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A bill to be entitled An act relating to patient safety and quality measures; amending s. 395.1012, F.S.; requiring that each hospital provide specified information and data relating to patient safety and quality measures to a patient under certain circumstances or to any person upon request; requiring hospitals and ambulatory surgical centers to submit patient safety culture survey data to the Agency for Health Care Administration; amending s. 408.05, F.S.; requiring the Agency for Health Care Administration to develop surveys to assess patient safety culture in certain health care facilities; amending s. 408.061, F.S.; revising requirements for the submission of health care data to the agency; providing appropriations; providing an effective date. Be It Enacted by the Legislature of the State of Florida: Section 1. Subsections (3) and (4) are added to section 395.1012, Florida Statutes, to read: 395.1012 Patient safety.-(3) (a) Each hospital shall provide to any patient upon admission, upon scheduling of nonemergency care, or prior to treatment written information on a form created by the agency

Page 1 of 6

that contains data reported for the most recent year available for the hospital and the statewide average for the following quality measures:

- 1. The rate of hospital-acquired infections;
- 2. The overall rating of the Hospital Consumer Assessment of Healthcare Providers and Systems survey; and
  - 3. The 15-day readmission rate.

- (b) A hospital must also provide the written information specified in paragraph (a) to any person upon request.
- (c) The information required by this subsection must be presented in a manner that is easily understandable and accessible to the patient and must also include an explanation of the quality measures and the relationship between the hospital's data for the quality measures and patient safety.
- (4) Each licensed facility subject to s. 408.05(3)(d) shall submit facility patient safety culture surveys to the agency in accordance with applicable rules.
- Section 2. Paragraphs (d) through (k) of subsection (3) of section 408.05, Florida Statutes, are redesignated as paragraphs (e) through (l), respectively, present paragraph (j) is amended, and a new paragraph (d) is added to that subsection, to read:
- 408.05 Florida Center for Health Information and Transparency.—
- (3) HEALTH INFORMATION TRANSPARENCY.—In order to disseminate and facilitate the availability of comparable and

Page 2 of 6

uniform health information, the agency shall perform the following functions:

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Design a patient safety culture survey or surveys to be completed annually by each hospital and ambulatory surgical center licensed under chapter 395. The survey shall be designed to measure aspects of patient safety culture, including frequency of adverse events, quality of handoffs and transitions, comfort in reporting a potential problem or error, the level of teamwork within hospital units and the facility as a whole, staff compliance with patient safety regulations and quidelines, staff perception of facility support for patient safety, and staff opinions on whether the staff would undergo a health care service or procedure at the facility. The survey shall be anonymous to encourage staff employed by or working in the facility to complete the survey. The agency shall review and analyze nationally recognized patient safety culture survey products, including, but not limited to, the patient safety surveys developed by the federal Agency for Healthcare Research and Quality and the Safety Attitudes Questionnaire developed by the University of Texas, to develop the patient safety culture survey. This paragraph does not apply to licensed facilities operating exclusively as state facilities.

(k)(j) Conduct and make available the results of special health surveys, including facility patient safety culture surveys, health care research, and health care evaluations

conducted or supported under this section. Each year the center shall select and analyze one or more research topics that can be investigated using the data available pursuant to paragraph (c). The selected topics must focus on producing actionable information for improving quality of care and reducing costs. The first topic selected by the center must address preventable hospitalizations.

Section 3. Paragraph (a) of subsection (1) of section 408.061, Florida Statutes, is amended to read:

408.061 Data collection; uniform systems of financial reporting; information relating to physician charges; confidential information; immunity.—

- (1) The agency shall require the submission by health care facilities, health care providers, and health insurers of data necessary to carry out the agency's duties and to facilitate transparency in health care pricing data and quality measures. Specifications for data to be collected under this section shall be developed by the agency and applicable contract vendors, with the assistance of technical advisory panels including representatives of affected entities, consumers, purchasers, and such other interested parties as may be determined by the agency.
- (a) Data submitted by health care facilities, including the facilities as defined in chapter 395, shall include, but are not limited to: case-mix data, patient admission and discharge

Page 4 of 6

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data, hospital emergency department data which shall include the number of patients treated in the emergency department of a licensed hospital reported by patient acuity level, data on hospital-acquired infections as specified by rule, data on complications as specified by rule, data on readmissions as specified by rule, with patient and provider-specific identifiers included, actual charge data by diagnostic groups or other bundled groupings as specified by rule, facility patient safety culture surveys, financial data, accounting data, operating expenses, expenses incurred for rendering services to patients who cannot or do not pay, interest charges, depreciation expenses based on the expected useful life of the property and equipment involved, and demographic data. The agency shall adopt nationally recognized risk adjustment methodologies or software consistent with the standards of the Agency for Healthcare Research and Quality and as selected by the agency for all data submitted as required by this section. Data may be obtained from documents such as, but not limited to: leases, contracts, debt instruments, itemized patient statements or bills, medical record abstracts, and related diagnostic information. Reported data elements shall be reported electronically in accordance with rule 59E-7.012, Florida Administrative Code. Data submitted shall be certified by the chief executive officer or an appropriate and duly authorized representative or employee of the licensed facility that the

Page 5 of 6

126 information submitted is true and accurate.

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Section 4. For the 2019-2020 fiscal year, one full-time equivalent position with associated salary rate of 46,560 is authorized, and the sums of \$74,173 in recurring funds and \$87,474 in nonrecurring funds from the Health Care Trust Fund are appropriated to the Agency for Health Care Administration, for the purpose of implementing the requirements of this act.

Section 5. This act shall take effect July 1, 2019.

Page 6 of 6