

1 A bill to be entitled
 2 An act relating to patient safety culture surveys;
 3 amending s. 395.1012, F.S.; requiring hospitals and
 4 ambulatory surgical centers to submit patient safety
 5 culture survey data to the Agency for Health Care
 6 Administration; amending s. 395.1055, F.S.; conforming
 7 a cross-reference; amending s. 408.05, F.S.; requiring
 8 the agency to develop surveys to assess patient safety
 9 culture in certain health care facilities; amending s.
 10 408.061, F.S.; revising requirements for the
 11 submission of health care data to the agency;
 12 providing appropriations; providing an effective date.

13
 14 Be It Enacted by the Legislature of the State of Florida:

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 16 Section 1. Subsection (4) is added to section 395.1012,
 17 Florida Statutes, to read:

18 395.1012 Patient safety.—

19 (4) Each licensed facility subject to s. 408.05(3)(d)
 20 shall submit facility patient safety culture surveys to the
 21 agency in accordance with applicable rules.

22 Section 2. Paragraph (d) of subsection (14) of section
 23 395.1055, Florida Statutes, is amended to read:

24 395.1055 Rules and enforcement.—

25 (14)

26 (d) Each onsite inspection must include all of the
 27 following:
 28 1. An inspection of the program's physical facilities,
 29 clinics, and laboratories.
 30 2. Interviews with support staff and hospital
 31 administrators.
 32 3. A review of:
 33 a. Randomly selected medical records and reports,
 34 including, but not limited to, advanced cardiac imaging,
 35 computed tomography, magnetic resonance imaging, cardiac
 36 ultrasound, cardiac catheterization, and surgical operative
 37 notes.
 38 b. The program's clinical outcome data submitted to the
 39 Society of Thoracic Surgeons and the American College of
 40 Cardiology pursuant to s. 408.05(3)(l) ~~s. 408.05(3)(k)~~.
 41 c. Mortality reports from cardiac-related deaths that
 42 occurred in the previous year.
 43 d. Program volume data from the preceding year for
 44 interventional and electrophysiology catheterizations and
 45 surgical procedures.
 46 Section 3. Paragraphs (d) through (k) of subsection (3) of
 47 section 408.05, Florida Statutes, are redesignated as paragraphs
 48 (e) through (l), respectively, present paragraph (j) is amended,
 49 and a new paragraph (d) is added to that subsection, to read:
 50 408.05 Florida Center for Health Information and

51 Transparency.—

52 (3) HEALTH INFORMATION TRANSPARENCY.—In order to
53 disseminate and facilitate the availability of comparable and
54 uniform health information, the agency shall perform the
55 following functions:

56 (d) Design a patient safety culture survey or surveys to
57 be completed annually by each hospital and ambulatory surgical
58 center licensed under chapter 395. The survey must be designed
59 to measure aspects of patient safety culture, including
60 frequency of adverse events, quality of handoffs and
61 transitions, comfort in reporting a potential problem or error,
62 the level of teamwork within hospital units and the facility as
63 a whole, staff compliance with patient safety regulations and
64 guidelines, staff perception of facility support for patient
65 safety, and staff opinions on whether the staff would undergo a
66 health care service or procedure at the facility. The survey
67 must be anonymous to encourage staff employed by or working in
68 the facility to complete the survey. The agency shall review and
69 analyze nationally recognized patient safety culture survey
70 products, including, but not limited to, the patient safety
71 surveys developed by the federal Agency for Healthcare Research
72 and Quality and the Safety Attitudes Questionnaire developed by
73 the University of Texas, to develop the patient safety culture
74 survey. This paragraph does not apply to licensed facilities
75 operating exclusively as state facilities.

76 (k)~~(j)~~ Conduct and make available the results of special
77 health surveys, including facility patient safety culture
78 surveys, health care research, and health care evaluations
79 conducted or supported under this section. Each year the center
80 shall select and analyze one or more research topics that can be
81 investigated using the data available pursuant to paragraph (c).
82 The selected topics must focus on producing actionable
83 information for improving quality of care and reducing costs.
84 The first topic selected by the center must address preventable
85 hospitalizations.

86 Section 4. Paragraph (a) of subsection (1) of section
87 408.061, Florida Statutes, is amended to read:

88 408.061 Data collection; uniform systems of financial
89 reporting; information relating to physician charges;
90 confidential information; immunity.—

91 (1) The agency shall require the submission by health care
92 facilities, health care providers, and health insurers of data
93 necessary to carry out the agency's duties and to facilitate
94 transparency in health care pricing data and quality measures.
95 Specifications for data to be collected under this section shall
96 be developed by the agency and applicable contract vendors, with
97 the assistance of technical advisory panels including
98 representatives of affected entities, consumers, purchasers, and
99 such other interested parties as may be determined by the
100 agency.

101 (a) Data submitted by health care facilities, including
102 the facilities as defined in chapter 395, shall include, but are
103 not limited to: case-mix data, patient admission and discharge
104 data, hospital emergency department data which shall include the
105 number of patients treated in the emergency department of a
106 licensed hospital reported by patient acuity level, data on
107 hospital-acquired infections as specified by rule, data on
108 complications as specified by rule, data on readmissions as
109 specified by rule, with patient and provider-specific
110 identifiers included, actual charge data by diagnostic groups or
111 other bundled groupings as specified by rule, facility patient
112 safety culture surveys, financial data, accounting data,
113 operating expenses, expenses incurred for rendering services to
114 patients who cannot or do not pay, interest charges,
115 depreciation expenses based on the expected useful life of the
116 property and equipment involved, and demographic data. The
117 agency shall adopt nationally recognized risk adjustment
118 methodologies or software consistent with the standards of the
119 Agency for Healthcare Research and Quality and as selected by
120 the agency for all data submitted as required by this section.
121 Data may be obtained from documents such as, but not limited to:
122 leases, contracts, debt instruments, itemized patient statements
123 or bills, medical record abstracts, and related diagnostic
124 information. Reported data elements shall be reported
125 electronically in accordance with rule 59E-7.012, Florida

126 Administrative Code. Data submitted shall be certified by the
127 chief executive officer or an appropriate and duly authorized
128 representative or employee of the licensed facility that the
129 information submitted is true and accurate.

130 Section 5. For the 2020-2021 fiscal year, one full-time
131 equivalent position with associated salary rate of 46,560 is
132 authorized, and the sums of \$74,173 in recurring funds and
133 \$87,474 in nonrecurring funds from the Health Care Trust Fund
134 are appropriated to the Agency for Health Care Administration,
135 for the purpose of implementing the requirements of this act.

136 Section 6. This act shall take effect July 1, 2020.