1 A bill to be entitled 2 An act relating to agency contracts for commodities 3 and contractual services; amending s. 287.042, F.S.; providing that the Department of Management Services 4 5 may enter into an agreement authorizing an agency to 6 make purchases under certain contracts if the 7 Secretary of Management Services makes a certain 8 determination; amending s. 287.056, F.S.; providing 9 that an agency must issue a request for quote to 10 certain approved vendors when it issues a request for 11 quote for commodities or contractual services; 12 providing for the disqualification of certain firms or individuals from state term contract eligibility; 13 14 amending s. 287.057, F.S.; revising the period of time 15 during which an agency must electronically post a 16 description of certain services in certain 17 circumstances; requiring an agency to report certain actions to the department in a specified manner and 18 19 form; requiring an agency to submit a report concerning contract performance before certain 20 21 contract renewals or amendments are executed; 22 providing that a designated contract manager serves as 23 a liaison between the contractor and the agency; 24 prohibiting certain individuals from serving as a 25 contract manager; providing the responsibilities of a

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26 contract manager; requiring the Chief Financial 27 Officer to evaluate certain training at certain 28 intervals; requiring that certain contract managers 29 complete training and certification within a specified 30 timeframe; requiring the department to establish and 31 disseminate certain training and certification 32 requirements; requiring the department to evaluate 33 certain training at certain intervals; requiring certain contract managers to be certified Project 34 35 Management Professionals; authorizing a contract 36 administrator to also serve as a contract manager in 37 certain circumstances; providing for specified teams to make certain evaluations and conduct certain 38 39 negotiations; requiring a Project Management Professional to provide guidance based on certain 40 41 qualifications; providing qualification requirements 42 for contract negotiator certification; providing for a 43 continuing oversight team in certain circumstances; providing requirements for continuing oversight team 44 members and meetings; requiring a continuing oversight 45 team to provide notice of certain changes in contract 46 47 scope to certain entities; amending s. 287.136, F.S; 48 requiring each agency inspector general to complete certain audits of executed contracts at certain 49 50 intervals; providing an effective date.

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51 52 Be It Enacted by the Legislature of the State of Florida: 53 54 Section 1. Subsection (16) of section 287.042, Florida 55 Statutes, is amended to read: 56 287.042 Powers, duties, and functions.-The department 57 shall have the following powers, duties, and functions: 58 To evaluate contracts let by the Federal Government, (16)59 another state, or a political subdivision for the provision of 60 commodities and contract services, and, if it is determined by the Secretary of Management Services in writing to be cost-61 62 effective and in the best value to interest of the state, to 63 enter into a written agreement authorizing an agency to make 64 purchases under such contract. Section 2. Subsection (2) of section 287.056, Florida 65 66 Statutes, is amended, and subsection (4) is added to that 67 section, to read: 68 287.056 Purchases from purchasing agreements and state 69 term contracts.-70 Agencies and eligible users may use a request for (2) 71 quote to obtain written pricing or services information from a 72 state term contract vendor for commodities or contractual services available on state term contract from that vendor. The 73 74 purpose of a request for quote is to determine whether a price, 75 term, or condition more favorable to the agency or eligible user Page 3 of 14

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76	than that provided in the state term contract is available. If
77	an agency issues a request for quote for commodities or
78	contractual services, the agency must issue a request for quote
79	to all vendors approved to provide such commodity or contractual
80	services. Use of a request for quote does not constitute a
81	decision or intended decision that is subject to protest under
82	s. 120.57(3).
83	(4) A firm or individual removed from the source of supply
84	pursuant to s. 287.042(1)(b) or placed on a disqualified vendor
85	list pursuant to s. 287.133 or s. 287.134 is immediately
86	disqualified from state term contract eligibility.
87	Section 3. Paragraph (c) of subsection (3) and subsections
88	(13) through (16) of section 287.057, Florida Statutes, are
89	amended, and subsection (24) is added to that section, to read:
90	287.057 Procurement of commodities or contractual
91	services
92	(3) If the purchase price of commodities or contractual
93	services exceeds the threshold amount provided in s. 287.017 for
94	CATEGORY TWO, purchase of commodities or contractual services
95	may not be made without receiving competitive sealed bids,
96	competitive sealed proposals, or competitive sealed replies
97	unless:
98	(c) Commodities or contractual services available only
99	from a single source may be excepted from the competitive-
100	solicitation requirements. If an agency believes that
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101 commodities or contractual services are available only from a 102 single source, the agency shall electronically post a 103 description of the commodities or contractual services sought 104 for at least 15 7 business days. The description must include a 105 request that prospective vendors provide information regarding 106 their ability to supply the commodities or contractual services 107 described. If it is determined in writing by the agency, after 108 reviewing any information received from prospective vendors that 109 the commodities or contractual services are available only from 110 a single source, the agency shall provide notice of its intended 111 decision to enter a single-source purchase contract in the manner specified in s. 120.57(3). Each agency shall report all 112 such actions to the department on a quarterly basis in a manner 113 114 and form prescribed by the department.

115 (13) Contracts for commodities or contractual services may be renewed for a period that may not exceed 3 years or the term 116 117 of the original contract, whichever is longer. Renewal of a contract for commodities or contractual services must be in 118 119 writing and is subject to the same terms and conditions set forth in the initial contract and any written amendments signed 120 121 by the parties. If the commodity or contractual service is 122 purchased as a result of the solicitation of bids, proposals, or replies, the price of the commodity or contractual service to be 123 renewed must be specified in the bid, proposal, or reply, except 124 125 that an agency may negotiate lower pricing. A renewal contract

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126 may not include any compensation for costs associated with the 127 renewal. Renewals are contingent upon satisfactory performance 128 evaluations by the agency and subject to the availability of 129 funds. Exceptional purchase contracts pursuant to paragraphs 130 (3) (a) and (c) may not be renewed. With the exception of 131 subsection (10), if a contract amendment results in a longer 132 contract term or increased payments, a state agency may not 133 renew or amend a contract for the outsourcing of a service or 134 activity that has an original term value exceeding \$5 \$10 million before submitting a written report concerning contract 135 136 performance to the Governor, the President of the Senate, and 137 the Speaker of the House of Representatives at least 90 days before execution of the renewal or amendment. 138

139 (14) (a) For each contractual services contract, the agency 140 shall designate an employee to function as contract manager who is responsible for enforcing performance of the contract terms 141 142 and conditions and serve as a liaison between with the 143 contractor and the agency. The contract manager may not be an 144 individual who has been employed, within the previous 5 years, 145 by the vendor awarded the contractual services contract. The 146 primary responsibilities of a contract manager include: 1. Participating in the solicitation development and 147

148 <u>review of contract documents.</u>

1492. Monitoring the contractor's progress and performance to150ensure procured products and services conform to the contract

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151 requirements and keep timely records of findings. 152 3. Managing and documenting any changes to the contract 153 through the amendment process authorized by the terms of the 154 contract. 155 4. Monitoring the contract budget to ensure sufficient 156 funds are available throughout the term of the contract. 157 5. Exercising applicable remedies, as appropriate, when a 158 contractor's performance is deficient. 159 (b) (a) Each contract manager who is responsible for contracts in excess of the threshold amount for CATEGORY TWO 160 must, at a minimum, complete training conducted by the Chief 161 162 Financial Officer for accountability in contracts and grant management. The Chief Financial Officer shall evaluate such 163 164 training every 5 years to assess its effectiveness and update 165 the training curriculum. The Chief Financial Officer shall 166 establish and disseminate uniform procedures pursuant to s. 167 17.03(3) to ensure that contractual services have been rendered 168 in accordance with the contract terms before the agency 169 processes the invoice for payment. The procedures must include, 170 but need not be limited to, procedures for monitoring and 171 documenting contractor performance, reviewing and documenting 172 all deliverables for which payment is requested by vendors, and providing written certification by contract managers of the 173 174 agency's receipt of goods and services. 175 (c) (b) Each contract manager who is responsible for

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contracts in excess of \$100,000 annually must, in addition to 176 177 the accountability in contracts and grant management training 178 required in paragraph (b) and within 6 months after being 179 assigned responsibility for such contracts, complete training in 180 contract management and become a certified contract manager. The 181 department is responsible for establishing and disseminating the 182 training and certification requirements for certified contract 183 managers. Training must promote best practices and procedures 184 related to negotiating, managing, and ensuring accountability in 185 agency contracts and grant agreements, which must include the 186 use of case studies based upon previous audits, contracts, and 187 grant agreements. A certified contract manager must complete training every 5 years for certification renewal requirements 188 189 for certification which include completing the training 190 conducted by the Chief Financial Officer for accountability in 191 contracts and grant management. Training and certification must 192 be coordinated by the department, and the training must be 193 conducted jointly by the department and the Department of 194 Financial Services. The department shall evaluate such training 195 every 5 years to assess its effectiveness and update the training curriculum. Training must promote best practices and 196 197 procedures related to negotiating, managing, and ensuring 198 accountability in agency contracts and grant agreements, which 199 must include the use of case studies based upon previous audits, 200 contracts, and grant agreements. All agency contract managers

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201 must become certified within 24 months after establishment of 202 the training and certification requirements by the department 203 and the Department of Financial Services. 204 Each contract manager who is responsible for contracts (d) in excess of \$10 million annually must, in addition to the 205 206 training required in paragraph (b) and the training and 207 certification required in paragraph (c), be a Project Management 208 Professional, as certified by the Project Management Institute. 209 (15) Each agency shall designate at least one employee who 210 shall serve as a contract administrator responsible for 211 maintaining a contract file and financial information on all 212 contractual services contracts and who shall serve as a liaison 213 with the contract managers and the department. For a contract of 214 \$250,000 or less annually, the contract administrator may also 215 serve as the contract manager if he or she has completed the 216 required training. For a contract in excess of \$250,000 217 annually, the contract administrator may not serve as both the 218 contract administrator and the contract manager. 219 (16) (a) For a contract in excess of the threshold amount 220 provided in s. 287.017 for CATEGORY FOUR, the agency head shall 221 appoint: 222 At least three persons to an evaluation team to 1. evaluate proposals and replies. The members of the evaluation 223 224 team must who collectively have experience and knowledge in the 225 program areas and service requirements for the commodity which

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226 commodities or contractual services are sought.

227 2. At least three persons to <u>a negotiation team to</u> conduct 228 negotiations during a competitive sealed reply procurement. The 229 <u>negotiation team members must</u> who collectively have experience 230 and knowledge in negotiating contracts, contract procurement, 231 and the program areas and service requirements for <u>the commodity</u> 232 which commodities or contractual services are sought.

233 (b)1. If the value of a contract is in excess of \$1 234 million in any fiscal year, at least one of the persons 235 conducting negotiations must be certified as a certified 236 contract negotiator. based upon department rules in order to 237 ensure that certified contract negotiators are knowledgeable 238 about effective negotiation strategies, capable of successfully 239 implementing those strategies, and involved appropriately in the 240 procurement process. At a minimum, the rules must address the 241 qualifications required for certification, the method of 242 certification, and the procedure for involving the certified 243 negotiator.

244 <u>2.</u> If the value of a contract is in excess of \$10 million
245 in any fiscal year, at least one of the persons conducting
246 negotiations must be a Project Management Professional, as
247 certified by the Project Management Institute. <u>The Project</u>
248 <u>Management Professional shall provide guidance based on his or</u>
249 <u>her experience, education, and competency to lead and direct</u>
250 <u>complex projects.</u>

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251 The department is responsible for establishing and 3. 252 disseminating the certification and training requirements for 253 certified contract negotiators. Training must ensure that 254 certified contract negotiators are knowledgeable about effective 255 negotiation strategies, capable of successfully implementing 256 those strategies, and involved appropriately in the procurement 257 process. The department shall evaluate such training every 5 258 years in order to assess its effectiveness and update the 259 training curriculum. A certified contract negotiator is required 260 to complete training every 5 years for certification renewal. 261 Qualification requirements for certification must include: 262 a. At least 12 months' experience as a purchasing agent, 263 contract manager, or contract administrator for an agency or 264 local governmental entity where at least 50 percent of the 265 designated duties included procuring commodities or contractual 266 services, participating in contract negotiation, contract 267 management, or contract administration, or working as an agency 268 attorney whose duties included providing legal counsel to the 269 agency's purchasing or contracting staff. 270 b. Experience during the preceding 5 years in leading at 271 least three federal, state, or local government negotiation 272 teams through a negotiated procurement, or participation in at least five federal, state, or local government negotiated 273 274 procurements. 275 (24) (a) For each contractual services contract in excess

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276 of \$1 million, the agency head shall establish a continuing 277 oversight team after the contract has been awarded. The agency 278 head shall appoint at least four persons, one of whom must be 279 the contract manager, to the continuing oversight team. If the 280 value of the contractual services contract is in excess of \$5 281 million, at least one of the persons on the continuing oversight 282 team must be a Project Management Professional, as certified by 283 the Project Management Institute. Members of the continuing 284 oversight team must collectively have experience and knowledge 285 in contract management, contract administration, contract 286 enforcement, and the program areas and service requirements for 287 the contractual services purchased. 288 (b) Continuing oversight teams must meet at least 289 quarterly to discuss the status of the contract, the pace of 290 deliverables, and contractor performance. The contract 291 administrator must be present at each meeting with the contract 292 file and all applicable financial information. The continuing 293 oversight team must notify, in writing: 294 1. The agency head and the department of any deficiency in 295 a contractor's performance. 296 2. The agency head, the department, and the Office of 297 Policy and Budget in the Executive Office of the Governor of any 298 significant change in contract scope and any increase in the 299 cost of the contract that is 5 percent of the planned contract 300 cost or greater within the fiscal year for contractual service

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301 contracts of less than \$5 million. 302 3. The agency head, the department, the Office of Policy 303 and Budget in the Executive Office of the Governor, and the 304 legislative appropriations committees of any significant change 305 in contract scope and any increase in the cost of the contract 306 that is 5 percent of the planned contract cost or greater within 307 the fiscal year for contractual service contracts of \$5 million 308 or greater. Section 4. Section 287.136, Florida Statutes, is amended 309 310 to read: 311 287.136 Audit of executed contract documents.-312 (1) After execution of a contract, the Chief Financial Officer shall perform audits of the executed contract document 313 314 and contract manager's records to ensure that adequate internal 315 controls are in place for complying with the terms and conditions of the contract and for the validation and receipt of 316 317 goods and services. (a) (1) At the conclusion of the audit, the Chief Financial 318 319 Officer's designee shall discuss the audit and potential 320 findings with the official whose office is subject to audit. The 321 final audit report shall be submitted to the agency head. 322 (b) (2) Within 30 days after receipt of the final audit report, the agency head shall submit to the Chief Financial 323 Officer or designee his or her written statement of explanation 324 325 or rebuttal concerning findings requiring corrective action,

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326	including corrective action to be taken to preclude a
327	recurrence.
328	(2) Beginning October 1, 2021, and every 3 years
329	thereafter, each agency inspector general shall complete a
330	compliance audit of all contract documents executed by the
331	agency for the preceding 3 fiscal years. The audit must include
332	an evaluation of and identify any trend in vendor preference.
333	The audit findings must be submitted to the agency head, the
334	Secretary of the Department of Management Services, and the
335	Governor.
336	Section 5. This act shall take effect July 1, 2021.

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