

LEGISLATIVE ACTION

Senate Comm: RCS 03/20/2019 House

The Committee on Judiciary (Rouson) recommended the following: Senate Amendment (with title amendment) Delete everything after the enacting clause and insert: Section 1. Paragraphs (c) and (d) of subsection (4), subsection (6), and subsection (10) of section 713.78, Florida Statutes, are amended, and subsection (14) is added to that section, to read: 713.78 Liens for recovering, towing, or storing vehicles and vessels.-(4)

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12 (c) Notice by certified mail shall be sent Within 7 13 business days after the date of storage of the vehicle or vessel, the towing-storage operator shall, through a third-party 14 15 notification service approved by the Department of Highway 16 Safety and Motor Vehicles, send notice by certified mail to the 17 registered owner, the insurance company insuring the vehicle notwithstanding the provisions of s. 627.736, and all persons of 18 19 record claiming a lien against the vehicle or vessel. The notice 20 must It shall state the fact of possession of the vehicle or vessel, that a lien as provided in subsection (2) is claimed, 21 22 that charges have accrued and the amount thereof, that the lien 23 is subject to enforcement pursuant to law, and that the owner or 24 lienholder, if any, has the right to a hearing as set forth in 25 subsection (5), and that any vehicle or vessel which remains 26 unclaimed, or for which the charges for recovery, towing, or 27 storage services remain unpaid, may be sold free of all prior 28 liens after 35 days if the vehicle or vessel is more than 3 29 years of age or after 50 days if the vehicle or vessel is 3 30 years of age or less.

(d) If attempts to locate the name and address of the owner 31 32 or lienholder prove unsuccessful, the towing-storage operator 33 shall, after 7 business working days, excluding Saturday and 34 Sunday, of the initial tow or storage, the towing-storage 35 operator, through a third-party notification service approved by 36 the Department of Highway Safety and Motor Vehicles, shall send 37 notice by certified mail to notify the public agency of 38 jurisdiction where the vehicle or vessel is stored in writing by 39 certified mail or acknowledged hand delivery that the towing-40 storage company has been unable to locate the name and address

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of the owner or lienholder and a physical search of the vehicle 41 42 or vessel has disclosed no ownership information and a good 43 faith effort has been made, including records checks of the 44 Department of Highway Safety and Motor Vehicles database and the National Motor Vehicle Title Information System or an equivalent 45 46 commercially available system. For purposes of this paragraph 47 and subsection (9), "good faith effort" means that the following checks have been performed by the company to establish prior 48 49 state of registration and for title:

1. Check of the Department of Highway Safety and Motor Vehicles database for the owner and any lienholder.

2. Check of the electronic National Motor Vehicle Title Information System or an equivalent commercially available system to determine the state of registration when there is not a current registration record for the vehicle on file with the Department of Highway Safety and Motor Vehicles.

3. Check of vehicle or vessel for any type of tag, tag record, temporary tag, or regular tag.

4. Check of law enforcement report for tag number or other information identifying the vehicle or vessel, if the vehicle or vessel was towed at the request of a law enforcement officer.

5. Check of trip sheet or tow ticket of tow truck operator to see if a tag was on vehicle or vessel at beginning of tow, if private tow.

6. If there is no address of the owner on the impound report, check of law enforcement report to see if an out-of-67 state address is indicated from driver license information.

7. Check of vehicle or vessel for inspection sticker or other stickers and decals that may indicate a state of possible

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70 registration.

8. Check of the interior of the vehicle or vessel for any papers that may be in the glove box, trunk, or other areas for a state of registration.

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9. Check of vehicle for vehicle identification number.

10. Check of vessel for vessel registration number.

11. Check of vessel hull for a hull identification number which should be carved, burned, stamped, embossed, or otherwise permanently affixed to the outboard side of the transom or, if there is no transom, to the outmost seaboard side at the end of the hull that bears the rudder or other steering mechanism.

81 (6) Any vehicle or vessel which is stored pursuant to 82 subsection (2) and which remains unclaimed, or for which 83 reasonable charges for recovery, towing, or storing remain 84 unpaid, and any contents not released pursuant to subsection 85 (10), may be sold by the owner or operator of the storage space 86 for such towing or storage charge after 35 days from the time 87 the vehicle or vessel is stored therein if the vehicle or vessel 88 is more than 3 years of age or after 50 days following the time the vehicle or vessel is stored therein if the vehicle or vessel 89 90 is 3 years of age or less. The sale shall be at public sale for 91 cash. If the date of the sale was not included in the notice 92 required in subsection (4), notice of the sale shall be given to 93 the person in whose name the vehicle or vessel is registered and 94 to all persons claiming a lien on the vehicle or vessel as shown 95 on the records of the Department of Highway Safety and Motor 96 Vehicles or of any corresponding agency in any other state in 97 which the vehicle is identified through a records check of the National Motor Vehicle Title Information System or an equivalent 98



99 commercially available system as being titled. The towing-100 storage operator, through a third-party notification service approved by the Department of Highway Safety and Motor Vehicles, 101 102 shall send notice shall be sent by certified mail to the owner 103 of the vehicle or vessel and the person having the recorded lien 104 on the vehicle or vessel at the address shown on the records of 105 the registering agency and shall be mailed not less than 15 days 106 before the date of the sale. After diligent search and inquiry, 107 if the name and address of the registered owner or the owner of 108 the recorded lien cannot be ascertained, the requirements of 109 notice by mail may be dispensed with. In addition to the notice 110 by mail, public notice of the time and place of sale shall be 111 made by publishing a notice thereof one time, at least 10 days 112 before prior to the date of the sale, in a newspaper of general 113 circulation in the county in which the sale is to be held. The proceeds of the sale, after payment of reasonable towing and 114 115 storage charges, and costs of the sale, in that order of 116 priority, shall be deposited with the clerk of the circuit court 117 for the county if the owner or lienholder is absent, and the 118 clerk shall hold such proceeds subject to the claim of the owner 119 or lienholder legally entitled thereto. The clerk shall be 120 entitled to receive 5 percent of such proceeds for the care and 121 disbursement thereof. The certificate of title issued under this 122 law shall be discharged of all liens unless otherwise provided 123 by court order. The owner or lienholder may file a complaint 124 after the vehicle or vessel has been sold in the county court of 125 the county in which it is stored. Upon determining the 126 respective rights of the parties, the court may award damages, 127 attorney's fees, and costs in favor of the prevailing party.

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128 (10) Persons who provide services pursuant to this section 129 shall permit: (a) A vehicle or vessel owner, a lienholder, or an owners, 130 131 lienholders, insurance company representative, upon presentation 132 of documentation of ownership or recorded claim of lien, 133 including the vehicle or vessel registration, lease or contract, title certificate, electronic title, or lien sale notice; or 134 135 (b) An agent of the vehicle or vessel owner 136 representatives, or their agents, which agency is evidenced by 137 an original writing acknowledged by the owner before a notary 138 public or other person empowered by law to administer oaths, 139 140 immediately upon his or her arrival at the storage facility and 141 before payment of any charges, to inspect the towed vehicle or 142 vessel and shall release to the owner, lienholder, or agent the 143 vehicle, vessel, or all personal property not affixed to the vehicle or vessel which was in the vehicle or vessel at the time 144 145 the vehicle or vessel came into the custody of the person providing such services. Upon receiving the documentation 146 147 required under paragraph (a) or paragraph (b) and payment of the 148 towing and storage charges, the person providing such services must release the vehicle or vessel to the owner, lienholder, or 149 150 agent who paid the charges. 151 (14) (a) For purposes of this section, the term "third-party 152 notification service" means a qualified business entity that, 153 upon a request submitted through a website by a towing-storage 154 operator: 155 1. Accesses the Department of Highway Safety and Motor Vehicles' database and the National Motor Vehicle Title 156

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157	Information System to obtain any owner, lienholder, or insurer
158	information necessary for sending a notice required by this
159	section;
160	2. Electronically generates, and provides for the printing
161	and mailing of, the notice on behalf of the towing-storage
162	operator;
163	3. Electronically returns tracking information or other
164	proof of mailing and delivery of the notice to the towing-
165	storage operator; and
166	4. Electronically reports to the Department of Highway
167	Safety and Motor Vehicles, through an electronic data exchange
168	process that uses the Internet, the following information, as
169	applicable, related to the notice:
170	a. The vehicle identification number or vessel hull
171	identification number;
172	b. The license plate number;
173	c. The name and address of the towing-storage operator;
174	d. The physical location of the vehicle or vessel;
175	e. The date of the tow;
176	f. The amount of towing and storage charges owed when the
177	notice is generated; and
178	g. The date the notice is mailed and delivered.
179	(b) A third-party notification service must apply to the
180	Department of Highway Safety and Motor Vehicles and be approved
181	in order to provide notices under this section. The department
182	shall prescribe the format for such applications. The department
183	may approve a third-party notification service applicant as
184	qualified to provide the services described in paragraph (a) if
185	the applicant:

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186	1. Provides the department with a performance bond in the
187	amount of \$1 million issued by a surety company authorized to do
188	business in this state;
189	2. Submits an acceptable level 2 internal control and data
190	security audit, or the equivalent, from an independent certified
191	public accountant licensed in this state, which audit must have
192	been conducted within 1 year before applying to the department;
193	and
194	3. Successfully demonstrates its ability to electronically
195	report to the department the required information related a
196	towing-storage notice through an electronic data exchange
197	process that uses the Internet.
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199	To remain eligible to provide notices under this section, an
200	approved third-party notification service must annually provide
201	the department with proof it has maintained the performance bond
202	required under subparagraph 1. and must annually submit to the
203	department an acceptable audit required under subparagraph 2.
204	which was conducted within 1 year after the previously submitted
205	audit.
206	(c) The department may deny, suspend, or revoke approval of
207	a third-party notification service if the department determines
208	that the third-party notification service has committed an act
209	of fraud or misrepresentation related to a notice required by
210	this section.
211	(d) A third-party notification service must maintain all
212	records related to providing notices under this section for 5
213	years and allow the department to inspect and copy such records
214	upon request. The records may be maintained in electronic

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215	format.
216	(e) In the event there are no third-party notification
217	services approved by the department, the towing-storage operator
218	may send any notice required by this section on its own behalf
219	and must, upon submission of an application for a certificate of
220	title or certificate of destruction, submit proof of compliance
221	with this section.
222	Section 2. This act shall take effect July 1, 2019.
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225	And the title is amended as follows:
226	Delete everything before the enacting clause
227	and insert:
228	A bill to be entitled
229	An act relating to towing-storage operator liens;
230	amending s. 713.78, F.S.; requiring certain lien
231	notices be sent through a third-party notification
232	service; deleting a provision authorizing the award of
233	attorney fees to the prevailing party in court
234	proceedings determining the respective rights of
235	owners or lienholders of vehicles or vessels and
236	towing-storage operators; revising requirements for
237	the inspection and release of vehicles or vessels and
238	personal property in such vehicles or vessels;
239	defining the term "third-party notification service";
240	requiring third-party notification services to apply
241	to the Department of Highway Safety and Motor Vehicles
242	for approval; authorizing the department to approve an
243	application if certain conditions are met; requiring

COMMITTEE AMENDMENT

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244 approved third-party notification services to provide 245 the department with proof that it has maintained the 246 performance bond; requiring approved third-party 247 notification services to submit a specified annual 248 audit to the department; authorizing the department to 249 deny, suspend, or revoke its approval under certain 250 circumstances; requiring a third-party notification 251 service to maintain certain records for a specified 2.52 period and allow for the inspection and copying of 253 such records by the department; authorizing towing-254 storage operators to send notices on their own behalf 255 if there are no approved third-party notification 256 services; providing an effective date.