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Proposed Committee Substitute by the Committee on Appropriations (Appropriations Subcommittee on Health and Human Services)

A bill to be entitled

2 An act relating to mental health and substance abuse; 3 amending s. 394.455, F.S.; defining the term 4 "telehealth"; amending s. 394.459, F.S.; revising the 5 conditions under which a patient's communication with 6 persons outside of a receiving facility may be 7 restricted; revising the conditions under which a 8 patient's sealed and unopened incoming or outgoing 9 correspondence may be restricted; revising the 10 conditions under which a patient's contact and 11 visitation with persons outside of a receiving 12 facility may be restricted; revising the frequency 13 with which the restriction on a patient's right to receive visitors must be reviewed; amending s. 14 394.4599, F.S.; requiring a receiving facility to 15 16 notify specified emergency contacts of individuals who are being involuntarily held for examination; amending 17 18 s. 394.4615, F.S.; requiring receiving facilities to 19 document that an option to authorize the release of specified information has been provided, within a 20 specified timeframe, to individuals admitted on a 21 2.2 voluntary basis; amending s. 394.463, F.S.; requiring 23 that reports issued by law enforcement officers when 24 delivering a person to a receiving facility contain 25 certain information related to emergency contacts; 26 limiting the use of certain information provided; 27 maintaining the confidential and exempt status of

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28 certain information provided to a receiving facility; 29 requiring the Department of Children and Families to 30 receive and maintain reports relating to the transportation of patients; authorizing receiving 31 32 facility discharge examinations to be conducted 33 through telehealth; requiring a facility administrator 34 to file a petition for involuntary placement by a specified time; authorizing a receiving facility to 35 36 postpone the release of a patient if certain 37 requirements are met; prohibiting certain activities 38 relating to examination and treatment; providing a 39 criminal penalty; amending s. 394.468, F.S.; requiring 40 that discharge and planning procedures include and document the consideration of specified factors and 41 42 actions; amending s. 394.9086; modifying meeting 43 requirements of the Commission on Mental Health and 44 Substance Abuse; authorizing reimbursement for per 45 diem and travel expenses for members of the commission; authorizing the commission to access 46 47 certain information or records; revising the due date for the commission's interim report; amending s. 48 49 397.601, F.S.; requiring service providers to document 50 that an option to authorize the release of specified 51 information has been provided, within a specified 52 timeframe, to individuals admitted on a voluntary 53 basis; amending s. 397.6772, F.S.; requiring law 54 enforcement officers to include certain information 55 relating to emergency contacts in reports relating to 56 the delivery of a person to a hospital or licensed

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576-03084-22 57 detoxification or addictions receiving facility; limiting the use of certain information provided; 58 maintaining the confidential and exempt status of 59 certain information provided to a hospital or licensed 60 61 detoxification or addictions receiving facility; amending ss. 409.972 and 744.2007, F.S.; conforming 62 63 cross-references; providing an effective date. 64 65 Be It Enacted by the Legislature of the State of Florida: 66 67 Section 1. Present subsections (47), (48), and (49) of 68 section 394.455, Florida Statutes, are redesignated as subsections (48), (49), and (50), respectively, and a new 69 70 subsection (47) is added to that section, to read: 394.455 Definitions.-As used in this part, the term: 71 (47) "Telehealth" has the same meaning as provided in s. 72 73 456.47. Section 2. Subsection (5) of section 394.459, Florida 74 75 Statutes is amended to read: 394.459 Rights of patients.-76 77 (5) COMMUNICATION, ABUSE REPORTING, AND VISITS.-78 (a) Each person receiving services in a facility providing 79 mental health services under this part has the right to 80 communicate freely and privately with persons outside the 81 facility unless a qualified professional determines it is 82 determined that such communication is likely to be harmful to 83 the person or others in a manner directly related to the person's clinical well-being, the clinical well-being of other 84 85 patients, or the general safety of staff. Each facility shall

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86 make available as soon as reasonably possible to persons 87 receiving services a telephone that allows for free local calls 88 and access to a long-distance service. A facility is not 89 required to pay the costs of a patient's long-distance calls. 90 The telephone shall be readily accessible to the patient and 91 shall be placed so that the patient may use it to communicate 92 privately and confidentially. The facility may establish reasonable rules for the use of this telephone, provided that 93 94 the rules do not interfere with a patient's access to a 95 telephone to report abuse pursuant to paragraph (f) (e).

96 (b) Each patient admitted to a facility under the 97 provisions of this part shall be allowed to receive, send, and 98 mail sealed, unopened correspondence; and no patient's incoming 99 or outgoing correspondence shall be opened, delayed, held, or censored by the facility unless a qualified professional 100 determines that such correspondence is likely to be harmful to 101 102 the patient or others in a manner directly related to the patient's clinical well-being, the clinical well-being of other 103 104 patients, or the general safety of staff. If there is reason to 105 believe that such correspondence it contains items or substances 106 which may be harmful to the patient or others, in which case the 107 administrator may direct reasonable examination of such mail and may regulate the disposition of such items or substances. 108

(c) Each facility must permit immediate access to any patient, subject to the patient's right to deny or withdraw consent at any time, by the patient's family members, guardian, guardian advocate, representative, Florida statewide or local advocacy council, or attorney, unless <u>a qualified professional</u> <u>determines that</u> such access would be detrimental to the patient

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115 in a manner directly related to the patient's clinical wellbeing, the clinical well-being of other patients, or the general 116 117 safety of staff.

118 (d) If a patient's right to communicate with outside 119 persons; receive, send, or mail sealed, unopened correspondence; 120 or to receive visitors is restricted by the facility, written 121 notice of such restriction and the reasons for the restriction 122 shall be served on the patient, the patient's attorney, and the 123 patient's guardian, guardian advocate, or representative; a 124 qualified professional must document any restriction within 24 125 hours and such restriction shall be recorded on the patient's 126 clinical record with the reasons therefor. The restriction of a 127 patient's right to communicate or to receive visitors shall be 128 reviewed at least every 3 7 days. The right to communicate or 129 receive visitors shall not be restricted as a means of 130 punishment. Nothing in this paragraph shall be construed to 131 limit the provisions of paragraph (e) (d).

(e) (d) Each facility shall establish reasonable rules 132 133 governing visitors, visiting hours, and the use of telephones by patients in the least restrictive possible manner. Patients 134 135 shall have the right to contact and to receive communication 136 from their attorneys at any reasonable time.

137 (f) (e) Each patient receiving mental health treatment in 138 any facility shall have ready access to a telephone in order to 139 report an alleged abuse. The facility staff shall orally and in 140 writing inform each patient of the procedure for reporting abuse 141 and shall make every reasonable effort to present the information in a language the patient understands. A written 142 copy of that procedure, including the telephone number of the 143



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144 central abuse hotline and reporting forms, shall be posted in 145 plain view.

146 <u>(g)(f)</u> The department shall adopt rules providing a 147 procedure for reporting abuse. Facility staff shall be required, 148 as a condition of employment, to become familiar with the 149 requirements and procedures for the reporting of abuse.

150Section 3. Paragraph (b) of subsection (2) of section151394.4599, Florida Statutes, is amended to read:

394.4599 Notice.-

152 153

(2) INVOLUNTARY ADMISSION.-

154 (b) A receiving facility shall give prompt notice of the 155 whereabouts of an individual who is being involuntarily held for 156 examination to the individual's guardian, guardian advocate, 157 health care surrogate or proxy, attorney or representative, or other emergency contact identified through electronic databases 158 159 pursuant to s. 394.463(2)(a), by telephone or in person within 160 24 hours after the individual's arrival at the facility. Contact 161 attempts shall be documented in the individual's clinical record 162 and shall begin as soon as reasonably possible after the 163 individual's arrival.

164Section 4. Paragraph (a) of subsection (2) of section165394.4615, Florida Statutes, is amended to read:

166 167 394.4615 Clinical records; confidentiality.-

(2) The clinical record shall be released when:

(a) The patient or the patient's guardian authorizes the
release. The guardian or guardian advocate shall be provided
access to the appropriate clinical records of the patient. The
patient or the patient's guardian or guardian advocate may
authorize the release of information and clinical records to

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173	appropriate persons to ensure the continuity of the patient's
174	health care or mental health care. <u>A receiving facility must</u>
175	document that, within 24 hours of admission, individuals
176	admitted on a voluntary basis have been provided with the option
177	to authorize the release of information from their clinical
178	record to the individual's health care surrogate or proxy,
179	attorney, representative, or other known emergency contact.
180	Section 5. Paragraphs (a), (e), (f), and (g) of subsection
181	(2) of section 394.463, Florida Statutes, are amended, and
182	subsection (5) is added to that section, to read:
183	394.463 Involuntary examination
184	(2) INVOLUNTARY EXAMINATION
185	(a) An involuntary examination may be initiated by any one
186	of the following means:
187	1. A circuit or county court may enter an ex parte order
188	stating that a person appears to meet the criteria for
189	involuntary examination and specifying the findings on which
190	that conclusion is based. The ex parte order for involuntary
191	examination must be based on written or oral sworn testimony
192	that includes specific facts that support the findings. If other
193	less restrictive means are not available, such as voluntary
194	appearance for outpatient evaluation, a law enforcement officer,
195	or other designated agent of the court, shall take the person
196	into custody and deliver him or her to an appropriate, or the
197	nearest, facility within the designated receiving system
198	pursuant to s. 394.462 for involuntary examination. The order of
199	the court shall be made a part of the patient's clinical record.
200	A fee may not be charged for the filing of an order under this
201	subsection. A facility accepting the patient based on this order
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202 must send a copy of the order to the department within 5 working 203 days. The order may be submitted electronically through existing 204 data systems, if available. The order shall be valid only until 205 the person is delivered to the facility or for the period 206 specified in the order itself, whichever comes first. If a time 207 limit is not specified in the order, the order is valid for 7 208 days after the date that the order was signed.

209 2. A law enforcement officer shall take a person who 210 appears to meet the criteria for involuntary examination into 211 custody and deliver the person or have him or her delivered to 212 an appropriate, or the nearest, facility within the designated 213 receiving system pursuant to s. 394.462 for examination. The 214 officer shall execute a written report detailing the 215 circumstances under which the person was taken into custody, which must be made a part of the patient's clinical record. The 216 217 report must include all emergency contact information for the 218 person that is readily accessible to the law enforcement 219 officer, including information available through electronic 220 databases maintained by the Department of Law Enforcement or by 221 the Department of Highway Safety and Motor Vehicles. Such 222 emergency contact information may be used by a receiving 223 facility only for the purpose of informing listed emergency 224 contacts of a patient's whereabouts and shall otherwise remain 225 confidential and exempt pursuant to s. 119.0712(2)(d). Any 226 facility accepting the patient based on this report must send a 227 copy of the report to the department within 5 working days. 228

3. A physician, a physician assistant, a clinical
psychologist, a psychiatric nurse, an advanced practice
registered nurse registered under s. 464.0123, a mental health

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231 counselor, a marriage and family therapist, or a clinical social 232 worker may execute a certificate stating that he or she has 233 examined a person within the preceding 48 hours and finds that 234 the person appears to meet the criteria for involuntary 235 examination and stating the observations upon which that 236 conclusion is based. If other less restrictive means, such as 237 voluntary appearance for outpatient evaluation, are not 238 available, a law enforcement officer shall take into custody the 239 person named in the certificate and deliver him or her to the 240 appropriate, or nearest, facility within the designated 241 receiving system pursuant to s. 394.462 for involuntary 242 examination. The law enforcement officer shall execute a written report detailing the circumstances under which the person was 243 244 taken into custody. The report must include all emergency 245 contact information for the person that is readily accessible to the law enforcement officer, including information available 246 247 through electronic databases maintained by the Department of Law 248 Enforcement or by the Department of Highway Safety and Motor 249 Vehicles. Such emergency contact information may be used by a 250 receiving facility only for the purpose of informing listed 251 emergency contacts of a patient's whereabouts and shall 252 otherwise remain confidential and exempt pursuant to s. 253 119.0712(2)(d). The report and certificate shall be made a part 2.5.4 of the patient's clinical record. Any facility accepting the 255 patient based on this certificate must send a copy of the 256 certificate to the department within 5 working days. The 257 document may be submitted electronically through existing data 258 systems, if applicable. 259



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When sending the order, report, or certificate to the department, a facility shall, at a minimum, provide information about which action was taken regarding the patient under paragraph (g), which information shall also be made a part of the patient's clinical record.

265 (e) The department shall receive and maintain the copies of 266 ex parte orders, involuntary outpatient services orders issued 267 pursuant to s. 394.4655, involuntary inpatient placement orders 268 issued pursuant to s. 394.467, professional certificates, and 269 law enforcement officers' reports, and reports relating to the 270 transportation of patients. These documents shall be considered 271 part of the clinical record, governed by the provisions of s. 272 394.4615. These documents shall be used to prepare annual 273 reports analyzing the data obtained from these documents, 274 without information identifying patients, and shall provide 275 copies of reports to the department, the President of the 276 Senate, the Speaker of the House of Representatives, and the minority leaders of the Senate and the House of Representatives. 277

278 (f) A patient shall be examined by a physician or a 279 clinical psychologist, or by a psychiatric nurse performing 280 within the framework of an established protocol with a 281 psychiatrist at a facility without unnecessary delay to 282 determine if the criteria for involuntary services are met. 283 Emergency treatment may be provided upon the order of a 284 physician if the physician determines that such treatment is necessary for the safety of the patient or others. The patient 285 286 may not be released by the receiving facility or its contractor 287 without the documented approval of a psychiatrist or a clinical psychologist or, if the receiving facility is owned or operated 288

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289 by a hospital or health system, the release may also be approved 290 by a psychiatric nurse performing within the framework of an established protocol with a psychiatrist, or an attending 291 292 emergency department physician with experience in the diagnosis 293 and treatment of mental illness after completion of an 294 involuntary examination pursuant to this subsection. A 295 psychiatric nurse may not approve the release of a patient if 296 the involuntary examination was initiated by a psychiatrist 297 unless the release is approved by the initiating psychiatrist. 298 The release may be approved through telehealth.

(g) The examination period must be for up to 72 hours. For a minor, the examination shall be initiated within 12 hours after the patient's arrival at the facility. Within the examination period or, if the examination period ends on a weekend or holiday, no later than the next working day thereafter, one of the following actions must be taken, based on the individual needs of the patient:

306 1. The patient shall be released, unless he or she is 307 charged with a crime, in which case the patient shall be 308 returned to the custody of a law enforcement officer;

309 2. The patient shall be released, subject to subparagraph310 1., for voluntary outpatient treatment;

311 3. The patient, unless he or she is charged with a crime, 312 shall be asked to give express and informed consent to placement 313 as a voluntary patient and, if such consent is given, the 314 patient shall be admitted as a voluntary patient; or

315 4. A petition for involuntary services shall be filed in 316 the circuit court if inpatient treatment is deemed necessary or 317 with the criminal county court, as defined in s. 394.4655(1), as

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318 applicable. When inpatient treatment is deemed necessary, the 319 least restrictive treatment consistent with the optimum improvement of the patient's condition shall be made available. 320 321 When a petition is to be filed for involuntary outpatient 322 placement, it shall be filed by one of the petitioners specified 323 in s. 394.4655(4)(a). A petition for involuntary inpatient 324 placement shall be filed by the facility administrator. If a 325 patient's 72-hour examination period ends on a weekend or 32.6 holiday, and the receiving facility: 327 a. Intends to file a petition for involuntary services,

328 <u>such patient may be held at a receiving facility through the</u> 329 <u>next working day thereafter and such petition for involuntary</u> 330 <u>services must be filed no later than such date. If the receiving</u> 331 <u>facility fails to file a petition for involuntary services at</u> 332 <u>the close of the next working day, the patient shall be released</u> 333 <u>from the receiving facility following approval pursuant to</u> 334 <u>paragraph (f).</u>

335 b. Does not intend to file a petition for involuntary 336 services, a receiving facility may postpone release of a patient 337 until the next working day thereafter only if a qualified 338 professional documents that adequate discharge planning and 339 procedures in accordance with s. 394.468, and approval pursuant 340 to paragraph (f), are not possible until the next working day. 341 (5) UNLAWFUL ACTIVITIES RELATING TO EXAMINATION AND 342 TREATMENT; PENALTIES.-343 (a) A person may not knowingly and willfully:

344 <u>1. Furnish false information for the purpose of obtaining</u> 345 <u>emergency or other involuntary admission of another;</u>

2. Cause or otherwise secure, or conspire with or assist

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347	another to cause or secure, any emergency or other involuntary
348	procedure of another person under false pretenses; or
349	3. Cause, or conspire with or assist another to cause,
350	without lawful justification, the denial to any person of any
351	right accorded pursuant to this chapter.
352	(b) A person who violates this subsection commits a
353	misdemeanor of the first degree, punishable as provided in s.
354	775.082 and by a fine not exceeding \$5,000.
355	Section 6. Section 394.468, Florida Statutes, is amended to
356	read:
357	394.468 Admission and discharge procedures
358	(1) Admission and discharge procedures and treatment
359	policies of the department are governed solely by this part.
360	Such procedures and policies shall not be subject to control by
361	court procedure rules. The matters within the purview of this
362	part are deemed to be substantive, not procedural.
363	(2) Discharge planning and procedures for any patient's
364	release from a receiving facility or treatment facility must
365	include and document consideration of, at a minimum:
366	(a) Follow-up behavioral health appointments;
367	(b) Information on how to obtain prescribed medications;
368	and
369	(c) Information pertaining to:
370	1. Available living arrangements;
371	2. Transportation; and
372	3. Recovery support opportunities.
373	Section 7. Paragraph (c) of subsection (3) and subsection
374	(5) of section 394.9086, Florida Statutes, are amended, and
375	paragraphs (d) and (e) are added to subsection (3) of that

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376 section, to read:

377 378 394.9086 Commission on Mental Health and Substance Abuse.-(3) MEMBERSHIP; TERM LIMITS; MEETINGS.-

(c) The commission shall convene no later than September 1, 2021. The commission shall meet quarterly or upon the call of the chair. The commission <u>may shall</u> hold its meetings <u>in person</u> <u>at locations throughout the state or</u> via teleconference or other electronic means.

384 (d) Members of the commission are entitled to receive 385 reimbursement for per diem and travel expenses pursuant to s. 386 <u>112.061.</u>

387 (e) Notwithstanding any other law, the commission may 388 request and shall be provided with access to any information or 389 records, including exempt and confidential information or 390 records, which are necessary for the commission to carry out its 391 duties. Information or records obtained by the commission which 392 are otherwise exempt or confidential and exempt shall retain 393 such exempt or confidential and exempt status, and the 394 commission may not disclose such information or records.

395 (5) REPORTS.-By January 1, 2023 September 1, 2022, the 396 commission shall submit an interim report to the President of 397 the Senate, the Speaker of the House of Representatives, and the 398 Governor containing its findings and recommendations on how to best provide and facilitate mental health and substance abuse 399 400 services in the state. The commission shall submit its final 401 report to the President of the Senate, the Speaker of the House 402 of Representatives, and the Governor by September 1, 2023.

403 Section 8. Subsection (5) is added to section 397.601, 404 Florida Statutes, to read:

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405 397.601 Voluntary admissions.406 (5) A service provider must document that, within 24 hours
407 of admission, individuals admitted on a voluntary basis have
408 been provided with the option to authorize the release of
409 information from their clinical record to the individual's
410 health care surrogate or proxy, attorney, representative, or
411 other known emergency contact.

412 Section 9. Section 397.6772, Florida Statutes, is amended 413 to read:

414

397.6772 Protective custody without consent.-

(1) If a person in circumstances which justify protective custody as described in s. 397.677 fails or refuses to consent to assistance and a law enforcement officer has determined that a hospital or a licensed detoxification or addictions receiving facility is the most appropriate place for the person, the officer may, after giving due consideration to the expressed wishes of the person:

422 (a) Take the person to a hospital or to a licensed 423 detoxification or addictions receiving facility against the 424 person's will but without using unreasonable force. The officer 425 shall use the standard form developed by the department pursuant 426 to s. 397.321 to execute a written report detailing the 427 circumstances under which the person was taken into custody. The 428 report must include all emergency contact information for the 429 person that is readily accessible to the law enforcement 430 officer, including information available through electronic 431 databases maintained by the Department of Law Enforcement or by 432 the Department of Highway Safety and Motor Vehicles. Such 433 emergency contact information may be used by a hospital or

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434 <u>licensed detoxification or addictions receiving facility only</u> 435 <u>for the purpose of informing listed emergency contacts of a</u> 436 <u>patient's whereabouts and shall otherwise remain confidential</u> 437 <u>and exempt pursuant to s. 119.0712(2)(d).</u> The written report 438 shall be included in the patient's clinical record; or

(b) In the case of an adult, detain the person for his or
her own protection in any municipal or county jail or other
appropriate detention facility.

443 Such detention is not to be considered an arrest for any 444 purpose, and no entry or other record may be made to indicate 445 that the person has been detained or charged with any crime. The officer in charge of the detention facility must notify the 446 447 nearest appropriate licensed service provider within the first 8 hours after detention that the person has been detained. It is 448 449 the duty of the detention facility to arrange, as necessary, for 450 transportation of the person to an appropriate licensed service 451 provider with an available bed. Persons taken into protective 452 custody must be assessed by the attending physician within the 453 72-hour period and without unnecessary delay, to determine the 454 need for further services.

455 (2) The law enforcement officer must notify the nearest 456 relative of a minor in protective custody and must be notified 457 by the law enforcement officer, as must notify the nearest 458 relative or other known emergency contact of an adult, unless 459 the adult requests that there be no notification. The law 460 enforcement officer must document such notification, and any attempts at notification, in the written report detailing the 461 462 circumstances under which the person was taken into custody as

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463	required under paragraph (1)(a).
464	Section 10. Paragraph (b) of subsection (1) of section
465	409.972, Florida Statutes, is amended to read:
466	409.972 Mandatory and voluntary enrollment.—
467	(1) The following Medicaid-eligible persons are exempt from
468	mandatory managed care enrollment required by s. 409.965, and
469	may voluntarily choose to participate in the managed medical
470	assistance program:
471	(b) Medicaid recipients residing in residential commitment
472	facilities operated through the Department of Juvenile Justice
473	or a treatment facility as defined in <u>s. 394.455(49)</u> s.
474	394.455(48) .
475	Section 11. Subsection (7) of section 744.2007, Florida
476	Statutes, is amended to read:
477	744.2007 Powers and duties
478	(7) A public guardian may not commit a ward to a treatment
479	facility, as defined in <u>s. 394.455(49)</u> s. 394.455(48) , without
480	an involuntary placement proceeding as provided by law.
481	Section 12. This act shall take effect July 1, 2022.