1	A bill to be entitled
2	An act relating to continuing care contracts; amending
3	s. 651.011, F.S.; adding and revising definitions;
4	amending s. 651.012, F.S.; conforming a cross-
5	reference; deleting an obsolete date; amending s.
6	651.013, F.S.; adding certain Florida Insurance Code
7	provisions to the Office of Insurance Regulation's
8	authority to regulate providers of continuing care and
9	continuing care at-home; amending s. 651.019, F.S.;
10	revising requirements for providers and facilities
11	relating to financing and refinancing transactions;
12	amending s. 651.021, F.S.; conforming provisions to
13	changes made by the act; creating s. 651.0215, F.S.;
14	specifying conditions, requirements, procedures, and
15	prohibitions relating to consolidated applications for
16	provisional certificates of authority and for
17	certificates of authority and to the office's review
18	of such applications; specifying conditions under
19	which a provider is entitled to secure the release of
20	certain escrowed funds; providing construction;
21	amending s. 651.022, F.S.; revising and specifying
22	requirements, procedures, and prohibitions relating to
23	applications for provisional certificates of authority
24	and to the office's review of such applications;
25	amending s. 651.023, F.S.; revising and specifying

Page 1 of 104

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26 requirements, procedures, and prohibitions relating to applications for certificates of authority and to the 27 28 office's review of such applications; conforming 29 provisions to changes made by the act; amending s. 30 651.024, F.S.; revising requirements for certain 31 persons relating to provider acquisitions; providing 32 standing to the office to petition a circuit court in 33 certain proceedings; creating s. 651.0245, F.S.; specifying procedures, requirements, and a prohibition 34 35 relating to an application for the simultaneous 36 acquisition of a facility and issuance of a 37 certificate of authority and to the office's review of such application; specifying rulemaking requirements 38 39 and authority of the Financial Services Commission; providing standing to the office to petition a circuit 40 41 court in certain proceedings; specifying procedures 42 for rebutting a presumption of control; creating s. 43 651.0246, F.S.; specifying requirements, conditions, 44 procedures, and prohibitions relating to provider applications to commence construction or marketing for 45 expansions of certificated facilities and to the 46 47 office's review of such applications; defining the 48 term "existing units"; specifying escrow requirements for certain moneys; specifying conditions under which 49 50 providers are entitled to secure release of such

# Page 2 of 104

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51 moneys; providing applicability and construction; amending s. 651.026, F.S.; revising requirements for 52 53 annual reports filed by providers with the office; 54 revising the commission's rulemaking authority; 55 requiring the office to annually publish a specified 56 industry report; amending s. 651.0261, F.S.; requiring 57 providers to file quarterly unaudited financial 58 statements; providing an exception for filing a 59 certain quarterly statement; revising information that the office may require providers to file and the 60 circumstances under which such information must be 61 filed; revising the commission's rulemaking authority; 62 amending s. 651.028, F.S.; specifying applicability of 63 64 certain accreditations of providers or facilities; deleting the authority of the office to waive 65 requirements for accredited facilities; providing that 66 67 the commission, rather than the office, must make 68 certain findings; amending s. 651.033, F.S.; revising 69 applicability of escrow requirements; revising 70 requirements for escrow accounts and agreements; 71 revising the office's authority to allow a withdrawal of a specified percentage of the required minimum 72 liquid reserve; revising applicability of requirements 73 74 relating to the deposit of certain funds in escrow 75 accounts; prohibiting an escrow agent, except under

Page 3 of 104

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76 certain circumstances, from releasing or allowing the 77 transfer of funds; creating s. 651.034, F.S.; 78 specifying requirements for the office if a regulatory 79 action level event occurs; specifying requirements for 80 corrective action plans; authorizing the office to use members of the Continuing Care Advisory Council and to 81 82 retain consultants for certain purposes; requiring affected providers to bear costs and expenses relating 83 to such consultants; specifying requirements for, and 84 85 authorized actions of, the office and the Department 86 of Financial Services if an impairment occurs; 87 providing construction; authorizing the office to exempt a provider from certain requirements for a 88 89 certain timeframe; authorizing the commission to adopt rules; amending s. 651.035, F.S.; revising minimum 90 liquid reserve requirements for providers; specifying 91 92 requirements, limitations, and procedures for a 93 provider's withdrawal of funds held in escrow and the 94 office's review of certain requests for withdrawal; 95 authorizing the office to order certain transfers 96 under certain circumstances; requiring facilities to annually file with the office a minimum liquid reserve 97 98 calculation; requiring increases in the minimum liquid reserve to be funded within a certain timeframe; 99 100 requiring providers to fund shortfalls in minimum

# Page 4 of 104

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101 liquid reserves under certain circumstances within a 102 certain timeframe; creating s. 651.043, F.S.; 103 specifying requirements for certain management company 104 contracts; specifying requirements, procedures, and authorized actions relating to changes in provider 105 106 management and to the office's review of such changes; 107 requiring that disapproved management be removed 108 within a certain timeframe; authorizing the office to 109 take certain disciplinary actions under certain 110 circumstances; requiring providers to immediately 111 remove management under certain circumstances; 112 amending s. 651.051, F.S.; revising requirements for 113 the maintenance of provider records and assets; 114 amending s. 651.055, F.S.; revising a required 115 statement in continuing care contracts; amending s. 116 651.057, F.S.; conforming provisions to changes made 117 by the act; amending s. 651.071, F.S.; specifying the 118 priority of continuing care contracts and continuing 119 care at-home contracts in receivership or liquidation proceedings against a provider; amending s. 651.091, 120 121 F.S.; revising requirements for continuing care 122 facilities relating to posting or providing notices; 123 amending s. 651.095, F.S.; adding terms to a list of prohibited terms in certain advertisements; amending 124 125 s. 651.105, F.S.; adding a certain Florida Insurance

# Page 5 of 104

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126 Code provision to the office's authority to examine 127 certain providers and applicants; authorizing the 128 office to examine records for specified purposes; 129 requiring providers to respond to the office's written 130 correspondence and to provide certain information; 131 providing standing to the office to petition certain 132 circuit courts for certain relief; revising, and 133 specifying limitations on, the office's examination 134 authority; amending s. 651.106, F.S.; authorizing the 135 office to deny applications on specified grounds; adding and revising grounds for suspension or 136 137 revocation of provisional certificates of authority 138 and certificates of authority; creating s. 651.1065, 139 F.S.; prohibiting certain actions by certain persons 140 of an impaired or insolvent continuing care facility; 141 providing that bankruptcy courts or trustees have jurisdiction over certain matters; requiring the 142 143 office to approve or disapprove the continued 144 marketing of new contracts within a certain timeframe; providing a criminal penalty; amending s. 651.111, 145 F.S.; defining the term "inspection"; revising 146 147 procedures and requirements relating to requests for inspections to the office; amending s. 651.114, F.S.; 148 revising and specifying requirements, procedures, and 149 150 authorized actions relating to providers' corrective

# Page 6 of 104

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151	action plans; providing construction; revising and
152	specifying requirements and procedures relating to
153	delinquency proceedings against a provider; revising
154	circumstances under which the office must provide a
155	certain notice to trustees or lenders; creating s.
156	651.1141, F.S.; providing legislative findings;
157	authorizing the office to issue certain immediate
158	final orders under certain circumstances; amending s.
159	651.121, F.S.; revising the composition of the
160	Continuing Care Advisory Council; amending s. 651.125,
161	F.S.; revising a prohibition to include certain
162	actions performed without a valid provisional
163	certificate of authority; providing effective dates.
164	
165	Be It Enacted by the Legislature of the State of Florida:
166	
167	Section 1. Section 651.011, Florida Statutes, is amended
168	to read:
169	651.011 Definitions.—As used in this chapter, the term:
170	(1) "Actuarial opinion" means an opinion issued by an
171	actuary in accordance with Actuarial Standards of Practice No. 3
172	for Continuing Care Retirement Communities, Revised Edition,
173	effective May 1, 2011.
174	(2) "Actuarial study" means an analysis prepared for an
175	individual facility, or consolidated for multiple facilities,
	Page 7 of 104

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176 for either a certified provider, as of a current valuation date 177 or the most recent fiscal year, or for an applicant, as of a 178 projected future valuation date, which includes an actuary's 179 opinion as to whether such provider or applicant is in 180 satisfactory actuarial balance in accordance with Actuarial 181 Standards of Practice No. 3 for Continuing Care Retirement 182 Communities, Revised Edition, effective May 1, 2011.

183 <u>(3) "Actuary" means an individual who is qualified to sign</u> 184 <u>an actuarial opinion in accordance with the American Academy of</u> 185 <u>Actuaries' qualification standards and who is a member in good</u> 186 <u>standing of the American Academy of Actuaries.</u>

187 <u>(4)(1)</u> "Advertising" means the dissemination of written, 188 visual, or electronic information by a provider, or any person 189 affiliated with or controlled by a provider, to potential 190 residents or their representatives for the purpose of inducing 191 such persons to subscribe to or enter into a contract for 192 continuing care or continuing care at-home.

193 <u>(5)(2)</u> "Continuing care" or "care" means, pursuant to a 194 contract, furnishing shelter and nursing care or personal 195 services to a resident who resides in a facility, whether such 196 nursing care or personal services are provided in the facility 197 or in another setting designated in the contract for continuing 198 care, by an individual not related by consanguinity or affinity 199 to the resident, upon payment of an entrance fee.

200

(6) (3) "Continuing Care Advisory Council" or "advisory

### Page 8 of 104

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council" means the council established in s. 651.121. 201 (7) (4) "Continuing care at-home" means, pursuant to a 202 203 contract other than a contract described in subsection (5)  $\frac{(2)}{(2)}$ , 204 furnishing to a resident who resides outside the facility the 205 right to future access to shelter and nursing care or personal 206 services, whether such services are provided in the facility or 207 in another setting designated in the contract, by an individual 208 not related by consanguinity or affinity to the resident, upon 209 payment of an entrance fee. 210 (8) "Controlling company" means any corporation, trust, or association that directly or indirectly owns 25 percent or more 211 212 of: 213 The voting securities of one or more providers that (a) 214 are stock corporations; or The ownership interest of one or more providers that 215 (b) 216 are not stock corporations. 217 "Corrective order" means an order issued by the office (9) 218 which specifies corrective actions that the office determines 219 are required in accordance with this chapter or commission rule. 220 (10) "Days cash on hand" means the quotient obtained by 221 dividing the value of paragraph (a) by the value of paragraph 222 (b). (a) 223 The sum of unrestricted cash, unrestricted short-term 224 and long-term investments, provider restricted funds, and the 225 minimum liquid reserve as of the reporting date.

# Page 9 of 104

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226 Operating expenses less depreciation, amortization, (b) 227 and other noncash expenses and nonoperating losses divided by 228 365. Operating expenses, depreciation, amortization, and other 229 noncash expenses and nonoperating losses are each the sum of 230 their respective values over the 12-month period ending on the 231 reporting date. 232 233 With prior written approval of the office, a demand note or 234 other parental guarantee may be considered a short-term or long-235 term investment for the purposes of paragraph (a). However, the 236 total of all demand notes issued by the parent may not, at any 237 time, be more than the sum of unrestricted cash and unrestricted 238 short-term and long-term investments held by the parent. 239 (11)"Debt service coverage ratio" means the quotient 240 obtained by dividing the value of paragraph (a) by the value of 241 paragraph (b). 242 The sum of total expenses less interest expense on the (a) 243 debt facility, depreciation, amortization, and other noncash 244 expense and nonoperating losses, subtracted from the sum of 245 total revenues, excluding noncash revenues and nonoperating gains, and gross entrance fees received less earned entrance 246 247 fees and refunds paid. Expenses, interest expense on the debt facility, depreciation, amortization, and other noncash expense 248 249 and nonoperating losses, revenues, noncash revenues, 250 nonoperating gains, gross entrance fees, earned entrance fees,

Page 10 of 104

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251 and refunds are each the sum of their respective values over the 252 12-month period ending on the reporting date. 253 Total annual principal and interest expense due on the (b) 254 debt facility over the 12-month period ending on the reporting date. For the purposes of this paragraph, principal excludes any 255 256 balloon principal payment amounts, and interest expense due is 257 the sum of the interest over the 12-month period ending on the 258 reporting date. (12) "Department" means the Department of Financial 259 260 Services. 261 (13) (5) "Entrance fee" means an initial or deferred 262 payment of a sum of money or property made as full or partial 263 payment for continuing care or continuing care at-home. An 264 accommodation fee, admission fee, member fee, or other fee of 265 similar form and application are considered to be an entrance 266 fee. 267 (14) (6) "Facility" means a place where continuing care is 268 furnished and may include one or more physical plants on a 269 primary or contiguous site or an immediately accessible site. As 270 used in this subsection, the term "immediately accessible site" 271 means a parcel of real property separated by a reasonable 272 distance from the facility as measured along public thoroughfares, and the term "primary or contiguous site" means 273 274 the real property contemplated in the feasibility study required

275 by this chapter.

Page 11 of 104

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276	(7) "Generally accepted accounting principles" means those
277	accounting principles and practices adopted by the Financial
278	Accounting Standards Board and the American Institute of
279	Certified Public Accountants, including Statement of Position
280	90-8 with respect to any full year to which the statement
281	applies.
282	(15) "Impaired" or "impairment" means that either of the
283	following has occurred:
284	(a) A provider has failed to maintain its minimum liquid
285	reserve as required under s. 651.035, unless the provider has
286	received prior written approval from the office for a withdrawal
287	pursuant to s. 651.035(6) and is compliant with the approved
288	payment schedule.
289	(b) Beginning January 1, 2021:
290	1. For a provider with mortgage financing from a third-
291	party lender or a public bond issue, the provider's debt service
292	coverage ratio is less than 1.00:1 and the provider's days cash
293	on hand is less than 90; or
294	2. For a provider without mortgage financing from a third-
295	party lender or public bond issue, the provider's days cash on
296	hand is less than 90.
297	
298	If the provider is a member of an obligated group having cross-
299	collateralized debt, the obligated group's debt service coverage
300	ratio and days cash on hand must be used to determine if the

Page 12 of 104

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301 provider is impaired.

302 (16)(8) "Insolvency" means the condition in which <u>a</u> the 303 provider is unable to pay its obligations as they come due in 304 the normal course of business.

305 (17)(9) "Licensed" means that <u>a</u> the provider has obtained 306 a certificate of authority from the <u>office</u> department.

307 <u>(18) "Manager," "management," or "management company"</u> 308 <u>means a person who administers the day-to-day business</u> 309 <u>operations of a facility for a provider, subject to the</u> 310 policies, directives, and oversight of the provider.

311 <u>(19)(10)</u> "Nursing care" means those services or acts 312 rendered to a resident by an individual licensed or certified 313 pursuant to chapter 464.

314 <u>(20) "Obligated group" means one or more entities that</u> 315 jointly agree to be bound by a financing structure containing 316 security provisions and covenants applicable to the group. For 317 the purposes of this subsection, debt issued under such a 318 financing structure must be a joint and several obligation of 319 each member of the group.

320 (21) "Occupancy" means the total number of occupied 321 independent living units, assisted living units, and skilled 322 nursing beds in a facility divided by the total number of units 323 and beds in that facility, excluding units and beds that are 324 unavailable to market or that are reserved by prospective

325 <u>residents.</u>

Page 13 of 104

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326 (22)(11) "Personal services" has the same meaning as in s. 327 429.02.

328 (23) (12) "Provider" means the owner or operator, whether a 329 natural person, partnership or other unincorporated association, 330 however organized, trust, or corporation, of an institution, 331 building, residence, or other place, whether operated for profit 332 or not, which owner or operator provides continuing care or 333 continuing care at-home for a fixed or variable fee, or for any 334 other remuneration of any type, whether fixed or variable, for 335 the period of care, payable in a lump sum or lump sum and 336 monthly maintenance charges or in installments. The term does 337 not apply to an entity that has existed and continuously 338 operated a facility located on at least 63 acres in this state 339 providing residential lodging to members and their spouses for 340 at least 66 years on or before July 1, 1989, and has the 341 residential capacity of 500 persons, is directly or indirectly 342 owned or operated by a nationally recognized fraternal 343 organization, is not open to the public, and accepts only its 344 members and their spouses as residents.

345 <u>(24) (13)</u> "Records" means <u>all documents, correspondence,</u> 346 <u>and the permanent financial, directory, and personnel</u> 347 information and data maintained by a provider pursuant to this 348 chapter, regardless of the physical form, characteristics, or 349 means of transmission.

350

(25) "Regulatory action level event" means that any two of

Page 14 of 104

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351 the following have occurred:

352 The provider's debt service coverage ratio is less (a) 353 than the greater of the minimum ratio specified in the 354 provider's bond covenants or lending agreement for long-term 355 financing or 1.20:1 as of the most recent annual report filed 356 with the office pursuant to s. 651.026, or, if the provider does 357 not have a debt service coverage ratio required by its lending 358 institution, the provider's debt service coverage ratio is less 359 than 1.20:1 as of the most recent annual report filed with the 360 office pursuant to s. 651.026. If the provider is a member of an 361 obligated group having cross-collateralized debt, the obligated 362 group's debt service coverage ratio must be used as the 363 provider's debt service coverage ratio.

364 The provider's days cash on hand is less than the (b) 365 greater of the minimum number of days cash on hand specified in 366 the provider's bond covenants or lending agreement for long-term 367 financing or 100 days. If the provider does not have a days cash 368 on hand required by its lending institution, the days cash on 369 hand may not be less than 100 as of the most recent annual 370 report filed with the office pursuant to s. 651.026. If the 371 provider is a member of an obligated group having cross-372 collateralized debt, the days cash on hand of the obligated 373 group must be used as the provider's days cash on hand. 374 (C) The occupancy of the provider's facility is less than 375 80 percent averaged over the 12-month period immediately

Page 15 of 104

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376 preceding the annual report filed with the office pursuant to s. 377 651.026.

378 <u>(26)(14)</u> "Resident" means a purchaser of, a nominee of, or 379 a subscriber to a continuing care or continuing care at-home 380 contract. Such contract does not give the resident a part 381 ownership of the facility in which the resident is to reside, 382 unless expressly provided in the contract.

383 <u>(27)(15)</u> "Shelter" means an independent living unit, room, 384 apartment, cottage, villa, personal care unit, nursing bed, or 385 other living area within a facility set aside for the exclusive 386 use of one or more identified residents.

387 Section 2. Section 651.012, Florida Statutes, is amended 388 to read:

389 651.012 Exempted facility; written disclosure of 990 exemption.—Any facility exempted under ss. 632.637(1)(e) and 991 <u>651.011(23)</u> <del>651.011(12)</del> must provide written disclosure of such 992 exemption to each person admitted to the facility <del>after October</del> 993 <del>1, 1996</del>. This disclosure must be written using language likely 994 to be understood by the person and must briefly explain the 995 exemption.

396 Section 3. Subsection (2) of section 651.013, Florida 397 Statutes, is amended to read:

398 651.013 Chapter exclusive; applicability of other laws.399 (2) In addition to other applicable provisions cited in
400 this chapter, the office has the authority granted under ss.

# Page 16 of 104

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401 624.302, and 624.303, 624.307-624.312, 624.318 624.308-624.312, 402 624.319(1)-(3), 624.320, 624.321 624.320-624.321, 624.324, and 403 624.34, and 624.422 of the Florida Insurance Code to regulate 404 providers of continuing care and continuing care at-home. 405 Section 4. Section 651.019, Florida Statutes, is amended 406 to read: 407 651.019 New financing, additional financing, or 408 refinancing.-(1) (a) A provider shall provide a written general outline 409 410 of the amount and the anticipated terms of any new financing or 411 refinancing, and the intended use of proceeds, to the residents' 412 council at least 30 days before the closing date of the 413 financing or refinancing transaction. If there is a material 414 change in the noticed information, a provider shall provide an 415 updated notice to the residents' council within 10 business days 416 after the provider becomes aware of such change. 417 (b) If the facility does not have a residents' council, the facility must make available, in the same manner as other 418 419 community notices, the information required under paragraph (a) 420 After issuance of a certificate of authority, the provider shall 421 submit to the office a general outline, including intended use 422 of proceeds, with respect to any new financing, additional financing, or refinancing at least 30 days before the closing 423 424 date of such financing transaction. (2) Within 30 days after the closing date of such 425

Page 17 of 104

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426 financing or refinancing transaction, The provider shall furnish 427 any information the office may reasonably request in connection 428 with any new financing, additional financing, or refinancing, 429 including, but not limited to, the financing agreements and any 430 related documents, escrow or trust agreements, and statistical 431 or financial data. the provider shall also submit to the office 432 copies of executed financing documents, escrow or trust 433 agreements prepared in support of such financing or refinancing transaction, and a copy of all documents required to be 434 435 submitted to the residents' council under paragraph (1)(a) within 30 days after the closing date. 436

437 Section 5. Section 651.021, Florida Statutes, is amended 438 to read:

439

651.021 Certificate of authority required.-

440 (1) A No person may not engage in the business of providing continuing care, issuing contracts for continuing care 441 442 or continuing care at-home, or constructing a facility for the purpose of providing continuing care in this state without a 443 444 certificate of authority obtained from the office as provided in 445 this chapter. This section subsection does not prohibit the preparation of a construction site or construction of a model 446 447 residence unit for marketing purposes, or both. The office may allow the purchase of an existing building for the purpose of 448 providing continuing care if the office determines that the 449 450 purchase is not being made to circumvent the prohibitions in

# Page 18 of 104

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451 this section.

452 (2) Written approval must be obtained from the office
453 before commencing construction or marketing for an expansion of
454 a certificated facility equivalent to the addition of at least
455 20 percent of existing units or 20 percent or more in the number
456 of continuing care at-home contracts. This provision does not
457 apply to construction for which a certificate of need from the
458 Agency for Health Care Administration is required.

459 (a) For providers that offer both continuing care and 460 continuing care at-home, the 20 percent is based on the total of 461 both existing units and existing contracts for continuing care 462 at-home. For purposes of this subsection, an expansion includes 463 increases in the number of constructed units or continuing care 464 at-home contracts or a combination of both.

465 (b) The application for such approval shall be on forms 466 adopted by the commission and provided by the office. The 467 application must include the feasibility study required by s. 468 651.022(3) or s. 651.023(1)(b) and such other information as required by s. 651.023. If the expansion is only for continuing 469 care at-home contracts, an actuarial study prepared by an 470 471 independent actuary in accordance with standards adopted by the 472 American Academy of Actuaries which presents the financial impact of the expansion may be substituted for the feasibility 473 474 study. 475 (c) In determining whether an expansion should be

Page 19 of 104

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476 approved, the office shall use the criteria provided in ss. 477 651.022(6) and 651.023(4). 478 Section 6. Section 651.0215, Florida Statutes, is created 479 to read: 480 651.0215 Consolidated application for a provisional 481 certificate of authority and a certificate of authority; 482 required restrictions on use of entrance fees.-483 (1) For an applicant to qualify for a certificate of 484 authority without first obtaining a provisional certificate of 485 authority, all of the following conditions must be met: 486 (a) All reservation deposits and entrance fees must be 487 placed in escrow in accordance with s. 651.033. The applicant 488 may not use or pledge any part of an initial entrance fee for 489 the construction or purchase of the facility or as security for 490 long-term financing. 491 The reservation deposit may not exceed the lesser of (b) 492 \$40,000 or 10 percent of the then-current fee for the unit 493 selected by a resident and must be refundable at any time before 494 the resident takes occupancy of the selected unit. 495 (c) The resident contract must state that collection of 496 the balance of the entrance fee is to occur after the resident 497 is notified that his or her selected unit is available for 498 occupancy and on or before the occupancy date. 499 (2) The consolidated application must be on a form 500 prescribed by the commission and must contain all of the

Page 20 of 104

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501 following information: 502 All of the information required under s. 651.022(2). (a) 503 A feasibility study prepared by an independent (b) consultant which contains all of the information required by s. 504 505 651.022(3) and financial forecasts or projections prepared in 506 accordance with standards adopted by the American Institute of 507 Certified Public Accountants or in accordance with standards for 508 feasibility studies for continuing care retirement communities 509 adopted by the Actuarial Standards Board. 1. The feasibility study must take into account project 510 511 costs, actual marketing results to date and marketing 512 projections, resident fees and charges, competition, resident 513 contract provisions, and other factors that affect the 514 feasibility of operating the facility. 515 2. If the feasibility study is prepared by an independent 516 certified public accountant, it must contain an examination 517 report, or a compilation report acceptable to the office, 518 containing a financial forecast or projections for the first 5 519 years of operations which take into account an actuary's 520 mortality and morbidity assumptions as the study relates to turnover, rates, fees, and charges. If the study is prepared by 521 an independent consulting actuary, it must contain mortality and 522 523 morbidity assumptions as it relates to turnover, rates, fees, 524 and charges and an actuary's signed opinion that the project as 525 proposed is feasible and that the study has been prepared in

Page 21 of 104

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526 accordance with Actuarial Standards of Practice No. 3 for 527 Continuing Care Retirement Communities, Revised Edition, 528 effective May 1, 2011. 529 Documents evidencing that commitments have been (C) 530 secured for construction financing and long-term financing or 531 that a documented plan acceptable to the office has been adopted 532 by the applicant for long-term financing. 533 Documents evidencing that all conditions of the lender (d) have been satisfied to activate the commitment to disburse 534 535 funds, other than the obtaining of the certificate of authority, 536 the completion of construction, or the closing of the purchase 537 of realty or buildings for the facility. 538 (e) Documents evidencing that the aggregate amount of 539 entrance fees received by or pledged to the applicant, plus 540 anticipated proceeds from any long-term financing commitment and 541 funds from all other sources in the actual possession of the 542 applicant, equal at least 100 percent of the aggregate cost of 543 constructing or purchasing, equipping, and furnishing the 544 facility plus 100 percent of the anticipated startup losses of 545 the facility. 546 (f) A complete audited financial report of the applicant, 547 prepared by an independent certified public accountant in 548 accordance with generally accepted accounting principles, as of 549 the date the applicant commenced business operations or for the 550 fiscal year that ended immediately preceding the date of

Page 22 of 104

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551 application, whichever is later; and complete unaudited 552 quarterly financial statements attested to by the applicant 553 after the date of the last audit. 554 Documents evidencing that the applicant will be able (g) 555 to comply with s. 651.035. 556 (h) Such other reasonable data, financial statements, and 557 pertinent information as the commission or office may require 558 with respect to the applicant or the facility to determine the 559 financial status of the facility and the management capabilities 560 of its managers and owners. 561 562 If any material change occurs in the facts set forth in an 563 application filed with the office pursuant to this subsection, 564 an amendment setting forth such change must be filed with the 565 office within 10 business days after the applicant becomes aware 566 of such change, and a copy of the amendment must be sent by 567 registered mail to the principal office of the facility and to 568 the principal office of the controlling company. 569 (3) If an applicant has or proposes to have more than one 570 facility offering continuing care or continuing care at-home, a 571 separate certificate of authority must be obtained for each 572 facility. (4) Within 45 days after receipt of the information 573 required under subsection (2), the office shall examine the 574 575 information and notify the applicant in writing, specifically

Page 23 of 104

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576 requesting any additional information that the office is 577 authorized to require. An application is deemed complete when 578 the office receives all requested information and the applicant 579 corrects any error or omission of which the applicant was timely 580 notified or when the time for such notification has expired. 581 Within 15 days after receipt of all of the requested additional 582 information, the office shall notify the applicant in writing 583 that all of the requested information has been received and that 584 the application is deemed complete as of the date of the notice. 585 Failure to notify the applicant in writing within the 15-day 586 period constitutes acknowledgment by the office that it has 587 received all requested additional information, and the 588 application is deemed complete for purposes of review on the 589 date the applicant files all of the required additional 590 information. 591 (5) Within 45 days after an application is deemed complete 592 as set forth in subsection (4) and upon completion of the 593 remaining requirements of this section, the office shall 594 complete its review and issue or deny a certificate of authority 595 to the applicant. If a certificate of authority is denied, the 596 office shall notify the applicant in writing, citing the specific failures to satisfy this chapter, and the applicant is 597 598 entitled to an administrative hearing pursuant to chapter 120. 599 (6) The office shall issue a certificate of authority upon 600 determining that the applicant meets all of the requirements of

Page 24 of 104

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601	law and has submitted all of the information required under this
602	section, that all escrow requirements have been satisfied, and
603	that the fees prescribed in s. 651.015(2) have been paid.
604	(7) The issuance of a certificate of authority entitles
605	the applicant to begin construction and collect reservation
606	deposits and entrance fees from prospective residents. The
607	reservation contract must state the cancellation policy and the
608	terms of the continuing care contract. All or any part of an
609	entrance fee or reservation deposit collected must be placed in
610	an escrow account or on deposit with the department pursuant to
611	<u>s. 651.033.</u>
612	(8) The provider is entitled to secure release of the
613	moneys held in escrow within 7 days after the office receives an
614	affidavit from the provider, along with appropriate
615	documentation to verify, and notification is provided to the
616	escrow agent by certified mail, that all of the following
617	conditions have been satisfied:
618	(a) A certificate of occupancy has been issued.
619	(b) Payment in full has been received for at least 70
620	percent of the total units of a phase or of the total of the
621	combined phases constructed. If a provider offering continuing
622	care at-home is applying for a release of escrowed entrance
623	fees, the same minimum requirement must be met for the
624	continuing care contracts and for the continuing care at-home
625	contracts independently of each other.
	Page 25 of 10/

Page 25 of 104

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626 The provider has evidence of sufficient funds to meet (C) 627 the requirements of s. 651.035, which may include funds 628 deposited in the initial entrance fee account. 629 Documents evidencing the intended application of the (d) 630 proceeds upon release and documents evidencing that the entrance fees, when released, will be applied as represented to the 631 632 office. 633 Notwithstanding chapter 120, only the provider, the escrow 634 635 agent, and the office have a substantial interest in any office 636 decision regarding release of escrow funds in any proceedings under chapter 120 or this chapter. 637 638 The office may not approve any application that (9) 639 includes in the plan of financing any encumbrance of the 640 operating reserves or renewal and replacement reserves required 641 by this chapter. 642 (10) The office may not issue a certificate of authority 643 for a facility that does not have a component that is to be 644 licensed pursuant to part II of chapter 400 or part I of chapter 645 429, or that does not offer personal services or nursing 646 services through written contractual agreement. A written 647 contractual agreement must be disclosed in the contract for 648 continuing care or continuing care at-home and is subject to s. 649 651.1151. 650 Section 7. Subsections (2), (3), (6), and (8) of section Page 26 of 104

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651 651.022, Florida Statutes, are amended, and subsection (5) of 652 that section is republished, to read:

653 651.022 Provisional certificate of authority; 654 application.-

655 (2) The application for a provisional certificate of 656 authority must shall be on a form prescribed by the commission 657 and must shall contain the following information:

658 If the applicant or provider is a corporation, a copy (a) of the articles of incorporation and bylaws; if the applicant or 659 provider is a partnership or other unincorporated association, a 660 661 copy of the partnership agreement, articles of association, or 662 other membership agreement; and, if the applicant or provider is 663 a trust, a copy of the trust agreement or instrument.

664

(b) The full names, residences, and business addresses of: 665 The proprietor, if the applicant or provider is an 1. 666 individual.

667 2. Every partner or member, if the applicant or provider 668 is a partnership or other unincorporated association, however 669 organized, having fewer than 50 partners or members, together 670 with the business name and address of the partnership or other 671 organization.

672 The principal partners or members, if the applicant or 3. provider is a partnership or other unincorporated association, 673 674 however organized, having 50 or more partners or members, together with the business name and business address of the 675

# Page 27 of 104

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676 partnership or other organization. If such unincorporated 677 organization has officers and a board of directors, the full 678 name and business address of each officer and director may be 679 set forth in lieu of the full name and business address of its 680 principal members.

681 4. The corporation and each officer and director thereof,682 if the applicant or provider is a corporation.

683 5. Every trustee and officer, if the applicant or provider684 is a trust.

685 6. The manager, whether an individual, corporation,686 partnership, or association.

687 7. Any stockholder holding at least a 10 percent interest
688 in the operations of the facility in which the care is to be
689 offered.

690 8. Any person whose name is required to be provided in the 691 application under this paragraph and who owns any interest in or 692 receives any remuneration from, directly or indirectly, any 693 professional service firm, association, trust, partnership, or 694 corporation providing goods, leases, or services to the facility 695 for which the application is made, with a real or anticipated 696 value of \$10,000 or more, and the name and address of the 697 professional service firm, association, trust, partnership, or corporation in which such interest is held. The applicant shall 698 describe such goods, leases, or services and the probable cost 699 to the facility or provider and shall describe why such goods, 700

# Page 28 of 104

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701 leases, or services should not be purchased from an independent 702 entity.

9. Any person, corporation, partnership, association, or
trust owning land or property leased to the facility, along with
a copy of the lease agreement.

706 10. Any affiliated parent or subsidiary corporation or 707 partnership.

(c)1. Evidence that the applicant is reputable and of 708 709 responsible character. If the applicant is a firm, association, organization, partnership, business trust, corporation, or 710 711 company, the form must shall require evidence that the members 712 or shareholders are reputable and of responsible character, and 713 the person in charge of providing care under a certificate of 714 authority are shall likewise be required to produce evidence of 715 being reputable and of responsible character.

716 2. Evidence satisfactory to the office of the ability of 717 the applicant to comply with the provisions of this chapter and 718 with rules adopted by the commission pursuant to this chapter.

719 3. A statement of whether a person identified in the 720 application for a provisional certificate of authority or the 721 administrator or manager of the facility, if such person has 722 been designated, or any such person living in the same location:

a. Has been convicted of a felony or has pleaded nolo
contendere to a felony charge, or has been held liable or has
been enjoined in a civil action by final judgment, if the felony

# Page 29 of 104

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or civil action involved fraud, embezzlement, fraudulentconversion, or misappropriation of property.

b. Is subject to a currently effective injunctive or
restrictive order or federal or state administrative order
relating to business activity or health care as a result of an
action brought by a public agency or department, including,
without limitation, an action affecting a license under chapter
400 or chapter 429.

The statement <u>must</u> <del>shall</del> set forth the court or agency, the date of conviction or judgment, and the penalty imposed or damages assessed, or the date, nature, and issuer of the order. Before determining whether a provisional certificate of authority is to be issued, the office may make an inquiry to determine the accuracy of the information submitted pursuant to subparagraphs 1., 2., and 3. <del>1. and 2.</del>

(d) The contracts for continuing care and continuing care at-home to be entered into between the provider and residents which meet the minimum requirements of s. 651.055 or s. 651.057 and which include a statement describing the procedures required by law relating to the release of escrowed entrance fees. Such statement may be furnished through an addendum.

(e) Any advertisement or other written material proposedto be used in the solicitation of residents.

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734

(f) Such other reasonable data, financial statements, and

# Page 30 of 104

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751 pertinent information as the commission or office may reasonably 752 require with respect to the provider or the facility, including 753 the most recent audited financial <u>report</u> statements of 754 comparable facilities currently or previously owned, managed, or 755 developed by the applicant or its principal, to assist in 756 determining the financial viability of the project and the 757 management capabilities of its managers and owners.

758 The forms of the residency contracts, reservation (q) 759 contracts, escrow agreements, and wait list contracts, if 760 applicable, which are proposed to be used by the provider in the 761 furnishing of care. The office shall approve contracts and 762 escrow agreements that comply with ss. 651.023(1)(c), 651.033, 763 651.055, and 651.057. Thereafter, no other form of contract or 764 agreement may be used by the provider until it has been 765 submitted to the office and approved.

767 If any material change occurs in the facts set forth in an 768 application filed with the office pursuant to this subsection, 769 an amendment setting forth such change must be filed with the 770 office within 10 business days after the applicant becomes aware 771 of such change, and a copy of the amendment must be sent by 772 registered mail to the principal office of the facility and to the principal office of the controlling company. 773 774 In addition to the information required in subsection (3) 775 (2), an applicant for a provisional certificate of authority

Page 31 of 104

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776 shall submit a market feasibility study with appropriate 777 financial, marketing, and actuarial assumptions for the first 5 778 years of operations. The market feasibility study must shall 779 include at least the following information:

(a) A description of the proposed facility, including the
 location, size, anticipated completion date, and the proposed
 construction program.

(b) An identification and evaluation of the primary and,
if appropriate, the secondary market areas of the facility and
the projected unit sales per month.

(c) Projected revenues, including anticipated entrance
fees; monthly service fees; nursing care <u>revenues</u> <del>rates</del>, if
applicable; and all other sources of revenue, including the
total amount of debt financing required.

(d) Projected expenses, including staffing requirements
and salaries; cost of property, plant, and equipment, including
depreciation expense; interest expense; marketing expense; and
other operating expenses.

794 (e) <u>A projected balance sheet</u> Current assets and
795 liabilities of the applicant.

(f) Expectations of the financial condition of the project, including the projected cash flow, and a projected balance sheet and an estimate of the funds anticipated to be necessary to cover startup losses.

800

(g) The inflation factor, if any, assumed in the

Page 32 of 104

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801 <u>feasibility</u> study for the proposed facility and how and where it 802 is applied.

(h) Project costs and the total amount of debt financing required, marketing projections, resident fees and charges, the competition, resident contract provisions, and other factors that which affect the feasibility of the facility.

807 (i) <u>Appropriate population projections, including</u>
 808 <u>morbidity and mortality assumptions.</u>

809 (j) The name of the person who prepared the feasibility 810 study and the experience of such person in preparing similar 811 studies or otherwise consulting in the field of continuing care. 812 <u>The preparer of the feasibility study may be the provider or a</u> 813 contracted third party.

814 (k) Any other information that the applicant deems 815 relevant and appropriate to enable the office to make a more 816 informed determination.

817 (5) (a) Within 30 days after receipt of an application for a provisional certificate of authority, the office shall examine 818 819 the application and shall notify the applicant in writing, 820 specifically setting forth and specifically requesting any 821 additional information the office is permitted by law to 822 require. If the application submitted is determined by the office to be substantially incomplete so as to require 823 substantial additional information, including biographical 824 825 information, the office may return the application to the

### Page 33 of 104

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applicant with a written notice that the application as received is substantially incomplete and, therefore, unacceptable for filing without further action required by the office. Any filing fee received shall be refunded to the applicant.

830 Within 15 days after receipt of all of the requested (b) 831 additional information, the office shall notify the applicant in 832 writing that all of the requested information has been received 833 and the application is deemed to be complete as of the date of 834 the notice. Failure to so notify the applicant in writing within the 15-day period shall constitute acknowledgment by the office 835 836 that it has received all requested additional information, and 837 the application shall be deemed to be complete for purposes of 838 review upon the date of the filing of all of the requested additional information. 839

840 (6) Within 45 days after the date an application is deemed 841 complete as set forth in paragraph (5)(b), the office shall 842 complete its review and issue a provisional certificate of 843 authority to the applicant based upon its review and a 844 determination that the application meets all requirements of 845 law, that the feasibility study was based on sufficient data and 846 reasonable assumptions, and that the applicant will be able to 847 provide continuing care or continuing care at-home as proposed and meet all financial and contractual obligations related to 848 its operations, including the financial requirements of this 849 850 chapter. If the application is denied, the office shall notify

# Page 34 of 104

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851 the applicant in writing, citing the specific failures to meet 852 the provisions of this chapter. Such denial entitles the 853 applicant to a hearing pursuant to chapter 120.

(8) The office <u>may</u> shall not approve any application <u>that</u>
which includes in the plan of financing any encumbrance of the
operating reserves <u>or renewal and replacement reserves</u> required
by this chapter.

858 Section 8. Subsection (1) and subsections (4) through (9) 859 of section 651.023, Florida Statutes, are amended, and 860 subsection (2) of that section is republished, to read:

651.023 Certificate of authority; application.-

862 (1) After issuance of a provisional certificate of
863 authority, the office shall issue to the holder of such
864 provisional certificate a certificate of authority if the holder
865 of the provisional certificate provides the office with the
866 following information:

(a) Any material change in status with respect to the
information required to be filed under s. 651.022(2) in the
application for the provisional certificate.

(b) A feasibility study prepared by an independent
consultant which contains all of the information required by s.
651.022(3) and financial forecasts or projections prepared in
accordance with standards adopted by the American Institute of
Certified Public Accountants or in accordance with standards for
feasibility studies or continuing care retirement communities

# Page 35 of 104

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876 adopted by the Actuarial Standards Board. 877 1. The study must also contain an independent evaluation 878 and examination opinion, or a comparable opinion acceptable to 879 the office, by the consultant who prepared the study, <del>of the</del> 880 underlying assumptions used as a basis for the forecasts or 881 projections in the study and that the assumptions are reasonable 882 and proper and the project as proposed is feasible. 883 1.2. The study must take into account project costs, 884 actual marketing results to date and marketing projections, 885 resident fees and charges, competition, resident contract 886 provisions, and any other factors which affect the feasibility 887 of operating the facility. 888 2.3. If the study is prepared by an independent certified 889 public accountant, it must contain an examination opinion or a 890 compilation report acceptable to the office containing a 891 financial forecast or projections for the first 5  $\frac{3}{2}$  years of 892 operations which take into account an actuary's mortality and 893 morbidity assumptions as the study relates to turnover, rates, 894 fees, and charges and financial projections having a compilation 895 opinion for the next 3 years. If the study is prepared by an 896 independent consulting actuary, it must contain mortality and 897 morbidity assumptions as the study relates to turnover, rates, fees, and charges data and an actuary's signed opinion that the 898 899 project as proposed is feasible and that the study has been 900 prepared in accordance with standards adopted by the American

Page 36 of 104

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901 Academy of Actuaries.

902 Subject to subsection (4), a provider may submit an (C) 903 application for a certificate of authority and any required 904 exhibits upon submission of documents evidencing proof that the 905 project has a minimum of 30 percent of the units reserved for 906 which the provider is charging an entrance fee. This does not 907 apply to an application for a certificate of authority for the acquisition of a facility for which a certificate of authority 908 was issued before October 1, 1983, to a provider who 909 910 subsequently becomes a debtor in a case under the United States 911 Bankruptcy Code, 11 U.S.C. ss. 101 et seq., or to a provider for 912 which the department has been appointed receiver pursuant to 913 part II of chapter 631.

914 (d) <u>Documents evidencing</u> <del>Proof</del> that commitments have been 915 secured for both construction financing and long-term financing 916 or a documented plan acceptable to the office has been adopted 917 by the applicant for long-term financing.

918 (e) <u>Documents evidencing</u> <del>Proof</del> that all conditions of the 919 lender have been satisfied to activate the commitment to 920 disburse funds other than the obtaining of the certificate of 921 authority, the completion of construction, or the closing of the 922 purchase of realty or buildings for the facility.

923 (f) <u>Documents evidencing</u> <del>Proof</del> that the aggregate amount 924 of entrance fees received by or pledged to the applicant, plus 925 anticipated proceeds from any long-term financing commitment,

# Page 37 of 104

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926 plus funds from all other sources in the actual possession of 927 the applicant, equal at least 100 percent of the aggregate cost 928 of constructing or purchasing, equipping, and furnishing the 929 facility plus 100 percent of the anticipated startup losses of 930 the facility.

A complete audited financial report statements of the 931 (q) 932 applicant, prepared by an independent certified public 933 accountant in accordance with generally accepted accounting 934 principles, as of the date the applicant commenced business 935 operations or for the fiscal year that ended immediately 936 preceding the date of application, whichever is later, and 937 complete unaudited quarterly financial statements attested to by 938 the applicant after the date of the last audit.

939 (h) <u>Documents evidencing</u> <del>Proof</del> that the applicant has 940 complied with the escrow requirements of subsection (5) or 941 subsection (7) and will be able to comply with s. 651.035.

942 (i) Such other reasonable data, financial statements, and 943 pertinent information as the commission or office may require 944 with respect to the applicant or the facility, to determine the 945 financial status of the facility and the management capabilities 946 of its managers and owners.

948 If any material change occurs in the facts set forth in an 949 application filed with the office pursuant to this subsection, 950 an amendment setting forth such change must be filed with the

### Page 38 of 104

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951 office within 10 business days after the applicant becomes aware 952 of such change, and a copy of the amendment must be sent by 953 registered mail to the principal office of the facility and to 954 the principal office of the controlling company.

955 (2)Within 30 days after receipt of the information 956 required under subsection (1), the office shall examine such 957 information and notify the provider in writing, specifically 958 requesting any additional information the office is permitted by 959 law to require. Within 15 days after receipt of all of the 960 requested additional information, the office shall notify the 961 provider in writing that all of the requested information has 962 been received and the application is deemed to be complete as of 963 the date of the notice. Failure to notify the applicant in 964 writing within the 15-day period constitutes acknowledgment by 965 the office that it has received all requested additional 966 information, and the application shall be deemed complete for 967 purposes of review on the date of filing all of the required 968 additional information.

969 (4) The office shall issue a certificate of authority upon 970 determining that the applicant meets all requirements of law and 971 has submitted all of the information required by this section, 972 that all escrow requirements have been satisfied, and that the 973 fees prescribed in s. 651.015(2) have been paid.

974 (a) <u>A</u> Notwithstanding satisfaction of the 30-percent
 975 minimum reservation requirement of paragraph (1) (c), no

Page 39 of 104

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976 certificate of authority may not shall be issued until 977 documentation evidencing that the project has a minimum of 50 978 percent of the units reserved for which the provider is charging 979 an entrance fee, and proof is provided to the office. If a 980 provider offering continuing care at-home is applying for a 981 certificate of authority or approval of an expansion pursuant to 982 s. 651.021(2), the same minimum reservation requirements must be 983 met for the continuing care and continuing care at-home contracts, independently of each other. 984

In order for a unit to be considered reserved under 985 (b) 986 this section, the provider must collect a minimum deposit of the 987 lesser of \$40,000 or 10 percent of the then-current entrance fee 988 for that unit, and may assess a forfeiture penalty of 2 percent 989 of the entrance fee due to termination of the reservation 990 contract after 30 days for any reason other than the death or 991 serious illness of the resident, the failure of the provider to 992 meet its obligations under the reservation contract, or other 993 circumstances beyond the control of the resident that equitably 994 entitle the resident to a refund of the resident's deposit. The 995 reservation contract must state the cancellation policy and the 996 terms of the continuing care or continuing care at-home contract 997 to be entered into.

998 (5) Up to 25 percent of the moneys paid for all or any
999 part of an initial entrance fee may be included or pledged for
1000 the construction or purchase of the facility or as security for

# Page 40 of 104

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1001 long-term financing. <u>As used in this section</u>, the term "initial 1002 entrance fee" means the total entrance fee charged by the 1003 facility to the first occupant of a unit.

1004 (a) A minimum of 75 percent of the moneys paid for all or 1005 any part of an initial entrance fee collected for continuing 1006 care or continuing care at-home <u>must shall</u> be placed in an 1007 escrow account or on deposit with the department as prescribed 1008 in s. 651.033.

1009 (b) For an expansion as provided in s. 651.021(2), a 1010 minimum of 75 percent of the moneys paid for all or any part of 1011 an initial entrance fee collected for continuing care and 50 1012 percent of the moneys paid for all or any part of an initial fee 1013 collected for continuing care at-home shall be placed in an 1014 escrow account or on deposit with the department as prescribed 1015 in s. 651.033.

1016 (6) The provider is entitled to secure release of the 1017 moneys held in escrow within 7 days after receipt by the office 1018 of an affidavit from the provider, along with appropriate copies 1019 to verify, and notification to the escrow agent by certified 1020 mail, that the following conditions have been satisfied:

1021

(a) A certificate of occupancy has been issued.

(b) Payment in full has been received for at least 70 percent of the total units of a phase or of the total of the combined phases constructed. If a provider offering continuing care at-home is applying for a release of escrowed entrance

#### Page 41 of 104

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1026 fees, the same minimum requirement must be met for the 1027 continuing care and continuing care at-home contracts, 1028 independently of each other. 1029 (c) The consultant who prepared the feasibility study 1030 required by this section or a substitute approved by the office 1031 certifies within 12 months before the date of filing for office 1032 approval that there has been no material adverse change in 1033 status with regard to the feasibility study. If a material adverse change exists at the time of submission, sufficient 1034 1035 information acceptable to the office and the feasibility 1036 consultant must be submitted which remedies the adverse 1037 condition. (c) (d) Documents evidencing Proof that commitments have 1038 1039 been secured or a documented plan adopted by the applicant has 1040 been approved by the office for long-term financing. (d) (e) Documents evidencing Proof that the provider has 1041 1042 sufficient funds to meet the requirements of s. 651.035, which 1043 may include funds deposited in the initial entrance fee account. 1044 (e) (f) Documents evidencing Proof as to the intended 1045 application of the proceeds upon release and documentation proof 1046 that the entrance fees when released will be applied as 1047 represented to the office. If any material change occurred in the facts set forth 1048 (f) in the application filed with the office pursuant to subsection 1049 (1), the applicant timely filed the amendment setting forth such 1050

Page 42 of 104

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1054

1051 <u>change with the office and sent copies of the amendment to the</u> 1052 <u>principal office of the facility and to the principal office of</u> 1053 <u>the controlling company as required under that subsection.</u>

1055 Notwithstanding chapter 120, no person, other than the provider, 1056 the escrow agent, and the office, may have a substantial 1057 interest in any office decision regarding release of escrow 1058 funds in any proceedings under chapter 120 or this chapter 1059 regarding release of escrow funds.

1060 (7)In lieu of the provider fulfilling the requirements in subsection (5) and paragraphs (6) (b) and (c) (d), the office may 1061 1062 authorize the release of escrowed funds to retire all 1063 outstanding debts on the facility and equipment upon application 1064 of the provider and upon the provider's showing that the 1065 provider will grant to the residents a first mortgage on the land, buildings, and equipment that constitute the facility, and 1066 1067 that the provider has satisfied paragraphs (6) (a) r (c) r and (d) 1068 (e). Such mortgage shall secure the refund of the entrance fee 1069 in the amount required by this chapter. The granting of such 1070 mortgage is subject to the following:

(a) The first mortgage is granted to an independent trust that is beneficially held by the residents. The document creating the trust must include a provision that agrees to an annual audit and will furnish to the office all information the office may reasonably require. The mortgage may secure payment

#### Page 43 of 104

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1076 on bonds issued to the residents or trustee. Such bonds are 1077 redeemable after termination of the residency contract in the 1078 amount and manner required by this chapter for the refund of an 1079 entrance fee.

(b) Before granting a first mortgage to the residents, all construction must be substantially completed and substantially all equipment must be purchased. No part of the entrance fees may be pledged as security for a construction loan or otherwise used for construction expenses before the completion of construction.

1086 (c) If the provider is leasing the land or buildings used 1087 by the facility, the leasehold interest must be for a term of at 1088 least 30 years.

1089 (8) The timeframes provided under s. 651.022(5) and (6) 1090 apply to applications submitted under s. 651.021(2). The office 1091 may not issue a certificate of authority to a facility that does not have a component that is to be licensed pursuant to part II 1092 1093 of chapter 400 or to part I of chapter 429 or that does not 1094 offer personal services or nursing services through written 1095 contractual agreement. A written contractual agreement must be 1096 disclosed in the contract for continuing care or continuing care 1097 at-home and is subject to the provisions of s. 651.1151, relating to administrative, vendor, and management contracts. 1098 The office may not approve an application that 1099 (9)

1100 includes in the plan of financing any encumbrance of the

# Page 44 of 104

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1101 operating reserves or renewal and replacement reserves required 1102 by this chapter. 1103 Section 9. Section 651.024, Florida Statutes, is amended 1104 to read: 1105 651.024 Acquisition.-1106 (1) A person who seeks to assume the role of general 1107 partner of a provider or to otherwise assume ownership or possession of, or control over, 10 percent or more of a 1108 1109 provider, a controlling company of the provider, or a provider's 1110 assets, based on the balance sheet from the most recent 1111 financial audit report filed with the office, is issued a 1112 certificate of authority to operate a continuing care facility or a provisional certificate of authority shall be subject to 1113 1114 the provisions of s. 628.4615 and is not required to make 1115 filings pursuant to s. 651.022, s. 651.023, or s. 651.0245. 1116 (2) A person who seeks to acquire and become the provider 1117 for a facility is subject to s. 651.0245 and is not required to make filings pursuant to ss. 628.4615, 651.022, and 651.023. 1118 1119 In addition to the provider or the controlling (3) 1120 company, the office has standing to petition a circuit court 1121 under s. 628.4615(9). 1122 Section 10. Section 651.0245, Florida Statutes, is created to read: 1123 651.0245 Application for the simultaneous acquisition of a 1124 facility and issuance of a certificate of authority.-1125

Page 45 of 104

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1126	(1) Except with the prior written approval of the office,
1127	a person may not, individually or in conjunction with any
1128	affiliated person of such person, directly or indirectly acquire
1129	a facility operating under a subsisting certificate of authority
1130	and engage in the business of providing continuing care.
1131	(2) An applicant seeking simultaneous acquisition of a
1132	facility and issuance of a certificate of authority must:
1133	(a) Comply with the notice requirements of s.
1134	628.4615(2)(a); and
1135	(b) File an application in the form required by the office
1136	and cooperate with the office's review of the application.
1137	(3) The commission shall adopt by rule application
1138	requirements equivalent to those described in ss. 628.4615(4)
1139	and (5), 651.022(2), and 651.023(1)(b). The office shall review
1140	the application and issue an approval or disapproval of the
1141	filing in accordance with ss. $628.4615(6)(a)$ and (c), $(7)-(10)$ ,
1142	and (14); and 651.023(1)(b).
1143	(4) In addition to the provider or the controlling
1144	company, the office has standing to petition a circuit court
1145	<u>under s. 628.4615(9).</u>
1146	(5) A person may rebut a presumption of control by filing
1147	a disclaimer of control with the office on a form prescribed by
1148	the commission. The disclaimer must fully disclose all material
1149	relationships and bases for affiliation between the person and
1150	the provider or facility, as well as the basis for disclaiming

Page 46 of 104

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1151 the affiliation. In lieu of such form, a person or acquiring 1152 party may file with the office a copy of a Schedule 13G filed 1153 with the Securities and Exchange Commission pursuant to Rule 13d-1(b) or (c), 17 C.F.R. s. 240.13d-1, under the Securities 1154 1155 Exchange Act of 1934, as amended. After a disclaimer has been 1156 filed, the provider or facility is relieved of any duty to 1157 register or report under this section which may arise out of the 1158 provider's or facility's relationship with the person, unless 1159 the office disallows the disclaimer. 1160 The commission may adopt rules as necessary to (6) 1161 administer this section. 1162 Section 11. Section 651.0246, Florida Statutes, is created to read: 1163 1164 651.0246 Expansions.-1165 (1) (a) A provider must obtain written approval from the 1166 office before commencing construction or marketing for an 1167 expansion of a certificated facility equivalent to the addition of at least 20 percent of existing units or 20 percent or more 1168 1169 of the number of continuing care at-home contracts. If the 1170 provider has exceeded the current statewide median for days cash 1171 on hand, debt service coverage ratio, and total facility 1172 occupancy for the most recent two consecutive annual reporting 1173 periods, the provider is automatically granted approval to 1174 expand the total number of existing units by up to 35 percent 1175 upon submitting a letter to the office indicating the total

Page 47 of 104

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1176	number of planned units in the expansion, the proposed sources
1177	and uses of funds, and an attestation that the provider
1178	understands and pledges to comply with all minimum liquid
1179	reserve and escrow account requirements. As used in this
1180	section, the term "existing units" means the sum of the total
1181	number of independent living units and assisted living units
1182	identified in the most recent annual report filed with the
1183	office pursuant to s. 651.026. For purposes of this section, the
1184	statewide median for days cash on hand, debt service coverage
1185	ratio, and total facility occupancy is the median calculated in
1186	the most recent annual report submitted by the office to the
1187	Continuing Care Advisory Council pursuant to s. 651.121(8). This
1188	section does not apply to construction for which a certificate
1189	of need from the Agency for Health Care Administration is
1190	required.
1191	(b) The application for the approval of an addition
1192	consisting of 20 percent or more of existing units or continuing
1193	care at-home contracts must be on forms adopted by the
1194	commission. The application must include the feasibility study
1195	required by this section and such other information as
1196	reasonably requested by the office. If the expansion is only for
1197	continuing care at-home contracts, an actuarial study prepared
1198	by an independent actuary in accordance with standards adopted
1199	by the American Academy of Actuaries which presents the
1200	financial impact of the expansion may be substituted for the
	Page 48 of 104

Page 48 of 104

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1201	feasibility study.
1202	(c) In determining whether an expansion should be
1203	approved, the office shall consider:
1204	1. Whether the application meets all requirements of law;
1205	2. Whether the feasibility study was based on sufficient
1206	data and reasonable assumptions; and
1207	3. Whether the applicant will be able to provide
1208	continuing care or continuing care at-home as proposed and meet
1209	all financial obligations related to its operations, including
1210	the financial requirements of this chapter.
1211	
1212	If the application is denied, the office must notify the
1213	applicant in writing, citing the specific failures to meet the
1214	provisions of this chapter. A denial entitles the applicant to a
1215	hearing pursuant to chapter 120.
1216	(2) A provider applying for expansion of a certificated
1217	facility must submit all of the following:
1218	(a) A feasibility study prepared by an independent
1219	certified public accountant. The feasibility study must include
1220	at least the following information:
1221	1. A description of the facility and proposed expansion,
1222	including the location, the size, the anticipated completion
1223	date, and the proposed construction program.
1224	2. An identification and evaluation of the primary and, if
1225	applicable, secondary market areas of the facility and the
	Dage 40 of 104

Page 49 of 104

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1226	projected unit sales per month.
1227	3. Projected revenues, including anticipated entrance
1228	fees; monthly service fees; nursing care revenues, if
1229	applicable; and all other sources of revenue.
1230	4. Projected expenses, including for staffing requirements
1231	and salaries; the cost of property, plant, and equipment,
1232	including depreciation expense; interest expense; marketing
1233	expense; and other operating expenses.
1234	5. A projected balance sheet of the applicant.
1235	6. The expectations for the financial condition of the
1236	project, including the projected cash flow and an estimate of
1237	the funds anticipated to be necessary to cover startup losses.
1238	7. The inflation factor, if any, assumed in the study for
1239	the proposed expansion and how and where it is applied.
1240	8. Project costs; the total amount of debt financing
1241	required; marketing projections; resident rates, fees, and
1242	charges; the competition; resident contract provisions; and
1243	other factors that affect the feasibility of the facility.
1244	9. Appropriate population projections, including morbidity
1245	and mortality assumptions.
1246	10. The name of the person who prepared the feasibility
1247	study and his or her experience in preparing similar studies or
1248	otherwise consulting in the field of continuing care.
1249	11. Financial forecasts or projections prepared in
1250	accordance with standards adopted by the American Institute of
	Dage 50 of 101

Page 50 of 104

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1251 Certified Public Accountants or in accordance with standards for 1252 feasibility studies for continuing care retirement communities 1253 adopted by the Actuarial Standards Board. 1254 12. An independent evaluation and examination opinion for 1255 the first 5 years of operations, or a comparable opinion 1256 acceptable to the office, by the consultant who prepared the 1257 study, of the underlying assumptions used as a basis for the 1258 forecasts or projections in the study and that the assumptions 1259 are reasonable and proper and the project as proposed is 1260 feasible. 1261 13. Any other information that the provider deems relevant 1262 and appropriate to provide to enable the office to make a more 1263 informed determination. 1264 (b) Such other reasonable data, financial statements, and 1265 pertinent information as the commission or office may require 1266 with respect to the applicant or the facility to determine the 1267 financial status of the facility and the management capabilities 1268 of its managers and owners. 1269 1270 If any material change occurs in the facts set forth in an 1271 application filed with the office pursuant to this section, an 1272 amendment setting forth such change must be filed with the 1273 office within 10 business days after the applicant becomes aware 1274 of such change, and a copy of the amendment must be sent by 1275 registered mail to the principal office of the facility and to

Page 51 of 104

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1276 the principal office of the controlling company. 1277 A minimum of 75 percent of the moneys paid for all or (3) 1278 any part of an initial entrance fee or reservation deposit 1279 collected for units in the expansion and 50 percent of the 1280 moneys paid for all or any part of an initial fee collected for 1281 continuing care at-home contracts in the expansion must be 1282 placed in an escrow account or on deposit with the department as 1283 prescribed in s. 651.033. Up to 25 percent of the moneys paid 1284 for all or any part of an initial entrance fee or reservation 1285 deposit may be included or pledged for the construction or 1286 purchase of the facility or as security for long-term financing. 1287 As used in this section, the term "initial entrance fee" means 1288 the total entrance fee charged by the facility to the first 1289 occupant of a unit. 1290 The provider is entitled to secure release of the (4) 1291 moneys held in escrow within 7 days after receipt by the office 1292 of an affidavit from the provider, along with appropriate copies 1293 to verify, and notification to the escrow agent by certified 1294 mail that the following conditions have been satisfied: 1295 (a) A certificate of occupancy has been issued. 1296 (b) Payment in full has been received for at least 50 1297 percent of the total units of a phase or of the total of the 1298 combined phases constructed. If a provider offering continuing 1299 care at-home is applying for a release of escrowed entrance 1300 fees, the same minimum requirement must be met for the

Page 52 of 104

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1301	continuing care and continuing care at-home contracts
1302	independently of each other.
1303	(c) Documents evidencing that commitments have been
1304	secured or that a documented plan adopted by the applicant has
1305	been approved by the office for long-term financing.
1306	(d) Documents evidencing that the provider has sufficient
1307	funds to meet the requirements of s. 651.035, which may include
1308	funds deposited in the initial entrance fee account.
1309	(e) Documents evidencing the intended application of the
1310	proceeds upon release and documentation that the entrance fees,
1311	when released, will be applied as represented to the office.
1312	
1313	Notwithstanding chapter 120, only the provider, the escrow
1314	agent, and the office have a substantial interest in any office
1315	decision regarding release of escrow funds in any proceedings
1316	under chapter 120 or this chapter.
1317	(5)(a) Within 30 days after receipt of an application for
1318	expansion, the office shall examine the application and shall
1319	notify the applicant in writing, specifically requesting any
1320	additional information that the office is authorized to require.
1321	Within 15 days after the office receives all the requested
1322	additional information, the office shall notify the applicant in
1323	writing that the requested information has been received and
1324	that the application is deemed complete as of the date of the
1325	notice. Failure to notify the applicant in writing within the
	Page 53 of 104

Page 53 of 104

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1326 15-day period constitutes acknowledgment by the office that it 1327 has received all requested additional information, and the 1328 application is deemed complete for purposes of review on the 1329 date the applicant files all of the required additional 1330 information. If the application submitted is determined by the 1331 office to be substantially incomplete so as to require substantial additional information, including biographical 1332 1333 information, the office may return the application to the 1334 applicant with a written notice stating that the application as 1335 received is substantially incomplete and, therefore, is 1336 unacceptable for filing without further action required by the 1337 office. Any filing fee received must be refunded to the 1338 applicant. 1339 (b) An application is deemed complete upon the office 1340 receiving all requested information and the applicant correcting 1341 any error or omission of which the applicant was timely notified 1342 or when the time for such notification has expired. The office 1343 shall notify the applicant in writing of the date on which the 1344 application was deemed complete. 1345 (6) Within 45 days after the date on which an application 1346 is deemed complete as provided in paragraph (5)(b), the office 1347 shall complete its review and, based upon its review, approve an 1348 expansion by the applicant and issue a determination that the application meets all requirements of law, that the feasibility 1349 1350 study was based on sufficient data and reasonable assumptions,

### Page 54 of 104

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1351 and that the applicant will be able to provide continuing care 1352 or continuing care at-home as proposed and meet all financial 1353 and contractual obligations related to its operations, including 1354 the financial requirements of this chapter. If the application 1355 is denied, the office must notify the applicant in writing, 1356 citing the specific failures to meet the requirements of this 1357 chapter. The denial entitles the applicant to a hearing pursuant 1358 to chapter 120. 1359 Section 12. Paragraphs (b) and (c) of subsection (2) and 1360 subsection (3) of section 651.026, Florida Statutes, are amended, subsection (10) is added to that section, and paragraph 1361 1362 (a) of subsection (2) of that section is republished, to read: 1363 651.026 Annual reports.-1364 (2) The annual report shall be in such form as the 1365 commission prescribes and shall contain at least the following: (a) 1366 Any change in status with respect to the information 1367 required to be filed under s. 651.022(2). 1368 (b) A financial report statements audited by an 1369 independent certified public accountant which must contain, for 1370 two or more periods if the facility has been in existence that 1371 long, all of the following: 1372 1. An accountant's opinion and, in accordance with generally accepted accounting principles: 1373 1374 a. A balance sheet; 1375 b. A statement of income and expenses;

Page 55 of 104

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1376 A statement of equity or fund balances; and с. A statement of changes in cash flows. 1377 d. 1378 2. Notes to the financial report statements considered 1379 customary or necessary for full disclosure or adequate understanding of the financial report statements, financial 1380 1381 condition, and operation. 1382 (C) The following financial information: 1383 A detailed listing of the assets maintained in the 1. 1384 liquid reserve as required under s. 651.035 and in accordance 1385 with part II of chapter 625; 1386 2. A schedule giving additional information relating to 1387 property, plant, and equipment having an original cost of at 1388 least \$25,000, so as to show in reasonable detail with respect 1389 to each separate facility original costs, accumulated 1390 depreciation, net book value, appraised value or insurable value 1391 and date thereof, insurance coverage, encumbrances, and net 1392 equity of appraised or insured value over encumbrances. Any 1393 property not used in continuing care must be shown separately 1394 from property used in continuing care; 1395 3. The level of participation in Medicare or Medicaid 1396 programs, or both;

1397 4. A statement of all fees required of residents,
1398 including, but not limited to, a statement of the entrance fee
1399 charged, the monthly service charges, the proposed application
1400 of the proceeds of the entrance fee by the provider, and the

# Page 56 of 104

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1401 plan by which the amount of the entrance fee is determined if 1402 the entrance fee is not the same in all cases; and 1403 5. Any change or increase in fees if the provider changes 1404 the scope of, or the rates for, care or services, regardless of 1405 whether the change involves the basic rate or only those 1406 services available at additional costs to the resident; -1407 6. If the provider has more than one certificated 1408 facility, or has operations that are not licensed under this 1409 chapter, it shall submit a balance sheet, statement of income 1410 and expenses, statement of equity or fund balances, and 1411 statement of cash flows for each facility licensed under this 1412 chapter as supplemental information to the audited financial 1413 report statements required under paragraph (b); and. 1414 7. The management's calculation of the provider's debt 1415 service coverage ratio, occupancy, and days cash on hand for the 1416 current reporting period. 1417 (3)The commission shall adopt by rule additional 1418 meaningful measures of assessing the financial viability of a 1419 provider. The rule may include the following factors: 1420 (a) Debt service coverage ratios. 1421 (b) Current ratios. 1422 (c) Adjusted current ratios. 1423 (d) Cash flows. 1424 (e) Occupancy rates. 1425 (f) Other measures, ratios, or trends.

Page 57 of 104

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1426 (g) Other factors as may be appropriate. 1427 (10) By August 1 of each year, the office shall publish on 1428 its website an annual industry report for the preceding calendar 1429 year which contains all of the following: 1430 The median days cash on hand for all providers. (a) 1431 (b) The median debt service coverage ratio for all 1432 providers. The median occupancy rate for all providers by 1433 (C) 1434 setting, including independent living, assisted living, skilled 1435 nursing, and the entire facility. 1436 (d) Documentation of the office's compliance with the 1437 requirements in s. 651.105(1) relating to examination 1438 timeframes. The documentation must include the number of 1439 examinations completed in the preceding calendar year, the number of such examinations for which the report has been 1440 1441 issued, and the percentage of all examinations completed within 1442 the statutorily required timeframes. 1443 The number of annual reports submitted to the office (e) 1444 pursuant to this section in the preceding calendar year and the 1445 percentage of such reports that the office has reviewed in order 1446 to determine whether a regulatory action level event has 1447 occurred. Section 13. Section 651.0261, Florida Statutes, is amended 1448 to read: 1449 1450 651.0261 Quarterly and monthly statements.-

Page 58 of 104

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1451 Within 45 days after the end of each fiscal quarter, (1)1452 each provider shall file a quarterly unaudited financial 1453 statement of the provider or of the facility in the form 1454 prescribed by commission rule and days cash on hand, occupancy, 1455 debt service coverage ratio, and a detailed listing of the 1456 assets maintained in the liquid reserve as required under s. 1457 651.035. The last quarterly statement for a fiscal year is not 1458 required if a provider does not have pending a regulatory action 1459 level event, impairment, or a corrective action plan. If a 1460 provider falls below two or more of the thresholds set forth in s. 651.011(25) at the end of any fiscal quarter, the provider 1461 1462 shall submit to the office, at the same time as the quarterly statement, an explanation of the circumstances and a description 1463 1464 of the actions it will take to meet the requirements. 1465 If the office finds, pursuant to rules of the (2) commission, that such information is needed to properly monitor 1466 1467 the financial condition of a provider or facility or is 1468 otherwise needed to protect the public interest, the office may 1469 require the provider to file: 1470 (a) Within 25 days after the end of each month, a monthly unaudited financial statement of the provider or of the facility 1471 1472 in the form prescribed by the commission by rule and a detailed 1473 listing of the assets maintained in the liquid reserve as required under s. 651.035, within 45 days after the end of each 1474 1475 fiscal quarter, a quarterly unaudited financial statement of the

Page 59 of 104

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1476	provider or of the facility in the form prescribed by the
1477	commission by rule. The commission may by rule require all or
1478	part of the statements or filings required under this section to
1479	be submitted by electronic means in a computer-readable form
1480	compatible with the electronic data format specified by the
1481	commission.
1482	(b) Such other data, financial statements, and pertinent
1483	information as the commission or office may reasonably require
1484	with respect to the provider or the facility, its directors, or
1485	its trustees; or with respect to any parent, subsidiary, or
1486	affiliate, if the provider or facility relies on a contractual
1487	or financial relationship with such parent, subsidiary, or
1488	affiliate in order to meet the financial requirements of this
1489	chapter, to determine the financial status of the provider or of
1490	the facility and the management capabilities of its managers and
1491	owners.
1492	(3) A filing under subsection (2) may be required if any
1493	of the following applies:
1494	(a) The provider is:
1495	1. Subject to administrative supervision proceedings;
1496	2. Subject to a corrective action plan resulting from a
1497	regulatory action level event and for up to 2 years after the
1498	factors that caused the regulatory action level event have been
1499	corrected; or
1500	3. Subject to delinquency or receivership proceedings or

Page 60 of 104

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1501 has filed for bankruptcy. 1502 The provider or facility displays a declining (b) 1503 financial position. 1504 (c) A change of ownership of the provider or facility has 1505 occurred within the previous 2 years. 1506 (d) The provider is found to be impaired. 1507 (4) The commission may by rule require all or part of the 1508 statements or filings required under this section to be 1509 submitted by electronic means in a computer-readable format 1510 compatible with an electronic data format specified by the 1511 commission. 1512 Section 14. Section 651.028, Florida Statutes, is amended 1513 to read: 1514 651.028 Accredited facilities.-If A provider or facility 1515 is deemed accredited for purposes of ss. 400.235(5)(b)1 and 651.105(1) if it is accredited without stipulations or 1516 1517 conditions by a process found by the commission office to be 1518 acceptable, and substantially equivalent to the provisions of 1519 this chapter, and consistent the office may, pursuant to rule of 1520 the commission, waive any requirements of this chapter with 1521 respect to the provider if the office finds that such waivers 1522 are not inconsistent with the security protections intended by 1523 this chapter. Section 15. Subsections (1), (2), (3), and (5) of section 1524 1525 651.033, Florida Statutes, are amended, and subsection (6) is

Page 61 of 104

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1526 added to that section, to read:

1527

651.033 Escrow accounts.-

(1) When funds are required to be deposited in an escrow
account pursuant to <u>s. 651.0215</u>, s. 651.022, s. 651.023, <u>s.</u>
651.0246, s. 651.035, or s. 651.055:

1531 (a) The escrow account must shall be established in a 1532 Florida bank, Florida savings and loan association, or Florida 1533 trust company, or a national bank that is chartered and 1534 supervised by the Office of the Comptroller of the Currency 1535 within the United States Department of the Treasury and that has 1536 a branch in this state, which is acceptable to the office, or 1537 such funds must be deposited on deposit with the department; and 1538 the funds deposited therein shall be kept and maintained in an 1539 account separate and apart from the provider's business 1540 accounts.

1541 (b) An escrow agreement shall be entered into between the 1542 bank, savings and loan association, or trust company and the 1543 provider of the facility; the agreement shall state that its 1544 purpose is to protect the resident or the prospective resident; 1545 and, upon presentation of evidence of compliance with applicable 1546 portions of this chapter, or upon order of a court of competent 1547 jurisdiction, the escrow agent shall release and pay over the 1548 funds, or portions thereof, together with any interest accrued 1549 thereon or earned from investment of the funds, to the provider 1550 or resident as directed.

#### Page 62 of 104

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(c) Any agreement establishing an escrow account required under the provisions of this chapter <u>is</u> shall be subject to approval by the office. The agreement <u>must</u> shall be in writing and shall contain, in addition to any other provisions required by law, a provision whereby the escrow agent agrees to abide by the duties imposed <u>by paragraphs</u> (b) and (e), (3)(a), (3)(b), and (5) (a) and subsection (6) <u>under this section</u>.

1558 All funds deposited in an escrow account, if invested, (d) 1559 shall be invested as set forth in part II of chapter 625; 1560 however, such investment may not diminish the funds held in 1561 escrow below the amount required by this chapter. Funds 1562 deposited in an escrow account are not subject to charges by the 1563 escrow agent except escrow agent fees associated with 1564 administering the accounts, or subject to any liens, judgments, 1565 garnishments, creditor's claims, or other encumbrances against 1566 the provider or facility except as provided in s. 651.035(1).

(e) At the request of either the provider or the office, the escrow agent shall issue a statement indicating the status of the escrow account.

1570 (2) <u>Notwithstanding s. 651.035(7)</u>, <u>In addition</u>, the escrow 1571 agreement shall provide that the escrow agent or another person 1572 designated to act in the escrow agent's place and the provider, 1573 except as otherwise provided in s. 651.035, shall notify the 1574 office in writing at least 10 days before the withdrawal of any 1575 portion of any funds required to be escrowed under the

Page 63 of 104

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1576 provisions of s. 651.035. However, in the event of an emergency and upon petition by the provider, the office may waive the 10-1577 1578 day notification period and allow a withdrawal of up to 10 1579 percent of the required minimum liquid reserve. The office shall 1580 have 3 working days to deny the petition for the emergency 10-1581 percent withdrawal. If the office fails to deny the petition 1582 within 3 working days, the petition is shall be deemed to have 1583 been granted by the office. For purposes the purpose of this section, the term "working day" means each day that is not a 1584 Saturday, Sunday, or legal holiday as defined by Florida law. 1585 1586 Also, for purposes the purpose of this section, the day the petition is received by the office is shall not be counted as 1587 1588 one of the 3 days.

1589 (3) In addition, When entrance fees are required to be
1590 deposited in an escrow account pursuant to <u>s. 651.0215</u>, s.
1591 651.022, s. 651.023, <u>s. 651.0246</u>, or s. 651.055:

1592 (a) The provider shall deliver to the resident a written 1593 receipt. The receipt must show the payor's name and address, the 1594 date, the price of the care contract, and the amount of money 1595 paid. A copy of each receipt, together with the funds, must 1596 shall be deposited with the escrow agent or as provided in 1597 paragraph (c). The escrow agent must shall release such funds to the provider 7 days after the date of receipt of the funds by 1598 the escrow agent if the provider, operating under a certificate 1599 1600 of authority issued by the office, has met the requirements of

### Page 64 of 104

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1601 <u>s. 651.0215(8)</u>, s. 651.023(6), or s. 651.0246. However, if the 1602 resident rescinds the contract within the 7-day period, the 1603 escrow agent <u>must shall</u> release the escrowed fees to the 1604 resident.

(b) At the request of an individual resident of a facility, the escrow agent shall issue a statement indicating the status of the resident's portion of the escrow account.

(c) At the request of an individual resident of a facility, the provider may hold the check for the 7-day period and <u>may shall</u> not deposit it during this time period. If the resident rescinds the contract within the 7-day period, the check <u>must shall</u> be immediately returned to the resident. Upon the expiration of the 7 days, the provider shall deposit the check.

(d) A provider may assess a nonrefundable fee, which is separate from the entrance fee, for processing a prospective resident's application for continuing care or continuing care at-home.

1619 (5) When funds are required to be deposited in an escrow
 1620 account pursuant to <u>s. 651.0215</u>, <u>s. 651.022</u>, <u>s. 651.023</u>, <u>s.</u>
 1621 <u>651.0246</u>, or <u>s. 651.035</u>, the following <del>shall</del> apply:

(a) The escrow agreement <u>must shall</u> require that the
escrow agent furnish the provider with a quarterly statement
indicating the amount of any disbursements from or deposits to
the escrow account and the condition of the account during the

### Page 65 of 104

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1626 period covered by the statement. The agreement must shall require that the statement be furnished to the provider by the 1627 1628 escrow agent on or before the 10th day of the month following 1629 the end of the quarter for which the statement is due. If the 1630 escrow agent does not provide the quarterly statement to the 1631 provider on or before the 10th day of the month following the 1632 month for which the statement is due, the office may, in its 1633 discretion, levy against the escrow agent a fine not to exceed 1634 \$25 a day for each day of noncompliance with the provisions of 1635 this subsection.

(b) If the escrow agent does not provide the quarterly statement to the provider on or before the 10th day of the month following the quarter for which the statement is due, the provider shall, on or before the 15th day of the month following the quarter for which the statement is due, send a written request for the statement to the escrow agent by certified mail return receipt requested.

(c) On or before the 20th day of the month following the quarter for which the statement is due, the provider shall file with the office a copy of the escrow agent's statement or, if the provider has not received the escrow agent's statement, a copy of the written request to the escrow agent for the statement.

(d) The office may, in its discretion, in addition to anyother penalty that may be provided for under this chapter, levy

# Page 66 of 104

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1651	a fine against the provider not to exceed \$25 a day for each day
1652	the provider fails to comply with the provisions of this
1653	subsection.
1654	(e) Funds held on deposit with the department are exempt
1655	from the reporting requirements of this subsection.
1656	(6) Except as described in paragraph (3)(a), the escrow
1657	agent may not release or otherwise allow the transfer of funds
1658	without the written approval of the office, unless the
1659	withdrawal is from funds in excess of the amounts required by
1660	ss. 651.0215, 651.022, 651.023, 651.0246, 651.035, and 651.055.
1661	Section 16. Section 651.034, Florida Statutes, is created
1662	to read:
1663	651.034 Financial and operating requirements for
1664	providers
1665	(1)(a) If a regulatory action level event occurs, the
1666	office must:
1667	1. Require the provider to prepare and submit a corrective
1668	action plan or, if applicable, a revised corrective action plan;
1669	2. Perform an examination pursuant to s. 651.105 or an
1670	analysis, as the office considers necessary, of the assets,
1671	liabilities, and operations of the provider, including a review
1672	of the corrective action plan or the revised corrective action
1673	plan; and
1674	3. After the examination or analysis, issue a corrective
1675	order, if necessary, specifying any corrective actions that the
	Daga 67 of 104

Page 67 of 104

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1676

office determines are required.

1677 In determining corrective actions, the office shall (b) 1678 consider any factor relevant to the provider based upon the 1679 office's examination or analysis of the assets, liabilities, and 1680 operations of the provider. The provider must submit the 1681 corrective action plan or the revised corrective action plan 1682 within 30 days after the occurrence of the regulatory action 1683 level event. The office shall review and approve or disapprove 1684 the corrective action plan within 45 business days.

The office may use members of the Continuing Care 1685 (C) Advisory Council, individually or as a group, or may retain 1686 1687 actuaries, investment experts, and other consultants to review a 1688 provider's corrective action plan or revised corrective action 1689 plan, examine or analyze the assets, liabilities, and operations 1690 of a provider, and formulate the corrective order with respect 1691 to the provider. The costs and expenses relating to consultants 1692 must be borne by the affected provider.

1693 Except when the office's remedial rights are suspended (2) 1694 pursuant to s. 651.114(11)(a), the office must take action 1695 necessary to place an impaired provider under regulatory 1696 control, including any remedy available under part I of chapter 1697 631. An impairment is sufficient grounds for the department to 1698 be appointed as receiver as provided in chapter 631, except when 1699 the office's remedial rights are suspended pursuant to s. 1700 651.114(11)(a). If the office's remedial rights are suspended

Page 68 of 104

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1701 pursuant to s. 651.114(11)(a), the impaired provider must make available to the office copies of any corrective action plan 1702 1703 approved by the third-party lender or trustee to cure the 1704 impairment and any related required report. For purposes of s. 1705 631.051, impairment of a provider is defined according to the 1706 term "impaired" under s. 651.011. The office may forego taking 1707 action for up to 180 days after the impairment if the office 1708 finds there is a reasonable expectation that the impairment may 1709 be eliminated within the 180-day period. 1710 There is no liability on the part of, and a cause of (3) action may not arise against, the commission, department, or 1711 1712 office, or their employees or agents, for any action they take in the performance of their powers and duties under this 1713 1714 section. 1715 The office shall transmit any notice that may result (4) 1716 in regulatory action by registered mail, certified mail, or any 1717 other method of transmission which includes documentation of 1718 receipt by the provider. Notice is effective when the provider 1719 receives it. 1720 (5) This section is supplemental to the other laws of this 1721 state and does not preclude or limit any power or duty of the 1722 department or office under those laws or under the rules adopted 1723 pursuant to those laws. The office may exempt a provider from subsection (1) 1724 (6) 1725 or subsection (2) until stabilized occupancy is reached or until

Page 69 of 104

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1739

1726 the time projected to achieve stabilized occupancy as reported 1727 in the last feasibility study required by the office as part of 1728 an application filing under s. 651.0215, s. 651.023, s. 651.024, 1729 or s. 651.0246 has elapsed, but for no longer than 5 years after 1730 the date of issuance of the certificate of occupancy.

(7) The commission may adopt rules to administer this
 section, including, but not limited to, rules regarding
 corrective action plans, revised corrective action plans,
 corrective orders, and procedures to be followed in the event of
 a regulatory action level event or an impairment.

1736Section 17. Paragraphs (a), (b), and (c) of subsection (1)1737of section 651.035, Florida Statutes, are amended, and1738subsections (7) through (11) are added to that section, to read:

651.035 Minimum liquid reserve requirements.-

1740 (1) A provider shall maintain in escrow a minimum liquid1741 reserve consisting of the following reserves, as applicable:

Each provider shall maintain in escrow as a debt 1742 (a) 1743 service reserve the aggregate amount of all principal and 1744 interest payments due during the fiscal year on any mortgage 1745 loan or other long-term financing of the facility, including 1746 property taxes as recorded in the audited financial report 1747 statements required under s. 651.026. The amount must include any leasehold payments and all costs related to such payments. 1748 If principal payments are not due during the fiscal year, the 1749 1750 provider must shall maintain in escrow as a minimum liquid

# Page 70 of 104

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1751 reserve an amount equal to interest payments due during the next 1752 12 months on any mortgage loan or other long-term financing of 1753 the facility, including property taxes. If a provider does not 1754 have a mortgage loan or other financing on the facility, the 1755 provider must deposit monthly in escrow as a minimum liquid reserve an amount equal to one-twelfth of the annual property 1756 tax liability as indicated in the most recent tax notice 1757 provided pursuant to s. 197.322(3), and must annually pay 1758 1759 property taxes out of such escrow.

A provider that has outstanding indebtedness that 1760 (b) 1761 requires a debt service reserve to be held in escrow pursuant to 1762 a trust indenture or mortgage lien on the facility and for which 1763 the debt service reserve may only be used to pay principal and 1764 interest payments on the debt that the debtor is obligated to 1765 pay, and which may include property taxes and insurance, may include such debt service reserve in computing the minimum 1766 1767 liquid reserve needed to satisfy this subsection if the provider 1768 furnishes to the office a copy of the agreement under which such 1769 debt service is held, together with a statement of the amount 1770 being held in escrow for the debt service reserve, certified by 1771 the lender or trustee and the provider to be correct. The 1772 trustee shall provide the office with any information concerning 1773 the debt service reserve account upon request of the provider or the office. Any such separate debt service reserves are not 1774 1775 subject to the transfer provisions set forth in subsection (8).

Page 71 of 104

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1776 Each provider shall maintain in escrow an operating (C) reserve equal to 30 percent of the total operating expenses 1777 1778 projected in the feasibility study required by s. 651.023 for 1779 the first 12 months of operation. Thereafter, each provider 1780 shall maintain in escrow an operating reserve equal to 15 1781 percent of the total operating expenses in the annual report filed pursuant to s. 651.026. If a provider has been in 1782 1783 operation for more than 12 months, the total annual operating expenses must shall be determined by averaging the total annual 1784 operating expenses reported to the office by the number of 1785 annual reports filed with the office within the preceding 3-year 1786 period subject to adjustment if there is a change in the number 1787 1788 of facilities owned. For purposes of this subsection, total 1789 annual operating expenses include all expenses of the facility 1790 except: depreciation and amortization; interest and property taxes included in paragraph (a); extraordinary expenses that are 1791 1792 adequately explained and documented in accordance with generally 1793 accepted accounting principles; liability insurance premiums in 1794 excess of those paid in calendar year 1999; and changes in the 1795 obligation to provide future services to current residents. For 1796 providers initially licensed during or after calendar year 1999, 1797 liability insurance must shall be included in the total operating expenses in an amount not to exceed the premium paid 1798 during the first 12 months of facility operation. Beginning 1799 January 1, 1993, The operating reserves required under this 1800

Page 72 of 104

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1801 subsection must shall be in an unencumbered account held in 1802 escrow for the benefit of the residents. Such funds may not be 1803 encumbered or subject to any liens or charges by the escrow 1804 agent or judgments, garnishments, or creditors' claims against 1805 the provider or facility. However, if a facility had a lien, 1806 mortgage, trust indenture, or similar debt instrument in place 1807 before January 1, 1993, which encumbered all or any part of the 1808 reserves required by this subsection and such funds were used to 1809 meet the requirements of this subsection, then such arrangement 1810 may be continued, unless a refinancing or acquisition has 1811 occurred, and the provider is shall be in compliance with this 1812 subsection.

1813 <u>(7)(a) A provider may withdraw funds held in escrow</u> 1814 without the approval of the office if the amount held in escrow 1815 <u>exceeds the requirements of this section and if the withdrawal</u> 1816 will not affect compliance with this section.

1817 (b)1. For all other proposed withdrawals, in order to 1818 receive the consent of the office, the provider must file 1819 documentation showing why the withdrawal is necessary for the 1820 continued operation of the facility and such additional 1821 information as the office reasonably requires.

1822 <u>2. The office shall notify the provider when the filing is</u>
 1823 <u>deemed complete. If the provider has complied with all prior</u>
 1824 <u>requests for information, the filing is deemed complete after 30</u>
 1825 days without communication from the office.

Page 73 of 104

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1826 3. Within 30 days after the date a file is deemed 1827 complete, the office shall provide the provider with written 1828 notice of its approval or disapproval of the request. The office 1829 may disapprove any request to withdraw such funds if it 1830 determines that the withdrawal is not in the best interest of 1831 the residents. 1832 (8) The office may order the immediate transfer of up to 1833 100 percent of the funds held in the minimum liquid reserve to 1834 the custody of the department pursuant to part III of chapter 1835 625 if the office finds that the provider is impaired or 1836 insolvent. The office may order such a transfer regardless of 1837 whether the office has suspended or revoked, or intends to 1838 suspend or revoke, the certificate of authority of the provider. 1839 (9) Each facility shall file with the office annually, 1840 together with the annual report required by s. 651.026, a 1841 calculation of its minimum liquid reserve determined in 1842 accordance with this section on a form prescribed by the 1843 commission. 1844 (10) Any increase in the minimum liquid reserve must be 1845 funded not later than 61 days after the minimum liquid reserve 1846 calculation is due to be filed as provided in s. 651.026. 1847 If the minimum liquid reserve is less than the (11)1848 required minimum amount at the end of any fiscal quarter due to a change in the market value of the invested funds, the provider 1849 1850 must fund the shortfall within 10 business days.

Page 74 of 104

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1851 Section 18. Effective July 1, 2019, section 651.043, 1852 Florida Statutes, is created to read: 1853 651.043 Approval of change in management.-1854 A contract with a management company entered into (1) 1855 after July 1, 2019, must be in writing and include a provision 1856 that the contract will be canceled upon issuance of an order by 1857 the office pursuant to this section and without the application 1858 of a cancellation fee or penalty. If a provider contracts with a 1859 management company, a separate written contract is not required 1860 for the individual manager employed by the management company or 1861 contractor hired by the management company to oversee a 1862 facility. If a management company executes a contract with an individual manager or contractor, the contract is not required 1863 1864 to be submitted to the office unless requested by the office. 1865 A provider shall notify the office, in writing or (2) 1866 electronically, of any change in management within 10 business 1867 days. For each new management company or manager not employed by 1868 a management company, the provider shall submit to the office 1869 the information required by s. 651.022(2) and a copy of the 1870 written management contract, if applicable. 1871 (3) For a provider that is found to be impaired or that 1872 has a regulatory action level event pending, the office may 1873 disapprove new management and order the provider to remove the 1874 new management after reviewing the information required under 1875 subsection (2).

Page 75 of 104

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1876	(4) For a provider other than that specified in subsection
1877	(3), the office may disapprove new management and order the
1878	provider to remove the new management after receiving the
1879	required information under subsection (2), if the office:
1880	(a) Finds that the new management is incompetent or
1881	untrustworthy;
1882	(b) Finds that the new management is so lacking in
1883	managerial experience as to make the proposed operation
1884	hazardous to the residents or potential residents;
1885	(c) Finds that the new management is so lacking in
1886	experience, ability, and standing as to jeopardize the
1887	reasonable promise of successful operation; or
1888	(d) Has good reason to believe that the new management is
1889	affiliated directly or indirectly through ownership, control, or
1890	business relations with any person or persons whose business
1891	operations are or have been marked by manipulation of assets or
1892	accounts or by bad faith, to the detriment of residents,
1893	stockholders, investors, creditors, or the public.
1894	
1895	The office shall complete its review as required under
1896	subsections (3) and (4) and, if applicable, issue notice of
1897	disapproval of the new management within 30 business days after
1898	the filing is deemed complete. A filing is deemed complete upon
1899	the office's receipt of all requested information and the
1900	provider's correction of any error or omission for which the
	Page 76 of 104

Page 76 of 104

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1901 provider was timely notified. If the office does not issue 1902 notice of disapproval of the new management within 30 business 1903 days after the filing is deemed complete, the new management is 1904 deemed approved. 1905 (5) Management disapproved by the office must be removed 1906 within 30 days after receipt by the provider of notice of such 1907 disapproval. 1908 The office may revoke, suspend, or take other (6) 1909 administrative action against the certificate of authority of 1910 the provider if the provider: 1911 (a) Fails to timely remove management disapproved by the 1912 office; 1913 (b) Fails to timely notify the office of a change in 1914 management; (c) Appoints new management without a written contract 1915 1916 when a written contract is required under this section; or 1917 (d) Repeatedly appoints management that was previously 1918 disapproved by the office or that is not approvable under 1919 subsection (4). 1920 The provider shall remove any management immediately (7) 1921 upon discovery of either of the following conditions, if the 1922 conditions were not disclosed in the notice to the office 1923 required under subsection (2): 1924 That a manager has been found guilty of, or has pled (a) 1925 guilty or no contest to, a felony charge, or has been held

Page 77 of 104

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1926 liable or has been enjoined in a civil action by final judgment, 1927 if the felony or civil action involved fraud, embezzlement, 1928 fraudulent conversion, or misappropriation of property. 1929 That a manager is now, or was in the past, affiliated, (b) directly or indirectly, through ownership interest of 10 percent 1930 1931 or more in, or control of, any business, corporation, or other 1932 entity that has been found guilty of or has pled guilty or no 1933 contest to a felony charge, or has been held liable or has been 1934 enjoined in a civil action by final judgment, if the felony or 1935 civil action involved fraud, embezzlement, fraudulent 1936 conversion, or misappropriation of property. 1937 1938 The failure to remove such management is grounds for revocation 1939 or suspension of the provider's certificate of authority. 1940 Section 19. Section 651.051, Florida Statutes, is amended 1941 to read: 1942 651.051 Maintenance of assets and records in state.-All 1943 records and assets of a provider must be maintained or readily 1944 accessible in this state or, if the provider's corporate office 1945 is located in another state, such records must be electronically 1946 stored in a manner that will ensure that the records are readily 1947 accessible to the office. No records or assets may be removed 1948 from this state by a provider unless the office consents to such removal in writing before such removal. Such consent must shall 1949 1950 be based upon the provider's submitting satisfactory evidence

Page 78 of 104

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that the removal will facilitate and make more economical the 1951 operations of the provider and will not diminish the service or 1952 1953 protection thereafter to be given the provider's residents in 1954 this state. Before Prior to such removal, the provider shall 1955 give notice to the president or chair of the facility's 1956 residents' council. If such removal is part of a cash management 1957 system which has been approved by the office, disclosure of the 1958 system must shall meet the notification requirements. The 1959 electronic storage of records on a web-based, secured storage 1960 platform by contract with a third party is acceptable if the 1961 records are readily accessible to the office.

1962 Section 20. Subsection (3) of section 651.055, Florida
1963 Statutes, is amended to read:

1964 651.055 Continuing care contracts; right to rescind.-1965 The contract must include or be accompanied by a (3)1966 statement, printed in boldfaced type, which reads: "This 1967 facility and all other continuing care facilities (also known as 1968 life plan communities) in the State of Florida are regulated by 1969 the Office of Insurance Regulation pursuant to chapter 651, 1970 Florida Statutes. A copy of the law is on file in this facility. 1971 The law gives you or your legal representative the right to 1972 inspect our most recent financial statement and inspection report before signing the contract. The financial structure of a 1973 1974 continuing care provider can be complex, and the decision to enter into a contract for continuing care is a long-term 1975

Page 79 of 104

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1976	commitment between a resident and the continuing care provider.
1977	You may wish to consult an attorney or a financial advisor
1978	before entering into such a contract."
1979	Section 21. Subsection (2) of section 651.057, Florida
1980	Statutes, is amended to read:
1981	651.057 Continuing care at-home contracts
1982	(2) A provider that holds a certificate of authority and
1983	wishes to offer continuing care at-home must also:
1984	(a) Submit a business plan to the office with the
1985	following information:
1986	1. A description of the continuing care at-home services
1987	that will be provided, the market to be served, and the fees to
1988	be charged;
1989	2. A copy of the proposed continuing care at-home
1990	contract;
1991	3. An actuarial study prepared by an independent actuary
1992	in accordance with the standards adopted by the American Academy
1993	of Actuaries which presents the impact of providing continuing
1994	care at-home on the overall operation of the facility; and
1995	4. A market feasibility study that meets the requirements
1996	of s. 651.022(3) and documents that there is sufficient interest
1997	in continuing care at-home contracts to support such a program;
1998	(b) Demonstrate to the office that the proposal to offer
1999	continuing care at-home contracts to individuals who do not
2000	immediately move into the facility will not place the provider

# Page 80 of 104

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2001 in an unsound financial condition: Comply with the requirements of s. 651.0246(1) s. 2002 (C) 2003 651.021(2), except that an actuarial study may be substituted 2004 for the feasibility study; and 2005 (d) Comply with the requirements of this chapter. 2006 Section 22. Subsection (1) of section 651.071, Florida 2007 Statutes, is amended to read: 2008 651.071 Contracts as preferred claims on liquidation or 2009 receivership.-2010 (1)In the event of receivership or liquidation 2011 proceedings against a provider, all continuing care and 2012 continuing care at-home contracts executed by a provider are 2013 shall be deemed preferred claims against all assets owned by the 2014 provider; however, such claims are subordinate to any secured 2015 claim. For purposes of s. 631.271, such contracts are deemed 2016 Class 2 claims. 2017 Section 23. Subsections (2) and (3) of section 651.091, 2018 Florida Statutes, are amended, and subsection (4) of that 2019 section is republished, to read: 2020 651.091 Availability, distribution, and posting of reports 2021 and records; requirement of full disclosure.-2022 Every continuing care facility shall: (2)2023 (a) Display the certificate of authority in a conspicuous place inside the facility. 2024 2025 (b) Post in a prominent position in the facility which is Page 81 of 104

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2026 accessible to all residents and the general public a concise 2027 summary of the last examination report issued by the office, 2028 with references to the page numbers of the full report noting 2029 any deficiencies found by the office, and the actions taken by 2030 the provider to rectify such deficiencies, indicating in such 2031 summary where the full report may be inspected in the facility. 2032 (c) Post in a prominent position in the facility, 2033 accessible to all residents and the general public, a notice 2034 containing the contact information for the office and the 2035 Division of Consumer Services of the department and stating that 2036 the division or office may be contacted for the submission of 2037 inquiries and complaints with respect to potential violations of this chapter committed by a provider. Such contact information 2038 2039 must include the division's website and the toll-free consumer 2040 helpline and the office's website and telephone number. 2041 (d) Provide notice to the president or chair of the 2042 residents' council within 10 business days after issuance of a 2043 final examination report or the initiation of any legal or 2044 administrative proceeding by the office or the department and 2045 include a copy of such document. (e) (c) Post in a prominent position in the facility which 2046 2047 is accessible to all residents and the general public a summary of the latest annual statement, indicating in the summary where 2048

2050 listing of any proposed changes in policies, programs, and

Page 82 of 104

the full annual statement may be inspected in the facility. A

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2049

2051 services must also be posted.

2052 <u>(f)(d)</u> Distribute a copy of the full annual statement and 2053 a copy of the most recent <u>third-party</u> third party financial 2054 audit filed with the annual report to the president or chair of 2055 the residents' council within 30 days after filing the annual 2056 report with the office, and designate a staff person to provide 2057 explanation thereof.

2058 <u>(g) (e)</u> Deliver the information described in s. 651.085(4) 2059 in writing to the president or chair of the residents' council 2060 and make supporting documentation available upon request Notify 2061 the residents' council of any plans filed with the office to 2062 obtain new financing, additional financing, or refinancing for 2063 the facility and of any applications to the office for any 2064 expansion of the facility.

2065 (h) (f) Deliver to the president or chair of the residents' 2066 council a summary of entrance fees collected and refunds made 2067 during the time period covered in the annual report and the 2068 refund balances due at the end of the report period.

2069 <u>(i)(g)</u> Deliver to the president or chair of the residents' 2070 council a copy of each quarterly statement within 30 days after 2071 the quarterly statement is filed with the office if the facility 2072 is required to file quarterly.

2073 <u>(j)(h)</u> Upon request, deliver to the president or chair of 2074 the residents' council a copy of any newly approved continuing 2075 care or continuing care at-home contract within 30 days after

# Page 83 of 104

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2076 approval by the office.

2095

2077 (k) Provide to the president or chair of the residents' 2078 council a copy of any notice filed with the office relating to 2079 any change in ownership within 10 business days after such 2080 filing by the provider.

2081 (1) Make the information available to prospective 2082 residents pursuant to paragraph (3) (d) available to current 2083 residents and provide notice of changes to that information to 2084 the president or chair of the residents' council within 3 2085 business days.

(3) Before entering into a contract to furnish continuing care or continuing care at-home, the provider undertaking to furnish the care, or the agent of the provider, shall make full disclosure, <u>obtain written acknowledgment of receipt</u>, and provide copies of the disclosure documents to the prospective resident or his or her legal representative, of the following information:

2093 (a) The contract to furnish continuing care or continuing2094 care at-home.

(b) The summary listed in paragraph (2)(b).

2096 (c) All ownership interests and lease agreements,
2097 including information specified in s. 651.022(2)(b)8.

(d) In keeping with the intent of this subsection relating to disclosure, the provider shall make available for review master plans approved by the provider's governing board and any

# Page 84 of 104

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2101 plans for expansion or phased development, to the extent that the availability of such plans does not put at risk real estate, 2102 2103 financing, acquisition, negotiations, or other implementation of 2104 operational plans and thus jeopardize the success of 2105 negotiations, operations, and development. 2106 Copies of the rules and regulations of the facility (e) 2107 and an explanation of the responsibilities of the resident. 2108 The policy of the facility with respect to admission (f) 2109 to and discharge from the various levels of health care offered 2110 by the facility. 2111 (g) The amount and location of any reserve funds required 2112 by this chapter, and the name of the person or entity having a 2113 claim to such funds in the event of a bankruptcy, foreclosure, 2114 or rehabilitation proceeding. (g)<del>(h)</del> A copy of s. 651.071. 2115 2116 (h)(i) A copy of the resident's rights as described in s. 2117 651.083. 2118 Notice of the issuance of a final examination report (i) 2119 or the initiation of any legal or administrative proceeding by 2120 the office or the department, including where the report or 2121 filing may be inspected in the facility, and that, upon request, 2122 an electronic copy or specific website address will be provided from which the document can be downloaded at no cost. 2123 Notice that if the resident does not exercise the 2124 (j) 2125 right to rescind a continuing care contract within 7 days after

Page 85 of 104

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2126 executing the contract, the resident's funds held in escrow 2127 pursuant to s. 651.055(2) will be released to the provider. 2128 A statement that distribution of the provider's assets (k) 2129 or income may occur or a statement that such distributions will 2130 not occur. 2131 (1) Notice of any holding company system or obligated 2132 group of which the provider is a member. 2133 A true and complete copy of the full disclosure (4)document to be used must be filed with the office before use. A 2134 2135 resident or prospective resident or his or her legal 2136 representative may inspect the full reports referred to in 2137 paragraph (2) (b); the charter or other agreement or instrument 2138 required to be filed with the office pursuant to s. 651.022(2), 2139 together with all amendments thereto; and the bylaws of the 2140 corporation or association, if any. Upon request, copies of the reports and information shall be provided to the individual 2141 2142 requesting them if the individual agrees to pay a reasonable 2143 charge to cover copying costs. 2144 Section 24. Subsection (4) of section 651.095, Florida 2145 Statutes, is amended to read: 2146 651.095 Advertisements; requirements; penalties.-2147 It is unlawful for any person, other than a provider (4) licensed pursuant to this chapter, to advertise or market to the 2148 general public any product similar to continuing care through 2149 the use of such terms as "life care," "life plan," "life plan 2150 Page 86 of 104

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2151 <u>at-home,"</u> "continuing care," or "guaranteed care for life," or 2152 similar terms, words, or phrases. 2153 Section 25. Section 651.105, Florida Statutes, is amended 2154 to read:

2155

651.105 Examination and inspections.-

2156 The office may at any time, and shall at least once (1)2157 every 3 years, examine the business of any applicant for a 2158 certificate of authority and any provider engaged in the 2159 execution of care contracts or engaged in the performance of 2160 obligations under such contracts, in the same manner as is 2161 provided for the examination of insurance companies pursuant to 2162 ss. 624.316 and 624.318 <del>s. 624.316</del>. For a provider as deemed accredited under defined in s. 651.028, such examinations must 2163 2164 shall take place at least once every 5 years. Such examinations 2165 must shall be made by a representative or examiner designated by the office whose compensation will be fixed by the office 2166 2167 pursuant to s. 624.320. Routine examinations may be made by 2168 having the necessary documents submitted to the office; and, for 2169 this purpose, financial documents and records conforming to 2170 commonly accepted accounting principles and practices, as 2171 required under s. 651.026, are deemed adequate. The final 2172 written report of each examination must be filed with the office 2173 and, when so filed, constitutes a public record. Any provider being examined shall, upon request, give reasonable and timely 2174 2175 access to all of its records. The representative or examiner

# Page 87 of 104

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2176 designated by the office may at any time examine the records and 2177 affairs and inspect the physical property of any provider, 2178 whether in connection with a formal examination or not.

(2) Any duly authorized officer, employee, or agent of the office may, upon presentation of proper identification, have access to, and <u>examine inspect</u>, any records, with or without advance notice, to secure compliance with, or to prevent a violation of, any provision of this chapter.

2184 Reports of the results of such financial examinations (3)2185 must be kept on file by the office. Any investigatory records, 2186 reports, or documents held by the office are confidential and 2187 exempt from the provisions of s. 119.07(1), until the 2188 investigation is completed or ceases to be active. For the 2189 purpose of this section, an investigation is active while it is 2190 being conducted by the office with a reasonable, good faith belief that it could lead to the filing of administrative, 2191 2192 civil, or criminal proceedings. An investigation does not cease 2193 to be active if the office is proceeding with reasonable 2194 dispatch and has a good faith belief that action could be 2195 initiated by the office or other administrative or law 2196 enforcement agency.

(4) The office shall notify the provider and the executive officer of the governing body of the provider in writing of all deficiencies in its compliance with the provisions of this chapter and the rules adopted pursuant to this chapter and shall

# Page 88 of 104

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2201 set a reasonable length of time for compliance by the provider. 2202 In addition, the office shall require corrective action or 2203 request a corrective action plan from the provider which plan 2204 demonstrates a good faith attempt to remedy the deficiencies by 2205 a specified date. If the provider fails to comply within the 2206 established length of time, the office may initiate action 2207 against the provider in accordance with the provisions of this 2208 chapter.

2209 A provider shall respond to written correspondence (5)2210 from the office and provide data, financial statements, and 2211 pertinent information as requested by the office. The office has 2212 standing to petition a circuit court for mandatory injunctive 2213 relief to compel access to and require the provider to produce 2214 the documents, data, records, and other information requested by 2215 the office. The office may petition the circuit court in the 2216 county in which the facility is situated or the Circuit Court of 2217 Leon County to enforce this section At the time of the routine 2218 examination, the office shall determine if all disclosures 2219 required under this chapter have been made to the president or 2220 chair of the residents' council and the executive officer of the 2221 governing body of the provider.

(6) A representative of the provider must give a copy of the final examination report and corrective action plan, if one is required by the office, to the executive officer of the governing body of the provider within 60 days after issuance of

#### Page 89 of 104

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2226 the report.

2227 (7) Unless a provider is impaired or subject to a 2228 regulatory action level event, any parent, subsidiary, or affiliate is not subject to examination by the office as part of 2229 2230 a routine examination. However, if a provider or facility relies 2231 on a contractual or financial relationship with a parent, a 2232 subsidiary, or an affiliate in order to meet the financial requirements of this chapter, the office may examine any parent, 2233 2234 subsidiary, or affiliate that has a contractual or financial 2235 relationship with the provider or facility to the extent 2236 necessary to ascertain the financial condition of the provider.

2237 Section 26. Section 651.106, Florida Statutes, is amended 2238 to read:

2239 651.106 Grounds for discretionary refusal, suspension, or 2240 revocation of certificate of authority.—The office may deny <u>an</u> 2241 <u>application or</u>, suspend, or revoke the provisional certificate 2242 of authority or the certificate of authority of any applicant or 2243 provider if it finds that any one or more of the following 2244 grounds applicable to the applicant or provider exist:

(1) Failure by the provider to continue to meet therequirements for the authority originally granted.

(2) Failure by the provider to meet one or more of thequalifications for the authority specified by this chapter.

(3) Material misstatement, misrepresentation, or fraud inobtaining the authority, or in attempting to obtain the same.

# Page 90 of 104

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(4) Demonstrated lack of fitness or trustworthiness.
(5) Fraudulent or dishonest practices of management in the
conduct of business.

(6) Misappropriation, conversion, or withholding ofmoneys.

(7) Failure to comply with, or violation of, any proper order or rule of the office or commission or violation of any provision of this chapter.

(8) The insolvent <u>or impaired</u> condition of the provider or the provider's being in such condition or using such methods and practices in the conduct of its business as to render its further transactions in this state hazardous or injurious to the public.

(9) Refusal by the provider to be examined or to produce its accounts, records, and files for examination, or refusal by any of its officers to give information with respect to its affairs or to perform any other legal obligation under this chapter when required by the office.

(10) Failure by the provider to comply with the requirements of s. 651.026 or s. 651.033.

(11) Failure by the provider to maintain escrow accountsor funds as required by this chapter.

(12) Failure by the provider to meet the requirements of this chapter for disclosure of information to residents concerning the facility, its ownership, its management, its

# Page 91 of 104

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2276 development, or its financial condition or failure to honor its 2277 continuing care or continuing care at-home contracts. 2278 (13)Any cause for which issuance of the license could 2279 have been refused had it then existed and been known to the 2280 office. 2281 Having been found guilty of, or having pleaded guilty (14)2282 or nolo contendere to, a felony in this state or any other 2283 state, without regard to whether a judgment or conviction has been entered by the court having jurisdiction of such cases. 2284 In the conduct of business under the license, 2285 (15)2286 engaging in unfair methods of competition or in unfair or 2287 deceptive acts or practices prohibited under part IX of chapter 2288 626. 2289 (16) A pattern of bankrupt enterprises. 2290 (17) The ownership, control, or management of the 2291 organization includes any person: 2292 Who is not reputable and of responsible character; (a) 2293 Who is so lacking in management expertise as to make (b) 2294 the operation of the provider hazardous to potential and 2295 existing residents; 2296 Who is so lacking in management experience, ability, (C) and standing as to jeopardize the reasonable promise of 2297 2298 successful operation; 2299 Who is affiliated, directly or indirectly, through (d) 2300 ownership or control, with any person or persons whose business

Page 92 of 104

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2301 operations are or have been marked by business practices or 2302 conduct that is detrimental to the public, contract holders, 2303 investors, or creditors, or by manipulation of assets, finances, 2304 or accounts or by bad faith; or 2305 Whose business operations are or have been marked by (e) business practices or conduct that is detrimental to the public, 2306 2307 contract holders, investors, or creditors, or by manipulation of 2308 assets, finances, or accounts or by bad faith. 2309 The provider has not filed a notice of change in (18) 2310 management, fails to remove a disapproved manager, or persists 2311 in appointing disapproved managers. 2312 Revocation of a certificate of authority under this section does 2313 2314 not relieve a provider from the provider's obligation to 2315 residents under the terms and conditions of any continuing care 2316 or continuing care at-home contract between the provider and 2317 residents or the provisions of this chapter. The provider shall 2318 continue to file its annual statement and pay license fees to 2319 the office as required under this chapter as if the certificate 2320 of authority had continued in full force, but the provider shall 2321 not issue any new contracts. The office may seek an action in 2322 the Circuit Court of Leon County to enforce the office's order and the provisions of this section. 2323 Section 27. Section 651.1065, Florida Statutes, is created 2324 2325 to read:

Page 93 of 104

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2326 651.1065 Soliciting or accepting new continuing care 2327 contracts by impaired or insolvent facilities or providers.-2328 Regardless of whether delinquency proceedings as to a (1) 2329 continuing care facility have been or are to be initiated, a 2330 proprietor, a general partner, a member, an officer, a director, 2331 a trustee, or a manager of a continuing care facility may not 2332 actively solicit, approve the solicitation or acceptance of, or 2333 accept new continuing care contracts in this state after the 2334 proprietor, general partner, member, officer, director, trustee, 2335 or manager knew, or reasonably should have known, that the 2336 continuing care facility was impaired or insolvent except with 2337 the written permission of the office. If the facility has declared bankruptcy, the bankruptcy court or trustee appointed 2338 2339 by the court has jurisdiction over such matters. The office must approve or disapprove the continued marketing of new contracts 2340 2341 within 15 days after receiving a request from a provider. 2342 (2) A proprietor, a general partner, a member, an officer, 2343 a director, a trustee, or a manager who violates this section 2344 commits a felony of the third degree, punishable as provided in 2345 s. 775.082, s. 775.083, or s. 775.084. 2346 Section 28. Subsections (1) and (3) of section 651.111, Florida Statutes, are amended to read: 2347 651.111 Requests for inspections.-2348 Any interested party may request an inspection of the 2349 (1)2350 records and related financial affairs of a provider providing

Page 94 of 104

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2351 care in accordance with the provisions of this chapter by transmitting to the office notice of an alleged violation of 2352 2353 applicable requirements prescribed by statute or by rule, 2354 specifying to a reasonable extent the details of the alleged 2355 violation, which notice must shall be signed by the complainant. 2356 As used in this section, the term "inspection" means an inquiry 2357 into a provider's compliance with this chapter. 2358 Upon receipt of a complaint, the office shall make a (3) 2359 preliminary review to determine if the complaint alleges a 2360 violation of this chapter; and, unless the office determines 2361 that the complaint does not allege a violation of this chapter 2362 or is without any reasonable basis, the office shall make an inspection. The office shall provide the complainant with a 2363 2364 written acknowledgment of the complaint within 15 days after 2365 receipt by the office. The complainant shall be advised, within 2366 30 days after the receipt of the complaint by the office, of the 2367 office's determination that the complaint does not allege a 2368 violation of this chapter, that the complaint is without any 2369 reasonable basis, or that the office will make an inspection. 2370 The notice must include an estimated timeframe for completing 2371 the inspection and a contact number. If the inspection is not 2372 completed within the estimated timeframe, the office must provide the complainant with a revised timeframe. Within 15 days 2373 after completing an inspection, the office shall provide the 2374 2375 complainant and the provider a written statement specifying any

Page 95 of 104

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2376 violations of this chapter and any actions taken or that no such 2377 violation was found proposed course of action of the office. 2378 Section 29. Section 651.114, Florida Statutes, is amended 2379 to read: 2380 651.114 Delinquency proceedings; remedial rights.-2381 Upon determination by the office that a provider is (1)2382 not in compliance with this chapter, the office may notify the 2383 chair of the Continuing Care Advisory Council, who may assist 2384 the office in formulating a corrective action plan. 2385 Within 30 days after a request by either the advisory (2)2386 council or the office, a provider shall make a plan for 2387 obtaining compliance or solvency available to the advisory council and the office, within 30 days after being requested to 2388 2389 do so by the council, a plan for obtaining compliance or 2390 solvency. 2391 (3) Within 30 days after receipt of a plan for obtaining 2392 compliance or solvency, the office or, at the request of the 2393 office, notification, the advisory council shall: 2394 Consider and evaluate the plan submitted by the (a) 2395 provider. 2396 Discuss the problem and solutions with the provider. (b) 2397 Conduct such other business as is necessary. (C) 2398 (d) Report its findings and recommendations to the office, which may require additional modification of the plan. 2399 2400

Page 96 of 104

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2401 This subsection may not be construed to delay or prevent the 2402 office from taking any regulatory measures it deems necessary 2403 regarding the provider that submitted the plan. 2404 If the financial condition of a continuing care (4) 2405 provider is impaired or is such that if not modified or 2406 corrected, its continued operation would result in insolvency, 2407 the office may direct the provider to formulate and file with 2408 the office a corrective action plan. If the provider fails to 2409 submit a plan within 30 days after the office's directive or 2410 submits a plan that is insufficient to correct the condition, 2411 the office may specify a plan and direct the provider to 2412 implement the plan. Before specifying a plan, the office may 2413 seek a recommended plan from the advisory council. 2414 (5) (4) After receiving approval of a plan by the office, 2415 the provider shall submit a progress report monthly to the advisory council or the office, or both, in a manner prescribed 2416 2417 by the office. After 3 months, or at any earlier time deemed 2418 necessary, the council shall evaluate the progress by the 2419 provider and shall advise the office of its findings. 2420 (6) (5) If Should the office finds find that sufficient grounds exist for rehabilitation, liquidation, conservation, 2421

reorganization, seizure, or summary proceedings of an insurer as set forth in ss. 631.051, 631.061, and 631.071, the <u>department</u> office may petition for an appropriate court order or may pursue such other relief as is afforded in part I of chapter 631.

#### Page 97 of 104

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Before invoking its powers under part I of chapter 631, the 2426 department office shall notify the chair of the advisory 2427 2428 council. 2429 For purposes of s. 631.051, impairment of a provider (7) 2430 has the same meaning as the term "impaired" in s. 651.011. (8) (6) In the event an order of conservation, 2431 2432 rehabilitation, liquidation, or conservation, reorganization, 2433 seizure, or summary proceeding has been entered against a 2434 provider, the department and office are vested with all of the 2435 powers and duties they have under the provisions of part I of 2436 chapter 631 in regard to delinquency proceedings of insurance 2437 companies. A provider shall give written notice of the 2438 proceeding to its residents within 3 business days after the 2439 initiation of a delinquency proceeding under chapter 631 and 2440 shall include a notice of the delinquency proceeding in any 2441 written materials provided to prospective residents 2442 (7) If the financial condition of the continuing care 2443 facility or provider is such that, if not modified or corrected, 2444 its continued operation would result in insolvency, the office 2445 may direct the provider to formulate and file with the office 2446 corrective action plan. If the provider fails to submit a plan 2447 within 30 days after the office's directive or submits a plan that is insufficient to correct the condition, the office may 2448 specify a plan and direct the provider to implement the plan. 2449 A provider subject to an order to show cause entered 2450 (9)

Page 98 of 104

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2451 pursuant to chapter 631 must file its written response to the 2452 order, together with any defenses it may have to the 2453 department's allegations, according to the time periods specified in s. 631.031(3). 2454 2455 (10) A hearing held pursuant to chapter 631 to determine whether cause exists for the department to be appointed receiver 2456 2457 must be held in accordance with the time period specified in s. 631.031(4). 2458 2459 (11) (a) (8) (a) The rights of the office described in this 2460 section are subordinate to the rights of a trustee or lender 2461 pursuant to the terms of a resolution, ordinance, loan 2462 agreement, indenture of trust, mortgage, lease, security 2463 agreement, or other instrument creating or securing bonds or 2464 notes issued to finance a facility, and the office, subject to 2465 the provisions of paragraph (c), may shall not exercise its 2466 remedial rights provided under this section and ss. 651.018, 2467 651.106, 651.108, and 651.116 with respect to a facility that is 2468 subject to a lien, mortgage, lease, or other encumbrance or 2469 trust indenture securing bonds or notes issued in connection 2470 with the financing of the facility, if the trustee or lender, by 2471 inclusion or by amendment to the loan documents or by a separate 2472 contract with the office, agrees that the rights of residents under a continuing care or continuing care at-home contract will 2473 be honored and will not be disturbed by a foreclosure or 2474 2475 conveyance in lieu thereof as long as the resident:

#### Page 99 of 104

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2476 1. Is current in the payment of all monetary obligations 2477 required by the contract; 2478 2. Is in compliance and continues to comply with all 2479 provisions of the contract; and 2480 3. Has asserted no claim inconsistent with the rights of 2481 the trustee or lender. 2482 (b) This subsection does not require a trustee or lender 2483 to: 2484 1. Continue to engage in the marketing or resale of new 2485 continuing care or continuing care at-home contracts; Pay any rebate of entrance fees as may be required by a 2486 2. 2487 resident's continuing care or continuing care at-home contract as of the date of acquisition of the facility by the trustee or 2488 2489 lender and until expiration of the period described in paragraph 2490 (d); 2491 Be responsible for any act or omission of any owner or 3. 2492 operator of the facility arising before the acquisition of the 2493 facility by the trustee or lender; or 2494 4. Provide services to the residents to the extent that 2495 the trustee or lender would be required to advance or expend 2496 funds that have not been designated or set aside for such 2497 purposes. If Should the office determines determine, at any time 2498 (C) 2499 during the suspension of its remedial rights as provided in 2500 paragraph (a), that:

Page 100 of 104

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hb1033-04-e1

2501 1. The trustee or lender is not in compliance with 2502 paragraph (a); , or that 2503 2. A lender or trustee has assigned or has agreed to 2504 assign all or a portion of a delinquent or defaulted loan to a 2505 third party without the office's written consent;  $\tau$ 2506 3. The provider engaged in the misappropriation, 2507 conversion, or illegal commitment or withdrawal of minimum 2508 liquid reserve or escrowed funds required under this chapter; 2509 4. The provider refused to be examined by the office 2510 pursuant to s. 651.105(1); or 2511 5. The provider refused to produce any relevant accounts, 2512 records, and files requested as part of an examination, 2513 2514 the office shall notify the trustee or lender in writing of its 2515 determination, setting forth the reasons giving rise to the 2516 determination and specifying those remedial rights afforded to 2517 the office which the office shall then reinstate. 2518 Upon acquisition of a facility by a trustee or lender (d) 2519 and evidence satisfactory to the office that the requirements of 2520 paragraph (a) have been met, the office shall issue a 90-day 2521 temporary certificate of authority granting the trustee or 2522 lender the authority to engage in the business of providing continuing care or continuing care at-home and to issue 2523 2524 continuing care or continuing care at-home contracts subject to the office's right to immediately suspend or revoke the 2525

Page 101 of 104

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2526 temporary certificate of authority if the office determines that any of the grounds described in s. 651.106 apply to the trustee 2527 2528 or lender or that the terms of the contract used as the basis 2529 for the issuance of the temporary certificate of authority by 2530 the office have not been or are not being met by the trustee or 2531 lender since the date of acquisition. 2532 Section 30. Section 651.1141, Florida Statutes, is created 2533 to read: 2534 651.1141 Immediate final orders.-2535 The Legislature finds that the following actions (1) 2536 constitute an imminent and immediate threat to the public 2537 health, safety, and welfare of the residents of this state: 2538 The installation of a general partner of a provider or (a) 2539 assumption of ownership or possession or control of 10 percent 2540 or more of a provider's assets in violation of s. 651.024 or s. 2541 651.0245; 2542 The removal or commitment of 10 percent or more of the (b) 2543 required minimum liquid reserve funds in violation of s. 2544 651.035; or 2545 (C) The assumption of control over a facility's operations 2546 in violation of s. 651.043. 2547 (2) If it finds that a person or entity is engaging or has 2548 engaged in one or more of the above activities, the office may, pursuant to s. 120.569, issue an immediate final order: 2549 2550 Directing that such person or entity cease and desist (a)

Page 102 of 104

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2551 that activity; or 2552 (b) Suspending the certificate of authority of the 2553 facility. 2554 Section 31. Subsection (1) of section 651.121, Florida 2555 Statutes, is amended to read: 2556 651.121 Continuing Care Advisory Council.-2557 (1)The Continuing Care Advisory Council to the office is 2558 created consisting of 10 members who are residents of this state 2559 appointed by the Governor and geographically representative of 2560 this state. Three members shall be representatives 2561 administrators of facilities that hold valid certificates of 2562 authority under this chapter and shall have been actively engaged in the offering of continuing care contracts in this 2563 2564 state for 5 years before appointment. The remaining members 2565 include: 2566 A representative of the business community whose (a) 2567 expertise is in the area of management. 2568 A representative of the financial community who is not (b) 2569 a facility owner or administrator. 2570 A certified public accountant. (C) 2571 (d) An attorney. 2572 (d) (e) Four Three residents who hold continuing care or 2573 continuing care at-home contracts with a facility certified in 2574 this state. 2575 Section 32. Subsections (1) and (4) of section 651.125,

Page 103 of 104

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hb1033-04-e1

2576 F

Florida Statutes, are amended to read:

2577 651.125 Criminal penalties; injunctive relief.-2578 Any person who maintains, enters into, or, as manager (1)2579 or officer or in any other administrative capacity, assists in 2580 entering into, maintaining, or performing any continuing care or 2581 continuing care at-home contract subject to this chapter without 2582 doing so in pursuance of a valid provisional certificate of 2583 authority or certificate of authority or renewal thereof, as 2584 contemplated by or provided in this chapter, or who otherwise 2585 violates any provision of this chapter or rule adopted in 2586 pursuance of this chapter, commits a felony of the third degree, 2587 punishable as provided in s. 775.082 or s. 775.083. Each 2588 violation of this chapter constitutes a separate offense. 2589 Any action brought by the office against a provider (4) 2590 shall not abate by reason of a sale or other transfer of 2591 ownership of the facility used to provide care, which provider 2592 is a party to the action, except with the express written 2593 consent of the director of the office. 2594

2594 Section 33. Except as otherwise expressly provided in this 2595 act and except for this section, which shall take effect July 1, 2596 2019, this act shall take effect January 1, 2020.

Page 104 of 104

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hb1033-04-e1