1	A bill to be entitled
2	An act relating to Citizens Property Insurance
3	Corporation; amending s. 627.021, F.S.; revising
4	applicability; amending s. 627.351, F.S.; deleting
5	obsolete language; requiring the Office of Financial
6	Regulation to approve the method used by Citizens
7	Property Insurance Corporation for valuing the
8	dwelling replacement costs; revising the method for
9	determining the amounts of potential surcharges to be
10	levied against policyholders under certain
11	circumstances; defining the term "primary residence";
12	specifying requirements for certain members the
13	corporation's board of governors at the time of
14	appointment and reappointment; defining the term
15	"demonstrated expertise in insurance" to specify the
16	qualifications of some appointees for the board
17	membership; revising procedures for determining
18	eligibility of a risk for coverage by the corporation;
19	making technical changes; specifying the
20	qualifications for an appointee as the executive
21	director of the corporation; providing that eligible
22	surplus lines insurers may participate, in the same
23	manner and on the same terms as authorized insurers,
24	in depopulation, take-out, or keep-out programs
25	relating to policies removed from the corporation;
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26	providing certain exceptions, conditions, and
27	requirements relating to such participation by surplus
28	lines insurers in the corporation's depopulation,
29	take-out, or keep-out programs; providing thresholds
30	for eligibility for coverage by the corporation for
31	risks that are offered coverage from qualified surplus
32	lines insurers; revising the circumstances under which
33	information from underwriting files and confidential
34	claims files may be released by the corporation;
35	revising the list of entities that such files may be
36	released to; specifying that only the corporation's
37	transfer of a policy file to an insurer, rather than
38	the transfer of any file, changes the file's public
39	record status; making technical changes; revising the
40	notice that must be provided by the corporation when
41	insurers request to take out a policy; amending s.
42	627.3517, F.S.; making technical changes; amending s.
43	627.3518, F.S.; deleting obsolete provisions relating
44	to the purpose of the corporation's clearinghouse
45	program and reporting requirements; revising
46	procedures for determining eligibility of a risk for
47	coverage with the corporation; providing an effective
48	date.
49	
50	Be It Enacted by the Legislature of the State of Florida:

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51	
52	Section 1. Subsection (2) of section 627.021, Florida
53	Statutes, is amended to read:
54	627.021 Scope of this part
55	(2) This part does not apply to:
56	(a) Reinsurance, except joint reinsurance as provided in
57	s. 627.311.
58	(b) Insurance against loss of or damage to aircraft, their
59	hulls, accessories, or equipment, or against liability, other
60	than workers' compensation and employer's liability, arising out
61	of the ownership, maintenance, or use of aircraft.
62	(c) Insurance of vessels or craft, their cargoes, marine
63	builders' risks, marine protection and indemnity, or other risks
64	commonly insured under marine insurance policies.
65	(d) Commercial inland marine insurance.
66	(e) Except as may be specifically stated to apply, surplus
67	lines insurance placed under the provisions of ss. 626.913-
68	626.937.
69	Section 2. Paragraphs (a), (b), (c), (d), (n), (q), (x),
70	and (ii) of subsection (6) of section 627.351, Florida Statutes,
71	are amended to read:
72	627.351 Insurance risk apportionment plans
73	(6) CITIZENS PROPERTY INSURANCE CORPORATION
74	(a) The public purpose of this subsection is to ensure
75	that there is an orderly market for property insurance for
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76 residents and businesses of this state.

77 The Legislature finds that private insurers are 1. 78 unwilling or unable to provide affordable property insurance 79 coverage in this state to the extent sought and needed. The 80 absence of affordable property insurance threatens the public health, safety, and welfare and likewise threatens the economic 81 82 health of the state. The state therefore has a compelling public 83 interest and a public purpose to assist in assuring that 84 property in the state is insured and that it is insured at 85 affordable rates so as to facilitate the remediation, 86 reconstruction, and replacement of damaged or destroyed property in order to reduce or avoid the negative effects otherwise 87 resulting to the public health, safety, and welfare, to the 88 89 economy of the state, and to the revenues of the state and local 90 governments which are needed to provide for the public welfare. 91 It is necessary, therefore, to provide affordable property 92 insurance to applicants who are in good faith entitled to 93 procure insurance through the voluntary market but are unable to 94 do so. The Legislature intends, therefore, that affordable 95 property insurance be provided and that it continue to be 96 provided, as long as necessary, through Citizens Property 97 Insurance Corporation, a government entity that is an integral 98 part of the state, and that is not a private insurance company. 99 To that end, the corporation shall strive to increase the availability of affordable property insurance in this state, 100

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101 while achieving efficiencies and economies, and while providing 102 service to policyholders, applicants, and agents which is no 103 less than the quality generally provided in the voluntary market, for the achievement of the foregoing public purposes. 104 105 Because it is essential for this government entity to have the maximum financial resources to pay claims following a 106 107 catastrophic hurricane, it is the intent of the Legislature that 108 the corporation continue to be an integral part of the state and 109 that the income of the corporation be exempt from federal income taxation and that interest on the debt obligations issued by the 110 corporation be exempt from federal income taxation. 111

The Residential Property and Casualty Joint 112 2. Underwriting Association originally created by this statute 113 114 shall be known as the Citizens Property Insurance Corporation. 115 The corporation shall provide insurance for residential and 116 commercial property, for applicants who are entitled, but, in 117 good faith, are unable to procure insurance through the 118 voluntary market. The corporation shall operate pursuant to a plan of operation approved by order of the Financial Services 119 120 Commission. The plan is subject to continuous review by the commission. The commission may, by order, withdraw approval of 121 all or part of a plan if the commission determines that 122 123 conditions have changed since approval was granted and that the 124 purposes of the plan require changes in the plan. For the 125 purposes of this subsection, residential coverage includes both

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126 personal lines residential coverage, which consists of the type 127 of coverage provided by homeowner, mobile home owner, dwelling, 128 tenant, condominium unit owner, and similar policies; and 129 commercial lines residential coverage, which consists of the 130 type of coverage provided by condominium association, apartment 131 building, and similar policies.

3. With respect to coverage for personal lines residential
 structures, ÷

134 a. Effective January 1, 2014, a structure that has a 135 dwelling replacement cost of \$1 million or more, or a single 136 condominium unit that has a combined dwelling and contents 137 replacement cost of \$1 million or more, is not eligible for 138 coverage by the corporation. Such dwellings insured by the 139 corporation on December 31, 2013, may continue to be covered by 140 the corporation until the end of the policy term. The office 141 shall approve the method used by the corporation for valuing the 142 dwelling replacement cost for the purposes of this subparagraph. 143 If a policyholder is insured by the corporation before being 144 determined to be ineligible pursuant to this subparagraph and 145 such policyholder files a lawsuit challenging the determination, 146 the policyholder may remain insured by the corporation until the 147 conclusion of the litigation.

148b. Effective January 1, 2015, a structure that has a149dwelling replacement cost of \$900,000 or more, or a single150condominium unit that has a combined dwelling and contents

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151 replacement cost of \$900,000 or more, is not eligible for coverage by the corporation. Such dwellings insured by the 152 153 corporation on December 31, 2014, may continue to be covered by 154 the corporation only until the end of the policy term. 155 c. Effective January 1, 2016, a structure that has a 156 dwelling replacement cost of \$800,000 or more, or a single 157 condominium unit that has a combined dwelling and contents 158 replacement cost of \$800,000 or more, is not eligible for 159 coverage by the corporation. Such dwellings insured by the 160 corporation on December 31, 2015, may continue to be covered by 161 the corporation until the end of the policy term.

162 d. effective January 1, 2017, a structure that has a 163 dwelling replacement cost of \$700,000 or more, or a single 164 condominium unit that has a combined dwelling and contents 165 replacement cost of \$700,000 or more, is not eligible for 166 coverage by the corporation. The office shall approve the method 167 used by the corporation for valuing the dwelling replacement cost Such dwellings insured by the corporation on December 31, 168 169 2016, may continue to be covered by the corporation 170 end of the policy term.

171

The requirements of <u>this subparagraph</u> sub-subparagraphs b.-d. do not apply in counties where the office determines there is not a reasonable degree of competition. In such counties a personal lines residential structure that has a dwelling replacement cost

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of less than \$1 million, or a single condominium unit that has a combined dwelling and contents replacement cost of less than \$1 million, is eligible for coverage by the corporation.

179 4. It is the intent of the Legislature that policyholders, 180 applicants, and agents of the corporation receive service and treatment of the highest possible level but never less than that 181 182 generally provided in the voluntary market. It is also intended 183 that the corporation be held to service standards no less than 184 those applied to insurers in the voluntary market by the office 185 with respect to responsiveness, timeliness, customer courtesy, 186 and overall dealings with policyholders, applicants, or agents 187 of the corporation.

5.a. Effective January 1, 2009, a personal lines 188 189 residential structure that is located in the "wind-borne debris 190 region," as defined in s. 1609.2, International Building Code 191 (2006), and that has an insured value on the structure of 192 \$750,000 or more is not eligible for coverage by the corporation 193 unless the structure has opening protections as required under 194 the Florida Building Code for a newly constructed residential 195 structure in that area. A residential structure is deemed to 196 comply with this sub-subparagraph if it has shutters or opening 197 protections on all openings and if such opening protections 198 complied with the Florida Building Code at the time they were 199 installed.

200

b. Any major structure, as defined in s. 161.54(6)(a),

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201 that is newly constructed, or rebuilt, repaired, restored, or 202 remodeled to increase the total square footage of finished area 203 by more than 25 percent, pursuant to a permit applied for after 204 July 1, 2015, is not eligible for coverage by the corporation if 205 the structure is seaward of the coastal construction control 206 line established pursuant to s. 161.053 or is within the Coastal 207 Barrier Resources System as designated by 16 U.S.C. ss. 3501-208 3510.

6. With respect to wind-only coverage for commercial lines residential condominiums, effective July 1, 2014, a condominium shall be deemed ineligible for coverage if 50 percent or more of the units are rented more than eight times in a calendar year for a rental agreement period of less than 30 days.

214 (b)1. All insurers authorized to write one or more subject 215 lines of business in this state are subject to assessment by the 216 corporation and, for the purposes of this subsection, are 217 referred to collectively as "assessable insurers." Insurers 218 writing one or more subject lines of business in this state pursuant to part VIII of chapter 626 are not assessable 219 220 insurers; however, insureds who procure one or more subject 221 lines of business in this state pursuant to part VIII of chapter 222 626 are subject to assessment by the corporation and are 223 referred to collectively as "assessable insureds." An insurer's 224 assessment liability begins on the first day of the calendar year following the year in which the insurer was issued a 225

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226 certificate of authority to transact insurance for subject lines 227 of business in this state and terminates 1 year after the end of 228 the first calendar year during which the insurer no longer holds 229 a certificate of authority to transact insurance for subject 230 lines of business in this state.

2.a. All revenues, assets, liabilities, losses, and
expenses of the corporation shall be divided into three separate
accounts as follows:

(I) A personal lines account for personal residential policies issued by the corporation which provides comprehensive, multiperil coverage on risks that are not located in areas eligible for coverage by the Florida Windstorm Underwriting Association as those areas were defined on January 1, 2002, and for policies that do not provide coverage for the peril of wind on risks that are located in such areas;

241 (II)A commercial lines account for commercial residential 242 and commercial nonresidential policies issued by the corporation 243 which provides coverage for basic property perils on risks that 244 are not located in areas eligible for coverage by the Florida 245 Windstorm Underwriting Association as those areas were defined 246 on January 1, 2002, and for policies that do not provide 247 coverage for the peril of wind on risks that are located in such 248 areas; and

(III) A coastal account for personal residential policiesand commercial residential and commercial nonresidential

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251 property policies issued by the corporation which provides 252 coverage for the peril of wind on risks that are located in 253 areas eligible for coverage by the Florida Windstorm 254 Underwriting Association as those areas were defined on January 255 1, 2002. The corporation may offer policies that provide 256 multiperil coverage and shall offer policies that provide 257 coverage only for the peril of wind for risks located in areas 258 eligible for coverage in the coastal account. Effective July 1, 259 2014, the corporation shall cease offering new commercial 260 residential policies providing multiperil coverage and shall instead continue to offer commercial residential wind-only 261 262 policies, and may offer commercial residential policies excluding wind. The corporation may, however, continue to renew 263 264 a commercial residential multiperil policy on a building that is 265 insured by the corporation on June 30, 2014, under a multiperil 266 policy. In issuing multiperil coverage, the corporation may use 267 its approved policy forms and rates for the personal lines 268 account. An applicant or insured who is eligible to purchase a 269 multiperil policy from the corporation may purchase a multiperil 270 policy from an authorized insurer without prejudice to the 271 applicant's or insured's eligibility to prospectively purchase a policy that provides coverage only for the peril of wind from 272 273 the corporation. An applicant or insured who is eligible for a 274 corporation policy that provides coverage only for the peril of 275 wind may elect to purchase or retain such policy and also

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276 purchase or retain coverage excluding wind from an authorized 277 insurer without prejudice to the applicant's or insured's 278 eligibility to prospectively purchase a policy that provides 279 multiperil coverage from the corporation. It is the goal of the 280 Legislature that there be an overall average savings of 10 281 percent or more for a policyholder who currently has a wind-only 282 policy with the corporation, and an ex-wind policy with a 283 voluntary insurer or the corporation, and who obtains a 284 multiperil policy from the corporation. It is the intent of the 285 Legislature that the offer of multiperil coverage in the coastal 286 account be made and implemented in a manner that does not 287 adversely affect the tax-exempt status of the corporation or 288 creditworthiness of or security for currently outstanding 289 financing obligations or credit facilities of the coastal 290 account, the personal lines account, or the commercial lines 291 account. The coastal account must also include quota share 292 primary insurance under subparagraph (c)2. The area eligible for 293 coverage under the coastal account also includes the area within 294 Port Canaveral, which is bordered on the south by the City of 295 Cape Canaveral, bordered on the west by the Banana River, and 296 bordered on the north by Federal Government property.

b. The three separate accounts must be maintained as long
as financing obligations entered into by the Florida Windstorm
Underwriting Association or Residential Property and Casualty
Joint Underwriting Association are outstanding, in accordance

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301 with the terms of the corresponding financing documents. If the 302 financing obligations are no longer outstanding, the corporation 303 may use a single account for all revenues, assets, liabilities, 304 losses, and expenses of the corporation. Consistent with this 305 subparagraph and prudent investment policies that minimize the 306 cost of carrying debt, the board shall exercise its best efforts 307 to retire existing debt or obtain the approval of necessary parties to amend the terms of existing debt, so as to structure 308 309 the most efficient plan for consolidating the three separate 310 accounts into a single account.

311 с. Creditors of the Residential Property and Casualty 312 Joint Underwriting Association and the accounts specified in 313 sub-sub-subparagraphs a.(I) and (II) may have a claim against, 314 and recourse to, those accounts and no claim against, or 315 recourse to, the account referred to in sub-subparagraph 316 a.(III). Creditors of the Florida Windstorm Underwriting 317 Association have a claim against, and recourse to, the account 318 referred to in sub-sub-subparagraph a.(III) and no claim 319 against, or recourse to, the accounts referred to in sub-sub-320 subparagraphs a.(I) and (II).

321 d. Revenues, assets, liabilities, losses, and expenses not 322 attributable to particular accounts shall be prorated among the 323 accounts.

324 e. The Legislature finds that the revenues of the325 corporation are revenues that are necessary to meet the

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326 requirements set forth in documents authorizing the issuance of 327 bonds under this subsection.

328 f. The income of the corporation may not inure to the 329 benefit of any private person.

330

3. With respect to a deficit in an account:

a. After accounting for the Citizens policyholder
 surcharge imposed under sub-subparagraph i., if the remaining
 projected deficit incurred in the coastal account in a
 particular calendar year:

(I) Is not greater than 2 percent of the aggregate statewide direct written premium for the subject lines of business for the prior calendar year, the entire deficit shall be recovered through regular assessments of assessable insurers under paragraph (q) and assessable insureds.

340 Exceeds 2 percent of the aggregate statewide direct (II)341 written premium for the subject lines of business for the prior 342 calendar year, the corporation shall levy regular assessments on 343 assessable insurers under paragraph (q) and on assessable 344 insureds in an amount equal to the greater of 2 percent of the 345 projected deficit or 2 percent of the aggregate statewide direct 346 written premium for the subject lines of business for the prior 347 calendar year. Any remaining projected deficit shall be 348 recovered through emergency assessments under sub-subparagraph 349 d.

350

b. Each assessable insurer's share of the amount being

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351 assessed under sub-subparagraph a. must be in the proportion 352 that the assessable insurer's direct written premium for the 353 subject lines of business for the year preceding the assessment 354 bears to the aggregate statewide direct written premium for the 355 subject lines of business for that year. The assessment 356 percentage applicable to each assessable insured is the ratio of 357 the amount being assessed under sub-subparagraph a. to the 358 aggregate statewide direct written premium for the subject lines 359 of business for the prior year. Assessments levied by the 360 corporation on assessable insurers under sub-subparagraph a. 361 must be paid as required by the corporation's plan of operation 362 and paragraph (q). Assessments levied by the corporation on 363 assessable insureds under sub-subparagraph a. shall be collected 364 by the surplus lines agent at the time the surplus lines agent 365 collects the surplus lines tax required by s. 626.932, and paid 366 to the Florida Surplus Lines Service Office at the time the 367 surplus lines agent pays the surplus lines tax to that office. 368 Upon receipt of regular assessments from surplus lines agents, 369 the Florida Surplus Lines Service Office shall transfer the 370 assessments directly to the corporation as determined by the 371 corporation.

372 c. After accounting for the Citizens policyholder 373 surcharge imposed under sub-subparagraph i., the remaining 374 projected deficits in the personal lines account and in the 375 commercial lines account in a particular calendar year shall be

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376 recovered through emergency assessments under sub-subparagraph
377 d.

378 d. Upon a determination by the board of governors that a 379 projected deficit in an account exceeds the amount that is 380 expected to be recovered through regular assessments under sub-381 subparagraph a., plus the amount that is expected to be 382 recovered through surcharges under sub-subparagraph i., the 383 board, after verification by the office, shall levy emergency 384 assessments for as many years as necessary to cover the 385 deficits, to be collected by assessable insurers and the 386 corporation and collected from assessable insureds upon issuance 387 or renewal of policies for subject lines of business, excluding 388 National Flood Insurance policies. The amount collected in a 389 particular year must be a uniform percentage of that year's 390 direct written premium for subject lines of business and all 391 accounts of the corporation, excluding National Flood Insurance 392 Program policy premiums, as annually determined by the board and 393 verified by the office. The office shall verify the arithmetic 394 calculations involved in the board's determination within 30 395 days after receipt of the information on which the determination 396 was based. The office shall notify assessable insurers and the 397 Florida Surplus Lines Service Office of the date on which 398 assessable insurers shall begin to collect and assessable 399 insureds shall begin to pay such assessment. The date must be at least 90 days after the date the corporation levies emergency 400

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401 assessments pursuant to this sub-subparagraph. Notwithstanding 402 any other provision of law, the corporation and each assessable 403 insurer that writes subject lines of business shall collect 404 emergency assessments from its policyholders without such 405 obligation being affected by any credit, limitation, exemption, 406 or deferment. Emergency assessments levied by the corporation on 407 assessable insureds shall be collected by the surplus lines 408 agent at the time the surplus lines agent collects the surplus 409 lines tax required by s. 626.932 and paid to the Florida Surplus 410 Lines Service Office at the time the surplus lines agent pays the surplus lines tax to that office. The emergency assessments 411 412 collected shall be transferred directly to the corporation on a periodic basis as determined by the corporation and held by the 413 414 corporation solely in the applicable account. The aggregate 415 amount of emergency assessments levied for an account in any 416 calendar year may be less than but may not exceed the greater of 417 10 percent of the amount needed to cover the deficit, plus 418 interest, fees, commissions, required reserves, and other costs associated with financing the original deficit, or 10 percent of 419 420 the aggregate statewide direct written premium for subject lines 421 of business and all accounts of the corporation for the prior year, plus interest, fees, commissions, required reserves, and 422 423 other costs associated with financing the deficit.

e. The corporation may pledge the proceeds of assessments,
projected recoveries from the Florida Hurricane Catastrophe

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426 Fund, other insurance and reinsurance recoverables, policyholder 427 surcharges and other surcharges, and other funds available to 428 the corporation as the source of revenue for and to secure bonds 429 issued under paragraph (q), bonds or other indebtedness issued 430 under subparagraph (c)3., or lines of credit or other financing mechanisms issued or created under this subsection, or to retire 431 432 any other debt incurred as a result of deficits or events giving 433 rise to deficits, or in any other way that the board determines 434 will efficiently recover such deficits. The purpose of the lines 435 of credit or other financing mechanisms is to provide additional 436 resources to assist the corporation in covering claims and 437 expenses attributable to a catastrophe. As used in this 438 subsection, the term "assessments" includes regular assessments 439 under sub-subparagraph a. or subparagraph (q)1. and emergency 440 assessments under sub-subparagraph d. Emergency assessments 441 collected under sub-subparagraph d. are not part of an insurer's 442 rates, are not premium, and are not subject to premium tax, 443 fees, or commissions; however, failure to pay the emergency 444 assessment shall be treated as failure to pay premium. The 445 emergency assessments shall continue as long as any bonds issued 446 or other indebtedness incurred with respect to a deficit for 447 which the assessment was imposed remain outstanding, unless 448 adequate provision has been made for the payment of such bonds 449 or other indebtedness pursuant to the documents governing such bonds or indebtedness. 450

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451 As used in this subsection for purposes of any deficit f. 452 incurred on or after January 25, 2007, the term "subject lines 453 of business" means insurance written by assessable insurers or 454 procured by assessable insureds for all property and casualty 455 lines of business in this state, but not including workers' 456 compensation or medical malpractice. As used in this sub-457 subparagraph, the term "property and casualty lines of business" 458 includes all lines of business identified on Form 2, Exhibit of 459 Premiums and Losses, in the annual statement required of 460 authorized insurers under s. 624.424 and any rule adopted under 461 this section, except for those lines identified as accident and 462 health insurance and except for policies written under the 463 National Flood Insurance Program or the Federal Crop Insurance 464 Program. For purposes of this sub-subparagraph, the term 465 "workers' compensation" includes both workers' compensation 466 insurance and excess workers' compensation insurance.

9. The Florida Surplus Lines Service Office shall determine annually the aggregate statewide written premium in subject lines of business procured by assessable insureds and report that information to the corporation in a form and at a time the corporation specifies to ensure that the corporation can meet the requirements of this subsection and the corporation's financing obligations.

h. The Florida Surplus Lines Service Office shall verifythe proper application by surplus lines agents of assessment

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476 percentages for regular assessments and emergency assessments 477 levied under this subparagraph on assessable insureds and assist 478 the corporation in ensuring the accurate, timely collection and 479 payment of assessments by surplus lines agents as required by 480 the corporation.

481 i. Upon determination by the board of governors that an
482 account has a projected deficit, the board shall levy a Citizens
483 policyholder surcharge against all policyholders of the
484 corporation.

(I) The surcharge <u>must shall</u> be levied as a uniform percentage of the premium for the policy of up to 15 percent of such premium, <u>and must which funds shall</u> be used to offset the deficit, <u>as follows:</u>

(A) If the total number of policyholders of the
 corporation is less than 1 million, a surcharge of 15 percent of
 the premium.
 (B) If the total number of policyholders of the

493 <u>corporation is at least 1 million but less than 1.5 million, a</u> 494 <u>surcharge of 20 percent of the premium.</u>

495 <u>(C) If the total number of policyholders of the</u> 496 <u>corporation is at least 1.5 million, a surcharge of 25 percent</u> 497 <u>of the premium.</u>

(II) The surcharge is payable upon cancellation or termination of the policy, upon renewal of the policy, or upon issuance of a new policy by the corporation within the first 12

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501 months after the date of the levy or the period of time 502 necessary to fully collect the surcharge amount.

(III) The corporation may not levy any regular assessments under paragraph (q) pursuant to sub-subparagraph a. or subsubparagraph b. with respect to a particular year's deficit until the corporation has first levied the full amount of the surcharge authorized by this sub-subparagraph.

(IV) The surcharge is not considered premium and is not
subject to commissions, fees, or premium taxes. However, failure
to pay the surcharge shall be treated as failure to pay premium.

511 j. If the amount of any assessments or surcharges 512 collected from corporation policyholders, assessable insurers or 513 their policyholders, or assessable insureds exceeds the amount 514 of the deficits, such excess amounts shall be remitted to and 515 retained by the corporation in a reserve to be used by the 516 corporation, as determined by the board of governors and 517 approved by the office, to pay claims or reduce any past, 518 present, or future plan-year deficits or to reduce outstanding 519 debt.

520

(c) The corporation's plan of operation:

1. Must provide for adoption of residential property and casualty insurance policy forms and commercial residential and nonresidential property insurance forms, which must be approved by the office before use. The corporation shall adopt the following policy forms:

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526 Standard personal lines policy forms that are a. 527 comprehensive multiperil policies providing full coverage of a 528 residential property equivalent to the coverage provided in the private insurance market under an HO-3, HO-4, or HO-6 policy. 529 530 Basic personal lines policy forms that are policies b. 531 similar to an HO-8 policy or a dwelling fire policy that provide 532 coverage meeting the requirements of the secondary mortgage 533 market, but which is more limited than the coverage under a 534 standard policy. 535 Commercial lines residential and nonresidential policy с. 536 forms that are generally similar to the basic perils of full 537 coverage obtainable for commercial residential structures and 538 commercial nonresidential structures in the admitted voluntary 539 market. 540 Personal lines and commercial lines residential d. 541 property insurance forms that cover the peril of wind only. The 542 forms are applicable only to residential properties located in 543 areas eligible for coverage under the coastal account referred 544 to in sub-subparagraph (b)2.a. 545 e. Commercial lines nonresidential property insurance 546 forms that cover the peril of wind only. The forms are 547 applicable only to nonresidential properties located in areas 548 eligible for coverage under the coastal account referred to in 549 sub-subparagraph (b)2.a. 550 The corporation may adopt variations of the policy f.

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551 forms listed in sub-subparagraphs a.-e. which contain more 552 restrictive coverage.

553 g. Effective January 1, 2013, the corporation shall offer 554 a basic personal lines policy similar to an HO-8 policy with 555 dwelling repair based on common construction materials and 556 methods.

2. Must provide that the corporation adopt a program in which the corporation and authorized insurers enter into quota share primary insurance agreements for hurricane coverage, as defined in s. 627.4025(2)(a), for eligible risks, and adopt property insurance forms for eligible risks which cover the peril of wind only.

563

a. As used in this subsection, the term:

564 <u>(II) "Primary residence" means the residential dwelling</u> 565 <u>that the insured has represented as homestead on an insurance</u> 566 <u>application or otherwise to the corporation which is owned by a</u> 567 <u>citizen of the United States or a lawful permanent resident.</u>

(III) (I) "Quota share primary insurance" means an 568 569 arrangement in which the primary hurricane coverage of an 570 eligible risk is provided in specified percentages by the 571 corporation and an authorized insurer. The corporation and authorized insurer are each solely responsible for a specified 572 573 percentage of hurricane coverage of an eligible risk as set 574 forth in a quota share primary insurance agreement between the 575 corporation and an authorized insurer and the insurance

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576 contract. The responsibility of the corporation or authorized 577 insurer to pay its specified percentage of hurricane losses of 578 an eligible risk, as set forth in the agreement, may not be 579 altered by the inability of the other party to pay its specified 580 percentage of losses. Eligible risks that are provided hurricane 581 coverage through a quota share primary insurance arrangement 582 must be provided policy forms that set forth the obligations of 583 the corporation and authorized insurer under the arrangement, 584 clearly specify the percentages of quota share primary insurance 585 provided by the corporation and authorized insurer, and conspicuously and clearly state that the authorized insurer and 586 587 the corporation may not be held responsible beyond their 588 specified percentage of coverage of hurricane losses.

589 <u>(I)(II)</u> "Eligible risks" means personal lines residential 590 and commercial lines residential risks that meet the 591 underwriting criteria of the corporation and are located in 592 areas that were eligible for coverage by the Florida Windstorm 593 Underwriting Association on January 1, 2002.

594 b. The corporation may enter into quota share primary 595 insurance agreements with authorized insurers at corporation 596 coverage levels of 90 percent and 50 percent.

597 c. If the corporation determines that additional coverage 598 levels are necessary to maximize participation in quota share 599 primary insurance agreements by authorized insurers, the 600 corporation may establish additional coverage levels. However,

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601 the corporation's quota share primary insurance coverage level 602 may not exceed 90 percent.

d. Any quota share primary insurance agreement entered into between an authorized insurer and the corporation must provide for a uniform specified percentage of coverage of hurricane losses, by county or territory as set forth by the corporation board, for all eligible risks of the authorized insurer covered under the agreement.

e. Any quota share primary insurance agreement entered
into between an authorized insurer and the corporation is
subject to review and approval by the office. However, such
agreement shall be authorized only as to insurance contracts
entered into between an authorized insurer and an insured who is
already insured by the corporation for wind coverage.

615 f. For all eligible risks covered under quota share 616 primary insurance agreements, the exposure and coverage levels 617 for both the corporation and authorized insurers shall be 618 reported by the corporation to the Florida Hurricane Catastrophe 619 Fund. For all policies of eligible risks covered under such 620 agreements, the corporation and the authorized insurer must 621 maintain complete and accurate records for the purpose of 622 exposure and loss reimbursement audits as required by fund 623 rules. The corporation and the authorized insurer shall each 624 maintain duplicate copies of policy declaration pages and 625 supporting claims documents.

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g. The corporation board shall establish in its plan of
operation standards for quota share agreements which ensure that
there is no discriminatory application among insurers as to the
terms of the agreements, pricing of the agreements, incentive
provisions if any, and consideration paid for servicing policies
or adjusting claims.

632 h. The quota share primary insurance agreement between the 633 corporation and an authorized insurer must set forth the 634 specific terms under which coverage is provided, including, but 635 not limited to, the sale and servicing of policies issued under 636 the agreement by the insurance agent of the authorized insurer 637 producing the business, the reporting of information concerning 638 eligible risks, the payment of premium to the corporation, and 639 arrangements for the adjustment and payment of hurricane claims 640 incurred on eligible risks by the claims adjuster and personnel 641 of the authorized insurer. Entering into a quota sharing 642 insurance agreement between the corporation and an authorized 643 insurer is voluntary and at the discretion of the authorized 644 insurer.

3. May provide that the corporation may employ or otherwise contract with individuals or other entities to provide administrative or professional services that may be appropriate to effectuate the plan. The corporation may borrow funds by issuing bonds or by incurring other indebtedness, and shall have other powers reasonably necessary to effectuate the requirements

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651 of this subsection, including, without limitation, the power to 652 issue bonds and incur other indebtedness in order to refinance 653 outstanding bonds or other indebtedness. The corporation may 654 seek judicial validation of its bonds or other indebtedness 655 under chapter 75. The corporation may issue bonds or incur other 656 indebtedness, or have bonds issued on its behalf by a unit of 657 local government pursuant to subparagraph (q)2. in the absence 658 of a hurricane or other weather-related event, upon a 659 determination by the corporation, subject to approval by the 660 office, that such action would enable it to efficiently meet the 661 financial obligations of the corporation and that such 662 financings are reasonably necessary to effectuate the 663 requirements of this subsection. The corporation may take all 664 actions needed to facilitate tax-free status for such bonds or 665 indebtedness, including formation of trusts or other affiliated 666 entities. The corporation may pledge assessments, projected 667 recoveries from the Florida Hurricane Catastrophe Fund, other 668 reinsurance recoverables, policyholder surcharges and other 669 surcharges, and other funds available to the corporation as 670 security for bonds or other indebtedness. In recognition of s. 10, Art. I of the State Constitution, prohibiting the impairment 671 672 of obligations of contracts, it is the intent of the Legislature 673 that no action be taken whose purpose is to impair any bond 674 indenture or financing agreement or any revenue source committed 675 by contract to such bond or other indebtedness.

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676 Must require that the corporation operate subject to 4. 677 the supervision and approval of a board of governors consisting 678 of nine individuals who are residents of this state and who are 679 from different geographical areas of this the state, one of whom 680 is appointed by the Governor and serves solely to advocate on 681 behalf of the consumer. The appointment of a consumer 682 representative by the Governor is deemed to be within the scope 683 of the exemption provided in s. 112.313(7) (b) and is in addition 684 to the appointments authorized under sub-subparagraph a.

685 The Governor, the Chief Financial Officer, the a. President of the Senate, and the Speaker of the House of 686 687 Representatives shall each appoint two members of the board. At 688 least one of the two members appointed by each appointing 689 officer must have demonstrated expertise in insurance and be 690 deemed to be within the scope of the exemption provided in s. 691 112.313(7)(b) at the time of appointment or reappointment. The 692 Chief Financial Officer shall designate one of the appointees as 693 chair. All board members serve at the pleasure of the appointing 694 officer. All members of the board are subject to removal at will 695 by the officers who appointed them. All board members, including 696 the chair, must be appointed to serve for 3-year terms beginning 697 annually on a date designated by the plan. However, for the 698 first term beginning on or after July 1, 2009, each appointing 699 officer shall appoint one member of the board for a 2-year term and one member for a 3-year term. A board vacancy shall be 700

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701 filled for the unexpired term by the appointing officer. The 702 Chief Financial Officer shall appoint a technical advisory group 703 to provide information and advice to the board in connection 704 with the board's duties under this subsection. The executive 705 director and senior managers of the corporation shall be engaged 706 by the board and serve at the pleasure of the board. Any 707 executive director appointed on or after July 1, 2006, is 708 subject to confirmation by the Senate. The executive director is 709 responsible for employing other staff as the corporation may 710 require, subject to review and concurrence by the board. As used in this sub-subparagraph, the term "demonstrated expertise in 711 712 insurance" means at least 10 years of responsible experience: 713 (I) In property and casualty insurance as a full-time 714 employee, an officer or owner of a licensed insurance agency, or an insurer writing residential property coverage; or 715

716 (II) As an insurance regulator or an executive or officer 717 of an insurance trade association.

b. The board shall create a Market Accountability Advisory Committee to assist the corporation in developing awareness of its rates and its customer and agent service levels in relationship to the voluntary market insurers writing similar coverage.

(I) The members of the advisory committee consist of the following 11 persons, one of whom must be elected chair by the members of the committee: four representatives, one appointed by

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726 the Florida Association of Insurance Agents, one by the Florida 727 Association of Insurance and Financial Advisors, one by the 728 Professional Insurance Agents of Florida, and one by the Latin American Association of Insurance Agencies; three 729 730 representatives appointed by the insurers with the three highest 731 voluntary market share of residential property insurance 732 business in this the state; one representative from the Office 733 of Insurance Regulation; one consumer appointed by the board who 734 is insured by the corporation at the time of appointment to the 735 committee; one representative appointed by the Florida 736 Association of Realtors; and one representative appointed by the 737 Florida Bankers Association. All members shall be appointed to 738 3-year terms and may serve for consecutive terms.

(II) The committee shall report to the corporation at each board meeting on insurance market issues <u>that</u> which may include rates and rate competition with the voluntary market; service, including policy issuance, claims processing, and general responsiveness to policyholders, applicants, and agents; and matters relating to depopulation.

745 5. Must provide a procedure for determining the746 eligibility of a risk for coverage, as follows:

a. Subject to s. 627.3517, with respect to personal lines
residential risks, if the risk is offered coverage from an
authorized insurer at the insurer's approved rate under a
standard policy including wind coverage or, if consistent with

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751 the insurer's underwriting rules as filed with the office, a 752 basic policy including wind coverage, for a new application to 753 the corporation for coverage, the risk is not eligible for any 754 policy issued by the corporation unless the premium for coverage 755 from the authorized insurer is more than 20 percent greater than 756 the premium for comparable coverage from the corporation. 757 Whenever an offer of coverage for a personal lines residential 758 risk is received for a policyholder of the corporation at 759 renewal from an authorized insurer, if the offer is equal to or 760 less than the corporation's renewal premium for comparable 761 coverage, the risk is not eligible for coverage with the 762 corporation unless the premium for coverage from the authorized 763 insurer is more than 20 percent greater than the renewal premium 764 for comparable coverage from the corporation. If the risk is not 765 able to obtain such offer, the risk is eligible for a standard 766 policy including wind coverage or a basic policy including wind 767 coverage issued by the corporation; however, if the risk could 768 not be insured under a standard policy including wind coverage 769 regardless of market conditions, the risk is eligible for a 770 basic policy including wind coverage unless rejected under 771 subparagraph 8. However, a policyholder removed from the 772 corporation through an assumption agreement remains eligible for 773 coverage from the corporation until the end of the assumption 774 period. The corporation shall determine the type of policy to be 775 provided on the basis of objective standards specified in the

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776 underwriting manual and based on generally accepted underwriting 777 practices. <u>A policyholder removed from the corporation through</u> 778 <u>an assumption agreement does not remain eligible for coverage</u> 779 from the corporation.

780 If the risk accepts an offer of coverage through the (I) 781 market assistance plan or through a mechanism established by the 782 corporation other than a plan established by s. 627.3518, before 783 a policy is issued to the risk by the corporation or during the 784 first 30 days of coverage by the corporation, and the producing 785 agent who submitted the application to the plan or to the 786 corporation is not currently appointed by the insurer, the 787 insurer shall:

(A) Pay to the producing agent of record of the policy for
the first year, an amount that is the greater of the insurer's
usual and customary commission for the type of policy written or
a fee equal to the usual and customary commission of the
corporation; or

(B) Offer to allow the producing agent of record of the policy to continue servicing the policy for at least 1 year and offer to pay the agent the greater of the insurer's or the corporation's usual and customary commission for the type of policy written.

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799 If the producing agent is unwilling or unable to accept 800 appointment, the new insurer shall pay the agent in accordance

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801 with sub-sub-sub-subparagraph (A). 802 If the corporation enters into a contractual (II)803 agreement for a take-out plan, the producing agent of record of 804 the corporation policy is entitled to retain any unearned 805 commission on the policy, and the insurer shall: 806 Pay to the producing agent of record, for the first (A) 807 year, an amount that is the greater of the insurer's usual and customary commission for the type of policy written or a fee 808 809 equal to the usual and customary commission of the corporation; 810 or Offer to allow the producing agent of record to 811 (B) continue servicing the policy for at least 1 year and offer to 812 pay the agent the greater of the insurer's or the corporation's 813 814 usual and customary commission for the type of policy written. 815 816 If the producing agent is unwilling or unable to accept 817 appointment, the new insurer shall pay the agent in accordance 818 with sub-sub-subparagraph (A). With respect to commercial lines residential risks, for 819 b. 820 a new application to the corporation for coverage, if the risk is offered coverage under a policy including wind coverage from 821 822 an authorized insurer at its approved rate, the risk is not 823 eligible for a policy issued by the corporation unless the 824 premium for coverage from the authorized insurer is more than 20 825 15 percent greater than the premium for comparable coverage from

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826 the corporation. Whenever an offer of coverage for a commercial 827 lines residential risk is received for a policyholder of the 828 corporation at renewal from an authorized insurer, if the offer 829 is equal to or less than the corporation's renewal premium for 830 comparable coverage, the risk is not eligible for coverage with 831 the corporation unless the premium for coverage from the 832 authorized insurer is more than 20 percent greater than the 833 renewal premium for comparable coverage from the corporation. If 834 the risk is not able to obtain any such offer, the risk is 835 eligible for a policy including wind coverage issued by the 836 corporation. However, A policyholder removed from the 837 corporation through an assumption agreement does not remain 838 remains eligible for coverage from the corporation until the end 839 of the assumption period.

840 If the risk accepts an offer of coverage through the (I)841 market assistance plan or through a mechanism established by the 842 corporation other than a plan established by s. 627.3518, before 843 a policy is issued to the risk by the corporation or during the 844 first 30 days of coverage by the corporation, and the producing 845 agent who submitted the application to the plan or the 846 corporation is not currently appointed by the insurer, the 847 insurer shall:

(A) Pay to the producing agent of record of the policy,
for the first year, an amount that is the greater of the
insurer's usual and customary commission for the type of policy

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858

851 written or a fee equal to the usual and customary commission of 852 the corporation; or

(B) Offer to allow the producing agent of record of the policy to continue servicing the policy for at least 1 year and offer to pay the agent the greater of the insurer's or the corporation's usual and customary commission for the type of policy written.

859 If the producing agent is unwilling or unable to accept 860 appointment, the new insurer shall pay the agent in accordance 861 with sub-sub-subparagraph (A).

(II) If the corporation enters into a contractual agreement for a take-out plan, the producing agent of record of the corporation policy is entitled to retain any unearned commission on the policy, and the insurer shall:

(A) Pay to the producing agent of record, for the first year, an amount that is the greater of the insurer's usual and customary commission for the type of policy written or a fee equal to the usual and customary commission of the corporation; or

(B) Offer to allow the producing agent of record to continue servicing the policy for at least 1 year and offer to pay the agent the greater of the insurer's or the corporation's usual and customary commission for the type of policy written.

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876 If the producing agent is unwilling or unable to accept 877 appointment, the new insurer shall pay the agent in accordance 878 with sub-sub-subparagraph (A).

879 с. For purposes of determining comparable coverage under 880 sub-subparagraphs a. and b., the comparison must be based on 881 those forms and coverages that are reasonably comparable. The 882 corporation may rely on a determination of comparable coverage 883 and premium made by the producing agent who submits the 884 application to the corporation, made in the agent's capacity as 885 the corporation's agent. A comparison may be made solely of the 886 premium with respect to the main building or structure only on 887 the following basis: the same coverage A or other building 888 limits; the same percentage hurricane deductible that applies on 889 an annual basis or that applies to each hurricane for commercial 890 residential property; the same percentage of ordinance and law 891 coverage, if the same limit is offered by both the corporation 892 and the authorized insurer; the same mitigation credits, to the 893 extent the same types of credits are offered both by the 894 corporation and the authorized insurer; the same method for loss 895 payment, such as replacement cost or actual cash value, if the 896 same method is offered both by the corporation and the 897 authorized insurer in accordance with underwriting rules; and 898 any other form or coverage that is reasonably comparable as 899 determined by the board. If an application is submitted to the 900 corporation for wind-only coverage in the coastal account, the

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901 premium for the corporation's wind-only policy plus the premium 902 for the ex-wind policy that is offered by an authorized insurer 903 to the applicant must be compared to the premium for multiperil 904 coverage offered by an authorized insurer, subject to the 905 standards for comparison specified in this subparagraph. If the 906 corporation or the applicant requests from the authorized 907 insurer a breakdown of the premium of the offer by types of 908 coverage so that a comparison may be made by the corporation or 909 its agent and the authorized insurer refuses or is unable to 910 provide such information, the corporation may treat the offer as 911 not being an offer of coverage from an authorized insurer at the 912 insurer's approved rate.

913 6. Must include rules for classifications of risks and914 rates.

915 Must provide that if premium and investment income for 7. 916 an account attributable to a particular calendar year are in 917 excess of projected losses and expenses for the account 918 attributable to that year, such excess shall be held in surplus 919 in the account. Such surplus must be available to defray 920 deficits in that account as to future years and used for that 921 purpose before assessing assessable insurers and assessable 922 insureds as to any calendar year.

8. Must provide objective criteria and procedures to be
uniformly applied to all applicants in determining whether an
individual risk is so hazardous as to be uninsurable. In making

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926 this determination and in establishing the criteria and 927 procedures, the following must be considered: 928 Whether the likelihood of a loss for the individual a. 929 risk is substantially higher than for other risks of the same 930 class; and 931 Whether the uncertainty associated with the individual b. 932 risk is such that an appropriate premium cannot be determined. 933 934 The acceptance or rejection of a risk by the corporation must 935 shall be construed as the private placement of insurance, and 936 the provisions of chapter 120 does do not apply. 937 9. Must provide that the corporation make its best efforts 938 to procure catastrophe reinsurance at reasonable rates, to cover 939 its projected 100-year probable maximum loss as determined by 940 the board of governors. If catastrophe reinsurance is not 941 available at reasonable rates, the corporation need not purchase 942 it, but the corporation shall include the costs of reinsurance 943 to cover its projected 100-year probable maximum loss in its 944 rate calculations even if it does not purchase catastrophe 945 reinsurance. 946 10. The policies issued by the corporation Must provide 947 that if the corporation or the market assistance plan obtains an 948 offer from an authorized insurer to cover the risk at its 949 approved rates, the risk is no longer eligible for renewal through the corporation, except as otherwise provided in this 950

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951 subsection.

952 11. Corporation policies and applications Must include a 953 notice that the corporation policy could, under this section, be 954 replaced with a policy issued by an authorized insurer which 955 does not provide coverage identical to the coverage provided by 956 the corporation. The notice must also specify that acceptance of 957 corporation coverage creates a conclusive presumption that the 958 applicant or policyholder is aware of this potential.

959 12. May establish, subject to approval by the office, 960 different eligibility requirements and operational procedures for any line or type of coverage for any specified county or 961 962 area if the board determines that such changes are justified due 963 to the voluntary market being sufficiently stable and 964 competitive in such area or for such line or type of coverage 965 and that consumers who, in good faith, are unable to obtain 966 insurance through the voluntary market through ordinary methods 967 continue to have access to coverage from the corporation. If 968 coverage is sought in connection with a real property transfer, 969 the requirements and procedures may not provide an effective 970 date of coverage later than the date of the closing of the 971 transfer as established by the transferor, the transferee, and, if applicable, the lender. 972

973 13. Must provide that, with respect to the coastal
974 account, any assessable insurer with a surplus as to
975 policyholders of \$25 million or less writing 25 percent or more

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976 of its total countrywide property insurance premiums in this 977 state may petition the office, within the first 90 days of each 978 calendar year, to qualify as a limited apportionment company. A 979 regular assessment levied by the corporation on a limited 980 apportionment company for a deficit incurred by the corporation 981 for the coastal account may be paid to the corporation on a 982 monthly basis as the assessments are collected by the limited 983 apportionment company from its insureds, but a limited 984 apportionment company must begin collecting the regular 985 assessments not later than 90 days after the regular assessments 986 are levied by the corporation, and the regular assessments must 987 be paid in full within 15 months after being levied by the 988 corporation. A limited apportionment company shall collect from 989 its policyholders any emergency assessment imposed under sub-990 subparagraph (b)3.d. The plan must provide that, if the office 991 determines that any regular assessment will result in an 992 impairment of the surplus of a limited apportionment company, 993 the office may direct that all or part of such assessment be 994 deferred as provided in subparagraph (q)4. However, an emergency 995 assessment to be collected from policyholders under sub-996 subparagraph (b)3.d. may not be limited or deferred.

997 14. Must provide that the corporation appoint as its 998 licensed agents only those agents who throughout such 999 appointments also hold an appointment as defined in s. 626.015 1000 by an insurer who is authorized to write and is actually writing

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1001 or renewing personal lines residential property coverage, 1002 commercial residential property coverage, or commercial 1003 nonresidential property coverage within this the state. 1004 15. Must provide a premium payment plan option to its 1005 policyholders which, at a minimum, allows for quarterly and 1006 semiannual payment of premiums. A monthly payment plan may, but 1007 is not required to, be offered. 1008 16. Must limit coverage on mobile homes or manufactured 1009 homes built before 1994 to actual cash value of the dwelling rather than replacement costs of the dwelling. 1010 1011 17. Must provide coverage for manufactured or mobile home 1012 dwellings. Such coverage must also include the following 1013 attached structures: 1014 Screened enclosures that are aluminum framed or a. 1015 screened enclosures that are not covered by the same or 1016 substantially the same materials as those of the primary 1017 dwelling; 1018 b. Carports that are aluminum or carports that are not 1019 covered by the same or substantially the same materials as those 1020 of the primary dwelling; and 1021 c. Patios that have a roof covering that is constructed of 1022 materials that are not the same or substantially the same 1023 materials as those of the primary dwelling. 1024 The corporation shall make available a policy for mobile homes 1025 Page 41 of 76

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1026 or manufactured homes for a minimum insured value of at least 1027 \$3,000.

1028 18. May provide such limits of coverage as the board 1029 determines, consistent with the requirements of this subsection.

1030 19. May require commercial property to meet specified 1031 hurricane mitigation construction features as a condition of 1032 eligibility for coverage.

1033 20. Must provide that new or renewal policies issued by 1034 the corporation on or after January 1, 2012, which cover 1035 sinkhole loss do not include coverage for any loss to 1036 appurtenant structures, driveways, sidewalks, decks, or patios 1037 that are directly or indirectly caused by sinkhole activity. The 1038 corporation shall exclude such coverage using a notice of 1039 coverage change, which may be included with the policy renewal, 1040 and not by issuance of a notice of nonrenewal of the excluded 1041 coverage upon renewal of the current policy.

1042 21. As of January 1, 2012, must require that the agent 1043 obtain from an applicant for coverage from the corporation an 1044 acknowledgment signed by the applicant, which includes, at a 1045 minimum, the following statement:

> ACKNOWLEDGMENT OF POTENTIAL SURCHARGE AND ASSESSMENT LIABILITY:

AS A POLICYHOLDER OF CITIZENS PROPERTY INSURANCE
 CORPORATION, I UNDERSTAND THAT IF THE CORPORATION SUSTAINS A
 DEFICIT AS A RESULT OF HURRICANE LOSSES OR FOR ANY OTHER REASON,

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1051 MY POLICY COULD BE SUBJECT TO SURCHARGES, WHICH WILL BE DUE AND 1052 PAYABLE UPON RENEWAL, CANCELLATION, OR TERMINATION OF THE 1053 POLICY, AND THAT THE SURCHARGES COULD BE AS HIGH AS 45 PERCENT 1054 OF MY PREMIUM, OR A DIFFERENT AMOUNT AS IMPOSED BY THE FLORIDA 1055 LEGISLATURE.

1056 2. I UNDERSTAND THAT I CAN AVOID THE CITIZENS POLICYHOLDER
1057 SURCHARGE, WHICH COULD BE AS HIGH AS 45 PERCENT OF MY PREMIUM,
1058 BY OBTAINING COVERAGE FROM A PRIVATE MARKET INSURER AND THAT TO
1059 BE ELIGIBLE FOR COVERAGE BY CITIZENS, I MUST FIRST TRY TO OBTAIN
1060 PRIVATE MARKET COVERAGE BEFORE APPLYING FOR OR RENEWING COVERAGE
1061 WITH CITIZENS. I UNDERSTAND THAT PRIVATE MARKET INSURANCE RATES
1062 ARE REGULATED AND APPROVED BY THE STATE.

1063 3. I UNDERSTAND THAT I MAY BE SUBJECT TO EMERGENCY 1064 ASSESSMENTS TO THE SAME EXTENT AS POLICYHOLDERS OF OTHER 1065 INSURANCE COMPANIES, OR A DIFFERENT AMOUNT AS IMPOSED BY THE 1066 FLORIDA LEGISLATURE.

1067 4. I ALSO UNDERSTAND THAT CITIZENS PROPERTY INSURANCE
1068 CORPORATION IS NOT SUPPORTED BY THE FULL FAITH AND CREDIT OF THE
1069 STATE OF FLORIDA.

1070 a. The corporation shall maintain, in electronic format or 1071 otherwise, a copy of the applicant's signed acknowledgment and 1072 provide a copy of the statement to the policyholder as part of 1073 the first renewal after the effective date of this subparagraph.

b. The signed acknowledgment form creates a conclusivepresumption that the policyholder understood and accepted his or

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1076 her potential surcharge and assessment liability as a 1077 policyholder of the corporation.

(d)1. All prospective employees for senior management positions, as defined by the plan of operation, are subject to background checks as a prerequisite for employment. The office shall conduct the background checks pursuant to ss. 624.34, 624.404(3), and 628.261.

2. On or before July 1 of each year, employees of the corporation must sign and submit a statement attesting that they do not have a conflict of interest, as defined in part III of chapter 112. As a condition of employment, all prospective employees must sign and submit to the corporation a conflict-ofinterest statement.

1089 3. The executive director, senior managers, and members of 1090 the board of governors are subject to part III of chapter 112, 1091 including, but not limited to, the code of ethics and public 1092 disclosure and reporting of financial interests, pursuant to s. 1093 112.3145. For purposes of applying part III of chapter 112 to 1094 activities of the executive director, senior managers, and 1095 members of the board of governors, those persons shall be 1096 considered public officers or employees and the corporation 1097 shall be considered their agency. Notwithstanding s. 1098 112.3143(2), a board member may not vote on any measure that 1099 would inure to his or her special private gain or loss; that he or she knows would inure to the special private gain or loss of 1100

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1101 any principal by whom he or she is retained or to the parent 1102 organization or subsidiary of a corporate principal by which he 1103 or she is retained, other than an agency as defined in s. 1104 112.312; or that he or she knows would inure to the special 1105 private gain or loss of a relative or business associate of the 1106 public officer. Before the vote is taken, such member shall 1107 publicly state to the assembly the nature of his or her interest 1108 in the matter from which he or she is abstaining from voting 1109 and, within 15 days after the vote occurs, disclose the nature of his or her interest as a public record in a memorandum filed 1110 1111 with the person responsible for recording the minutes of the 1112 meeting, who shall incorporate the memorandum in the minutes. 1113 Senior managers and board members are also required to file such 1114 disclosures with the Commission on Ethics and the Office of Insurance Regulation. The executive director of the corporation 1115 1116 or his or her designee shall notify each existing and newly appointed member of the board of governors and senior managers 1117 1118 of their duty to comply with the reporting requirements of part 1119 III of chapter 112. At least quarterly, the executive director 1120 or his or her designee shall submit to the Commission on Ethics 1121 a list of names of the senior managers and members of the board 1122 of governors who are subject to the public disclosure 1123 requirements under s. 112.3145.

11244. Notwithstanding s. 112.3148, s. 112.3149, or any other1125provision of law, an employee or board member may not knowingly

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1126 accept, directly or indirectly, any gift or expenditure from a 1127 person or entity, or an employee or representative of such 1128 person or entity, which has a contractual relationship with the 1129 corporation or who is under consideration for a contract. An 1130 employee or board member who fails to comply with subparagraph 1131 3. or this subparagraph is subject to penalties provided under 1132 ss. 112.317 and 112.3173.

5. Any senior manager of the corporation who is employed on or after January 1, 2007, regardless of the date of hire, who subsequently retires or terminates employment is prohibited from representing another person or entity before the corporation for 2 years after retirement or termination of employment from the corporation.

1139 6. The executive director, members of the board of 1140 governors, and senior managers of the corporation are prohibited 1141 from having any employment or contractual relationship for 2 1142 years after retirement from or termination of service to the 1143 corporation with an insurer that has entered into a take-out 1144 bonus agreement with the corporation.

1145 <u>7. At the time of appointment, the executive director must</u> 1146 <u>have the experience, character, and qualifications sufficient to</u> 1147 <u>qualify as a chief executive officer of an insurer in accordance</u> 1148 <u>with s. 624.404(3).</u>

(n)1. Rates for coverage provided by the corporation mustbe actuarially sound and subject to s. 627.062, except as

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1151 otherwise provided in this paragraph. The corporation shall file 1152 its recommended rates with the office at least annually. The 1153 corporation shall provide any additional information regarding 1154 the rates which the office requires. The office shall consider 1155 the recommendations of the board and issue a final order 1156 establishing the rates for the corporation within 45 days after 1157 the recommended rates are filed. The corporation may not pursue 1158 an administrative challenge or judicial review of the final 1159 order of the office.

1160 2. In addition to the rates otherwise determined pursuant 1161 to this paragraph, the corporation shall impose and collect an 1162 amount equal to the premium tax provided in s. 624.509 to 1163 augment the financial resources of the corporation.

1164 If After the public hurricane loss-projection model 3. under s. 627.06281 is has been found to be accurate and reliable 1165 1166 by the Florida Commission on Hurricane Loss Projection 1167 Methodology, it must the model shall be considered when 1168 establishing the windstorm portion of the corporation's rates. 1169 The corporation may use the public model results in combination 1170 with the results of private models to calculate rates for the 1171 windstorm portion of the corporation's rates. This subparagraph 1172 does not require or allow the corporation to adopt rates lower 1173 than the rates otherwise required or allowed by this paragraph.

11744. The corporation must make a recommended actuarially1175sound rate filing for each personal and commercial line of

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1176	business it writes.
1177	5. Notwithstanding the board's recommended rates and the
1178	office's final order regarding the corporation's filed rates
1179	under subparagraph 1., the corporation shall annually implement
1180	a rate increase <u>that</u> which , except for sinkhole coverage, does
1181	not exceed the following for any single policy issued by the
1182	corporation, excluding coverage changes and surcharges:
1183	a. Eleven percent for 2022.
1184	b. Twelve percent for 2023.
1185	c. Thirteen percent for 2024.
1186	d. Fourteen percent for 2025.
1187	e. Fifteen percent for 2026 and all subsequent years.
1188	6. The corporation may also implement an increase to
1189	reflect the effect on the corporation of the cash buildup factor
1190	pursuant to s. 215.555(5)(b).
1191	7. The corporation's implementation of rates as prescribed
1192	in subparagraph 5. <u>must</u> shall cease for any line of business
1193	written by the corporation upon the corporation's implementation
1194	of actuarially sound rates. Thereafter, the corporation shall
1195	annually make a recommended actuarially sound rate filing for
1196	each commercial and personal line of business the corporation
1197	writes.
1198	(q)1. The corporation shall certify to the office its
1199	needs for annual assessments as to a particular calendar year,
1200	and for any interim assessments that it deems to be necessary to

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1201 sustain operations as to a particular year pending the receipt 1202 of annual assessments. Upon verification, the office shall 1203 approve such certification, and the corporation shall levy such annual or interim assessments. Such assessments shall be 1204 1205 prorated as provided in paragraph (b). The corporation shall 1206 take all reasonable and prudent steps necessary to collect the 1207 amount of assessments due from each assessable insurer, 1208 including, if prudent, filing suit to collect the assessments, 1209 and the office may provide such assistance to the corporation it 1210 deems appropriate. If the corporation is unable to collect an 1211 assessment from any assessable insurer, the uncollected 1212 assessments shall be levied as an additional assessment against 1213 the assessable insurers and any assessable insurer required to 1214 pay an additional assessment as a result of such failure to pay 1215 shall have a cause of action against such nonpaying assessable 1216 insurer. Assessments shall be included as an appropriate factor 1217 in the making of rates. The failure of a surplus lines agent to 1218 collect and remit any regular or emergency assessment levied by 1219 the corporation is considered to be a violation of s. 626.936 1220 and subjects the surplus lines agent to the penalties provided in that section. 1221

1222 2. The governing body of any unit of local government, any 1223 residents of which are insured by the corporation, may issue 1224 bonds as defined in s. 125.013 or s. 166.101 from time to time 1225 to fund an assistance program, in conjunction with the

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1226 corporation, for the purpose of defraying deficits of the 1227 corporation. In order to avoid needless and indiscriminate 1228 proliferation, duplication, and fragmentation of such assistance 1229 programs, any unit of local government, any residents of which 1230 are insured by the corporation, may provide for the payment of 1231 losses, regardless of whether or not the losses occurred within 1232 or outside of the territorial jurisdiction of the local 1233 government. Revenue bonds under this subparagraph may not be 1234 issued until validated pursuant to chapter 75, unless a state of 1235 emergency is declared by executive order or proclamation of the 1236 Governor pursuant to s. 252.36 making such findings as are 1237 necessary to determine that it is in the best interests of, and 1238 necessary for, the protection of the public health, safety, and 1239 general welfare of residents of this state and declaring it an 1240 essential public purpose to permit certain municipalities or 1241 counties to issue such bonds as will permit relief to claimants 1242 and policyholders of the corporation. Any such unit of local 1243 government may enter into such contracts with the corporation 1244 and with any other entity created pursuant to this subsection as 1245 are necessary to carry out this paragraph. Any bonds issued 1246 under this subparagraph shall be payable from and secured by 1247 moneys received by the corporation from emergency assessments 1248 under sub-subparagraph (b)3.d., and assigned and pledged to or 1249 on behalf of the unit of local government for the benefit of the holders of such bonds. The funds, credit, property, and taxing 1250

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1251 power of the state or of the unit of local government <u>may shall</u> 1252 not be pledged for the payment of such bonds.

1253 The corporation shall adopt one or more programs 3.a. 1254 subject to approval by the office for the reduction of both new 1255 and renewal writings in the corporation. Beginning January 1, 1256 2008, any program the corporation adopts for the payment of 1257 bonuses to an insurer for each risk the insurer removes from the 1258 corporation shall comply with s. 627.3511(2) and may not exceed 1259 the amount referenced in s. 627.3511(2) for each risk removed. 1260 The corporation may consider any prudent and not unfairly discriminatory approach to reducing corporation writings, and 1261 may adopt a credit against assessment liability or other 1262 liability that provides an incentive for insurers to take risks 1263 1264 out of the corporation and to keep risks out of the corporation 1265 by maintaining or increasing voluntary writings in counties or 1266 areas in which corporation risks are highly concentrated and a 1267 program to provide a formula under which an insurer voluntarily 1268 taking risks out of the corporation by maintaining or increasing 1269 voluntary writings will be relieved wholly or partially from 1270 assessments under sub-subparagraph (b) 3.a. However, any "take-1271 out bonus" or payment to an insurer must be conditioned on the 1272 property being insured for at least 5 years by the insurer, 1273 unless canceled or nonrenewed by the policyholder. If the policy 1274 is canceled or nonrenewed by the policyholder before the end of 1275 the 5-year period, the amount of the take-out bonus must be

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1276 prorated for the time period the policy was insured. When the 1277 corporation enters into a contractual agreement for a take-out 1278 plan, the producing agent of record of the corporation policy is 1279 entitled to retain any unearned commission on such policy, and 1280 the insurer shall either:

(I) Pay to the producing agent of record of the policy, for the first year, an amount which is the greater of the insurer's usual and customary commission for the type of policy written or a policy fee equal to the usual and customary commission of the corporation; or

(II) Offer to allow the producing agent of record of the policy to continue servicing the policy for a period of not less than 1 year and offer to pay the agent the insurer's usual and customary commission for the type of policy written. If the producing agent is unwilling or unable to accept appointment by the new insurer, the new insurer shall pay the agent in accordance with sub-sub-subparagraph (I).

1293 b. Any credit or exemption from regular assessments 1294 adopted under this subparagraph shall last no longer than the 3 1295 years following the cancellation or expiration of the policy by 1296 the corporation. With the approval of the office, the board may 1297 extend such credits for an additional year if the insurer 1298 guarantees an additional year of renewability for all policies 1299 removed from the corporation, or for 2 additional years if the insurer guarantees 2 additional years of renewability for all 1300

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1301	policies so removed.
1302	c. There shall be no credit, limitation, exemption, or
1303	deferment from emergency assessments to be collected from
1304	policyholders pursuant to sub-subparagraph (b)3.d.
1305	d. Notwithstanding any other law, for purposes of a
1306	depopulation, take-out, or keep-out program adopted by the
1307	corporation, including an initial or renewal offer of coverage
1308	made to a policyholder removed from the corporation pursuant to
1309	such program, an eligible surplus lines insurer may participate
1310	in the program in the same manner and on the same terms as an
1311	authorized insurer, except as provided under this sub-
1312	subparagraph.
1313	(I) To qualify for participation, the surplus lines
1314	insurer must first obtain approval from the office for its
1315	depopulation, take-out, or keep-out plan and then comply with
1316	all of the corporation's requirements for the plan applicable to
1317	admitted insurers and with all statutory provisions applicable
1318	to the removal of policies from the corporation.
1319	(II) In considering a surplus lines insurer's request for
1320	approval for its plan, the office shall determine whether the
1321	surplus lines insurer meets the following requirements:
1322	(A) Maintains a surplus of \$50 million on a company or
1323	pooled basis;
1324	(B) Has a superior, excellent, exceptional, or equivalent
1325	financial strength rating by a rating agency acceptable to the
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1326	office;
1327	(C) Maintains reserves, surplus, reinsurance, and
1328	reinsurance equivalents sufficient to cover the insurer's 100-
1329	year probable maximum hurricane loss at least twice in a single
1330	hurricane season and submits such reinsurance to the office to
1331	review for purposes of the take-out;
1332	(D) Provides prominent notice to the policyholder before
1333	the assumption of the policy that surplus lines policies are not
1334	provided coverage by the Florida Insurance Guaranty Association
1335	and provides an outline of any substantial differences in
1336	coverage between the existing policy and the policy being
1337	offered to the policyholder; and
1338	(E) Provides policy coverage similar to that provided by
1339	the corporation.
1340	(III) To obtain approval for a plan, the surplus lines
1341	insurer must file the following with the office:
1342	(A) Information requested by the office to demonstrate
1343	compliance with s. 624.404(3), including biographical
1344	affidavits, fingerprints processed pursuant to s. 624.34, and
1345	the results of criminal history records checks for officers and
1346	directors of the insurer and its parent or holding company;
1347	(B) A service-of-process consent and agreement form
1348	executed by the insurer;
1349	(C) Proof that the insurer has been an eligible or
1350	authorized insurer for at least 3 years;
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1351	(D) A duly authenticated copy of the insurer's current
1352	audited financial statement, in English, which, in the case of
1353	statements originally made in the currencies of other countries,
1354	expresses all monetary values in United States dollars, at an
1355	exchange rate then current and shown in the statement, and
1356	including any additional information relative to the insurer as
1357	the office may request;
1358	(E) A complete certified copy of the latest official
1359	financial statement required by the insurer's domiciliary state,
1360	if different from the statement required by sub-sub-sub-
1361	subparagraph (D); and
1362	(F) If applicable, a copy of the United States trust
1363	account agreement.
1364	
1365	This sub-sub-subparagraph does not subject any surplus lines
1366	insurer to requirements in addition to part VIII of chapter 626.
1367	Surplus lines brokers making an offer of coverage under this
1368	sub-sub-subparagraph are not required to comply with s.
1369	626.916(1)(a), (b), (c), or (e).
1370	(IV) Within 10 days after the date of assumption, the
1371	surplus lines insurer assuming policies from the corporation
1372	shall remit to the Bureau of Collateral Management within the
1373	Department of Financial Services a special deposit equal to the
1374	unearned premium net of unearned commissions on the assumed
1375	block of business. The surplus lines insurer shall submit to the
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1376	office, along with the special deposit, an accounting of the
1377	policies assumed and the amount of unearned premium for such
1378	policies and a sworn affidavit attesting to the accuracy of the
1379	accounting by an officer of the surplus lines insurer.
1380	Thereafter, the surplus lines insurer shall make a filing within
1381	10 days after the end of each calendar quarter attesting to the
1382	unearned premium in force for the previous quarter on policies
1383	assumed from the corporation and shall submit additional funds
1384	with that filing if the special deposit is insufficient to cover
1385	the unearned premium on assumed policies, or shall receive a
1386	return of funds within 60 days if the special deposit exceeds
1387	the amount of unearned premium required for assumed policies.
1388	The special deposit is an asset of the surplus lines insurer
1389	which is held by the department for the benefit of state
1390	policyholders of the surplus lines insurer in the event of the
1391	insolvency of the surplus lines insurer. If an order of
1392	liquidation is entered in any state against the surplus lines
1393	insurer, the department may use the special deposit for payment
1394	of unearned premium or policy claims, return all or part of the
1395	deposit to the domiciliary receiver, or use the funds in
1396	accordance with any action authorized under part I of chapter
1397	631 or in compliance with any order of a court having
1398	jurisdiction over the insolvency.
1399	(V) In advance of a surplus lines insurer assuming a
1400	policy, surplus lines brokers representing a surplus lines

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1425	sub-subparagraph (b)3.d., if the office finds that payment of
1424	an emergency assessment collected from policyholders pursuant to
1423	in part, of the assessment of an assessable insurer, other than
1422	4. The plan shall provide for the deferment, in whole or
1421	coverage from a qualified surplus lines insurer.
1420	eligible for coverage by the corporation if it is offered
1419	dwelling and contents replacement cost below \$700,000 remains
1418	\$700,000 or a single condominium unit that has a combined
1417	(B) A risk that has a dwelling replacement cost below
1416	premium charged by the corporation.
1415	insurer at a premium no greater than 15 percent above the
1414	offered comparable coverage from a qualified surplus lines
1413	more is not eligible for coverage by the corporation if it is
1412	combined dwelling and contents replacement cost of \$700,000 or
1411	\$700,000 or more or a single condominium unit that has a
1410	(VI)(A) A risk that has a dwelling replacement cost of
1409	insurer.
1408	must give priority to the offer of coverage from the authorized
1407	surplus lines insurer and an authorized insurer, the corporation
1406	policyholder is selected for removal from the corporation by a
1405	<u>take-out program is also subject to s. 627.3517. If a</u>
1404	the surplus lines insurer engaging in the take-out program. The
1403	the agent is willing to participate in the take-out program with
1402	written or e-mail form, from each producing agent stating that
1401	insurer on a take-out program shall obtain confirmation, in

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the assessment would endanger or impair the solvency of the insurer. In the event an assessment against an assessable insurer is deferred in whole or in part, the amount by which such assessment is deferred may be assessed against the other assessable insurers in a manner consistent with the basis for assessments set forth in paragraph (b).

5. Effective July 1, 2007, in order to evaluate the costs and benefits of approved take-out plans, if the corporation pays a bonus or other payment to an insurer for an approved take-out plan, it shall maintain a record of the address or such other identifying information on the property or risk removed in order to track if and when the property or risk is later insured by the corporation.

6. Any policy taken out, assumed, or removed from the corporation is, as of the effective date of the take-out, assumption, or removal, direct insurance issued by the insurer and not by the corporation, even if the corporation continues to service the policies. This subparagraph applies to policies of the corporation and not policies taken out, assumed, or removed from any other entity.

1446 7. For a policy taken out, assumed, or removed from the 1447 corporation, the insurer may, for a period of no more than 3 1448 years, continue to use any of the corporation's policy forms or 1449 endorsements that apply to the policy taken out, removed, or 1450 assumed without obtaining approval from the office for use of

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1451 such policy form or endorsement.

(x)1. The following records of the corporation are confidential and exempt from the provisions of s. 119.07(1) and s. 24(a), Art. I of the State Constitution:

1455 a. Underwriting files, except that a policyholder or an 1456 applicant shall have access to his or her own underwriting 1457 files. Confidential and exempt underwriting file records may 1458 also be released to other governmental agencies upon written 1459 request and demonstration of need; such records held by the 1460 receiving agency remain confidential and exempt as provided 1461 herein.

1462 Claims files, until termination of all litigation and b. 1463 settlement of all claims arising out of the same incident, 1464 although portions of the claims files may remain exempt, as 1465 otherwise provided by law. Confidential and exempt claims file 1466 records may be released to other governmental agencies upon 1467 written request and demonstration of need; such records held by 1468 the receiving agency remain confidential and exempt as provided 1469 herein.

1470 c. Records obtained or generated by an internal auditor 1471 pursuant to a routine audit, until the audit is completed, or if 1472 the audit is conducted as part of an investigation, until the 1473 investigation is closed or ceases to be active. An investigation 1474 is considered "active" while the investigation is being 1475 conducted with a reasonable, good faith belief that it could

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1476 lead to the filing of administrative, civil, or criminal 1477 proceedings.

1478 d. Matters reasonably encompassed in privileged attorney-1479 client communications.

1480 e. Proprietary information licensed to the corporation
1481 under contract and the contract provides for the confidentiality
1482 of such proprietary information.

1483 f. All information relating to the medical condition or 1484 medical status of a corporation employee which is not relevant 1485 to the employee's capacity to perform his or her duties, except 1486 as otherwise provided in this paragraph. Information that is 1487 exempt <u>includes shall include</u>, but is not limited to, 1488 information relating to workers' compensation, insurance 1489 benefits, and retirement or disability benefits.

1490 q. Upon an employee's entrance into the employee 1491 assistance program, a program to assist any employee who has a 1492 behavioral or medical disorder, substance abuse problem, or 1493 emotional difficulty that affects the employee's job 1494 performance, all records relative to that participation are 1495 shall be confidential and exempt from the provisions of s. 1496 119.07(1) and s. 24(a), Art. I of the State Constitution, except 1497 as otherwise provided in s. 112.0455(11).

h. Information relating to negotiations for financing,
reinsurance, depopulation, or contractual services, until the
conclusion of the negotiations.

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1501 Minutes of closed meetings regarding underwriting i. 1502 files, and minutes of closed meetings regarding an open claims 1503 file until termination of all litigation and settlement of all 1504 claims with regard to that claim, except that information 1505 otherwise confidential or exempt by law must shall be redacted. 1506 If an authorized insurer, a reinsurance intermediary, 2. an eligible surplus lines insurer, or an entity that has filed 1507 1508 an application with the office for licensure as a property and 1509 casualty insurer in this state is considering writing or 1510 assisting in the underwriting of a risk insured by the 1511 corporation, relevant information from both the underwriting 1512 files and confidential claims files may be released to the insurer, reinsurance intermediary, eligible surplus lines 1513 1514 insurer, or entity that has been created to seek authority to 1515 write property and casualty insurance in this state, provided 1516 that the recipient insurer agrees in writing, notarized and 1517 under oath, to maintain the confidentiality of such files. If a 1518 policy file is transferred to an insurer, that policy file is no 1519 longer a public record because it is not held by an agency 1520 subject to the provisions of the public records law. 1521 Underwriting files and confidential claims files may also be 1522 released to staff and the board of governors of the market 1523 assistance plan established pursuant to s. 627.3515, who must 1524 retain the confidentiality of such files, except such files may be released to authorized insurers that are considering assuming 1525

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1526 the risks to which the files apply, provided the insurer agrees 1527 in writing, notarized and under oath, to maintain the 1528 confidentiality of such files. Finally, the corporation or the 1529 board or staff of the market assistance plan may make the 1530 following information obtained from underwriting files and 1531 confidential claims files available to an entity that has 1532 obtained a permit to become an authorized insurer, a reinsurer 1533 that may provide reinsurance under s. 624.610, a licensed 1534 reinsurance broker, a licensed rating organization, a modeling 1535 company, or a licensed general lines insurance agent: name, 1536 address, and telephone number of the residential property owner 1537 or insured; location of the risk; rating information; loss 1538 history; and policy type. The receiving person must retain the 1539 confidentiality of the information received and may use the 1540 information only for the purposes of developing a take-out plan 1541 or a rating plan to be submitted to the office for approval or 1542 otherwise analyzing the underwriting of a risk or risks insured 1543 by the corporation on behalf of the private insurance market. A 1544 licensed general lines insurance agent may not use such 1545 information for the direct solicitation of policyholders.

3. A policyholder who has filed suit against the corporation has the right to discover the contents of his or her own claims file to the same extent that discovery of such contents would be available from a private insurer in litigation as provided by the Florida Rules of Civil Procedure, the Florida

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1551 Evidence Code, and other applicable law. Pursuant to subpoena, a 1552 third party has the right to discover the contents of an 1553 insured's or applicant's underwriting or claims file to the same extent that discovery of such contents would be available from a 1554 1555 private insurer by subpoena as provided by the Florida Rules of 1556 Civil Procedure, the Florida Evidence Code, and other applicable 1557 law, and subject to any confidentiality protections requested by 1558 the corporation and agreed to by the seeking party or ordered by 1559 the court. The corporation may release confidential underwriting 1560 and claims file contents and information as it deems necessary 1561 and appropriate to underwrite or service insurance policies and 1562 claims, subject to any confidentiality protections deemed 1563 necessary and appropriate by the corporation.

1564 Portions of meetings of the corporation are exempt from 4. 1565 the provisions of s. 286.011 and s. 24(b), Art. I of the State 1566 Constitution wherein confidential underwriting files or 1567 confidential open claims files are discussed. All portions of 1568 corporation meetings which are closed to the public shall be 1569 recorded by a court reporter. The court reporter shall record 1570 the times of commencement and termination of the meeting, all 1571 discussion and proceedings, the names of all persons present at 1572 any time, and the names of all persons speaking. No portion of 1573 any closed meeting shall be off the record. Subject to the provisions hereof and s. 119.07(1)(d) - (f), the court reporter's 1574 notes of any closed meeting shall be retained by the corporation 1575

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1576 for a minimum of 5 years. A copy of the transcript, less any 1577 exempt matters, of any closed meeting wherein claims are 1578 discussed shall become public as to individual claims after 1579 settlement of the claim.

(ii) The corporation shall revise the programs adopted pursuant to sub-subparagraph (q)3.a. for personal lines residential policies to maximize policyholder options and encourage increased participation by insurers and agents. After January 1, 2017, a policy may not be taken out of the corporation unless the provisions of this paragraph are met.

1586 1. The corporation must publish a periodic schedule of 1587 cycles during which an insurer may identify, and notify the 1588 corporation of, policies that the insurer is requesting to take 1589 out. A request must include a description of the coverage 1590 offered and an estimated premium and must be submitted to the 1591 corporation in a form and manner prescribed by the corporation.

2. The corporation must maintain and make available to the agent of record a consolidated list of all insurers requesting to take out a policy. The list must include a description of the coverage offered and the estimated premium for each take-out request.

1597 3. The corporation must provide written notice to the 1598 policyholder and the agent of record regarding all insurers 1599 requesting to take out the policy, which must inform that a 1600 take-out offer that is not more than 20 percent greater than the

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1601 <u>corporation's premium renders the risk ineligible for coverage</u> 1602 <u>from the corporation</u> and regarding the policyholder's option to 1603 accept a take-out offer or to reject all take-out offers and to 1604 <u>remain with the corporation</u>. The notice must be in a format 1605 prescribed by the corporation and include, for each take-out 1606 offer:

1607

a. The amount of the estimated premium;

1608

b. A description of the coverage; and

1609 c. A comparison of the estimated premium and coverage 1610 offered by the insurer to the estimated premium and coverage 1611 provided by the corporation.

1612 Section 3. Section 627.3517, Florida Statutes, is amended 1613 to read:

627.3517 Consumer choice.-No provision of s. 627.351, s. 1614 627.3511, or s. 627.3515 shall be construed to impair the right 1615 1616 of any insurance risk apportionment plan policyholder, upon receipt of any keep-out keepout or take-out offer, to retain his 1617 1618 or her current agent, so long as that agent is duly licensed and 1619 appointed by the insurance risk apportionment plan or otherwise 1620 authorized to place business with the insurance risk 1621 apportionment plan. This right may shall not be canceled, suspended, impeded, abridged, or otherwise compromised by any 1622 1623 rule, plan of operation, or depopulation plan, whether through 1624 keep-out keepout, take-out, midterm assumption, or any other means, of any insurance risk apportionment plan or depopulation 1625

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1626 plan, including, but not limited to, those described in s. 1627 627.351, s. 627.3511, or s. 627.3515. The commission shall adopt 1628 any rules necessary to cause any insurance risk apportionment 1629 plan or market assistance plan under such sections to 1630 demonstrate that the operations of the plan do not interfere 1631 with, promote, or allow interference with the rights created 1632 under this section. If the policyholder's current agent is 1633 unable or unwilling to be appointed with the insurer making the 1634 take-out or keep-out keepout offer, the policyholder is shall 1635 not be disqualified from participation in the appropriate 1636 insurance risk apportionment plan because of an offer of 1637 coverage in the voluntary market. An offer of full property 1638 insurance coverage by the insurer currently insuring either the 1639 ex-wind or wind-only coverage on the policy to which the offer 1640 applies is shall not be considered a take-out or keep-out 1641 keepout offer. Any rule, plan of operation, or plan of depopulation, through <u>keep-out</u> keepout, take-out, midterm 1642 1643 assumption, or any other means, of any property insurance risk 1644 apportionment plan under s. 627.351(2) or (6) is subject to ss. 1645 627.351(2)(b) and (6)(c) and 627.3511(4).

1646 Section 4. Section 627.3518, Florida Statutes, is amended 1647 to read:

1648 627.3518 Citizens Property Insurance Corporation 1649 policyholder eligibility clearinghouse program.—The purpose of 1650 this section is to provide a framework for the corporation to

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1651	implement a clearinghouse program by January 1, 2014.
1652	(1) As used in this section, the term:
1653	(a) "Corporation" means Citizens Property Insurance
1654	Corporation.
1655	(b) "Exclusive agent" means any licensed insurance agent
1656	that has, by contract, agreed to act exclusively for one company
1657	or group of affiliated insurance companies and is disallowed by
1658	the provisions of that contract to directly write for any other
1659	unaffiliated insurer absent express consent from the company or
1660	group of affiliated insurance companies.
1661	(c) "Independent agent" means any licensed insurance agent
1662	not described in paragraph (b).
1663	(d) "Program" means the clearinghouse created under this
1664	section.
1665	(2) In order to confirm eligibility with the corporation
1666	and to enhance access of new applicants for coverage and
1667	existing policyholders of the corporation to offers of coverage
1668	from authorized insurers, the corporation shall establish a
1669	program for personal residential risks in order to facilitate
1670	the diversion of ineligible applicants and existing
1671	policyholders from the corporation into the voluntary insurance
1672	market. The corporation shall also develop appropriate
1673	procedures for facilitating the diversion of ineligible
1674	applicants and existing policyholders for commercial residential
1675	coverage into the private insurance market and shall report such
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1676 procedures to the President of the Senate and the Speaker of the 1677 House of Representatives by January 1, 2014.

1678 The corporation board shall establish the (3) 1679 clearinghouse program as an organizational unit within the corporation. The program shall have all the rights and 1680 1681 responsibilities in carrying out its duties as a licensed 1682 general lines agent, but may not be required to employ or engage 1683 a licensed general lines agent or to maintain an insurance 1684 agency license to carry out its activities in the solicitation 1685 and placement of insurance coverage. In establishing the program, the corporation may: 1686

1687 (a) Require all new applications, and all policies due for
1688 renewal, to be submitted for coverage to the program in order to
1689 facilitate obtaining an offer of coverage from an authorized
1690 insurer before binding or renewing coverage by the corporation.

(b) Employ or otherwise contract with individuals or other entities for appropriate administrative or professional services to effectuate the plan within the corporation in accordance with the applicable purchasing requirements under s. 627.351.

(c) Enter into contracts with any authorized insurer to participate in the program and accept an appointment by such insurer.

(d) Provide funds to operate the program. Insurers and
agents participating in the program are not required to pay a
fee to offset or partially offset the cost of the program or use

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1701 the program for renewal of policies initially written through 1702 the clearinghouse.

(e) Develop an enhanced application that includes
information to assist private insurers in determining whether to
make an offer of coverage through the program.

(f) For personal lines residential risks, require, before approving all new applications for coverage by the corporation, that every application be subject to a period of 2 business days when any insurer participating in the program may select the application for coverage. The insurer may issue a binder on any policy selected for coverage for a period of at least 30 days but not more than 60 days.

(4) Any authorized insurer may participate in the program;
however, participation is not mandatory for any insurer.
Insurers making offers of coverage to new applicants or renewal
policyholders through the program:

May not be required to individually appoint any agent 1717 (a) 1718 whose customer is underwritten and bound through the program. 1719 Notwithstanding s. 626.112, insurers are not required to appoint 1720 any agent on a policy underwritten through the program for as 1721 long as that policy remains with the insurer. Insurers may, at 1722 their election, appoint any agent whose customer is initially underwritten and bound through the program. In the event an 1723 1724 insurer accepts a policy from an agent who is not appointed pursuant to this paragraph, and thereafter elects to accept a 1725

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1726 policy from such agent, the provisions of s. 626.112 requiring 1727 appointment apply to the agent.

(b) Must enter into a limited agency agreement with each
agent that is not appointed in accordance with paragraph (a) and
whose customer is underwritten and bound through the program.

(c) Must enter into its standard agency agreement with each agent whose customer is underwritten and bound through the program when that agent has been appointed by the insurer pursuant to s. 626.112.

1735

(d) Must comply with s. 627.4133(2).

(e) May participate through their single-designated managing general agent or broker; however, the provisions of paragraph (6)(a) regarding ownership, control, and use of the expirations continue to apply.

(f) Must pay to the producing agent a commission equal to that paid by the corporation or the usual and customary commission paid by the insurer for that line of business, whichever is greater.

(5) Notwithstanding s. 627.3517, any applicant for new coverage from the corporation is not eligible for coverage from the corporation if provided an offer of coverage from an authorized insurer through the program at a premium that is at or below the eligibility threshold established in s. 627.351(6)(c)5.a. Whenever an offer of coverage for a personal lines risk is received for a policyholder of the corporation at

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1751 renewal from an authorized insurer through the program, if the offer is equal to or less than the corporation's renewal premium 1752 1753 for comparable coverage, the risk is not eligible for coverage 1754 with the corporation if the offer is at or below the eligibility 1755 threshold specified in s. 627.351(6)(c)5.a. In the event that an 1756 offer of coverage for a new applicant is received from an 1757 authorized insurer through the program, and the premium offered 1758 exceeds the eligibility threshold specified contained in s. 1759 627.351(6)(c)5.a., the applicant or insured may elect to accept 1760 such coverage, or may elect to accept or continue coverage with 1761 the corporation. In the event that an offer of coverage for a 1762 personal lines risk is received from an authorized insurer at renewal through the program, and the premium offered is at or 1763 1764 below the eligibility threshold specified in s. 1765 627.351(6)(c)5.a. more than the corporation's renewal premium 1766 for comparable coverage, the insured is not eligible to may 1767 elect to accept such coverage, or may elect to accept or 1768 continue coverage with the corporation. Section 1769 627.351(6)(c)5.a.(I) does not apply to an offer of coverage from 1770 an authorized insurer obtained through the program. An applicant 1771 for coverage from the corporation who was declared ineligible for coverage at renewal by the corporation in the previous 36 1772 1773 months due to an offer of coverage pursuant to this subsection 1774 shall be considered a renewal under this section if the corporation determines that the authorized insurer making the 1775

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1776 offer of coverage pursuant to this subsection continues to 1777 insure the applicant and increased the rate on the policy in 1778 excess of the increase allowed for the corporation under s. 1779 627.351(6)(n)5.

1780 (6) Independent insurance agents submitting new
1781 applications for coverage or that are the agent of record on a
1782 renewal policy submitted to the program:

1783 (a) Are granted and must maintain ownership and the 1784 exclusive use of expirations, records, or other written or 1785 electronic information directly related to such applications or 1786 renewals written through the corporation or through an insurer 1787 participating in the program, notwithstanding s. 1788 627.351(6)(c)5.a.(I)(B) and (II)(B). Such ownership is granted 1789 for as long as the insured remains with the agency or until sold 1790 or surrendered in writing by the agent. Contracts with the 1791 corporation or required by the corporation must not amend, modify, interfere with, or limit such rights of ownership. Such 1792 1793 expirations, records, or other written or electronic information 1794 may be used to review an application, issue a policy, or for any 1795 other purpose necessary for placing such business through the 1796 program.

(b) May not be required to be appointed by any insurer participating in the program for policies written solely through the program, notwithstanding the provisions of s. 626.112.

1800

(c) May accept an appointment from any insurer

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1801 participating in the program.

(d) May enter into either a standard or limited agencyagreement with the insurer, at the insurer's option.

Applicants ineligible for coverage in accordance with subsection (5) remain ineligible if their independent agent is unwilling or unable to enter into a standard or limited agency agreement with an insurer participating in the program.

1809 (7) Exclusive agents submitting new applications for
1810 coverage or that are the agent of record on a renewal policy
1811 submitted to the program:

Must maintain ownership and the exclusive use of 1812 (a) 1813 expirations, records, or other written or electronic information 1814 directly related to such applications or renewals written through the corporation or through an insurer participating in 1815 1816 the program, notwithstanding s. 627.351(6)(c) 5.a.(I)(B) and (II) (B). Contracts with the corporation or required by the 1817 1818 corporation must not amend, modify, interfere with, or limit 1819 such rights of ownership. Such expirations, records, or other 1820 written or electronic information may be used to review an 1821 application, issue a policy, or for any other purpose necessary 1822 for placing such business through the program.

(b) May not be required to be appointed by any insurer
participating in the program for policies written solely through
the program, notwithstanding the provisions of s. 626.112.

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1826 Must only facilitate the placement of an offer of (C) 1827 coverage from an insurer whose limited servicing agreement is 1828 approved by that exclusive agent's exclusive insurer. 1829 (d) May enter into a limited servicing agreement with the 1830 insurer making an offer of coverage, and only after the 1831 exclusive agent's insurer has approved the limited servicing 1832 agreement terms. The exclusive agent's insurer must approve a 1833 limited service agreement for the program for any insurer for 1834 which it has approved a service agreement for other purposes. 1835 1836 Applicants ineligible for coverage in accordance with subsection 1837 (5) remain ineligible if their exclusive agent is unwilling or 1838 unable to enter into a standard or limited agency agreement with 1839 an insurer making an offer of coverage to that applicant. Submission of an application for coverage by the 1840 (8) 1841 corporation to the program does not constitute the binding of coverage by the corporation, and failure of the program to 1842 1843 obtain an offer of coverage by an insurer may not be considered 1844 acceptance of coverage of the risk by the corporation. 1845 The 45-day notice of nonrenewal requirement set forth (9) 1846 in s. 627.4133(2)(b)5. applies when a policy is nonrenewed by 1847 the corporation because the risk has received an offer of 1848 coverage pursuant to this section which renders the risk 1849 ineligible for coverage by the corporation. 1850 The program may not include commercial nonresidential (10)

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1851 policies.

(11) Proprietary business information provided to the corporation's clearinghouse by insurers with respect to identifying and selecting risks for an offer of coverage is confidential and exempt from s. 119.07(1) and s. 24(a), Art. I of the State Constitution.

(a) As used in this subsection, the term "proprietary
business information" means information, regardless of form or
characteristics, which is owned or controlled by an insurer and:

1860 Is identified by the insurer as proprietary business 1. 1861 information and is intended to be and is treated by the insurer as private in that the disclosure of the information would cause 1862 1863 harm to the insurer, an individual, or the company's business 1864 operations and has not been disclosed unless disclosed pursuant 1865 to a statutory requirement, an order of a court or 1866 administrative body, or a private agreement that provides that 1867 the information will not be released to the public;

1868 2. Is not otherwise readily ascertainable or publicly 1869 available by proper means by other persons from another source 1870 in the same configuration as provided to the clearinghouse; and

1871 3. Includes:

1872

a. Trade secrets, as defined in s. 688.002.

b. Information relating to competitive interests, the
disclosure of which would impair the competitive business of the
provider of the information.

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1876	
1877	Proprietary business information may be found in underwriting
1878	criteria or instructions which are used to identify and select
1879	risks through the program for an offer of coverage and are
1880	shared with the clearinghouse to facilitate the shopping of
1881	risks with the insurer.
1882	(b) The clearinghouse may disclose confidential and exempt
1883	proprietary business information:
1884	1. If the insurer to which it pertains gives prior written
1885	consent;
1886	2. Pursuant to a court order; or
1887	3. To another state agency in this or another state or to
1888	a federal agency if the recipient agrees in writing to maintain
1889	the confidential and exempt status of the document, material, or
1890	other information and has verified in writing its legal
1891	authority to maintain such confidentiality.
1892	Section 5. This act shall take effect July 1, 2022.

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