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Amendment No.

COMMITTEE/SUBCOMMITTEE ACTION ADOPTED ____(Y/N)

ADOPTED AS AMENDED	(Y/N)
ADOPTED W/O OBJECTION	(Y/N)
FAILED TO ADOPT	(Y/N)
WITHDRAWN	(Y/N)
OTHER	

Committee/Subcommittee hearing bill: State Affairs Committee Representative Grant, J. offered the following:

Amendment (with title amendment)

Remove everything after the enacting clause and insert: Section 1. Subsection (2) of section 20.22, Florida Statutes, is amended to read:

8 20.22 Department of Management Services.-There is created a Department of Management Services. 9

The following divisions, and programs, and services 10 (2) 11 within the Department of Management Services are established:

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(a) The Facilities Program.

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The Florida Digital Service Division of State (b)

Technology, the director of which is appointed by the secretary 14

15 of the department and shall serve as the state chief information

officer. The state chief information officer must be a proven, 16

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17	effective administrator who must have at least 10 years of
18	executive-level experience in the public or private sector,
19	preferably with experience in the development of information
20	technology strategic planning and the development and
21	implementation of fiscal and substantive information technology
22	policy and standards.
23	(c) <u>The</u> Workforce Program.
24	(d)1. <u>The</u> Support Program.
25	2. The Federal Property Assistance Program.
26	(e) <u>The</u> Administration Program.
27	(f) The Division of Administrative Hearings.
28	(g) The Division of Retirement.
29	(h) The Division of State Group Insurance.
30	(i) The Division of Telecommunications.
31	Section 2. Paragraph (e) of subsection (2) of section
32	110.205, Florida Statutes is amended to read:
33	(2) EXEMPT POSITIONSThe exempt positions that are not
34	covered by this part include the following:
35	(e) The state chief information officer, the state chief
36	data officer, and the state chief information security officer.
37	Unless otherwise fixed by law, The Department of Management
38	Services shall set the salary and benefits of these positions $rac{\mathrm{i}s}{\mathrm{i}s}$
39	position in accordance with the rules of the Senior Management
40	Service.

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Section 3. Section 282.0041, Florida Statutes, is amended
to read:
282.0041 Definitions.-As used in this chapter, the term:

44 (1) "Agency assessment" means the amount each customer 45 entity must pay annually for services from the Department of 46 Management Services and includes administrative and data center 47 services costs.

48 (2) "Agency data center" means agency space containing 1049 or more physical or logical servers.

50 (3) "Breach" has the same meaning as provided in s.51 501.171.

(4) "Business continuity plan" means a collection of procedures and information designed to keep an agency's critical operations running during a period of displacement or interruption of normal operations.

(5) "Cloud computing" has the same meaning as provided in
Special Publication 800-145 issued by the National Institute of
Standards and Technology.

(6) "Computing facility" or "agency computing facility" means agency space containing fewer than a total of 10 physical or logical servers, but excluding single, logical-server installations that exclusively perform a utility function such as file and print servers.

64 (7) "Customer entity" means an entity that obtains65 services from the Department of Management Services.

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66	(8) "Data" means a subset of structured information in a
67	format that allows such information to be electronically
68	retrieved and transmitted.
69	(9) "Data governance" means the practice of organizing,
70	classifying, securing, and implementing policies, procedures,
71	and standards for the effective use of an organization's data.
72	(10) (9) "Department" means the Department of Management
73	Services.
74	<u>(11)</u> "Disaster recovery" means the process, policies,
75	procedures, and infrastructure related to preparing for and
76	implementing recovery or continuation of an agency's vital
77	technology infrastructure after a natural or human-induced
78	disaster.
79	(12) "Electronic" means technology having electrical,
80	digital, magnetic, wireless, optical, electromagnetic, or
81	similar capabilities.
82	(13) "Electronic credential" means an electronic
83	representation of the identity of a person, organization,
84	application, or device.
85	(14) "Enterprise" means state agencies and the Department
86	of Legal Affairs, the Department of Agriculture and Consumer
87	Services, and the Department of Financial Services.
88	(15) "Enterprise architecture" means a comprehensive
89	operational framework that contemplates the needs and assets of
90	the enterprise to support interoperability.
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91 <u>(16)(11)</u> "Enterprise information technology service" means 92 an information technology service that is used in all agencies 93 or a subset of agencies and is established in law to be 94 designed, delivered, and managed at the enterprise level.

95 <u>(17) (12)</u> "Event" means an observable occurrence in a 96 system or network.

97 <u>(18)(13)</u> "Incident" means a violation or imminent threat 98 of violation, whether such violation is accidental or 99 deliberate, of information technology resources, security, 100 policies, or practices. An imminent threat of violation refers 101 to a situation in which the state agency has a factual basis for 102 believing that a specific incident is about to occur.

(19) (14) "Information technology" means equipment, 103 104 hardware, software, firmware, programs, systems, networks, 105 infrastructure, media, and related material used to 106 automatically, electronically, and wirelessly collect, receive, 107 access, transmit, display, store, record, retrieve, analyze, 108 evaluate, process, classify, manipulate, manage, assimilate, 109 control, communicate, exchange, convert, converge, interface, 110 switch, or disseminate information of any kind or form.

111 (20) (15) "Information technology policy" means a definite 112 course or method of action selected from among one or more 113 alternatives that guide and determine present and future 114 decisions.

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115 <u>(21) (16)</u> "Information technology resources" has the same 116 meaning as provided in s. 119.011.

117 (22)(17) "Information technology security" means the 118 protection afforded to an automated information system in order 119 to attain the applicable objectives of preserving the integrity, 120 availability, and confidentiality of data, information, and 121 information technology resources.

122 (23) "Interoperability" means the technical ability to 123 share and use data across and throughout the enterprise.

124 (24) (18) "Open data" means data collected or created by a state agency, the Department of Legal Affairs, the Department of 125 126 Agriculture and Consumer Services, or the Department of 127 Financial Services, and structured in a way that enables the 128 data to be fully discoverable and usable by the public. The term 129 does not include data that are restricted from public disclosure 130 distribution based on federal or state privacy, confidentiality, 131 and security laws and regulations or data for which a state 132 agency, the Department of Legal Affairs, the Department of 133 Agriculture and Consumer Services, or the Department of 134 Financial Services is statutorily authorized to assess a fee for 135 its distribution.

136 <u>(25) (19)</u> "Performance metrics" means the measures of an 137 organization's activities and performance.

138 <u>(26)</u> (20) "Project" means an endeavor that has a defined 139 start and end point; is undertaken to create or modify a unique 453909 - h1391-strike.docx

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140 product, service, or result; and has specific objectives that, 141 when attained, signify completion.

142 (27) (21) "Project oversight" means an independent review 143 and analysis of an information technology project that provides 144 information on the project's scope, completion timeframes, and 145 budget and that identifies and quantifies issues or risks 146 affecting the successful and timely completion of the project.

147 <u>(28) (22)</u> "Risk assessment" means the process of 148 identifying security risks, determining their magnitude, and 149 identifying areas needing safeguards.

150 <u>(29) (23)</u> "Service level" means the key performance 151 indicators (KPI) of an organization or service which must be 152 regularly performed, monitored, and achieved.

153 <u>(30) (24)</u> "Service-level agreement" means a written 154 contract between the Department of Management Services and a 155 customer entity which specifies the scope of services provided, 156 service level, the duration of the agreement, the responsible 157 parties, and service costs. A service-level agreement is not a 158 rule pursuant to chapter 120.

159 <u>(31)(25)</u> "Stakeholder" means a person, group, 160 organization, or state agency involved in or affected by a 161 course of action.

162 (32) (26) "Standards" means required practices, controls,
 163 components, or configurations established by an authority.

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164 (33) (27) "State agency" means any official, officer, 165 commission, board, authority, council, committee, or department 166 of the executive branch of state government; the Justice Administrative Commission; and the Public Service Commission. 167 168 The term does not include university boards of trustees or state 169 universities. As used in part I of this chapter, except as 170 otherwise specifically provided, the term does not include the 171 Department of Legal Affairs, the Department of Agriculture and Consumer Services, or the Department of Financial Services. 172

173 <u>(34) (28)</u> "SUNCOM Network" means the state enterprise 174 telecommunications system that provides all methods of 175 electronic or optical telecommunications beyond a single 176 building or contiguous building complex and used by entities 177 authorized as network users under this part.

178 <u>(35)</u> (29) "Telecommunications" means the science and 179 technology of communication at a distance, including electronic 180 systems used in the transmission or reception of information.

181 <u>(36)(30)</u> "Threat" means any circumstance or event that has 182 the potential to adversely impact a state agency's operations or 183 assets through an information system via unauthorized access, 184 destruction, disclosure, or modification of information or 185 denial of service.

186 (37)(31) "Variance" means a calculated value that 187 illustrates how far positive or negative a projection has

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188	deviated when measured against documented estimates within a
189	project plan.
190	Section 4. Section 282.0051, Florida Statutes, is amended
191	to read:
192	282.0051 Florida Digital Service Department of Management
193	Services; powers, duties, and functionsThere is established
194	the Florida Digital Service within the department to create
195	innovative solutions that securely modernize state government,
196	achieve value through digital transformation and
197	interoperability, and fully support the cloud-first policy as
198	specified in s. 282.206.
199	(1) The Florida Digital Service, housed within the
200	department, shall have the following powers, duties, and
201	functions:
202	<u>(a)</u> Develop and publish information technology policy
203	for the management of the state's information technology
204	resources.
205	(b) (2) Develop an enterprise architecture that: Establish
206	and publish information technology architecture standards to
207	provide for the most efficient use of the state's information
208	technology resources and to ensure compatibility and alignment
209	with the needs of state agencies. The department shall assist
210	state agencies in complying with the standards.

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211	1. Acknowledges the unique needs of the entities within
212	the enterprise in the development and publication of standards
213	and terminologies to facilitate digital interoperability.
214	2. Supports the cloud-first policy as specified in s.
215	282.206.
216	3. Addresses how information technology infrastructures
217	may be modernized to achieve cloud-first objectives.
218	(c) (3) Establish project management and oversight
219	standards with which state agencies must comply when
220	implementing information technology projects. The department $\underline{,}$
221	acting through the Florida Digital Service, shall provide
222	training opportunities to state agencies to assist in the
223	adoption of the project management and oversight standards. To
224	support data-driven decisionmaking, the standards must include,
225	but are not limited to:
226	1.(a) Performance measurements and metrics that
227	objectively reflect the status of an information technology
228	project based on a defined and documented project scope, cost,
229	and schedule.
230	<u>2.(b)</u> Methodologies for calculating acceptable variances
231	in the projected versus actual scope, schedule, or cost of an
232	information technology project.
233	3.(c) Reporting requirements, including requirements
234	designed to alert all defined stakeholders that an information
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235 technology project has exceeded acceptable variances defined and 236 documented in a project plan.

27

237 4.(d) Content, format, and frequency of project updates. 238 (d) (4) Perform project oversight on all state agency 239 information technology projects that have total project costs of 240 \$10 million or more and that are funded in the General Appropriations Act or any other law. The department, acting 241 242 through the Florida Digital Service, shall report at least quarterly to the Executive Office of the Governor, the President 243 244 of the Senate, and the Speaker of the House of Representatives 245 on any information technology project that the Florida Digital 246 Service department identifies as high-risk due to the project 247 exceeding acceptable variance ranges defined and documented in a 248 project plan. The report must include a risk assessment, 249 including fiscal risks, associated with proceeding to the next 250 stage of the project, and a recommendation for corrective 251 actions required, including suspension or termination of the 252 project.

253 (e) (5) Identify opportunities for standardization and 254 consolidation of information technology services that support 255 interoperability and the cloud-first policy, as specified in s. 256 282.206, and business functions and operations, including 257 administrative functions such as purchasing, accounting and 258 reporting, cash management, and personnel, and that are common 259 across state agencies. The department, acting through the

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260 <u>Florida Digital Service</u>, shall biennially on April 1 provide 261 recommendations for standardization and consolidation to the 262 Executive Office of the Governor, the President of the Senate, 263 and the Speaker of the House of Representatives.

264 <u>(f)(6)</u> Establish best practices for the procurement of 265 information technology products and cloud-computing services in 266 order to reduce costs, increase the quality of data center 267 services, or improve government services.

268 (g) (7) Develop standards for information technology 269 reports and updates, including, but not limited to, operational 270 work plans, project spend plans, and project status reports, for 271 use by state agencies.

272 (h) (8) Upon request, assist state agencies in the 273 development of information technology-related legislative budget 274 requests.

275 <u>(i)(9)</u> Conduct annual assessments of state agencies to 276 determine compliance with all information technology standards 277 and guidelines developed and published by the department and 278 provide results of the assessments to the Executive Office of 279 the Governor, the President of the Senate, and the Speaker of 280 the House of Representatives.

281 <u>(j)(10)</u> Provide operational management and oversight of 282 the state data center established pursuant to s. 282.201, which 283 includes:

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284 <u>1.(a)</u> Implementing industry standards and best practices 285 for the state data center's facilities, operations, maintenance, 286 planning, and management processes.

287 2.(b) Developing and implementing cost-recovery or other 288 payment mechanisms that recover the full direct and indirect 289 cost of services through charges to applicable customer 290 entities. Such cost-recovery or other payment mechanisms must comply with applicable state and federal regulations concerning 291 292 distribution and use of funds and must ensure that, for any 293 fiscal year, no service or customer entity subsidizes another 294 service or customer entity.

295 <u>3.(c)</u> Developing and implementing appropriate operating 296 guidelines and procedures necessary for the state data center to 297 perform its duties pursuant to s. 282.201. The guidelines and 298 procedures must comply with applicable state and federal laws, 299 regulations, and policies and conform to generally accepted 300 governmental accounting and auditing standards. The guidelines 301 and procedures must include, but need not be limited to:

302 <u>a.1.</u> Implementing a consolidated administrative support 303 structure responsible for providing financial management, 304 procurement, transactions involving real or personal property, 305 human resources, and operational support.

306 <u>b.</u>2. Implementing an annual reconciliation process to 307 ensure that each customer entity is paying for the full direct

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308 and indirect cost of each service as determined by the customer 309 entity's use of each service.

310 <u>c.3.</u> Providing rebates that may be credited against future 311 billings to customer entities when revenues exceed costs.

312 d.4. Requiring customer entities to validate that 313 sufficient funds exist in the appropriate data processing 314 appropriation category or will be transferred into the 315 appropriate data processing appropriation category before implementation of a customer entity's request for a change in 316 the type or level of service provided, if such change results in 317 318 a net increase to the customer entity's cost for that fiscal 319 year.

320 <u>e.5.</u> By November 15 of each year, providing to the Office 321 of Policy and Budget in the Executive Office of the Governor and 322 to the chairs of the legislative appropriations committees the 323 projected costs of providing data center services for the 324 following fiscal year.

325 <u>f.6.</u> Providing a plan for consideration by the Legislative 326 Budget Commission if the cost of a service is increased for a 327 reason other than a customer entity's request made pursuant to 328 <u>sub-subparagraph d.</u> subparagraph 4. Such a plan is required only 329 if the service cost increase results in a net increase to a 330 customer entity for that fiscal year.

331 <u>g.</u>7. Standardizing and consolidating procurement and 332 contracting practices.

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333 <u>4.(d)</u> In collaboration with the Department of Law 334 Enforcement, developing and implementing a process for 335 detecting, reporting, and responding to information technology 336 security incidents, breaches, and threats.

337 <u>5.(e)</u> Adopting rules relating to the operation of the 338 state data center, including, but not limited to, budgeting and 339 accounting procedures, cost-recovery <u>or other payment</u> 340 methodologies, and operating procedures.

341 6.(f) Conducting an annual market analysis to determine 342 whether the state's approach to the provision of data center 343 services is the most effective and cost-efficient manner by 344 which its customer entities can acquire such services, based on 345 federal, state, and local government trends; best practices in 346 service provision; and the acquisition of new and emerging 347 technologies. The results of the market analysis shall assist the state data center in making adjustments to its data center 348 349 service offerings.

350 <u>(k) (11)</u> Recommend other information technology services 351 that should be designed, delivered, and managed as enterprise 352 information technology services. Recommendations must include 353 the identification of existing information technology resources 354 associated with the services, if existing services must be 355 transferred as a result of being delivered and managed as 356 enterprise information technology services.

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357 <u>(1)(12)</u> In consultation with state agencies, propose a 358 methodology and approach for identifying and collecting both 359 current and planned information technology expenditure data at 360 the state agency level.

361 (m)1.(13)(a) Notwithstanding any other law, provide 362 project oversight on any information technology project of the Department of Financial Services, the Department of Legal 363 364 Affairs, and the Department of Agriculture and Consumer Services which has a total project cost of \$25 million or more and which 365 impacts one or more other agencies. Such information technology 366 367 projects must also comply with the applicable information 368 technology architecture, project management and oversight, and 369 reporting standards established by the department, acting 370 through the Florida Digital Service.

371 2.(b) When performing the project oversight function 372 specified in subparagraph 1. paragraph (a), report at least 373 quarterly to the Executive Office of the Governor, the President 374 of the Senate, and the Speaker of the House of Representatives 375 on any information technology project that the department, 376 acting through the Florida Digital Service, identifies as high-377 risk due to the project exceeding acceptable variance ranges 378 defined and documented in the project plan. The report shall include a risk assessment, including fiscal risks, associated 379 with proceeding to the next stage of the project and a 380

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381 recommendation for corrective actions required, including 382 suspension or termination of the project.

383 (n) (14) If an information technology project implemented 384 by a state agency must be connected to or otherwise accommodated 385 by an information technology system administered by the 386 Department of Financial Services, the Department of Legal 387 Affairs, or the Department of Agriculture and Consumer Services, 388 consult with these departments regarding the risks and other effects of such projects on their information technology systems 389 390 and work cooperatively with these departments regarding the 391 connections, interfaces, timing, or accommodations required to 392 implement such projects.

393 (o) (15) If adherence to standards or policies adopted by 394 or established pursuant to this section causes conflict with 395 federal regulations or requirements imposed on an entity within 396 the enterprise a state agency and results in adverse action 397 against the entity state agency or federal funding, work with the entity state agency to provide alternative standards, 398 399 policies, or requirements that do not conflict with the federal 400 regulation or requirement. The department, acting through the 401 Florida Digital Service, shall annually report such alternative 402 standards to the Governor, the President of the Senate, and the Speaker of the House of Representatives. 403

404 (p)1.(16)(a) Establish an information technology policy for all information technology-related state contracts, 405

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406 including state term contracts for information technology 407 commodities, consultant services, and staff augmentation 408 services. The information technology policy must include:

409 <u>a.1.</u> Identification of the information technology product 410 and service categories to be included in state term contracts.

411 <u>b.2.</u> Requirements to be included in solicitations for
412 state term contracts.

413 <u>c.3.</u> Evaluation criteria for the award of information
414 technology-related state term contracts.

415 <u>d.4.</u> The term of each information technology-related state 416 term contract.

417 <u>e.5.</u> The maximum number of vendors authorized on each
418 state term contract.

419 <u>2.(b)</u> Evaluate vendor responses for information 420 technology-related state term contract solicitations and 421 invitations to negotiate.

422 <u>3.(c)</u> Answer vendor questions on information technology423 related state term contract solicitations.

424 <u>4.(d)</u> Ensure that the information technology policy 425 established pursuant to <u>subparagraph 1.</u> paragraph (a) is 426 included in all solicitations and contracts that are 427 administratively executed by the department.

428 <u>(q) (17)</u> Recommend potential methods for standardizing data 429 across state agencies which will promote interoperability and 430 reduce the collection of duplicative data.

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431	(r) (18) Recommend open data technical standards and
432	terminologies for use by the enterprise state agencies.
433	(s) Ensure that enterprise information technology
434	solutions are capable of using an electronic credential and
435	comply with the enterprise architecture standards.
436	(2)(a) The Secretary of Management Services shall
437	designate a state chief information officer, who shall
438	administer the Florida Digital Service. Before being appointed,
439	the state chief information officer must have at least 5 years
440	of experience in the development of information system strategic
441	planning and development of information technology policy and,
442	preferably, have leadership-level experience in the design,
443	development, and deployment of interoperable software and data
444	solutions.
445	(b) The state chief information officer, in consultation
446	with the Secretary of Management Services, shall designate a
447	state chief data officer. The state chief data officer must be a
448	proven, effective administrator who must have significant and
449	substantive experience in data management, data governance,
450	interoperability, and security.
451	(3) Pursuant to legislative appropriation, the Florida
452	Digital Service shall:
453	(a) In collaboration with the enterprise, create and
454	maintain a comprehensive indexed data catalog that lists the
455	data elements housed within the enterprise and the legacy system
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456 or application in which these data elements are located. The	
457 data catalog must, at a minimum, specifically identify all data	
458 that is restricted from public disclosure based on federal or	
459 state laws and regulations, and require that all such	
460 information be protected in accordance with s. 282.318.	
(b) In collaboration with the enterprise, develop and	
462 publish, a data dictionary for each agency that reflects the	
463 nomenclature in the comprehensive indexed data catalog.	
464 (c) Review and document use cases across the enterprise	
465 <u>architecture.</u>	
466 (d) Develop and publish standards that support the	
467 creation and deployment of an application programming interface	
468 to facilitate integration throughout the enterprise.	
469 (e) Publish standards necessary to facilitate a secure	
470 ecosystem of interoperability that is compliant with the	
471 <u>enterprise architecture.</u>	
472 (f) Publish standards that facilitate the deployment of	
473 applications or solutions to existing enterprise systems in a	
474 controlled and phased approach, including, but not limited to:	
475 <u>1. Interoperability that enables supervisors of elections</u>	
476 to authenticate voter eligibility in real time at the point of	
477 <u>service.</u>	
478 <u>2. The criminal justice database.</u>	
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479	3. Motor vehicle insurance cancellation integration
480	between insurers and the Department of Highway Safety and Motor
481	Vehicles.
482	4. Interoperability solutions between agencies, including,
483	but not limited to, the Department of Health, the Agency for
484	Health Care Administration, the Agency for Persons with
485	Disabilities, the Department of Education, the Department of
486	Elderly Affairs, and the Department of Children and Families.
487	
	5. Interoperability solutions to support military members,
488	veterans, and their families.
489	(4) Upon the adoption of the enterprise architecture
490	standards, the department, acting through the Florida Digital
491	Service, may develop a process to:
492	(a) Receive written notice from the entities within the
493	enterprise of any planned procurement of an information
494	technology project that is subject to enterprise architecture
495	standards.
496	(b) Participate in the development of specifications and
497	recommend modifications to any planned procurement by state
498	agencies so that the procurement complies with the enterprise
499	architecture.
500	(5) The department, acting through the Florida Digital
501	Service, may not retrieve or disclose any data without a data-
502	sharing agreement in place between the Florida Digital Service
503	and the enterprise entity that has primary custodial
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504	responsibility of, or data sharing responsibility for, that
505	data.
506	(6) (19) The department, acting through the Florida Digital
507	Service, may adopt rules to administer this section.
508	Section 5. Section 282.00515, Florida Statutes, is amended
509	to read:
510	282.00515 Duties of Cabinet Agencies
511	(1) The Department of Legal Affairs, the Department of
512	Financial Services, and the Department of Agriculture and
513	Consumer Services shall adopt the enterprise architecture
514	standards established in <u>s. 282.0051(1)(b)</u> , (1)(c), (1)(r), and
515	(3)(e) s. 282.0051(2),(3),and (7) or adopt alternative standards
516	based on best practices and industry standards that allow for
517	open data interoperability.
518	(2) If the Department of Legal Affairs, the Department of
519	Financial Services, or the Department of Agriculture and
520	Consumer Services adopts alternative standards in lieu of the
521	enterprise architecture standards in s. 282.0051, each
522	department must notify the Governor, the President of the
523	Senate, and the Speaker of the House of Representatives in
524	writing of the adoption of the alternative standards. The
525	notification must be submitted annually and must include the
526	following:
527	(a) A detailed plan of how the agency will comply with
528	interoperability requirements referenced in this chapter.
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529	(b) An estimated cost and time difference between adopting
530	alternative standards and adhering to the enterprise
531	architecture standards.
532	(c) A detailed security risk assessment of adopting the
533	alternative standards versus adhering to the enterprise
534	architecture standards.
535	(d) Certification by the agency head or his or her
536	designee that the agency's strategic and operational information
537	technology security plans as required by s. 282.318(4) include
538	provisions related to interoperability.
539	(3) The Department of Legal Affairs, the Department of
540	Financial Services, or the Department of Agriculture and
541	Consumer Services, and may contract with the department to
542	provide or perform any of the services and functions described
543	in s. 282.0051 for the Department of Legal Affairs, the
544	Department of Financial Services, or the Department of
545	Agriculture and Consumer Services.
546	(4)(a) Nothing in this section or in s. 282.0051 requires
547	the Department of Legal Affairs, the Department of Financial
548	Services, or the Department of Agriculture and Consumer Services
549	to integrate with information technology outside its own
550	department or with the Florida Digital Service.
551	(b) The Florida Digital Service may not retrieve or
552	disclose data without a data-sharing agreement in place between
553	the Florida Digital Service and the Department of Legal Affairs,
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554 the Department of Financial Services, or the Department of 555 Agriculture and Consumer Services. 556 Section 6. Paragraph (a) of subsection (3) of section 557 282.318, Florida Statutes, is amended to read: 558 282.318 Security of data and information technology.-559 The department is responsible for establishing (3) 560 standards and processes consistent with generally accepted best 561 practices for information technology security, to include cybersecurity, and adopting rules that safeguard an agency's 562 data, information, and information technology resources to 563 564 ensure availability, confidentiality, and integrity and to 565 mitigate risks. The department shall also: 566 Designate a state chief information security officer (a) 567 who shall report to the state chief information officer. The 568 state chief information security officer must have experience 569 and expertise in security and risk management for communications 570 and information technology resources. 571 Section 7. Subsection (4) of section 287.0591, Florida 572 Statutes, is amended to read: 573 287.0591 Information technology.-574 If the department issues a competitive solicitation (4) 575 for information technology commodities, consultant services, or staff augmentation contractual services, the Florida Digital 576 Service Division of State Technology within the department shall 577 participate in such solicitations. 578 453909 - h1391-strike.docx Published On: 3/1/2020 5:54:52 PM

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579 Section 8. Paragraph (a) of subsection (3) of section 365.171, Florida Statutes, is amended to read: 580 581 365.171 Emergency communications number E911 state plan.-582 (3) DEFINITIONS.-As used in this section, the term: 583 (a) "Office" means the Division of Telecommunications 584 State Technology within the Department of Management Services, 585 as designated by the secretary of the department. 586 Section 9. Paragraph (s) of subsection (3) of section 365.172, Florida Statutes, is amended to read: 587 588 365.172 Emergency communications number "E911."-589 DEFINITIONS.-Only as used in this section and ss. (3) 590 365.171, 365.173, 365.174, and 365.177, the term: 591 "Office" means the Division of Telecommunications (s) 592 State Technology within the Department of Management Services, 593 as designated by the secretary of the department. 594 Section 10. Paragraph (a) of subsection (1) of section 595 365.173, Florida Statutes, is amended to read: 596 365.173 Communications Number E911 System Fund.-597 (1) REVENUES.-598 (a) Revenues derived from the fee levied on subscribers 599 under s. 365.172(8) must be paid by the board into the State 600 Treasury on or before the 15th day of each month. Such moneys must be accounted for in a special fund to be designated as the 601 602 Emergency Communications Number E911 System Fund, a fund created 453909 - h1391-strike.docx Published On: 3/1/2020 5:54:52 PM

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603 in the Division of Telecommunications State Technology, or other 604 office as designated by the Secretary of Management Services. 605 Section 11. Subsection (5) of section 943.0415, Florida 606 Statutes, is amended to read: 607 943.0415 Cybercrime Office.-There is created within the 608 Department of Law Enforcement the Cybercrime Office. The office 609 may: Consult with the Florida Digital Service Division of 610 (5) State Technology within the Department of Management Services in 611 the adoption of rules relating to the information technology 612 613 security provisions in s. 282.318. 614 Section 12. If House Bill 821 or similar legislation 615 becomes law, the Division of Law Revision is directed to replace 616 the term "Division of State Technology" wherever it occurs in s. 617 282.318, Florida Statutes, with the term "Florida Digital 618 Service." 619 Section 13. Effective January 1, 2021, section 559.952, Florida Statutes, is created to read: 620 621 559.952 Financial Technology Sandbox.-622 (1) SHORT TITLE.-This section may be cited as the 623 "Financial Technology Sandbox." 624 (2) CREATION OF THE FINANCIAL TECHNOLOGY SANDBOX.-There is created the Financial Technology Sandbox within the Office of 625 626 Financial Regulation to allow financial technology innovators to 627 test new products and services in a supervised, flexible 453909 - h1391-strike.docx Published On: 3/1/2020 5:54:52 PM

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628	regulatory sandbox using exceptions to specified general law and
629	waivers of the corresponding rule requirements under defined
630	conditions. The creation of a supervised, flexible regulatory
631	sandbox provides a welcoming business environment for technology
632	innovators and may lead to significant business growth.
633	(3) DEFINITIONSAs used in this section, the term:
634	(a) "Business entity" means a domestic corporation or
635	other organized domestic entity with a physical presence, other
636	than that of a registered office or agent or virtual mailbox, in
637	the state.
638	(b) "Commission" means the Financial Services Commission.
639	(c) "Consumer" means a person in the state, whether a
640	natural person or a business organization, who purchases, uses,
641	receives, or enters into an agreement to purchase, use, or
642	receive an innovative financial product or service made
643	available through the Financial Technology Sandbox.
644	(d) "Control person" means an individual, a partnership, a
645	corporation, a trust, or other organization that possesses the
646	power, directly or indirectly, to direct the management or
647	policies of a company, whether through ownership of securities,
648	by contract, or through other means. A person is presumed to
649	control a company if, with respect to a particular company, that
650	person:

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651	1. Is a director, a general partner, or an officer
652	exercising executive responsibility or having similar status or
653	functions;
654	2. Directly or indirectly may vote 10 percent or more of a
655	<u>class of a voting security or sell or direct the sale of 10</u>
656	percent or more of a class of voting securities; or
657	3. In the case of a partnership, may receive upon
658	dissolution or has contributed 10 percent or more of the
659	capital.
660	(e) "Corresponding rule requirements" mean the commission
661	rules, or portions thereof, which implement the general laws
662	enumerated in paragraph (4)(a).
663	(f) "Financial product or service" means a product or
664	service related to a consumer finance loan, as defined in s.
665	516.01, or a money transmitter or payment instrument seller, as
666	those terms are defined in s. 560.103, including mediums of
667	exchange that are in electronic or digital form, which is
668	subject to the general laws enumerated in paragraph (4)(a) and
669	corresponding rule requirements and which is under the
670	jurisdiction of the office.
671	(g) "Financial Technology Sandbox" means the program
672	created by this section which allows a licensee to make an
673	innovative financial product or service available to consumers
674	during a sandbox period through exceptions to general laws and
675	waivers of corresponding rule requirements.
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676	(h) "Innovative" means new or emerging technology or new
677	uses of existing technology which provide a product, service,
678	business model, or delivery mechanism to the public and which
679	are not known to have a comparable offering in the state outside
680	the Financial Technology Sandbox.
681	(i) "Licensee" means a business entity that has been
682	approved by the office to participate in the Financial
683	Technology Sandbox.
684	(j) "Office" means, unless the context clearly indicates
685	otherwise, the Office of Financial Regulation.
686	(k) "Sandbox period" means:
687	1. The initial 24-month period in which the office has
688	authorized a licensee to make an innovative financial product or
689	service available to consumers.
690	2. Any extension granted pursuant to subsection (7).
691	(4) EXCEPTIONS TO GENERAL LAW AND WAIVERS OF RULE
692	REQUIREMENTS
693	(a) Notwithstanding any other law, upon approval of a
694	Financial Technology Sandbox application, the following
695	provisions and corresponding rule requirements are not
696	applicable to the licensee during the sandbox period:
697	1. Section 516.03(1), except for the application fee, the
698	investigation fee, the requirement to provide the social
699	security numbers of control persons, evidence of liquid assets
700	of at least \$25,000, and the office's authority to investigate
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701	the applicant's background. The office may prorate the license
702	renewal fee for an extension granted under subsection (7).
703	2. Sections 516.05(1) and (2), except that the office must
704	investigate the applicant's background.
705	3. Section 560.109, only to the extent that section
706	requires the office to examine a licensee at least once every 5
707	years.
708	4. Section 560.118(2).
709	5. Section 560.125(1), only to the extent that subsection
710	would prohibit a licensee from engaging in the business of a
711	money transmitter or payment instrument seller during the
712	sandbox period.
713	6. Section 560.125(2), only to the extent that subsection
714	would prohibit a licensee from appointing an authorized vendor
715	during the sandbox period. Any authorized vendor of such a
716	licensee during the sandbox period remains liable to the holder
717	or remitter.
718	7. Section 560.128.
719	8. Section 560.141, excluding s. 560.141(1)(a)1., 3., and
720	710. and (1)(b), (c), and (d).
721	9. Section 560.142(1) and (2), except that the office may
722	prorate, but may not entirely eliminate, the license renewal
723	fees in s. 560.143 for an extension granted under subsection
724	<u>(7).</u>
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725	10. Section 560.143(2), only to the extent necessary for
726	proration of the renewal fee under subparagraph 9.
727	11. Section 560.204(1), only to the extent that subsection
728	would prohibit a licensee from engaging in, or advertising that
729	it engages in, the selling or issuing of payment instruments or
730	in the activity of a money transmitter during the sandbox
731	period.
732	12. Section 560.205(2).
733	13. Section 560.208(2).
734	14. Section 560.209, only to the extent that the office
735	may modify, but may not entirely eliminate, the net worth,
736	corporate surety bond, and collateral deposit amounts required
737	under that section. The modified amounts must be in such lower
738	amounts that the office determines to be commensurate with the
739	factors under paragraph (5)(c) and the maximum number of
740	consumers authorized to receive the financial product or service
741	under this section.
742	(b) The office may approve a Financial Technology Sandbox
743	application if one or more of the general laws enumerated in
744	paragraph (a) currently prevent the innovative financial product
745	or service from being made available to consumers and if all
746	other requirements of this section are met.
747	(c) A licensee may conduct business through electronic
748	means, including through the Internet or a software application.
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749	(5) FINANCIAL TECHNOLOGY SANDBOX APPLICATION; STANDARDS
750	FOR APPROVAL
751	(a) Before filing an application for licensure under this
752	section, a substantially affected person may seek a declaratory
753	statement pursuant to s. 120.565 regarding the applicability of
754	a statute, a rule, or an agency order to the petitioner's
755	particular set of circumstances or a variance or waiver of a
756	rule pursuant to s. 120.542.
757	(b) Before making an innovative financial product or
758	service available to consumers in the Financial Technology
759	Sandbox, a business entity must file with the office an
760	application for licensure under the Financial Technology
761	Sandbox. The commission shall, by rule, prescribe the form and
762	manner of the application and the standards for the office to
763	evaluate and apply each factor specified in paragraph (c).
764	1. The application must specify each provision of general
765	law enumerated in paragraph (4)(a) which currently prevents the
766	innovative financial product or service from being made
767	available to consumers and the reasons why such provisions of
768	general law prevent the innovative financial product or service
769	from being made available to consumers.
770	2. The application must contain sufficient information for
771	the office to evaluate the factors specified in paragraph (c).
772	3. An application submitted on behalf of a business entity
773	must include evidence that the business entity has authorized
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774	the person to submit the application on behalf of the business
775	entity intending to make an innovative financial product or
776	service available to consumers.
777	4. The application must specify the maximum number of
778	consumers, which may not exceed the number of consumers
779	specified in paragraph (f), to whom the applicant proposes to
780	provide the innovative financial product or service.
781	5. The application must include a proposed draft of the
782	statement meeting the requirements of paragraph (6)(b) which the
783	applicant proposes to provide to consumers.
784	(c) The office shall approve or deny in writing a
785	Financial Technology Sandbox application within 60 days after
786	receiving the completed application. The office and the
787	applicant may jointly agree to extend the time beyond 60 days.
788	Consistent with this section, the office may impose conditions
789	on any approval. In deciding whether to approve or deny an
790	application for licensure, the office must consider each of the
791	following:
792	1. The nature of the innovative financial product or
793	service proposed to be made available to consumers in the
794	Financial Technology Sandbox, including all relevant technical
795	details.
796	2. The potential risk to consumers and the methods that
797	will be used to protect consumers and resolve complaints during
798	the sandbox period.
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799	3. The business plan proposed by the applicant, including
800	company information, market analysis, and financial projections
801	or pro forma financial statements, and evidence of the financial
802	viability of the applicant.
803	4. Whether the applicant has the necessary personnel,
804	adequate financial and technical expertise, and a sufficient
805	plan to test, monitor, and assess the innovative financial
806	product or service.
807	5. Whether any control person of the applicant, regardless
808	of adjudication, has pled no contest to, has been convicted or
809	found guilty of, or is currently under investigation for, fraud,
810	a state or federal securities violation, a property-based
811	offense, or a crime involving moral turpitude or dishonest
812	dealing, in which case the application to the Financial
813	Technology Sandbox must be denied.
814	6. A copy of the disclosures that will be provided to
815	consumers under paragraph (6)(b).
816	7. The financial responsibility of the applicant and any
817	control person, including whether the applicant or any control
818	person has a history of unpaid liens, unpaid judgments, or other
819	general history of nonpayment of legal debts, including, but not
820	limited to, having been the subject of a petition for bankruptcy
821	under the United States Bankruptcy Code within the past 7
822	calendar years.

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823 8. Any other factor that the office determines to be 824 relevant. 825 (d) The office may not approve an application if: 1. The applicant had a prior Financial Technology Sandbox 826 827 application that was approved and that related to a 828 substantially similar financial product or service; 829 2. Any control person of the applicant was substantially involved in the development, operation, or management with 830 831 another Financial Technology Sandbox applicant whose application 832 was approved and whose application related to a substantially 833 similar financial product or service; or 834 3. The applicant or any control person has failed to 835 affirmatively demonstrate financial responsibility. 836 (e) Upon approval of an application, the office shall 837 notify the licensee that the licensee is exempt from the 838 provisions of general law enumerated in paragraph (4)(a) and the 839 corresponding rule requirements during the sandbox period. The 840 office shall post on its website notice of the approval of the 841 application, a summary of the innovative financial product or 842 service, and the contact information of the licensee. 843 (f) The office, on a case-by-case basis, must specify the 844 maximum number of consumers authorized to receive an innovative 845 financial product or service, after consultation with the 846 Financial Technology Sandbox applicant. The office may not authorize more than 15,000 consumers to receive the financial 847 453909 - h1391-strike.docx Published On: 3/1/2020 5:54:52 PM

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848	product or service until the licensee has filed the first report
849	required under subsection (8). After the filing of that report,
850	if the licensee demonstrates adequate financial capitalization,
851	risk management processes, and management oversight, the office
852	may authorize up to 25,000 consumers to receive the financial
853	product or service.
854	(g) A licensee has a continuing obligation to promptly
855	inform the office of any material change to the information
856	provided under paragraph (b).
857	(6) OPERATION OF THE FINANCIAL TECHNOLOGY SANDBOX
858	(a) A licensee under this section may make an innovative
859	financial product or service available to consumers during the
860	sandbox period.
861	(b)1. Before a consumer purchases, uses, receives, or
862	enters into an agreement to purchase, use, or receive an
863	innovative financial product or service through the Financial
864	Technology Sandbox, the licensee must provide a written
865	statement of all of the following to the consumer:
866	a. The name and contact information of the licensee.
867	b. That the financial product or service has been
868	authorized to be made available to consumers for a temporary
869	period by the office, under the laws of the state.
870	c. That the state does not endorse the financial product
871	or service.
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872	d. That the financial product or service is undergoing
873	testing, may not function as intended, and may entail financial
874	risk.
875	e. That the licensee is not immune from civil liability
876	for any losses or damages caused by the financial product or
877	service.
878	f. The expected end date of the sandbox period.
879	g. The contact information for the office and notification
880	that suspected legal violations, complaints, or other comments
881	related to the financial product or service may be submitted to
882	the office.
883	h. Any other information or disclosures required by rule
884	of the commission which are necessary to further the purposes of
885	this section.
886	2. The written statement under subparagraph 1. must
887	contain an acknowledgment from the consumer, which must be
888	retained for the duration of the sandbox period by the licensee.
889	(c) The office may enter into an agreement with a state,
890	federal, or foreign regulatory agency to allow licensees under
891	the Financial Technology Sandbox to make their products or
892	services available in other jurisdictions. The commission shall
893	adopt rules to implement this paragraph.
894	(d) The office may examine the records of a licensee at
895	any time, with or without prior notice.
896	(7) EXTENSION AND CONCLUSION OF SANDBOX PERIOD
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897	(a) A licensee may apply for one extension of the initial
898	24-month sandbox period for 12 additional months for a purpose
899	specified in subparagraph (b)1. or subparagraph (b)2. A complete
900	application for an extension must be filed with the office at
901	least 90 days before the conclusion of the initial sandbox
902	period. The office shall approve or deny the application for
903	extension in writing at least 35 days before the conclusion of
904	the initial sandbox period. In deciding to approve or deny an
905	application for extension of the sandbox period, the office
906	must, at a minimum, consider the current status of the factors
907	previously considered under paragraph (5)(c).
908	(b) An application for an extension under paragraph (a)
909	must cite one of the following reasons as the basis for the
910	application and must provide all relevant supporting information
911	that:
912	1. Amendments to general law or rules are necessary to
913	offer the innovative financial product or service in the state
914	permanently.
915	2. An application for a license that is required in order
916	to offer the innovative financial product or service in the
917	state permanently has been filed with the office, and approval
918	is pending.
919	(c) At least 30 days before the conclusion of the initial
920	24-month sandbox period or the extension, whichever is later, a
921	licensee shall provide written notification to consumers
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922	regarding the conclusion of the initial sandbox period or the
923	extension and may not make the financial product or service
924	available to any new consumers after the conclusion of the
925	initial sandbox period or the extension, whichever is later,
926	until legal authority outside of the Financial Technology
927	Sandbox exists for the licensee to make the financial product or
928	service available to consumers. After the conclusion of the
929	sandbox period or the extension, whichever is later, the
930	business entity formerly licensed under the Financial Technology
931	Sandbox may:
932	1. Collect and receive money owed to the business entity
933	or pay money owed by the business entity, based on agreements
934	with consumers made before the conclusion of the sandbox period
935	or the extension.
936	2. Take necessary legal action.
937	3. Take other actions authorized by commission rule which
938	are not inconsistent with this section.
939	(8) REPORTA licensee shall submit a report to the office
940	twice a year as prescribed by commission rule. The report must,
941	at a minimum, include financial reports and the number of
942	consumers who have received the financial product or service.
943	(9) CONSTRUCTIONA business entity whose Financial
944	Technology Sandbox application is approved under this section:

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945	(a) Is licensed under chapter 516, chapter 560, or both
946	chapters 516 and 560, as applicable to the business entity's
947	activities.
948	(b) Is subject to any provision of chapter 516 or chapter
949	560 not specifically excepted under paragraph (4)(a), as
950	applicable to the business entity's activities, and must comply
951	with such provisions.
952	(c) May not engage in activities authorized under part III
953	of chapter 560, notwithstanding s. 560.204(2).
954	(10) VIOLATIONS AND PENALTIES
955	(a) A licensee who makes an innovative financial product
956	or service available to consumers in the Financial Technology
957	Sandbox remains subject to:
958	1. Civil damages for acts and omissions arising from or
959	related to any innovative financial product or services provided
960	or made available by the licensee or relating to this section.
961	2. All criminal and consumer protection laws and any other
962	statute not specifically excepted under paragraph (4)(a).
963	(b)1. The office may, by order, revoke or suspend a
964	licensee's approval to participate in the Financial Technology
965	Sandbox if:
966	a. The licensee has violated or refused to comply with
967	this section, any statute not specifically excepted under
968	paragraph (4)(a), a rule of the commission that has not been
969	waived, an order of the office, or a condition placed by the
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970	office on the approval of the licensee's Financial Technology
971	Sandbox application;
972	b. A fact or condition exists that, if it had existed or
973	become known at the time that the Financial Technology Sandbox
974	application was pending, would have warranted denial of the
975	application or the imposition of material conditions;
976	c. A material error, false statement, misrepresentation,
977	or material omission was made in the Financial Technology
978	Sandbox application; or
979	d. After consultation with the licensee, the office
980	determines that continued testing of the innovative financial
981	product or service would:
982	(I) Be likely to harm consumers; or
983	(II) No longer serve the purposes of this section because
984	of the financial or operational failure of the financial product
985	or service.
986	2. Written notice of a revocation or suspension order made
987	under subparagraph 1. must be served using any means authorized
988	by law. If the notice relates to a suspension, the notice must
989	include any condition or remedial action that the licensee must
990	complete before the office lifts the suspension.
991	(c) The office may refer any suspected violation of law to
992	an appropriate state or federal agency for investigation,
993	prosecution, civil penalties, and other appropriate enforcement
994	action.
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995 (d) If service of process on a licensee is not feasible,
996 service on the office is deemed service on the licensee.
997 (11) RULES AND ORDERS.—
998 (a) The commission must adopt rules to administer this
999 section before approving any application under this section.
1000 (b) The office may issue all necessary orders to enforce
1001 this section and may enforce these orders in accordance with
1002 chapter 120 or in any court of competent jurisdiction. These
1003 orders include, but are not limited to, orders for payment of
1004 restitution for harm suffered by consumers as a result of an
1005 innovative financial product or service.
1006 Section 14. For the 2020-2021 fiscal year, the sum of
1007 \$50,000 in nonrecurring funds is appropriated from the
1008 Administrative Trust Fund to the Office of Financial Regulation
1009 for the purposes of implementing s. 559.952, Florida Statutes,
1010 as created by this act.
1011 Section 15. <u>The creation of s. 559.952</u> , Florida Statutes,
1012 and the appropriation to implement s. 559.952, Florida Statutes,
1013 by this act shall take effect only if CS/HB 1393 or similar
1014 legislation takes effect and if such legislation is adopted in
1015 the same legislative session or an extension thereof and becomes
1016 <u>a law.</u>
1017 Section 16. Except as otherwise expressly provided in this
1018 act, this act shall take effect July 1, 2020.
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1025	TITLE AMENDMENT
1026	Remove everything before the enacting clause and insert:
1027	A bill to be entitled
1028	An act relating to technology innovation; amending s.
1029	20.22, F.S.; deleting the Division of State Technology
1030	from, and adding the Florida Digital Service and the
1031	Division of Telecommunications to, the Department of
1032	Management Services; amending s. 110.205, F.S.;
1033	providing additional positions that are exempt from
1034	certain requirements in the career service system;
1035	requiring the department to set the salary and
1036	benefits of such positions; amending s. 282.0041,
1037	F.S.; providing definitions; amending s. 282.0051,
1038	F.S.; establishing and housing the Florida Digital
1039	Service within the department; providing purpose;
1040	transferring and revising specified powers, duties,
1041	and functions of the Division of State Technology to
1042	the Florida Digital Service; requiring the Florida
1043	Digital Service to develop an enterprise architecture;
1044	providing requirements for such enterprise
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Bill No. CS/CS/HB 1391 (2020)

Amendment No.

1045 architecture; requiring the department to act through the Florida Digital Service for certain duties and 1046 1047 powers; requiring designations and duties of specified 1048 officers; providing experience requirements for such 1049 officers; providing powers and duties of the Florida 1050 Digital Service; prohibiting the department from 1051 retrieving or disclosing data under circumstances; 1052 authorizing the department to adopt rules through the Florida Digital Service; amending s. 282.00515, F.S.; 1053 1054 revising certain standards that the Department of 1055 Legal Affairs, the Department of Financial Services, 1056 and the Department of Agriculture and Consumer 1057 Services must adopt; requiring the departments to 1058 notify the Governor and the Legislature if the 1059 departments adopt alternative standards in lieu of 1060 enterprise architecture standards; providing 1061 requirements for the notification; providing 1062 construction; prohibiting the Florida Digital Service 1063 from retrieving or disclosing data under certain 1064 circumstances; amending ss. 282.318, 287.0591, 1065 365.171, 365.172, 365.173, and 943.0415, F.S.; 1066 conforming provisions to changes made by the act; 1067 providing a directive to the Division of Law Revision; 1068 creating s. 559.952, F.S.; providing a short title; creating the Financial Technology Sandbox within the 1069 453909 - h1391-strike.docx

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Bill No. CS/CS/HB 1391 (2020)

Amendment No.

1070 Office of Financial Regulation; providing definitions; 1071 providing certain exceptions to general law and 1072 certain waivers of rule requirements to specified 1073 persons under certain circumstances; providing 1074 circumstances under which the office may approve a 1075 Financial Technology Sandbox application; authorizing 1076 licensees to conduct business through electronic 1077 means; requiring certain persons to seek a declaratory 1078 statement before filing an application for the 1079 program; requiring an application for the program for 1080 business entities to make innovative financial 1081 products or services available to consumers; providing 1082 application requirements; providing standards for 1083 application approval or refusal; providing limitations on the number of consumers of innovative financial 1084 1085 products or services; providing a licensee's 1086 continuing obligation; providing operation of the 1087 sandbox; requiring a licensee to provide written 1088 statements to consumers under certain circumstances; 1089 authorizing the office to enter into an agreement with 1090 certain regulatory agencies for specified purposes; 1091 authorizing the office to examine specified records; 1092 providing extension and conclusion of the sandbox 1093 period; requiring written notification to consumers 1094 within a timeframe before the end of an extension or 453909 - h1391-strike.docx

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Bill No. CS/CS/HB 1391 (2020)

Amendment No.

1095 the conclusion of the sandbox period; providing acts 1096 that licensees may and may not engage in at the end of 1097 an extension or the conclusion of the sandbox period; 1098 requiring licensees to submit a report; providing 1099 report requirements; providing construction; providing 1100 that licensees are not immune from civil damages and 1101 are subject to criminal and consumer protection laws and certain general laws; providing penalties; 1102 providing service of process; requiring the Financial 1103 1104 Services Commission to adopt rules; authorizing the 1105 office to issue certain orders and to enforce them in accordance with ch. 120, F.S., or in court; providing 1106 1107 that such orders include orders for payment of 1108 restitution; providing an appropriation; providing 1109 that specified provisions of the act are contingent 1110 upon passage of other provisions addressing public 1111 records; providing effective dates.

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