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By the Committee on Children, Families, and Elder Affairs; and Senator Book

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A bill to be entitled An act relating to child abuse, abandonment, and neglect; amending s. 39.01, F.S.; deleting the term "juvenile sexual abuse"; defining the term "child-onchild sexual abuse"; creating s. 39.101, F.S.; relocating provisions relating to the central abuse hotline of the Department of Children and Families; providing additional requirements relating to the hotline; amending s. 39.201, F.S.; requiring animal control officers and certain agents to provide their names to hotline staff; revising requirements relating to reports of abuse involving impregnation of children; amending s. 39.302, F.S.; conforming a cross-reference; relocating provisions relating to the representation of alleged perpetrators in institutional investigations; creating s. 828.075, F.S.; providing a purpose; requiring individuals who are required to investigate child abuse, abandonment, or neglect to also report certain animal abuse to specified persons or agencies; requiring that the report include certain information; providing a criminal penalty for knowingly and willfully failing to make such report; requiring the department to include certain training in the training program for persons required to investigate child abuse, abandonment, or neglect; amending s. 828.27, F.S.; requiring training for animal control officers to include training for detecting child abuse, neglect, and abandonment; amending s. 39.307, F.S.; conforming

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provisions to changes made by the act; amending ss. 39.301 and 934.03, F.S.; conforming cross-references; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. Present subsections (8) through (12) of section 39.01, Florida Statutes, are redesignated as subsections (7) through (11), respectively, a new subsection (12) is added to that section, and present subsection (7) of that section is amended, to read:

39.01 Definitions.—When used in this chapter, unless the context otherwise requires:

- (7) "Juvenile sexual abuse" means any sexual behavior by a child which occurs without consent, without equality, or as a result of coercion. For purposes of this subsection, the following definitions apply:
- (a) "Coercion" means the exploitation of authority or the use of bribes, threats of force, or intimidation to gain cooperation or compliance.
- (b) "Equality" means two participants operating with the same level of power in a relationship, neither being controlled nor coerced by the other.
- (c) "Consent" means an agreement, including all of the following:
- 1. Understanding what is proposed based on age, maturity, developmental level, functioning, and experience.
- 2. Knowledge of societal standards for what is being proposed.

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3. Awareness of potential consequences and alternatives.

- 4. Assumption that agreement or disagreement will be accepted equally.
 - 5. Voluntary decision.
 - 6. Mental competence.

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Juvenile sexual behavior ranges from noncontact sexual behavior such as making obscene phone calls, exhibitionism, voyeurism, and the showing or taking of lewd photographs to varying degrees of direct sexual contact, such as frottage, fondling, digital penetration, rape, fellatio, sodomy, and various other sexually aggressive acts.

- (12) (a) "Child-on-child sexual abuse" means sexual activity between children and without the direct involvement of an adult which:
 - 1. Is overt and deliberate;
 - 2. Is directed at sexual stimulation; and
- 3.a. Occurs without consent or without equality mentally, physically, or in age; or
 - b. Occurs as a result of physical or emotional coercion.
- (b) For purposes of this subsection, the following definitions apply:
- 1. "Coercion" means the exploitation of authority or the use of bribes, threats of force, or intimidation to gain cooperation or compliance.
- 2. "Consent" means an agreement including all of the
 following:
- a. Understanding of what is proposed which is based on age, maturity, and developmental level.

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b. Knowledge of societal standards for what is being proposed.

- c. Awareness of the potential consequences.
- d. Assumption that participation or non-participation will be accepted equally.
 - e. Voluntary decision.
 - f. Mental competence.
- 3. "Equality" means two participants operating with the same level of power in a relationship, without one being controlled or coerced by the other.

The term includes both noncontact sexual behavior, such as
making obscene phone calls, exhibitionism, voyeurism, and the
showing or taking of lewd photographs, and direct sexual
contact, such as frottage, fondling, digital penetration, rape,
fellatio, sodomy, and various other sexually aggressive acts.

104 Child-on-child sexual abuse does not include normative sexual
105 play or anatomical curiosity and exploration.

Section 2. Section 39.101, Florida Statutes, is created to read:

- 39.101 Central abuse hotline.—The central abuse hotline is the first step in the safety assessment and investigation process.
- (1) ESTABLISHMENT AND OPERATION.—The department shall establish and maintain a central abuse hotline capable of receiving, 24 hours a day, 7 days a week, all reports of known or suspected child abuse, abandonment, or neglect and reports that a child is in need of supervision and care and has no parent, legal custodian, or responsible adult relative

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immediately known and available to provide supervision and care when such reports are made pursuant to s. 39.201. Reports may be made in writing, through a single statewide toll-free telephone number, or through electronic reporting. Any person may use any of these methods to make a report at any hour of the day or night, on any day of the week.

- (a) If it appears that the immediate safety or well-being of a child is endangered, that the family may flee or the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the department must commence an investigation immediately, regardless of the time of day or night.
- (b) In all other child abuse, abandonment, or neglect cases, a child protective investigation must be commenced within 24 hours after receipt of the report.
- (2) GENERAL REQUIREMENTS.—The central abuse hotline must be operated in such a manner as to enable the department to:
- (a) Accept reports for investigation when there is a reasonable cause to suspect that a child has been or is being abused or neglected or has been abandoned.
- (b) Determine whether the allegations made by the reporter require an immediate or a 24-hour response priority.
- (c) Immediately identify and locate prior reports or cases of child abuse, abandonment, or neglect through the use of the department's automated tracking system.
- (d) Track critical steps in the investigative process to ensure compliance with all requirements for any report of abuse, abandonment, or neglect.
 - (e) When appropriate, refer calls that do not allege the

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abuse, neglect, or abandonment of a child to other organizations that may better resolve the reporter's concerns.

- (f) Serve as a resource for the evaluation, management, and planning of preventive and remedial services for children who have been subject to abuse, abandonment, or neglect.
- (g) Initiate and enter into agreements with other states for the purposes of gathering and sharing information contained in reports on child maltreatment to further enhance programs for the protection of children.

The department shall promote public awareness of the central abuse hotline through community-based partner organizations and public service campaigns.

- (3) COLLECTION OF INFORMATION AND DATA.—The department shall:
- (a) Voice-record all incoming or outgoing calls that are received or placed by the central abuse hotline which relate to suspected or known child abuse, neglect, or abandonment. The department shall maintain an electronic copy of each electronic report. The recording or electronic copy of each electronic report must become a part of the record of the report but, notwithstanding s. 39.202, must be released in full only to law enforcement agencies and state attorneys for the purposes of investigating and prosecuting criminal charges pursuant to s. 39.205, or to employees of the department for the purposes of investigating and seeking administrative penalties pursuant to s. 39.206. This paragraph does not prohibit hotline staff from using the recordings or the electronic reports for quality assurance or training.

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(b) Secure and install electronic equipment that automatically provides to the hotline the number from which the call or fax is placed or the Internet protocol address from which the report is received. This number shall be entered into the report of abuse, abandonment, or neglect and become a part of the record of the report, but shall enjoy the same confidentiality as provided to the identity of the reporter pursuant to s. 39.202.

- (c) 1. Update the web form used for reporting child abuse, abandonment, or neglect to include qualifying questions in order to obtain necessary information required to assess need and a response.
- 2. The report must be made available to the counselors in its entirety as needed to update the Florida Safe Families

 Network or other similar systems.
- (d) Monitor and evaluate the effectiveness of the department's program for the reporting and investigating of suspected abuse, abandonment, or neglect of children through the development and analysis of statistical and other information.
- (e) Maintain and produce aggregate statistical reports monitoring patterns of child abuse, child abandonment, and child neglect. The department shall collect and analyze child-on-child sexual abuse reports and include such information in the aggregate statistical reports. The department shall collect and analyze, in separate statistical reports, those reports of child abuse and sexual abuse which are reported from or which occurred on the campus of any Florida College System institution or state university, as those terms are defined in s. 1000.21, or any school, as defined in s. 1005.02.

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(4) EMPLOYMENT SCREENING.—Information received by the central abuse hotline may not be used for employment screening, except as provided in s. 39.202(2)(a) and (h) or s. 402.302(15).

- (a) Information in the central abuse hotline and the department's automated abuse information system may be used by the department, its authorized agents or contract providers, the Department of Health, or county agencies as part of the licensure or registration process pursuant to ss. 402.301-402.319 and ss. 409.175-409.176.
- (b) Information in the central abuse hotline may also be used by the Department of Education for purposes of educator certification discipline and review pursuant to s. 39.202(2)(q).
- department's quality assurance program shall review screened-out reports involving three or more unaccepted reports on a single child, where jurisdiction applies, in order to detect such things as harassment and situations that warrant an investigation because of the frequency of the reports or the variety of the sources of the reports. A component of the quality assurance program must analyze unaccepted reports to the hotline by identified relatives as a part of the review of screened-out calls. The Assistant Secretary for Child Welfare may refer a case for investigation when it is determined, as a result of such review, that an investigation may be warranted.

Section 3. Section 39.201, Florida Statutes, is amended to read:

(Substantial rewording of section. See

s. 39.201, F.S., for present text.)

39.201 Mandatory reports of child abuse, abandonment, or

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neglect; mandatory reports of death; central abuse hotline.-

- (1) MANDATORY REPORTING. -
- (a) Any person who knows, or has reasonable cause to suspect, that any of the following has occurred shall report such knowledge or suspicion to the central abuse hotline on the single statewide toll-free telephone number or by electronic report pursuant to s. 39.101:
- 1. Child abuse, neglect, or abandonment by a parent or caregiver.—A child is abused, abandoned, or neglected by a parent, legal custodian, caregiver, or other person responsible for the child's welfare, or that a child is in need of supervision and care and has no parent, legal custodian, or responsible adult relative immediately known and available to provide supervision and care.
- a. Personnel at the department's central abuse hotline shall determine if the report received meets the statutory definition of child abuse, abandonment, or neglect. Any report meeting one of these definitions must be accepted for protective investigation pursuant to part III of this chapter.
- b. Any call received from a parent or legal custodian seeking assistance for himself or herself which does not meet the criteria for being a report of child abuse, abandonment, or neglect may be accepted by the hotline for response to ameliorate a potential future risk of harm to a child.
- c. If it is determined by a child welfare professional that a need for community services exists, the department must refer the parent or legal custodian for appropriate voluntary community services.
 - 2. Child abuse by a non-caregiver.—A child is abused by an

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adult other than a parent, legal custodian, caregiver, or other person responsible for the child's welfare. Such reports must be immediately electronically transferred to the appropriate county sheriff's office by the central abuse hotline.

- 3. Child-on-child sexual abuse.—A child, including a child who is in the custody of the department, is the victim of child-on-child sexual abuse.
- a. The central abuse hotline shall immediately electronically transfer the report to the appropriate county sheriff's office. The department shall conduct an assessment, assist the family in receiving appropriate services pursuant to s. 39.307, and send a written report of the allegation to the appropriate county sheriff's office within 48 hours after the initial report is made to the central abuse hotline.
- b. The department shall ensure that the facts and results of any investigation of child-on-child sexual abuse involving a child in the custody of or under the protective supervision of the department are made known to the court at the next hearing or included in the next report to the court concerning the child.
- (b) While central abuse hotline counselors are required to receive periodic training in encouraging all reporters to provide their names when making a report and are required to advise callers that the names of reporters must be entered into the record of the report but are held confidential and exempt as provided in s. 39.202, any reporter in the following occupational categories is required to provide his or her name to the central abuse hotline staff:
 - 1. Physician, osteopathic physician, medical examiner,

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291 <u>chiropractic physician, nurse, or hospital personnel engaged in</u> 292 the admission, examination, care, or treatment of persons;

- 2. Health professional or mental health professional other than ones listed in subparagraph 1.;
- 3. Practitioner who relies solely on spiritual means for healing;
 - 4. School teacher or other school official or personnel;
- <u>5. Social worker, day care center worker, or other</u>
 professional child care worker, foster care worker, residential
 worker, or institutional worker;
 - 6. Law enforcement officer;
 - 7. Judge; or

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- 8. Animal control officer as defined in s. 828.27 or agents appointed under s. 828.03.
 - (2) ADDITIONAL CIRCUMSTANCES RELATED TO REPORTS.-
- (a) Abuse occurring out of state.—If a report is of an instance of known or suspected child abuse, abandonment, or neglect that occurred out of state and the alleged perpetrator and the child alleged to be a victim live out of state, the central abuse hotline may not accept the report or call for investigation and shall transfer the information on the report to the appropriate state.
- (b) Abuse involving impregnation of a child.—If the report is of an instance of known or suspected child abuse involving impregnation of a child under 16 years of age by a person 21 years of age or older solely under s. 827.04(3), and such person is not a caregiver, the report must be immediately electronically transferred to the appropriate county sheriff's office by the central abuse hotline.

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(c) Institutional child abuse or neglect.—Reports involving known or suspected institutional child abuse or neglect, as defined in s. 39.01, must be made and received in the same manner as all other reports made pursuant to this section.

- (d) Surrendered newborn infants.—Reports involving surrendered newborn infants as described in s. 383.50 must be made and received by the department.
- 1. If the report is of a surrendered newborn infant as described in s. 383.50 and there is no indication of abuse, neglect, or abandonment other than that necessarily entailed in the infant having been left at a hospital, emergency medical services station, or fire station, the department shall provide to the caller the name of a licensed child-placing agency on a rotating basis from a list of licensed child-placing agencies eligible and required to accept physical custody of and to place newborn infants left at a hospital, emergency medical services station, or fire station. The report may not be considered a report of abuse, neglect, or abandonment solely because the infant has been left at a hospital, emergency medical services station, or fire station pursuant to s. 383.50.
- 2. If the report includes indications of abuse or neglect beyond that necessarily entailed in the infant having been left at a hospital, emergency medical services station, or fire station, the report must be considered as a report of abuse, neglect, or abandonment and must be subject to the requirements of s. 39.395 and all other relevant provisions of this chapter, notwithstanding chapter 383.
 - (3) EXCEPTIONS TO REPORTING.—
 - (a) An additional report of child abuse, abandonment, or

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neglect does not have to be made by:

- 1. A professional who is hired by or who enters into a contract with the department for the purpose of treating or counseling any person as a result of a report of child abuse, abandonment, or neglect if such person was the subject of the referral for treatment.
- 2. An officer or employee of the judicial branch when the child is currently being investigated by the department, when there is an existing dependency case, or when the matter has previously been reported to the department, if there is reasonable cause to believe that the information is already known to the department. This subparagraph applies only when the information has been provided to the officer or employee in the course of carrying out his or her official duties.
- 3. An officer or employee of a law enforcement agency when the incident under investigation by the law enforcement agency was reported to law enforcement by the central abuse hotline through the electronic transfer of the report or call. The department's central abuse hotline is not required to electronically transfer calls and reports received pursuant to paragraph (2)(b) to the county sheriff's office if the matter was initially reported to the department by the county sheriff's office or by another law enforcement agency. This subparagraph applies only when the information related to the alleged child abuse has been provided to the officer or employee of a law enforcement agency or central abuse hotline employee in the course of carrying out his or her official duties.
- (b) Nothing in this chapter or in the contracting with community-based care providers for foster care and related

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services as specified in s. 409.987 may be construed to remove or reduce the duty and responsibility of any person, including any employee of the community-based care provider, to report a suspected or actual case of child abuse, abandonment, or neglect or the sexual abuse of a child to the department's central abuse hotline.

- (4) MANDATORY REPORTS OF A CHILD DEATH.—Any person required to report or investigate cases of suspected child abuse, abandonment, or neglect who has reasonable cause to suspect that a child died as a result of child abuse, abandonment, or neglect shall report his or her suspicion to the appropriate medical examiner. The medical examiner shall accept the report for investigation and shall report his or her findings, in writing, to the local law enforcement agency, the appropriate state attorney, and the department. Autopsy reports maintained by the medical examiner are not subject to the confidentiality requirements provided for in s. 39.202.
- Section 4. Subsections (1) and (2) of section 39.302, Florida Statutes, are amended to read:
- 39.302 Protective investigations of institutional child abuse, abandonment, or neglect.—
- (1) The department shall conduct a child protective investigation of each report of institutional child abuse, abandonment, or neglect. Upon receipt of a report that alleges that an employee or agent of the department, or any other entity or person covered by s. 39.01(37) or (54), acting in an official capacity, has committed an act of child abuse, abandonment, or neglect, the department shall initiate a child protective investigation within the timeframe established under \underline{s} .

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39.101(1) s. 39.201(5) and notify the appropriate state attorney, law enforcement agency, and licensing agency, which shall immediately conduct a joint investigation, unless independent investigations are more feasible. When conducting investigations or having face-to-face interviews with the child, investigation visits shall be unannounced unless it is determined by the department or its agent that unannounced visits threaten the safety of the child. If a facility is exempt from licensing, the department shall inform the owner or operator of the facility of the report. Each agency conducting a joint investigation is entitled to full access to the information gathered by the department in the course of the investigation. A protective investigation must include an interview with the child's parent or legal guardian. The department shall make a full written report to the state attorney within 3 working days after making the oral report. A criminal investigation shall be coordinated, whenever possible, with the child protective investigation of the department. Any interested person who has information regarding the offenses described in this subsection may forward a statement to the state attorney as to whether prosecution is warranted and appropriate. Within 15 days after the completion of the investigation, the state attorney shall report the findings to the department and shall include in the report a determination of whether or not prosecution is justified and appropriate in view of the circumstances of the specific case.

(2) (a) If in the course of the child protective investigation, the department finds that a subject of a report, by continued contact with children in care, constitutes a

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threatened harm to the physical health, mental health, or welfare of the children, the department may restrict a subject's access to the children pending the outcome of the investigation. The department or its agent shall employ the least restrictive means necessary to safeguard the physical health, mental health, and welfare of the children in care. This authority shall apply only to child protective investigations in which there is some evidence that child abuse, abandonment, or neglect has occurred. A subject of a report whose access to children in care has been restricted is entitled to petition the circuit court for judicial review. The court shall enter written findings of fact based upon the preponderance of evidence that child abuse, abandonment, or neglect did occur and that the department's restrictive action against a subject of the report was justified in order to safequard the physical health, mental health, and welfare of the children in care. The restrictive action of the department shall be effective for no more than 90 days without a judicial finding supporting the actions of the department.

(b) In an institutional investigation, the alleged perpetrator may be represented by an attorney, at his or her own expense, or may be accompanied by another person, if the attorney or the person executes an affidavit of understanding with the department and agrees to comply with the confidentiality requirements under s. 39.202. The absence of an attorney or an accompanying person does not prevent the department from proceeding with other aspects of the investigation, including interviews with other persons. In institutional child abuse cases when the institution is not operational and the child cannot otherwise be located, the

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investigation must commence immediately upon the resumption of operation. If requested by a state attorney or local law enforcement agency, the department shall furnish all investigative reports to such state attorney or agency.

(c) (b) Upon completion of the department's child protective investigation, the department may make application to the circuit court for continued restrictive action against any person necessary to safeguard the physical health, mental health, and welfare of the children in care.

Section 5. Section 828.075, Florida Statutes, is created to read:

828.075 Cross-reporting child and animal abuse and cruelty.—

- (1) The purpose of this section is to recognize the importance of the strong link between child abuse and animal abuse and cruelty.
- (2) Any person who is required to investigate child abuse, abandonment, or neglect under chapter 39 and who knows or has reasonable cause to suspect that abuse, neglect, cruelty, or abandonment of an animal has occurred must report such knowledge or suspicion within 24 hours to the local animal control officer or an agent appointed under s. 828.03. If no local animal control officer or agent exists, the report must be made to the appropriate local law enforcement agency.
- (3) The report must include all of the following information:
 - (a) A description of the animal.
- (b) A description of any injury, cruelty, or abuse of the animal, including any evidence of prior injury, cruelty, or

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abuse of the animal or of other animals.

- (c) Any evidence of neglect or abandonment of the animal, including any evidence of prior neglect or abandonment of the animal or of other animals.
- (d) The name and address of the person or persons alleged to be responsible for causing the injury, abuse, neglect, cruelty, or abandonment of the animal.
 - (e) The source of the report.
- (f) Any action taken by the reporting source with regard to the injury, abuse, neglect, cruelty, or abandonment of the animal.
- (g) The name, address, and telephone number of the person making the report.
- (4) A person who is required to report known or suspected abuse, neglect, cruelty, or abandonment of an animal and who knowingly and willfully fails to do so commits a misdemeanor of the second degree, punishable as provided in s. 775.082 or s. 775.083.
- (5) The Department of Children and Families' training program for persons who are required to investigate child abuse, abandonment, or neglect must include training on identifying harm to, neglect of, and cruelty toward animals and on the strong link between animal abuse and cruelty and child welfare case practice.
- Section 6. Paragraph (a) of subsection (4) of section 828.27, Florida Statutes, is amended to read:
- 520 828.27 Local animal control or cruelty ordinances; 521 penalty.—
 - (4)(a)1. County-employed animal control officers must, and

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municipally employed animal control officers may, successfully complete a 40-hour minimum standards training course. Such course must include, but is not limited to, training for÷ animal cruelty investigations; search and seizure; animal handling; courtroom demeanor; and civil citations; and detecting child abuse, neglect, and abandonment. The course curriculum must be approved by the Florida Animal Control Association. An animal control officer who successfully completes such course shall be issued a certificate indicating that he or she has received a passing grade.

- 2. Any animal control officer who is authorized before January 1, 1990, by a county or municipality to issue citations is not required to complete the minimum standards training course.
- 3. In order to maintain valid certification, every 2 years each certified animal control officer must complete 4 hours of postcertification continuing education training. Such training may include, but is not limited to, training for: animal cruelty investigations, search and seizure, animal handling, courtroom demeanor, and civil citations.

Section 7. Subsection (1) and paragraph (a) of subsection (2) of section 39.307, Florida Statutes, are amended to read:

39.307 Reports of child-on-child sexual abuse.—

- (1) Upon receiving a report alleging <u>child-on-child</u> juvenile sexual abuse or inappropriate sexual behavior as defined in s. 39.01, the department shall assist the family, child, and caregiver in receiving appropriate services to address the allegations of the report.
 - (a) The department shall ensure that information describing

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the child's history of child sexual abuse is included in the child's electronic record. This record must also include information describing the services the child has received as a result of his or her involvement with child sexual abuse.

- (b) Placement decisions for a child who has been involved with child sexual abuse must include consideration of the needs of the child and any other children in the placement.
- (c) The department shall monitor the occurrence of child sexual abuse and the provision of services to children involved in child-on-child child sexual abuse or juvenile sexual abuse, or who have displayed inappropriate sexual behavior.
- (2) The department, contracted sheriff's office providing protective investigation services, or contracted case management personnel responsible for providing services, at a minimum, shall adhere to the following procedures:
- (a) The purpose of the response to a report alleging <u>child-on-child</u> <u>juvenile</u> sexual abuse behavior or inappropriate sexual behavior shall be explained to the caregiver.
- 1. The purpose of the response shall be explained in a manner consistent with legislative purpose and intent provided in this chapter.
- 2. The name and office telephone number of the person responding shall be provided to the caregiver of the alleged abuser or child who has exhibited inappropriate sexual behavior and the victim's caregiver.
- 3. The possible consequences of the department's response, including outcomes and services, shall be explained to the caregiver of the alleged abuser or child who has exhibited inappropriate sexual behavior and the victim's caregiver.

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Section 8. Subsection (6) of section 39.301, Florida Statutes, is amended to read:

- 39.301 Initiation of protective investigations.
- (6) Upon commencing an investigation under this part, if a report was received from a reporter under $\underline{s.\ 39.201(1)(a)2.\ s.}$ $\underline{39.201(1)(b)}$, the protective investigator must provide his or her contact information to the reporter within 24 hours after being assigned to the investigation. The investigator must also advise the reporter that he or she may provide a written summary of the report made to the central abuse hotline to the investigator which shall become a part of the electronic child welfare case file.

Section 9. Paragraph (g) of subsection (2) of section 934.03, Florida Statutes, is amended to read:

934.03 Interception and disclosure of wire, oral, or electronic communications prohibited.—

(2)

- (g) It is lawful under this section and ss. 934.04-934.09 for an employee of:
- 1. An ambulance service licensed pursuant to s. 401.25, a fire station employing firefighters as defined by s. 633.102, a public utility, a law enforcement agency as defined by s. 934.02(10), or any other entity with published emergency telephone numbers;
- 2. An agency operating an emergency telephone number "911" system established pursuant to s. 365.171; or
- 3. The central abuse hotline operated pursuant to $\underline{\text{s. 39.101}}$ $\underline{\text{s. 39.201}}$

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to intercept and record incoming wire communications; however, such employee may intercept and record incoming wire communications on designated "911" telephone numbers and published nonemergency telephone numbers staffed by trained dispatchers at public safety answering points only. It is also lawful for such employee to intercept and record outgoing wire communications to the numbers from which such incoming wire communications were placed when necessary to obtain information required to provide the emergency services being requested. For the purpose of this paragraph, the term "public utility" has the same meaning as provided in s. 366.02 and includes a person, partnership, association, or corporation now or hereafter owning or operating equipment or facilities in the state for conveying or transmitting messages or communications by telephone or telegraph to the public for compensation.

Section 10. This act shall take effect July 1, 2019.