807 (2017)

Amendment No.

878 temporary or permanent, issued by the court shall be effective 879 throughout the state unless otherwise provided in the order. 880 881 882 TITLE AMENDMENT 883 Remove lines 8-65 and insert: term "clinical supervisor"; conforming a cross-reference; 884 885 amending s. 397.401, F.S.; increasing penalties for operating 886 without a license; renumbering and amending s. 397.405, F.S.; 887 conforming a cross-reference; amending s. 397.403, F.S.; requiring additional information to be provided in a licensure 888 889 application; requiring accreditation for certain licensure 890 renewals; conforming a cross-reference; amending s. 397.407, 891 F.S.; requiring licensure fees to cover the cost of regulation; 892 requiring background screening for owners, directors, chief 893 financial officers, and clinical supervisors; limiting the 894 instances in which the department may issue a probationary 895 license; granting the department authority to deny a renewal 896 application of a regular license if received fewer than 30 days 897 before expiration; revising limitations on referrals to recovery 898 residences; renumbering and amending s. 397.451, F.S.; requiring 899 clinical supervisors to undergo background screening; creating s. 397.410, F.S.; requiring the department to establish minimum 900 standards for licensure of substance abuse service components; 901 specifying standards, procedures, and staffing requirements; 902 294449 - h0807-line143.docx Published On: 3/29/2017 7:12:30 PM

Page 37 of 39

Bill No. CS/HB 807 (2017)

Amendment No.

903 directing the department to establish the scope of deficiency by 904 rule; requiring the department to complete certain steps in the 905 rulemaking process by specific dates; amending s. 397.411, F.S.; 906 authorizing the department to conduct announced and unannounced 907 inspections; establishing classes of violations for substance abuse service providers; amending s. 397.415, F.S.; providing 908 909 criteria for the department to impose a fine, corrective action 910 plan, immediate moratorium, or emergency suspension; providing criteria for the department to deny, suspend, or revoke a 911 license; repealing s. 397.471, F.S., relating to service 912 913 provider facility standards; creating s. 397.4873, F.S.; 914 limiting referrals to and from recovery residences in certain 915 circumstances; providing exceptions from limitations on 916 referrals; requiring a service provider to maintain certain 917 referral records; providing penalties; amending s. 397.501, 918 F.S.; providing that an application for the disclosure of an 919 individual's records may be filed as part of an active criminal investigation; authorizing a court to approve an application for 920 921 the disclosure of an individual's substance abuse treatment 922 records without providing express notice of the application to 923 the individual or identified parties with an interest in the 924 records if the application is filed as part of an active criminal investigation; providing that upon implementation of 925 926 the order granting such application, the individual and identified parties with an interest in the records must be 927 294449 - h0807-line143.docx

Published On: 3/29/2017 7:12:30 PM

Page 38 of 39

Bill No. CS/HB 807 (2017)

Amendment No.

928 afforded an opportunity to seek revocation or amendment of that 929 order; creating s. 397.55, F.S.; providing legislative findings; 930 prohibiting service providers, operators of recovery residences, 931 and certain third parties from engaging in specified marketing 932 practices; providing penalties; amending s. 501.605, F.S.; 933 requiring entities providing marketing services pursuant to s. 397.55, F.S., to be licensed; exempting such entities from 934 licensure requirement to post a bond, letter of credit, or 935 certificate of deposit; amending s. 501.606, F.S.; requiring 936 937 entities providing marketing services to make certain 938 disclosures in their applications for licensure; amending s. 939 501.608, F.S.; requiring an entity providing substance abuse 940 marketing services to exhibit an active license before a local occupational license may be issued or reissued; amending s. 941 942 501.612, F.S.; granting the Department of Agriculture and 943 Consumer Services the ability take action against an entity 944 providing substance abuse marketing services' license; amending 945 s. 501.618, F.S.; subjecting an entity providing substance abuse 946 marketing services to civil remedies for licensure violation; 947 creating s.

294449 - h0807-line143.docx Published On: 3/29/2017 7:12:30 PM

Page 39 of 39