274232

576-03926-21

Proposed Committee Substitute by the Committee on Appropriations (Appropriations Subcommittee on Agriculture, Environment, and General Government)

A bill to be entitled 1 2 An act relating to Citizens Property Insurance 3 Corporation; amending s. 627.021, F.S.; revising applicability; amending s. 627.351, F.S.; revising the 4 5 method for determining the amounts of potential 6 surcharges to be levied against policyholders under 7 certain circumstances; defining the term "primary 8 residence"; revising conditions for eligibility for 9 coverage with the corporation to require a certain minimum premium; specifying a limit for agent 10 commission rates; revising the application of annual 11 12 rate increase limits to certain policies issued by the 13 corporation; providing that eligible surplus lines insurers may participate, in the same manner and on 14 15 the same terms as an authorized insurer, in depopulation, take-out, or keep-out programs relating 16 17 to policies removed from Citizens Property Insurance Corporation; providing certain exceptions, conditions, 18 19 and requirements relating to such participation by a 20 surplus lines insurer in the corporation's 21 depopulation, take-out, or keep-out programs; 22 providing thresholds for eligibility for coverage by 23 the corporation for risks offered coverage from 24 qualified surplus lines insurers; authorizing 25 information from underwriting files and confidential 26 claims files to be released by the corporation to

Page 1 of 51

274232

576-03926-21 27 specified entities considering writing or underwriting 28 risks insured by the corporation under certain 29 circumstances; specifying that only the corporation's transfer of a policy file to an insurer, as opposed to 30 31 the transfer of any file, changes the file's public 32 record status; making technical changes; amending s. 33 627.3517, F.S.; making technical changes; amending s. 34 627.3518, F.S., and reenacting subsections (6) and 35 (7), relating to the Citizens Property Insurance 36 Corporation policyholder eligibility clearinghouse 37 program, to incorporate the amendments made to s. 38 627.351, F.S., in references thereto; conforming 39 provisions to changes made by the act; providing an 40 effective date. 41 42 Be It Enacted by the Legislature of the State of Florida: 43 44 Section 1. Subsection (2) of section 627.021, Florida 45 Statutes, is amended to read: 46 627.021 Scope of this part.-47 (2) This part does not apply to: 48 (a) Reinsurance, except joint reinsurance as provided in s. 49 627.311. 50 (b) Insurance against loss of or damage to aircraft, their 51 hulls, accessories, or equipment, or against liability, other 52 than workers' compensation and employer's liability, arising out 53 of the ownership, maintenance, or use of aircraft. 54 (c) Insurance of vessels or craft, their cargoes, marine 55 builders' risks, marine protection and indemnity, or other risks

274232

576-03926-21

56 commonly insured under marine insurance policies.

57

(d) Commercial inland marine insurance.

(e) Except as may be specifically stated to apply, surplus
lines insurance placed under the provisions of ss. 626.913626.937.

Section 2. Paragraphs (b), (c), (n), (q), and (x) of
subsection (6) of section 627.351, Florida Statutes, are amended
to read:

64 65

627.351 Insurance risk apportionment plans.-

(6) CITIZENS PROPERTY INSURANCE CORPORATION.-

66 (b)1. All insurers authorized to write one or more subject 67 lines of business in this state are subject to assessment by the 68 corporation and, for the purposes of this subsection, are 69 referred to collectively as "assessable insurers." Insurers writing one or more subject lines of business in this state 70 71 pursuant to part VIII of chapter 626 are not assessable 72 insurers; however, insureds who procure one or more subject lines of business in this state pursuant to part VIII of chapter 73 74 626 are subject to assessment by the corporation and are referred to collectively as "assessable insureds." An insurer's 75 76 assessment liability begins on the first day of the calendar 77 year following the year in which the insurer was issued a 78 certificate of authority to transact insurance for subject lines 79 of business in this state and terminates 1 year after the end of 80 the first calendar year during which the insurer no longer holds 81 a certificate of authority to transact insurance for subject 82 lines of business in this state.

2.a. All revenues, assets, liabilities, losses, andexpenses of the corporation shall be divided into three separate

274232

576-03926-21

85 accounts as follows:

(I) A personal lines account for personal residential policies issued by the corporation which provides comprehensive, multiperil coverage on risks that are not located in areas eligible for coverage by the Florida Windstorm Underwriting Association as those areas were defined on January 1, 2002, and for policies that do not provide coverage for the peril of wind on risks that are located in such areas;

93 (II) A commercial lines account for commercial residential 94 and commercial nonresidential policies issued by the corporation 95 which provides coverage for basic property perils on risks that 96 are not located in areas eligible for coverage by the Florida Windstorm Underwriting Association as those areas were defined 97 98 on January 1, 2002, and for policies that do not provide 99 coverage for the peril of wind on risks that are located in such 100 areas; and

(III) A coastal account for personal residential policies 101 and commercial residential and commercial nonresidential 102 103 property policies issued by the corporation which provides 104 coverage for the peril of wind on risks that are located in 105 areas eligible for coverage by the Florida Windstorm 106 Underwriting Association as those areas were defined on January 1, 2002. The corporation may offer policies that provide 107 108 multiperil coverage and shall offer policies that provide 109 coverage only for the peril of wind for risks located in areas 110 eligible for coverage in the coastal account. Effective July 1, 111 2014, the corporation shall cease offering new commercial residential policies providing multiperil coverage and shall 112 113 instead continue to offer commercial residential wind-only

274232

576-03926-21

policies, and may offer commercial residential policies 114 excluding wind. The corporation may, however, continue to renew 115 116 a commercial residential multiperil policy on a building that is insured by the corporation on June 30, 2014, under a multiperil 117 policy. In issuing multiperil coverage, the corporation may use 118 its approved policy forms and rates for the personal lines 119 120 account. An applicant or insured who is eligible to purchase a multiperil policy from the corporation may purchase a multiperil 121 122 policy from an authorized insurer without prejudice to the 123 applicant's or insured's eligibility to prospectively purchase a 124 policy that provides coverage only for the peril of wind from 125 the corporation. An applicant or insured who is eligible for a corporation policy that provides coverage only for the peril of 126 127 wind may elect to purchase or retain such policy and also purchase or retain coverage excluding wind from an authorized 128 129 insurer without prejudice to the applicant's or insured's 130 eligibility to prospectively purchase a policy that provides multiperil coverage from the corporation. It is the goal of the 131 132 Legislature that there be an overall average savings of 10 133 percent or more for a policyholder who currently has a wind-only 134 policy with the corporation, and an ex-wind policy with a 135 voluntary insurer or the corporation, and who obtains a multiperil policy from the corporation. It is the intent of the 136 137 Legislature that the offer of multiperil coverage in the coastal 138 account be made and implemented in a manner that does not 139 adversely affect the tax-exempt status of the corporation or 140 creditworthiness of or security for currently outstanding financing obligations or credit facilities of the coastal 141 142 account, the personal lines account, or the commercial lines

Page 5 of 51

## 274232

576-03926-21

143 account. The coastal account must also include quota share 144 primary insurance under subparagraph (c)2. The area eligible for 145 coverage under the coastal account also includes the area within 146 Port Canaveral, which is bordered on the south by the City of 147 Cape Canaveral, bordered on the west by the Banana River, and 148 bordered on the north by Federal Government property.

149 b. The three separate accounts must be maintained as long as financing obligations entered into by the Florida Windstorm 150 151 Underwriting Association or Residential Property and Casualty 152 Joint Underwriting Association are outstanding, in accordance 153 with the terms of the corresponding financing documents. If the 154 financing obligations are no longer outstanding, the corporation 155 may use a single account for all revenues, assets, liabilities, 156 losses, and expenses of the corporation. Consistent with this subparagraph and prudent investment policies that minimize the 157 158 cost of carrying debt, the board shall exercise its best efforts 159 to retire existing debt or obtain the approval of necessary parties to amend the terms of existing debt, so as to structure 160 161 the most efficient plan for consolidating the three separate 162 accounts into a single account.

163 c. Creditors of the Residential Property and Casualty Joint 164 Underwriting Association and the accounts specified in sub-subsubparagraphs a.(I) and (II) may have a claim against, and 165 166 recourse to, those accounts and no claim against, or recourse 167 to, the account referred to in sub-sub-subparagraph a.(III). 168 Creditors of the Florida Windstorm Underwriting Association have 169 a claim against, and recourse to, the account referred to in 170 sub-sub-subparagraph a.(III) and no claim against, or recourse 171 to, the accounts referred to in sub-sub-subparagraphs a.(I) and

274232

576-03926-21

172 (II).

d. Revenues, assets, liabilities, losses, and expenses not attributable to particular accounts shall be prorated among the accounts.

e. The Legislature finds that the revenues of the
corporation are revenues that are necessary to meet the
requirements set forth in documents authorizing the issuance of
bonds under this subsection.

180 f. The income of the corporation may not inure to the181 benefit of any private person.

182

3. With respect to a deficit in an account:

a. After accounting for the Citizens policyholder surcharge
imposed under sub-subparagraph i., if the remaining projected
deficit incurred in the coastal account in a particular calendar
year:

(I) Is not greater than 2 percent of the aggregate
statewide direct written premium for the subject lines of
business for the prior calendar year, the entire deficit shall
be recovered through regular assessments of assessable insurers
under paragraph (q) and assessable insureds.

192 (II) Exceeds 2 percent of the aggregate statewide direct 193 written premium for the subject lines of business for the prior calendar year, the corporation shall levy regular assessments on 194 195 assessable insurers under paragraph (q) and on assessable 196 insureds in an amount equal to the greater of 2 percent of the 197 projected deficit or 2 percent of the aggregate statewide direct 198 written premium for the subject lines of business for the prior calendar year. Any remaining projected deficit shall be 199 200 recovered through emergency assessments under sub-subparagraph

274232

576-03926-21

201 d.

202 b. Each assessable insurer's share of the amount being 203 assessed under sub-subparagraph a. must be in the proportion 204 that the assessable insurer's direct written premium for the 205 subject lines of business for the year preceding the assessment 206 bears to the aggregate statewide direct written premium for the 207 subject lines of business for that year. The assessment 208 percentage applicable to each assessable insured is the ratio of 209 the amount being assessed under sub-subparagraph a. to the 210 aggregate statewide direct written premium for the subject lines 211 of business for the prior year. Assessments levied by the 212 corporation on assessable insurers under sub-subparagraph a. 213 must be paid as required by the corporation's plan of operation 214 and paragraph (q). Assessments levied by the corporation on 215 assessable insureds under sub-subparagraph a. shall be collected by the surplus lines agent at the time the surplus lines agent 216 217 collects the surplus lines tax required by s. 626.932, and paid to the Florida Surplus Lines Service Office at the time the 218 219 surplus lines agent pays the surplus lines tax to that office. 220 Upon receipt of regular assessments from surplus lines agents, 221 the Florida Surplus Lines Service Office shall transfer the 222 assessments directly to the corporation as determined by the 223 corporation.

c. After accounting for the Citizens policyholder surcharge imposed under sub-subparagraph i., the remaining projected deficits in the personal lines account and in the commercial lines account in a particular calendar year shall be recovered through emergency assessments under sub-subparagraph d.

229

d. Upon a determination by the board of governors that a

274232

576-03926-21

230 projected deficit in an account exceeds the amount that is 231 expected to be recovered through regular assessments under sub-232 subparagraph a., plus the amount that is expected to be 233 recovered through surcharges under sub-subparagraph i., the 234 board, after verification by the office, shall levy emergency 235 assessments for as many years as necessary to cover the 236 deficits, to be collected by assessable insurers and the 237 corporation and collected from assessable insureds upon issuance 238 or renewal of policies for subject lines of business, excluding 239 National Flood Insurance policies. The amount collected in a 240 particular year must be a uniform percentage of that year's 241 direct written premium for subject lines of business and all accounts of the corporation, excluding National Flood Insurance 242 243 Program policy premiums, as annually determined by the board and verified by the office. The office shall verify the arithmetic 244 245 calculations involved in the board's determination within 30 246 days after receipt of the information on which the determination was based. The office shall notify assessable insurers and the 247 248 Florida Surplus Lines Service Office of the date on which 249 assessable insurers shall begin to collect and assessable 250 insureds shall begin to pay such assessment. The date must be at 251 least 90 days after the date the corporation levies emergency 252 assessments pursuant to this sub-subparagraph. Notwithstanding 253 any other provision of law, the corporation and each assessable 254 insurer that writes subject lines of business shall collect 255 emergency assessments from its policyholders without such 256 obligation being affected by any credit, limitation, exemption, 257 or deferment. Emergency assessments levied by the corporation on 258 assessable insureds shall be collected by the surplus lines

Page 9 of 51



576-03926-21

259 agent at the time the surplus lines agent collects the surplus 260 lines tax required by s. 626.932 and paid to the Florida Surplus 261 Lines Service Office at the time the surplus lines agent pays 262 the surplus lines tax to that office. The emergency assessments 263 collected shall be transferred directly to the corporation on a 264 periodic basis as determined by the corporation and held by the 265 corporation solely in the applicable account. The aggregate 266 amount of emergency assessments levied for an account in any 2.67 calendar year may be less than but may not exceed the greater of 268 10 percent of the amount needed to cover the deficit, plus 269 interest, fees, commissions, required reserves, and other costs 270 associated with financing the original deficit, or 10 percent of the aggregate statewide direct written premium for subject lines 271 272 of business and all accounts of the corporation for the prior year, plus interest, fees, commissions, required reserves, and 273 274 other costs associated with financing the deficit.

275 e. The corporation may pledge the proceeds of assessments, 276 projected recoveries from the Florida Hurricane Catastrophe 277 Fund, other insurance and reinsurance recoverables, policyholder 278 surcharges and other surcharges, and other funds available to 279 the corporation as the source of revenue for and to secure bonds 280 issued under paragraph (q), bonds or other indebtedness issued 281 under subparagraph (c)3., or lines of credit or other financing 2.82 mechanisms issued or created under this subsection, or to retire 283 any other debt incurred as a result of deficits or events giving 284 rise to deficits, or in any other way that the board determines 285 will efficiently recover such deficits. The purpose of the lines 286 of credit or other financing mechanisms is to provide additional 287 resources to assist the corporation in covering claims and

Page 10 of 51

274232

576-03926-21

288 expenses attributable to a catastrophe. As used in this 289 subsection, the term "assessments" includes regular assessments 290 under sub-subparagraph a. or subparagraph (q)1. and emergency 291 assessments under sub-subparagraph d. Emergency assessments 292 collected under sub-subparagraph d. are not part of an insurer's 293 rates, are not premium, and are not subject to premium tax, 294 fees, or commissions; however, failure to pay the emergency 295 assessment shall be treated as failure to pay premium. The 296 emergency assessments shall continue as long as any bonds issued 297 or other indebtedness incurred with respect to a deficit for 298 which the assessment was imposed remain outstanding, unless 299 adequate provision has been made for the payment of such bonds 300 or other indebtedness pursuant to the documents governing such 301 bonds or indebtedness.

f. As used in this subsection for purposes of any deficit 302 incurred on or after January 25, 2007, the term "subject lines 303 304 of business" means insurance written by assessable insurers or procured by assessable insureds for all property and casualty 305 306 lines of business in this state, but not including workers' 307 compensation or medical malpractice. As used in this sub-308 subparagraph, the term "property and casualty lines of business" 309 includes all lines of business identified on Form 2, Exhibit of 310 Premiums and Losses, in the annual statement required of 311 authorized insurers under s. 624.424 and any rule adopted under 312 this section, except for those lines identified as accident and 313 health insurance and except for policies written under the 314 National Flood Insurance Program or the Federal Crop Insurance 315 Program. For purposes of this sub-subparagraph, the term 316 "workers' compensation" includes both workers' compensation

Page 11 of 51

274232

576-03926-21

317 insurance and excess workers' compensation insurance.

318 g. The Florida Surplus Lines Service Office shall determine 319 annually the aggregate statewide written premium in subject 320 lines of business procured by assessable insureds and report 321 that information to the corporation in a form and at a time the 322 corporation specifies to ensure that the corporation can meet 323 the requirements of this subsection and the corporation's 324 financing obligations.

h. The Florida Surplus Lines Service Office shall verify the proper application by surplus lines agents of assessment percentages for regular assessments and emergency assessments levied under this subparagraph on assessable insureds and assist the corporation in ensuring the accurate, timely collection and payment of assessments by surplus lines agents as required by the corporation.

i. Upon determination by the board of governors that an
account has a projected deficit, the board shall levy a Citizens
policyholder surcharge against all policyholders of the
corporation.

(I) The surcharge shall be levied as a uniform percentage of the premium for the policy of up to 15 percent of such premium, which funds shall be used to offset the deficit, as follows:

340 <u>(A) If the total number of policyholders of the corporation</u> 341 <u>is less than 1 million, a surcharge of 15 percent of the premium</u> 342 <u>shall be levied</u>.

343 <u>(B) If the total number of policyholders of the corporation</u> 344 <u>is at least 1 million but less than 1.5 million policyholders, a</u> 345 <u>surcharge of 20 percent of the premium shall be levied.</u>

Page 12 of 51

## 274232

576-03926-21

346 <u>(C) If the total number of policyholders of the corporation</u> 347 <u>is at least 1.5 million, a surcharge of 25 percent of the</u> 348 <u>premium shall be levied.</u>

(II) The surcharge is payable upon cancellation or termination of the policy, upon renewal of the policy, or upon issuance of a new policy by the corporation within the first 12 months after the date of the levy or the period of time necessary to fully collect the surcharge amount.

(III) The corporation may not levy any regular assessments under paragraph (q) pursuant to sub-subparagraph a. or subsubparagraph b. with respect to a particular year's deficit until the corporation has first levied the full amount of the surcharge authorized by this sub-subparagraph.

(IV) The surcharge is not considered premium and is not
subject to commissions, fees, or premium taxes. However, failure
to pay the surcharge shall be treated as failure to pay premium.

362 j. If the amount of any assessments or surcharges collected 363 from corporation policyholders, assessable insurers or their 364 policyholders, or assessable insureds exceeds the amount of the 365 deficits, such excess amounts shall be remitted to and retained 366 by the corporation in a reserve to be used by the corporation, 367 as determined by the board of governors and approved by the 368 office, to pay claims or reduce any past, present, or future 369 plan-year deficits or to reduce outstanding debt.

370

(c) The corporation's plan of operation:

371 1. Must provide for adoption of residential property and 372 casualty insurance policy forms and commercial residential and 373 nonresidential property insurance forms, which must be approved 374 by the office before use. The corporation shall adopt the

274232

576-03926-21

375 following policy forms:

a. Standard personal lines policy forms that are
comprehensive multiperil policies providing full coverage of a
residential property equivalent to the coverage provided in the
private insurance market under an HO-3, HO-4, or HO-6 policy.

b. Basic personal lines policy forms that are policies
similar to an HO-8 policy or a dwelling fire policy that provide
coverage meeting the requirements of the secondary mortgage
market, but which is more limited than the coverage under a
standard policy.

385 c. Commercial lines residential and nonresidential policy 386 forms that are generally similar to the basic perils of full 387 coverage obtainable for commercial residential structures and 388 commercial nonresidential structures in the admitted voluntary 389 market.

390 d. Personal lines and commercial lines residential property 391 insurance forms that cover the peril of wind only. The forms are 392 applicable only to residential properties located in areas 393 eligible for coverage under the coastal account referred to in 394 sub-subparagraph (b)2.a.

e. Commercial lines nonresidential property insurance forms
that cover the peril of wind only. The forms are applicable only
to nonresidential properties located in areas eligible for
coverage under the coastal account referred to in subsubparagraph (b)2.a.

f. The corporation may adopt variations of the policy forms listed in sub-subparagraphs a.-e. which contain more restrictive coverage.

g. Effective January 1, 2013, the corporation shall offer a

4/9/2021 3:44:38 PM

403

274232

576-03926-21

404 basic personal lines policy similar to an HO-8 policy with 405 dwelling repair based on common construction materials and 406 methods.

407 2. Must provide that the corporation adopt a program in 408 which the corporation and authorized insurers enter into quota 409 share primary insurance agreements for hurricane coverage, as 410 defined in s. 627.4025(2)(a), for eligible risks, and adopt 411 property insurance forms for eligible risks which cover the 412 peril of wind only.

413

a. As used in this subsection, the term:

414 <u>(II) "Primary residence" means the dwelling that the</u> 415 <u>insured has represented as their permanent home on the insurance</u> 416 <u>application or otherwise to the corporation.</u>

417 (III) (I) "Quota share primary insurance" means an arrangement in which the primary hurricane coverage of an 418 eligible risk is provided in specified percentages by the 419 420 corporation and an authorized insurer. The corporation and authorized insurer are each solely responsible for a specified 421 422 percentage of hurricane coverage of an eligible risk as set 423 forth in a quota share primary insurance agreement between the 424 corporation and an authorized insurer and the insurance 425 contract. The responsibility of the corporation or authorized 426 insurer to pay its specified percentage of hurricane losses of 427 an eligible risk, as set forth in the agreement, may not be 428 altered by the inability of the other party to pay its specified 429 percentage of losses. Eligible risks that are provided hurricane 430 coverage through a quota share primary insurance arrangement must be provided policy forms that set forth the obligations of 431 432 the corporation and authorized insurer under the arrangement,

Page 15 of 51

274232

576-03926-21

433 clearly specify the percentages of quota share primary insurance 434 provided by the corporation and authorized insurer, and 435 conspicuously and clearly state that the authorized insurer and 436 the corporation may not be held responsible beyond their 437 specified percentage of coverage of hurricane losses.

438 <u>(I)(II)</u> "Eligible risks" means personal lines residential 439 and commercial lines residential risks that meet the 440 underwriting criteria of the corporation and are located in 441 areas that were eligible for coverage by the Florida Windstorm 442 Underwriting Association on January 1, 2002.

b. The corporation may enter into quota share primary
insurance agreements with authorized insurers at corporation
coverage levels of 90 percent and 50 percent.

446 c. If the corporation determines that additional coverage 447 levels are necessary to maximize participation in quota share 448 primary insurance agreements by authorized insurers, the 449 corporation may establish additional coverage levels. However, 450 the corporation's quota share primary insurance coverage level 451 may not exceed 90 percent.

d. Any quota share primary insurance agreement entered into
between an authorized insurer and the corporation must provide
for a uniform specified percentage of coverage of hurricane
losses, by county or territory as set forth by the corporation
board, for all eligible risks of the authorized insurer covered
under the agreement.

e. Any quota share primary insurance agreement entered into
between an authorized insurer and the corporation is subject to
review and approval by the office. However, such agreement shall
be authorized only as to insurance contracts entered into

274232

576-03926-21

462 between an authorized insurer and an insured who is already463 insured by the corporation for wind coverage.

464 f. For all eligible risks covered under quota share primary 465 insurance agreements, the exposure and coverage levels for both 466 the corporation and authorized insurers shall be reported by the 467 corporation to the Florida Hurricane Catastrophe Fund. For all 468 policies of eligible risks covered under such agreements, the 469 corporation and the authorized insurer must maintain complete 470 and accurate records for the purpose of exposure and loss 471 reimbursement audits as required by fund rules. The corporation 472 and the authorized insurer shall each maintain duplicate copies 473 of policy declaration pages and supporting claims documents.

9. The corporation board shall establish in its plan of 9. The corporation board shall establish in its plan of 9. operation standards for quota share agreements which ensure that 9. there is no discriminatory application among insurers as to the 9. there is no discriminatory application among insurers as to the 9. the soft the agreements, pricing of the agreements, incentive 9. provisions if any, and consideration paid for servicing policies 9. or adjusting claims.

480 h. The quota share primary insurance agreement between the 481 corporation and an authorized insurer must set forth the 482 specific terms under which coverage is provided, including, but 483 not limited to, the sale and servicing of policies issued under 484 the agreement by the insurance agent of the authorized insurer 485 producing the business, the reporting of information concerning 486 eligible risks, the payment of premium to the corporation, and 487 arrangements for the adjustment and payment of hurricane claims 488 incurred on eligible risks by the claims adjuster and personnel 489 of the authorized insurer. Entering into a quota sharing 490 insurance agreement between the corporation and an authorized

Page 17 of 51

274232

576-03926-21

491 insurer is voluntary and at the discretion of the authorized 492 insurer.

493 3. May provide that the corporation may employ or otherwise 494 contract with individuals or other entities to provide 495 administrative or professional services that may be appropriate 496 to effectuate the plan. The corporation may borrow funds by 497 issuing bonds or by incurring other indebtedness, and shall have 498 other powers reasonably necessary to effectuate the requirements 499 of this subsection, including, without limitation, the power to 500 issue bonds and incur other indebtedness in order to refinance 501 outstanding bonds or other indebtedness. The corporation may 502 seek judicial validation of its bonds or other indebtedness 503 under chapter 75. The corporation may issue bonds or incur other 504 indebtedness, or have bonds issued on its behalf by a unit of 505 local government pursuant to subparagraph (q)2. in the absence 506 of a hurricane or other weather-related event, upon a 507 determination by the corporation, subject to approval by the 508 office, that such action would enable it to efficiently meet the 509 financial obligations of the corporation and that such 510 financings are reasonably necessary to effectuate the 511 requirements of this subsection. The corporation may take all 512 actions needed to facilitate tax-free status for such bonds or 513 indebtedness, including formation of trusts or other affiliated 514 entities. The corporation may pledge assessments, projected 515 recoveries from the Florida Hurricane Catastrophe Fund, other 516 reinsurance recoverables, policyholder surcharges and other 517 surcharges, and other funds available to the corporation as security for bonds or other indebtedness. In recognition of s. 518 519 10, Art. I of the State Constitution, prohibiting the impairment

Page 18 of 51

#### 274232

576-03926-21

520 of obligations of contracts, it is the intent of the Legislature 521 that no action be taken whose purpose is to impair any bond 522 indenture or financing agreement or any revenue source committed 523 by contract to such bond or other indebtedness.

524 4. Must require that the corporation operate subject to the supervision and approval of a board of governors consisting of 525 526 nine individuals who are residents of this state and who are 527 from different geographical areas of this the state, one of whom 528 is appointed by the Governor and serves solely to advocate on 529 behalf of the consumer. The appointment of a consumer 530 representative by the Governor is deemed to be within the scope 531 of the exemption provided in s. 112.313(7)(b) and is in addition 532 to the appointments authorized under sub-subparagraph a.

533 a. The Governor, the Chief Financial Officer, the President 534 of the Senate, and the Speaker of the House of Representatives 535 shall each appoint two members of the board. At least one of the 536 two members appointed by each appointing officer must have 537 demonstrated expertise in insurance and be deemed to be within 538 the scope of the exemption provided in s. 112.313(7)(b). The 539 Chief Financial Officer shall designate one of the appointees as 540 chair. All board members serve at the pleasure of the appointing 541 officer. All members of the board are subject to removal at will 542 by the officers who appointed them. All board members, including 543 the chair, must be appointed to serve for 3-year terms beginning 544 annually on a date designated by the plan. However, for the first term beginning on or after July 1, 2009, each appointing 545 546 officer shall appoint one member of the board for a 2-year term and one member for a 3-year term. A board vacancy shall be 547 548 filled for the unexpired term by the appointing officer. The

Page 19 of 51

274232

576-03926-21

549 Chief Financial Officer shall appoint a technical advisory group to provide information and advice to the board in connection 550 551 with the board's duties under this subsection. The executive 552 director and senior managers of the corporation shall be engaged 553 by the board and serve at the pleasure of the board. Any 554 executive director appointed on or after July 1, 2006, is 555 subject to confirmation by the Senate. The executive director is 556 responsible for employing other staff as the corporation may 557 require, subject to review and concurrence by the board.

558 b. The board shall create a Market Accountability Advisory 559 Committee to assist the corporation in developing awareness of 560 its rates and its customer and agent service levels in 561 relationship to the voluntary market insurers writing similar 562 coverage.

563 (I) The members of the advisory committee consist of the 564 following 11 persons, one of whom must be elected chair by the 565 members of the committee: four representatives, one appointed by 566 the Florida Association of Insurance Agents, one by the Florida 567 Association of Insurance and Financial Advisors, one by the 568 Professional Insurance Agents of Florida, and one by the Latin 569 American Association of Insurance Agencies; three 570 representatives appointed by the insurers with the three highest 571 voluntary market share of residential property insurance 572 business in this the state; one representative from the Office 573 of Insurance Regulation; one consumer appointed by the board who is insured by the corporation at the time of appointment to the 574 575 committee; one representative appointed by the Florida 576 Association of Realtors; and one representative appointed by the 577 Florida Bankers Association. All members shall be appointed to

Page 20 of 51

274232

576-03926-21

578 3-year terms and may serve for consecutive terms.

(II) The committee shall report to the corporation at each board meeting on insurance market issues <u>that</u> which may include rates and rate competition with the voluntary market; service, including policy issuance, claims processing, and general responsiveness to policyholders, applicants, and agents; and matters relating to depopulation.

585 5. Must provide a procedure for determining the eligibility 586 of a risk for coverage, as follows:

587 a. Subject to s. 627.3517, with respect to personal lines 588 residential risks, if the risk is offered coverage from an 589 authorized insurer at the insurer's approved rate under a 590 standard policy including wind coverage or, if consistent with 591 the insurer's underwriting rules as filed with the office, a 592 basic policy including wind coverage, for a new application to 593 the corporation for coverage, the risk is not eligible for any 594 policy issued by the corporation unless the premium for coverage 595 from the authorized insurer is more than 15 percent greater than 596 the premium for comparable coverage from the corporation. 597 Whenever an offer of coverage for a personal lines residential 598 risk is received for a policyholder of the corporation at 599 renewal from an authorized insurer, if the offer is equal to or 600 less than the corporation's renewal premium for comparable 601 coverage, the risk is not eligible for coverage with the corporation unless the premium for comparable coverage from the 602 603 authorized insurer is more than 15 percent greater than the 604 premium under subparagraph (n)1. for personal residential 605 properties that are not the insured's primary residence. If the 606 risk is not able to obtain such offer, the risk is eligible for

Page 21 of 51

274232

576-03926-21

607 a standard policy including wind coverage or a basic policy 608 including wind coverage issued by the corporation; however, if 609 the risk could not be insured under a standard policy including wind coverage regardless of market conditions, the risk is 610 611 eligible for a basic policy including wind coverage unless 612 rejected under subparagraph 8. However, a policyholder removed 613 from the corporation through an assumption agreement remains 614 eligible for coverage from the corporation until the end of the 615 assumption period. The corporation shall determine the type of 616 policy to be provided on the basis of objective standards 617 specified in the underwriting manual and based on generally 618 accepted underwriting practices.

(I) If the risk accepts an offer of coverage through the 619 620 market assistance plan or through a mechanism established by the corporation other than a plan established by s. 627.3518, before 621 a policy is issued to the risk by the corporation or during the 622 623 first 30 days of coverage by the corporation, and the producing agent who submitted the application to the plan or to the 624 625 corporation is not currently appointed by the insurer, the 626 insurer shall:

(A) Pay to the producing agent of record of the policy for
the first year, an amount that is the greater of the insurer's
usual and customary commission for the type of policy written or
a fee equal to the usual and customary commission of the
corporation; or

(B) Offer to allow the producing agent of record of the
policy to continue servicing the policy for at least 1 year and
offer to pay the agent the greater of the insurer's or the
corporation's usual and customary commission for the type of

274232

576-03926-21

policy written.

637

654

636

638 If the producing agent is unwilling or unable to accept 639 appointment, the new insurer shall pay the agent in accordance 640 with sub-sub-subparagraph (A).

(II) If the corporation enters into a contractual agreement for a take-out plan, the producing agent of record of the corporation policy is entitled to retain any unearned commission on the policy, and the insurer shall:

(A) Pay to the producing agent of record, for the first
year, an amount that is the greater of the insurer's usual and
customary commission for the type of policy written or a fee
equal to the usual and customary commission of the corporation;
or

(B) Offer to allow the producing agent of record to
continue servicing the policy for at least 1 year and offer to
pay the agent the greater of the insurer's or the corporation's
usual and customary commission for the type of policy written.

655 If the producing agent is unwilling or unable to accept 656 appointment, the new insurer shall pay the agent in accordance 657 with sub-sub-subparagraph (A).

b. With respect to commercial lines residential risks, for a new application to the corporation for coverage, if the risk is offered coverage under a policy including wind coverage from an authorized insurer at its approved rate, the risk is not eligible for a policy issued by the corporation unless the premium for coverage from the authorized insurer is more than 15 percent greater than the premium for comparable coverage from

Page 23 of 51

274232

576-03926-21

665 the corporation. Whenever an offer of coverage for a commercial 666 lines residential risk is received for a policyholder of the corporation at renewal from an authorized insurer, if the offer 667 668 is equal to or less than the corporation's renewal premium for 669 comparable coverage, the risk is not eligible for coverage with 670 the corporation. If the risk is not able to obtain any such 671 offer, the risk is eligible for a policy including wind coverage issued by the corporation. However, a policyholder removed from 672 673 the corporation through an assumption agreement remains eligible 674 for coverage from the corporation until the end of the 675 assumption period.

676 (I) If the risk accepts an offer of coverage through the 677 market assistance plan or through a mechanism established by the 678 corporation other than a plan established by s. 627.3518, before a policy is issued to the risk by the corporation or during the 679 680 first 30 days of coverage by the corporation, and the producing 681 agent who submitted the application to the plan or the corporation is not currently appointed by the insurer, the 682 683 insurer shall:

(A) Pay to the producing agent of record of the policy, for
the first year, an amount that is the greater of the insurer's
usual and customary commission for the type of policy written or
a fee equal to the usual and customary commission of the
corporation; or

(B) Offer to allow the producing agent of record of the policy to continue servicing the policy for at least 1 year and offer to pay the agent the greater of the insurer's or the corporation's usual and customary commission for the type of policy written.

# 274232

576-03926-21

694

711

695 If the producing agent is unwilling or unable to accept 696 appointment, the new insurer shall pay the agent in accordance 697 with sub-sub-subparagraph (A).

(II) If the corporation enters into a contractual agreement for a take-out plan, the producing agent of record of the corporation policy is entitled to retain any unearned commission on the policy, and the insurer shall:

(A) Pay to the producing agent of record, for the first year, an amount that is the greater of the insurer's usual and customary commission for the type of policy written or a fee equal to the usual and customary commission of the corporation; or

(B) Offer to allow the producing agent of record to continue servicing the policy for at least 1 year and offer to pay the agent the greater of the insurer's or the corporation's usual and customary commission for the type of policy written.

712 If the producing agent is unwilling or unable to accept 713 appointment, the new insurer shall pay the agent in accordance 714 with sub-sub-subparagraph (A).

715 c. For purposes of determining comparable coverage under sub-subparagraphs a. and b., the comparison must be based on 716 717 those forms and coverages that are reasonably comparable. The 718 corporation may rely on a determination of comparable coverage 719 and premium made by the producing agent who submits the 720 application to the corporation, made in the agent's capacity as the corporation's agent. A comparison may be made solely of the 721 722 premium with respect to the main building or structure only on

Page 25 of 51

274232

576-03926-21

723 the following basis: the same coverage A or other building 724 limits; the same percentage hurricane deductible that applies on 725 an annual basis or that applies to each hurricane for commercial 726 residential property; the same percentage of ordinance and law 727 coverage, if the same limit is offered by both the corporation 728 and the authorized insurer; the same mitigation credits, to the 729 extent the same types of credits are offered both by the 730 corporation and the authorized insurer; the same method for loss 731 payment, such as replacement cost or actual cash value, if the 732 same method is offered both by the corporation and the 733 authorized insurer in accordance with underwriting rules; and 734 any other form or coverage that is reasonably comparable as 735 determined by the board. If an application is submitted to the 736 corporation for wind-only coverage in the coastal account, the 737 premium for the corporation's wind-only policy plus the premium 738 for the ex-wind policy that is offered by an authorized insurer 739 to the applicant must be compared to the premium for multiperil 740 coverage offered by an authorized insurer, subject to the 741 standards for comparison specified in this subparagraph. If the 742 corporation or the applicant requests from the authorized insurer a breakdown of the premium of the offer by types of 743 744 coverage so that a comparison may be made by the corporation or 745 its agent and the authorized insurer refuses or is unable to 746 provide such information, the corporation may treat the offer as 747 not being an offer of coverage from an authorized insurer at the 748 insurer's approved rate.

749 6. Must include rules for classifications of risks and750 rates.

751

7. Must provide that if premium and investment income for

274232

576-03926-21

769

752 an account attributable to a particular calendar year are in 753 excess of projected losses and expenses for the account 754 attributable to that year, such excess shall be held in surplus 755 in the account. Such surplus must be available to defray 756 deficits in that account as to future years and used for that 757 purpose before assessing assessable insurers and assessable 758 insureds as to any calendar year.

8. Must provide objective criteria and procedures to be uniformly applied to all applicants in determining whether an individual risk is so hazardous as to be uninsurable. In making this determination and in establishing the criteria and procedures, the following must be considered:

a. Whether the likelihood of a loss for the individual risk
is substantially higher than for other risks of the same class;
and

b. Whether the uncertainty associated with the individualrisk is such that an appropriate premium cannot be determined.

The acceptance or rejection of a risk by the corporation shall
be construed as the private placement of insurance, and the
<del>provisions of</del> chapter 120 does <del>do</del> not apply.

9. Must provide that the corporation make its best efforts to procure catastrophe reinsurance at reasonable rates, to cover its projected 100-year probable maximum loss as determined by the board of governors.

10. The policies issued by the corporation must provide that if the corporation or the market assistance plan obtains an offer from an authorized insurer to cover the risk at its approved rates, the risk is no longer eligible for renewal



576-03926-21

781 through the corporation, except as otherwise provided in this 782 subsection.

11. Corporation policies and applications must include a notice that the corporation policy could, under this section, be replaced with a policy issued by an authorized insurer which does not provide coverage identical to the coverage provided by the corporation. The notice must also specify that acceptance of corporation coverage creates a conclusive presumption that the applicant or policyholder is aware of this potential.

790 12. May establish, subject to approval by the office, 791 different eligibility requirements and operational procedures 792 for any line or type of coverage for any specified county or 793 area if the board determines that such changes are justified due 794 to the voluntary market being sufficiently stable and 795 competitive in such area or for such line or type of coverage 796 and that consumers who, in good faith, are unable to obtain 797 insurance through the voluntary market through ordinary methods 798 continue to have access to coverage from the corporation. If 799 coverage is sought in connection with a real property transfer, 800 the requirements and procedures may not provide an effective 801 date of coverage later than the date of the closing of the transfer as established by the transferor, the transferee, and, 802 803 if applicable, the lender.

13. Must provide that, with respect to the coastal account, any assessable insurer with a surplus as to policyholders of \$25 million or less writing 25 percent or more of its total countrywide property insurance premiums in this state may petition the office, within the first 90 days of each calendar year, to qualify as a limited apportionment company. A regular

Page 28 of 51

274232

576-03926-21

810 assessment levied by the corporation on a limited apportionment 811 company for a deficit incurred by the corporation for the 812 coastal account may be paid to the corporation on a monthly 813 basis as the assessments are collected by the limited 814 apportionment company from its insureds, but a limited apportionment company must begin collecting the regular 815 assessments not later than 90 days after the regular assessments 816 817 are levied by the corporation, and the regular assessments must 818 be paid in full within 15 months after being levied by the 819 corporation. A limited apportionment company shall collect from 820 its policyholders any emergency assessment imposed under sub-821 subparagraph (b)3.d. The plan must provide that, if the office 822 determines that any regular assessment will result in an 823 impairment of the surplus of a limited apportionment company, 824 the office may direct that all or part of such assessment be 825 deferred as provided in subparagraph (q)4. However, an emergency 826 assessment to be collected from policyholders under sub-827 subparagraph (b)3.d. may not be limited or deferred.

14. Must provide that the corporation appoint as its licensed agents only those agents who throughout such appointments also hold an appointment as defined in s. 626.015 by an insurer who is authorized to write and is actually writing or renewing personal lines residential property coverage, commercial residential property coverage, or commercial nonresidential property coverage within this the state.

835 15. Must provide a premium payment plan option to its 836 policyholders which, at a minimum, allows for quarterly and 837 semiannual payment of premiums. A monthly payment plan may, but 838 is not required to, be offered.

## 274232

576-03926-21

839 16. Must limit coverage on mobile homes or manufactured homes built before 1994 to actual cash value of the dwelling 840 841 rather than replacement costs of the dwelling.

842 17. Must provide coverage for manufactured or mobile home 843 dwellings. Such coverage must also include the following 844 attached structures:

845 a. Screened enclosures that are aluminum framed or screened 846 enclosures that are not covered by the same or substantially the 847 same materials as those of the primary dwelling;

848 b. Carports that are aluminum or carports that are not 849 covered by the same or substantially the same materials as those 850 of the primary dwelling; and

851 c. Patios that have a roof covering that is constructed of 852 materials that are not the same or substantially the same 853 materials as those of the primary dwelling.

855 The corporation shall make available a policy for mobile homes 856 or manufactured homes for a minimum insured value of at least 857 \$3,000.

858 18. May provide such limits of coverage as the board 859 determines, consistent with the requirements of this subsection.

860 19. May require commercial property to meet specified 861 hurricane mitigation construction features as a condition of 862 eligibility for coverage.

863 20. Must provide that new or renewal policies issued by the 864 corporation on or after January 1, 2012, which cover sinkhole 865 loss do not include coverage for any loss to appurtenant structures, driveways, sidewalks, decks, or patios that are 866 867 directly or indirectly caused by sinkhole activity. The

854

## 274232

576-03926-21

876 877

878

879

868 corporation shall exclude such coverage using a notice of 869 coverage change, which may be included with the policy renewal, 870 and not by issuance of a notice of nonrenewal of the excluded 871 coverage upon renewal of the current policy.

872 21. As of January 1, 2012, must require that the agent 873 obtain from an applicant for coverage from the corporation an 874 acknowledgment signed by the applicant, which includes, at a 875 minimum, the following statement:

#### ACKNOWLEDGMENT OF POTENTIAL SURCHARGE AND ASSESSMENT LIABILITY:

1. AS A POLICYHOLDER OF CITIZENS PROPERTY INSURANCE 880 881 CORPORATION, I UNDERSTAND THAT IF THE CORPORATION SUSTAINS A 882 DEFICIT AS A RESULT OF HURRICANE LOSSES OR FOR ANY OTHER REASON, 883 MY POLICY COULD BE SUBJECT TO SURCHARGES, WHICH WILL BE DUE AND 884 PAYABLE UPON RENEWAL, CANCELLATION, OR TERMINATION OF THE POLICY, AND THAT THE SURCHARGES COULD BE AS HIGH AS 45 PERCENT 885 886 OF MY PREMIUM, OR A DIFFERENT AMOUNT AS IMPOSED BY THE FLORIDA 887 LEGISLATURE.

2. I UNDERSTAND THAT I CAN AVOID THE CITIZENS POLICYHOLDER
SURCHARGE, WHICH COULD BE AS HIGH AS 45 PERCENT OF MY PREMIUM,
BY OBTAINING COVERAGE FROM A PRIVATE MARKET INSURER AND THAT TO
BE ELIGIBLE FOR COVERAGE BY CITIZENS, I MUST FIRST TRY TO OBTAIN
PRIVATE MARKET COVERAGE BEFORE APPLYING FOR OR RENEWING COVERAGE
WITH CITIZENS. I UNDERSTAND THAT PRIVATE MARKET INSURANCE RATES
ARE REGULATED AND APPROVED BY THE STATE.

3. I UNDERSTAND THAT I MAY BE SUBJECT TO EMERGENCYASSESSMENTS TO THE SAME EXTENT AS POLICYHOLDERS OF OTHER

#### Page 31 of 51

274232

576-03926-21

897 INSURANCE COMPANIES, OR A DIFFERENT AMOUNT AS IMPOSED BY THE898 FLORIDA LEGISLATURE.

4. I ALSO UNDERSTAND THAT CITIZENS PROPERTY INSURANCE
CORPORATION IS NOT SUPPORTED BY THE FULL FAITH AND CREDIT OF THE
STATE OF FLORIDA.

a. The corporation shall maintain, in electronic format or
otherwise, a copy of the applicant's signed acknowledgment and
provide a copy of the statement to the policyholder as part of
the first renewal after the effective date of this subparagraph.

907 b. The signed acknowledgment form creates a conclusive 908 presumption that the policyholder understood and accepted his or 909 her potential surcharge and assessment liability as a 910 policyholder of the corporation.

911 22. The corporation shall pay a producing agent of record a 912 reasonable commission not to exceed the average of commissions 913 paid in the preceding year by the 20 admitted insurers writing 914 the greatest market share of property insurance in this state.

915 (n)1. Rates for coverage provided by the corporation must 916 be actuarially sound and subject to s. 627.062, except as 917 otherwise provided in this paragraph. The corporation shall file its recommended rates with the office at least annually. The 918 919 corporation shall provide any additional information regarding 920 the rates which the office requires. The office shall consider 921 the recommendations of the board and issue a final order 922 establishing the rates for the corporation within 45 days after 923 the recommended rates are filed. The corporation may not pursue 924 an administrative challenge or judicial review of the final 925 order of the office.

902

274232

576-03926-21

926 2. In addition to the rates otherwise determined pursuant 927 to this paragraph, the corporation shall impose and collect an 928 amount equal to the premium tax provided in s. 624.509 to 929 augment the financial resources of the corporation.

930 3. After The public hurricane loss-projection model under 931 s. 627.06281, if has been found to be accurate and reliable by 932 the Florida Commission on Hurricane Loss Projection Methodology, 933 the model shall be considered when establishing the windstorm 934 portion of the corporation's rates. The corporation may use the 935 public model results in combination with the results of private 936 models to calculate rates for the windstorm portion of the 937 corporation's rates. This subparagraph does not require or allow 938 the corporation to adopt rates lower than the rates otherwise 939 required or allowed by this paragraph.

940 4. The rate filings for the corporation which were approved 941 by the office and took effect January 1, 2007, are rescinded, 942 except for those rates that were lowered. As soon as possible, 943 the corporation shall begin using the lower rates that were in 944 effect on December 31, 2006, and provide refunds to 945 policyholders who paid higher rates as a result of that rate 946 filing. The rates in effect on December 31, 2006, remain in effect for the 2007 and 2008 calendar years except for any rate 947 948 change that results in a lower rate. The next rate change that 949 may increase rates shall take effect pursuant to a new rate 950 filing recommended by the corporation and established by the 951 office, subject to this paragraph.

952 5. Beginning on July 15, 2009, and annually thereafter, the 953 corporation must make a recommended actuarially sound rate 954 filing for each personal and commercial line of business it

274232

576-03926-21

955 writes, to be effective no earlier than January 1, 2010.

956 6. Beginning on or after January 1, 2022 January 1, 2010, and notwithstanding the board's recommended rates and the 957 958 office's final order regarding the corporation's filed rates 959 under subparagraph 1., the corporation shall annually implement 960 a rate increase which, except for sinkhole coverage, does not 961 exceed 10 percent for any single policy renewed issued by the 962 corporation covering a personal residential property that is 963 used as the primary residence of the insured which has a 964 dwelling replacement cost less than \$700,000 or that is a single 965 condominium unit that has a combined dwelling and contents replacement cost less than \$700,000, excluding coverage changes 966 967 and surcharges, if the policy was initially issued by the 968 corporation before January 1, 2022.

969 7. The corporation may also implement an increase to 970 reflect the effect on the corporation of the cash buildup factor 971 pursuant to s. 215.555(5)(b).

8. The corporation's implementation of rates as prescribed in subparagraph 6. shall cease for any line of business written by the corporation upon the corporation's implementation of actuarially sound rates. Thereafter, the corporation shall annually make a recommended actuarially sound rate filing for each commercial and personal line of business the corporation writes.

979 (q)1. The corporation shall certify to the office its needs 980 for annual assessments as to a particular calendar year, and for 981 any interim assessments that it deems to be necessary to sustain 982 operations as to a particular year pending the receipt of annual 983 assessments. Upon verification, the office shall approve such

274232

576-03926-21

984 certification, and the corporation shall levy such annual or 985 interim assessments. Such assessments shall be prorated as 986 provided in paragraph (b). The corporation shall take all 987 reasonable and prudent steps necessary to collect the amount of 988 assessments due from each assessable insurer, including, if 989 prudent, filing suit to collect the assessments, and the office 990 may provide such assistance to the corporation it deems 991 appropriate. If the corporation is unable to collect an 992 assessment from any assessable insurer, the uncollected 993 assessments shall be levied as an additional assessment against 994 the assessable insurers and any assessable insurer required to 995 pay an additional assessment as a result of such failure to pay 996 shall have a cause of action against such nonpaying assessable 997 insurer. Assessments shall be included as an appropriate factor 998 in the making of rates. The failure of a surplus lines agent to 999 collect and remit any regular or emergency assessment levied by 1000 the corporation is considered to be a violation of s. 626.936 1001 and subjects the surplus lines agent to the penalties provided 1002 in that section.

2. The governing body of any unit of local government, any 1003 1004 residents of which are insured by the corporation, may issue bonds as defined in s. 125.013 or s. 166.101 from time to time 1005 1006 to fund an assistance program, in conjunction with the 1007 corporation, for the purpose of defraying deficits of the 1008 corporation. In order to avoid needless and indiscriminate 1009 proliferation, duplication, and fragmentation of such assistance 1010 programs, any unit of local government, any residents of which are insured by the corporation, may provide for the payment of 1011 losses, regardless of whether or not the losses occurred within 1012

Page 35 of 51

274232

576-03926-21

1013 or outside of the territorial jurisdiction of the local 1014 government. Revenue bonds under this subparagraph may not be 1015 issued until validated pursuant to chapter 75, unless a state of emergency is declared by executive order or proclamation of the 1016 Governor pursuant to s. 252.36 making such findings as are 1017 1018 necessary to determine that it is in the best interests of, and 1019 necessary for, the protection of the public health, safety, and general welfare of residents of this state and declaring it an 1020 1021 essential public purpose to permit certain municipalities or 1022 counties to issue such bonds as will permit relief to claimants 1023 and policyholders of the corporation. Any such unit of local 1024 government may enter into such contracts with the corporation 1025 and with any other entity created pursuant to this subsection as 1026 are necessary to carry out this paragraph. Any bonds issued 1027 under this subparagraph shall be payable from and secured by moneys received by the corporation from emergency assessments 1028 1029 under sub-subparagraph (b)3.d., and assigned and pledged to or on behalf of the unit of local government for the benefit of the 1030 1031 holders of such bonds. The funds, credit, property, and taxing 1032 power of the state or of the unit of local government may shall 1033 not be pledged for the payment of such bonds.

1034 3.a. The corporation shall adopt one or more programs 1035 subject to approval by the office for the reduction of both new 1036 and renewal writings in the corporation. Beginning January 1, 1037 2008, any program the corporation adopts for the payment of 1038 bonuses to an insurer for each risk the insurer removes from the 1039 corporation shall comply with s. 627.3511(2) and may not exceed the amount referenced in s. 627.3511(2) for each risk removed. 1040 1041 The corporation may consider any prudent and not unfairly

274232

576-03926-21

1042 discriminatory approach to reducing corporation writings, and 1043 may adopt a credit against assessment liability or other 1044 liability that provides an incentive for insurers to take risks out of the corporation and to keep risks out of the corporation 1045 1046 by maintaining or increasing voluntary writings in counties or 1047 areas in which corporation risks are highly concentrated and a 1048 program to provide a formula under which an insurer voluntarily 1049 taking risks out of the corporation by maintaining or increasing 1050 voluntary writings will be relieved wholly or partially from 1051 assessments under sub-subparagraph (b)3.a. However, any "take-1052 out bonus" or payment to an insurer must be conditioned on the 1053 property being insured for at least 5 years by the insurer, 1054 unless canceled or nonrenewed by the policyholder. If the policy 1055 is canceled or nonrenewed by the policyholder before the end of 1056 the 5-year period, the amount of the take-out bonus must be prorated for the time period the policy was insured. When the 1057 1058 corporation enters into a contractual agreement for a take-out 1059 plan, the producing agent of record of the corporation policy is 1060 entitled to retain any unearned commission on such policy, and 1061 the insurer shall either:

(I) Pay to the producing agent of record of the policy, for the first year, an amount which is the greater of the insurer's usual and customary commission for the type of policy written or a policy fee equal to the usual and customary commission of the corporation; or

(II) Offer to allow the producing agent of record of the policy to continue servicing the policy for a period of not less than 1 year and offer to pay the agent the insurer's usual and customary commission for the type of policy written. If the

### 274232

576-03926-21

1071 producing agent is unwilling or unable to accept appointment by 1072 the new insurer, the new insurer shall pay the agent in 1073 accordance with sub-subparagraph (I).

1074 b. Any credit or exemption from regular assessments adopted 1075 under this subparagraph shall last no longer than the 3 years 1076 following the cancellation or expiration of the policy by the 1077 corporation. With the approval of the office, the board may 1078 extend such credits for an additional year if the insurer 1079 guarantees an additional year of renewability for all policies 1080 removed from the corporation, or for 2 additional years if the 1081 insurer guarantees 2 additional years of renewability for all 1082 policies so removed.

1083 c. There shall be no credit, limitation, exemption, or 1084 deferment from emergency assessments to be collected from 1085 policyholders pursuant to sub-subparagraph (b)3.d.

1086 d. Notwithstanding any other provision of law, for purposes 1087 of a depopulation, take-out, or keep-out program adopted by the 1088 corporation, including an initial or renewal offer of coverage 1089 made to a policyholder removed from the corporation pursuant to 1090 such program, an eligible surplus lines insurer may participate 1091 in the program in the same manner and on the same terms as an 1092 authorized insurer, except as provided under this sub-1093 subparagraph.

1094 <u>(I) To qualify for participation, the surplus lines insurer</u> 1095 <u>must first obtain approval from the office for its depopulation,</u> 1096 <u>take-out, or keep-out plan and then comply with all of the</u> 1097 <u>corporation's requirements for the plan applicable to admitted</u> 1098 <u>insurers and with all statutory provisions applicable to the</u> 1099 <u>removal of policies from the corporation.</u>

Page 38 of 51

## 274232

576-03926-21

1	576 65526 21
1100	(II) In considering a surplus lines insurer's request for
1101	approval for its plan, the office shall determine that the
1102	surplus lines insurer meets the following requirements:
1103	(A) Maintains surplus of \$50 million on a company or pooled
1104	basis;
1105	(B) Has a superior, excellent, exceptional, or equally
1106	comparable financial strength rating by a rating agency
1107	acceptable to the office;
1108	(C) Maintains reserves, surplus, reinsurance, and
1109	reinsurance equivalents sufficient to cover the insurer's 100-
1110	year probable maximum hurricane loss at least twice in a single
1111	hurricane season, and submits such reinsurance to the office to
1112	review for purposes of the take-out;
1113	(D) Provides prominent notice to the policyholder before
1114	the assumption of the policy that surplus lines policies are not
1115	provided coverage by the Florida Insurance Guaranty Association,
1116	and an outline of any substantial differences in coverage
1117	between the existing policy and the policy being offered to the
1118	insured; and
1119	(E) Provides policy coverage similar to that provided by
1120	the corporation.
1121	(III) To obtain approval for a plan, the surplus lines
1122	insurer must file the following with the office:
1123	(A) Information requested by the office to demonstrate
1124	compliance with s. 624.404(3), including biographical
1125	affidavits, fingerprints processed pursuant to s. 624.34, and
1126	the results of criminal history records checks for officers and
1127	directors of the insurer and its parent or holding company;
1128	(B) A service-of-process consent and agreement form
I	

Page 39 of 51

# 274232

576-03926-21

1129	executed by the insurer;
1130	(C) Proof that the insurer has been an eligible or
1131	authorized insurer for at least 3 years;
1132	(D) A duly authenticated copy of the insurer's current
1133	audited financial statement, in English, expressing all monetary
1134	values in United States dollars, at an exchange rate then
1135	current and shown in the statement, in the case of statements
1136	originally made in the currencies of other countries, and
1137	including any additional information relative to the insurer as
1138	the office may request;
1139	(E) A complete certified copy of the latest official
1140	financial statement required by the insurer's domiciliary state,
1141	if different from sub-sub-subparagraph (D); and
1142	(F) A copy of the United States trust account agreement, if
1143	applicable.
1144	
1145	This sub-subparagraph does not subject any surplus lines insurer
1146	to requirements in addition to part VIII of chapter 626. Surplus
1147	lines brokers making an offer of coverage under this sub-
1148	subparagraph are not required to comply with s. 626.916(1)(a),
1149	(b), (c), and (e).
1150	(IV) Within 10 days after the date of assumption, the
1151	surplus lines insurer assuming policies from the corporation
1152	shall remit a special deposit equal to the unearned premium net
1153	of unearned commissions on the assumed block of business to the
1154	Bureau of Collateral Management within the Department of
1155	Financial Services. The surplus lines insurer shall submit to
1156	the office, along with the initial deposit, an accounting of the
1157	policies assumed and the amount of unearned premium for such

Page 40 of 51

## 274232

576-03926-21

1158 policies and a sworn affidavit attesting to its accuracy by an 1159 officer of the surplus lines insurer. Thereafter, the surplus 1160 lines insurer shall make a filing within 10 days after each 1161 calendar guarter attesting to the unearned premium in force for 1162 the previous quarter on policies assumed from the corporation, 1163 and shall submit additional funds with that filing if the special deposit is insufficient to cover the unearned premium on 1164 assumed policies, or shall receive a return of funds within 60 1165 1166 days if the special deposit exceeds the amount of unearned 1167 premium required for assumed policies. The special deposit is an 1168 asset of the surplus lines insurer which is held by the 1169 department for the benefit of state policyholders of the surplus 1170 lines insurer in the event of the insolvency of the surplus 1171 lines insurer. If an order of liquidation is entered in any 1172 state against the surplus lines insurer, the department may use 1173 the special deposit for payment of unearned premium or policy 1174 claims, return all or part of the deposit to the domiciliary 1175 receiver, or use the funds in accordance with any action 1176 authorized under part I of chapter 631 or in compliance with any 1177 order of a court having jurisdiction over the insolvency. 1178 (V) Surplus lines brokers representing a surplus lines 1179 insurer on a take-out program shall obtain confirmation, in 1180 written or e-mail form, from each producing agent in advance 1181 stating that the agent is willing to participate in the take-out 1182 program with the surplus lines insurer engaging in the take-out 1183 program. The take-out program is also subject to s. 627.3517. If 1184 a policyholder is selected for removal from the corporation by a 1185 surplus lines insurer and an authorized insurer, the corporation shall give the offer of coverage from the authorized insurer 1186

Page 41 of 51

### 274232

576-03926-21

1187 priority.

(VI) (A) When offered comparable coverage from a qualified 1188 1189 surplus lines insurer no greater than 15 percent higher than the 1190 premium charged by the corporation, a risk that has a dwelling 1191 replacement cost of \$700,000 or more or a single condominium 1192 unit that has a combined dwelling and contents replacement cost 1193 of \$700,000 or more is not eligible for coverage by the 1194 corporation.

1195 (B) When offered coverage from a qualified surplus lines 1196 insurer, a risk that has a dwelling replacement cost below 1197 \$700,000 or a single condominium unit that has a combined 1198 dwelling and contents replacement cost below \$700,000 remains 1199 eligible for coverage by the corporation.

1200 4. The plan shall provide for the deferment, in whole or in 1201 part, of the assessment of an assessable insurer, other than an 1202 emergency assessment collected from policyholders pursuant to 1203 sub-subparagraph (b)3.d., if the office finds that payment of 1204 the assessment would endanger or impair the solvency of the 1205 insurer. In the event an assessment against an assessable 1206 insurer is deferred in whole or in part, the amount by which 1207 such assessment is deferred may be assessed against the other 1208 assessable insurers in a manner consistent with the basis for 1209 assessments set forth in paragraph (b).

1210 5. Effective July 1, 2007, in order to evaluate the costs 1211 and benefits of approved take-out plans, if the corporation pays 1212 a bonus or other payment to an insurer for an approved take-out 1213 plan, it shall maintain a record of the address or such other 1214 identifying information on the property or risk removed in order 1215 to track if and when the property or risk is later insured by

274232

576-03926-21

1216 the corporation.

1217 6. Any policy taken out, assumed, or removed from the 1218 corporation is, as of the effective date of the take-out, 1219 assumption, or removal, direct insurance issued by the insurer 1220 and not by the corporation, even if the corporation continues to 1221 service the policies. This subparagraph applies to policies of 1222 the corporation and not policies taken out, assumed, or removed 1223 from any other entity.

1224 7. For a policy taken out, assumed, or removed from the 1225 corporation, the insurer may, for a period of no more than 3 1226 years, continue to use any of the corporation's policy forms or 1227 endorsements that apply to the policy taken out, removed, or 1228 assumed without obtaining approval from the office for use of 1229 such policy form or endorsement.

1230 (x)1. The following records of the corporation are 1231 confidential and exempt from the provisions of s. 119.07(1) and 1232 s. 24(a), Art. I of the State Constitution:

a. Underwriting files, except that a policyholder or an applicant shall have access to his or her own underwriting files. Confidential and exempt underwriting file records may also be released to other governmental agencies upon written request and demonstration of need; such records held by the receiving agency remain confidential and exempt as provided herein.

b. Claims files, until termination of all litigation and
settlement of all claims arising out of the same incident,
although portions of the claims files may remain exempt, as
otherwise provided by law. Confidential and exempt claims file
records may be released to other governmental agencies upon

### 274232

576-03926-21

1245 written request and demonstration of need; such records held by 1246 the receiving agency remain confidential and exempt as provided 1247 herein.

1248 c. Records obtained or generated by an internal auditor 1249 pursuant to a routine audit, until the audit is completed, or if 1250 the audit is conducted as part of an investigation, until the 1251 investigation is closed or ceases to be active. An investigation 1252 is considered "active" while the investigation is being 1253 conducted with a reasonable, good faith belief that it could 1254 lead to the filing of administrative, civil, or criminal 1255 proceedings.

1256 d. Matters reasonably encompassed in privileged attorney-1257 client communications.

e. Proprietary information licensed to the corporation under contract and the contract provides for the confidentiality 1259 1260 of such proprietary information.

1261 f. All information relating to the medical condition or 1262 medical status of a corporation employee which is not relevant 1263 to the employee's capacity to perform his or her duties, except 1264 as otherwise provided in this paragraph. Information that is 1265 exempt includes shall include, but is not limited to, 1266 information relating to workers' compensation, insurance 1267 benefits, and retirement or disability benefits.

1268 q. Upon an employee's entrance into the employee assistance 1269 program, a program to assist any employee who has a behavioral 1270 or medical disorder, substance abuse problem, or emotional 1271 difficulty that affects the employee's job performance, all 1272 records relative to that participation are shall be confidential 1273 and exempt from the provisions of s. 119.07(1) and s. 24(a),

Page 44 of 51

1258



576-03926-21

Art. I of the State Constitution, except as otherwise provided in s. 112.0455(11).

h. Information relating to negotiations for financing, reinsurance, depopulation, or contractual services, until the conclusion of the negotiations.

i. Minutes of closed meetings regarding underwriting files, and minutes of closed meetings regarding an open claims file until termination of all litigation and settlement of all claims with regard to that claim, except that information otherwise confidential or exempt by law shall be redacted.

2. If an authorized insurer, a reinsurance intermediary, an 1285 eligible surplus lines insurer, or an entity that has filed an 1286 application with the office for licensure as a property and 1287 casualty insurer in this state is considering writing or 1288 assisting in the underwriting of a risk insured by the 1289 corporation, relevant information from both the underwriting 1290 files and confidential claims files may be released to the 1291 insurer, reinsurance intermediary, eligible surplus lines insurer, or entity that has been created to seek authority to 1293 write property insurance in this state, provided the recipient 1294 insurer agrees in writing, notarized and under oath, to maintain the confidentiality of such files. If a policy file is 1295 1296 transferred to an insurer, that policy file is no longer a 1297 public record because it is not held by an agency subject to the 1298 provisions of the public records law. Underwriting files and 1299 confidential claims files may also be released to staff and the 1300 board of governors of the market assistance plan established 1301 pursuant to s. 627.3515, who must retain the confidentiality of 1302 such files, except such files may be released to authorized

4/9/2021 3:44:38 PM

274232

576-03926-21

1303 insurers that are considering assuming the risks to which the 1304 files apply, provided the insurer agrees in writing, notarized 1305 and under oath, to maintain the confidentiality of such files. 1306 Finally, the corporation or the board or staff of the market 1307 assistance plan may make the following information obtained from 1308 underwriting files and confidential claims files available to an 1309 entity that has obtained a permit to become an authorized 1310 insurer, a reinsurer that may provide reinsurance under s. 1311 624.610, a licensed reinsurance broker, a licensed rating 1312 organization, a modeling company, or a licensed general lines 1313 insurance agent: name, address, and telephone number of the 1314 residential property owner or insured; location of the risk; 1315 rating information; loss history; and policy type. The receiving 1316 person must retain the confidentiality of the information received and may use the information only for the purposes of 1317 1318 developing a take-out plan or a rating plan to be submitted to 1319 the office for approval or otherwise analyzing the underwriting 1320 of a risk or risks insured by the corporation on behalf of the 1321 private insurance market. A licensed general lines insurance 1322 agent may not use such information for the direct solicitation 1323 of policyholders.

1324 3. A policyholder who has filed suit against the corporation has the right to discover the contents of his or her 1325 1326 own claims file to the same extent that discovery of such 1327 contents would be available from a private insurer in litigation 1328 as provided by the Florida Rules of Civil Procedure, the Florida 1329 Evidence Code, and other applicable law. Pursuant to subpoena, a 1330 third party has the right to discover the contents of an 1331 insured's or applicant's underwriting or claims file to the same

Page 46 of 51



576-03926-21

1332 extent that discovery of such contents would be available from a 1333 private insurer by subpoena as provided by the Florida Rules of 1334 Civil Procedure, the Florida Evidence Code, and other applicable 1335 law, and subject to any confidentiality protections requested by 1336 the corporation and agreed to by the seeking party or ordered by 1337 the court. The corporation may release confidential underwriting 1338 and claims file contents and information as it deems necessary 1339 and appropriate to underwrite or service insurance policies and 1340 claims, subject to any confidentiality protections deemed 1341 necessary and appropriate by the corporation.

1342 4. Portions of meetings of the corporation are exempt from 1343 the provisions of s. 286.011 and s. 24(b), Art. I of the State 1344 Constitution wherein confidential underwriting files or 1345 confidential open claims files are discussed. All portions of 1346 corporation meetings which are closed to the public shall be 1347 recorded by a court reporter. The court reporter shall record 1348 the times of commencement and termination of the meeting, all 1349 discussion and proceedings, the names of all persons present at 1350 any time, and the names of all persons speaking. No portion of 1351 any closed meeting shall be off the record. Subject to the 1352 provisions hereof and s. 119.07(1)(d) - (f), the court reporter's 1353 notes of any closed meeting shall be retained by the corporation 1354 for a minimum of 5 years. A copy of the transcript, less any 1355 exempt matters, of any closed meeting wherein claims are 1356 discussed shall become public as to individual claims after 1357 settlement of the claim.

1358 Section 3. Section 627.3517, Florida Statutes, is amended 1359 to read:

1360

627.3517 Consumer choice.-No provision of s. 627.351, s.

## 274232

576-03926-21

1361 627.3511, or s. 627.3515 shall be construed to impair the right 1362 of any insurance risk apportionment plan policyholder, upon 1363 receipt of any keep-out keepout or take-out offer, to retain his 1364 or her current agent, so long as that agent is duly licensed and 1365 appointed by the insurance risk apportionment plan or otherwise 1366 authorized to place business with the insurance risk 1367 apportionment plan. This right may shall not be canceled, 1368 suspended, impeded, abridged, or otherwise compromised by any 1369 rule, plan of operation, or depopulation plan, whether through 1370 keep-out keepout, take-out, midterm assumption, or any other 1371 means, of any insurance risk apportionment plan or depopulation 1372 plan, including, but not limited to, those described in s. 1373 627.351, s. 627.3511, or s. 627.3515. The commission shall adopt 1374 any rules necessary to cause any insurance risk apportionment plan or market assistance plan under such sections to 1375 demonstrate that the operations of the plan do not interfere 1376 1377 with, promote, or allow interference with the rights created 1378 under this section. If the policyholder's current agent is 1379 unable or unwilling to be appointed with the insurer making the 1380 take-out or keep-out keepout offer, the policyholder is shall 1381 not be disqualified from participation in the appropriate 1382 insurance risk apportionment plan because of an offer of 1383 coverage in the voluntary market. An offer of full property 1.384 insurance coverage by the insurer currently insuring either the 1385 ex-wind or wind-only coverage on the policy to which the offer 1386 applies is shall not be considered a take-out or keep-out 1387 keepout offer. Any rule, plan of operation, or plan of depopulation, through keep-out keepout, take-out, midterm 1388 1389 assumption, or any other means, of any property insurance risk

Page 48 of 51



576-03926-21

1390 apportionment plan under s. 627.351(2) or (6) is subject to ss. 1391 627.351(2)(b) and (6)(c) and 627.3511(4).

Section 4. Subsection (5) of section 627.3518, Florida Statutes, is amended, and paragraph (a) of subsection (6) and paragraph (a) of subsection (7) of that section are reenacted, to read:

1396 627.3518 Citizens Property Insurance Corporation 1397 policyholder eligibility clearinghouse program.—The purpose of 1398 this section is to provide a framework for the corporation to 1399 implement a clearinghouse program by January 1, 2014.

1400 (5) Notwithstanding s. 627.3517, any applicant for new 1401 coverage from the corporation is not eligible for coverage from 1402 the corporation if provided an offer of coverage from an 1403 authorized insurer through the program at a premium that is at 1404 or below the eligibility threshold established in s. 1405 627.351(6)(c)5.a. Whenever an offer of coverage for a personal 1406 lines risk is received for a policyholder of the corporation at renewal from an authorized insurer through the program, if the 1407 offer is at or below the eligibility threshold established in s. 1408 1409 627.351(6)(c)5.a. equal to or less than the corporation's 1410 renewal premium for comparable coverage, the risk is not 1411 eligible for coverage with the corporation. In the event an offer of coverage for a new applicant or a personal lines risk 1412 1413 at renewal is received from an authorized insurer through the 1414 program, and the premium offered exceeds the eligibility 1415 thresholds specified threshold contained in s. 1416 627.351(6)(c)5.a., the applicant or insured may elect to accept 1417 such coverage, or may elect to accept or continue coverage with

1418 the corporation. In the event an offer of coverage for a

Page 49 of 51

274232

576-03926-21

1419 personal lines risk is received from an authorized insurer 1420 renewal through the program, and the premium offered is more 1421 than the corporation's renewal premium for comparable coverage, 1422 the insured may elect to accept such coverage, or may elect to 1423 accept or continue coverage with the corporation. Section 1424 627.351(6)(c)5.a.(I) does not apply to an offer of coverage from 1425 an authorized insurer obtained through the program. An applicant 1426 for coverage from the corporation who was declared ineligible 1427 for coverage at renewal by the corporation in the previous 36 1428 months due to an offer of coverage pursuant to this subsection 1429 shall be considered a renewal under this section if the 1430 corporation determines that the authorized insurer making the 1431 offer of coverage pursuant to this subsection continues to 1432 insure the applicant and increased the rate on the policy in 1433 excess of the increase allowed for the corporation under s. 1434 627.351(6)(n)6.

1435 (6) Independent insurance agents submitting new 1436 applications for coverage or that are the agent of record on a 1437 renewal policy submitted to the program:

(a) Are granted and must maintain ownership and the
exclusive use of expirations, records, or other written or
electronic information directly related to such applications or
renewals written through the corporation or through an insurer
participating in the program, notwithstanding s.

1443 627.351(6)(c)5.a.(I)(B) and (II)(B). Such ownership is granted 1444 for as long as the insured remains with the agency or until sold 1445 or surrendered in writing by the agent. Contracts with the 1446 corporation or required by the corporation must not amend, 1447 modify, interfere with, or limit such rights of ownership. Such

Page 50 of 51

274232

576-03926-21

1452

1471

1448 expirations, records, or other written or electronic information 1449 may be used to review an application, issue a policy, or for any 1450 other purpose necessary for placing such business through the 1451 program.

Applicants ineligible for coverage in accordance with subsection (5) remain ineligible if their independent agent is unwilling or unable to enter into a standard or limited agency agreement with an insurer participating in the program.

1457 (7) Exclusive agents submitting new applications for 1458 coverage or that are the agent of record on a renewal policy 1459 submitted to the program:

1460 (a) Must maintain ownership and the exclusive use of 1461 expirations, records, or other written or electronic information 1462 directly related to such applications or renewals written 1463 through the corporation or through an insurer participating in the program, notwithstanding s. 627.351(6)(c)5.a.(I)(B) and 1464 1465 (II) (B). Contracts with the corporation or required by the corporation must not amend, modify, interfere with, or limit 1466 1467 such rights of ownership. Such expirations, records, or other 1468 written or electronic information may be used to review an 1469 application, issue a policy, or for any other purpose necessary 1470 for placing such business through the program.

1472 Applicants ineligible for coverage in accordance with subsection 1473 (5) remain ineligible if their exclusive agent is unwilling or 1474 unable to enter into a standard or limited agency agreement with 1475 an insurer making an offer of coverage to that applicant. 1476 Section 5. This act shall take effect January 1, 2022.