

LEGISLATIVE ACTION

Senate Comm: RCS 02/10/2022 House

The Committee on Banking and Insurance (Burgess) recommended the following:

Senate Amendment (with title amendment)

Delete everything after the enacting clause

and insert:

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Section 1. Section 701.04, Florida Statutes, is amended to read:

701.04 Cancellation of mortgages, liens, and judgments.-

(1) (a) Within 10 14 days after receipt of the written

request of a mortgagor, a record title owner of the property, a fiduciary or trustee lawfully acting on behalf of a record title



11 owner, or any other person lawfully authorized to act on behalf 12 of a mortgagor or record title owner of the property, the 13 mortgagee holder of a mortgage shall deliver or mortgage cause 14 the servicer shall send or cause to be sent of the mortgage to 15 deliver to the person making the request at a place designated 16 in the written request an estoppel letter setting forth the unpaid balance of the loan secured by the mortgage. If the 17 18 written request is made by a person other than the mortgagor, the request must include a copy of the instrument showing such 19 20 person's title in the property or other lawful authorization, 21 and the mortgagee or mortgage servicer must notify the mortgagor 22 of the request. 23

(a) If the mortgagor, or any person lawfully authorized to act on behalf of the mortgagor, makes the request, the estoppel letter must include an itemization of the principal, interest, and any other charges properly due under or secured by the mortgage and interest on a per-day basis for the unpaid balance.

(b) If a record title owner of the property, or any person lawfully authorized to act on behalf of a mortgagor or record title owner of the property, makes the request:

1. The request must include a copy of the instrument showing title in the property or lawful authorization.

2. The estoppel letter may include the itemization of information required under paragraph (a), but must at a minimum include:

<u>1.</u> The total unpaid balance <u>of the loan</u> due under or secured by the mortgage <u>as of the date specified in the estoppel</u> <u>letter, including an itemization of the principal, interest, and</u> <u>any other charges comprising the unpaid balance; and</u>

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40 2. Interest accruing on a per-day basis for the unpaid 41 balance, if applicable. 42 (c)1. Except for mortgages for which a notice of lis 43 pendens in a foreclosure action or a suggestion of bankruptcy 44 has been properly filed and recorded, the mortgagee or mortgage servicer may not qualify, reserve the right to change, or 45 46 condition or disclaim the reliance of others on the information 47 provided in an estoppel letter under paragraph (b), and any 48 attempt to do so is void and unenforceable. However, if the 49 mortgagee or mortgage servicer determines that any of the 50 information provided in the estoppel letter under paragraph (b) 51 was inaccurate, the mortgagee or mortgage servicer may send a 52 corrected estoppel letter to the person who requested the 53 estoppel letter. 54 2. If the person who requested the original estoppel letter under subparagraph (f)1. receives a corrected estoppel letter by 55 56 3 p.m. in such person's time zone at least 1 business day before 57 a payment is issued in reliance on the previous estoppel letter, 58 the corrected estoppel letter supersedes all prior estoppel 59 letters. 60 3. If any of the information provided in the estoppel 61 letter under paragraph (b) was inaccurate, but the person who 62 requested the estoppel letter did not timely receive a corrected 63 estoppel letter as provided in subparagraph 2., the mortgagee or 64 mortgage servicer may not deny the accuracy of such information 65 as against any person who relied on it. This subparagraph does 66 not affect the right of a mortgagee to recover any sum that it 67 did not include in an estoppel letter from any person liable for payment of the loan or other obligations secured by the 68



69 mortgage, nor does it limit any claim or defense to recovery 70 that such person may have at law or in equity on a per-day 71 basis.

(d)3. The mortgagee or <u>mortgage</u> servicer of the mortgagee acting in accordance with a request in substantial compliance with this <u>subsection</u> paragraph is expressly discharged from any obligation or liability to any person on account of the release of the requested information, other than the obligation to comply with the terms of the estoppel letter.

(e) If a payment is received at the location and in the manner specified by the mortgagee or mortgage servicer, the mortgagee or mortgage servicer must accept and may not return any payment received in reliance on an estoppel letter and must promptly apply such payment to the unpaid balance of the loan properly due under or secured by the mortgage.

(f)1. A written request for an estoppel letter under paragraph (a) must be sent to the mortgage or mortgage servicer by first-class mail, postage prepaid; by common carrier delivery service; or by e-mail, facsimile, or other electronic means at the address made available by the mortgagee or mortgage servicer for such purpose or through an automated system provided by the mortgagee or mortgage servicer for requesting an estoppel letter. The written request is considered received by the mortgagee or mortgage servicer: a. Five business days after the request sent by first-class mail is deposited with the United States Postal Service;

b. The day the request is delivered by a common carrier delivery service; or

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c. The day the request is sent by e-mail, facsimile, or

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98 <u>other electronic means or through an automated system provided</u> 99 <u>by the mortgagee or mortgage servicer for requesting an estoppel</u> 100 <u>letter.</u>

If any of the days in sub-subparagraph a., sub-subparagraph b., or sub-subparagraph c. falls on a Saturday, Sunday, or legal holiday under the laws of this state or the United States, the request for an estoppel letter is considered timely received by the mortgagee or mortgage servicer on the next business day.

2. The mortgagee or mortgage servicer must send an estoppel letter by first-class mail; by common carrier delivery service; or by e-mail, facsimile, or other electronic means, as directed in the written request, or through an automated system provided by the mortgagee or mortgage servicer for this purpose. However, the mortgagee or mortgage servicer is not required to pay for a common carrier delivery service. If the 10-day period after a written request is received by the mortgagee or mortgage servicer ends on a Saturday, Sunday, or legal holiday under the laws of this state or the United States, the estoppel letter is considered timely if it is sent by the close of business on the next business day.

119 (g) (c) Notwithstanding s. 655.059, a mortgagee or mortgage 120 servicer mortgage holder may provide the financial information 121 required under this subsection to a person authorized under this 122 subsection to request the financial information notwithstanding 123 s. 655.059.

124 (2) (a) Within 60 days after the unpaid balance of a loan 125 secured by a mortgage has been fully paid or paid pursuant to an 126 estoppel letter under subsection (1), whichever is earlier, the

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127 mortgagee or mortgage servicer shall execute in writing an 128 instrument acknowledging release of the mortgage; have the 129 instrument acknowledged, or proven, and send it or cause it to 130 be sent for recording in the official records of the proper 131 county; and send or cause to be sent the recorded release to the 132 mortgagor or record title owner of the property. The prevailing 133 party in a civil action brought against the mortgagee or 134 mortgage servicer to enforce the requirements of this paragraph 135 is entitled to reasonable attorney fees and costs.

(b) The recorded release of the mortgage does not relieve the mortgagor, or the mortgagor's successors or assigns, from any personal liability on the loan or other obligations previously secured by the mortgage.

140 (3) (2) Within 60 days after the unpaid balance Whenever the 141 amount of money due on a any mortgage, lien, or judgment has 142 been fully paid to the person or party entitled to the payment 143 thereof, the mortgagee, creditor, or assignee, or the attorney 144 of record in the case of a judgment, to whom the payment was made, shall execute in writing an instrument acknowledging 145 146 satisfaction of the mortgage, lien, or judgment; and have the 147 instrument acknowledged, or proven, and duly entered in the official records of the proper county; and. Within 60 days after 148 149 the date of receipt of the full payment of the mortgage, lien, 150 or judgment, the person required to acknowledge satisfaction of 151 the mortgage, lien, or judgment shall send or cause to be sent 152 the recorded satisfaction to the person who has made the full 153 payment. In the case of a civil action arising out of this 154 section, The prevailing party in a civil action brought against 155 the creditor or assignee, or the attorney of record in the case

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156 of a judgment, to enforce the requirements of this subsection is 157 entitled to reasonable attorney fees and costs. (4) (3) When Whenever a writ of execution has been issued, 158 159 docketed, and indexed with a sheriff and the judgment upon which 160 it was issued has been fully paid, it is the responsibility of the person party receiving payment to request, in writing, 161 addressed to the sheriff, return of the writ of execution as 162 163 fully satisfied. 164 Section 2. Paragraph (a) of subsection (1) and subsection 165 (2) of section 701.041, Florida Statutes, are amended to read: 166 701.041 Title insurer; mortgage release certificate.-167 (1) DEFINITIONS.-For purposes of this section: 168 (a) "Estoppel letter" means a statement containing, at a 169 minimum, the information required in s. 701.04(1)(b) of the 170 amount of: 1. The unpaid balance of a loan secured by a mortgage, 171 172 including principal, interest, and any other charges properly 173 due under or secured by the mortgage. 174 2. Interest on a per-day basis for the unpaid balance. 175 (2) CERTIFICATE OF RELEASE. - An officer or duly appointed 176 agent of a title insurer may, on behalf of a mortgagor or a person who acquired from the mortgagor title to all or a part of 177 178 the property described in a mortgage, execute a certificate of 179 release that complies with the requirements of this section and 180 record the certificate of release in the real property records 181 of each county in which the mortgage is recorded if a 182 satisfaction or release of the mortgage has not been executed 183 and recorded after the date payment in full of the loan properly due under or secured by the mortgage was made in accordance with 184

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185 an estoppel letter a payoff statement furnished by the mortgagee 186 or the mortgage servicer. 187 Section 3. The Legislature finds that the timeliness and 188 accuracy of an estoppel letter is critical because the parties 189 to a real estate transaction must rely on the estoppel letter to 190 establish the loan payoff amount necessary to release the 191 mortgage, which in turn will allow the owner to confer clean 192 title to a buyer or to refinance the property. The Legislature 193 further finds that estoppel letters increasingly contain 194 conditional language disclaiming the ability of an owner to rely 195 on the stated loan payoff amounts, extending even to the return 196 of such payments submitted by owners, creating unnecessary 197 delays in the efficient operation of this state's real estate 198 market, which is a vital economic contributor to this state, and 199 imposing needless costs and burdens on property owners and 200 buyers. In addition, the Legislature finds that real estate 201 lending, mortgages, real estate transactions, and estoppel 202 letters are extensively regulated under both Florida and federal 203 law. The Legislature finds and determines that this act makes 204 changes to state law that appropriately balance the parties' 205 interests, are reasonable and necessary to serve and achieve an 206 important state interest, are necessary for the prosperity and 207 welfare of the state and its property owners and inhabitants, 2.08 and must be applied to existing mortgages in order to provide 209 effective relief. Section 4. This act shall take effect October 1, 2022, and 210 211

211 applies to all mortgages existing as of that date and entered 212 into on or after that date, as well as to all loans secured by 213 such mortgages.

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216	And the title is amended as follows:
217	Delete everything before the enacting clause
218	and insert:
219	A bill to be entitled
220	An act relating to mortgage payoff letters; amending
221	s. 701.04, F.S.; revising the timeframe within which a
222	mortgagee or mortgage servicer must send or cause to
223	be sent an estoppel letter containing specified
224	information; revising the circumstances under which a
225	copy of the instrument showing title in the property
226	or other lawful authorization must be included in a
227	request for an estoppel letter; requiring notice to
228	the mortgagor of a request for an estoppel letter
229	under certain circumstances; revising requirements for
230	an estoppel letter; prohibiting certain actions by the
231	mortgagee or mortgage servicer; authorizing the
232	mortgagee or mortgage servicer to send a corrected
233	estoppel letter under certain circumstances; providing
234	that a corrected estoppel letter supersedes any
235	previous estoppel letter under certain circumstances;
236	prohibiting the mortgagee or mortgage servicer from
237	denying the accuracy of certain information provided
238	in an estoppel letter under certain circumstances;
239	providing construction; prohibiting payments received
240	pursuant to an estoppel letter from being returned and
241	requiring such payments to be promptly applied to any
242	unpaid balance of the loan properly due under or



243 secured by a mortgage; providing methods for sending a 244 written request for an estoppel letter and for sending an estoppel letter; providing that the mortgagee or 245 246 mortgage servicer is not required to pay for a common 247 carrier delivery service; requiring the mortgagee or 248 mortgage servicer to take certain actions within a 249 specified time after the unpaid balance of a loan 250 properly secured by a mortgage has been fully paid or 2.51 paid pursuant to an estoppel letter; authorizing 252 reasonable attorney fees and costs; providing that 253 certain persons may still be personally liable after 254 the recording of a release of a mortgage; amending s. 255 701.041, F.S.; revising the definition of the term 256 "estoppel letter"; conforming provisions to changes 257 made by the act; providing legislative findings; 258 providing for retroactive applicability; providing an 259 effective date.