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1 2 An act relating to technology innovation; amending s. 3 20.22, F.S.; establishing the Florida Digital Service 4 and the Division of Telecommunications within the 5 Department of Management Services; abolishing the 6 Division of State Technology within the department; 7 amending s. 110.205, F.S.; exempting the state chief 8 data officer and the state chief information security 9 officer within the Florida Digital Service from the 10 Career Service System; providing for the salary and benefits of such positions to be set by the 11 12 department; amending s. 282.0041, F.S.; defining terms; revising the definition of the term "open 13 14 data"; amending s. 282.0051, F.S.; revising information technology-related powers, duties, and 15 functions of the department acting through the Florida 16 17 Digital Service; specifying the designation of the state chief information officer and the state chief 18 19 data officer; specifying qualifications for such positions; specifying requirements, contingent upon 20 21 legislative appropriation, for the department; authorizing the department to develop a certain 22 23 process; prohibiting the department from retrieving or disclosing any data without a certain shared-data 24 25 agreement in place; specifying rulemaking authority

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26	for the department; amending s. 282.00515, F.S.;
27	requiring the Department of Legal Affairs, the
28	Department of Financial Services, or the Department of
29	Agriculture and Consumer Services to notify the
30	Governor and the Legislature and provide a certain
31	justification and explanation if such agency adopts
32	alternative standards to certain enterprise
33	architecture standards; providing construction;
34	prohibiting the department from retrieving or
35	disclosing any data without a certain shared-data
36	agreement in place; conforming a cross-reference;
37	amending ss. 282.318, 287.0591, 365.171, 365.172,
38	365.173, and 943.0415, F.S.; conforming provisions to
39	changes made by the act; creating s. 559.952, F.S.;
40	providing a short title; creating the Financial
41	Technology Sandbox within the Office of Financial
42	Regulation; defining terms; requiring the office, if
43	certain conditions are met, to grant a license to a
44	Financial Technology Sandbox applicant, grant
45	exceptions to specified provisions of general law
46	relating to consumer finance loans and money services
47	businesses, and grant waivers of certain rules;
48	authorizing a substantially affected person to seek a
49	declaratory statement before applying to the Financial
50	Technology Sandbox; specifying application

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51 requirements and procedures; specifying requirements and procedures for the office in reviewing and 52 53 approving or denying applications; providing 54 requirements for the office in specifying the number 55 of the consumers authorized to receive an innovative financial product or service; specifying authorized 56 57 actions of, limitations on, and requirements for 58 licensees operating in the Financial Technology 59 Sandbox; requiring licensees to make a specified 60 disclosure to consumers; authorizing the office to 61 enter into certain agreements with other regulatory 62 agencies; authorizing the office to examine licensee records; authorizing a licensee to apply for one 63 64 extension of an initial sandbox period for a certain timeframe; specifying requirements and procedures for 65 applying for an extension; specifying requirements and 66 67 procedures for, and authorized actions of, licensees 68 when concluding a sandbox period or extension; 69 requiring licensees to submit certain reports to the 70 office at specified intervals; providing construction; 71 specifying the liability of a licensee; authorizing 72 the office to take certain disciplinary actions against a licensee under certain circumstances; 73 providing construction relating to service of process; 74 75 specifying the rulemaking authority of the Financial

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76	Services Commission; providing the office authority to
77	issue orders and enforce the orders; providing an
78	appropriation; providing that specified provisions of
79	the act are contingent upon passage of other
80	provisions addressing public records; providing
81	effective dates.
82	
83	Be It Enacted by the Legislature of the State of Florida:
84	
85	Section 1. Subsection (2) of section 20.22, Florida
86	Statutes, is amended to read:
87	20.22 Department of Management ServicesThere is created
88	a Department of Management Services.
89	(2) The following divisions, and programs, and services
90	within the Department of Management Services are established:
91	(a) Facilities Program.
92	(b) <u>The Florida Digital Service</u> Division of State
93	Technology, the director of which is appointed by the secretary
94	of the department and shall serve as the state chief information
95	officer. The state chief information officer must be a proven,
96	effective administrator who must have at least 10 years of
97	executive-level experience in the public or private sector,
98	preferably with experience in the development of information
99	technology strategic planning and the development and
100	implementation of fiscal and substantive information technology
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101	policy and standards.
102	(c) Workforce Program.
103	(d)1. Support Program.
104	2. Federal Property Assistance Program.
105	(e) Administration Program.
106	(f) Division of Administrative Hearings.
107	(g) Division of Retirement.
108	(h) Division of State Group Insurance.
109	(i) Division of Telecommunications.
110	Section 2. Paragraph (e) of subsection (2) of section
111	110.205, Florida Statutes, is amended to read:
112	110.205 Career service; exemptions
113	(2) EXEMPT POSITIONSThe exempt positions that are not
114	covered by this part include the following:
115	(e) The state chief information officer, the state chief
116	data officer, and the state chief information security officer.
117	$rac{Unless otherwise fixed by law_{r}$ The Department of Management
118	Services shall set the salary and benefits of these positions
119	this position in accordance with the rules of the Senior
120	Management Service.
121	Section 3. Section 282.0041, Florida Statutes, is amended
122	to read:
123	282.0041 DefinitionsAs used in this chapter, the term:
124	(1) "Agency assessment" means the amount each customer
125	entity must pay annually for services from the Department of

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Management Services and includes administrative and data center services costs.

128 (2) "Agency data center" means agency space containing 10129 or more physical or logical servers.

(3) "Breach" has the same meaning as provided in s.501.171.

(4) "Business continuity plan" means a collection of
procedures and information designed to keep an agency's critical
operations running during a period of displacement or
interruption of normal operations.

(5) "Cloud computing" has the same meaning as provided in
Special Publication 800-145 issued by the National Institute of
Standards and Technology.

(6) "Computing facility" or "agency computing facility" means agency space containing fewer than a total of 10 physical or logical servers, but excluding single, logical-server installations that exclusively perform a utility function such as file and print servers.

144 (7) "Customer entity" means an entity that obtains145 services from the Department of Management Services.

(8) "Data" means a subset of structured information in a
format that allows such information to be electronically
retrieved and transmitted.

(9) "Data governance" means the practice of organizing,
 classifying, securing, and implementing policies, procedures,

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151	and standards for the effective use of an organization's data.
152	(10) "Department" means the Department of Management
153	Services.
154	(11) (10) "Disaster recovery" means the process, policies,
155	procedures, and infrastructure related to preparing for and
156	implementing recovery or continuation of an agency's vital
157	technology infrastructure after a natural or human-induced
158	disaster.
159	(12) "Electronic" means technology having electrical,
160	digital, magnetic, wireless, optical, electromagnetic, or
161	similar capabilities.
162	(13) "Electronic credential" means an electronic
163	representation of the identity of a person, an organization, an
164	application, or a device.
164 165	application, or a device. (14) "Enterprise" means state agencies and the Department
	(14) "Enterprise" means state agencies and the Department
165	(14) "Enterprise" means state agencies and the Department
165 166	(14) "Enterprise" means state agencies and the Department of Legal Affairs, the Department of Financial Services, and the
165 166 167	(14) "Enterprise" means state agencies and the Department of Legal Affairs, the Department of Financial Services, and the Department of Agriculture and Consumer Services.
165 166 167 168	(14) "Enterprise" means state agencies and the Department of Legal Affairs, the Department of Financial Services, and the Department of Agriculture and Consumer Services. (15) "Enterprise architecture" means a comprehensive
165 166 167 168 169	(14) "Enterprise" means state agencies and the Department of Legal Affairs, the Department of Financial Services, and the Department of Agriculture and Consumer Services. (15) "Enterprise architecture" means a comprehensive operational framework that contemplates the needs and assets of
165 166 167 168 169 170	(14) "Enterprise" means state agencies and the Department of Legal Affairs, the Department of Financial Services, and the Department of Agriculture and Consumer Services. (15) "Enterprise architecture" means a comprehensive operational framework that contemplates the needs and assets of the enterprise to support interoperability.
165 166 167 168 169 170 171	(14) "Enterprise" means state agencies and the Department of Legal Affairs, the Department of Financial Services, and the Department of Agriculture and Consumer Services. (15) "Enterprise architecture" means a comprehensive operational framework that contemplates the needs and assets of the enterprise to support interoperability. (16) (11) "Enterprise information technology service" means
165 166 167 168 169 170 171 172	(14) "Enterprise" means state agencies and the Department of Legal Affairs, the Department of Financial Services, and the Department of Agriculture and Consumer Services. (15) "Enterprise architecture" means a comprehensive operational framework that contemplates the needs and assets of the enterprise to support interoperability. (16)(11) "Enterprise information technology service" means an information technology service that is used in all agencies or a subset of agencies and is established in law to be
165 167 168 169 170 171 172 173	<pre>(14) "Enterprise" means state agencies and the Department of Legal Affairs, the Department of Financial Services, and the Department of Agriculture and Consumer Services. (15) "Enterprise architecture" means a comprehensive operational framework that contemplates the needs and assets of the enterprise to support interoperability. (16)(11) "Enterprise information technology service" means an information technology service that is used in all agencies or a subset of agencies and is established in law to be designed, delivered, and managed at the enterprise level.</pre>

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176 system or network.

177 <u>(18)(13)</u> "Incident" means a violation or imminent threat 178 of violation, whether such violation is accidental or 179 deliberate, of information technology resources, security, 180 policies, or practices. An imminent threat of violation refers 181 to a situation in which the state agency has a factual basis for 182 believing that a specific incident is about to occur.

183 (19) (14) "Information technology" means equipment, 184 hardware, software, firmware, programs, systems, networks, infrastructure, media, and related material used to 185 automatically, electronically, and wirelessly collect, receive, 186 access, transmit, display, store, record, retrieve, analyze, 187 evaluate, process, classify, manipulate, manage, assimilate, 188 189 control, communicate, exchange, convert, converge, interface, 190 switch, or disseminate information of any kind or form.

191 <u>(20) (15)</u> "Information technology policy" means a definite 192 course or method of action selected from among one or more 193 alternatives that guide and determine present and future 194 decisions.

195 (21)(16) "Information technology resources" has the same 196 meaning as provided in s. 119.011.

197 <u>(22)(17)</u> "Information technology security" means the 198 protection afforded to an automated information system in order 199 to attain the applicable objectives of preserving the integrity, 200 availability, and confidentiality of data, information, and

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201	information technology resources.
202	(23) "Interoperability" means the technical ability to
203	share and use data across and throughout the enterprise.
204	<u>(24)</u> "Open data" means data collected or created by a
205	state agency, the Department of Legal Affairs, the Department of
206	Financial Services, and the Department of Agriculture and
207	Consumer Services, and structured in a way that enables the data
208	to be fully discoverable and usable by the public. The term does
209	not include data that are restricted from public <u>disclosure</u>
210	distribution based on federal or state privacy, confidentiality,
211	and security laws and regulations, including, but not limited
212	to, those related to privacy, confidentiality, security,
213	personal health, business or trade secret information, and
214	exemptions from state public records laws; or data for which a
215	state agency, the Department of Legal Affairs, the Department of
216	Financial Services, or the Department of Agriculture and
217	Consumer Services is statutorily authorized to assess a fee for
218	its distribution.
219	(25) (19) "Performance metrics" means the measures of an
220	organization's activities and performance.

221 <u>(26) (20)</u> "Project" means an endeavor that has a defined 222 start and end point; is undertaken to create or modify a unique 223 product, service, or result; and has specific objectives that, 224 when attained, signify completion.

225

(27) (21) "Project oversight" means an independent review

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and analysis of an information technology project that provides information on the project's scope, completion timeframes, and budget and that identifies and quantifies issues or risks affecting the successful and timely completion of the project.

230 <u>(28) (22)</u> "Risk assessment" means the process of 231 identifying security risks, determining their magnitude, and 232 identifying areas needing safeguards.

233 (29) (23) "Service level" means the key performance 234 indicators (KPI) of an organization or service which must be 235 regularly performed, monitored, and achieved.

236 <u>(30) (24)</u> "Service-level agreement" means a written 237 contract between the Department of Management Services and a 238 customer entity which specifies the scope of services provided, 239 service level, the duration of the agreement, the responsible 240 parties, and service costs. A service-level agreement is not a 241 rule pursuant to chapter 120.

242 <u>(31) (25)</u> "Stakeholder" means a person, group, 243 organization, or state agency involved in or affected by a 244 course of action.

245 (32) (26) "Standards" means required practices, controls,
 246 components, or configurations established by an authority.

247 (33)(27) "State agency" means any official, officer,
 248 commission, board, authority, council, committee, or department
 249 of the executive branch of state government; the Justice
 250 Administrative Commission; and the Public Service Commission.

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The term does not include university boards of trustees or state universities. As used in part I of this chapter, except as otherwise specifically provided, the term does not include the Department of Legal Affairs, the Department of Agriculture and Consumer Services, or the Department of Financial Services.

256 <u>(34) (28)</u> "SUNCOM Network" means the state enterprise 257 telecommunications system that provides all methods of 258 electronic or optical telecommunications beyond a single 259 building or contiguous building complex and used by entities 260 authorized as network users under this part.

261 <u>(35) (29)</u> "Telecommunications" means the science and 262 technology of communication at a distance, including electronic 263 systems used in the transmission or reception of information.

264 <u>(36)(30)</u> "Threat" means any circumstance or event that has 265 the potential to adversely impact a state agency's operations or 266 assets through an information system via unauthorized access, 267 destruction, disclosure, or modification of information or 268 denial of service.

269 <u>(37)</u> (31) "Variance" means a calculated value that 270 illustrates how far positive or negative a projection has 271 deviated when measured against documented estimates within a 272 project plan.

273 Section 4. Section 282.0051, Florida Statutes, is amended 274 to read:

275

282.0051 Department of Management Services; Florida

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276	Digital Service; powers, duties, and functions
277	(1) The Florida Digital Service has been created within
278	the department to propose innovative solutions that securely
279	modernize state government, including technology and information
280	services, to achieve value through digital transformation and
281	interoperability, and to fully support the cloud-first policy as
282	specified in s. 282.206. The department, through the Florida
283	Digital Service, shall have the following powers, duties, and
284	functions:
285	<u>(a) (1)</u> Develop and publish information technology policy
286	for the management of the state's information technology
287	resources.
288	(b) (2) Develop an enterprise architecture that:
289	1. Acknowledges the unique needs of the entities within
290	the enterprise in the development and publication of standards
291	and terminologies to facilitate digital interoperability;
292	2. Supports the cloud-first policy as specified in s.
293	282.206; and
294	3. Addresses how information technology infrastructure may
295	be modernized to achieve cloud-first objectives Establish and
296	publish information technology architecture standards to provide
297	for the most efficient use of the state's information technology
298	resources and to ensure compatibility and alignment with the
299	needs of state agencies. The department shall assist state
300	agencies in complying with the standards.

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301 (c) (3) Establish project management and oversight 302 standards with which state agencies must comply when 303 implementing information technology projects. The department, 304 acting through the Florida Digital Service, shall provide 305 training opportunities to state agencies to assist in the 306 adoption of the project management and oversight standards. To 307 support data-driven decisionmaking, the standards must include, 308 but are not limited to:

309 <u>1.(a)</u> Performance measurements and metrics that 310 objectively reflect the status of an information technology 311 project based on a defined and documented project scope, cost, 312 and schedule.

313 <u>2.(b)</u> Methodologies for calculating acceptable variances 314 in the projected versus actual scope, schedule, or cost of an 315 information technology project.

316 <u>3.(c)</u> Reporting requirements, including requirements 317 designed to alert all defined stakeholders that an information 318 technology project has exceeded acceptable variances defined and 319 documented in a project plan.

320 <u>4.(d)</u> Content, format, and frequency of project updates.
 321 (d) (4) Perform project oversight on all state agency
 322 information technology projects that have total project costs of
 323 \$10 million or more and that are funded in the General
 324 Appropriations Act or any other law. The department, acting
 325 through the Florida Digital Service, shall report at least

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326 quarterly to the Executive Office of the Governor, the President 327 of the Senate, and the Speaker of the House of Representatives 328 on any information technology project that the department 329 identifies as high-risk due to the project exceeding acceptable 330 variance ranges defined and documented in a project plan. The 331 report must include a risk assessment, including fiscal risks, 332 associated with proceeding to the next stage of the project, and 333 a recommendation for corrective actions required, including 334 suspension or termination of the project.

335 (e) (5) Identify opportunities for standardization and 336 consolidation of information technology services that support 337 interoperability and the cloud-first policy, as specified in s. 282.206, and business functions and operations, including 338 339 administrative functions such as purchasing, accounting and 340 reporting, cash management, and personnel, and that are common 341 across state agencies. The department, acting through the 342 Florida Digital Service, shall biennially on January 1 of each even-numbered year April 1 provide recommendations for 343 344 standardization and consolidation to the Executive Office of the 345 Governor, the President of the Senate, and the Speaker of the 346 House of Representatives.

347 <u>(f)(6)</u> Establish best practices for the procurement of 348 information technology products and cloud-computing services in 349 order to reduce costs, increase the quality of data center 350 services, or improve government services.

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351 <u>(g) (7)</u> Develop standards for information technology 352 reports and updates, including, but not limited to, operational 353 work plans, project spend plans, and project status reports, for 354 use by state agencies.

355 <u>(h) (8)</u> Upon request, assist state agencies in the 356 development of information technology-related legislative budget 357 requests.

358 <u>(i)(9)</u> Conduct annual assessments of state agencies to 359 determine compliance with all information technology standards 360 and guidelines developed and published by the department and 361 provide results of the assessments to the Executive Office of 362 the Governor, the President of the Senate, and the Speaker of 363 the House of Representatives.

364 <u>(j)(10)</u> Provide operational management and oversight of 365 the state data center established pursuant to s. 282.201, which 366 includes:

367 <u>1.(a)</u> Implementing industry standards and best practices 368 for the state data center's facilities, operations, maintenance, 369 planning, and management processes.

370 <u>2.(b)</u> Developing and implementing cost-recovery mechanisms 371 that recover the full direct and indirect cost of services 372 through charges to applicable customer entities. Such cost-373 recovery mechanisms must comply with applicable state and 374 federal regulations concerning distribution and use of funds and 375 must ensure that, for any fiscal year, no service or customer

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entity subsidizes another service or customer entity. <u>The</u> Florida Digital Service may recommend other payment mechanisms to the Executive Office of the Governor, the President of the Senate, and the Speaker of the House of Representatives. Such mechanism may be implemented only if specifically authorized by the Legislature.

382 <u>3.(c)</u> Developing and implementing appropriate operating 383 guidelines and procedures necessary for the state data center to 384 perform its duties pursuant to s. 282.201. The guidelines and 385 procedures must comply with applicable state and federal laws, 386 regulations, and policies and conform to generally accepted 387 governmental accounting and auditing standards. The guidelines 388 and procedures must include, but need not be limited to:

389 <u>a.1.</u> Implementing a consolidated administrative support 390 structure responsible for providing financial management, 391 procurement, transactions involving real or personal property, 392 human resources, and operational support.

393 <u>b.2.</u> Implementing an annual reconciliation process to 394 ensure that each customer entity is paying for the full direct 395 and indirect cost of each service as determined by the customer 396 entity's use of each service.

397 <u>c.3.</u> Providing rebates that may be credited against future
 398 billings to customer entities when revenues exceed costs.

399 <u>d.4.</u> Requiring customer entities to validate that 400 sufficient funds exist in the appropriate data processing

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401 appropriation category or will be transferred into the 402 appropriate data processing appropriation category before 403 implementation of a customer entity's request for a change in 404 the type or level of service provided, if such change results in 405 a net increase to the customer entity's cost for that fiscal 406 year.

407 <u>e.5.</u> By November 15 of each year, providing to the Office 408 of Policy and Budget in the Executive Office of the Governor and 409 to the chairs of the legislative appropriations committees the 410 projected costs of providing data center services for the 411 following fiscal year.

412 <u>f.6.</u> Providing a plan for consideration by the Legislative 413 Budget Commission if the cost of a service is increased for a 414 reason other than a customer entity's request made pursuant to 415 <u>sub-subparagraph d.</u> subparagraph 4. Such a plan is required only 416 if the service cost increase results in a net increase to a 417 customer entity for that fiscal year.

418 <u>g.</u>7. Standardizing and consolidating procurement and 419 contracting practices.

420 <u>4.(d)</u> In collaboration with the Department of Law
421 Enforcement, developing and implementing a process for
422 detecting, reporting, and responding to information technology
423 security incidents, breaches, and threats.

424 <u>5.(e)</u> Adopting rules relating to the operation of the 425 state data center, including, but not limited to, budgeting and

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426 accounting procedures, cost-recovery methodologies, and 427 operating procedures. 428 (k) Conduct a market analysis not less frequently than 429 every 3 years beginning in 2021 to determine whether the 430 information technology resources within the enterprise are 431 utilized in the most cost-effective and cost-efficient manner, 432 while recognizing that the replacement of certain legacy 433 information technology systems within the enterprise may be cost 434 prohibitive or cost inefficient due to the remaining useful life 435 of those resources; whether the enterprise is complying with the 436 cloud-first policy specified in s. 282.206; and whether the 437 enterprise is utilizing best practices with respect to 438 information technology, information services, and the 439 acquisition of emerging technologies and information services. 440 Each market analysis shall be used to prepare a strategic plan 441 for continued and future information technology and information 442 services for the enterprise, including, but not limited to, 443 proposed acquisition of new services or technologies and 444 approaches to the implementation of any new services or 445 technologies. Copies of each market analysis and accompanying 446 strategic plan must be submitted to the Executive Office of the 447 Governor, the President of the Senate, and the Speaker of the 448 House of Representatives not later than December 31 of each year 449 that a market analysis is conducted. 450 (f) Conducting an annual market analysis to determine

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451 whether the state's approach to the provision of data center 452 services is the most effective and cost-efficient manner by 453 which its customer entities can acquire such services, based on 454 federal, state, and local government trends; best practices in 455 service provision; and the acquisition of new and emerging 456 technologies. The results of the market analysis shall assist 457 the state data center in making adjustments to its data center 458 service offerings.

459 <u>(1)(11)</u> Recommend other information technology services 460 that should be designed, delivered, and managed as enterprise 461 information technology services. Recommendations must include 462 the identification of existing information technology resources 463 associated with the services, if existing services must be 464 transferred as a result of being delivered and managed as 465 enterprise information technology services.

466 (m) (12) In consultation with state agencies, propose a 467 methodology and approach for identifying and collecting both 468 current and planned information technology expenditure data at 469 the state agency level.

470 <u>(n)1.(13)(a)</u> Notwithstanding any other law, provide 471 project oversight on any information technology project of the 472 Department of Financial Services, the Department of Legal 473 Affairs, and the Department of Agriculture and Consumer Services 474 which has a total project cost of \$25 million or more and which 475 impacts one or more other agencies. Such information technology

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476 projects must also comply with the applicable information 477 technology architecture, project management and oversight, and 478 reporting standards established by the department, acting 479 through the Florida Digital Service.

480 2.(b) When performing the project oversight function 481 specified in subparagraph 1. paragraph (a), report at least 482 quarterly to the Executive Office of the Governor, the President 483 of the Senate, and the Speaker of the House of Representatives on any information technology project that the department, 484 acting through the Florida Digital Service, identifies as high-485 486 risk due to the project exceeding acceptable variance ranges 487 defined and documented in the project plan. The report shall 488 include a risk assessment, including fiscal risks, associated 489 with proceeding to the next stage of the project and a 490 recommendation for corrective actions required, including 491 suspension or termination of the project.

492 (o) (14) If an information technology project implemented 493 by a state agency must be connected to or otherwise accommodated 494 by an information technology system administered by the 495 Department of Financial Services, the Department of Legal 496 Affairs, or the Department of Agriculture and Consumer Services, 497 consult with these departments regarding the risks and other effects of such projects on their information technology systems 498 and work cooperatively with these departments regarding the 499 500 connections, interfaces, timing, or accommodations required to

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501 implement such projects.

502 (p) (15) If adherence to standards or policies adopted by 503 or established pursuant to this section causes conflict with 504 federal regulations or requirements imposed on an entity within 505 the enterprise a state agency and results in adverse action 506 against an entity the state agency or federal funding, work with 507 the entity state agency to provide alternative standards, 508 policies, or requirements that do not conflict with the federal 509 regulation or requirement. The department, acting through the Florida Digital Service, shall annually report such alternative 510 511 standards to the Executive Office of the Governor, the President 512 of the Senate, and the Speaker of the House of Representatives.

513 <u>(q)1.(16)(a)</u> Establish an information technology policy 514 for all information technology-related state contracts, 515 including state term contracts for information technology 516 commodities, consultant services, and staff augmentation 517 services. The information technology policy must include:

518a.1.Identification of the information technology product519and service categories to be included in state term contracts.

520 <u>b.</u>2. Requirements to be included in solicitations for 521 state term contracts.

522 <u>c.</u>^{3.} Evaluation criteria for the award of information 523 technology-related state term contracts.

524 <u>d.4.</u> The term of each information technology-related state 525 term contract.

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526	e.5. The maximum number of vendors authorized on each
527	state term contract.
528	<u>2.(b)</u> Evaluate vendor responses for information
529	technology-related state term contract solicitations and
530	invitations to negotiate.
531	<u>3.(c)</u> Answer vendor questions on information technology-
532	related state term contract solicitations.
533	<u>4.(d)</u> Ensure that the information technology policy
534	established pursuant to <u>subparagraph 1.</u> paragraph (a) is
535	included in all solicitations and contracts that are
536	administratively executed by the department.
537	(r)(17) Recommend potential methods for standardizing data
538	across state agencies which will promote interoperability and
539	reduce the collection of duplicative data.
540	(s) (18) Recommend open data technical standards and
541	terminologies for use by <u>the enterprise</u> state agencies .
542	(t) Ensure that enterprise information technology
543	solutions are capable of utilizing an electronic credential and
544	comply with the enterprise architecture standards.
545	(2)(a) The Secretary of Management Services shall
546	designate a state chief information officer, who shall
547	administer the Florida Digital Service. The state chief
548	information officer, prior to appointment, must have at least 5
549	years of experience in the development of information system
550	strategic planning and development or information technology

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551	policy, and, preferably, have leadership-level experience in the
552	design, development, and deployment of interoperable software
553	and data solutions.
554	(b) The state chief information officer, in consultation
555	with the Secretary of Management Services, shall designate a
556	state chief data officer. The chief data officer must be a
557	proven and effective administrator who must have significant and
558	substantive experience in data management, data governance,
559	interoperability, and security.
560	(3) The department, acting through the Florida Digital
561	Service and from funds appropriated to the Florida Digital
562	Service, shall:
563	(a) Create, not later than October 1, 2021, and maintain a
564	comprehensive indexed data catalog in collaboration with the
565	enterprise that lists the data elements housed within the
566	enterprise and the legacy system or application in which these
567	data elements are located. The data catalog must, at a minimum,
568	specifically identify all data that is restricted from public
569	disclosure based on federal or state laws and regulations and
570	require that all such information be protected in accordance
571	with s. 282.318.
572	(b) Develop and publish, not later than October 1, 2021,
573	in collaboration with the enterprise, a data dictionary for each
574	agency that reflects the nomenclature in the comprehensive
575	indexed data catalog.

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576	(c) Adopt, by rule, standards that support the creation
577	and deployment of an application programming interface to
578	facilitate integration throughout the enterprise.
579	(d) Adopt, by rule, standards necessary to facilitate a
580	secure ecosystem of data interoperability that is compliant with
581	the enterprise architecture.
582	(e) Adopt, by rule, standards that facilitate the
583	deployment of applications or solutions to the existing
584	enterprise system in a controlled and phased approach.
585	(f) After submission of documented use cases developed in
586	conjunction with the affected agencies, assist the affected
587	agencies with the deployment, contingent upon a specific
588	appropriation therefor, of new interoperable applications and
589	solutions:
590	1. For the Department of Health, the Agency for Health
591	Care Administration, the Agency for Persons with Disabilities,
592	the Department of Education, the Department of Elderly Affairs,
593	and the Department of Children and Families.
594	2. To support military members, veterans, and their
595	
	families.
596	<u>families.</u> (4) Upon the adoption of the enterprise architecture
596 597	(4) Upon the adoption of the enterprise architecture
	(4) Upon the adoption of the enterprise architecture
597	(4) Upon the adoption of the enterprise architecture standards in rule, the department, acting through the Florida
597 598	(4) Upon the adoption of the enterprise architecture standards in rule, the department, acting through the Florida Digital Service, may develop a process to:

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601	technology project that is subject to enterprise architecture
602	standards.
603	(b) Participate in the development of specifications and
604	recommend modifications to any planned procurement by state
605	agencies so that the procurement complies with the enterprise
606	architecture.
607	(5) The department, acting through the Florida Digital
608	Service, may not retrieve or disclose any data without a shared-
609	data agreement in place between the department and the
610	enterprise entity that has primary custodial responsibility of,
611	or data-sharing responsibility for, that data.
612	(6) The department, acting through the Florida Digital
613	Service, shall adopt rules to administer this section.
614	(19) Adopt rules to administer this section.
615	Section 5. Section 282.00515, Florida Statutes, is amended
616	to read:
617	282.00515 Duties of Cabinet agencies
618	(1) The Department of Legal Affairs, the Department of
619	Financial Services, and the Department of Agriculture and
620	Consumer Services shall adopt the standards established in <u>s.</u>
621	282.0051(1)(b), (c), and (s) and (3)(e) s. 282.0051(2), (3), and
622	(7) or adopt alternative standards based on best practices and
623	industry standards that allow for open data interoperability.
624	(2) If the Department of Legal Affairs, the Department of
625	Financial Services, or the Department of Agriculture and

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626	Consumer Services adopts alternative standards in lieu of the
627	enterprise architecture standards adopted pursuant to s.
628	282.0051, such department must notify the Governor, the
629	President of the Senate, and the Speaker of the House of
630	Representatives in writing of the adoption of the alternative
631	standards and provide a justification for adoption of the
632	alternative standards and explain how the agency will achieve
633	<u>open data interoperability.</u>
634	(3) The Department of Legal Affairs, the Department of
635	Financial Services, and the Department of Agriculture and
636	<u>Consumer Services, and</u> may contract with the department to
637	provide or perform any of the services and functions described
638	in s. 282.0051 for the Department of Legal Affairs, the
639	Department of Financial Services, or the Department of
640	Agriculture and Consumer Services.
641	(4)(a) Nothing in this section or in s. 282.0051 requires
642	the Department of Legal Affairs, the Department of Financial
643	Services, or the Department of Agriculture and Consumer Services
644	to integrate with information technology outside its own
645	department or with the Florida Digital Service.
646	(b) The department, acting through the Florida Digital
647	Service, may not retrieve or disclose any data without a shared-
648	
040	data agreement in place between the department and the
649	data agreement in place between the department and the Department of Legal Affairs, the Department of Financial

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651 Services.

652 Section 6. Paragraph (a) of subsection (3), paragraphs
653 (d), (e), (g), and (j) of subsection (4), and subsection (5) of
654 section 282.318, Florida Statutes, are amended to read:

655 282.318 Security of data and information technology.-656 The department is responsible for establishing (3) 657 standards and processes consistent with generally accepted best 658 practices for information technology security, to include cybersecurity, and adopting rules that safeguard an agency's 659 data, information, and information technology resources to 660 661 ensure availability, confidentiality, and integrity and to 662 mitigate risks. The department shall also:

(a) Designate <u>an employee of the Florida Digital Service</u>
<u>as the</u> a state chief information security officer. The state
<u>chief information security officer</u> who must have experience and
expertise in security and risk management for communications and
information technology resources.

668

(4) Each state agency head shall, at a minimum:

(d) Conduct, and update every 3 years, a comprehensive
risk assessment, which may be completed by a private sector
vendor, to determine the security threats to the data,
information, and information technology resources, including
mobile devices and print environments, of the agency. The risk
assessment must comply with the risk assessment methodology
developed by the department and is confidential and exempt from

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676 s. 119.07(1), except that such information shall be available to 677 the Auditor General, the Florida Digital Service Division of 678 State Technology within the department, the Cybercrime Office of 679 the Department of Law Enforcement, and, for state agencies under 680 the jurisdiction of the Governor, the Chief Inspector General.

681 Develop, and periodically update, written internal (e) 682 policies and procedures, which include procedures for reporting 683 information technology security incidents and breaches to the Cybercrime Office of the Department of Law Enforcement and the 684 Florida Digital Service Division of State Technology within the 685 686 department. Such policies and procedures must be consistent with 687 the rules, guidelines, and processes established by the 688 department to ensure the security of the data, information, and 689 information technology resources of the agency. The internal 690 policies and procedures that, if disclosed, could facilitate the 691 unauthorized modification, disclosure, or destruction of data or 692 information technology resources are confidential information 693 and exempt from s. 119.07(1), except that such information shall 694 be available to the Auditor General, the Cybercrime Office of 695 the Department of Law Enforcement, the Florida Digital Service 696 Division of State Technology within the department, and, for 697 state agencies under the jurisdiction of the Governor, the Chief Inspector General. 698

Ensure that periodic internal audits and evaluations 699 (q) of the agency's information technology security program for the 700

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701 data, information, and information technology resources of the 702 agency are conducted. The results of such audits and evaluations 703 are confidential information and exempt from s. 119.07(1), 704 except that such information shall be available to the Auditor 705 General, the Cybercrime Office of the Department of Law 706 Enforcement, the Florida Digital Service Division of State Technology within the department, and, for agencies under the 707 708 jurisdiction of the Governor, the Chief Inspector General.

(j) Develop a process for detecting, reporting, and responding to threats, breaches, or information technology security incidents which is consistent with the security rules, guidelines, and processes established by the <u>department</u> Agency for State Technology.

1. All information technology security incidents and
breaches must be reported to the <u>Florida Digital Service</u>
Division of State Technology within the department and the
Cybercrime Office of the Department of Law Enforcement and must
comply with the notification procedures and reporting timeframes
established pursuant to paragraph (3) (c).

720 2. For information technology security breaches, state721 agencies shall provide notice in accordance with s. 501.171.

3. Records held by a state agency which identify detection, investigation, or response practices for suspected or confirmed information technology security incidents, including suspected or confirmed breaches, are confidential and exempt

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from s. 119.07(1) and s. 24(a), Art. I of the State Constitution, if the disclosure of such records would facilitate unauthorized access to or the unauthorized modification, disclosure, or destruction of:

730 731

739

a. Data or information, whether physical or virtual; orb. Information technology resources, which includes:

(I) Information relating to the security of the agency's
technologies, processes, and practices designed to protect
networks, computers, data processing software, and data from
attack, damage, or unauthorized access; or

(II) Security information, whether physical or virtual,
which relates to the agency's existing or proposed information
technology systems.

740 Such records shall be available to the Auditor General, the 741 Florida Digital Service Division of State Technology within the 742 department, the Cybercrime Office of the Department of Law 743 Enforcement, and, for state agencies under the jurisdiction of 744 the Governor, the Chief Inspector General. Such records may be 745 made available to a local government, another state agency, or a 746 federal agency for information technology security purposes or 747 in furtherance of the state agency's official duties. This exemption applies to such records held by a state agency before, 748 749 on, or after the effective date of this exemption. This 750 subparagraph is subject to the Open Government Sunset Review Act

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in accordance with s. 119.15 and shall stand repealed on October 2, 2021, unless reviewed and saved from repeal through reenactment by the Legislature.

754 The portions of risk assessments, evaluations, (5) 755 external audits, and other reports of a state agency's 756 information technology security program for the data, 757 information, and information technology resources of the state 758 agency which are held by a state agency are confidential and 759 exempt from s. 119.07(1) and s. 24(a), Art. I of the State 760 Constitution if the disclosure of such portions of records would 761 facilitate unauthorized access to or the unauthorized modification, disclosure, or destruction of: 762

763

(a) Data or information, whether physical or virtual; or

764

(b) Information technology resources, which include:

1. Information relating to the security of the agency's technologies, processes, and practices designed to protect networks, computers, data processing software, and data from attack, damage, or unauthorized access; or

769 2. Security information, whether physical or virtual, 770 which relates to the agency's existing or proposed information 771 technology systems.

772

Such portions of records shall be available to the Auditor
General, the Cybercrime Office of the Department of Law
Enforcement, the <u>Florida Digital Service</u> Division of State

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776 Technology within the department, and, for agencies under the 777 jurisdiction of the Governor, the Chief Inspector General. Such 778 portions of records may be made available to a local government, 779 another state agency, or a federal agency for information 780 technology security purposes or in furtherance of the state 781 agency's official duties. For purposes of this subsection, 782 "external audit" means an audit that is conducted by an entity 783 other than the state agency that is the subject of the audit. 784 This exemption applies to such records held by a state agency 785 before, on, or after the effective date of this exemption. This 786 subsection is subject to the Open Government Sunset Review Act 787 in accordance with s. 119.15 and shall stand repealed on October 788 2, 2021, unless reviewed and saved from repeal through 789 reenactment by the Legislature.

Section 7. Subsection (4) of section 287.0591, FloridaStatutes, is amended to read:

792

287.0591 Information technology.-

(4) If the department issues a competitive solicitation
for information technology commodities, consultant services, or
staff augmentation contractual services, the <u>Florida Digital</u>
<u>Service</u> Division of State Technology within the department shall
participate in such solicitations.

798Section 8. Paragraph (a) of subsection (3) of section799365.171, Florida Statutes, is amended to read:

800

365.171 Emergency communications number E911 state plan.-

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801	(3) DEFINITIONSAs used in this section, the term:
802	(a) "Office" means the Division of <u>Telecommunications</u>
803	State Technology within the Department of Management Services,
804	as designated by the secretary of the department.
805	Section 9. Paragraph (s) of subsection (3) of section
806	365.172, Florida Statutes, is amended to read:
807	365.172 Emergency communications number "E911."-
808	(3) DEFINITIONS.—Only as used in this section and ss.
809	365.171, 365.173, 365.174, and 365.177, the term:
810	(s) "Office" means the Division of <u>Telecommunications</u>
811	State Technology within the Department of Management Services,
812	as designated by the secretary of the department.
813	Section 10. Paragraph (a) of subsection (1) of section
814	365.173, Florida Statutes, is amended to read:
815	365.173 Communications Number E911 System Fund
816	(1) REVENUES
817	(a) Revenues derived from the fee levied on subscribers
818	under s. 365.172(8) must be paid by the board into the State
819	Treasury on or before the 15th day of each month. Such moneys
820	must be accounted for in a special fund to be designated as the
821	Emergency Communications Number E911 System Fund, a fund created
822	in the Division of <u>Telecommunications</u> State Technology, or other
823	office as designated by the Secretary of Management Services.
824	Section 11. Subsection (5) of section 943.0415, Florida
825	Statutes, is amended to read:

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826	943.0415 Cybercrime OfficeThere is created within the
827	Department of Law Enforcement the Cybercrime Office. The office
828	may:
829	(5) Consult with the <u>Florida Digital Service</u> Division of
830	State Technology within the Department of Management Services in
831	the adoption of rules relating to the information technology
832	security provisions in s. 282.318.
833	Section 12. Effective January 1, 2021, section 559.952,
834	Florida Statutes, is created to read:
835	559.952 Financial Technology Sandbox
836	(1) SHORT TITLE This section may be cited as the
837	"Financial Technology Sandbox."
838	(2) CREATION OF THE FINANCIAL TECHNOLOGY SANDBOXThere is
839	created the Financial Technology Sandbox within the Office of
840	Financial Regulation to allow financial technology innovators to
841	test new products and services in a supervised, flexible
842	regulatory sandbox using exceptions to specified general law and
843	waivers of the corresponding rule requirements under defined
844	conditions. The creation of a supervised, flexible regulatory
845	sandbox provides a welcoming business environment for technology
846	innovators and may lead to significant business growth.
847	(3) DEFINITIONSAs used in this section, the term:
848	(a) "Business entity" means a domestic corporation or
849	other organized domestic entity with a physical presence, other
850	than that of a registered office or agent or virtual mailbox, in

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851	this state.
852	(b) "Commission" means the Financial Services Commission.
853	(c) "Consumer" means a person in this state, whether a
854	natural person or a business organization, who purchases, uses,
855	receives, or enters into an agreement to purchase, use, or
856	receive an innovative financial product or service made
857	available through the Financial Technology Sandbox.
858	(d) "Control person" means an individual, a partnership, a
859	corporation, a trust, or other organization that possesses the
860	power, directly or indirectly, to direct the management or
861	policies of a company, whether through ownership of securities,
862	by contract, or through other means. A person is presumed to
863	control a company if, with respect to a particular company, that
864	person:
865	1. Is a director, a general partner, or an officer
866	exercising executive responsibility or having similar status or
867	functions;
868	2. Directly or indirectly may vote 10 percent or more of a
869	class of a voting security or sell or direct the sale of 10
870	percent or more of a class of voting securities; or
871	3. In the case of a partnership, may receive upon
872	dissolution or has contributed 10 percent or more of the
873	capital.
874	(e) "Corresponding rule requirements" means the commission
875	rules, or portions thereof, which implement the general laws

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876	enumerated in paragraph (4)(a).
877	(f) "Financial product or service" means a product or
878	service related to a consumer finance loan, as defined in s.
879	516.01, or a money transmitter or payment instrument seller, as
880	those terms are defined in s. 560.103, including mediums of
881	exchange that are in electronic or digital form, which is
882	subject to the general laws enumerated in paragraph (4)(a) and
883	corresponding rule requirements and which is under the
884	jurisdiction of the office.
885	(g) "Financial Technology Sandbox" means the program
886	created by this section which allows a licensee to make an
887	innovative financial product or service available to consumers
888	during a sandbox period through exceptions to general laws and
889	waivers of corresponding rule requirements.
890	(h) "Innovative" means new or emerging technology, or new
891	uses of existing technology, which provide a product, service,
892	business model, or delivery mechanism to the public and which
893	are not known to have a comparable offering in this state
894	outside the Financial Technology Sandbox.
895	(i) "Licensee" means a business entity that has been
896	approved by the office to participate in the Financial
897	Technology Sandbox.
898	(j) "Office" means, unless the context clearly indicates
899	otherwise, the Office of Financial Regulation.
900	(k) "Sandbox period" means the initial 24-month period in

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901	which the office has authorized a licensee to make an innovative
902	financial product or service available to consumers, and any
903	extension granted pursuant to subsection (7).
904	(4) EXCEPTIONS TO GENERAL LAW AND WAIVERS OF RULE
905	REQUIREMENTS
906	(a) Notwithstanding any other law, upon approval of a
907	Financial Technology Sandbox application, the following
908	provisions and corresponding rule requirements are not
909	applicable to the licensee during the sandbox period:
910	1. Section 516.03(1), except for the application fee, the
911	investigation fee, the requirement to provide the social
912	security numbers of control persons, evidence of liquid assets
913	of at least \$25,000, and the office's authority to investigate
914	the applicant's background. The office may prorate the license
915	renewal fee for an extension granted under subsection (7).
916	2. Section 516.05(1) and (2), except that the office shall
917	investigate the applicant's background.
918	3. Section 560.109, only to the extent that the section
919	requires the office to examine a licensee at least once every 5
920	years.
921	4. Section 560.118(2).
922	5. Section 560.125(1), only to the extent that subsection
923	would prohibit a licensee from engaging in the business of a
924	money transmitter or payment instrument seller during the
925	sandbox period.

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926	6. Section 560.125(2), only to the extent that subsection
927	would prohibit a licensee from appointing an authorized vendor
928	during the sandbox period. Any authorized vendor of such a
929	licensee during the sandbox period remains liable to the holder
930	<u>or remitter.</u>
931	7. Section 560.128.
932	8. Section 560.141, except for s. 560.141(1)(a)1., 3., 7
933	10. and (b), (c), and (d).
934	9. Section 560.142(1) and (2), except that the office may
935	prorate, but may not entirely eliminate, the license renewal
936	fees in s. 560.143 for an extension granted under subsection
937	<u>(7).</u>
938	10. Section 560.143(2), only to the extent necessary for
939	proration of the renewal fee under subparagraph 9.
939 940	proration of the renewal fee under subparagraph 9. 11. Section 560.204(1), only to the extent that subsection
940	11. Section 560.204(1), only to the extent that subsection
940 941	<u>11. Section 560.204(1), only to the extent that subsection</u> would prohibit a licensee from engaging in, or advertising that
940 941 942	<u>11. Section 560.204(1), only to the extent that subsection</u> would prohibit a licensee from engaging in, or advertising that it engages in, the selling or issuing of payment instruments or
940 941 942 943	<u>11. Section 560.204(1), only to the extent that subsection</u> would prohibit a licensee from engaging in, or advertising that it engages in, the selling or issuing of payment instruments or in the activity of a money transmitter during the sandbox
940 941 942 943 944	<u>11. Section 560.204(1), only to the extent that subsection</u> would prohibit a licensee from engaging in, or advertising that it engages in, the selling or issuing of payment instruments or in the activity of a money transmitter during the sandbox period.
940 941 942 943 944 945	<u>11. Section 560.204(1), only to the extent that subsection</u> would prohibit a licensee from engaging in, or advertising that it engages in, the selling or issuing of payment instruments or in the activity of a money transmitter during the sandbox <u>period.</u> <u>12. Section 560.205(2).</u>
940 941 942 943 944 945 946	<u>11. Section 560.204(1), only to the extent that subsection</u> <u>would prohibit a licensee from engaging in, or advertising that</u> <u>it engages in, the selling or issuing of payment instruments or</u> <u>in the activity of a money transmitter during the sandbox</u> <u>period.</u> <u>12. Section 560.205(2).</u> <u>13. Section 560.208(2).</u>
940 941 942 943 944 945 946 947	<u>11. Section 560.204(1), only to the extent that subsection</u> <u>would prohibit a licensee from engaging in, or advertising that</u> <u>it engages in, the selling or issuing of payment instruments or</u> <u>in the activity of a money transmitter during the sandbox</u> <u>period.</u> <u>12. Section 560.205(2).</u> <u>13. Section 560.208(2).</u> <u>14. Section 560.209, only to the extent that the office</u>
940 941 942 943 944 945 946 947 948	<u>11. Section 560.204(1), only to the extent that subsection</u> <u>would prohibit a licensee from engaging in, or advertising that</u> <u>it engages in, the selling or issuing of payment instruments or</u> <u>in the activity of a money transmitter during the sandbox</u> <u>period.</u> <u>12. Section 560.205(2).</u> <u>13. Section 560.208(2).</u> <u>14. Section 560.209, only to the extent that the office</u> <u>may modify, but may not entirely eliminate, the net worth,</u>

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951	amounts that the office determines to be commensurate with the
952	factors under paragraph (5)(c) and the maximum number of
953	consumers authorized to receive the financial product or service
954	under this section.
955	(b) The office may approve a Financial Technology Sandbox
956	application if one or more of the general laws enumerated in
957	paragraph (a) currently prevent the innovative financial product
958	or service from being made available to consumers and if all
959	other requirements of this section are met.
960	(c) A licensee may conduct business through electronic
961	means, including through the Internet or a software application.
962	(5) FINANCIAL TECHNOLOGY SANDBOX APPLICATION; STANDARDS
963	FOR APPROVAL
964	(a) Before filing an application for licensure under this
965	section, a substantially affected person may seek a declaratory
966	statement pursuant to s. 120.565 regarding the applicability of
967	a statute, a rule, or an agency order to the petitioner's
968	particular set of circumstances or a variance or waiver of a
969	rule pursuant to s. 120.542.
970	(b) Before making an innovative financial product or
971	service available to consumers in the Financial Technology
972	Sandbox, a business entity must file with the office an
973	application for licensure under the Financial Technology
974	Sandbox. The commission shall, by rule, prescribe the form and
975	manner of the application and how the office will evaluate and
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976	apply each of the factors specified in paragraph (c).
977	1. The application must specify each general law
978	enumerated in paragraph (4)(a) which currently prevents the
979	innovative financial product or service from being made
980	available to consumers and the reasons why those provisions of
981	general law prevent the innovative financial product or service
982	from being made available to consumers.
983	2. The application must contain sufficient information for
984	the office to evaluate the factors specified in paragraph (c).
985	3. An application submitted on behalf of a business entity
986	must include evidence that the business entity has authorized
987	the person to submit the application on behalf of the business
988	entity intending to make an innovative financial product or
989	service available to consumers.
990	4. The application must specify the maximum number of
990 991	4. The application must specify the maximum number of consumers, which may not exceed the number of consumers
991	consumers, which may not exceed the number of consumers
991 992	consumers, which may not exceed the number of consumers specified in paragraph (f), to whom the applicant proposes to
991 992 993	consumers, which may not exceed the number of consumers specified in paragraph (f), to whom the applicant proposes to provide the innovative financial product or service.
991 992 993 994	consumers, which may not exceed the number of consumers specified in paragraph (f), to whom the applicant proposes to provide the innovative financial product or service. 5. The application must include a proposed draft of the
991 992 993 994 995	<pre>consumers, which may not exceed the number of consumers specified in paragraph (f), to whom the applicant proposes to provide the innovative financial product or service. 5. The application must include a proposed draft of the statement or statements meeting the requirements of paragraph</pre>
991 992 993 994 995 996	<pre>consumers, which may not exceed the number of consumers specified in paragraph (f), to whom the applicant proposes to provide the innovative financial product or service. 5. The application must include a proposed draft of the statement or statements meeting the requirements of paragraph (6) (b) which the applicant proposes to provide to consumers.</pre>
991 992 993 994 995 996 997	<pre>consumers, which may not exceed the number of consumers specified in paragraph (f), to whom the applicant proposes to provide the innovative financial product or service. 5. The application must include a proposed draft of the statement or statements meeting the requirements of paragraph (6) (b) which the applicant proposes to provide to consumers. (c) The office shall approve or deny in writing a</pre>
991 992 993 994 995 996 997 998	<pre>consumers, which may not exceed the number of consumers specified in paragraph (f), to whom the applicant proposes to provide the innovative financial product or service. 5. The application must include a proposed draft of the statement or statements meeting the requirements of paragraph (6) (b) which the applicant proposes to provide to consumers. (c) The office shall approve or deny in writing a Financial Technology Sandbox application within 60 days after</pre>

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1001	Consistent with this section, the office may impose conditions
1002	on any approval. In deciding whether to approve or deny an
1003	application for licensure, the office must consider each of the
1004	following:
1005	1. The nature of the innovative financial product or
1006	service proposed to be made available to consumers in the
1007	Financial Technology Sandbox, including all relevant technical
1008	details.
1009	2. The potential risk to consumers and the methods that
1010	will be used to protect consumers and resolve complaints during
1011	the sandbox period.
1012	3. The business plan proposed by the applicant, including
1013	company information, market analysis, and financial projections
1014	or pro forma financial statements, and evidence of the financial
1014 1015	or pro forma financial statements, and evidence of the financial viability of the applicant.
1015	viability of the applicant.
1015 1016	viability of the applicant. 4. Whether the applicant has the necessary personnel,
1015 1016 1017	viability of the applicant. <u>4. Whether the applicant has the necessary personnel,</u> adequate financial and technical expertise, and a sufficient
1015 1016 1017 1018	viability of the applicant. <u>4. Whether the applicant has the necessary personnel,</u> <u>adequate financial and technical expertise, and a sufficient</u> <u>plan to test, monitor, and assess the innovative financial</u>
1015 1016 1017 1018 1019	<pre>viability of the applicant.</pre>
1015 1016 1017 1018 1019 1020	<pre>viability of the applicant. 4. Whether the applicant has the necessary personnel, adequate financial and technical expertise, and a sufficient plan to test, monitor, and assess the innovative financial product or service. 5. Whether any control person of the applicant, regardless</pre>
1015 1016 1017 1018 1019 1020 1021	<pre>viability of the applicant. 4. Whether the applicant has the necessary personnel, adequate financial and technical expertise, and a sufficient plan to test, monitor, and assess the innovative financial product or service. 5. Whether any control person of the applicant, regardless of adjudication, has pled no contest to, has been convicted or</pre>
1015 1016 1017 1018 1019 1020 1021 1022	<pre>viability of the applicant. <u>4. Whether the applicant has the necessary personnel,</u> adequate financial and technical expertise, and a sufficient plan to test, monitor, and assess the innovative financial product or service. <u>5. Whether any control person of the applicant, regardless</u> of adjudication, has pled no contest to, has been convicted or found guilty of, or is currently under investigation for fraud,</pre>
1015 1016 1017 1018 1019 1020 1021 1022 1023	<pre>viability of the applicant. 4. Whether the applicant has the necessary personnel, adequate financial and technical expertise, and a sufficient plan to test, monitor, and assess the innovative financial product or service. 5. Whether any control person of the applicant, regardless of adjudication, has pled no contest to, has been convicted or found guilty of, or is currently under investigation for fraud, a state or federal securities violation, a property-based</pre>

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1026	Technology Sandbox must be denied.
1027	6. A copy of the disclosures that will be provided to
1028	consumers under paragraph (6)(b).
1029	7. The financial responsibility of the applicant and any
1030	control person, including whether the applicant or any control
1031	person has a history of unpaid liens, unpaid judgments, or other
1032	general history of nonpayment of legal debts, including, but not
1033	limited to, having been the subject of a petition for bankruptcy
1034	under the United States Bankruptcy Code within the past 7
1035	calendar years.
1036	8. Any other factor that the office determines to be
1037	relevant.
1038	(d) The office may not approve an application if:
1039	1. The applicant had a prior Financial Technology Sandbox
1040	application that was approved and that related to a
1041	substantially similar financial product or service;
1042	2. Any control person of the applicant was substantially
1043	involved in the development, operation, or management with
1044	another Financial Technology Sandbox applicant whose application
1045	was approved and whose application related to a substantially
1046	similar financial product or service; or
1047	3. The applicant or any control person has failed to
1048	affirmatively demonstrate financial responsibility.
1049	(e) Upon approval of an application, the office shall
1050	notify the licensee that the licensee is exempt from the

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1051	provisions of general law enumerated in paragraph (4)(a) and the
1052	corresponding rule requirements during the sandbox period. The
1053	office shall post on its website notice of the approval of the
1054	application, a summary of the innovative financial product or
1055	service, and the contact information of the licensee.
1056	(f) The office, on a case-by-case basis, shall specify the
1057	maximum number of consumers authorized to receive an innovative
1058	financial product or service, after consultation with the
1059	Financial Technology Sandbox applicant. The office may not
1060	authorize more than 15,000 consumers to receive the financial
1061	product or service until the licensee has filed the first report
1062	required under subsection (8). After the filing of that report,
1063	if the licensee demonstrates adequate financial capitalization,
1064	risk management processes, and management oversight, the office
1065	may authorize up to 25,000 consumers to receive the financial
1066	product or service.
1067	(g) A licensee has a continuing obligation to promptly
1068	inform the office of any material change to the information
1069	provided under paragraph (b).
1070	(6) OPERATION OF THE FINANCIAL TECHNOLOGY SANDBOX
1071	(a) A licensee may make an innovative financial product or
1072	service available to consumers during the sandbox period.
1073	(b)1. Before a consumer purchases, uses, receives, or
1074	enters into an agreement to purchase, use, or receive an
1075	innovative financial product or service through the Financial

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1076	Technology Sandbox, the licensee must provide a written
1077	statement of all of the following to the consumer:
1078	a. The name and contact information of the licensee.
1079	b. That the financial product or service has been
1080	authorized to be made available to consumers for a temporary
1081	period by the office, under the laws of this state.
1082	c. That the state does not endorse the financial product
1083	or service.
1084	d. That the financial product or service is undergoing
1085	testing, may not function as intended, and may entail financial
1086	risk.
1087	e. That the licensee is not immune from civil liability
1088	for any losses or damages caused by the financial product or
1089	service.
1090	f. The expected end date of the sandbox period.
1091	g. The contact information for the office and notification
1092	that suspected legal violations, complaints, or other comments
1093	related to the financial product or service may be submitted to
1094	the office.
1095	h. Any other statements or disclosures required by rule of
1096	the commission which are necessary to further the purposes of
1097	this section.
1098	2. The written statement under subparagraph 1. must
1099	contain an acknowledgment from the consumer, which must be
1100	retained for the duration of the sandbox period by the licensee.

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1101	(c) The office may enter into an agreement with a state,
1102	federal, or foreign regulatory agency to allow licensees under
1103	the Financial Technology Sandbox to make their products or
1104	services available in other jurisdictions. The commission shall
1105	adopt rules to implement this paragraph.
1106	(d) The office may examine the records of a licensee at
1107	any time, with or without prior notice.
1108	(7) EXTENSION AND CONCLUSION OF SANDBOX PERIOD
1109	(a) A licensee may apply for one extension of the initial
1110	24-month sandbox period for 12 additional months for a purpose
1111	specified in subparagraph (b)1. or subparagraph (b)2. A complete
1112	application for an extension must be filed with the office at
1113	least 90 days before the conclusion of the initial sandbox
1114	period. The office shall approve or deny the application for
1115	extension in writing at least 35 days before the conclusion of
1116	the initial sandbox period. In determining whether to approve or
1117	deny an application for extension of the sandbox period, the
1118	office must, at a minimum, consider the current status of the
1119	factors previously considered under paragraph (5)(c).
1120	(b) An application for an extension under paragraph (a)
1121	must cite one of the following reasons as the basis for the
1122	application and must provide all relevant supporting
1123	information:
1124	1. Amendments to general law or rules are necessary to
1125	offer the innovative financial product or service in this state
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1126	permanently.
1127	2. An application for a license that is required in order
1128	to offer the innovative financial product or service in this
1129	state permanently has been filed with the office and approval is
1130	pending.
1131	(c) At least 30 days before the conclusion of the initial
1132	24-month sandbox period or the extension, whichever is later, a
1133	licensee shall provide written notification to consumers
1134	regarding the conclusion of the initial sandbox period or the
1135	extension and may not make the financial product or service
1136	available to any new consumers after the conclusion of the
1137	initial sandbox period or the extension, whichever is later,
1138	until legal authority outside of the Financial Technology
1139	Sandbox exists for the licensee to make the financial product or
1140	service available to consumers. After the conclusion of the
1141	sandbox period or the extension, whichever is later, the
1142	business entity formerly licensed under the Financial Technology
1143	Sandbox may:
1144	1. Collect and receive money owed to the business entity
1145	or pay money owed by the business entity, based on agreements
1146	with consumers made before the conclusion of the sandbox period
1147	or the extension.
1148	2. Take necessary legal action.
1149	3. Take other actions authorized by commission rule which
1150	are not inconsistent with this section.

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1151	(8) REPORTA licensee shall submit a report to the office
1152	twice a year as prescribed by commission rule. The report must,
1153	at a minimum, include financial reports and the number of
1154	consumers who have received the financial product or service.
1155	(9) CONSTRUCTIONA business entity whose Financial
1156	Technology Sandbox application is approved under this section:
1157	(a) Is licensed under chapter 516, chapter 560, or both
1158	chapters 516 and 560, as applicable to the business entity's
1159	activities.
1160	(b) Is subject to any provision of chapter 516 or chapter
1161	560 not specifically excepted under paragraph (4)(a), as
1162	applicable to the business entity's activities, and must comply
1163	with such provisions.
1164	(c) May not engage in activities authorized under part III
1164 1165	(c) May not engage in activities authorized under part III of chapter 560, notwithstanding s. 560.204(2).
1165	of chapter 560, notwithstanding s. 560.204(2).
1165 1166	of chapter 560, notwithstanding s. 560.204(2). (10) VIOLATIONS AND PENALTIES.—
1165 1166 1167	of chapter 560, notwithstanding s. 560.204(2). (10) VIOLATIONS AND PENALTIES.— (a) A licensee who makes an innovative financial product
1165 1166 1167 1168	of chapter 560, notwithstanding s. 560.204(2). (10) VIOLATIONS AND PENALTIES.— (a) A licensee who makes an innovative financial product or service available to consumers in the Financial Technology
1165 1166 1167 1168 1169	of chapter 560, notwithstanding s. 560.204(2). (10) VIOLATIONS AND PENALTIES.— (a) A licensee who makes an innovative financial product or service available to consumers in the Financial Technology Sandbox remains subject to:
1165 1166 1167 1168 1169 1170	of chapter 560, notwithstanding s. 560.204(2). (10) VIOLATIONS AND PENALTIES.— (a) A licensee who makes an innovative financial product or service available to consumers in the Financial Technology Sandbox remains subject to: 1. Civil damages for acts and omissions arising from or
1165 1166 1167 1168 1169 1170 1171	of chapter 560, notwithstanding s. 560.204(2). (10) VIOLATIONS AND PENALTIES.— (a) A licensee who makes an innovative financial product or service available to consumers in the Financial Technology Sandbox remains subject to: 1. Civil damages for acts and omissions arising from or related to any innovative financial product or services provided
1165 1166 1167 1168 1169 1170 1171 1172	of chapter 560, notwithstanding s. 560.204(2). (10) VIOLATIONS AND PENALTIES.— (a) A licensee who makes an innovative financial product or service available to consumers in the Financial Technology Sandbox remains subject to: 1. Civil damages for acts and omissions arising from or related to any innovative financial product or services provided or made available by the licensee or relating to this section.
1165 1166 1167 1168 1169 1170 1171 1172 1173	of chapter 560, notwithstanding s. 560.204(2). (10) VIOLATIONS AND PENALTIES.— (a) A licensee who makes an innovative financial product or service available to consumers in the Financial Technology Sandbox remains subject to: 1. Civil damages for acts and omissions arising from or related to any innovative financial product or services provided or made available by the licensee or relating to this section. 2. All criminal and consumer protection laws and any other

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1176	licensee's approval to participate in the Financial Technology
1177	Sandbox if:
1178	a. The licensee has violated or refused to comply with
1179	this section, any statute not specifically excepted under
1180	paragraph (4)(a), a rule of the commission that has not been
1181	waived, an order of the office, or a condition placed by the
1182	office on the approval of the licensee's Financial Technology
1183	Sandbox application;
1184	b. A fact or condition exists that, if it had existed or
1185	become known at the time that the Financial Technology Sandbox
1186	application was pending, would have warranted denial of the
1187	application or the imposition of material conditions;
1188	c. A material error, false statement, misrepresentation,
1189	or material omission was made in the Financial Technology
1190	Sandbox application; or
1191	d. After consultation with the licensee, the office
1192	determines that continued testing of the innovative financial
1193	product or service would:
1194	(I) Be likely to harm consumers; or
1195	(II) No longer serve the purposes of this section because
1196	of the financial or operational failure of the financial product
1197	or service.
1198	2. Written notice of a revocation or suspension order made
1199	under subparagraph 1. must be served using any means authorized
1200	by law. If the notice relates to a suspension, the notice must

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1201	include any condition or remedial action that the licensee must
1202	complete before the office lifts the suspension.
1203	(c) The office may refer any suspected violation of law to
1204	an appropriate state or federal agency for investigation,
1205	prosecution, civil penalties, and other appropriate enforcement
1206	action.
1207	(d) If service of process on a licensee is not feasible,
1208	service on the office is deemed service on the licensee.
1209	(11) RULES AND ORDERS
1210	(a) The commission shall adopt rules to administer this
1211	section before approving any application under this section.
1212	(b) The office may issue all necessary orders to enforce
1213	this section and may enforce these orders in accordance with
1214	chapter 120 or in any court of competent jurisdiction. These
1215	orders include, but are not limited to, orders for payment of
1216	restitution for harm suffered by consumers as a result of an
1217	innovative financial product or service.
1218	Section 13. For the 2020-2021 fiscal year, the sum of
1219	\$50,000 in nonrecurring funds is appropriated from the
1220	Administrative Trust Fund to the Office of Financial Regulation
1221	to implement s. 559.952, Florida Statutes, as created by this
1222	act.
1223	Section 14. The creation of s. 559.952, Florida Statutes,
1224	and the appropriation to implement s. 559.952, Florida Statutes,
1225	by this act shall take effect only if CS/CS/HB 1393 or similar

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1226	legislation takes effect and if such legislation is adopted in		
1227	the same legislative session or an extension thereof and becomes		
1228	<u>a law.</u>		
1229	Section 15. Except as otherwise expressly provided in this		
1230	act, this act shall take effect July 1, 2020.		

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