1	A bill to be entitled
2	An act relating to continuing care contracts; amending
3	s. 651.011, F.S.; adding and revising definitions;
4	amending s. 651.012, F.S.; conforming a cross-
5	reference; deleting an obsolete date; amending s.
6	651.013, F.S.; adding certain Florida Insurance Code
7	provisions to the Office of Insurance Regulation's
8	authority to regulate providers of continuing care and
9	continuing care at-home; amending s. 651.019, F.S.;
10	revising requirements for providers and facilities
11	relating to financing and refinancing transactions;
12	amending s. 651.021, F.S.; conforming provisions to
13	changes made by the act; creating s. 651.0215, F.S.;
14	specifying conditions, requirements, procedures, and
15	prohibitions relating to consolidated applications for
16	provisional certificates of authority and for
17	certificates of authority and to the office's review
18	of such applications; specifying conditions under
19	which a provider is entitled to secure the release of
20	certain escrowed funds; providing construction;
21	amending s. 651.022, F.S.; revising and specifying
22	requirements, procedures, and prohibitions relating to
23	applications for provisional certificates of authority
24	and to the office's review of such applications;
25	amending s. 651.023, F.S.; revising and specifying

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26 requirements, procedures, and prohibitions relating to applications for certificates of authority and to the 27 28 office's review of such applications; conforming 29 provisions to changes made by the act; amending s. 30 651.024, F.S.; revising requirements for certain 31 persons relating to provider acquisitions; providing 32 standing to the office to petition a circuit court in 33 certain proceedings; creating s. 651.0245, F.S.; specifying procedures, requirements, and a prohibition 34 35 relating to an application for the simultaneous 36 acquisition of a facility and issuance of a 37 certificate of authority and to the office's review of such application; specifying rulemaking requirements 38 39 and authority of the Financial Services Commission; providing standing to the office to petition a circuit 40 41 court in certain proceedings; specifying procedures 42 for rebutting a presumption of control; creating s. 43 651.0246, F.S.; specifying requirements, conditions, procedures, and prohibitions relating to provider 44 45 applications to commence construction or marketing for expansions of certificated facilities and to the 46 47 office's review of such applications; defining the 48 term "existing units"; specifying escrow requirements for certain moneys; specifying conditions under which 49 50 providers are entitled to secure release of such

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51 moneys; providing applicability and construction; amending s. 651.026, F.S.; revising requirements for 52 53 annual reports filed by providers with the office; revising the commission's rulemaking authority; 54 55 requiring the office to annually publish a specified 56 industry report on its website; amending s. 651.0261, 57 F.S.; requiring providers to file quarterly unaudited 58 financial statements and other specified information; 59 providing an exception for filing a certain quarterly 60 statement; revising information that the office may require providers to file and the circumstances under 61 62 which such information must be filed; revising the commission's rulemaking authority; amending s. 63 64 651.028, F.S.; providing criteria for a provider or facility to be deemed accredited; specifying 65 rulemaking requirements and authority of the 66 67 commission; amending s. 651.033, F.S.; revising 68 applicability of escrow requirements; revising 69 requirements for escrow accounts and agreements; 70 revising the office's authority to allow a withdrawal 71 of a specified percentage of the required minimum 72 liquid reserve; revising applicability of requirements relating to the deposit of certain funds in escrow 73 74 accounts; prohibiting an escrow agent, except under 75 certain circumstances, from releasing or allowing the

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76 transfer of funds; creating s. 651.034, F.S.; 77 specifying requirements for the office if a regulatory 78 action level event occurs; specifying requirements for 79 corrective action plans; authorizing the office to use 80 members of the Continuing Care Advisory Council and to 81 retain consultants for certain purposes; requiring 82 affected providers to bear costs and expenses relating to such consultants; specifying requirements for, and 83 authorized actions of, the office and the Department 84 85 of Financial Services if an impairment occurs; 86 providing construction; authorizing the office to 87 exempt a provider from certain requirements for a certain timeframe; authorizing the commission to adopt 88 89 rules; amending s. 651.035, F.S.; revising minimum liquid reserve requirements for providers; specifying 90 requirements, limitations, and procedures for a 91 92 provider's withdrawal of funds held in escrow and the 93 office's review of certain requests for withdrawal; 94 authorizing the office to order certain transfers under certain circumstances; requiring facilities to 95 96 annually file with the office a minimum liquid reserve calculation; requiring increases in the minimum liquid 97 reserve to be funded within a certain timeframe; 98 requiring providers to fund shortfalls in minimum 99 100 liquid reserves under certain circumstances within a

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101	certain timeframe; creating s. 651.043, F.S.;
102	specifying requirements for certain management company
103	contracts; specifying requirements, procedures, and
104	authorized actions relating to changes in provider
105	management and to the office's review of such changes;
106	requiring that disapproved management be removed
107	within a certain timeframe; authorizing the office to
108	take certain disciplinary actions under certain
109	circumstances; requiring providers to immediately
110	remove management under certain circumstances;
111	amending s. 651.051, F.S.; revising requirements for
112	the maintenance of provider records and assets;
113	amending s. 651.055, F.S.; revising a required
114	statement in continuing care contracts; amending s.
115	651.057, F.S.; conforming provisions to changes made
116	by the act; amending s. 651.071, F.S.; specifying the
117	priority of continuing care contracts and continuing
118	care at-home contracts in receivership or liquidation
119	proceedings against a provider; amending s. 651.091,
120	F.S.; revising requirements for continuing care
121	facilities relating to posting or providing notices;
122	amending s. 651.095, F.S.; adding terms to a list of
123	prohibited terms in certain advertisements; amending
124	s. 651.105, F.S.; adding a certain Florida Insurance
125	Code provision to the office's authority to examine

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126 certain providers and applicants; authorizing the 127 office to examine records for specified purposes; 128 requiring providers to respond to the office's written 129 correspondence and to provide certain information; 130 providing standing to the office to petition certain 131 circuit courts for certain relief; revising, and 132 specifying limitations on the office's examination 133 authority; amending s. 651.106, F.S.; authorizing the 134 office to deny applications on specified grounds; 135 adding and revising grounds for suspension or revocation of provisional certificates of authority 136 137 and certificates of authority; creating s. 651.1065, 138 F.S.; prohibiting certain actions by certain persons 139 of an impaired or insolvent continuing care facility; 140 providing that bankruptcy courts or trustees have 141 jurisdiction over certain matters; requiring the office to approve or disapprove the continued 142 143 marketing of new contracts within a certain timeframe; 144 providing a criminal penalty; amending s. 651.111, F.S.; defining the term "inspection"; revising 145 146 procedures and requirements relating to requests for inspections to the office; amending s. 651.114, F.S.; 147 148 revising and specifying requirements, procedures, and authorized actions relating to providers' corrective 149 150 action plans; providing construction; revising and

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specifying requirements and procedures relating to 151 152 delinguency proceedings against a provider; revising 153 circumstances under which the office must provide a 154 certain notice to trustees or lenders; creating s. 155 651.1141, F.S.; providing legislative findings; 156 authorizing the office to issue certain immediate 157 final orders under certain circumstances; amending s. 158 651.121, F.S.; revising the composition of the Continuing Care Advisory Council; amending s. 651.125, 159 F.S.; revising a prohibition to include certain 160 actions performed without a valid provisional 161 162 certificate of authority; providing effective dates. 163 164 Be It Enacted by the Legislature of the State of Florida: 165 Section 1. Section 651.011, Florida Statutes, is amended 166 167 to read: 168 651.011 Definitions.-As used in this chapter, the term: 169 (1) "Actuarial opinion" means an opinion issued by an 170 actuary in accordance with Actuarial Standards of Practice No. 3 171 for Continuing Care Retirement Communities, Revised Edition, 172 effective May 1, 2011. "Actuarial study" means an analysis prepared for an 173 (2) 174 individual facility, or consolidated for multiple facilities, for either a certified provider, as of a current valuation date 175

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or the most recent fiscal year, or for an applicant, as of a
projected future valuation date, which includes an actuary's
opinion as to whether such provider or applicant is in
satisfactory actuarial balance in accordance with Actuarial
Standards of Practice No. 3 for Continuing Care Retirement
Communities, Revised Edition, effective May 1, 2011.

(3) "Actuary" means an individual who is qualified to sign
 an actuarial opinion in accordance with the American Academy of
 Actuaries' qualification standards and who is a member in good
 standing of the American Academy of Actuaries.

186 <u>(4)(1)</u> "Advertising" means the dissemination of written, 187 visual, or electronic information by a provider, or any person 188 affiliated with or controlled by a provider, to potential 189 residents or their representatives for the purpose of inducing 190 such persons to subscribe to or enter into a contract for 191 continuing care or continuing care at-home.

192 (5)(2) "Continuing care" or "care" means, pursuant to a 193 contract, furnishing shelter and nursing care or personal 194 services to a resident who resides in a facility, whether such 195 nursing care or personal services are provided in the facility 196 or in another setting designated in the contract for continuing 197 care, by an individual not related by consanguinity or affinity 198 to the resident, upon payment of an entrance fee.

199 (6)(3) "Continuing Care Advisory Council" or "advisory 200 council" means the council established in s. 651.121.

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201 (7) (4) "Continuing care at-home" means, pursuant to a 202 contract other than a contract described in subsection (5)  $\frac{(2)}{(2)}$ , 203 furnishing to a resident who resides outside the facility the 204 right to future access to shelter and nursing care or personal 205 services, whether such services are provided in the facility or 206 in another setting designated in the contract, by an individual 207 not related by consanguinity or affinity to the resident, upon 208 payment of an entrance fee. 209 (8) "Controlling company" means any corporation, trust, or 210 association that directly or indirectly owns 25 percent or more 211 of: 212 (a) The voting securities of one or more providers that 213 are stock corporations; or 214 (b) The ownership interest of one or more providers that 215 are not stock corporations. "Corrective order" means an order issued by the office 216 (9) 217 which specifies corrective actions that the office determines 218 are required in accordance with this chapter or commission rule. 219 "Days cash on hand" means the quotient obtained by (10)220 dividing the value of paragraph (a) by the value of paragraph 221 (b). 222 (a) The sum of unrestricted cash, unrestricted short-term and long-term investments, provider restricted funds, and the 223 224 minimum liquid reserve as of the reporting date. 225 Operating expenses less depreciation, amortization, (b)

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226 and other noncash expenses and nonoperating losses divided by 227 365. Operating expenses, depreciation, amortization, and other 228 noncash expenses and nonoperating losses are each the sum of 229 their respective values over the 12-month period ending on the 230 reporting date. 231 232 With prior written approval of the office, a demand note or 233 other parental guarantee may be considered a short-term or long-234 term investment for the purposes of paragraph (a). However, the 235 total of all demand notes issued by the parent may not, at any 236 time, be more than the sum of unrestricted cash and unrestricted 237 short-term and long-term investments held by the parent. 238 "Debt service coverage ratio" means the quotient (11)239 obtained by dividing the value of paragraph (a) by the value of 240 paragraph (b). 241 (a) The sum of total expenses less interest expense on the 242 debt facility, depreciation, amortization, and other noncash 243 expense and nonoperating losses, subtracted from the sum of 244 total revenues, excluding noncash revenues and nonoperating 245 gains, and gross entrance fees received less earned entrance 246 fees and refunds paid. Expenses, interest expense on the debt 247 facility, depreciation, amortization, and other noncash expense and nonoperating losses, revenues, noncash revenues, 248 249 nonoperating gains, gross entrance fees, earned entrance fees, 250 and refunds are each the sum of their respective values over the

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251 12-month period ending on the reporting date.

(b) Total annual principal and interest expense due on the debt facility over the 12-month period ending on the reporting date. For the purposes of this paragraph, principal excludes any balloon principal payment amounts, and interest expense due is the sum of the interest over the 12-month period ending on the reporting date.

258 (12) "Department" means the Department of Financial 259 <u>Services.</u>

260 <u>(13)(5)</u> "Entrance fee" means an initial or deferred 261 payment of a sum of money or property made as full or partial 262 payment for continuing care or continuing care at-home. An 263 accommodation fee, admission fee, member fee, or other fee of 264 similar form and application are considered to be an entrance 265 fee.

266 (14) (6) "Facility" means a place where continuing care is 267 furnished and may include one or more physical plants on a 268 primary or contiguous site or an immediately accessible site. As 269 used in this subsection, the term "immediately accessible site" 270 means a parcel of real property separated by a reasonable 271 distance from the facility as measured along public 272 thoroughfares, and the term "primary or contiguous site" means the real property contemplated in the feasibility study required 273 274 by this chapter.

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(7) "Generally accepted accounting principles" means those

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276	accounting principles and practices adopted by the Financial
277	Accounting Standards Board and the American Institute of
278	Certified Public Accountants, including Statement of Position
279	90-8 with respect to any full year to which the statement
280	applies.
281	(15) "Impaired" or "impairment" means that either of the
282	following has occurred:
283	(a) A provider has failed to maintain its minimum liquid
284	reserve as required under s. 651.035, unless the provider has
285	received prior written approval from the office for a withdrawal
286	pursuant to s. 651.035(6) and is compliant with the approved
287	payment schedule.
288	(b) Beginning January 1, 2021:
289	1. For a provider with mortgage financing from a third-
290	party lender or a public bond issue, the provider's debt service
291	coverage ratio is less than 1.00:1 and the provider's days cash
292	on hand is less than 90; or
293	2. For a provider without mortgage financing from a third-
294	party lender or public bond issue, the provider's days cash on
295	hand is less than 90.
296	
297	If the provider is a member of an obligated group having cross-
298	collateralized debt, the obligated group's debt service coverage
299	ratio and days cash on hand must be used to determine if the
300	provider is impaired.

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301	<u>(16)</u> "Insolvency" means the condition in which <u>a</u> <del>the</del>
302	provider is unable to pay its obligations as they come due in
303	the normal course of business.
304	(17) (9) "Licensed" means that <u>a</u> the provider has obtained
305	a certificate of authority from the <u>office</u> <del>department</del> .
306	(18) "Manager," "management," or "management company"
307	means a person who administers the day-to-day business
308	operations of a facility for a provider, subject to the
309	policies, directives, and oversight of the provider.
310	(19) (10) "Nursing care" means those services or acts
311	rendered to a resident by an individual licensed or certified
312	pursuant to chapter 464.
313	(20) "Obligated group" means one or more entities that
314	jointly agree to be bound by a financing structure containing
315	security provisions and covenants applicable to the group. For
316	the purposes of this subsection, debt issued under such a
317	financing structure must be a joint and several obligation of
318	each member of the group.
319	(21) "Occupancy" means the total number of occupied
320	independent living units, assisted living units, and skilled
321	nursing beds in a facility divided by the total number of units
322	and beds in that facility, excluding units and beds that are
323	unavailable to market or that are reserved by prospective
324	residents.
325	(22) (11) "Personal services" has the same meaning as in s.
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327 (23) (12) "Provider" means the owner or operator, whether a 328 natural person, partnership or other unincorporated association, 329 however organized, trust, or corporation, of an institution, 330 building, residence, or other place, whether operated for profit 331 or not, which owner or operator provides continuing care or 332 continuing care at-home for a fixed or variable fee, or for any 333 other remuneration of any type, whether fixed or variable, for 334 the period of care, payable in a lump sum or lump sum and 335 monthly maintenance charges or in installments. The term does 336 not apply to an entity that has existed and continuously 337 operated a facility located on at least 63 acres in this state 338 providing residential lodging to members and their spouses for 339 at least 66 years on or before July 1, 1989, and has the 340 residential capacity of 500 persons, is directly or indirectly owned or operated by a nationally recognized fraternal 341 342 organization, is not open to the public, and accepts only its 343 members and their spouses as residents.

344 <u>(24) (13)</u> "Records" means <u>all documents, correspondence,</u> 345 <u>and the permanent financial, directory, and personnel</u> 346 information and data maintained by a provider pursuant to this 347 chapter, regardless of the physical form, characteristics, or 348 <u>means of transmission</u>.

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<sup>349 (25) &</sup>quot;Regulatory action level event" means that any two of 350 the following have occurred:

351 The provider's debt service coverage ratio is less (a) 352 than the minimum ratio specified in the provider's bond 353 covenants or lending agreement for long-term financing, or, if 354 the provider does not have a debt service coverage ratio 355 required by its lending institution, the provider's debt service 356 coverage ratio is less than 1.20:1 as of the most recent annual 357 report filed with the office pursuant to s. 651.026. If the 358 provider is a member of an obligated group having cross-359 collateralized debt, the obligated group's debt service coverage 360 ratio must be used as the provider's debt service coverage 361 ratio. 362 (b) The provider's days cash on hand is less than the 363 minimum number of days cash on hand specified in the provider's 364 bond covenants or lending agreement for long-term financing. If 365 the provider does not have a days cash on hand required by its 366 lending institution, the days cash on hand may not be less than 367 100 as of the most recent annual report filed with the office pursuant to s. 651.026. If the provider is a member of an 368 369 obligated group having cross-collateralized debt, the days cash 370 on hand of the obligated group must be used as the provider's 371 days cash on hand. 372 The occupancy of the provider's facility is less than (C) 373 80 percent averaged over the 12-month period immediately 374 preceding the annual report filed with the office pursuant to s. 375 651.026.

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376 <u>(26)(14)</u> "Resident" means a purchaser of, a nominee of, or 377 a subscriber to a continuing care or continuing care at-home 378 contract. Such contract does not give the resident a part 379 ownership of the facility in which the resident is to reside, 380 unless expressly provided in the contract.

381 <u>(27) (15)</u> "Shelter" means an independent living unit, room, 382 apartment, cottage, villa, personal care unit, nursing bed, or 383 other living area within a facility set aside for the exclusive 384 use of one or more identified residents.

385 Section 2. Section 651.012, Florida Statutes, is amended 386 to read:

387 651.012 Exempted facility; written disclosure of 388 exemption.—Any facility exempted under ss. 632.637(1)(e) and 389 <u>651.011(23)</u> <del>651.011(12)</del> must provide written disclosure of such 390 exemption to each person admitted to the facility <del>after October</del> 391 <del>1, 1996</del>. This disclosure must be written using language likely 392 to be understood by the person and must briefly explain the 393 exemption.

394 Section 3. Subsection (2) of section 651.013, Florida 395 Statutes, is amended to read:

396 651.013 Chapter exclusive; applicability of other laws.397 (2) In addition to other applicable provisions cited in
398 this chapter, the office has the authority granted under ss.
399 624.302, and 624.303, 624.307-624.312, 624.318 624.308-624.312,
400 624.319(1)-(3), 624.320, 624.321 624.320-624.321, 624.324, and

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401	624.34, and 624.422 of the Florida Insurance Code to regulate
402	providers of continuing care and continuing care at-home.
403	Section 4. Section 651.019, Florida Statutes, is amended
404	to read:
405	651.019 New financing, additional financing, or
406	refinancing
407	(1) (a) A provider shall provide a written general outline
408	of the amount and the anticipated terms of any new financing or
409	refinancing, and the intended use of proceeds, to the residents'
410	council at least 30 days before the closing date of the
411	financing or refinancing transaction. If there is a material
412	change in the noticed information, a provider shall provide an
413	updated notice to the residents' council within 10 business days
414	after the provider becomes aware of such change.
415	(b) If the facility does not have a residents' council,
416	the facility must make available, in the same manner as other
417	community notices, the information required under paragraph (a)
418	After issuance of a certificate of authority, the provider shall
419	submit to the office a general outline, including intended use
420	of proceeds, with respect to any new financing, additional
421	financing, or refinancing at least 30 days before the closing
422	date of such financing transaction.
423	(2) Within 30 days after the closing date of such
424	financing or refinancing transaction, The provider shall furnish
425	any information the office may reasonably request in connection
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426 with any new financing, additional financing, or refinancing, 427 including, but not limited to, the financing agreements and any 428 related documents, escrow or trust agreements, and statistical 429 or financial data. the provider shall also submit to the office 430 copies of executed financing documents, escrow or trust 431 agreements prepared in support of such financing or refinancing transaction, and a copy of all documents required to be 432 433 submitted to the residents' council under paragraph (1)(a) 434 within 30 days after the closing date.

435 Section 5. Section 651.021, Florida Statutes, is amended 436 to read:

437

651.021 Certificate of authority required.-

438 A No person may not engage in the business of (1)439 providing continuing care, issuing contracts for continuing care 440 or continuing care at-home, or constructing a facility for the 441 purpose of providing continuing care in this state without a 442 certificate of authority obtained from the office as provided in 443 this chapter. This section subsection does not prohibit the 444 preparation of a construction site or construction of a model 445 residence unit for marketing purposes, or both. The office may 446 allow the purchase of an existing building for the purpose of 447 providing continuing care if the office determines that the 448 purchase is not being made to circumvent the prohibitions in 449 this section.

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(2) Written approval must be obtained from the office

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451 before commencing construction or marketing for an expansion of 452 a certificated facility equivalent to the addition of at least 453 20 percent of existing units or 20 percent or more in the number 454 of continuing care at-home contracts. This provision does 455 apply to construction for which a certificate of need from the 456 Agency for Health Care Administration is required. 457 (a) For providers that offer both continuing care and 458 continuing care at-home, the 20 percent is based on the total of 459 both existing units and existing contracts for continuing care 460 at-home. For purposes of this subsection, an expansion includes 461 increases in the number of constructed units or continuing care

463 (b) The application for such approval shall be on forms 464 adopted by the commission and provided by the office. The 465 application must include the feasibility study required by s. 466 651.022(3) or s. 651.023(1)(b) and such other information as 467 required by s. 651.023. If the expansion is only for continuing 468 care at-home contracts, an actuarial study prepared by an 469 independent actuary in accordance with standards adopted by the 470 American Academy of Actuaries which presents the financial 471 impact of the expansion may be substituted for the feasibility 472 study.

at-home contracts or a combination of both.

473 (c) In determining whether an expansion should be
474 approved, the office shall use the criteria provided in ss.
475 651.022(6) and 651.023(4).

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476 Section 6. Section 651.0215, Florida Statutes, is created 477 to read: 478 651.0215 Consolidated application for a provisional certificate of authority and a certificate of authority; 479 480 required restrictions on use of entrance fees.-481 (1) For an applicant to qualify for a certificate of 482 authority without first obtaining a provisional certificate of 483 authority, all of the following conditions must be met: 484 (a) All reservation deposits and entrance fees must be 485 placed in escrow in accordance with s. 651.033. The applicant 486 may not use or pledge any part of an initial entrance fee for 487 the construction or purchase of the facility or as security for 488 long-term financing. 489 (b) The reservation deposit may not exceed the lesser of 490 \$40,000 or 10 percent of the then-current fee for the unit 491 selected by a resident and must be refundable at any time before 492 the resident takes occupancy of the selected unit. 493 (C) The resident contract must state that collection of 494 the balance of the entrance fee is to occur after the resident 495 is notified that his or her selected unit is available for 496 occupancy and on or before the occupancy date. (2) 497 The consolidated application must be on a form 498 prescribed by the commission and must contain all of the 499 following information: 500 All of the information required under s. 651.022(2). (a)

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501 (b) A feasibility study prepared by an independent 502 consultant which contains all of the information required by s. 503 651.022(3) and financial forecasts or projections prepared in 504 accordance with standards adopted by the American Institute of 505 Certified Public Accountants or in accordance with standards for 506 feasibility studies for continuing care retirement communities 507 adopted by the Actuarial Standards Board. 508 1. The feasibility study must take into account project 509 costs, actual marketing results to date and marketing 510 projections, resident fees and charges, competition, resident contract provisions, and other factors that affect the 511 512 feasibility of operating the facility. 513 2. If the feasibility study is prepared by an independent 514 certified public accountant, it must contain an examination 515 report, or a compilation report acceptable to the office, 516 containing a financial forecast or projections for the first 5 517 years of operations which take into account an actuary's 518 mortality and morbidity assumptions as the study relates to 519 turnover, rates, fees, and charges. If the study is prepared by 520 an independent consulting actuary, it must contain mortality and 521 morbidity assumptions as it relates to turnover, rates, fees, 522 and charges and an actuary's signed opinion that the project as 523 proposed is feasible and that the study has been prepared in 524 accordance with Actuarial Standards of Practice No. 3 for 525 Continuing Care Retirement Communities, Revised Edition,

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526	effective May 1, 2011.
527	(c) Documents evidencing that commitments have been
528	secured for construction financing and long-term financing or
529	that a documented plan acceptable to the office has been adopted
530	by the applicant for long-term financing.
531	(d) Documents evidencing that all conditions of the lender
532	have been satisfied to activate the commitment to disburse
533	funds, other than the obtaining of the certificate of authority,
534	the completion of construction, or the closing of the purchase
535	of realty or buildings for the facility.
536	(e) Documents evidencing that the aggregate amount of
537	entrance fees received by or pledged to the applicant, plus
538	anticipated proceeds from any long-term financing commitment and
539	funds from all other sources in the actual possession of the
540	applicant, equal at least 100 percent of the aggregate cost of
541	constructing or purchasing, equipping, and furnishing the
542	facility plus 100 percent of the anticipated startup losses of
543	the facility.
544	(f) A complete audited financial report of the applicant,
545	prepared by an independent certified public accountant in
546	accordance with generally accepted accounting principles, as of
547	the date the applicant commenced business operations or for the
548	fiscal year that ended immediately preceding the date of
549	application, whichever is later; and complete unaudited
550	quarterly financial statements attested to by the applicant
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551	after the date of the last audit.
552	(g) Documents evidencing that the applicant will be able
553	to comply with s. 651.035.
554	(h) Such other reasonable data, financial statements, and
555	pertinent information as the commission or office may require
556	with respect to the applicant or the facility to determine the
557	financial status of the facility and the management capabilities
558	of its managers and owners.
559	
560	If any material change occurs in the facts set forth in an
561	application filed with the office pursuant to this subsection,
562	an amendment setting forth such change must be filed with the
563	office within 10 business days after the applicant becomes aware
564	of such change, and a copy of the amendment must be sent by
565	registered mail to the principal office of the facility and to
566	the principal office of the controlling company.
567	(3) If an applicant has or proposes to have more than one
568	facility offering continuing care or continuing care at-home, a
569	separate certificate of authority must be obtained for each
570	facility.
571	(4) Within 45 days after receipt of the information
572	required under subsection (2), the office shall examine the
573	information and notify the applicant in writing, specifically
574	requesting any additional information that the office is
575	authorized to require. An application is deemed complete when
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576	the office receives all requested information and the applicant
577	corrects any error or omission of which the applicant was timely
578	notified or when the time for such notification has expired.
579	Within 15 days after receipt of all of the requested additional
580	information, the office shall notify the applicant in writing
581	that all of the requested information has been received and that
582	the application is deemed complete as of the date of the notice.
583	Failure to notify the applicant in writing within the 15-day
584	period constitutes acknowledgment by the office that it has
585	received all requested additional information, and the
586	application is deemed complete for purposes of review on the
587	date the applicant files all of the required additional
588	information.
589	(5) Within 45 days after an application is deemed complete
590	as set forth in subsection (4) and upon completion of the
591	remaining requirements of this section, the office shall
592	complete its review and issue or deny a certificate of authority
593	to the applicant. If a certificate of authority is denied, the
594	office shall notify the applicant in writing, citing the
595	specific failures to satisfy this chapter, and the applicant is
596	entitled to an administrative hearing pursuant to chapter 120.
597	(6) The office shall issue a certificate of authority upon
598	determining that the applicant meets all of the requirements of
599	law and has submitted all of the information required under this
600	section, that all escrow requirements have been satisfied, and
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601 that the fees prescribed in s. 651.015(2) have been paid. 602 The issuance of a certificate of authority entitles (7) 603 the applicant to begin construction and collect reservation 604 deposits and entrance fees from prospective residents. The 605 reservation contract must state the cancellation policy and the 606 terms of the continuing care contract. All or any part of an 607 entrance fee or reservation deposit collected must be placed in 608 an escrow account or on deposit with the department pursuant to 609 s. 651.033. 610 (8) The provider is entitled to secure release of the 611 moneys held in escrow within 7 days after the office receives an 612 affidavit from the provider, along with appropriate 613 documentation to verify, and notification is provided to the 614 escrow agent by certified mail, that all of the following 615 conditions have been satisfied: 616 (a) A certificate of occupancy has been issued. 617 Payment in full has been received for at least 70 (b) 618 percent of the total units of a phase or of the total of the 619 combined phases constructed. If a provider offering continuing 620 care at-home is applying for a release of escrowed entrance fees, the same minimum requirement must be met for the 621 622 continuing care contracts and for the continuing care at-home 623 contracts independently of each other. 624 The provider has evidence of sufficient funds to meet (C) the requirements of s. 651.035, which may include funds 625

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626	deposited in the initial entrance fee account.
627	(d) Documents evidencing the intended application of the
628	proceeds upon release and documents evidencing that the entrance
629	fees, when released, will be applied as represented to the
630	office.
631	
632	Notwithstanding chapter 120, only the provider, the escrow
633	agent, and the office have a substantial interest in any office
634	decision regarding release of escrow funds in any proceedings
635	under chapter 120 or this chapter.
636	(9) The office may not approve any application that
637	includes in the plan of financing any encumbrance of the
638	operating reserves or renewal and replacement reserves required
639	by this chapter.
639 640	by this chapter. (10) The office may not issue a certificate of authority
640	(10) The office may not issue a certificate of authority
640 641	(10) The office may not issue a certificate of authority for a facility that does not have a component that is to be
640 641 642	(10) The office may not issue a certificate of authority for a facility that does not have a component that is to be licensed pursuant to part II of chapter 400 or part I of chapter
640 641 642 643	(10) The office may not issue a certificate of authority for a facility that does not have a component that is to be licensed pursuant to part II of chapter 400 or part I of chapter 429, or that does not offer personal services or nursing
640 641 642 643 644	(10) The office may not issue a certificate of authority for a facility that does not have a component that is to be licensed pursuant to part II of chapter 400 or part I of chapter 429, or that does not offer personal services or nursing services through written contractual agreement. A written
640 641 642 643 644 645	(10) The office may not issue a certificate of authority for a facility that does not have a component that is to be licensed pursuant to part II of chapter 400 or part I of chapter 429, or that does not offer personal services or nursing services through written contractual agreement. A written contractual agreement must be disclosed in the contract for
640 641 642 643 644 645 646	(10) The office may not issue a certificate of authority for a facility that does not have a component that is to be licensed pursuant to part II of chapter 400 or part I of chapter 429, or that does not offer personal services or nursing services through written contractual agreement. A written contractual agreement must be disclosed in the contract for continuing care or continuing care at-home and is subject to s.
640 641 642 643 644 645 646 647	(10) The office may not issue a certificate of authority for a facility that does not have a component that is to be licensed pursuant to part II of chapter 400 or part I of chapter 429, or that does not offer personal services or nursing services through written contractual agreement. A written contractual agreement must be disclosed in the contract for continuing care or continuing care at-home and is subject to s. 651.1151.
640 641 642 643 644 645 646 647 648	(10) The office may not issue a certificate of authority for a facility that does not have a component that is to be licensed pursuant to part II of chapter 400 or part I of chapter 429, or that does not offer personal services or nursing services through written contractual agreement. A written contractual agreement must be disclosed in the contract for continuing care or continuing care at-home and is subject to s. 651.1151. Section 7. Subsections (2), (3), (6), and (8) of section

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651 651.022 Provisional certificate of authority; 652 application.-

653 (2) The application for a provisional certificate of 654 authority must shall be on a form prescribed by the commission 655 and must shall contain the following information:

656 If the applicant or provider is a corporation, a copy (a) 657 of the articles of incorporation and bylaws; if the applicant or 658 provider is a partnership or other unincorporated association, a copy of the partnership agreement, articles of association, or 659 other membership agreement; and, if the applicant or provider is 660 a trust, a copy of the trust agreement or instrument. 661

662

(b) The full names, residences, and business addresses of: 663 The proprietor, if the applicant or provider is an 1. individual. 664

665 2. Every partner or member, if the applicant or provider 666 is a partnership or other unincorporated association, however 667 organized, having fewer than 50 partners or members, together 668 with the business name and address of the partnership or other 669 organization.

670 The principal partners or members, if the applicant or 3. 671 provider is a partnership or other unincorporated association, 672 however organized, having 50 or more partners or members, together with the business name and business address of the 673 674 partnership or other organization. If such unincorporated organization has officers and a board of directors, the full 675

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676 name and business address of each officer and director may be 677 set forth in lieu of the full name and business address of its 678 principal members.

679 4. The corporation and each officer and director thereof,680 if the applicant or provider is a corporation.

681 5. Every trustee and officer, if the applicant or provider682 is a trust.

683 6. The manager, whether an individual, corporation,684 partnership, or association.

685 7. Any stockholder holding at least a 10 percent interest
686 in the operations of the facility in which the care is to be
687 offered.

688 8. Any person whose name is required to be provided in the 689 application under this paragraph and who owns any interest in or 690 receives any remuneration from, directly or indirectly, any 691 professional service firm, association, trust, partnership, or 692 corporation providing goods, leases, or services to the facility 693 for which the application is made, with a real or anticipated 694 value of \$10,000 or more, and the name and address of the 695 professional service firm, association, trust, partnership, or 696 corporation in which such interest is held. The applicant shall 697 describe such goods, leases, or services and the probable cost to the facility or provider and shall describe why such goods, 698 leases, or services should not be purchased from an independent 699 700 entity.

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9. Any person, corporation, partnership, association, or
trust owning land or property leased to the facility, along with
a copy of the lease agreement.

10. Any affiliated parent or subsidiary corporation orpartnership.

706 (c)1. Evidence that the applicant is reputable and of 707 responsible character. If the applicant is a firm, association, organization, partnership, business trust, corporation, or 708 709 company, the form must shall require evidence that the members or shareholders are reputable and of responsible character, and 710 711 the person in charge of providing care under a certificate of 712 authority are shall likewise be required to produce evidence of 713 being reputable and of responsible character.

714 2. Evidence satisfactory to the office of the ability of 715 the applicant to comply with the provisions of this chapter and 716 with rules adopted by the commission pursuant to this chapter.

717 3. A statement of whether a person identified in the 718 application for a provisional certificate of authority or the 719 administrator or manager of the facility, if such person has 720 been designated, or any such person living in the same location:

a. Has been convicted of a felony or has pleaded nolo
contendere to a felony charge, or has been held liable or has
been enjoined in a civil action by final judgment, if the felony
or civil action involved fraud, embezzlement, fraudulent
conversion, or misappropriation of property.

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732

b. Is subject to a currently effective injunctive or
restrictive order or federal or state administrative order
relating to business activity or health care as a result of an
action brought by a public agency or department, including,
without limitation, an action affecting a license under chapter
400 or chapter 429.

The statement <u>must</u> <del>shall</del> set forth the court or agency, the date of conviction or judgment, and the penalty imposed or damages assessed, or the date, nature, and issuer of the order. Before determining whether a provisional certificate of authority is to be issued, the office may make an inquiry to determine the accuracy of the information submitted pursuant to subparagraphs 1., 2., and 3. <del>1.</del> and <del>2.</del>

(d) The contracts for continuing care and continuing care at-home to be entered into between the provider and residents which meet the minimum requirements of s. 651.055 or s. 651.057 and which include a statement describing the procedures required by law relating to the release of escrowed entrance fees. Such statement may be furnished through an addendum.

(e) Any advertisement or other written material proposedto be used in the solicitation of residents.

(f) Such other reasonable data, financial statements, and pertinent information as the commission or office may reasonably require with respect to the provider or the facility, including

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751	the most recent audited financial <u>report</u> statements of
752	comparable facilities currently or previously owned, managed, or
753	developed by the applicant or its principal, to assist in
754	determining the financial viability of the project and the
755	management capabilities of its managers and owners.
756	(g) The forms of the residency contracts, reservation
757	contracts, escrow agreements, and wait list contracts, if
758	applicable, which are proposed to be used by the provider in the
759	furnishing of care. The office shall approve contracts and
760	escrow agreements that comply with ss. 651.023(1)(c), 651.033,
761	651.055, and 651.057. Thereafter, no other form of contract or
762	agreement may be used by the provider until it has been
763	submitted to the office and approved.
764	
765	If any material change occurs in the facts set forth in an
766	application filed with the office pursuant to this subsection,
767	an amendment setting forth such change must be filed with the
768	office within 10 business days after the applicant becomes aware
769	of such change, and a copy of the amendment must be sent by
770	registered mail to the principal office of the facility and to
771	the principal office of the controlling company.
772	(3) In addition to the information required in subsection
773	(2), an applicant for a provisional certificate of authority
774	shall submit a <del>market</del> feasibility study <u>with appropriate</u>
775	financial, marketing, and actuarial assumptions for the first 5
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776 <u>years of operations</u>. The market feasibility study <u>must shall</u> 777 include at least the following information:

(a) A description of the proposed facility, including the
location, size, anticipated completion date, and the proposed
construction program.

(b) An identification and evaluation of the primary and,
 <u>if appropriate</u>, the secondary market areas of the facility and
 the projected unit sales per month.

(c) Projected revenues, including anticipated entrance
fees; monthly service fees; nursing care <u>revenues</u> <del>rates</del>, if
applicable; and all other sources of revenue, <u>including the</u>
total amount of debt financing required.

(d) Projected expenses, including staffing requirements and salaries; cost of property, plant, and equipment, including depreciation expense; interest expense; marketing expense; and other operating expenses.

792 (e) <u>A projected balance sheet</u> Current assets and
793 liabilities of the applicant.

(f) Expectations of the financial condition of the project, including the projected cash flow, and a projected balance sheet and an estimate of the funds anticipated to be necessary to cover startup losses.

(g) The inflation factor, if any, assumed in the feasibility study for the proposed facility and how and where it is applied.

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(h) Project costs and the total amount of debt financing
 required, marketing projections, resident fees and charges, the
 competition, resident contract provisions, and other factors
 that which affect the feasibility of the facility.

805 (i) <u>Appropriate population projections, including</u>
 806 <u>morbidity and mortality assumptions.</u>

807 (j) The name of the person who prepared the feasibility 808 study and the experience of such person in preparing similar 809 studies or otherwise consulting in the field of continuing care. 810 <u>The preparer of the feasibility study may be the provider or a</u> 811 contracted third party.

812 (k) Any other information that the applicant deems 813 relevant and appropriate to enable the office to make a more 814 informed determination.

815 Within 30 days after receipt of an application for (5)(a) 816 a provisional certificate of authority, the office shall examine 817 the application and shall notify the applicant in writing, specifically setting forth and specifically requesting any 818 819 additional information the office is permitted by law to 820 require. If the application submitted is determined by the 821 office to be substantially incomplete so as to require 822 substantial additional information, including biographical information, the office may return the application to the 823 824 applicant with a written notice that the application as received 825 is substantially incomplete and, therefore, unacceptable for

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826 filing without further action required by the office. Any filing 827 fee received shall be refunded to the applicant.

828 Within 15 days after receipt of all of the requested (b) 829 additional information, the office shall notify the applicant in 830 writing that all of the requested information has been received 831 and the application is deemed to be complete as of the date of 832 the notice. Failure to so notify the applicant in writing within 833 the 15-day period shall constitute acknowledgment by the office 834 that it has received all requested additional information, and the application shall be deemed to be complete for purposes of 835 836 review upon the date of the filing of all of the requested 837 additional information.

838 (6) Within 45 days after the date an application is deemed 839 complete as set forth in paragraph (5)(b), the office shall 840 complete its review and issue a provisional certificate of 841 authority to the applicant based upon its review and a 842 determination that the application meets all requirements of 843 law, that the feasibility study was based on sufficient data and 844 reasonable assumptions, and that the applicant will be able to 845 provide continuing care or continuing care at-home as proposed 846 and meet all financial and contractual obligations related to 847 its operations, including the financial requirements of this chapter. If the application is denied, the office shall notify 848 the applicant in writing, citing the specific failures to meet 849 850 the provisions of this chapter. Such denial entitles the

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851 applicant to a hearing pursuant to chapter 120.

(8) The office <u>may shall</u> not approve any application <u>that</u>
which includes in the plan of financing any encumbrance of the
operating reserves <u>or renewal and replacement reserves</u> required
by this chapter.

856 Section 8. Subsection (1) and subsections (4) through (9) 857 of section 651.023, Florida Statutes, are amended, and 858 subsection (2) of that section is republished, to read:

859

651.023 Certificate of authority; application.-

860 (1) After issuance of a provisional certificate of
861 authority, the office shall issue to the holder of such
862 provisional certificate a certificate of authority if the holder
863 of the provisional certificate provides the office with the
864 following information:

(a) Any material change in status with respect to the
information required to be filed under s. 651.022(2) in the
application for the provisional certificate.

(b) A feasibility study prepared by an independent
consultant which contains all of the information required by s.
651.022(3) and financial forecasts or projections prepared in
accordance with standards adopted by the American Institute of
Certified Public Accountants or in accordance with standards for
feasibility studies or continuing care retirement communities
adopted by the Actuarial Standards Board.

875

1. The study must also contain an independent evaluation

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and examination opinion, or a comparable opinion acceptable to the office, by the consultant who prepared the study, of the underlying assumptions used as a basis for the forecasts or projections in the study and that the assumptions are reasonable and proper and the project as proposed is feasible.

881 <u>1.2.</u> The study must take into account project costs, 882 actual marketing results to date and marketing projections, 883 resident fees and charges, competition, resident contract 884 provisions, and any other factors which affect the feasibility 885 of operating the facility.

886 2.3. If the study is prepared by an independent certified 887 public accountant, it must contain an examination opinion or a 888 compilation report acceptable to the office containing a 889 financial forecast or projections for the first 5  $\frac{3}{2}$  years of 890 operations which take into account an actuary's mortality and 891 morbidity assumptions as the study relates to turnover, rates, 892 fees, and charges and financial projections having a compilation 893 opinion for the next 3 years. If the study is prepared by an 894 independent consulting actuary, it must contain mortality and 895 morbidity assumptions as the study relates to turnover, rates, 896 fees, and charges data and an actuary's signed opinion that the 897 project as proposed is feasible and that the study has been prepared in accordance with standards adopted by the American 898 899 Academy of Actuaries.

900

(c) Subject to subsection (4), a provider may submit an

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901 application for a certificate of authority and any required 902 exhibits upon submission of documents evidencing proof that the 903 project has a minimum of 30 percent of the units reserved for 904 which the provider is charging an entrance fee. This does not 905 apply to an application for a certificate of authority for the 906 acquisition of a facility for which a certificate of authority was issued before October 1, 1983, to a provider who 907 908 subsequently becomes a debtor in a case under the United States 909 Bankruptcy Code, 11 U.S.C. ss. 101 et seq., or to a provider for 910 which the department has been appointed receiver pursuant to 911 part II of chapter 631.

912 (d) <u>Documents evidencing</u> Proof that commitments have been 913 secured for both construction financing and long-term financing 914 or a documented plan acceptable to the office has been adopted 915 by the applicant for long-term financing.

916 (e) <u>Documents evidencing</u> <del>Proof</del> that all conditions of the 917 lender have been satisfied to activate the commitment to 918 disburse funds other than the obtaining of the certificate of 919 authority, the completion of construction, or the closing of the 920 purchase of realty or buildings for the facility.

921 (f) <u>Documents evidencing</u> <del>Proof</del> that the aggregate amount 922 of entrance fees received by or pledged to the applicant, plus 923 anticipated proceeds from any long-term financing commitment, 924 plus funds from all other sources in the actual possession of 925 the applicant, equal at least 100 percent of the aggregate cost

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926 of constructing or purchasing, equipping, and furnishing the 927 facility plus 100 percent of the anticipated startup losses of 928 the facility.

929 A complete audited financial report statements of the (g) 930 applicant, prepared by an independent certified public 931 accountant in accordance with generally accepted accounting 932 principles, as of the date the applicant commenced business 933 operations or for the fiscal year that ended immediately 934 preceding the date of application, whichever is later, and 935 complete unaudited quarterly financial statements attested to by 936 the applicant after the date of the last audit.

937 (h) <u>Documents evidencing</u> Proof that the applicant has
938 complied with the escrow requirements of subsection (5) or
939 subsection (7) and will be able to comply with s. 651.035.

940 (i) Such other reasonable data, financial statements, and 941 pertinent information as the commission or office may require 942 with respect to the applicant or the facility, to determine the 943 financial status of the facility and the management capabilities 944 of its managers and owners.

945

946 If any material change occurs in the facts set forth in an

947 application filed with the office pursuant to this subsection,

948 an amendment setting forth such change must be filed with the

949 office within 10 business days after the applicant becomes aware

950 of such change, and a copy of the amendment must be sent by

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# 951 registered mail to the principal office of the facility and to 952 the principal office of the controlling company.

953 Within 30 days after receipt of the information (2) 954 required under subsection (1), the office shall examine such 955 information and notify the provider in writing, specifically 956 requesting any additional information the office is permitted by law to require. Within 15 days after receipt of all of the 957 requested additional information, the office shall notify the 958 959 provider in writing that all of the requested information has 960 been received and the application is deemed to be complete as of 961 the date of the notice. Failure to notify the applicant in 962 writing within the 15-day period constitutes acknowledgment by 963 the office that it has received all requested additional 964 information, and the application shall be deemed complete for 965 purposes of review on the date of filing all of the required 966 additional information.

967 (4) The office shall issue a certificate of authority upon 968 determining that the applicant meets all requirements of law and 969 has submitted all of the information required by this section, 970 that all escrow requirements have been satisfied, and that the 971 fees prescribed in s. 651.015(2) have been paid.

972 (a) <u>A</u> Notwithstanding satisfaction of the 30-percent
973 minimum reservation requirement of paragraph (1)(c), no
974 certificate of authority <u>may not</u> shall be issued until
975 <u>documentation evidencing that</u> the project has a minimum of 50

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976 percent of the units reserved for which the provider is charging 977 an entrance fee, and proof is provided to the office. If a 978 provider offering continuing care at-home is applying for a 979 certificate of authority or approval of an expansion pursuant to 980 s. 651.021(2), the same minimum reservation requirements must be 981 met for the continuing care and continuing care at-home 982 contracts, independently of each other.

In order for a unit to be considered reserved under 983 (b) 984 this section, the provider must collect a minimum deposit of the 985 lesser of \$40,000 or 10 percent of the then-current entrance fee 986 for that unit, and may assess a forfeiture penalty of 2 percent 987 of the entrance fee due to termination of the reservation 988 contract after 30 days for any reason other than the death or 989 serious illness of the resident, the failure of the provider to 990 meet its obligations under the reservation contract, or other 991 circumstances beyond the control of the resident that equitably 992 entitle the resident to a refund of the resident's deposit. The 993 reservation contract must state the cancellation policy and the 994 terms of the continuing care or continuing care at-home contract 995 to be entered into.

996 (5) Up to 25 percent of the moneys paid for all or any 997 part of an initial entrance fee may be included or pledged for 998 the construction or purchase of the facility or as security for 999 long-term financing. <u>As used in this section</u>, the term "initial 1000 entrance fee" means the total entrance fee charged by the

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1001 facility to the first occupant of a unit.

1002 (a) A minimum of 75 percent of the moneys paid for all or 1003 any part of an initial entrance fee collected for continuing 1004 care or continuing care at-home <u>must shall</u> be placed in an 1005 escrow account or on deposit with the department as prescribed 1006 in s. 651.033.

1007 (b) For an expansion as provided in s. 651.021(2), a 1008 minimum of 75 percent of the moneys paid for all or any part of 1009 an initial entrance fee collected for continuing care and 50 1010 percent of the moneys paid for all or any part of an initial fee 1011 collected for continuing care at-home shall be placed in an 1012 escrow account or on deposit with the department as prescribed 1013 in s. 651.033.

1014 (6) The provider is entitled to secure release of the 1015 moneys held in escrow within 7 days after receipt by the office 1016 of an affidavit from the provider, along with appropriate copies 1017 to verify, and notification to the escrow agent by certified 1018 mail, that the following conditions have been satisfied:

1019

(a) A certificate of occupancy has been issued.

(b) Payment in full has been received for at least 70 percent of the total units of a phase or of the total of the combined phases constructed. If a provider offering continuing care at-home is applying for a release of escrowed entrance fees, the same minimum requirement must be met for the continuing care and continuing care at-home contracts,

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1026	independently of each other.
1027	(c) The consultant who prepared the feasibility study
1028	required by this section or a substitute approved by the office
1029	certifies within 12 months before the date of filing for office
1030	approval that there has been no material adverse change in
1031	status with regard to the feasibility study. If a material
1032	adverse change exists at the time of submission, sufficient
1033	information acceptable to the office and the feasibility
1034	consultant must be submitted which remedies the adverse
1035	condition.
1036	(c) (d) Documents evidencing Proof that commitments have
1037	been secured or a documented plan adopted by the applicant has
1038	been approved by the office for long-term financing.
1039	(d) (e) Documents evidencing Proof that the provider has
1040	sufficient funds to meet the requirements of s. 651.035, which
1041	may include funds deposited in the initial entrance fee account.
1042	(e) (f) Documents evidencing Proof as to the intended
1043	application of the proceeds upon release and <u>documentation</u> proof
1044	that the entrance fees when released will be applied as
1045	represented to the office.
1046	(f) If any material change occurred in the facts set forth
1047	in the application filed with the office pursuant to subsection
1048	(1) , the applicant timely filed the amendment setting forth such
1049	change with the office and sent copies of the amendment to the
1050	principal office of the facility and to the principal office of
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1051	the controlling company as required under that subsection.
1052	
1053	Notwithstanding chapter 120, no person, other than the provider,
1054	the escrow agent, and the office, may have a substantial
1055	interest in any office decision regarding release of escrow
1056	funds in any proceedings under chapter 120 or this chapter
1057	regarding release of escrow funds.
1058	(7) In lieu of the provider fulfilling the requirements in
1059	subsection (5) and paragraphs (6)(b) and <u>(c)</u> , the office may
1060	authorize the release of escrowed funds to retire all
1061	outstanding debts on the facility and equipment upon application
1062	of the provider and upon the provider's showing that the
1063	provider will grant to the residents a first mortgage on the
1064	land, buildings, and equipment that constitute the facility, and
1065	that the provider has satisfied paragraphs (6)(a), (c), and (d)
1066	<del>(e)</del> . Such mortgage shall secure the refund of the entrance fee
1067	in the amount required by this chapter. The granting of such
1068	mortgage is subject to the following:
1069	(a) The first mortgage is granted to an independent trust
1070	that is beneficially held by the residents. The document
1071	creating the trust must include a provision that agrees to an
1072	annual audit and will furnish to the office all information the
1073	office may reasonably require. The mortgage may secure payment
1074	on bonds issued to the residents or trustee. Such bonds are

1075

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redeemable after termination of the residency contract in the

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1076 amount and manner required by this chapter for the refund of an 1077 entrance fee.

(b) Before granting a first mortgage to the residents, all construction must be substantially completed and substantially all equipment must be purchased. No part of the entrance fees may be pledged as security for a construction loan or otherwise used for construction expenses before the completion of construction.

1084 (c) If the provider is leasing the land or buildings used 1085 by the facility, the leasehold interest must be for a term of at 1086 least 30 years.

1087 (8) The timeframes provided under s. 651.022(5) and (6) 1088 apply to applications submitted under s. 651.021(2). The office 1089 may not issue a certificate of authority to a facility that does 1090 not have a component that is to be licensed pursuant to part II 1091 of chapter 400 or to part I of chapter 429 or that does not 1092 offer personal services or nursing services through written 1093 contractual agreement. A written contractual agreement must be 1094 disclosed in the contract for continuing care or continuing care 1095 at-home and is subject to the provisions of s. 651.1151, 1096 relating to administrative, vendor, and management contracts.

(9) The office may not approve an application that includes in the plan of financing any encumbrance of the operating reserves <u>or renewal and replacement reserves</u> required by this chapter.

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1101	Section 9. Section 651.024, Florida Statutes, is amended
1102	to read:
1103	651.024 Acquisition
1104	(1) A person who seeks to assume the role of general
1105	partner of a provider or to otherwise assume ownership or
1106	possession of, or control over, 10 percent or more of a
1107	provider, a controlling company of the provider, or a provider's
1108	assets, based on the balance sheet from the most recent
1109	financial audit report filed with the office, is <del>issued a</del>
1110	certificate of authority to operate a continuing care facility
1111	or a provisional certificate of authority shall be subject to
1112	the provisions of s. 628.4615 and is not required to make
1113	filings pursuant to s. 651.022, s. 651.023, or s. 651.0245.
1114	(2) A person who seeks to acquire and become the provider
1115	for a facility is subject to s. 651.0245 and is not required to
1116	make filings pursuant to ss. 628.4615, 651.022, and 651.023.
1117	(3) In addition to the provider or the controlling
1118	company, the office has standing to petition a circuit court
1119	under s. 628.4615(9).
1120	Section 10. Section 651.0245, Florida Statutes, is created
1121	to read:
1122	651.0245 Application for the simultaneous acquisition of a
1123	facility and issuance of a certificate of authority
1124	(1) Except with the prior written approval of the office,
1125	a person may not, individually or in conjunction with any
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1126	affiliated person of such person, directly or indirectly acquire
1127	a facility operating under a subsisting certificate of authority
1128	and engage in the business of providing continuing care.
1129	(2) An applicant seeking simultaneous acquisition of a
1130	facility and issuance of a certificate of authority must:
1131	(a) Comply with the notice requirements of s.
1132	628.4615(2)(a); and
1133	(b) File an application in the form required by the office
1134	and cooperate with the office's review of the application.
1135	(3) The commission shall adopt by rule application
1136	requirements equivalent to those described in ss. 628.4615(4)
1137	and (5), 651.022(2), and 651.023(1)(b). The office shall review
1138	the application and issue an approval or disapproval of the
1139	filing in accordance with ss. $628.4615(6)(a)$ and (c), $(7)-(10)$ ,
1140	and (14); and 651.023(1)(b).
1141	(4) In addition to the provider or the controlling
1142	company, the office has standing to petition a circuit court
1143	under s. 628.4615(9).
1144	(5) A person may rebut a presumption of control by filing
1145	a disclaimer of control with the office on a form prescribed by
1146	the commission. The disclaimer must fully disclose all material
1147	relationships and bases for affiliation between the person and
1148	the provider or facility, as well as the basis for disclaiming
1149	the affiliation. In lieu of such form, a person or acquiring
1150	party may file with the office a copy of a Schedule 13G filed
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1151	with the Securities and Exchange Commission pursuant to Rule
1152	13d-1(b) or (c), 17 C.F.R. s. 240.13d-1, under the Securities
1153	Exchange Act of 1934, as amended. After a disclaimer has been
1154	filed, the provider or facility is relieved of any duty to
1155	register or report under this section which may arise out of the
1156	provider's or facility's relationship with the person, unless
1157	the office disallows the disclaimer.
1158	(6) The commission may adopt rules as necessary to
1159	administer this section.
1160	Section 11. Section 651.0246, Florida Statutes, is created
1161	to read:
1162	651.0246 Expansions
1163	(1) (a) A provider must obtain written approval from the
1164	office before commencing construction or marketing for an
1165	expansion of a certificated facility equivalent to the addition
1166	of at least 20 percent of existing units or 20 percent or more
1167	of the number of continuing care at-home contracts. If the
1168	provider has exceeded the current statewide median for days cash
1169	on hand, debt service coverage ratio, and total facility
1170	occupancy for the most recent two consecutive annual reporting
1171	periods, the provider is automatically granted approval to
1172	expand the total number of existing units by up to 35 percent
1173	upon submitting a letter to the office indicating the total
1174	number of planned units in the expansion, the proposed sources
1175	and uses of funds, and an attestation that the provider
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1176 understands and pledges to comply with all minimum liquid 1177 reserve and escrow account requirements. As used in this 1178 section, the term "existing units" means the sum of the total 1179 number of independent living units and assisted living units 1180 identified in the most recent annual report filed with the 1181 office pursuant to s. 651.026. For purposes of this section, the 1182 statewide median for days cash on hand, debt service coverage 1183 ratio, and total facility occupancy is the median calculated in 1184 the most recent annual report submitted by the office to the 1185 Continuing Care Advisory Council pursuant to s. 651.121(8). This section does not apply to construction for which a certificate 1186 1187 of need from the Agency for Health Care Administration is 1188 required. 1189 (b) The application for the approval of an addition 1190 consisting of 20 percent or more of existing units or continuing 1191 care at-home contracts must be on forms adopted by the 1192 commission. The application must include the feasibility study 1193 required by this section and such other information as 1194 reasonably requested by the office. If the expansion is only for 1195 continuing care at-home contracts, an actuarial study prepared 1196 by an independent actuary in accordance with standards adopted 1197 by the American Academy of Actuaries which presents the 1198 financial impact of the expansion may be substituted for the 1199 feasibility study. In determining whether an expansion should be 1200 (C) Page 48 of 104

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1201	approved, the office shall consider:
1202	1. Whether the application meets all requirements of law;
1203	2. Whether the feasibility study was based on sufficient
1204	data and reasonable assumptions; and
1205	3. Whether the applicant will be able to provide
1206	continuing care or continuing care at-home as proposed and meet
1207	all financial obligations related to its operations, including
1208	the financial requirements of this chapter.
1209	
1210	If the application is denied, the office must notify the
1211	applicant in writing, citing the specific failures to meet the
1212	provisions of this chapter. A denial entitles the applicant to a
1213	hearing pursuant to chapter 120.
1214	(2) A provider applying for expansion of a certificated
1215	facility must submit all of the following:
1216	(a) A feasibility study prepared by an independent
1217	certified public accountant. The feasibility study must include
1218	at least the following information:
1219	1. A description of the facility and proposed expansion,
1220	including the location, the size, the anticipated completion
1221	date, and the proposed construction program.
1222	2. An identification and evaluation of the primary and, if
1223	applicable, secondary market areas of the facility and the
1224	projected unit sales per month.
1225	3. Projected revenues, including anticipated entrance

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1226	fees; monthly service fees; nursing care revenues, if
1227	applicable; and all other sources of revenue.
1228	4. Projected expenses, including for staffing requirements
1229	and salaries; the cost of property, plant, and equipment,
1230	including depreciation expense; interest expense; marketing
1231	expense; and other operating expenses.
1232	5. A projected balance sheet of the applicant.
1233	6. The expectations for the financial condition of the
1234	project, including the projected cash flow and an estimate of
1235	the funds anticipated to be necessary to cover startup losses.
1236	7. The inflation factor, if any, assumed in the study for
1237	the proposed expansion and how and where it is applied.
1238	8. Project costs; the total amount of debt financing
1239	required; marketing projections; resident rates, fees, and
1240	charges; the competition; resident contract provisions; and
1241	other factors that affect the feasibility of the facility.
1242	9. Appropriate population projections, including morbidity
1243	and mortality assumptions.
1244	10. The name of the person who prepared the feasibility
1245	study and his or her experience in preparing similar studies or
1246	otherwise consulting in the field of continuing care.
1247	11. Financial forecasts or projections prepared in
1248	accordance with standards adopted by the American Institute of
1249	Certified Public Accountants or in accordance with standards for
1250	feasibility studies for continuing care retirement communities
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1251 adopted by the Actuarial Standards Board. 1252 12. An independent evaluation and examination opinion for 1253 the first 5 years of operations, or a comparable opinion 1254 acceptable to the office, by the consultant who prepared the 1255 study, of the underlying assumptions used as a basis for the 1256 forecasts or projections in the study and that the assumptions 1257 are reasonable and proper and the project as proposed is 1258 feasible. 1259 13. Any other information that the provider deems relevant 1260 and appropriate to provide to enable the office to make a more 1261 informed determination. 1262 (b) Such other reasonable data, financial statements, and 1263 pertinent information as the commission or office may require 1264 with respect to the applicant or the facility to determine the 1265 financial status of the facility and the management capabilities 1266 of its managers and owners. 1267 1268 If any material change occurs in the facts set forth in an 1269 application filed with the office pursuant to this section, an 1270 amendment setting forth such change must be filed with the office within 10 business days after the applicant becomes aware 1271 1272 of such change, and a copy of the amendment must be sent by registered mail to the principal office of the facility and to 1273 1274 the principal office of the controlling company. 1275 (3) A minimum of 75 percent of the moneys paid for all or

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1276 any part of an initial entrance fee or reservation deposit 1277 collected for units in the expansion and 50 percent of the 1278 moneys paid for all or any part of an initial fee collected for 1279 continuing care at-home contracts in the expansion must be 1280 placed in an escrow account or on deposit with the department as 1281 prescribed in s. 651.033. Up to 25 percent of the moneys paid 1282 for all or any part of an initial entrance fee or reservation 1283 deposit may be included or pledged for the construction or 1284 purchase of the facility or as security for long-term financing. 1285 As used in this section, the term "initial entrance fee" means 1286 the total entrance fee charged by the facility to the first 1287 occupant of a unit. The provider is entitled to secure release of the 1288 (4) 1289 moneys held in escrow within 7 days after receipt by the office of an affidavit from the provider, along with appropriate copies 1290 1291 to verify, and notification to the escrow agent by certified 1292 mail that the following conditions have been satisfied: 1293 A certificate of occupancy has been issued. (a) 1294 Payment in full has been received for at least 50 (b) 1295 percent of the total units of a phase or of the total of the 1296 combined phases constructed. If a provider offering continuing 1297 care at-home is applying for a release of escrowed entrance 1298 fees, the same minimum requirement must be met for the 1299 continuing care and continuing care at-home contracts 1300 independently of each other.

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1301	(c) Documents evidencing that commitments have been
1302	secured or that a documented plan adopted by the applicant has
1303	been approved by the office for long-term financing.
1304	(d) Documents evidencing that the provider has sufficient
1305	funds to meet the requirements of s. 651.035, which may include
1306	funds deposited in the initial entrance fee account.
1307	(e) Documents evidencing the intended application of the
1308	proceeds upon release and documentation that the entrance fees,
1309	when released, will be applied as represented to the office.
1310	
1311	Notwithstanding chapter 120, only the provider, the escrow
1312	agent, and the office have a substantial interest in any office
1313	decision regarding release of escrow funds in any proceedings
1314	under chapter 120 or this chapter.
1315	(5)(a) Within 30 days after receipt of an application for
1316	expansion, the office shall examine the application and shall
1317	notify the applicant in writing, specifically requesting any
1318	additional information that the office is authorized to require.
1319	Within 15 days after the office receives all the requested
1320	additional information, the office shall notify the applicant in
1321	writing that the requested information has been received and
1322	that the application is deemed complete as of the date of the
1323	notice. Failure to notify the applicant in writing within the
1324	15-day period constitutes acknowledgement by the office that it
1325	has received all requested additional information, and the
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1326 application is deemed complete for purposes of review on the 1327 date the applicant files all of the required additional 1328 information. If the application submitted is determined by the 1329 office to be substantially incomplete so as to require 1330 substantial additional information, including biographical 1331 information, the office may return the application to the 1332 applicant with a written notice stating that the application as 1333 received is substantially incomplete and, therefore, is 1334 unacceptable for filing without further action required by the 1335 office. Any filing fee received must be refunded to the 1336 applicant. 1337 (b) An application is deemed complete upon the office receiving all requested information and the applicant correcting 1338 1339 any error or omission of which the applicant was timely notified 1340 or when the time for such notification has expired. The office 1341 shall notify the applicant in writing of the date on which the 1342 application was deemed complete. 1343 Within 45 days after the date on which an application (6) 1344 is deemed complete as provided in paragraph (5)(b), the office 1345 shall complete its review and, based upon its review, approve an 1346 expansion by the applicant and issue a determination that the 1347 application meets all requirements of law, that the feasibility 1348 study was based on sufficient data and reasonable assumptions, 1349 and that the applicant will be able to provide continuing care 1350 or continuing care at-home as proposed and meet all financial

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1351 and contractual obligations related to its operations, including 1352 the financial requirements of this chapter. If the application 1353 is denied, the office must notify the applicant in writing, 1354 citing the specific failures to meet the requirements of this 1355 chapter. The denial entitles the applicant to a hearing pursuant 1356 to chapter 120. 1357 Section 12. Paragraphs (b) and (c) of subsection (2) and 1358 subsection (3) of section 651.026, Florida Statutes, are 1359 amended, subsection (10) is added to that section, and paragraph 1360 (a) of subsection (2) of that section is republished, to read: 1361 651.026 Annual reports.-1362 The annual report shall be in such form as the (2) 1363 commission prescribes and shall contain at least the following: 1364 (a) Any change in status with respect to the information 1365 required to be filed under s. 651.022(2). 1366 (b) A financial report statements audited by an 1367 independent certified public accountant which must contain, for 1368 two or more periods if the facility has been in existence that 1369 long, all of the following: 1370 1. An accountant's opinion and, in accordance with 1371 generally accepted accounting principles: 1372 a. A balance sheet; 1373 b. A statement of income and expenses; 1374 c. A statement of equity or fund balances; and 1375 d. A statement of changes in cash flows.

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1376 2. Notes to the financial <u>report</u> statements considered 1377 customary or necessary for full disclosure or adequate 1378 understanding of the financial <u>report</u> statements, financial 1379 condition, and operation.

1380

(c) The following financial information:

1381 1. A detailed listing of the assets maintained in the 1382 liquid reserve as required under s. 651.035 and in accordance 1383 with part II of chapter 625;

1384 2. A schedule giving additional information relating to 1385 property, plant, and equipment having an original cost of at least \$25,000, so as to show in reasonable detail with respect 1386 1387 to each separate facility original costs, accumulated depreciation, net book value, appraised value or insurable value 1388 1389 and date thereof, insurance coverage, encumbrances, and net 1390 equity of appraised or insured value over encumbrances. Any property not used in continuing care must be shown separately 1391 1392 from property used in continuing care;

1393 3. The level of participation in Medicare or Medicaid1394 programs, or both;

4. A statement of all fees required of residents, including, but not limited to, a statement of the entrance fee charged, the monthly service charges, the proposed application of the proceeds of the entrance fee by the provider, and the plan by which the amount of the entrance fee is determined if the entrance fee is not the same in all cases; and

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1401	5. Any change or increase in fees if the provider changes
1402	the scope of, or the rates for, care or services, regardless of
1403	whether the change involves the basic rate or only those
1404	services available at additional costs to the resident $\underline{;}$ $\overline{\cdot}$
1405	6. If the provider has more than one certificated
1406	facility, or has operations that are not licensed under this
1407	chapter, it shall submit a balance sheet, statement of income
1408	and expenses, statement of equity or fund balances, and
1409	statement of cash flows for each facility licensed under this
1410	chapter as supplemental information to the audited financial
1411	report statements required under paragraph (b); and.
1412	7. The management's calculation of the provider's debt
1413	service coverage ratio, occupancy, and days cash on hand for the
1414	current reporting period.
1415	(3) The commission shall adopt by rule additional
1416	meaningful measures of assessing the financial viability of a
1417	provider. The rule may include the following factors:
1418	(a) Debt service coverage ratios.
1419	(b) Current ratios.
1420	(c) Adjusted current ratios.
1421	-(d) Cash flows.
1422	-(e) Occupancy rates.
1423	(f) Other measures, ratios, or trends.
1424	-(g) Other factors as may be appropriate.
1425	(10) By August 1 annually, the office shall publish on its
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1426 website an annual industry report for the preceding calendar 1427 year which contains all of the following: 1428 The median days cash on hand for all providers. (a) (b) 1429 The median debt service coverage ratio for all 1430 providers. 1431 The median occupancy rate for all providers by (C) setting, including independent living, assisted living, skilled 1432 1433 nursing, and the entire facility. (d) Documentation of the office's compliance with 1434 1435 requirements in s. 651.105(1) relating to examination 1436 timeframes. Documentation must include the number of 1437 examinations completed in the preceding calendar year, the number of such examinations for which the report has been 1438 1439 issued, and the percentage of all examinations completed within the statutorily required timeframes. 1440 The number of annual reports submitted to the office 1441 (e) 1442 pursuant to this section in the preceding calendar year and the 1443 percentage of such reports that the office has reviewed in order 1444 to determine whether a regulatory action level event has 1445 occurred. 1446 Section 13. Section 651.0261, Florida Statutes, is amended 1447 to read: 651.0261 Quarterly and monthly statements.-1448 1449 Within 45 days after the end of each fiscal quarter, (1) each provider shall file a quarterly unaudited financial 1450

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1451 statement of the provider or of the facility in the form 1452 prescribed by commission rule and days cash on hand, occupancy, 1453 debt service coverage ratio, and a detailed listing of the 1454 assets maintained in the liquid reserve as required under s. 1455 651.035. The last quarterly statement for a fiscal year is not 1456 required if a provider does not have pending a regulatory action 1457 level event, impairment, or a corrective action plan. If a 1458 provider falls below two or more of the thresholds set forth in 1459 s. 651.011(25) at the end of any fiscal quarter, the provider 1460 shall submit to the office, at the same time as the quarterly statement, an explanation of the circumstances and a description 1461 1462 of the actions it will take to meet the requirements.

1463 (2) If the office finds, pursuant to rules of the 1464 commission, that such information is needed to properly monitor 1465 the financial condition of a provider or facility or is 1466 otherwise needed to protect the public interest, the office may 1467 require the provider to file:

1468 Within 25 days after the end of each month, a monthly (a) 1469 unaudited financial statement of the provider or of the facility 1470 in the form prescribed by the commission by rule and a detailed listing of the assets maintained in the liquid reserve as 1471 required under s. 651.035, within 45 days after the end of each 1472 1473 fiscal quarter, a quarterly unaudited financial statement of the provider or of the facility in the form prescribed by the 1474 1475 commission by rule. The commission may by rule require all or

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1476 part of the statements or filings required under this section to 1477 be submitted by electronic means in a computer-readable form 1478 compatible with the electronic data format specified by the 1479 commission. 1480 (b) Such other data, financial statements, and pertinent 1481 information as the commission or office may reasonably require 1482 with respect to the provider or the facility, its directors, or 1483 its trustees; or with respect to any parent, subsidiary, or 1484 affiliate, if the provider or facility relies on a contractual 1485 or financial relationship with such parent, subsidiary, or affiliate in order to meet the financial requirements of this 1486 1487 chapter, to determine the financial status of the provider or of 1488 the facility and the management capabilities of its managers and 1489 owners. 1490 (3) A filing under subsection (2) may be required if any 1491 of the following applies: 1492 (a) The provider is: 1493 Subject to administrative supervision proceedings; 1. 1494 2. Subject to a corrective action plan resulting from a 1495 regulatory action level event and for up to 2 years after the 1496 factors that caused the regulatory action level event have been 1497 corrected; or 3. Subject to delinquency or receivership proceedings or 1498 1499 has filed for bankruptcy. The provider or facility displays a declining 1500 (b) Page 60 of 104

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1501	financial position.
1502	(c) A change of ownership of the provider or facility has
1503	occurred within the previous 2 years.
1504	(d) The provider is found to be impaired.
1505	(4) The commission may by rule require all or part of the
1506	statements or filings required under this section to be
1507	submitted by electronic means in a computer-readable format
1508	compatible with an electronic data format specified by the
1509	commission.
1510	Section 14. Section 651.028, Florida Statutes, is amended
1511	to read:
1512	651.028 Accredited facilities.— <del>If</del> A provider <u>or facility</u>
1513	is <u>deemed</u> accredited <u>under this statute if it is accredited</u>
1514	without stipulations or conditions by a process found by the
1515	<u>commission</u> <del>office</del> to be acceptable <u>,</u> and substantially equivalent
1516	to the provisions of this chapter, <u>and consistent</u> <del>the office</del>
1517	may, pursuant to rule of the commission, waive any requirements
1518	of this chapter with respect to the provider if the office finds
1519	that such waivers are not inconsistent with the security
1520	protections intended by this chapter.
1521	Section 15. Subsections (1), (2), (3), and (5) of section
1522	651.033, Florida Statutes, are amended, and subsection (6) is
1523	added to that section, to read:
1524	651.033 Escrow accounts
1525	(1) When funds are required to be deposited in an escrow
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1526 account pursuant to <u>s. 651.0215</u>, s. 651.022, s. 651.023, <u>s.</u> 1527 651.0246, s. 651.035, or s. 651.055:

1528 The escrow account must shall be established in a (a) 1529 Florida bank, Florida savings and loan association, or Florida 1530 trust company, or a national bank that is chartered and 1531 supervised by the Office of the Comptroller of the Currency 1532 within the United States Department of the Treasury and that has 1533 a branch in this state, which is acceptable to the office, or 1534 such funds must be deposited on deposit with the department; and 1535 the funds deposited therein shall be kept and maintained in an 1536 account separate and apart from the provider's business 1537 accounts.

1538 An escrow agreement shall be entered into between the (b) 1539 bank, savings and loan association, or trust company and the 1540 provider of the facility; the agreement shall state that its 1541 purpose is to protect the resident or the prospective resident; 1542 and, upon presentation of evidence of compliance with applicable 1543 portions of this chapter, or upon order of a court of competent 1544 jurisdiction, the escrow agent shall release and pay over the 1545 funds, or portions thereof, together with any interest accrued 1546 thereon or earned from investment of the funds, to the provider 1547 or resident as directed.

(c) Any agreement establishing an escrow account required
under the provisions of this chapter is shall be subject to
approval by the office. The agreement must shall be in writing

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and shall contain, in addition to any other provisions required by law, a provision whereby the escrow agent agrees to abide by the duties imposed <u>by paragraphs (b) and (e), (3)(a), (3)(b),</u> and (5)(a) and subsection (6) <del>under this section</del>.

1555 (d) All funds deposited in an escrow account, if invested, 1556 shall be invested as set forth in part II of chapter 625; 1557 however, such investment may not diminish the funds held in 1558 escrow below the amount required by this chapter. Funds 1559 deposited in an escrow account are not subject to charges by the 1560 escrow agent except escrow agent fees associated with 1561 administering the accounts, or subject to any liens, judgments, 1562 garnishments, creditor's claims, or other encumbrances against 1563 the provider or facility except as provided in s. 651.035(1).

(e) At the request of either the provider or the office, the escrow agent shall issue a statement indicating the status of the escrow account.

1567 (2)Notwithstanding s. 651.035(7), In addition, the escrow 1568 agreement shall provide that the escrow agent or another person 1569 designated to act in the escrow agent's place and the provider, 1570 except as otherwise provided in s. 651.035, shall notify the 1571 office in writing at least 10 days before the withdrawal of any portion of any funds required to be escrowed under the 1572 1573 provisions of s. 651.035. However, in the event of an emergency 1574 and upon petition by the provider, the office may waive the 10-1575 day notification period and allow a withdrawal of up to 10

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percent of the required minimum liquid reserve. The office shall 1576 have 3 working days to deny the petition for the emergency 10-1577 1578 percent withdrawal. If the office fails to deny the petition 1579 within 3 working days, the petition is shall be deemed to have been granted by the office. For purposes the purpose of this 1580 section, the term "working day" means each day that is not a 1581 1582 Saturday, Sunday, or legal holiday as defined by Florida law. 1583 Also, for purposes the purpose of this section, the day the petition is received by the office is shall not be counted as 1584 1585 one of the 3 days.

1586 (3) In addition, When entrance fees are required to be
1587 deposited in an escrow account pursuant to <u>s. 651.0215</u>, s.
1588 651.022, s. 651.023, <u>s. 651.0246</u>, or s. 651.055:

1589 (a) The provider shall deliver to the resident a written 1590 receipt. The receipt must show the payor's name and address, the 1591 date, the price of the care contract, and the amount of money 1592 paid. A copy of each receipt, together with the funds, must 1593 shall be deposited with the escrow agent or as provided in 1594 paragraph (c). The escrow agent must shall release such funds to 1595 the provider 7 days after the date of receipt of the funds by 1596 the escrow agent if the provider, operating under a certificate 1597 of authority issued by the office, has met the requirements of s. 651.0215(8), s. 651.023(6), or s. 651.0246. However, if the 1598 resident rescinds the contract within the 7-day period, the 1599 1600 escrow agent must shall release the escrowed fees to the

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1601 resident.

(b) At the request of an individual resident of a facility, the escrow agent shall issue a statement indicating the status of the resident's portion of the escrow account.

(c) At the request of an individual resident of a facility, the provider may hold the check for the 7-day period and <u>may shall</u> not deposit it during this time period. If the resident rescinds the contract within the 7-day period, the check <u>must shall</u> be immediately returned to the resident. Upon the expiration of the 7 days, the provider shall deposit the check.

(d) A provider may assess a nonrefundable fee, which is separate from the entrance fee, for processing a prospective resident's application for continuing care or continuing care at-home.

1616 (5) When funds are required to be deposited in an escrow
1617 account pursuant to <u>s. 651.0215</u>, s. 651.022, s. 651.023, <u>s.</u>
1618 <u>651.0246</u>, or s. 651.035, the following <del>shall</del> apply:

(a) The escrow agreement <u>must</u> shall require that the
escrow agent furnish the provider with a quarterly statement
indicating the amount of any disbursements from or deposits to
the escrow account and the condition of the account during the
period covered by the statement. The agreement <u>must</u> shall
require that the statement be furnished to the provider by the
escrow agent on or before the 10th day of the month following

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1626 the end of the quarter for which the statement is due. If the 1627 escrow agent does not provide the quarterly statement to the 1628 provider on or before the 10th day of the month following the 1629 month for which the statement is due, the office may, in its 1630 discretion, levy against the escrow agent a fine not to exceed 1631 \$25 a day for each day of noncompliance with the provisions of 1632 this subsection.

(b) If the escrow agent does not provide the quarterly statement to the provider on or before the 10th day of the month following the quarter for which the statement is due, the provider shall, on or before the 15th day of the month following the quarter for which the statement is due, send a written request for the statement to the escrow agent by certified mail return receipt requested.

(c) On or before the 20th day of the month following the quarter for which the statement is due, the provider shall file with the office a copy of the escrow agent's statement or, if the provider has not received the escrow agent's statement, a copy of the written request to the escrow agent for the statement.

(d) The office may, in its discretion, in addition to any other penalty that may be provided for under this chapter, levy a fine against the provider not to exceed \$25 a day for each day the provider fails to comply with the provisions of this subsection.

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1651	(e) Funds held on deposit with the department are exempt
1652	from the reporting requirements of this subsection.
1653	(6) Except as described in paragraph (3)(a), the escrow
1654	agent may not release or otherwise allow the transfer of funds
1655	without the written approval of the office, unless the
1656	withdrawal is from funds in excess of the amounts required by
1657	ss. 651.0215, 651.022, 651.023, 651.0246, 651.035, and 651.055.
1658	Section 16. Section 651.034, Florida Statutes, is created
1659	to read:
1660	651.034 Financial and operating requirements for
1661	providers
1662	(1)(a) If a regulatory action level event occurs, the
1663	office must:
1664	1. Require the provider to prepare and submit a corrective
1665	action plan or, if applicable, a revised corrective action plan;
1666	2. Perform an examination pursuant to s. 651.105 or an
1667	analysis, as the office considers necessary, of the assets,
1668	liabilities, and operations of the provider, including a review
1669	of the corrective action plan or the revised corrective action
1670	plan; and
1671	3. After the examination or analysis, issue a corrective
1672	order, if necessary, specifying any corrective actions that the
1673	office determines are required.
1674	(b) In determining corrective actions, the office shall
1675	consider any factor relevant to the provider based upon the
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1676	office's examination or analysis of the assets, liabilities, and
1677	operations of the provider. The provider must submit the
1678	corrective action plan or the revised corrective action plan
1679	within 30 days after the occurrence of the regulatory action
1680	level event. The office shall review and approve or disapprove
1681	the corrective action plan within 45 business days.
1682	(c) The office may use members of the Continuing Care
1683	Advisory Council, individually or as a group, or may retain
1684	actuaries, investment experts, and other consultants to review a
1685	provider's corrective action plan or revised corrective action
1686	plan, examine or analyze the assets, liabilities, and operations
1687	of a provider, and formulate the corrective order with respect
1688	to the provider. The costs and expenses relating to consultants
1689	must be borne by the affected provider.
1690	(2) Except when the office's remedial rights are suspended
1691	pursuant to s. 651.114(11)(a), the office must take action
1692	necessary to place an impaired provider under regulatory
1693	control, including any remedy available under part I of chapter
1694	631. An impairment is sufficient grounds for the department to
1695	be appointed as receiver as provided in chapter 631, except when
1696	the office's remedial rights are suspended pursuant to s.
1697	651.114(11)(a). If the office's remedial rights are suspended
1698	pursuant to s. 651.114(11)(a), the impaired provider must make
1699	available to the office copies of any corrective action plan
1700	approved by the third-party lender or trustee to cure the

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1701	impairment and any related required report. For purposes of s.
1702	631.051, impairment of a provider is defined according to the
1703	term "impaired" under s. 651.011. The office may forego taking
1704	action for up to 180 days after the impairment if the office
1705	finds there is a reasonable expectation that the impairment may
1706	be eliminated within the 180-day period.
1707	(3) There is no liability on the part of, and a cause of
1708	action may not arise against, the commission, department, or
1709	office, or their employees or agents, for any action they take
1710	in the performance of their powers and duties under this
1711	section.
1712	(4) The office shall transmit any notice that may result
1713	in regulatory action by registered mail, certified mail, or any
1714	other method of transmission which includes documentation of
1715	receipt by the provider. Notice is effective when the provider
1716	receives it.
1717	(5) This section is supplemental to the other laws of this
1718	state and does not preclude or limit any power or duty of the
1719	department or office under those laws or under the rules adopted
1720	pursuant to those laws.
1721	(6) The office may exempt a provider from subsection (1)
1722	or subsection (2) until stabilized occupancy is reached or until
1723	the time projected to achieve stabilized occupancy as reported
1724	in the last feasibility study required by the office as part of
1725	an application filing under s. 651.0215, s. 651.023, s. 651.024,
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1726 or s. 651.0246 has elapsed, but for no longer than 5 years after 1727 the date of issuance of the certificate of occupancy. 1728 The commission may adopt rules to administer this (7) 1729 section, including, but not limited to, rules regarding 1730 corrective action plans, revised corrective action plans, 1731 corrective orders, and procedures to be followed in the event of 1732 a regulatory action level event or an impairment. 1733 Section 17. Paragraphs (a), (b), and (c) of subsection (1) 1734 of section 651.035, Florida Statutes, are amended, and 1735 subsections (7) through (11) are added to that section, to read: 651.035 Minimum liquid reserve requirements.-1736 1737 A provider shall maintain in escrow a minimum liquid (1)1738 reserve consisting of the following reserves, as applicable: 1739 (a) Each provider shall maintain in escrow as a debt 1740 service reserve the aggregate amount of all principal and interest payments due during the fiscal year on any mortgage 1741 1742 loan or other long-term financing of the facility, including 1743 property taxes as recorded in the audited financial report 1744 statements required under s. 651.026. The amount must include 1745 any leasehold payments and all costs related to such payments. 1746 If principal payments are not due during the fiscal year, the provider must shall maintain in escrow as a minimum liquid 1747 1748 reserve an amount equal to interest payments due during the next 12 months on any mortgage loan or other long-term financing of 1749 1750 the facility, including property taxes. If a provider does not

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1751 <u>have a mortgage loan or other financing on the facility, the</u> 1752 <u>provider must deposit monthly in escrow as a minimum liquid</u> 1753 <u>reserve an amount equal to one-twelfth of the annual property</u> 1754 <u>tax liability as indicated in the most recent tax notice</u> 1755 <u>provided pursuant to s. 197.322(3), and must annually pay</u> 1756 <u>property taxes out of such escrow.</u>

1757 (b) A provider that has outstanding indebtedness that 1758 requires a debt service reserve to be held in escrow pursuant to 1759 a trust indenture or mortgage lien on the facility and for which 1760 the debt service reserve may only be used to pay principal and interest payments on the debt that the debtor is obligated to 1761 1762 pay, and which may include property taxes and insurance, may 1763 include such debt service reserve in computing the minimum 1764 liquid reserve needed to satisfy this subsection if the provider 1765 furnishes to the office a copy of the agreement under which such debt service is held, together with a statement of the amount 1766 being held in escrow for the debt service reserve, certified by 1767 1768 the lender or trustee and the provider to be correct. The 1769 trustee shall provide the office with any information concerning 1770 the debt service reserve account upon request of the provider or 1771 the office. Any such separate debt service reserves are not 1772 subject to the transfer provisions set forth in subsection (8).

1773 (c) Each provider shall maintain in escrow an operating
1774 reserve equal to 30 percent of the total operating expenses
1775 projected in the feasibility study required by s. 651.023 for

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1776 the first 12 months of operation. Thereafter, each provider 1777 shall maintain in escrow an operating reserve equal to 15 1778 percent of the total operating expenses in the annual report 1779 filed pursuant to s. 651.026. If a provider has been in 1780 operation for more than 12 months, the total annual operating 1781 expenses must shall be determined by averaging the total annual 1782 operating expenses reported to the office by the number of 1783 annual reports filed with the office within the preceding 3-year period subject to adjustment if there is a change in the number 1784 1785 of facilities owned. For purposes of this subsection, total annual operating expenses include all expenses of the facility 1786 1787 except: depreciation and amortization; interest and property 1788 taxes included in paragraph (a); extraordinary expenses that are 1789 adequately explained and documented in accordance with generally 1790 accepted accounting principles; liability insurance premiums in excess of those paid in calendar year 1999; and changes in the 1791 1792 obligation to provide future services to current residents. For 1793 providers initially licensed during or after calendar year 1999, 1794 liability insurance must shall be included in the total 1795 operating expenses in an amount not to exceed the premium paid 1796 during the first 12 months of facility operation. Beginning 1797 January 1, 1993, The operating reserves required under this subsection must shall be in an unencumbered account held in 1798 1799 escrow for the benefit of the residents. Such funds may not be 1800 encumbered or subject to any liens or charges by the escrow

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agent or judgments, garnishments, or creditors' claims against 1801 the provider or facility. However, if a facility had a lien, 1802 1803 mortgage, trust indenture, or similar debt instrument in place 1804 before January 1, 1993, which encumbered all or any part of the 1805 reserves required by this subsection and such funds were used to 1806 meet the requirements of this subsection, then such arrangement 1807 may be continued, unless a refinancing or acquisition has 1808 occurred, and the provider is shall be in compliance with this 1809 subsection.

1810 (7) (a) A provider may withdraw funds held in escrow 1811 without the approval of the office if the amount held in escrow 1812 exceeds the requirements of this section and if the withdrawal 1813 will not affect compliance with this section.

1814 (b)1. For all other proposed withdrawals, in order to
 1815 receive the consent of the office, the provider must file
 1816 documentation showing why the withdrawal is necessary for the
 1817 continued operation of the facility and such additional
 1818 information as the office reasonably requires.

18192. The office shall notify the provider when the filing is1820deemed complete. If the provider has complied with all prior1821requests for information, the filing is deemed complete after 301822days without communication from the office.

18233. Within 30 days after the date a file is deemed1824complete, the office shall provide the provider with written1825notice of its approval or disapproval of the request. The office

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1826 may disapprove any request to withdraw such funds if it 1827 determines that the withdrawal is not in the best interest of 1828 the residents. 1829 The office may order the immediate transfer of up to (8) 1830 100 percent of the funds held in the minimum liquid reserve to the custody of the department pursuant to part III of chapter 1831 1832 625 if the office finds that the provider is impaired or 1833 insolvent. The office may order such a transfer regardless of 1834 whether the office has suspended or revoked, or intends to suspend or revoke, the certificate of authority of the provider. 1835 1836 Each facility shall file with the office annually, (9) 1837 together with the annual report required by s. 651.026, a calculation of its minimum liquid reserve determined in 1838 1839 accordance with this section on a form prescribed by the 1840 commission. 1841 (10) Any increase in the minimum liquid reserve must be 1842 funded not later than 61 days after the minimum liquid reserve 1843 calculation is due to be filed as provided in s. 651.026. 1844 (11) If the minimum liquid reserve is less than the 1845 required minimum amount at the end of any fiscal quarter due to 1846 a change in the market value of the invested funds, the provider 1847 must fund the shortfall within 10 business days. Section 18. Effective July 1, 2019, section 651.043, 1848 Florida Statutes, is created to read: 1849 1850 651.043 Approval of change in management.-

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1851	(1) A contract with a management company entered into
1852	after July 1, 2019, must be in writing and include a provision
1853	that the contract will be canceled upon issuance of an order by
1854	the office pursuant to this section and without the application
1855	of a cancellation fee or penalty. If a provider contracts with a
1856	management company, a separate written contract is not required
1857	for the individual manager employed by the management company or
1858	contractor hired by the management company to oversee a
1859	facility. If a management company executes a contract with an
1860	individual manager or contractor, the contract is not required
1861	to be submitted to the office unless requested by the office.
1862	(2) A provider shall notify the office, in writing or
1863	electronically, of any change in management within 10 business
1864	days. For each new management company or manager not employed by
1865	a management company, the provider shall submit to the office
1866	the information required by s. 651.022(2) and a copy of the
1867	written management contract, if applicable.
1868	(3) For a provider that is found to be impaired or that
1869	has a regulatory action level event pending, the office may
1870	disapprove new management and order the provider to remove the
1871	new management after reviewing the information required under
1872	subsection (2).
1873	(4) For a provider other than that specified in subsection
1874	(3), the office may disapprove new management and order the
1875	provider to remove the new management after receiving the
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1876	required information under subsection (2), if the office:
1877	(a) Finds that the new management is incompetent or
1878	untrustworthy;
1879	(b) Finds that the new management is so lacking in
1880	managerial experience as to make the proposed operation
1881	hazardous to the residents or potential residents;
1882	(c) Finds that the new management is so lacking in
1883	experience, ability, and standing as to jeopardize the
1884	reasonable promise of successful operation; or
1885	(d) Has good reason to believe that the new management is
1886	affiliated directly or indirectly through ownership, control, or
1887	business relations with any person or persons whose business
1888	operations are or have been marked by manipulation of assets or
1889	accounts or by bad faith, to the detriment of residents,
1890	stockholders, investors, creditors, or the public.
1891	
1892	The office shall complete its review as required under
1893	subsections (3) and (4) and, if applicable, issue notice of
1894	disapproval of the new management within 30 business days after
1895	the filing is deemed complete. A filing is deemed complete upon
1896	the office's receipt of all requested information and the
1897	provider's correction of any error or omission for which the
1898	provider was timely notified. If the office does not issue
1899	notice of disapproval of the new management within 30 business
1900	days after the filing is deemed complete, the new management is
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1901	deemed approved.
1902	(5) Management disapproved by the office must be removed
1903	within 30 days after receipt by the provider of notice of such
1904	disapproval.
1905	(6) The office may revoke, suspend, or take other
1906	administrative action against the certificate of authority of
1907	the provider if the provider:
1908	(a) Fails to timely remove management disapproved by the
1909	office;
1910	(b) Fails to timely notify the office of a change in
1911	management;
1912	(c) Appoints new management without a written contract
1913	when a written contract is required under this section; or
1914	(d) Repeatedly appoints management that was previously
1915	disapproved by the office or that is not approvable under
1916	subsection (4).
1917	(7) The provider shall remove any management immediately
1918	upon discovery of either of the following conditions, if the
1919	conditions were not disclosed in the notice to the office
1920	required under subsection (2):
1921	(a) That a manager has been found guilty of, or has pled
1922	guilty or no contest to, a felony charge, or has been held
1923	liable or has been enjoined in a civil action by final judgment,
1924	if the felony or civil action involved fraud, embezzlement,
1925	fraudulent conversion, or misappropriation of property.
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1926 That a manager is now, or was in the past, affiliated, (b) 1927 directly or indirectly, through ownership interest of 10 percent 1928 or more in, or control of, any business, corporation, or other 1929 entity that has been found guilty of or has pled guilty or no 1930 contest to a felony charge, or has been held liable or has been 1931 enjoined in a civil action by final judgment, if the felony or civil action involved fraud, embezzlement, fraudulent 1932 1933 conversion, or misappropriation of property. 1934 1935 The failure to remove such management is grounds for revocation 1936 or suspension of the provider's certificate of authority. 1937 Section 19. Section 651.051, Florida Statutes, is amended 1938 to read: 1939 651.051 Maintenance of assets and records in state.-All 1940 records and assets of a provider must be maintained or readily 1941 accessible in this state or, if the provider's corporate office 1942 is located in another state, such records must be electronically 1943 stored in a manner that will ensure that the records are readily

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accessible to the office. No records or assets may be removed

from this state by a provider unless the office consents to such

removal in writing before such removal. Such consent must shall

be based upon the provider's submitting satisfactory evidence

that the removal will facilitate and make more economical the

protection thereafter to be given the provider's residents in

operations of the provider and will not diminish the service or

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1951 this state. Before Prior to such removal, the provider shall give notice to the president or chair of the facility's 1952 1953 residents' council. If such removal is part of a cash management 1954 system which has been approved by the office, disclosure of the 1955 system must shall meet the notification requirements. The 1956 electronic storage of records on a web-based, secured storage 1957 platform by contract with a third party is acceptable if the 1958 records are readily accessible to the office. 1959 Section 20. Subsection (3) of section 651.055, Florida 1960 Statutes, is amended to read: 1961 651.055 Continuing care contracts; right to rescind.-1962 The contract must include or be accompanied by a (3) 1963 statement, printed in boldfaced type, which reads: "This 1964 facility and all other continuing care facilities (also known as 1965 life plan communities) in the State of Florida are regulated by 1966 the Office of Insurance Regulation pursuant to chapter 651, 1967 Florida Statutes. A copy of the law is on file in this facility. 1968 The law gives you or your legal representative the right to 1969 inspect our most recent financial statement and inspection 1970 report before signing the contract. The financial structure of a 1971 continuing care provider can be complex, and the decision to 1972 enter into a contract for continuing care is a long-term commitment between a resident and the continuing care provider. 1973 1974 You may wish to consult an attorney or financial advisor before 1975 entering into such contract."

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1976 Section 21. Subsection (2) of section 651.057, Florida 1977 Statutes, is amended to read: 1978 651.057 Continuing care at-home contracts.-1979 (2) A provider that holds a certificate of authority and 1980 wishes to offer continuing care at-home must also: 1981 Submit a business plan to the office with the (a) 1982 following information: 1983 1. A description of the continuing care at-home services 1984 that will be provided, the market to be served, and the fees to 1985 be charged; 1986 2. A copy of the proposed continuing care at-home 1987 contract; 3. An actuarial study prepared by an independent actuary 1988 1989 in accordance with the standards adopted by the American Academy 1990 of Actuaries which presents the impact of providing continuing care at-home on the overall operation of the facility; and 1991 1992 4. A market feasibility study that meets the requirements 1993 of s. 651.022(3) and documents that there is sufficient interest 1994 in continuing care at-home contracts to support such a program; 1995 Demonstrate to the office that the proposal to offer (b) 1996 continuing care at-home contracts to individuals who do not 1997 immediately move into the facility will not place the provider in an unsound financial condition; 1998 Comply with the requirements of s. 651.0246(1) s. 1999 (C) 651.021(2), except that an actuarial study may be substituted 2000

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2001 for the feasibility study; and 2002 Comply with the requirements of this chapter. (d) 2003 Section 22. Subsection (1) of section 651.071, Florida 2004 Statutes, is amended to read: 2005 651.071 Contracts as preferred claims on liquidation or 2006 receivership.-2007 (1)In the event of receivership or liquidation 2008 proceedings against a provider, all continuing care and 2009 continuing care at-home contracts executed by a provider are 2010 shall be deemed preferred claims against all assets owned by the 2011 provider; however, such claims are subordinate to any secured 2012 claim. For purposes of s. 631.271, such contracts are deemed 2013 Class 2 claims. 2014 Section 23. Subsections (2) and (3) of section 651.091, 2015 Florida Statutes, are amended, and subsection (4) of that 2016 section is republished, to read: 2017 651.091 Availability, distribution, and posting of reports 2018 and records; requirement of full disclosure.-2019 Every continuing care facility shall: (2) 2020 Display the certificate of authority in a conspicuous (a) 2021 place inside the facility. 2022 Post in a prominent position in the facility which is (b) accessible to all residents and the general public a concise 2023 summary of the last examination report issued by the office, 2024 2025 with references to the page numbers of the full report noting Page 81 of 104

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2026 any deficiencies found by the office, and the actions taken by 2027 the provider to rectify such deficiencies, indicating in such 2028 summary where the full report may be inspected in the facility. 2029 Post in a prominent position in the facility, (C) 2030 accessible to all residents and the general public, a notice 2031 containing the contact information for the office and the 2032 Division of Consumer Services of the department and stating that 2033 the division or office may be contacted for the submission of 2034 inquiries and complaints with respect to potential violations of 2035 this chapter committed by a provider. Such contact information must include the division's website and the toll-free consumer 2036 2037 helpline and the office's website and telephone number.

2038 (d) Provide notice to the president or chair of the 2039 residents' council within 10 business days after issuance of a 2040 final examination report or the initiation of any legal or 2041 administrative proceeding by the office or the department and 2042 include a copy of such document.

2043 <u>(e) (c)</u> Post in a prominent position in the facility which 2044 is accessible to all residents and the general public a summary 2045 of the latest annual statement, indicating in the summary where 2046 the full annual statement may be inspected in the facility. A 2047 listing of any proposed changes in policies, programs, and 2048 services must also be posted.

2049 <u>(f)</u> Distribute a copy of the full annual statement and 2050 a copy of the most recent <u>third-party</u> third party financial

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2051 audit filed with the annual report to the president or chair of 2052 the residents' council within 30 days after filing the annual 2053 report with the office, and designate a staff person to provide 2054 explanation thereof.

2055 <u>(g) (e)</u> Deliver the information described in s. 651.085(4) 2056 in writing to the president or chair of the residents' council 2057 and make supporting documentation available upon request Notify 2058 the residents' council of any plans filed with the office to 2059 obtain new financing, additional financing, or refinancing for 2060 the facility and of any applications to the office for any 2061 expansion of the facility.

2062 (h) (f) Deliver to the president or chair of the residents' 2063 council a summary of entrance fees collected and refunds made 2064 during the time period covered in the annual report and the 2065 refund balances due at the end of the report period.

2066 <u>(i) (g)</u> Deliver to the president or chair of the residents' 2067 council a copy of each quarterly statement within 30 days after 2068 the quarterly statement is filed with the office if the facility 2069 is required to file quarterly.

2070 <u>(j)(h)</u> Upon request, deliver to the president or chair of 2071 the residents' council a copy of any newly approved continuing 2072 care or continuing care at-home contract within 30 days after 2073 approval by the office.

2074(k) Provide to the president or chair of the residents'2075council a copy of any notice filed with the office relating to

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2076	any change in ownership within 10 business days after such
2077	filing by the provider.
2078	(1) Make the information available to prospective
2079	residents pursuant to paragraph (3)(d) available to current
2080	residents and provide notice of changes to that information to
2081	the president or chair of the residents' council within 3
2082	business days.
2083	(3) Before entering into a contract to furnish continuing
2084	care or continuing care at-home, the provider undertaking to
2085	furnish the care, or the agent of the provider, shall make full
2086	disclosure, and provide copies of the disclosure documents to
2087	the prospective resident or his or her legal representative, of
2088	the following information:
2089	(a) The contract to furnish continuing care or continuing
2090	care at-home.
2091	(b) The summary listed in paragraph (2)(b).
2092	(c) All ownership interests and lease agreements,
2093	including information specified in s. 651.022(2)(b)8.
2094	(d) In keeping with the intent of this subsection relating
2095	to disclosure, the provider shall make available for review
2096	master plans approved by the provider's governing board and any
2097	plans for expansion or phased development, to the extent that
2098	the availability of such plans does not put at risk real estate,
2099	financing, acquisition, negotiations, or other implementation of
2100	operational plans and thus jeopardize the success of
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2101 negotiations, operations, and development. Copies of the rules and regulations of the facility 2102 (e) 2103 and an explanation of the responsibilities of the resident. 2104 The policy of the facility with respect to admission (f) 2105 to and discharge from the various levels of health care offered 2106 by the facility. 2107 (g) The amount and location of any reserve funds required 2108 by this chapter, and the name of the person or entity having a claim to such funds in the event of a bankruptcy, foreclosure, 2109 2110 or rehabilitation proceeding. 2111 (g)<del>(h)</del> A copy of s. 651.071. 2112 (h) (i) A copy of the resident's rights as described in s. 651.083. 2113 2114 (i) Notice of the issuance of a final examination report 2115 or the initiation of any legal or administrative proceeding by 2116 the office or the department, including where the report or 2117 filing may be inspected in the facility, and that, upon request, 2118 an electronic copy or specific website address will be provided 2119 from which the document can be downloaded at no cost. 2120 (j) Notice that, if the resident does not exercise the 2121 right to rescind a continuing care contract within 7 days after 2122 executing the contract, the resident's funds held in escrow 2123 pursuant to s. 651.055(2) will be released to the provider. 2124 (k) A statement that distribution of the provider's assets 2125 or income may occur or a statement that such distributions will

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2126 not occur.

## 2127 (1) Notice of any holding company system or obligated 2128 group of which the provider is a member.

2129 A true and complete copy of the full disclosure (4) 2130 document to be used must be filed with the office before use. A 2131 resident or prospective resident or his or her legal 2132 representative may inspect the full reports referred to in 2133 paragraph (2) (b); the charter or other agreement or instrument 2134 required to be filed with the office pursuant to s. 651.022(2), 2135 together with all amendments thereto; and the bylaws of the 2136 corporation or association, if any. Upon request, copies of the 2137 reports and information shall be provided to the individual 2138 requesting them if the individual agrees to pay a reasonable 2139 charge to cover copying costs.

2140 Section 24. Subsection (4) of section 651.095, Florida 2141 Statutes, is amended to read:

2142

651.095 Advertisements; requirements; penalties.-

(4) It is unlawful for any person, other than a provider licensed pursuant to this chapter, to advertise or market to the general public any product similar to continuing care through the use of such terms as "life care," <u>"life plan," "life plan</u> <u>at-home,"</u> "continuing care," or "guaranteed care for life," or similar terms, words, or phrases.

2149 Section 25. Section 651.105, Florida Statutes, is amended 2150 to read:

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2151

651.105 Examination and inspections.-

2152 The office may at any time, and shall at least once (1)2153 every 3 years, examine the business of any applicant for a 2154 certificate of authority and any provider engaged in the 2155 execution of care contracts or engaged in the performance of 2156 obligations under such contracts, in the same manner as is 2157 provided for the examination of insurance companies pursuant to 2158 ss. 624.316 and 624.318 <del>s. 624.316</del>. For a provider as described 2159 defined in s. 651.028, such examinations must shall take place 2160 at least once every 5 years. Such examinations must shall be made by a representative or examiner designated by the office 2161 2162 whose compensation will be fixed by the office pursuant to s. 2163 624.320. Routine examinations may be made by having the 2164 necessary documents submitted to the office; and, for this 2165 purpose, financial documents and records conforming to commonly accepted accounting principles and practices, as required under 2166 2167 s. 651.026, are deemed adequate. The final written report of 2168 each examination must be filed with the office and, when so 2169 filed, constitutes a public record. Any provider being examined 2170 shall, upon request, give reasonable and timely access to all of 2171 its records. The representative or examiner designated by the 2172 office may at any time examine the records and affairs and inspect the physical property of any provider, whether in 2173 connection with a formal examination or not. 2174

2175

Any duly authorized officer, employee, or agent of the (2)

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2176 office may, upon presentation of proper identification, have 2177 access to, and <u>examine</u> inspect, any records, with or without 2178 advance notice, to secure compliance with, or to prevent a 2179 violation of, any provision of this chapter.

2180 Reports of the results of such financial examinations (3)2181 must be kept on file by the office. Any investigatory records, 2182 reports, or documents held by the office are confidential and 2183 exempt from the provisions of s. 119.07(1), until the 2184 investigation is completed or ceases to be active. For the 2185 purpose of this section, an investigation is active while it is being conducted by the office with a reasonable, good faith 2186 2187 belief that it could lead to the filing of administrative, 2188 civil, or criminal proceedings. An investigation does not cease 2189 to be active if the office is proceeding with reasonable 2190 dispatch and has a good faith belief that action could be initiated by the office or other administrative or law 2191 2192 enforcement agency.

2193 The office shall notify the provider and the executive (4) 2194 officer of the governing body of the provider in writing of all 2195 deficiencies in its compliance with the provisions of this 2196 chapter and the rules adopted pursuant to this chapter and shall 2197 set a reasonable length of time for compliance by the provider. 2198 In addition, the office shall require corrective action or request a corrective action plan from the provider which plan 2199 2200 demonstrates a good faith attempt to remedy the deficiencies by

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2201 a specified date. If the provider fails to comply within the 2202 established length of time, the office may initiate action 2203 against the provider in accordance with the provisions of this 2204 chapter.

2205 (5)A provider shall respond to written correspondence 2206 from the office and provide data, financial statements, and 2207 pertinent information as requested by the office. The office has 2208 standing to petition a circuit court for mandatory injunctive 2209 relief to compel access to and require the provider to produce 2210 the documents, data, records, and other information requested by 2211 the office. The office may petition the circuit court in the 2212 county in which the facility is situated or the Circuit Court of 2213 Leon County to enforce this section At the time of the routine 2214 examination, the office shall determine if all disclosures 2215 required under this chapter have been made to the president or 2216 chair of the residents' council and the executive officer of the 2217 governing body of the provider.

(6) A representative of the provider must give a copy of the final examination report and corrective action plan, if one is required by the office, to the executive officer of the governing body of the provider within 60 days after issuance of the report.

(7) Unless a provider is impaired or subject to a
 regulatory action level event, any parent, subsidiary, or
 affiliate is not subject to examination by the office as part of

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2226	a routine examination. However, if a provider or facility relies
2227	on a contractual or financial relationship with a parent, a
2228	subsidiary, or an affiliate in order to meet the financial
2229	requirements of this chapter, the office may examine any parent,
2230	subsidiary, or affiliate that has a contractual or financial
2231	relationship with the provider or facility to the extent
2232	necessary to ascertain the financial condition of the provider.
2233	Section 26. Section 651.106, Florida Statutes, is amended
2234	to read:
2235	651.106 Grounds for discretionary refusal, suspension, or
2236	revocation of certificate of authority.—The office may deny <u>an</u>
2237	application or $_{m{ au}}$ suspend $_{m{ au}}$ or revoke the provisional certificate
2238	of authority or the certificate of authority of any applicant or
2239	provider if it finds that any one or more of the following
2240	grounds applicable to the applicant or provider exist:
2241	(1) Failure by the provider to continue to meet the
2242	requirements for the authority originally granted.
2243	(2) Failure by the provider to meet one or more of the
2244	qualifications for the authority specified by this chapter.
2245	(3) Material misstatement, misrepresentation, or fraud in
2246	obtaining the authority, or in attempting to obtain the same.
2247	(4) Demonstrated lack of fitness or trustworthiness.
2248	(5) Fraudulent or dishonest practices of management in the
2249	conduct of business.
2250	(6) Misappropriation, conversion, or withholding of
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2251 moneys.

(7) Failure to comply with, or violation of, any proper order or rule of the office or commission or violation of any provision of this chapter.

(8) The insolvent <u>or impaired</u> condition of the provider or the provider's being in such condition or using such methods and practices in the conduct of its business as to render its further transactions in this state hazardous or injurious to the public.

(9) Refusal by the provider to be examined or to produce its accounts, records, and files for examination, or refusal by any of its officers to give information with respect to its affairs or to perform any other legal obligation under this chapter when required by the office.

(10) Failure by the provider to comply with the requirements of s. 651.026 or s. 651.033.

(11) Failure by the provider to maintain escrow accountsor funds as required by this chapter.

(12) Failure by the provider to meet the requirements of this chapter for disclosure of information to residents concerning the facility, its ownership, its management, its development, or its financial condition or failure to honor its continuing care or continuing care at-home contracts.

(13) Any cause for which issuance of the license couldhave been refused had it then existed and been known to the

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2276	office.
2277	(14) Having been found guilty of, or having pleaded guilty
2278	or nolo contendere to, a felony in this state or any other
2279	state, without regard to whether a judgment or conviction has
2280	been entered by the court having jurisdiction of such cases.
2281	(15) In the conduct of business under the license,
2282	engaging in unfair methods of competition or in unfair or
2283	deceptive acts or practices prohibited under part IX of chapter
2284	626.
2285	(16) A pattern of bankrupt enterprises.
2286	(17) The ownership, control, or management of the
2287	organization includes any person:
2288	(a) Who is not reputable and of responsible character;
2289	(b) Who is so lacking in management expertise as to make
2290	the operation of the provider hazardous to potential and
2291	existing residents;
2292	(c) Who is so lacking in management experience, ability,
2293	and standing as to jeopardize the reasonable promise of
2294	successful operation;
2295	(d) Who is affiliated, directly or indirectly, through
2296	ownership or control, with any person or persons whose business
2297	operations are or have been marked by business practices or
2298	conduct that is detrimental to the public, contract holders,
2299	investors, or creditors, or by manipulation of assets, finances,
2300	or accounts or by bad faith; or

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2301 Whose business operations are or have been marked by (e) 2302 business practices or conduct that is detrimental to the public, 2303 contract holders, investors, or creditors, or by manipulation of 2304 assets, finances, or accounts or by bad faith. 2305 The provider has not filed a notice of change in (18) 2306 management, fails to remove a disapproved manager, or persists 2307 in appointing disapproved managers. 2308 2309 Revocation of a certificate of authority under this section does 2310 not relieve a provider from the provider's obligation to 2311 residents under the terms and conditions of any continuing care 2312 or continuing care at-home contract between the provider and residents or the provisions of this chapter. The provider shall 2313 2314 continue to file its annual statement and pay license fees to 2315 the office as required under this chapter as if the certificate 2316 of authority had continued in full force, but the provider shall 2317 not issue any new contracts. The office may seek an action in 2318 the Circuit Court of Leon County to enforce the office's order 2319 and the provisions of this section. 2320 Section 27. Section 651.1065, Florida Statutes, is created 2321 to read: 2322 651.1065 Soliciting or accepting new continuing care 2323 contracts by impaired or insolvent facilities or providers.-Regardless of whether delinquency proceedings as to a 2324 (1) 2325 continuing care facility have been or are to be initiated, a

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2326	proprietor, a general partner, a member, an officer, a director,
2327	a trustee, or a manager of a continuing care facility may not
2328	actively solicit, approve the solicitation or acceptance of, or
2329	accept new continuing care contracts in this state after the
2330	proprietor, general partner, member, officer, director, trustee,
2331	or manager knew, or reasonably should have known, that the
2332	continuing care facility was impaired or insolvent except with
2333	the written permission of the office. If the facility has
2334	declared bankruptcy, the bankruptcy court or trustee appointed
2335	by the court has jurisdiction over such matters. The office must
2336	approve or disapprove the continued marketing of new contracts
2337	within 15 days after receiving a request from a provider.
2338	(2) A proprietor, a general partner, a member, an officer,
2339	a director, a trustee, or a manager who violates this section
2340	commits a felony of the third degree, punishable as provided in
2341	<u>s. 775.082, s. 775.083, or s. 775.084.</u>
2342	Section 28. Subsections (1) and (3) of section 651.111,
2343	Florida Statutes, are amended to read:
2344	651.111 Requests for inspections
2345	(1) Any interested party may request an inspection of the
2346	records and related financial affairs of a provider providing
2347	care in accordance with <del>the provisions of</del> this chapter by
2348	transmitting to the office notice of an alleged violation of
2349	applicable requirements prescribed by statute or by rule,
2350	specifying to a reasonable extent the details of the alleged

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violation, which notice <u>must</u> shall be signed by the complainant.
As used in this section, the term "inspection" means an inquiry
into a provider's compliance with this chapter.

2354 Upon receipt of a complaint, the office shall make a (3) 2355 preliminary review to determine if the complaint alleges a 2356 violation of this chapter; and, unless the office determines 2357 that the complaint does not allege a violation of this chapter or is without any reasonable basis, the office shall make an 2358 2359 inspection. The office shall provide the complainant with a 2360 written acknowledgment of the complaint within 15 days after 2361 receipt by the office. The complainant shall be advised, within 2362 30 days after the receipt of the complaint by the office, of the office's determination that the complaint does not allege a 2363 2364 violation of this chapter, that the complaint is without any 2365 reasonable basis, or that the office will make an inspection. 2366 The notice must include an estimated timeframe for completing 2367 the inspection and a contact number. If the inspection is not 2368 completed within the estimated timeframe, the office must 2369 provide the complainant with a revised timeframe. Within 15 days 2370 after completing an inspection, the office shall provide the 2371 complainant and the provider a written statement specifying any 2372 violations of this chapter and any actions taken or that no such violation was found proposed course of action of the office. 2373 Section 29. Section 651.114, Florida Statutes, is amended 2374 2375 to read:

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2376	651.114 Delinquency proceedings; remedial rights
2370	(1) Upon determination by the office that a provider is
2378	not in compliance with this chapter, the office may notify the
2379	chair of the Continuing Care Advisory Council, who may assist
2380	the office in formulating a corrective action plan.
2381	(2) Within 30 days after a request by either the advisory
2382	council or the office, a provider shall make a plan for
2383	obtaining compliance or solvency available to the advisory
2384	council and the office, within 30 days after being requested to
2385	do so by the council, a plan for obtaining compliance or
2386	solvency.
2387	(3) Within 30 days after receipt of a plan for obtaining
2388	compliance or solvency, the office or, at the request of the
2389	office, notification, the advisory council shall:
2390	(a) Consider and evaluate the plan submitted by the
2391	provider.
2392	(b) Discuss the problem and solutions with the provider.
2393	(c) Conduct such other business as is necessary.
2394	(d) Report its findings and recommendations to the office,
2395	which may require additional modification of the plan.
2396	
2397	This subsection may not be construed to delay or prevent the
2398	office from taking any regulatory measures it deems necessary
2399	regarding the provider that submitted the plan.
2400	(4) If the financial condition of a continuing care
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2401 provider is impaired or is such that if not modified or 2402 corrected, its continued operation would result in insolvency, 2403 the office may direct the provider to formulate and file with 2404 the office a corrective action plan. If the provider fails to 2405 submit a plan within 30 days after the office's directive or 2406 submits a plan that is insufficient to correct the condition, 2407 the office may specify a plan and direct the provider to 2408 implement the plan. Before specifying a plan, the office may 2409 seek a recommended plan from the advisory council.

2410 <u>(5)</u>(4) After receiving approval of a plan by the office, 2411 the provider shall submit a progress report monthly to the 2412 advisory council or the office, or both, in a manner prescribed 2413 by the office. After 3 months, or at any earlier time deemed 2414 necessary, the council shall evaluate the progress by the 2415 provider and shall advise the office of its findings.

(6) (5) If Should the office finds find that sufficient 2416 2417 grounds exist for rehabilitation, liquidation, conservation, 2418 reorganization, seizure, or summary proceedings of an insurer as 2419 set forth in ss. 631.051, 631.061, and 631.071, the department 2420 office may petition for an appropriate court order or may pursue 2421 such other relief as is afforded in part I of chapter 631. 2422 Before invoking its powers under part I of chapter 631, the 2423 department office shall notify the chair of the advisory council. 2424

2425

(7) For purposes of s. 631.051, impairment of a provider

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2426	has the same meaning as the term "impaired" in s. 651.011.
2427	(8) (6) In the event an order of conservation,
2428	rehabilitation, liquidation, <u>or</u> conservation, reorganization,
2429	seizure <del>, or summary proceeding</del> has been entered against a
2430	provider, the department and office are vested with all of the
2431	powers and duties they have under <del>the provisions of</del> part I of
2432	chapter 631 in regard to delinquency proceedings of insurance
2433	companies. A provider shall give written notice of the
2434	proceeding to its residents within 3 business days after the
2435	initiation of a delinquency proceeding under chapter 631 and
2436	shall include a notice of the delinquency proceeding in any
2437	written materials provided to prospective residents
2438	(7) If the financial condition of the continuing care
2439	facility or provider is such that, if not modified or corrected,
2440	its continued operation would result in insolvency, the office
2441	may direct the provider to formulate and file with the office a
2442	corrective action plan. If the provider fails to submit a plan
2443	within 30 days after the office's directive or submits a plan
2444	that is insufficient to correct the condition, the office may
2445	specify a plan and direct the provider to implement the plan.
2446	(9) A provider subject to an order to show cause entered
2447	pursuant to chapter 631 must file its written response to the
2448	order, together with any defenses it may have to the
2449	department's allegations, according to the time periods
2450	specified in s. 631.031(3).

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2451 (10) A hearing held pursuant to chapter 631 to determine 2452 whether cause exists for the department to be appointed receiver 2453 must be held in accordance with the time period specified in s. 2454 631.031(4).

2455 (11) (a) (8) (a) The rights of the office described in this 2456 section are subordinate to the rights of a trustee or lender 2457 pursuant to the terms of a resolution, ordinance, loan 2458 agreement, indenture of trust, mortgage, lease, security 2459 agreement, or other instrument creating or securing bonds or 2460 notes issued to finance a facility, and the office, subject to 2461 the provisions of paragraph (c), may shall not exercise its 2462 remedial rights provided under this section and ss. 651.018, 2463 651.106, 651.108, and 651.116 with respect to a facility that is 2464 subject to a lien, mortgage, lease, or other encumbrance or 2465 trust indenture securing bonds or notes issued in connection 2466 with the financing of the facility, if the trustee or lender, by 2467 inclusion or by amendment to the loan documents or by a separate 2468 contract with the office, agrees that the rights of residents 2469 under a continuing care or continuing care at-home contract will 2470 be honored and will not be disturbed by a foreclosure or 2471 conveyance in lieu thereof as long as the resident:

Is current in the payment of all monetary obligations
 required by the contract;

2474 2. Is in compliance and continues to comply with all 2475 provisions of the contract; and

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2476 3. Has asserted no claim inconsistent with the rights of 2477 the trustee or lender.

2478 (b) This subsection does not require a trustee or lender 2479 to:

2480 1. Continue to engage in the marketing or resale of new 2481 continuing care or continuing care at-home contracts;

2482 2. Pay any rebate of entrance fees as may be required by a 2483 resident's continuing care or continuing care at-home contract 2484 as of the date of acquisition of the facility by the trustee or 2485 lender and until expiration of the period described in paragraph 2486 (d);

3. Be responsible for any act or omission of any owner or operator of the facility arising before the acquisition of the facility by the trustee or lender; or

4. Provide services to the residents to the extent that the trustee or lender would be required to advance or expend funds that have not been designated or set aside for such purposes.

(c) <u>If Should</u> the office <u>determines</u> <del>determine</del>, at any time</del> during the suspension of its remedial rights as provided in paragraph (a), that:

24971.The trustee or lender is not in compliance with2498paragraph (a); or that

2499 <u>2.</u> A lender or trustee has assigned or has agreed to 2500 assign all or a portion of a delinquent or defaulted loan to a

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2501	third party without the office's written consent $;_{ au}$
2502	3. The provider engaged in the misappropriation,
2503	conversion, or illegal commitment or withdrawal of minimum
2504	liquid reserve or escrowed funds required under this chapter;
2505	4. The provider refused to be examined by the office
2506	pursuant to s. 651.105(1); or
2507	5. The provider refused to produce any relevant accounts,
2508	records, and files requested as part of an examination,
2509	
2510	the office shall notify the trustee or lender in writing of its
2511	determination, setting forth the reasons giving rise to the
2512	determination and specifying those remedial rights afforded to
2513	the office which the office shall then reinstate.
2514	(d) Upon acquisition of a facility by a trustee or lender
2515	and evidence satisfactory to the office that the requirements of
2516	paragraph (a) have been met, the office shall issue a 90-day
2517	temporary certificate of authority granting the trustee or
2518	lender the authority to engage in the business of providing
2519	continuing care or continuing care at-home and to issue
2520	continuing care or continuing care at-home contracts subject to
2521	the office's right to immediately suspend or revoke the
2522	temporary certificate of authority if the office determines that
2523	any of the grounds described in s. 651.106 apply to the trustee
2524	or lender or that the terms of the contract used as the basis
2525	for the issuance of the temporary certificate of authority by
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2526	the office have not been or are not being met by the trustee or
2527	lender since the date of acquisition.
2528	Section 30. Section 651.1141, Florida Statutes, is created
2529	to read:
2530	651.1141 Immediate final orders
2531	(1) The Legislature finds that the following actions
2532	constitute an imminent and immediate threat to the public
2533	health, safety, and welfare of the residents of this state:
2534	(a) The installation of a general partner of a provider or
2535	assumption of ownership or possession or control of 10 percent
2536	or more of a provider's assets in violation of s. 651.024 or s.
2537	<u>651.0245;</u>
2538	(b) The removal or commitment of 10 percent or more of the
2539	required minimum liquid reserve funds in violation of s.
2540	<u>651.035; or</u>
2541	(c) The assumption of control over a facility's operations
2542	in violation of s. 651.043.
2543	(2) If it finds that a person or entity is engaging or has
2544	engaged in one or more of the above activities, the office may,
2545	pursuant to s. 120.569, issue an immediate final order:
2546	(a) Directing that such person or entity cease and desist
2547	that activity; or
2548	(b) Suspending the certificate of authority of the
2549	facility.
2550	Section 31. Subsection (1) of section 651.121, Florida
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2551	Statutes, is amended to read:
2552	651.121 Continuing Care Advisory Council
2553	(1) The Continuing Care Advisory Council to the office is
2554	created consisting of 10 members <del>who are residents of this state</del>
2555	appointed by the Governor and geographically representative of
2556	this state. Three members shall be <u>representatives</u>
2557	administrators of facilities that hold valid certificates of
2558	authority under this chapter and <del>shall</del> have been actively
2559	engaged in the offering of continuing care contracts in this
2560	state for 5 years before appointment. The remaining members
2561	include:
2562	(a) A representative of the business community whose
2563	expertise is in the area of management.
2564	(b) A representative of the financial community who is not
2565	a facility owner or administrator.
2566	(c) A certified public accountant.
2567	(d) An attorney.
2568	(d) (e) Four Three residents who hold continuing care or
2569	continuing care at-home contracts with a facility certified in
2570	this state.
2571	Section 32. Subsections (1) and (4) of section 651.125,
2572	Florida Statutes, are amended to read:
2573	651.125 Criminal penalties; injunctive relief
2574	(1) Any person who maintains, enters into, or, as manager
2575	or officer or in any other administrative capacity, assists in

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2576 entering into, maintaining, or performing any continuing care or 2577 continuing care at-home contract subject to this chapter without 2578 doing so in pursuance of a valid provisional certificate of 2579 authority or certificate of authority or renewal thereof, as 2580 contemplated by or provided in this chapter, or who otherwise 2581 violates any provision of this chapter or rule adopted in 2582 pursuance of this chapter, commits a felony of the third degree, 2583 punishable as provided in s. 775.082 or s. 775.083. Each 2584 violation of this chapter constitutes a separate offense.

(4) Any action brought by the office against a provider shall not abate by reason of a sale or other transfer of ownership of the facility used to provide care, which provider is a party to the action, except with the express written consent of the director of the office.

2590 Section 33. Except as otherwise expressly provided in this 2591 act and except for this section, which shall take effect July 1, 2592 2019, this act shall take effect January 1, 2020.

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