By Senator Steube

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A bill to be entitled An act relating to franchises; creating s. 686.101, F.S.; providing a short title; creating s. 686.102, F.S.; providing legislative findings and intent; providing construction; creating s. 686.103, F.S.; defining terms; creating s. 686.104, F.S.; prohibiting a franchisor from terminating or not renewing a franchise under certain circumstances; providing limitations on what constitutes good cause; authorizing the franchisor to give immediate notice of termination of a franchise for specified reasons under certain circumstances; creating s. 686.105, F.S.; prohibiting a franchisor from denying certain persons the opportunity to participate in the ownership of a franchise for a specified period after the death of the franchisee or the death of a person controlling a majority interest in the franchise; requiring specified persons to meet certain requirements or to sell, transfer, or assign the franchise after the death of the franchisee or the death of the person controlling a majority interest in the franchise; authorizing a franchisee to sell, transfer, or assign a franchise, specified assets, or an interest in the franchise under certain circumstances; prohibiting a franchisor from preventing a franchisee from selling or transferring a franchise, assets of the franchise business, or an interest in the franchise under certain circumstances; requiring the franchisor to make available and to apply specified requirements for 16-00774-18 20181076

the approval of new or renewing franchises, under certain circumstances; creating s. 686.106, F.S.; requiring a franchisor and a franchisee to deal with each other in good faith; prohibiting the franchisor from acting in a certain manner; providing remedies; creating s. 686.107, F.S.; voiding certain contracts, contract provisions, or practices; creating s. 686.108, F.S.; prohibiting the use of certain choice of venue and choice of law provisions, under certain circumstances; creating s. 686.109, F.S.; providing remedies for a franchisee or an aggrieved or injured person under certain circumstances; clarifying that specified remedies are in addition to existing remedies; creating s. 686.11, F.S.; providing applicability; amending s. 817.416, F.S.; defining the term "area franchise"; prohibiting waivers through certain contract provisions that would affect a person's rights to make a claim; providing a directive to the Division of Law Revision and Information; providing an effective date.

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Be It Enacted by the Legislature of the State of Florida:

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Section 1. Section 686.101, Florida Statutes, is created to read:

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as the "Protect Florida Small Business Act."

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Section 2. Section 686.102, Florida Statutes, is created to read:

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 $\underline{\mbox{686.102 Legislative findings and intent; construction of}}$ the act.-

- (1) The Legislature finds that the welfare of franchisees, including the success and failure of their franchise businesses, greatly affects the general economy of this state, the public interest, and the public welfare. It is the intent of the Legislature to promote fair business relations between franchisees and franchisors and to protect franchisees against unfair treatment by franchisors. Therefore, it is necessary to regulate the conduct of franchisors and their representatives in order to prevent fraud, unfair business practices, unfair methods of competition, impositions, and other abuses upon franchisees in this state.
- (2) In order to promote the intent and policies announced in this section, the provisions of this act shall be liberally construed.
- Section 3. Section 686.103, Florida Statutes, is created to read:
 - 686.103 Definitions.—As used in this act, the term:
- (1) "Area franchise" means a contract or agreement,
 expressed or implied, written or oral, regardless of whether the
 contract or agreement is designated as a franchise, permit,
 license, resolution, contract, certificate, agreement, or
 otherwise, between a franchisor and another person through which
 that person is granted the right, for consideration in whole or
 in part for such right:
- (a) To sell or negotiate the sale of a franchise in the name or on behalf of the franchisor; or
 - (b) To become an area developer and develop a franchise for

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the benefit of that person or that person's affiliates.

(2) "Area franchisee" means the owner of an area franchise.

- (3) (a) "Franchise" or "franchise agreement" means a contract or agreement, expressed or implied, written or oral, regardless of whether the contract or agreement is designated as a franchise, permit, license, resolution, contract, certificate, agreement, or otherwise, for a definite or indefinite time, between two or more persons by which:
- 1. A franchisee is granted the right to engage in the business of offering, selling, or distributing goods or services under a marketing plan or system prescribed in substantial part by a franchisor;
- 2. The operation of the franchise business pursuant to that marketing plan or system is substantially associated with the franchisor's trademark, service mark, trade name, logotype, advertising, or other commercial symbol designating the franchisor or its affiliate; and
- 3. The franchisee is required to pay, directly or indirectly, a franchise fee.
 - (b) The term includes an area franchise.
 - (c) The term does not include any of the following:
- 1. A franchise governed by the Agricultural Equipment Manufacturers and Dealers Act.
 - 2. Any activity under ss. 686.501-686.506.
- 3. A franchise governed by the Outdoor Power Equipment

 Manufacturers, Distributors, Wholesalers, and Servicing Dealers

 Act.
- 4. A motor vehicle franchise or agreement governed by ss. 320.60-320.70.

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5. A business relationship between a beer distributor and a manufacturer governed by s. 563.022.

- $\underline{\text{6. A professional sports franchise as described in s.}}$ 288.11625(2)(c).
- (4) "Franchise fee" means a fee or charge greater than \$100 annually which a franchisee is required to pay or agrees to pay, directly or indirectly, to or for the benefit of the franchisor for the right to enter into or continue a franchise, including, but not limited to, a payment for goods or services. However, a fee or charge that a franchisee pays or agrees to pay the franchisor for goods at a bona fide wholesale price if no obligation is imposed upon the franchisee to purchase or pay for a quantity of goods in excess of that which a reasonable person normally would purchase by way of a starting inventory or supply or to maintain an ongoing inventory or supply is not considered a franchise fee.
- (5) "Franchisee" means a person to whom a franchise is offered or granted.
- (6) "Franchisor" means a person who grants a franchise to a franchisee.
- (7) "Person" means a natural person, corporation, limited liability company, association, partnership, trust, or other business entity and, in the case of a business entity, includes any other affiliate of such entity.
- Section 4. Section 686.104, Florida Statutes, is created to read:
 - 686.104 Termination or nonrenewal.-
- (1) Except as otherwise provided in this act, a franchisor may not terminate or refuse to renew a franchise except for good

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cause. The termination or nonrenewal of a franchise without good cause constitutes an actionable unfair termination. Except as provided in subsection (2), good cause is limited to the failure of the franchisee to substantially comply with the reasonable and material requirements imposed upon the franchisee by the franchise agreement after being given notice at least 90 days in advance of the termination and a reasonable opportunity, which may not be less than 60 days after the date of the notice of noncompliance, to cure the failure. If the franchisee cures the failure within the time given to cure, the termination notice is void.

- (2) A franchisor may give to a franchisee an immediate notice of termination without an opportunity to cure if, during the period in which the franchise is in effect, any one of the following events relevant to the franchise occurs:
- (a) The franchisee has been judicially determined to be insolvent, has had all or a substantial part of its assets assigned to or for the benefit of any creditor, or has admitted its inability to pay its debts as they come due.
- (b) The franchisee abandons, by failing to operate, the franchise business for 10 consecutive days during which, under the terms of the franchise, the franchisee is required to operate the franchise business unless such failure to operate is due to an act of God; a work stoppage; a strike or labor difficulty; a fire, flood, hurricane, or sinkhole; or other cause beyond the franchisee's control.
- (c) The franchisee fails, for a period of 10 days after a notice of noncompliance, to comply with any federal, state, or local law or regulation, including, but not limited to, any

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health, safety, building, or labor law or regulation applicable to the operation of the franchise.

- (d) The franchisee is convicted of a felony if that felony significantly, directly, and adversely affects the operation of the franchise business.
- (e) The franchisor makes a reasonable determination that continued operation of the franchise business by the franchisee will result in imminent and substantial danger to public health or safety.

Section 5. Section 686.105, Florida Statutes, is created to read:

686.105 Sales, transfers, and assignments.—

- (1) A franchisor may not deny the surviving spouse, heir, or estate of a deceased franchisee or of a deceased person who controlled a majority interest in the franchise the opportunity to participate in the ownership of the franchise or franchise business under a valid franchise agreement for at least 180 days after the death of the franchisee or the death of a person controlling a majority interest in the franchise. During that time, the surviving spouse, heir, or estate of the deceased must either meet all of the existing reasonable qualifications for a purchaser of a franchise or must sell, transfer, or assign the franchise to a person who meets the franchisor's existing reasonable qualifications for new franchisees. The rights granted to the surviving spouse, heir, or estate under this section are granted subject to the surviving spouse, heir, or estate of the deceased maintaining all standards and obligations of the franchise.
 - (2) (a) A franchisee may sell, transfer, or assign a

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franchise, all or substantially all of the assets of the franchise business, or an interest in the franchise with the prior written consent of the franchisor. The franchisor's consent may not be withheld unless the purchaser, transferee, or assignee does not meet the qualifications for new or renewing franchisees described in paragraph (b) or the franchisee and the purchaser, transferee, or assignee fail to comply with other reasonable transfer conditions specified in the franchise agreement.

(b) A franchisor may not prevent a franchisee from selling, transferring, or assigning a franchise, all or substantially all of the assets of the franchise business, or an interest in the franchise to another person if the other person meets the franchisor's reasonable qualifications for the approval of new or renewing franchisees in effect at the time the franchisor receives notice of the proposed sale, transfer, or assignment. The franchisor shall make this list of qualifications available to the franchisee, and the franchisor shall consistently apply such qualifications to similarly situated franchisees operating within the franchise brand.

Section 6. Section 686.106, Florida Statutes, is created to read:

686.106 Rights and prohibitions.—The following rights and prohibitions govern the relations between a franchisor and its franchisee:

- (1) The parties shall deal with each other in good faith and in a commercially reasonable manner.
 - (2) A franchisor may not:
 - (a) Terminate or fail to renew a franchise agreement in

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violation of this act;

- (b) Prevent a sale, transfer, or assignment of a franchise in violation of s. 686.105;
- (c) Violate the Florida Deceptive and Unfair Trade
 Practices Act or s. 817.416 in connection with its business as a
 franchisor, or an officer, agent, or other representative
 thereof;
- (d) Require a franchisee to assent to a release,
 assignment, novation, waiver, or estoppel that would relieve any
 person from liability imposed under this act, including, but not
 limited to, through the use of a disclaimer or checklist
 designed to avoid a protection under this act; or
- (e) Require a franchisee to assent to the use of a choice of law provision by selecting a different state's law to govern the relationship of the parties.
- (3) A person who shows in a civil court of law a violation of this section is entitled to the remedies under s. 686.109.
- Section 7. Section 686.107, Florida Statutes, is created to read:
- or part thereof.—A franchise agreement or other contract, or a part thereof or practice thereunder, which is in violation of any provision of this act is deemed against public policy and is void and unenforceable. An aggrieved party may choose to seek to void the portion of the agreement that is unenforceable and continue to enforce the remainder of the agreement.
- Section 8. Section 686.108, Florida Statutes, is created to read:
 - 686.108 Venue; choice of law.—A provision in a franchise

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agreement restricting the venue to a forum outside of this state or selecting the law of any other state or jurisdiction other than this state is void with respect to any claim arising under or relating to a franchise agreement involving a franchisee that was, at the time of signing, a resident of this state or a business entity established in this state or involving a franchise business either operating or planning to be operated in this state. An agreement between a Florida-based franchisor and a franchisee with none of these stated connections to this state is not subject to this act, regardless of whether the franchise agreement contains a choice of law provision selecting this state.

Section 9. Section 686.109, Florida Statutes, is created to read:

686.109 Remedies.-

- (1) In addition to any relief specified in this act, any person aggrieved or injured in his or her business or property by any violation of this act may bring an action in the appropriate state or federal court of this state and shall recover the damages sustained and the costs of such action, including reasonable attorney fees.
- (2) Without regard and in addition to any other remedy or relief to which a person is entitled, any person aggrieved by a violation of this act may bring an action to obtain a declaratory judgment stating that an action or a practice violates this act and may obtain injunctive relief enjoining a franchisor that has violated, is violating, or is otherwise likely to violate these sections from committing the violation.
 - (3) The remedies provided in this section are in addition

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291 to any other remedies provided by law or in equity, including,
292 but not limited to, the Florida Deceptive and Unfair Trade
293 Practices Act and s. 817.416.

Section 10. Section 686.11, Florida Statutes, is created to read:

686.11 Applicability.-

- (1) Any person or franchisor who engages directly or indirectly in an agreement or contract within this state in connection with a franchise; or any franchise whose franchisee is a resident of this state or is domiciled in this state or whose franchise business is, has been, or is intended to be operated in this state, is subject to this act and to the jurisdiction of the courts of this state, in accordance with the laws of this state, for violations of this act.
 - (2) This act applies to:
- (a) Any franchise entered into, renewed, amended, or revised after the effective date of this act;
- (b) Any existing franchise of an indefinite duration which may be terminated by the franchisee or franchisor without cause; and
- (c) Any existing franchise entered into before the effective date of this act, only to the extent that this act does not significantly impair the existing contract rights between the parties.
- Section 11. Section 817.416, Florida Statutes, is amended to read:
- 317 817.416 Franchises and distributorships; 318 misrepresentations.—
 - (1) DEFINITIONS.—For the purpose of this section, the term:

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(a) "Area franchise" has the same meaning as in s. 686.103.

- $\underline{\text{(d)}}$ The term "Person" means an individual, partnership, corporation, association, or other entity doing business in $\underline{\text{this}}$ state $\underline{\text{Florida}}$.
- (b) The term "Franchise or distributorship" means a contract or agreement, either expressed or implied, whether oral or written, between two or more persons:
- 1. Wherein a commercial relationship of definite duration or continuing indefinite duration is involved;
- 2. Wherein one party, hereinafter called the "franchisee," is granted the right to offer, sell, and distribute goods or services manufactured, processed, distributed or, in the case of services, organized and directed by another party;
- 3. Wherein the franchisee as an independent business constitutes a component of franchisor's distribution system; and
- 4. Wherein the operation of the franchisee's business franchise is substantially reliant on franchisors for the basic supply of goods.
- (c) The term "Goods" means any article or thing without limitation, or any part of such article or thing, including any article or thing used or consumed by a franchisee in rendering a service established, organized, directed, or approved by a franchisor.
 - (2) DECLARATIONS.-
- (a) It is unlawful, when selling or establishing a franchise or area franchise distributorship, for any person to:
- 1. Intentionally to misrepresent the prospects or chances for success of a proposed or existing franchise or area franchise distributorship;

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2. Intentionally to misrepresent, by failure to disclose or otherwise, the known required total investment for such franchise or area franchise distributorship; or

- 3. Intentionally to misrepresent or fail to disclose efforts to sell or establish more franchises or area franchises distributorships than is reasonable to expect the market or market area for the particular franchise or area franchise distributorship to sustain.
- (b) The execution or carrying out of a scheme, plan, or corporate organization which violates any of the provisions of this section, if knowledge or intent be proved, <u>is shall be</u> a misdemeanor of the second degree, punishable as provided in ss. 775.082 and 775.083.
- (3) WAIVER.—The applicability of this section may not be waived by any choice of venue clause, choice of law clause, checklist, or any other contract provision, scheme, or device that would otherwise affect a person's rights to make a claim under this section.
- (4) (3) CIVIL PROVISIONS.—Any person, who shows in a civil court of law a violation of this section may receive a judgment for all moneys invested in the such franchise or area franchise distributorship. Upon such a showing, the court may award any person bringing said action reasonable attorney fees attorney's fees and shall award such person reasonable costs incurred in bringing the action, and execution shall thereupon issue.
- $\underline{(5)}$ (4) INJUNCTIONS.—The Department of Legal Affairs, or the Department of Legal Affairs and the Department of Agriculture and Consumer Services jointly, may sue in behalf of the people of this state for injunctive relief against franchise or area

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378	franchise distributorship plans or activities in violation of
379	paragraph (2)(a).
380	Section 12. The Division of Law Revision and Information is
381	directed to replace the phrase "the effective date of this act"
382	wherever it occurs in this act with the date the act becomes a
383	<pre>law.</pre>
384	Section 13. This act shall take effect upon becoming a law.