

	LEGISLATIVE ACTION	
Senate	•	House
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Floor: 1a/RE/2R		
04/28/2021 11:37 AM	•	
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Senator Bradley moved the following:

## Senate Amendment to Amendment (891990)

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Delete lines 404 - 573

and insert:

(6) Consumers have the right to submit a verified request that personal information that has been collected from the consumer be deleted. Consumers have the right to submit a verified request for correction of their personal information held by a controller if that information is inaccurate, taking into account the nature of the personal information and the purpose for processing the consumer's personal information.

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- (7) A controller, or a processor acting pursuant to its contract with the controller or another processor, is not required to comply with a consumer's verified request to delete the consumer's personal information if it is necessary for the controller or processor to maintain the consumer's personal information in order to do any of the following:
- (a) Complete the transaction for which the personal information was collected, fulfill the terms of a written warranty or product recall conducted in accordance with federal law, provide a good or service requested by the consumer, or otherwise perform a contract between the business and the consumer.
- (b) Help to ensure security and integrity to the extent that the use of the consumer's personal information is reasonably necessary and proportionate for those purposes.
- (c) Debug to identify and repair errors that impair existing intended functionality.
- (d) Exercise free speech, ensure the right of another consumer to exercise that consumer's right of free speech, or exercise another right provided for by law.
- (e) Engage in public or peer-reviewed scientific, historical, or statistical research that conforms or adheres to all other applicable ethics and privacy laws, when the business' deletion of the information is likely to render impossible or seriously impair the ability to complete such research, if the consumer has provided informed consent.
  - (f) Comply with a legal obligation.
- (8) This section may not be construed to require a controller to comply by reidentifying or otherwise linking

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information that is not maintained in a manner that would be considered personal information; retaining any personal information about a consumer if, in the ordinary course of business, that information would not be retained; maintaining information in identifiable, linkable, or associable form; or collecting, obtaining, retaining, or accessing any data or technology in order to be capable of linking or associating a verifiable consumer request with personal information.

- (9) A consumer may authorize another person to opt out of the sale of the consumer's personal information. A controller shall comply with an opt-out request received from a person authorized by the consumer to act on the consumer's behalf, including a request received through a user-enabled global privacy control, such as a browser plug-in or privacy setting, device setting, or other mechanism, which communicates or signals the consumer's choice to opt out, and may not require a consumer to make a verified request to opt out of the sale of his or her information.
- (10) Each controller shall establish a designated request address through which a consumer may submit a request to exercise his or her rights under this act.
  - (11) (a) A controller that receives a verified request:
- 1. For a consumer's personal information shall disclose to the consumer any personal information about the consumer which it has collected since January 1, 2023, directly or indirectly, including through or by a processor.
- 2. To correct a consumer's inaccurate personal information shall correct the inaccurate personal information, taking into account the nature of the personal information and the purpose

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for processing the consumer's personal information.

- 3. To delete a consumer's personal information shall delete such personal information collected from the consumer.
- (b) A processor is not required to personally comply with a verified request received directly from a consumer, but the processor must notify a controller of such a request within 10 days after receiving the request. The time period required for a controller to comply with a verified request as provided in paragraph (d) commences beginning from the time the processor notifies the controller of the verified request. A processor shall provide reasonable assistance to a controller with which it has a contractual relationship with respect to the controller's response to a verifiable consumer request, including, but not limited to, by providing to the controller the consumer's personal information in the processor's possession which the processor obtained as a result of providing services to the controller.
- (c) At the direction of the controller, a processor shall correct inaccurate personal information or delete personal information, or enable the controller to do the same.
- (d) A controller shall comply with a verified request submitted by a consumer to access, correct, or delete personal information within 45 days after the date the request is submitted. A controller may extend such period by up to 45 days if the controller, in good faith, determines that such an extension is reasonably necessary. A controller that extends the period shall notify the consumer of the necessity of an extension.
  - (e) A consumer's rights under this subsection do not apply

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to pseudonymous information in cases where the controller is able to demonstrate that all information necessary to identify the consumer is kept separate at all times and is subject to effective technical and organizational controls that prevent the controller from accessing or combining such information.

- (12) A controller shall comply with a consumer's previous expressed decision to opt out of the sale of his or her personal information without requiring the consumer to take any additional action if the controller is able to identify the consumer through a login protocol or any other process the controller uses to identify consumers and the consumer has previously exercised his or her right to opt out of the sale of his or her personal information.
- (13) A controller shall make available, in a manner reasonably accessible to consumers whose personal information the controller collects through its website or online service, a notice that does all of the following:
- (a) Identifies the categories of personal information that the controller collects through its website or online service about consumers who use or visit the website or online service and the categories of third parties to whom the controller may disclose such personal information.
- (b) Provides a description of the process, if applicable, for a consumer who uses or visits the website or online service to review and request changes to any of his or her personal information that is collected from the consumer through the website or online service.
- (c) Describes the process by which the controller notifies consumers who use or visit the website or online service of



material changes to the notice.

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- (d) Discloses whether a third party may collect personal information about a consumer's online activities over time and across different websites or online services when the consumer uses the controller's website or online service.
  - (e) States the effective date of the notice.
- (14) If a request from a consumer is manifestly unfounded or excessive, in particular because of the request's repetitive character, a controller may either charge a reasonable fee, taking into account the administrative costs of providing the information or communication or taking the action requested, or refuse to act on the request and notify the consumer of the reason for refusing the request. The controller bears the burden of demonstrating that any verified consumer request is manifestly unfounded or excessive.
- (15) A controller that discloses personal information to a processor is not liable under this act if the processor receiving the personal information uses it in violation of the restrictions set forth in the act, provided that, at the time of disclosing the personal information, the controller does not have actual knowledge or reason to believe that the processor intends to commit such a violation. A processor is likewise not liable under this act for the obligations of a controller for which it processes personal information as set forth in this act.
- (16) A controller or processor that discloses personal information to a third-party controller or processor in compliance with the requirements of this act is not in violation of this chapter if the third-party controller or processor that

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receives and processes such personal information is in violation of this act, provided that, at the time of disclosing the personal information, the disclosing controller or processor did not have actual knowledge that the recipient intended to commit a violation. A third-party controller or processor that violates this act, or violates the terms of a contractual agreement with a controller or processor which results in a violation of this act, is deemed to have violated the requirements of this act and is subject to the enforcement actions otherwise provided against a controller pursuant to s. 501.177. A third-party controller or processor receiving personal information from a controller or processor in compliance with the requirements of this act is not in violation of this act for noncompliance of the controller or processor from which it receives such personal data.

(17) The rights afforded to consumers and the obligations imposed on a controller in this act may not adversely affect the rights and freedoms of other consumers. Notwithstanding subsection (7), a verified request for specific items of