1 A bill to be entitled 2 An act relating to Medicaid compliance; amending s. 3 395.003, F.S.; requiring that certain hospitals comply 4 with provisions relating to the establishment of a 5 Medicaid compliance office and program as a condition 6 of licensure; amending s. 409.913, F.S.; providing a 7 definition; requiring that certain hospitals establish 8 a Medicaid compliance office and program; requiring 9 that each hospital appoint a compliance officer and 10 committee; providing responsibilities for such 11 compliance officer and committee; requiring each 12 hospital to develop a code of conduct, policies and procedures, risk assessment and internal review 13 14 process, training plan, and other specified procedures; providing requirements for such code of 15 16 conduct, policies and procedures, risk assessment and 17 internal review process, training plan, and other specified procedures; providing a penalty for failure 18 19 to notify the Agency for Health Care Administration's 20 inspector general of a reportable event; requiring 21 that each hospital submit an annual report to the 22 agency by a specified date; providing requirements for 23 such report; providing an effective date. 24 25 Be It Enacted by the Legislature of the State of Florida: Page 1 of 14

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26 27 Section 1. Subsection (11) is added to section 395.003, 28 Florida Statutes, to read: 29 395.003 Licensure; denial, suspension, and revocation.-30 (11) A hospital that is subject to s. 409.913(39) must 31 comply with the requirements in that subsection as a condition 32 of licensure. 33 Section 2. Subsection (39) is added to section 409.913, 34 Florida Statutes, to read: 35 409.913 Oversight of the integrity of the Medicaid 36 program.-The agency shall operate a program to oversee the 37 activities of Florida Medicaid recipients, and providers and 38 their representatives, to ensure that fraudulent and abusive 39 behavior and neglect of recipients occur to the minimum extent possible, and to recover overpayments and impose sanctions as 40 appropriate. Beginning January 1, 2003, and each year 41 42 thereafter, the agency and the Medicaid Fraud Control Unit of 43 the Department of Legal Affairs shall submit a joint report to 44 the Legislature documenting the effectiveness of the state's 45 efforts to control Medicaid fraud and abuse and to recover 46 Medicaid overpayments during the previous fiscal year. The report must describe the number of cases opened and investigated 47 48 each year; the sources of the cases opened; the disposition of the cases closed each year; the amount of overpayments alleged 49 50 in preliminary and final audit letters; the number and amount of

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51 fines or penalties imposed; any reductions in overpayment 52 amounts negotiated in settlement agreements or by other means; 53 the amount of final agency determinations of overpayments; the 54 amount deducted from federal claiming as a result of 55 overpayments; the amount of overpayments recovered each year; 56 the amount of cost of investigation recovered each year; the 57 average length of time to collect from the time the case was 58 opened until the overpayment is paid in full; the amount 59 determined as uncollectible and the portion of the uncollectible 60 amount subsequently reclaimed from the Federal Government; the 61 number of providers, by type, that are terminated from 62 participation in the Medicaid program as a result of fraud and abuse; and all costs associated with discovering and prosecuting 63 64 cases of Medicaid overpayments and making recoveries in such cases. The report must also document actions taken to prevent 65 overpayments and the number of providers prevented from 66 67 enrolling in or reenrolling in the Medicaid program as a result 68 of documented Medicaid fraud and abuse and must include policy 69 recommendations necessary to prevent or recover overpayments and 70 changes necessary to prevent and detect Medicaid fraud. All 71 policy recommendations in the report must include a detailed 72 fiscal analysis, including, but not limited to, implementation costs, estimated savings to the Medicaid program, and the return 73 74 on investment. The agency must submit the policy recommendations 75 and fiscal analyses in the report to the appropriate estimating

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conference, pursuant to s. 216.137, by February 15 of each year. 76 77 The agency and the Medicaid Fraud Control Unit of the Department 78 of Legal Affairs each must include detailed unit-specific 79 performance standards, benchmarks, and metrics in the report, 80 including projected cost savings to the state Medicaid program 81 during the following fiscal year. 82 (39) (a) For purposes of this subsection, the term "covered 83 person" means: 1. An owner, officer, director, commissioner, or employee 84 85 of the hospital; 2. A contractor, subcontractor, agent, or other person who 86 provides patient care items or services or who performs billing 87 or coding functions on behalf of the hospital, excluding a 88 89 vendor whose only connection with the hospital is selling or 90 otherwise providing medical supplies or equipment and who does 91 not bill any federal health care program for such medical 92 supplies or equipment; or 93 3. Physician or nonphysician personnel who are members of 94 the hospital's active medical staff. 95 (b) Each hospital licensed under chapter 395 that annually 96 accepts state or federal funds in the amount of \$10 million or 97 more to provide services to Medicaid recipients shall establish an office of Medicaid compliance within the hospital. The 98 hospital shall appoint a compliance officer who is a member of 99 100 senior management of the hospital and who shall report directly

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101 to the chief executive officer or president of the hospital. The 102 compliance officer shall: 103 1. Develop and implement policies, procedures, and 104 practices designed to ensure compliance with all state and 105 federal health care program requirements. 106 2. At least quarterly, submit a report regarding 107 compliance matters directly to the chief executive officer or 108 president of the hospital. 109 3. Monitor the day-to-day compliance activities of the 110 hospital and analyze the hospital's risk areas for 111 noncompliance. 112 4. Report any suspected or substantiated violations of the 113 hospital's code of conduct or policies and procedures to the 114 chief executive officer or president of the hospital and to the 115 agency. (c) Each hospital shall appoint a compliance committee 116 117 that must include, at a minimum, a compliance officer and other members of senior management. The compliance officer shall serve 118 119 as chair of the compliance committee. The compliance committee 120 shall assist the compliance officer in fulfilling his or her responsibilities as provided in paragraph (b). 121 122 (d)1. Each hospital shall develop, implement, and annually distribute a written code of conduct to each covered person. The 123 124 code of conduct must, at a minimum, address the hospital's: 125 a. Commitment to fully comply with all state and federal

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126 health care program requirements. 127 b. Requirement that each covered person is expected to 128 comply with all state and federal health care program 129 requirements and with the hospital's policies and procedures. 130 c. Requirement that each covered person is expected to 131 report to the compliance officer suspected violations of any 132 state and federal health care program requirements or the 133 hospital's policies and procedures. 134 d. Commitment to not retaliate against a covered person 135 who reports a suspected violation as provided in sub-136 subparagraph c. and to maintain, as appropriate, the 137 confidentiality and anonymity of such reports. 138 Each hospital shall evaluate the performance of its 2. 139 employees based on their compliance with the code of conduct. At 140 least annually, the hospital shall review the code of conduct 141 and make any necessary revisions. 142 (e)1. Each hospital shall develop and implement written 143 policies and procedures regarding the operation of its 144 compliance office and program. The policies and procedures must 145 address the criminal penalties for violations under Title XI of 146 the Social Security Act, 42 U.S.C. ss. 1320a-7b(b) and 1395nn, 147 including implementing regulations and other federal guidance; 148 the types of business or financial arrangements that violate 149 such federal laws and regulations; and the penalties associated 150 with violations of state anti-rebating and anti-kickback laws

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151	applicable to hospitals and health care providers.
152	2. The hospital shall distribute the policies and
153	procedures to each covered person. The hospital shall enforce
154	and comply with its policies and procedures and shall evaluate
155	the performance of its employees based on their compliance with
156	the policies and procedures. At least annually, the hospital
157	shall assess and update the policies and procedures, as
158	necessary.
159	3. Within 90 days after implementing the policies and
160	procedures required under this paragraph, each hospital subject
161	to this subsection shall develop and implement a centralized
162	annual risk assessment and internal review process to identify
163	and address risks associated with arrangements as defined in
164	paragraph (f). The risk assessment and internal review process
165	shall be evaluated and updated annually, if necessary, and must
166	include procedures for:
167	a. Identifying and prioritizing risks;
168	b. Developing and implementing remediation plans in
169	response to such risks, including internal auditing and
170	monitoring of the identified risk areas; and
171	c. Tracking results to assess the effectiveness of the
172	remediation plans.
173	(f)1. Each hospital shall develop a written training plan
174	that ensures:
175	a. A covered person, except an individual employed only in
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176 food service, maintenance, or housekeeping, receives adequate 177 training regarding the hospital's code of conduct and policies 178 and procedures. 179 b. A covered person receives adequate training regarding 180 business or financial arrangements that may violate Title XI of 181 the Social Security Act, 42 U.S.C. ss. 1320a-7b(b) and 1395nn, 182 including implementing regulations and other federal guidance; 183 the hospital's policies and procedures governing such 184 arrangements; the hospital's internal review and approval 185 processes for such arrangements; the hospital's tracking of remuneration to and from sources of health care business or 186 187 referrals; and the penalties associated with violations of state 188 anti-rebating and anti-kickback laws applicable to hospitals and 189 health care providers. c. Each individual involved in the development, approval, 190 191 management, or review of the hospital's arrangements understands 192 his or her personal obligation to know the applicable legal 193 requirements and the hospital's code of conduct and policies and 194 procedures. 195 d. A covered person understands the criminal penalties and 196 sanctions imposed under Title XI of the Social Security Act, 42 197 U.S.C. ss. 1320a-7b(b) and 1395nn, and has been provided 198 examples of violations under such federal laws and related 199 regulations. 2. The training plan must include information regarding 200 Page 8 of 14

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201	the topics to be addressed, the identification of covered
202	persons required to attend each training session, the length of
203	the training, the schedule for training, and the format of the
204	training.
205	3. For purposes of this paragraph, the term "arrangements"
206	means any contract, transaction, or agreement that:
207	a. Involves, directly or indirectly, the offer, payment,
208	solicitation, or receipt of anything of value;
209	b. Is between the hospital and any actual or potential
210	source of health care business or referrals, or any actual or
211	potential recipient of health care business or referrals from
212	the hospital; or
213	c. Is between the hospital and a physician or a
214	physician's immediate family member who makes a referral to the
215	hospital for health services.
216	(g)1. For purposes of this paragraph, the term "focus
217	arrangement" means each arrangement, as defined in paragraph
218	(f), that is between a hospital subject to this subsection and:
219	a. Any actual source of health care business or referrals
220	to the hospital and involves, directly or indirectly, the offer,
221	payment, or provision of anything of value; or
222	b. Any physician or a physician's immediate family member,
223	as defined in 42 C.F.R. s. 411.351, who makes a referral, as
224	defined at 42 U.S.C. s. 1395nn(h)(5), to the hospital for
225	designated health services, as defined in 42 U.S.C. s.

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226	<u>1395nn(h)(6).</u>
227	2. Each hospital subject to this subsection shall create
228	procedures reasonably designed to ensure that each existing and
229	new or renewed focus arrangement does not violate Title XI of
230	the Social Security Act, 42 U.S.C. ss. 1320a-7b(b) and 1395nn,
231	or the federal regulations, directives, and guidance related to
232	those statutes. The procedures must include the following:
233	a. Creating and maintaining a centralized tracking system
234	for all existing and new or renewed focus arrangements;
235	b. Tracking remuneration to and from all parties to focus
236	arrangements;
237	c. Tracking service and activity logs to ensure that
238	parties to the focus arrangement are performing the services
239	required under the applicable focus arrangement, if applicable;
240	d. Monitoring the use of leased space, medical supplies,
241	medical devices, equipment, or other patient care items to
242	ensure that such use is consistent with the terms of the
243	applicable focus arrangement, if applicable;
244	e. Establishing and implementing a written review and
245	approval process for all focus arrangements to ensure that all
246	existing and new or renewed focus arrangements do not violate
247	Title XI of the Social Security Act, 42 U.S.C. ss. 1320a-7b(b)
248	and 1395nn, which must, at a minimum, include:
249	(I) A legal review of all focus arrangements;
250	(II) A process for specifying the business need or

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251 business rationale for all focus arrangements; and 252 (III) A process for determining and documenting the fair 253 market value of the remuneration specified in the focus 254 arrangement; 255 f. Requiring the compliance officer to, at least annually, 256 review the focus arrangements tracking system, internal review 257 and approval process, and other focus arrangement procedures and 258 to provide a report on the results of such review to the 259 compliance committee; and 260 g. Implementing effective responses when suspected 261 violations of Title XI of the Social Security Act, 42 U.S.C. ss. 262 1320a-7b(b) and 1395nn are discovered, including disclosing 263 reportable events pursuant to paragraph (h). 264 (h)1. For purposes of this paragraph, the term "reportable 265 event" means: 266 a. A substantial overpayment for inpatient or outpatient 267 Medicare services, Medicaid managed care services, or any other 268 state or federal health care program services; 269 b. A matter that a reasonable person would consider a 270 probable violation of criminal, civil, or administrative laws applicable to any state or federal health care program for which 271 272 penalties or exclusions may be authorized; 273 c. The employment of or contracting with a covered person 274 who is an "ineligible person," which means an individual or 275 entity who:

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276 Is currently excluded, debarred, suspended, or (I) 277 otherwise ineligible to participate in federal health care 278 programs or in federal procurement or non-procurement 279 programs; or 280 (II) Has been convicted of a criminal offense pursuant to 281 42 U.S.C. s. 1320a-7(a), but has not yet been excluded, 282 debarred, suspended, or otherwise declared ineligible; and 283 d. The filing of a bankruptcy petition by the hospital. 284 2. If a hospital subject to this subsection determines, after a reasonable opportunity to conduct an appropriate review 285 286 or investigation of the allegations, that a reportable event has 287 occurred or is occurring, the hospital shall notify the agency's 288 inspector general within 30 days after making such 289 determination. 3. When notifying the agency's inspector general of a 290 291 reportable event, the hospital shall include a complete 292 description of all details relevant to the reportable 293 event, including the types of claims, transactions, or other 294 conduct giving rise to the reportable event; the period during 295 which the conduct occurred; the names of entities and 296 individuals believed to be implicated, including an explanation 297 of their roles in the reportable event; and any additional 298 information necessary for the agency's inspector general to 299 investigate the reportable event. 300 The agency's inspector general shall, after 4. Page 12 of 14

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301	investigating the reportable event and concluding that it is a
302	violation of federal law governing a state or federal health
303	care program, report all relevant details regarding the
304	reportable event to the appropriate federal agency for further
305	investigation.
306	5. In addition to any actions that may be taken against a
307	license under s. 395.003, a hospital that fails to notify the
308	agency's inspector general of a reportable event within the
309	timeframe required in subparagraph 2. shall be fined \$1,000 each
310	day per reportable event until the agency's inspector general is
311	notified.
312	(i) By January 1, 2019, and each year thereafter, a
313	hospital that is subject to this subsection shall submit to the
314	agency a report detailing the hospital's compliance activities
315	during the preceding year. Each report must include, at a
316	minimum:
317	1. Any change in the identity, position description, or
318	other noncompliance job responsibilities of the compliance
319	officer.
320	2. Any change in the membership of the compliance
321	committee.
322	3. The dates of each report made by the compliance officer
323	to the chief executive officer or president of the hospital.
324	4. A summary of any change or amendment to the hospital's
325	code of conduct or policies and procedures as required in

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326	paragraphs (d) and (e).
327	5. A copy of the hospital's training plan developed
328	pursuant to paragraph (f) and for each type of training required
329	by the training plan, a description of the training, including a
330	summary of the topics to be addressed; the length of sessions; a
331	schedule of training sessions; a general description of the
332	categories of individuals required to complete the training; and
333	the process by which the hospital ensures that each covered
334	person receives the required training.
335	6. All reports of suspected or substantiated violations of
336	the hospital's code of conduct or policies and procedures
337	reported to the chief executive officer or president of the
338	hospital and the agency.
339	7. Details regarding the hospital's risk assessment and
340	internal review process required in paragraph (e).
341	8. Details of all reportable events as defined in
342	paragraph (h), when the agency's inspector general was notified
343	of each reportable event, and the status of the state
344	investigation of each reportable event, and, if applicable, the
345	status of the federal investigation of each reportable event.
346	Section 3. This act shall take effect July 1, 2017.

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