Bill No. HB 1157 (2021)

|    | COMMITTEE/SUBCOMMITTEE ACTION  |
|----|--|
|    | ADOPTED (Y/N)  |
|    | ADOPTED AS AMENDED (Y/N)   |
|    | ADOPTED W/O OBJECTION (Y/N)  |
|    | FAILED TO ADOPT (Y/N)  |
|    | WITHDRAWN (Y/N)  |
|    | OTHER  |
| 1  | Committee/Subcommittee hearing bill: Health & Human Services         |
| 2  | Committee  |
| 3  | Representative Koster offered the following:                         |
| 4  |  |
| 5  | Amendment (with title amendment)                                     |
| 6  | Remove lines 43-172 and insert:                                      |
| 7  | (10) "Hospital-based off-campus emergency department"                |
| 8  | means a facility that:   |
| 9  | (a) Provides emergency services and care;                            |
| 10 | (b) Is owned and operated by a licensed hospital and                 |
| 11 | operates under the license of the hospital; and                      |
| 12 | (c) Is located on separate premises from the hospital.               |
| 13 | (11) (10) "General hospital" means any facility which meets          |
| 14 | the provisions of subsection $(13)$ $(12)$ and which regularly makes |
| 15 | its facilities and services available to the general population.     |
|    |  |
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16 <u>(28)(27)</u> "Specialty hospital" means any facility which 17 meets the provisions of subsection <u>(13)</u> <del>(12)</del>, and which 18 regularly makes available either:

(a) The range of medical services offered by general
hospitals, but restricted to a defined age or gender group of
the population;

(b) A restricted range of services appropriate to the
diagnosis, care, and treatment of patients with specific
categories of medical or psychiatric illnesses or disorders; or

(c) Intensive residential treatment programs for children
and adolescents as defined in subsection (16) (15).

27 <u>(30)(29)</u> "Urgent care center" means a facility or clinic 28 that provides immediate but not emergent ambulatory medical care 29 to patients. The term includes an offsite emergency department 30 of a hospital that is presented to the general public in any 31 manner as a department where immediate and not only emergent 32 medical care is provided. The term also includes:

(a) An offsite facility of a facility licensed under this
chapter, or a joint venture between a facility licensed under
this chapter and a provider licensed under chapter 458 or
chapter 459, that does not require a patient to make an
appointment and is presented to the general public in any manner
as a facility where immediate but not emergent medical care is
provided.

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40 A clinic organization that is licensed under part X of (b) chapter 400, maintains three or more locations using the same or 41 42 a similar name, does not require a patient to make an 43 appointment, and holds itself out to the general public in any 44 manner as a facility or clinic where immediate but not emergent 45 medical care is provided. Section 2. Paragraph (c) of subsection (1) of section 46 47 395.003, Florida Statutes, is amended to read: 395.003 Licensure; denial, suspension, and revocation.-48 49 (1)(c) Until July 1, 2006, additional emergency departments 50 51 located off the premises of licensed hospitals may not be 52 authorized by the agency. 53 Section 3. Paragraph (m) is added to subsection (3) of 54 section 395.1041, Florida Statutes, to read: 55 395.1041 Access to emergency services and care.-(3) EMERGENCY SERVICES; DISCRIMINATION; LIABILITY OF 56 FACILITY OR HEALTH CARE PERSONNEL.-57 58 (m)1. A hospital-based off-campus emergency department may 59 not hold itself out to the public as an urgent care center and 60 must clearly identify itself as a hospital emergency department, using, at a minimum, prominent lighted external signage that 61 includes the word "EMERGENCY" or "ER" in conjunction with the 62 name of the hospital. A hospital-based off-campus emergency 63 64 department located on the same premises as an urgent care center 181241 - h1157 line 43.docx Published On: 4/5/2021 6:32:35 PM

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| 65 | may additionally identify itself as an urgent care center on     |
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| 66 | such signage.  |
| 67 | 2. A hospital-based off-campus emergency department shall        |
| 68 | conspicuously post signs at locations that are readily           |
| 69 | accessible to and visible by patients outside the entrance to    |
| 70 | the facility and in patient waiting areas which state the        |
| 71 | following: "THIS IS A HOSPITAL EMERGENCY DEPARTMENT." Unless the |
| 72 | hospital-based off-campus emergency department shares a premises |
| 73 | and a public entrance with an urgent care center, the signs must |
| 74 | also state the following: "THIS IS NOT AN URGENT CARE CENTER.    |
| 75 | HOSPITAL EMERGENCY DEPARTMENT RATES ARE BILLED FOR OUR           |
| 76 | SERVICES." The signs must also specify the facility's average    |
| 77 | facility fee, if any, and notify the public that the facility or |
| 78 | a physician providing medical care at the facility may be an     |
| 79 | out-of-network provider. The signs must be at least 2 square     |
| 80 | feet in size and the text must be in at least 36 point type.     |
| 81 | 3. Except as provided in this paragraph, any advertisement       |
| 82 | for a hospital-based off-campus emergency department must        |
| 83 | include the following statement: "This emergency department is   |
| 84 | not an urgent care center. It is part of (insert hospital name)  |
| 85 | and its services and care are billed at hospital emergency       |
| 86 | department rates." Any billboard advertising a hospital-based    |
| 87 | off-campus emergency department which measures at least 200      |
| 88 | square feet must include the following statement in clearly      |
| 89 | legible contrasting color text at least 15 inches high: "(INSERT |
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| 90  | NAME OF HOSPITAL) EMERGENCY DEPARTMENT. THIS IS NOT AN URGENT    |
|-----|--|
| 91  | CARE CENTER."  |
| 92  | 4.a. The agency shall post on its website information that       |
| 93  | provides a description of the differences between a hospital-    |
| 94  | based off-campus emergency department and an urgent care center. |
| 95  | Such description must include:                                   |
| 96  | (I) At least two examples illustrating the impact on insured     |
| 97  | and insurer paid amounts of inappropriate utilization of         |
| 98  | nonemergent services and care in a hospital emergency department |
| 99  | setting compared to utilization of nonemergent services and care |
| 100 | in an urgent care center;  |
| 101 | (II) An interactive tool to locate local urgent care             |
| 102 | centers; and   |
| 103 | (III) What to do in the event of a true emergency.               |
| 104 | b. The agency shall update the information required in           |
| 105 | sub-subparagraph a. at least annually. Each hospital shall post  |
| 106 | a link to such information in a prominent location on its        |
| 107 | website.   |
| 108 | Section 4. Section 627.6405, Florida Statutes, is amended to     |
| 109 | read:  |
| 110 | 627.6405 Decreasing inappropriate utilization of emergency       |
| 111 | care   |
| 112 | (1) The Legislature finds and declares it to be of vital         |
| 113 | importance that emergency services and care be provided by       |
| 114 | hospitals and physicians to every person in need of such care,   |
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| 115 | but with the double-digit increases in health insurance  |
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| 116 | premiums, health care providers and insurers should encourage  |
| 117 | patients and the insured to assume responsibility for their  |
| 118 | treatment, including emergency care. The Legislature finds that  |
| 119 | inappropriate utilization of emergency department services   |
| 120 | increases the overall cost of providing health care and these  |
| 121 | costs are ultimately borne by the hospital, the insured  |
| 122 | patients, and, many times, by the taxpayers of this state.   |
| 123 | Finally, the Legislature declares that the providers and   |
| 124 | insurers must share the responsibility of providing alternative  |
| 125 | treatment options to urgent care patients outside of the   |
| 126 | emergency department. Therefore, it is the intent of the   |
| 127 | Legislature to place the obligation for educating consumers and  |
| 128 | creating mechanisms for delivery of care that will decrease the  |
| 129 | overutilization of emergency service on health insurers and  |
| 130 | providers.   |
| 131 | <u>(1)</u> <u>A</u> health <u>insurer</u> <del>insurers</del> shall <u>post</u> <del>provide</del> on <u>its</u> |
| 132 | website their websites information regarding appropriate   |
| 133 | utilization of emergency care services which shall include, but  |
| 134 | <u>need</u> not be limited to: $\overline{\cdot}$  |
| 135 | (a) A list of alternative urgent care contracted   |
| 136 | providers <u>;</u> -   |
| 137 | (b) The types of services offered by these providers; $	au$  |
| 138 | (c) A comparison of statewide average in-network and out-  |
| 139 | of-network urgent care center and hospital-based off-campus  |
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| 140 | emergency department charges for the 30 most common urgent care  |
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| 141 | center   |
| 142 |  |
| 143 |  |
| 144 | TITLE AMENDMENT  |
| 145 | Remove lines 8-20 and insert:                                    |
| 146 | 395.1041, F.S.; prohibiting a hospital-based off-campus          |
| 147 | emergency department from holding itself out to the public as an |
| 148 | urgent care center; requiring a hospital-based off-campus        |
| 149 | emergency department to clearly identify itself as a hospital    |
| 150 | emergency department using certain signage; requiring a          |
| 151 | hospital-based off-campus emergency department to post signs in  |
| 152 | certain locations which contain specified statements; providing  |
| 153 | requirements for such signs; providing requirements for the      |
| 154 | advertisement of hospital-based off-campus emergency             |
| 155 | departments; requiring the Agency for Health Care Administration |
| 156 | to post certain information on its website describing the        |
| 157 | differences between a hospital-based off-campus emergency        |
| 158 | department and an urgent care                                    |
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