

	LEGISLATIVE ACTION	
Senate		House
Comm: RCS		
02/12/2020		
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The Committee on Innovation, Industry, and Technology (Hutson) recommended the following:

# Senate Substitute for Amendment (427788) (with title amendment)

Delete everything after the enacting clause and insert:

Section 1. Subsection (2) of section 20.22, Florida Statutes, is amended to read:

20.22 Department of Management Services.—There is created a Department of Management Services.

(2) The following divisions and programs within the

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Department of Management Services shall consist of the following are established:

- (a) The Facilities Program.
- The Division of Telecommunications State Technology, (b) the director of which is appointed by the secretary of the department and shall serve as the state chief information officer. The state chief information officer must be a proven, effective administrator who must have at least 10 years of executive-level experience in the public or private sector, preferably with experience in the development of information technology strategic planning and the development and implementation of fiscal and substantive information technology policy and standards.
  - (c) The Workforce Program.
  - (d) 1. The Support Program.
  - 2. The Federal Property Assistance Program.
  - (e) The Administration Program.
  - (f) The Division of Administrative Hearings.
  - (g) The Division of Retirement.
  - (h) The Division of State Group Insurance.
  - (i) The Florida Digital Service.

Section 2. Section 282.0041, Florida Statutes, is amended to read:

- 282.0041 Definitions.-As used in this chapter, the term:
- (1) "Agency assessment" means the amount each customer entity must pay annually for services from the Department of Management Services and includes administrative and data center services costs.
  - (2) "Agency data center" means agency space containing 10

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or more physical or logical servers.

- (3) "Breach" has the same meaning as provided in s. 501.171.
- (4) "Business continuity plan" means a collection of procedures and information designed to keep an agency's critical operations running during a period of displacement or interruption of normal operations.
- (5) "Cloud computing" has the same meaning as provided in Special Publication 800-145 issued by the National Institute of Standards and Technology.
- (6) "Computing facility" or "agency computing facility" means agency space containing fewer than a total of 10 physical or logical servers, but excluding single, logical-server installations that exclusively perform a utility function such as file and print servers.
- "Credential service provider" means a provider competitively procured by the department to supply secure identity management and verification services based on open standards to qualified entities.
- (8) $\frac{(7)}{(7)}$  "Customer entity" means an entity that obtains services from the Department of Management Services.
- (9) (8) "Data" means a subset of structured information in a format that allows such information to be electronically retrieved and transmitted.
- (10) "Data-call" means an electronic transaction with the credential service provider that verifies the authenticity of a digital identity by querying enterprise data.
- (11) (9) "Department" means the Department of Management Services.

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- (12) (10) "Disaster recovery" means the process, policies, procedures, and infrastructure related to preparing for and implementing recovery or continuation of an agency's vital technology infrastructure after a natural or human-induced disaster.
- (13) "Electronic" means technology having electrical, digital, magnetic, wireless, optical, electromagnetic, or similar capabilities.
- (14) "Electronic credential" means a digital asset which verifies the identity of a person, organization, application, or device.
- (15) "Enterprise" means the collection of state agencies. The term includes the Department of Legal Affairs, the Department of Agriculture and Consumer Services, the Department of Financial Services, and the judicial branch.
- (16) "Enterprise architecture" means a comprehensive operational framework that contemplates the needs and assets of the enterprise to support interoperability across state government.
- (17) (11) "Enterprise information technology service" means an information technology service that is used in all agencies or a subset of agencies and is established in law to be designed, delivered, and managed at the enterprise level.
- (18) (12) "Event" means an observable occurrence in a system or network.
- (19) (13) "Incident" means a violation or imminent threat of violation, whether such violation is accidental or deliberate, of information technology resources, security, policies, or practices. An imminent threat of violation refers to a situation

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in which the state agency has a factual basis for believing that a specific incident is about to occur.

(20) (14) "Information technology" means equipment, hardware, software, firmware, programs, systems, networks, infrastructure, media, and related material used to automatically, electronically, and wirelessly collect, receive, access, transmit, display, store, record, retrieve, analyze, evaluate, process, classify, manipulate, manage, assimilate, control, communicate, exchange, convert, converge, interface, switch, or disseminate information of any kind or form.

(21) (15) "Information technology policy" means a definite course or method of action selected from among one or more alternatives that guide and determine present and future decisions.

(22) (16) "Information technology resources" has the same meaning as provided in s. 119.011.

(23) (17) "Information technology security" means the protection afforded to an automated information system in order to attain the applicable objectives of preserving the integrity, availability, and confidentiality of data, information, and information technology resources.

(24) "Interoperability" means the technical ability to share and use data across and throughout the enterprise.

(25) (18) "Open data" means data collected or created by a state agency and structured in a way that enables the data to be fully discoverable and usable by the public. The term does not include data that are restricted from public distribution based on federal or state privacy, confidentiality, and security laws and regulations or data for which a state agency is statutorily

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authorized to assess a fee for its distribution.

- (26) (19) "Performance metrics" means the measures of an organization's activities and performance.
- (27) (20) "Project" means an endeavor that has a defined start and end point; is undertaken to create or modify a unique product, service, or result; and has specific objectives that, when attained, signify completion.
- (28) (21) "Project oversight" means an independent review and analysis of an information technology project that provides information on the project's scope, completion timeframes, and budget and that identifies and quantifies issues or risks affecting the successful and timely completion of the project.
- (29) "Qualified entity" means a public or private entity or individual that enters into a binding agreement with the department, meets usage criteria, agrees to terms and conditions, and is subsequently and prescriptively authorized by the department to access data under the terms of that agreement.
- (30) <del>(22)</del> "Risk assessment" means the process of identifying security risks, determining their magnitude, and identifying areas needing safeguards.
- (31) (23) "Service level" means the key performance indicators (KPI) of an organization or service which must be regularly performed, monitored, and achieved.
- (32) (24) "Service-level agreement" means a written contract between the Department of Management Services and a customer entity which specifies the scope of services provided, service level, the duration of the agreement, the responsible parties, and service costs. A service-level agreement is not a rule pursuant to chapter 120.

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(33) (25) "Stakeholder" means a person, group, organization, or state agency involved in or affected by a course of action.

(34) (26) "Standards" means required practices, controls, components, or configurations established by an authority.

(35) (27) "State agency" means any official, officer, commission, board, authority, council, committee, or department of the executive branch of state government; the Justice Administrative Commission; and the Public Service Commission. The term does not include university boards of trustees or state universities. As used in part I of this chapter, except as otherwise specifically provided, the term does not include the Department of Legal Affairs, the Department of Agriculture and Consumer Services, or the Department of Financial Services.

(36) (28) "SUNCOM Network" means the state enterprise telecommunications system that provides all methods of electronic or optical telecommunications beyond a single building or contiguous building complex and used by entities authorized as network users under this part.

(37) (29) "Telecommunications" means the science and technology of communication at a distance, including electronic systems used in the transmission or reception of information.

(38) (30) "Threat" means any circumstance or event that has the potential to adversely impact a state agency's operations or assets through an information system via unauthorized access, destruction, disclosure, or modification of information or denial of service.

(39) (31) "Variance" means a calculated value that illustrates how far positive or negative a projection has deviated when measured against documented estimates within a



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Section 3. Section 282.0051, Florida Statutes, is amended to read:

282.0051 Florida Digital Service Department of Management Services; powers, duties, and functions. - There is established the Florida Digital Service within the department to create innovative solutions that securely modernize state government, achieve value through digital transformation and interoperability, and fully support the cloud-first policy as specified in s. 282.206.

- (1) The Florida Digital Service department shall have the following powers, duties, and functions:
- (a) (1) Develop and publish information technology policy for the management of the state's information technology resources.
- (b) (2) Establish and publish information technology architecture standards to provide for the most efficient use of the state's information technology resources and to ensure compatibility and alignment with the needs of state agencies. The Florida Digital Service department shall assist state agencies in complying with the standards.
- (c) (3) Establish project management and oversight standards with which state agencies must comply when implementing projects that have an information technology component projects. The Florida Digital Service department shall provide training opportunities to state agencies to assist in the adoption of the project management and oversight standards. To support data-driven decision making, the standards must include, but are not limited to:

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 $1. \frac{(a)}{}$  Performance measurements and metrics that objectively reflect the status of a project with an information technology component project based on a defined and documented project scope, cost, and schedule.

2.<del>(b)</del> Methodologies for calculating acceptable variances in the projected versus actual scope, schedule, or cost of a project with an information technology component project.

3.<del>(c)</del> Reporting requirements, including requirements designed to alert all defined stakeholders that a project with an information technology component project has exceeded acceptable variances defined and documented in a project plan.

4. (d) Content, format, and frequency of project updates.

(d) (4) Perform project oversight on all state agency information technology projects that have an information technology component with a total project cost costs of \$10 million or more and that are funded in the General Appropriations Act or any other law. The Florida Digital Service department shall report at least quarterly to the Executive Office of the Governor, the President of the Senate, and the Speaker of the House of Representatives on any project with an information technology component project that the Florida Digital Service department identifies as high-risk due to the project exceeding acceptable variance ranges defined and documented in a project plan. The report must include a risk assessment, including fiscal risks, associated with proceeding to the next stage of the project, and a recommendation for corrective actions required, including suspension or termination of the project. The Florida Digital Service shall establish a process for state agencies to apply for an exception to the

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requirements of this paragraph for a specific project with an information technology component.

(e) (5) Identify opportunities for standardization and consolidation of information technology services that support interoperability and the cloud-first policy as specified in s. 282.206, business functions and operations, including administrative functions such as purchasing, accounting and reporting, cash management, and personnel, and that are common across state agencies. The Florida Digital Service department shall biennially on April 1 provide recommendations for standardization and consolidation to the Executive Office of the Governor, the President of the Senate, and the Speaker of the House of Representatives.

(f) (6) Establish best practices for the procurement of information technology products and cloud-computing services in order to reduce costs, increase the quality of data center services, or improve government services.

(g) (7) Develop standards for information technology reports and updates, including, but not limited to, operational work plans, project spend plans, and project status reports, for use by state agencies.

(h) (8) Upon request, assist state agencies in the development of information technology-related legislative budget requests.

(i) (9) Conduct annual assessments of state agencies to determine compliance with all information technology standards and guidelines developed and published by the Florida Digital Service department and provide results of the assessments to the Executive Office of the Governor, the President of the Senate,

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and the Speaker of the House of Representatives.

(j) (10) Provide operational management and oversight of the state data center established pursuant to s. 282.201, which includes:

1. (a) Implementing industry standards and best practices for the state data center's facilities, operations, maintenance, planning, and management processes.

2. (b) Developing and implementing cost-recovery or other payment mechanisms that recover the full direct and indirect cost of services through charges to applicable customer entities. Such cost-recovery or other payment mechanisms must comply with applicable state and federal regulations concerning distribution and use of funds and must ensure that, for any fiscal year, no service or customer entity subsidizes another service or customer entity.

3.(c) Developing and implementing appropriate operating quidelines and procedures necessary for the state data center to perform its duties pursuant to s. 282.201. The guidelines and procedures must comply with applicable state and federal laws, regulations, and policies and conform to generally accepted governmental accounting and auditing standards. The guidelines and procedures must include, but need not be limited to:

a.1. Implementing a consolidated administrative support structure responsible for providing financial management, procurement, transactions involving real or personal property, human resources, and operational support.

b.2. Implementing an annual reconciliation process to ensure that each customer entity is paying for the full direct and indirect cost of each service as determined by the customer



entity's use of each service.

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- c.3. Providing rebates that may be credited against future billings to customer entities when revenues exceed costs.
- d.4. Requiring customer entities to validate that sufficient funds exist in the appropriate data processing appropriation category or will be transferred into the appropriate data processing appropriation category before implementation of a customer entity's request for a change in the type or level of service provided, if such change results in a net increase to the customer entity's cost for that fiscal year.
- e.5. By November 15 of each year, providing to the Office of Policy and Budget in the Executive Office of the Governor and to the chairs of the legislative appropriations committees the projected costs of providing data center services for the following fiscal year.
- f. 6. Providing a plan for consideration by the Legislative Budget Commission if the cost of a service is increased for a reason other than a customer entity's request made pursuant to sub-subparagraph d. subparagraph 4. Such a plan is required only if the service cost increase results in a net increase to a customer entity for that fiscal year.
- g.7. Standardizing and consolidating procurement and contracting practices.
- 4.(d) In collaboration with the Department of Law Enforcement, developing and implementing a process for detecting, reporting, and responding to information technology security incidents, breaches, and threats.
  - 5.(e) Adopting rules relating to the operation of the state

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data center, including, but not limited to, budgeting and accounting procedures, cost-recovery or other payment methodologies, and operating procedures.

(f) Conducting an annual market analysis to determine whether the state's approach to the provision of data center services is the most effective and cost-efficient manner by which its customer entities can acquire such services, based on federal, state, and local government trends; best practices in service provision; and the acquisition of new and emerging technologies. The results of the market analysis shall assist the state data center in making adjustments to its data center service offerings.

(k) (11) Recommend other information technology services that should be designed, delivered, and managed as enterprise information technology services. Recommendations must include the identification of existing information technology resources associated with the services, if existing services must be transferred as a result of being delivered and managed as enterprise information technology services.

(1) (12) In consultation with state agencies, propose a methodology and approach for identifying and collecting both current and planned information technology expenditure data at the state agency level.

(m)1.<del>(13)(a)</del> Notwithstanding any other law, provide project oversight on any project with an information technology component project of the Department of Financial Services, the Department of Legal Affairs, and the Department of Agriculture and Consumer Services which has a total project cost of \$25 million or more and which impacts one or more other agencies.

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Such projects with an information technology component projects must also comply with the applicable information technology architecture, project management and oversight, and reporting standards established by the Florida Digital Service department. The Florida Digital Service shall establish a process for the Department of Financial Services, the Department of Legal Affairs, and the Department of Agriculture and Consumer Services to apply for an exception to the requirements of this paragraph for a specific project with an information technology component.

2.(b) When performing the project oversight function specified in subparagraph 1. paragraph (a), report at least quarterly to the Executive Office of the Governor, the President of the Senate, and the Speaker of the House of Representatives on any project with an information technology component project that the Florida Digital Service department identifies as highrisk due to the project exceeding acceptable variance ranges defined and documented in the project plan. The report shall include a risk assessment, including fiscal risks, associated with proceeding to the next stage of the project and a recommendation for corrective actions required, including suspension or termination of the project.

(n) (14) If a project with an information technology component project implemented by a state agency must be connected to or otherwise accommodated by an information technology system administered by the Department of Financial Services, the Department of Legal Affairs, or the Department of Agriculture and Consumer Services, consult with these departments regarding the risks and other effects of such projects on their information technology systems and work

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cooperatively with these departments regarding the connections, interfaces, timing, or accommodations required to implement such projects.

- (o) <del>(15)</del> If adherence to standards or policies adopted by or established pursuant to this section causes conflict with federal regulations or requirements imposed on a state agency and results in adverse action against the state agency or federal funding, work with the state agency to provide alternative standards, policies, or requirements that do not conflict with the federal regulation or requirement. The Florida Digital Service department shall annually report such alternative standards to the Governor, the President of the Senate, and the Speaker of the House of Representatives.
- (p)1.<del>(16)(a)</del> Establish an information technology policy for all information technology-related state contracts, including state term contracts for information technology commodities, consultant services, and staff augmentation services. The information technology policy must include:
- a.+. Identification of the information technology product and service categories to be included in state term contracts.
- b.2. Requirements to be included in solicitations for state term contracts.
- c.3. Evaluation criteria for the award of information technology-related state term contracts.
- d.4. The term of each information technology-related state term contract.
- e.5. The maximum number of vendors authorized on each state term contract.
  - 2.(b) Evaluate vendor responses for information technology-

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related state term contract solicitations and invitations to negotiate.

- 3.(c) Answer vendor questions on information technologyrelated state term contract solicitations.
- 4.(d) Ensure that the information technology policy established pursuant to subparagraph 1. paragraph (a) is included in all solicitations and contracts that are administratively executed by the department.
- (q) (17) Recommend potential methods for standardizing data across state agencies which will promote interoperability and reduce the collection of duplicative data.
- (r) (18) Recommend open data technical standards and terminologies for use by state agencies.
- (2) (a) The Secretary of Management Services shall appoint a state chief information officer, who shall administer the Florida Digital Service and is included in the Senior Management Service.
- (b) The state chief information officer shall appoint a chief data officer, who shall report to the state chief information officer and is included in the Senior Management Service.
- (3) The Florida Digital Service shall develop a comprehensive enterprise architecture that:
- (a) Recognizes the unique needs of those included within the enterprise that results in the publication of standards, terminologies, and procurement guidelines to facilitate digital interoperability.
- (b) Supports the cloud-first policy as specified in s. 282.206.



446 (c) Addresses how information technology infrastructure may 447 be modernized to achieve cloud-first objectives. (4) The Florida Digital Service shall, pursuant to 448 449 legislative appropriation: 450 (a) Create and maintain a comprehensive indexed data 451 catalog that lists what data elements are housed within the 452 enterprise and in which legacy system or application these data 453 elements are located. 454 (b) Develop and publish, in collaboration with the 455 enterprise, a data dictionary for each agency that reflects the 456 nomenclature in the comprehensive indexed data catalog. 457 (c) Review and document use cases across the enterprise 458 architecture. 459 (d) Develop and publish standards that support the creation 460 and deployment of application programming interfaces to 461 facilitate integration throughout the enterprise. 462 (e) Facilitate collaborative analysis of enterprise 463 architecture data to improve service delivery. 464 (f) Develop plans to provide a testing environment in which 465 any newly developed solution can be tested for compliance within 466 the enterprise architecture and for functionality assurance 467 before deployment. 468 (g) Publish standards necessary to facilitate a secure 469 ecosystem of data interoperability that is compliant with the 470 enterprise architecture and allows for a qualified entity to 471 access enterprise's data under the terms of the agreements with 472 the department.

applications or solutions to existing enterprise obligations in

(h) Publishing standards that facilitate the deployment of

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a controlled and phased approach, including, but not limited to:

- 1. Electronic credentials, including Digital licenses, as referenced in s. 322.032.
- 2. Interoperability that enables supervisors of elections to authenticate voter eligibility in real time at the point of service.
  - 3. The criminal justice database.
- 4. Motor vehicle insurance cancellation integration between insurers and the Department of Highway Safety and Motor Vehicles.
- 5. Interoperability solutions between agencies, including, but not limited to, the Department of Health, the Agency for Health Care Administration, the Agency for Persons with Disabilities, the Department of Education, the Department of Elderly Affairs, and the Department of Children and Families.
- 6. Interoperability solutions to support military members, veterans, and their families.
- (5) Pursuant to legislative authorization and subject to appropriation:
- (a) The department may procure a credential service provider through a competitive process pursuant to s. 287.057. The terms of the contract developed from such procurement must pay for the value on a per-data-call or subscription basis, and there shall be no cost to the enterprise or law enforcement for using the services provided by the credential service provider.
- (b) The department may enter into agreements with qualified entities that have the technological capabilities necessary to integrate with the credential service provider; ensure secure validation and authentication of data; meet usage criteria; and

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agree to terms and conditions, privacy policies, and uniform remittance terms relating to the consumption of enterprise data. These agreements must include clear, enforceable, and significant penalties for violations of the agreements.

- (c) The department may enter into agreements with qualified entities that meet usage criteria and agree to the enterprise architecture terms of service and privacy policies. These agreements must include clear, enforceable, and significant penalties for violations of the agreements.
- (d) The terms of the agreements between the department, the credential service provider and the qualified entities shall be based on the per-data-call or subscription charges to validate and authenticate and allow the department to recover any state costs for implementing and administering a solution. Credential service provider and qualifying entity revenues may not be derived from any other transactions that generate revenue for the enterprise outside of the per-data-call or subscription charges.
- (e) All revenues generated from the agreements with the credential service provider and qualified entities shall be remitted to the department, and the department shall deposit these revenues into the Department of Management Services Operating Trust Fund for distribution pursuant to a legislative appropriation and department agreements with the credential service provider and qualified entities.
- (f) Upon the signing of the agreement and the enterprise architecture terms of service and privacy policies with a qualified entity the department shall provide to the qualified entity, as applicable, appropriate access to enterprise data to



facilitate authorized integrations to collaboratively solve 533 534 enterprise use cases. (6) The Florida Digital Service may develop a process to: 535 536 (a) Receive written notice from the state agencies within 537 the enterprise of any planned or existing procurement of an 538 information technology project that is subject to governance by 539 the enterprise architecture. 540 (b) Intervene in any planned procurement by a state agency 541 so that the procurement complies with the enterprise 542 architecture. 543 (c) Report to the Governor, the President of the Senate, 544 and the Speaker of the House of Representatives on any 545 information technology project within the judicial branch that 546 does not comply with the enterprise architecture. 547 (7) (19) The Florida Digital Service may adopt rules to 548 administer this section. 549 550 Section 4. Section 282.00515, Florida Statutes, is amended 551 to read: 552 282.00515 Enterprise Architecture Advisory Council Duties of Cabinet Agencies. - The Department of Legal Affairs, the 553 554 Department of Financial Services, and the Department of 555 Agriculture and Consumer Services shall adopt the standards 556 established in s. 282.0051(2), (3), and (7) or adopt alternative

standards based on best practices and industry standards, and

may contract with the department to provide or perform any of the services and functions described in s. 282,0051 for the

Department of Legal Affairs, the Department of Financial

Services, or the Department of Agriculture and Consumer

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- (1) (a) The Enterprise Architecture Advisory Council, an advisory council as defined in s. 20.03(7), is established within the Department of Management Services. The council shall comply with the requirements of s. 20.052, except as otherwise provided in this section.
  - (b) The council shall consist of the following members:
  - 1. Four members appointed by the Governor.
- 2. One member appointed by the President of the Senate. 3. One member appointed by the Speaker of the House of Representatives.
- 4. One member appointed by the Chief Justice of the Supreme Court.
- 5. The director of the Office of Policy and Budget in the Executive Office of the Governor, or the person acting in the director's capacity should the position be vacant.
- 6. The Secretary of Management Services, or the person acting in the secretary's capacity should the position be vacant.
- 7. The state chief information officer, or the person acting in the state chief information officer's capacity should the position be vacant.
- 8. The chief information officer of the Department of Financial Services, or the person acting in the chief information officer's capacity should the position be vacant.
- 9. The chief information officer of the Department of Legal Affairs, or the person acting in the chief information officer's capacity should the position be vacant.
  - 10. The chief information officer of the Department of



Agriculture and Consumer Services, or the person acting in the 591 592 chief information officer's capacity should the position be 593 vacant. 594 (2) (a) The appointments made by the Governor, the President 595 of the Senate, the Speaker of the House of Representatives, and 596 the Chief Justice of the Supreme Court are for terms of 4 years. 597 However, for the purpose of providing staggered terms: 598 1. The appointments made by the Governor, the President of 599 the Senate, and the Speaker of the House of Representatives are 600 for initial terms of 2 years. 601 2. The appointment made by the Chief Justice is for an 602 initial term of 3 years.

- (b) A vacancy on the council among members appointed under subparagraph (1) (b) 1., subparagraph (1) (b) 2., subparagraph (1) (b) 3., or subparagraph (1) (b) 4. shall be filled in the same manner as the original appointment for the remainder of the unexpired term.
  - (c) The council shall elect a chair from among its members.
- (d) The council shall meet at least semiannually, beginning October 1, 2020, to discuss implementation, management, and coordination of the enterprise architecture as defined in s. 282.0041; identify potential issues and threats with specific use cases; and recommend proactive solutions. The council may conduct its meetings through teleconferences or other similar means.
- Section 5. Paragraph (a) of subsection (3) of section 282.318, Florida Statutes, is amended to read:
  - 282.318 Security of data and information technology.-
  - (3) The department is responsible for establishing

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standards and processes consistent with generally accepted best practices for information technology security, to include cybersecurity, and adopting rules that safeguard an agency's data, information, and information technology resources to ensure availability, confidentiality, and integrity and to mitigate risks. The department shall also:

(a) Designate a state chief information security officer who shall be appointed by and report to the state chief information officer of the Florida Digital Service and is in the Senior Management Service. The state chief information security officer must have experience and expertise in security and risk management for communications and information technology resources.

Section 6. Subsection (4) of section 287.0591, Florida Statutes, is amended to read:

287.0591 Information technology.-

(4) If the department issues a competitive solicitation for information technology commodities, consultant services, or staff augmentation contractual services, the Florida Digital Service Division of State Technology within the department shall participate in such solicitations.

Section 7. Paragraph (a) of subsection (3) of section 365.171, Florida Statutes, is amended to read:

- 365.171 Emergency communications number E911 state plan.
- (3) DEFINITIONS.—As used in this section, the term:
- (a) "Office" means the Division of Telecommunications State Technology within the Department of Management Services, as designated by the secretary of the department.
  - Section 8. Paragraph (s) of subsection (3) of section



649 365.172, Florida Statutes, is amended to read: 650 365.172 Emergency communications number "E911."-651 (3) DEFINITIONS.—Only as used in this section and ss. 652 365.171, 365.173, 365.174, and 365.177, the term: 653 (s) "Office" means the Division of Telecommunications State 654 Technology within the Department of Management Services, as designated by the secretary of the department. 655 656 Section 9. Paragraph (a) of subsection (1) of section 657 365.173, Florida Statutes, is amended to read: 658 365.173 Communications Number E911 System Fund.-659 (1) REVENUES.-660 (a) Revenues derived from the fee levied on subscribers 661 under s. 365.172(8) must be paid by the board into the State 662 Treasury on or before the 15th day of each month. Such moneys 663 must be accounted for in a special fund to be designated as the Emergency Communications Number E911 System Fund, a fund created 664 665 in the Division of Telecommunications State Technology, or other 666 office as designated by the Secretary of Management Services. 667 Section 10. Subsection (5) of section 943.0415, Florida 668 Statutes, is amended to read: 669 943.0415 Cybercrime Office.—There is created within the 670 Department of Law Enforcement the Cybercrime Office. The office

(5) Consult with the Florida Digital Service Division of State Technology within the Department of Management Services in the adoption of rules relating to the information technology security provisions in s. 282.318.

Section 11. Effective January 1, 2021, section 559.952, Florida Statutes, is created to read:

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may:



678 559.952 Financial Technology Sandbox.-679 (1) SHORT TITLE.—This section may be cited as the 680 "Financial Technology Sandbox." 681 (2) CREATION OF THE FINANCIAL TECHNOLOGY SANDBOX.—There is 682 created the Financial Technology Sandbox within the Office of 683 Financial Regulation to allow financial technology innovators to 684 test new products and services in a supervised, flexible 685 regulatory sandbox using exceptions of specified general law and waivers of the corresponding rule requirements under defined 686 687 conditions. The creation of a supervised, flexible regulatory sandbox provides a welcoming business environment for technology 688 689 innovators and may lead to significant business growth. 690 (3) DEFINITIONS.—As used in this section, the term: 691 (a) "Commission" means the Financial Services Commission. 692 (b) "Consumer" means a person in this state, whether a 693 natural person or a business entity, who purchases, uses, 694 receives, or enters into an agreement to purchase, use, or 695 receive an innovative financial product or service made 696 available through the Financial Technology Sandbox. 697 (c) "Financial product or service" means a product or 698 service related to finance, including securities, consumer credit, or money transmission, which is traditionally subject to 699 700 general law or rule requirements in the provisions enumerated in 701 paragraph (7)(a) and which is under the jurisdiction of the 702 office. 703 (d) "Financial Technology Sandbox" means the program 704 created in this section which allows a person to make an 705 innovative financial product or service available to consumers 706 through the provisions enumerated in paragraph (7)(a) during a

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sandbox period through an exception to general laws or and a waiver of rule requirements, or portions thereof, as specified in this section.

- (e) "Innovative" means new or emerging technology, or new uses of existing technology, which provides a product, service, business model, or delivery mechanism to the public.
- (f) "Office" means, unless the context clearly indicates otherwise, the Office of Financial Regulation.
- (g) "Sandbox period" means the period, initially not longer than 24 months, in which the office has:
- 1. Authorized an innovative financial product or service to be made available to consumers.
- 2. Granted the person who makes the innovative financial product or service available an exception to general law or a waiver of the corresponding rule requirements, as determined by the office, so that the authorization under subparagraph 1. is possible.
- (4) FINANCIAL TECHNOLOGY SANDBOX APPLICATION; STANDARDS FOR APPROVAL.-
- (a) Before filing an application to enter the Financial Technology Sandbox, a substantially affected person may seek a declaratory statement pursuant to s. 120.565 regarding the applicability of a statute, rule, or agency order to the petitioner's particular set of circumstances.
- (b) Before making an innovative financial product or service available to consumers in the Financial Technology Sandbox, a person must file an application with the office. The commission shall prescribe by rule the form and manner of the application.

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- 1. In the application, the person must specify the general law or rule requirements for which an exception or waiver is sought and the reasons why these requirements prevent the innovative financial product or service from being made available to consumers.
- 2. The application must also contain the information specified in paragraph (e).
- (c) A business entity filing an application under this section must be a domestic corporation or other organized domestic entity with a physical presence, other than that of a registered office or agent or virtual mailbox, in this state.
- (d) Before a person applies on behalf of a business entity intending to make an innovative financial product or service available to consumers, the person must obtain the consent of the business entity.
- (e) The office shall approve or deny in writing a Financial Technology Sandbox application within 60 days after receiving the completed application. The office and the applicant may jointly agree to extend the time beyond 60 days. Consistent with this section, the office may impose conditions on any approval. In deciding to approve or deny an application, the office must consider each of the following:
- 1. The nature of the innovative financial product or service proposed to be made available to consumers in the Financial Technology Sandbox, including all relevant technical details.
- 2. The potential risk to consumers and the methods that will be used to protect consumers and resolve complaints during the sandbox period.

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- 3. The business plan proposed by the applicant, including a statement regarding the applicant's current and proposed capitalization.
- 4. Whether the applicant has the necessary personnel, adequate financial and technical expertise, and a sufficient plan to test, monitor, and assess the innovative financial product or service.
- 5. If any person substantially involved in the development, operation, or management of the applicant's innovative financial product or service has pled no contest to, has been convicted or found guilty of, or is currently under investigation for, fraud, a state or federal securities violation, any property-based offense, or any crime involving moral turpitude or dishonest dealing, their application to the Sandbox will be denied. A plea of no contest, a conviction, or a finding of guilt must be reported under this subparagraph regardless of adjudication.
- 6. A copy of the disclosures that will be provided to consumers under paragraph (6)(c).
- 7. The financial responsibility of any person substantially involved in the development, operation, or management of the applicant's innovative financial product or service.
- 8. Any other factor that the office determines to be relevant.
  - (f) The office may not approve an application if:
- 1. The applicant had a prior Financial Technology Sandbox application that was approved and that related to a substantially similar financial product or service; or
- 2. Any person substantially involved in the development, operation, or management of the applicant's innovative financial

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product or service was substantially involved with another Financial Technology Sandbox applicant whose application was approved and whose application related to a substantially similar financial product or service.

- (g) Upon approval of an application, the office shall specify the general law or rule requirements, or portions thereof, for which an exception or rule waiver is granted during the sandbox period and the length of the initial sandbox period, not to exceed 24 months. The office shall post on its website notice of the approval of the application, a summary of the innovative financial product or service, and the contact information of the person making the financial product or service available.
  - (5) OPERATION OF THE FINANCIAL TECHNOLOGY SANDBOX.
- (a) A person whose Financial Technology Sandbox application is approved may make an innovative financial product or service available to consumers during the sandbox period.
- (b) The office may, on a case-by-case basis and after consultation with the person who makes the financial product or service available to consumers, specify the maximum number of consumers authorized to receive an innovative financial product or service. The office may not authorize more than 15,000 consumers to receive the financial product or service until the person who makes the financial product or service available to consumers has filed the first report required under subsection (8). After the filing of the report, if the person demonstrates adequate financial capitalization, risk management process, and management oversight, the office may authorize up to 25,000 consumers to receive the financial product or service.

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- (c)1. Before a consumer purchases, uses, receives, or enters into an agreement to purchase, use, or receive an innovative financial product or service through the Financial Technology Sandbox, the person making the financial product or service available must provide a written statement of all of the following to the consumer:
- a. The name and contact information of the person making the financial product or service available to consumers.
- b. That the financial product or service has been authorized to be made available to consumers for a temporary period by the office, under the laws of this state.
- c. That this state does not endorse the financial product or service.
- d. That the financial product or service is undergoing testing, may not function as intended, and may entail financial risk.
- e. That the person making the financial product or service available to consumers is not immune from civil liability for any losses or damages caused by the financial product or service.
  - f. The expected end date of the sandbox period.
- g. The contact information for the office, and notification that suspected legal violations, complaints, or other comments related to the financial product or service may be submitted to the office.
- h. Any other statements or disclosures required by rule of the commission which are necessary to further the purposes of this section.
  - 2. The written statement must contain an acknowledgment

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from the consumer, which must be retained for the duration of the sandbox period by the person making the financial product or service available.

- (d) The office may enter into an agreement with a state, federal, or foreign regulatory agency to allow persons:
- 1. Who make an innovative financial product or service available in this state through the Financial Technology Sandbox to make their products or services available in other jurisdictions.
- 2. Who operate in similar financial technology sandboxes in other jurisdictions to make innovative financial products and services available in this state under the standards of this section.
- (e) 1. A person whose Financial Technology Sandbox application is approved by the office shall maintain comprehensive records relating to the innovative financial product or service. The person shall keep these records for at least 5 years after the conclusion of the sandbox period. The commission may specify by rule additional records requirements.
- 2. The office may examine the records maintained under subparagraph 1. at any time, with or without notice.
  - (6) EXTENSIONS AND CONCLUSION OF SANDBOX PERIOD. -
- (a) A person who is authorized to make an innovative financial product or service available to consumers may apply for an extension of the initial sandbox period for up to 12 additional months for a purpose specified in subparagraph (b) 1. or subparagraph (b) 2. A complete application for an extension must be filed with the office at least 90 days before the conclusion of the initial sandbox period. The office shall

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approve or deny the application for extension in writing at least 35 days before the conclusion of the initial sandbox period. In deciding to approve or deny an application for extension of the sandbox period, the office must, at a minimum, consider the current status of the factors previously considered under paragraph (4)(e).

- (b) An application for an extension under paragraph (a) must cite one of the following reasons as the basis for the application and must provide all relevant supporting information that:
- 1. Amendments to general law or rules are necessary to offer the innovative financial product or service in this state permanently.
- 2. An application for a license that is required in order to offer the innovative financial product or service in this state permanently has been filed with the office, and approval is pending.
- (c) At least 30 days before the conclusion of the initial sandbox period or the extension, whichever is later, a person who makes an innovative financial product or service available shall provide written notification to consumers regarding the conclusion of the initial sandbox period or the extension and may not make the financial product or service available to any new consumers after the conclusion of the initial sandbox period or the extension, whichever is later, until legal authority outside of the Financial Technology Sandbox exists to make the financial product or service available to consumers. After the conclusion of the sandbox period or the extension, whichever is later, the person who makes the innovative financial product or



910	service available may:
911	1. Collect and receive money owed to the person or pay
912	money owed by the person, based on agreements with consumers
913	made before the conclusion of the sandbox period or the
914	extension.
915	2. Take necessary legal action.
916	3. Take other actions authorized by commission rule which
917	are not inconsistent with this subsection.
918	(7) EXCEPTIONS TO GENERAL LAW AND WAIVERS OF RULE
919	REQUIREMENTS.—
920	(a) Notwithstanding any other provision of law, upon
921	approval of a Financial Technology Sandbox application, the
922	office may grant an applicant a waiver of a requirement, or a
923	portion thereof, which is imposed by rule as authorized by any
924	of the following provisions of general law, if all of the
925	conditions in paragraph (b) are met. If the application is
926	approved for a person who otherwise would be subject to the
927	provisions of chapters 560, 516, 517, 520, or 537, the following
928	provisions shall not be applicable to the approved sandbox
929	<pre>participant:</pre>
930	1. Section 560.1105.
931	2. Section 560.118.
932	3. Section 560.125, except for s. 560.125(2).
933	4. Section 560.128.
934	5. Section 560.1401, except for s. 560.1401(2)-(4).
935	6. Section 560.141, except for s. 560.141(1)(b)-(d).
936	7. Section 560.142, except that the office may prorate ,
937	the license renewal fees provided in ss. 560.142 and 560.143 for
938	an extension granted under subsection (7).



939	8. Section 560.143(2) to the extent necessary for proration
940	of the renewal fee under subparagraph 7.
941	9. Section 560.205, except for s. 560.205(1) and (3).
942	10. Section 560.208, except for s. 560.208(3)-(6).
943	11. Section 560.209, except that the office may modify the
944	net worth, corporate surety bond, and collateral deposit amounts
945	required under s. 560.209. The modified amounts must be in such
946	lower amounts that the office determines to be commensurate with
947	the considerations under paragraph (4)(e) and the maximum number
948	of consumers authorized to receive the financial product or
949	service under this section.
950	12. Section 516.03, except for the license and
951	investigation fee. The office may prorate the license renewal
952	fees for an extension granted under subsection (8). The office
953	may not waive the evidence of liquid assets of at least \$25,000.
954	13. Section 516.05, except that the office may make an
955	investigation of the facts concerning the applicant's
956	background.
957	14. Section 516.12.
958	15. Section 516.19.
959	16. Section 517.07.
960	17. Section 517.12.
961	18. Section 517.121.
962	19. Section 520.03, except for the application fee. The
963	office may prorate the license renewal fees for an extension
964	granted under subsection (8).
965	20. Section 520.12.
966	21. Section 520.25.
967	22. Section 520.32, except for the application fee. The



968 office may prorate the license renewal fees for an extension 969 granted under subsection (8). 970 23. Section 520.39. 24. Section 520.52, except for the application fee. The 971 972 office may prorate the license renewal fees for an extension 973 granted under subsection (8). 974 25. Section 520.57. 26. Section 520.63, except for the application fee. The 975 976 office may prorate the license renewal fees for an extension 977 granted under subsection (8). 978 27. Section 520.997. 979 28. Section 520.98. 980 29. Section 537.004, except for s. 537.004(2) and (5). The 981 office may prorate the license renewal fees for an extension 982 granted under subsection (7). 983 30. Section 537.005, except that the office may modify the 984 corporate surety bond amount required by s. 537.005. The 985 modified amount must be in such lower amount that the office 986 determines to be commensurate with the considerations under 987 paragraph (4) (e) and the maximum number of consumers authorized 988 to receive the product or service under this section. 989 31. Section 537.007. 990 32. Section 537.009. 33. Section 537.015. 991 992 (b) During a sandbox period, the exceptions granted in 993 paragraph (a) are applicable if all of the following conditions 994 are met: 995 1. The general law or corresponding rule currently prevents

the innovative financial product or service to be made available



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- 2. The exceptions or rule waivers are not broader than necessary to accomplish the purposes and standards specified in this section, as determined by the office.
- 3. No provision relating to the liability of an incorporator, director, or officer of the applicant is eligible for a waiver.
  - 4. The other requirements of this section are met.
- (9) REPORT.-A person authorized to make an innovative financial product or service available to consumers under this section shall submit a report to the office twice a year as prescribed by commission rule. The report must, at a minimum, include financial reports and the number of consumers who have received the financial product or service.
- (10) CONSTRUCTION.—A person whose Financial Technology Sandbox application is approved shall be deemed licensed under the applicable exceptions to general law or waiver of the rule requirements specified under subsection (7), unless the person's authorization to make the financial product or service available to consumers under this section has been revoked or suspended.
  - (11) VIOLATIONS AND PENALTIES.-
- (a) A person who makes an innovative financial product or service available to consumers in the Financial Technology Sandbox is:
- 1. Not immune from civil damages for acts and omissions relating to this section.
- 2. Subject to all criminal statutes and any other statute not specifically excepted under section (7)..
  - (b) 1. The office may, by order, revoke or suspend



1026 authorization granted to a person to make an innovative 1027 financial product or service available to consumers if: 1028 a. The person has violated or refused to comply with this 1029 section, a rule of the commission, an order of the office, or a 1030 condition placed by the office on the approval of the person's 1031 Financial Technology Sandbox application; 1032 b. A fact or condition exists that, if it had existed or 1033 become known at the time that the Financial Technology Sandbox application was pending, would have warranted denial of the 1034 1035 application or the imposition of material conditions; c. A material error, false statement, misrepresentation, or 1036 1037 material omission was made in the Financial Technology Sandbox 1038 application; or 1039 d. After consultation with the person, continued testing of 1040 the innovative financial product or service would: 1041 (I) Be likely to harm consumers; or 1042 (II) No longer serve the purposes of this section because 1043 of the financial or operational failure of the financial product 1044 or service. 1045 2. Written notice of a revocation or suspension order made 1046 under subparagraph 1. must be served using any means authorized 1047 by law. If the notice relates to a suspension, the notice must 1048 include any condition or remedial action that the person must 1049 complete before the office lifts the suspension. 1050 (c) The office may refer any suspected violation of law to

(d) If service of process on a person making an innovative

prosecution, civil penalties, and other appropriate enforcement

an appropriate state or federal agency for investigation,

actions.

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1055 financial product or service available to consumers in the Financial Technology Sandbox is not feasible, service on the 1056 1057 office shall be deemed service on such person. 1058 (12) RULES AND ORDERS.-1059 (a) The commission shall adopt rules to administer this 1060 section. 1061 (b) The office may issue all necessary orders to enforce 1062 this section and may enforce the orders in accordance with 1063 chapter 120 or in any court of competent jurisdiction. These 1064 orders include, but are not limited to, orders for payment of 1065 restitution for harm suffered by consumers as a result of an 1066 innovative financial product or service. 1067 Section 11. Except as otherwise expressly provided in this 1068 act, this act shall take effect July 1, 2020. 1069 1070 :========= T I T L E A M E N D M E N T ======== 1071 1072 And the title is amended as follows: 1073 Delete everything before the enacting clause 1074 and insert: 1075 A bill to be entitled An act relating to technology innovation; amending s.20.22, 1076 1077 F.S.; renaming the division of State Technology within the 1078 department of Management Services as the Division of 1079 Telecommunications; adding Florida Digital Service to the 1080 department; amending s. 282.0041, F.S.; providing definitions; 1081 amending s. 282.0051, F.S.; establishing the Florida Digital 1082 Service within the department; transferring specified powers,

duties, and functions; providing appointments and duties of the

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state chief information officer and chief data officer of the Florida Digital Service; requiring the Florida Digital Service to develop a comprehensive enterprise architecture; providing requirements for such enterprise architecture; providing duties and authorities of the Florida Digital Service; providing duties of the department under certain circumstances; providing requirements for procurement terms of contract under certain circumstances; prohibiting costs to the enterprise and law enforcement for using services provided by credential service 1093 providers under certain circumstances; providing requirements 1094 for agreements between the department and credential service 1095 providers and qualified entities under certain circumstances; providing disposition of revenues generated from such agreements under certain circumstances; providing report requirements; providing rulemaking authority to the Florida Digital Service; 1099 establishing the Enterprise Architecture Advisory Council; requiring the council to comply with specified requirements; providing membership and meeting requirements and duties of the council; deleting provisions relating to specified duties and powers of the Department of Legal Affairs, the Department of Financial Services, and the Department of Agriculture and Consumer Services; amending ss. 282.318, 287.0591, 365.171, 365.172, 365.173, and 943.0415, F.S.; conforming provisions to changes made by the act; creating s. 559.952, F.S.; providing a short title; creating the Financial Technology Sandbox within the Office of Financial Regulation; defining terms; authorizing the office to grant exceptions and waivers of specified financial regulatory requirements to certain applicants offering certain financial products or services during a sandbox period;

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requiring an application for the program for persons who want to make innovative financial products or services available to consumers; providing application requirements and procedures; providing standards for application approval or denial; requiring the office to perform certain actions upon approval of an application; specifying authorized actions of, limitations on, and disclosure requirements for persons making financial products or services available during a sandbox period; authorizing the office to enter into agreement with certain regulatory agencies for specified purposes; providing recordkeeping requirements; authorizing the office to examine specified records; providing requirements and procedures for applying for extensions and concluding sandbox periods; specifying criteria for granting an extension and a waiver requiring written notification to consumers at the end of an extension or conclusion of the sandbox period; providing acts that persons who make innovative financial products or services available to consumers may and may not engage in at the end of an extension or conclusion of the sandbox period; specifying reporting requirements to the office; providing construction; providing that such persons are not immune from civil damages and are subject to criminal and consumer protection laws; providing penalties; providing for service of process; requiring the Financial Services Commission to adopt rules; authorizing the office to issue orders and enforce such orders through administrative or judicial process; authorizing the office to issue and enforce orders for payment of restitution; providing effective dates.