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	LEGISLATIVE ACTION	
Senate		House
Comm: RCS		
04/20/2021		
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The Committee on Appropriations (Bean) recommended the following:

## Senate Amendment (with title amendment)

Delete lines 755 - 778

and insert:

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(k) Shall publish post on its website by the 15th day of each month at a minimum the information contained in subparagraphs 1.-5. subparagraphs 1.-4. for the preceding calendar month regarding its case management services. The following information shall be reported by each individual subcontracted case management provider, by the lead agency, if the lead agency provides case management services, and in total 11

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for all case management services subcontracted or directly provided by the lead agency:

- 1. The average caseload of case managers, including only filled positions;
- 2. The total number and percentage of case managers who have 25 or more cases on their caseloads;
- 3.2. The turnover rate for case managers and case management supervisors for the previous 12 months;
  - 4.3. The percentage of required home visits completed; and
- 5.4. Performance on outcome measures required pursuant to s. 409.997 for the previous 12 months.
- (1) Shall identify an employee to serve as a liaison with the community alliance and community-based and faith-based organizations interested in collaborating with the lead agency or offering services or other assistance on a volunteer basis to the children and families served by the lead agency. The lead agency shall ensure that appropriate lead agency staff and subcontractors, including, but not limited to, case managers, are informed of the specific services or assistance available from community-based and faith-based organizations.

Section 7. Subsection (3) of section 402.40, Florida Statutes, is amended to read:

- 402.40 Child welfare training and certification.-
- (3) THIRD-PARTY CREDENTIALING ENTITIES.—The department shall approve one or more third-party credentialing entities for the purpose of developing and administering child welfare certification programs for persons who provide child welfare services. A third-party credentialing entity shall request such approval in writing from the department. In order to obtain

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approval, the third-party credentialing entity must:

- (a) Establish professional requirements and standards that applicants must achieve in order to obtain a child welfare certification and to maintain such certification.
- (b) Develop and apply core competencies and examination instruments according to nationally recognized certification and psychometric standards.
- (c) Maintain a professional code of ethics and a disciplinary process that apply to all persons holding child welfare certification.
- (d) Maintain a database, accessible to the public, of all persons holding child welfare certification, including any history of ethical violations.
- (e) Require annual continuing education for persons holding child welfare certification.
- (f) Administer a continuing education provider program to ensure that only qualified providers offer continuing education opportunities for certificateholders.
- (q) Review the findings and all relevant records involving the death of a child or other critical incident following completion of any reviews by the department, the inspector general, or the Office of the Attorney General. Such review may occur only upon the filing of a complaint from an outside party involving certified personnel. This review shall assess the certified personnel's compliance with the third-party credentialing entity's published code of ethical and professional conduct and disciplinary procedures.
- (h) Maintain an advisory committee, including representatives from each region of the department, each



sheriff's office providing child protective services, and each community-based care lead agency, who shall be appointed by the organization they represent. The third-party credentialing entity may appoint additional members to the advisory committee.

(i) Any decision by a department-recognized credentialing entity to deny, revoke, or suspend a certification, or otherwise impose sanctions on an individual who is certified, is reviewable by the department pursuant to 397.321(15).

Section 10. Subsection (7) of section 409.990, Florida Statutes, is renumbered as subsection (8), and a new subsection (7) is added to that section to read:

409.990 Funding for lead agencies.—A contract established between the department and a lead agency must be funded by a grant of general revenue, other applicable state funds, or applicable federal funding sources.

(7) If subcontracted service providers must provide services that are beyond the contract limits due to increased client need or caseload, the lead agencies shall fund the cost of increased care.

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> ======= T I T L E A M E N D M E N T ========== And the title is amended as follows:

Delete line 62

and insert: 92

> welfare practices; requiring lead agencies to publish on its website within a specified time certain information related to case managers' caseloads; amending s. 402.40, F.S.; providing that the department is authorized to review any decision to



98	take specified actions against certified individuals;
99	amending s. 409.990, F.S.; requiring lead agencies to
100	fund the cost of increased care in certain
101	circumstances; amending s. 409.996, F.S.;