1 A bill to be entitled 2 An act relating to real estate; creating s. 475.502, 3 F.S.; providing a short title; creating the Florida 4 Real Estate Management Corporation; providing for 5 purpose, duties, requirements, and administration of 6 the corporation; requiring a written contract with the 7 Department of Business and Professional Regulation; 8 providing contract requirements; prohibiting the 9 management corporation from exercising certain 10 authority assigned to the board of directors; 11 providing that the board, rather than the department, 12 receive complaints and investigate and deter the unlicensed practice of real estate; authorizing the 13 14 use of specified funds of the Florida Real Estate 15 Commission for such activities; providing requirements 16 for investigations by the department; providing an 17 effective date. 18 19 Be It Enacted by the Legislature of the State of Florida: 20 21 Section 475.502, Florida Statutes, is created Section 1. 22 to read: 23 475.502 Florida Real Estate Management Corporation.-24 This section may be cited as the "Florida Real Estate 25 Management Corporation Act."

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(2) The purpose of this section is to create a public-private partnership by establishing a single nonprofit corporation to provide investigative services to the commission.

Any additional nonprofit corporations may not be created to provide these services.

- (3) The Florida Real Estate Management Corporation is created to provide investigative services to the commission in accordance with chapter 455 and this chapter. The management corporation may hire staff as necessary to carry out its functions. Such staff are not public employees for the purposes of chapter 110 or chapter 112, except that the board and staff are subject to s. 112.061. Section 768.28 applies to the management corporation, which is deemed to be a corporation primarily acting as an instrumentality of the state, but which is not an agency as defined in s. 20.03(11). The management corporation shall:
- (a) Be a Florida corporation not for profit incorporated under chapter 617.
- (b) Provide investigative services to the commission in accordance with chapter 455, this chapter, and the contract required by this section.
- (c) Receive, hold, and administer property and make only prudent expenditures directly related to the responsibilities of the commission in accordance with the contract required by this section.

(d) Be approved by the commission and the department to operate for the benefit of the commission and in the best interest of the state.

- (e) Operate under a fiscal year that begins on July 1 of each year and ends on June 30 of the following year.
- (f) Have a seven-member board of directors, five of whom are to be appointed by the commission and must be registrants regulated by the commission and two of whom are to be appointed by the secretary and must be laypersons not regulated by the commission. Each member shall be appointed to a 4-year term. A member may not serve more than two consecutive terms. Failure to attend three consecutive meetings shall be deemed a resignation from the board, and the vacancy shall be filled by a new appointment.
- (g) Select its officers in accordance with its bylaws. The members of the board who were appointed by the commission may be removed by the commission.
- (h) Select its president in accordance with its bylaws, who shall also serve as executive director of the board, subject to approval of the commission.
- (i) Use a portion of the interest derived from its account to offset the costs associated with the use of credit cards for payment of fees by applicants or licensees.
- (j) Operate under a written contract with the department which is approved by the commission. The contract must provide

for, but is not limited to:

- 1. Submission by the management corporation of an annual budget that complies with commission rules which is approved by the commission and the department.
- 2. Annual certification by the commission and the department that the management corporation is complying with the terms of the contract in a manner consistent with the goals and purposes of the commission and in the best interest of the state. Such certification must be reported in the commission's minutes. The contract must also provide for methods and mechanisms to resolve any situation in which the certification process determines noncompliance.
- 3. Funding of the management corporation through appropriations allocated to the commission and the Professional Regulation Trust Fund.
- 4. The reversion to the commission, or the state if the commission ceases to exist, of moneys, records, data, and property held in trust by the management corporation for the benefit of the commission, if the management corporation is no longer approved to operate for the commission or the commission ceases to exist. All records and data in a computerized database shall be returned to the department in a form that is compatible with the computerized database of the department.
- 5. The securing and maintaining by the management corporation, during the term of the contract and for all acts

performed during the term of the contract, of all liability insurance coverage in an amount to be approved by the commission to defend, indemnify, and hold harmless the management corporation and its officers, members, and staff; the department and its employees; and the state against all claims arising from state and federal laws. Such insurance coverage must be with insurers qualified and doing business in the state. The management corporation must provide proof of insurance to the department. The department and its employees and the state are exempt from and are not liable for any sum of money which represents a deductible, which sums shall be the sole responsibility of the management corporation. Violation of this subparagraph shall be grounds for terminating the contract.

- 6. Payment by the management corporation, out of its allocated budget, to the department of all costs of representation by the commission counsel, including salary and benefits, travel, and any other compensation traditionally paid by the department to other board counsel.
- 7. Payment by the management corporation, out of its allocated budget, to the department of all costs incurred by the management corporation or the commission for the Division of Administrative Hearings of the Department of Management Services and any other cost for utilization of these state services.
- 8. Payment by the management corporation, out of its allocated budget, to the department of reasonable costs

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associated with the contract monitor.

- (k) Provide for an annual financial audit of its financial accounts and records by an independent certified public accountant. The annual financial audit report shall include a management letter as defined in s. 11.45(1) and a detailed supplemental schedule of expenditures for each expenditure category. The annual financial audit report must be submitted to the board, the department, and the Auditor General for review.
- (1) Provide for persons not employed by the management corporation who are charged with the responsibility of receiving and depositing fee and fine revenues to have a faithful performance bond in such an amount and according to such terms as shall be determined in the contract.
- (m) Submit to the secretary, the commission, and the Legislature, on or before October 1 of each year, a report on the status of the management corporation which includes, but is not limited to, information concerning the property and funds that have been transferred to the management corporation. The report must include the number of complaints received, determined to be legally sufficient, dismissed, or determined to have probable cause; the number of complaints issued and the status of such complaints; and the number and nature of disciplinary actions taken by the board.
- (n) Develop and submit to the department performance standards and measurable outcomes for the board to adopt by rule

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 $\underline{\text{in order to facilitate efficient and cost-effective regulation.}}$

- (4) The management corporation may not exercise any authority specifically assigned to the board under chapter 455 or this chapter, including determining probable cause to pursue disciplinary action against a licensee, taking final action on license applications or in disciplinary cases, or adopting administrative rules under chapter 120.
- (5) Notwithstanding ss. 455.228 and 455.2281, the duties and authority of the department to receive complaints and to investigate and deter the unlicensed practice of real estate are delegated to the board. The board may use funds of the commission in the unlicensed activity account established under s. 455.2281 to perform the duties relating to unlicensed activity.
- (6) The department shall retain the independent authority to open or investigate any cases or complaints, as necessary to protect the public health, safety, or welfare. In addition, the department shall retain sole authority to issue emergency suspension, restriction, or limitation of a license orders pursuant to s. 120.60.
 - Section 2. This act shall take effect July 1, 2020.