By Senator Gibson

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1	A bill to be entitled
2	An act relating to resident care in nursing home
3	facilities; amending s. 400.022, F.S.; requiring a
4	resident's attending health care provider in a nursing
5	home facility to consult with the resident's personal
6	physician, if selected, in the provision of acute care
7	to the resident and before ordering or prescribing
8	medication to the resident; requiring the resident's
9	attending health care provider to document any such
10	consultations in the resident's records; requiring the
11	nursing home facility to provide the resident's
12	records to the resident's personal physician in
13	accordance with specified provisions; providing that
14	residents or their legal representatives have the
15	right to receive a response from a nursing home
16	facility within a specified timeframe of an inquiry or
17	request for information; creating s. 400.0221, F.S.;
18	requiring nursing home facilities to take certain
19	measures before admitting a resident; requiring
20	nursing home facilities to provide residents or their
21	legal representatives with a copy of the resident care
22	plan immediately after it is developed; requiring a
23	physician, registered nurse, or care coordinator to
24	discuss the plan with the resident or the resident's
25	legal representative for a specified purpose;
26	requiring such plan to be reviewed at least quarterly
27	by specified individuals; requiring the plan to be
28	revised under certain circumstances; amending s.
29	400.141, F.S.; requiring nursing home facilities to

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6-00935-22 20221734 30 provide each resident with the opportunity to select a 31 personal physician; requiring the attending health 32 care provider at the facility, if selected, to consult with the resident's personal physician for certain 33 34 care or before ordering or prescribing medication to 35 the resident; requiring the attending health care provider to document such consultations in the 36 37 resident's records; requiring the facility to provide 38 the resident's records to his or her personal physician on a monthly basis and within a specified 39 timeframe of any changes in the resident's condition, 40 care, or treatment; requiring the facility to 41 42 immediately forward the results of any test or examination of the resident to the resident's personal 43 44 physician; requiring the facility to continue providing such records until notified otherwise by the 45 resident or the resident's legal representative; 46 47 requiring nursing home facilities to maintain the names and contact information of specified individuals 48 on their websites; requiring nursing home facilities 49 50 to publicly display in the facility the names of the 51 manager and director of nursing on duty; amending s. 52 400.145, F.S.; revising the timeframe in which nursing 53 home facilities must furnish requested records of a 54 current or former resident; requiring nursing home 55 facilities to provide a resident's records to the resident's selected health care providers outside of 56 57 the facility on a monthly basis and within a specified 58 timeframe of any change in the resident's condition,

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59	care, or treatment; requiring facilities to
60	immediately provide the results of any test or
61	examination conducted on the resident to the
62	applicable health care providers; requiring the
63	facility to continue providing such records until
64	notified otherwise by the resident or the resident's
65	legal representative; authorizing the agency to cite
66	nursing home facilities during the survey process for
67	alleged or actual noncompliance with certain
68	requirements; amending s. 400.23, F.S.; requiring
69	nursing home facilities to post on their websites
70	specified information relating to staffing at their
71	facilities; requiring such information to be in a
72	conspicuous location on their websites and in a
73	specified format; amending ss. 400.172, 400.211,
74	408.822, 409.221, 430.80, 430.81, and 651.118, F.S.;
75	conforming cross-references; providing an effective
76	date.
77	
78	Be It Enacted by the Legislature of the State of Florida:
79	
80	Section 1. Paragraph (q) of subsection (1) of section
81	400.022, Florida Statutes, is amended, and paragraph (w) is
82	added to that subsection, to read:
83	400.022 Residents' rights
84	(1) All licensees of nursing home facilities shall adopt
85	and make public a statement of the rights and responsibilities
86	of the residents of such facilities and shall treat such
87	residents in accordance with the provisions of that statement.

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6-00935-22 20221734 88 The statement shall assure each resident the following: 89 (q) The right to freedom of choice in selecting a personal 90 physician; to obtain pharmaceutical supplies and services from a 91 pharmacy of the resident's choice, at the resident's own expense 92 or through Title XIX of the Social Security Act; and to obtain 93 information about, and to participate in, community-based activities programs, unless medically contraindicated as 94 95 documented by a physician in the resident's medical record. If a resident selects a personal physician, the resident's attending 96 97 health care provider at the facility must consult with the 98 resident's personal physician in providing any acute care to the 99 resident and before ordering or prescribing medication for the 100 resident to ensure that the medication is not medically 101 contraindicated. The attending health care provider shall 102 document any consultation with the resident's personal physician 103 in the resident's records and provide copies of the resident's 104 records to the resident's personal physician in accordance with 105 s. 400.141(1)(e). If a resident chooses to use a community pharmacy and the facility in which the resident resides uses a 106 107 unit-dose system, the pharmacy selected by the resident must 108 shall be one that provides a compatible unit-dose system, 109 provides service delivery, and stocks the drugs normally used by long-term care residents. If a resident chooses to use a 110 111 community pharmacy and the facility in which the resident 112 resides does not use a unit-dose system, the pharmacy selected 113 by the resident must shall be one that provides service delivery and stocks the drugs normally used by long-term care residents. 114 (w) The right to receive a response from the facility 115 within 3 days after the resident or the resident's legal 116

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representative makes an inquiry or otherwise requests
information related to the resident or the resident's care or
treatment at the facility.
Section 2. Section 400.0221, Florida Statutes, is created
to read:
400.0221 Resident admission procedures; resident care
plans
(1) Before admitting a resident, a nursing home facility
must do all of the following:
(a) Provide the resident or the resident's legal
representative with a printed copy of all of the following:
1. The residents' rights provided in s. 400.022. The
resident and the resident's legal representative must also be
orally informed of the resident's right under s. $400.022(1)(q)$
to select a personal physician and of the requirement that the
personal physician be provided with the resident's records and
consulted in providing any acute care to the resident and before
ordering or prescribing any medication for the resident. The
facility must document in the resident's care plan whether he or
she selects a personal physician.
2. The most recent version of the Nursing Home Guide
published under s. 400.191.
3. The agency's most recent inspection report of the
facility.
4. The facility's resident grievance procedures developed
pursuant to s. 400.1183.
5. The name and contact information of the medical
director, managers, directors of nursing, care coordinators, and
billing staff of the facility.

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146	(b) Give the resident or the resident's legal
147	representative a meaningful opportunity to discuss the
148	information provided under paragraph (a).
149	(c) Discuss with the resident or the resident's legal
150	representative any dietary restrictions applicable to the
151	resident. The facility must confirm that it can comply with such
152	restrictions before accepting a resident. The facility shall
153	include the resident's dietary restrictions in his or her
154	resident care plan.
155	(d) Discuss with the resident or the resident's legal
156	representative any physical or cognitive impairments affecting
157	the resident which require accommodations in facilities or
158	services or require that care be provided by individuals
159	appropriately trained to serve residents with such impairments.
160	If the facility cannot make such accommodations or does not have
161	adequately trained staff to provide the care the resident needs,
162	the facility may not accept the resident until such
163	accommodations and care can be provided. If the resident is
164	admitted, the facility must document the required accommodations
165	and care for the resident in his or her resident care plan.
166	(e) Ensure that it has a complete medical history for the
167	resident, including, but not limited to, any prescribed
168	medications, contraindicated medications or treatments, and
169	allergies, which must be included in the resident care plan. The
170	facility must inform the resident's legal representative, if
171	any, and the resident's personal physician, if selected, before
172	prescribing a new medication to the resident.
173	(2) Immediately after a facility develops an initial
174	resident care plan, the facility must provide the resident or

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6-00935-22 20221734 175 the resident's legal representative with a copy of the resident 176 care plan. A physician, a registered nurse, or the care 177 coordinator responsible for the resident shall discuss the 178 resident care plan with the resident or the resident's legal 179 representative to determine whether any information is missing 180 or incorrect and whether the plan of care delineated in the 181 resident care plan accounts for all of the concerns expressed by 182 the resident, the resident's legal representative, or the resident's personal physician, if applicable, before admission, 183 184 including, but not limited to, any dietary restrictions or 185 needed accommodations or care specific to the resident. 186 (3) At least quarterly, a physician or registered nurse, 187 with participation from other facility staff and the resident or 188 the resident's legal representative, shall review the resident 189 care plan to assess the resident's needs; the type and frequency 190 of services required to provide the necessary care for the 191 resident to attain or maintain the highest practical physical, 192 mental, and psychosocial well-being; the services that are provided to the resident, both within and outside of the 193 194 facility, and whether such services are sufficient to meet the 195 resident's needs; and the resident's service goals. If it is 196 determined that any of the resident's needs are not being met, 197 the resident care plan must be revised to promote the highest 198 practical physical, mental, and psychosocial well-being of the 199 resident.

200 Section 3. Present paragraphs (e) through (l) and (m) 201 through (w) of subsection (l) of section 400.141, Florida 202 Statutes, are redesignated as paragraphs (f) through (m) and (o) 203 through (y), respectively, and new paragraphs (e) and (n) are

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204	added to that subsection, to read:
205	400.141 Administration and management of nursing home
206	facilities
207	(1) Every licensed facility shall comply with all
208	applicable standards and rules of the agency and shall:
209	(e) Provide each resident with the opportunity to select a
210	personal physician as specified in s. 400.022(1)(q). The
211	resident's attending health care provider at the facility shall
212	consult with the resident's personal physician in providing any
213	acute care to the resident and before ordering or prescribing
214	medication for the resident to ensure the medication is not
215	medically contraindicated for the resident. The attending health
216	care provider shall document any consultation with the
217	resident's personal physician in the resident's records. The
218	facility shall provide the resident's personal physician with
219	the resident's medical records and any records relating to the
220	resident's care and treatment at the facility on a monthly
221	basis; however, in the event of a change in the resident's
222	condition, care, or treatment, the facility must inform and
223	provide related records to the resident's personal physician
224	within 3 days after such change. If the facility conducts any
225	test or examination on the resident, the facility must
226	immediately forward the results of such test or examination to
227	the resident's personal physician. The facility shall continue
228	to provide the resident's records to the resident's personal
229	physician until the resident or the resident's representative
230	notifies the facility that the transfer of such records is no
231	longer requested.
232	(n) Maintain on its website the name and contact

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information for the medical director, managers, directors of
nursing, care coordinators, administrator, and billing staff of
the facility. The facility shall also publicly display in the
facility the names of the manager and director of nursing on
duty each day or, if different, each shift.
Section 4. Subsections (1) and (8) of section 400.145,
Florida Statutes, are amended to read:
400.145 Copies of records of care and treatment of
resident
(1) (a) Upon receipt of a written request that complies with
the federal Health Insurance Portability and Accountability Act
of 1996 (HIPAA) and this section, a nursing home facility shall
furnish to a competent resident, or to a representative of that
resident who is authorized to make requests for the resident's
records under HIPAA or subsection (2), copies of the resident's
paper and electronic records that are in possession of the
facility. Such records must include any medical records and
records concerning the care and treatment of the resident
performed by the facility, except for progress notes and
consultation report sections of a psychiatric nature. The
facility shall provide the requested records within <u>3 calendar</u>
14 working days after receipt of a request relating to a current
resident or within $\underline{14}$ calendar $\underline{30}$ working days after receipt of
a request relating to a former resident.
(b) If a current resident of the facility or his or her
legal representative has selected a personal physician outside
of the facility for the resident or has requested that any of
the resident's health care providers outside of the facility be
kept informed of the resident's care and treatment in the

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262	facility, the facility must provide such records on a monthly
263	basis; however, in the event of a change in the resident's
264	condition, care, or treatment, the facility must inform and
265	provide related records to the resident's applicable health care
266	providers within 3 days after such change. If the facility
267	conducts any test or examination on the resident, the facility
268	must immediately forward the results of such test or examination
269	to the resident's applicable health care providers. The facility
270	shall continue to provide the resident's records to the
271	resident's health care providers as applicable until the
272	resident or the resident's legal representative notifies the
273	facility that the transfer of such records is no longer
274	requested.
275	(8) A nursing home facility may not be cited by the agency
276	through the survey process for any alleged or actual
277	noncompliance with any of the requirements of this section,
278	except for those under paragraph (1)(b).
279	Section 5. Paragraph (a) of subsection (3) of section
280	400.23, Florida Statutes, is amended to read:
281	400.23 Rules; evaluation and deficiencies; licensure
282	status
283	(3)(a)1. The agency shall adopt rules providing minimum
284	staffing requirements for nursing home facilities. These
285	requirements must include, for each facility:
286	a. A minimum weekly average of certified nursing assistant
287	and licensed nursing staffing combined of 3.6 hours of direct
288	care per resident per day. As used in this sub-subparagraph, a
289	week is defined as Sunday through Saturday.
290	b. A minimum certified nursing assistant staffing of 2.5

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291	hours of direct care per resident per day. A facility may not
292	staff below one certified nursing assistant per 20 residents.
293	c. A minimum licensed nursing staffing of 1.0 hour of
294	direct care per resident per day. A facility may not staff below
295	one licensed nurse per 40 residents.
296	2. Nursing assistants employed under s. 400.211(2) may be
297	included in computing the staffing ratio for certified nursing
298	assistants if their job responsibilities include only nursing-
299	assistant-related duties.
300	3. Each nursing home facility shall must document
301	compliance with staffing standards as required under this
302	paragraph and, for the benefit of facility residents and the
303	public, shall post on its website daily the names of staff on
304	duty and their affiliated staffing agency, if any; the average
305	daily resident-to-staff ratio at the facility; the monthly staff
306	turnover rate at the facility; and any fines imposed by the
307	agency for noncompliance with the staffing standards specified
308	in this paragraph. The facility shall post such information in a
309	conspicuous location on its website in an easily accessible
310	format for the benefit of facility residents and the public.
311	4. The agency must shall recognize the use of licensed
312	nurses for compliance with minimum staffing requirements for
313	certified nursing assistants if the nursing home facility
314	otherwise meets the minimum staffing requirements for licensed
315	nurses and the licensed nurses are performing the duties of a
316	certified nursing assistant. Unless otherwise approved by the
317	agency, licensed nurses counted toward the minimum staffing
318	requirements for certified nursing assistants must exclusively
319	perform the duties of a certified nursing assistant for the

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320	entire shift and not also be counted toward the minimum staffing
321	requirements for licensed nurses. If the agency approved a
322	facility's request to use a licensed nurse to perform both
323	licensed nursing and certified nursing assistant duties, the
324	facility must allocate the amount of staff time specifically
325	spent on certified nursing assistant duties for the purpose of
326	documenting compliance with minimum staffing requirements for
327	certified and licensed nursing staff. The hours of a licensed
328	nurse with dual job responsibilities may not be counted twice.
329	Section 6. Subsection (1) of section 400.172, Florida
330	Statutes, is amended to read:
331	400.172 Respite care provided in nursing home facilities
332	(1) For each person admitted for respite care as authorized
333	under <u>s. 400.141(1)(g)</u>
334	operated by a licensee must:
335	(a) Have a written abbreviated plan of care that, at a
336	minimum, includes nutritional requirements, medication orders,
337	physician orders, nursing assessments, and dietary preferences.
338	The nursing or physician assessments may take the place of all
339	other assessments required for full-time residents.
340	(b) Have a contract that, at a minimum, specifies the
341	services to be provided to a resident receiving respite care,
342	including charges for services, activities, equipment, emergency
343	medical services, and the administration of medications. If
344	multiple admissions for a single person for respite care are
345	anticipated, the original contract is valid for 1 year after the
346	date the contract is executed.
347	(c) Ensure that each resident is released to his or her
348	caregiver or an individual designated in writing by the

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349	caregiver.
350	Section 7. Paragraph (d) of subsection (2) of section
351	400.211, Florida Statutes, is amended to read:
352	400.211 Persons employed as nursing assistants;
353	certification requirement
354	(2) The following categories of persons who are not
355	certified as nursing assistants under part II of chapter 464 may
356	be employed by a nursing facility for a single consecutive
357	period of 4 months:
358	(d) Persons who are employed as personal care attendants
359	and who have completed the personal care attendant training
360	program developed pursuant to <u>s. 400.141(1)(y)</u> s. 400.141(1)(w) .
361	As used in this paragraph, the term "personal care attendants"
362	means persons who meet the training requirement in $\underline{s.}$
363	400.141(1)(y) s. $400.141(1)(w)$ and provide care to and assist
364	residents with tasks related to the activities of daily living.
365	
366	The certification requirement must be met within 4 months after
367	initial employment as a nursing assistant in a licensed nursing
368	facility.
369	Section 8. Subsection (1) of section 408.822, Florida
370	Statutes, is amended to read:
371	408.822 Direct care workforce survey
372	(1) For purposes of this section, the term "direct care
373	worker" means a certified nursing assistant, a home health aide,
374	a personal care assistant, a companion services or homemaker
375	services provider, a paid feeding assistant trained under <u>s.</u>
376	400.141(1)(x) s. $400.141(1)(v)$, or another individual who
377	provides personal care as defined in s. 400.462 to individuals
,	

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378	who are elderly, developmentally disabled, or chronically ill.
379	Section 9. Paragraph (e) of subsection (4) of section
380	409.221, Florida Statutes, is amended to read:
381	409.221 Consumer-directed care program
382	(4) CONSUMER-DIRECTED CARE.—
383	(e) ServicesConsumers shall use the budget allowance only
384	to pay for home and community-based services that meet the
385	consumer's long-term care needs and are a cost-efficient use of
386	funds. Such services may include, but are not limited to, the
387	following:
388	1. Personal care.
389	2. Homemaking and chores, including housework, meals,
390	shopping, and transportation.
391	3. Home modifications and assistive devices which may
392	increase the consumer's independence or make it possible to
393	avoid institutional placement.
394	4. Assistance in taking self-administered medication.
395	5. Day care and respite care services, including those
396	provided by nursing home facilities pursuant to <u>s. 400.141(1)(g)</u>
397	s. 400.141(1)(f) or by adult day care facilities licensed
398	pursuant to s. 429.907.
399	6. Personal care and support services provided in an
400	assisted living facility.
401	Section 10. Subsection (3) of section 430.80, Florida
402	Statutes, is amended to read:
403	430.80 Implementation of a teaching nursing home pilot
404	project
405	(3) To be designated as a teaching nursing home, a nursing
406	home licensee must, at a minimum:
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407	(a) Provide a comprehensive program of integrated senior
408	services that include institutional services and community-based
409	services;
410	(b) Participate in a nationally recognized accrediting
411	program and hold a valid accreditation, such as the
412	accreditation awarded by the Joint Commission, or, at the time
413	of initial designation, possess a Gold Seal Award as conferred
414	by the state on its licensed nursing home;
415	(c) Have been in business in this state for a minimum of 10
416	consecutive years;
417	(d) Demonstrate an active program in multidisciplinary
418	education and research that relates to gerontology;
419	(e) Have a formalized contractual relationship with at
420	least one accredited health profession education program located
421	in this state;
422	(f) Have senior staff members who hold formal faculty
423	appointments at universities, which must include at least one
424	accredited health profession education program; and
425	(g) Maintain insurance coverage pursuant to <u>s</u> .
426	<u>400.141(1)(s)</u>
427	responsibility in a minimum amount of \$750,000. Such proof of
428	financial responsibility may include:
429	1. Maintaining an escrow account consisting of cash or
430	assets eligible for deposit in accordance with s. 625.52; or
431	2. Obtaining and maintaining pursuant to chapter 675 an
432	unexpired, irrevocable, nontransferable and nonassignable letter
433	of credit issued by any bank or savings association organized
434	and existing under the laws of this state or any bank or savings
435	association organized under the laws of the United States that

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436	has its principal place of business in this state or has a
437	branch office which is authorized to receive deposits in this
438	state. The letter of credit shall be used to satisfy the
439	obligation of the facility to the claimant upon presentment of a
440	final judgment indicating liability and awarding damages to be
441	paid by the facility or upon presentment of a settlement
442	agreement signed by all parties to the agreement when such final
443	judgment or settlement is a result of a liability claim against
444	the facility.
445	Section 11. Paragraph (h) of subsection (2) of section
446	430.81, Florida Statutes, is amended to read:
447	430.81 Implementation of a teaching agency for home and
448	community-based care
449	(2) The Department of Elderly Affairs may designate a home
450	health agency as a teaching agency for home and community-based
451	care if the home health agency:
452	(h) Maintains insurance coverage pursuant to <u>s</u> .
453	<u>400.141(1)(s)</u>
454	responsibility in a minimum amount of \$750,000. Such proof of
455	financial responsibility may include:
456	1. Maintaining an escrow account consisting of cash or
457	assets eligible for deposit in accordance with s. 625.52; or
458	2. Obtaining and maintaining, pursuant to chapter 675, an
459	unexpired, irrevocable, nontransferable, and nonassignable
460	letter of credit issued by any bank or savings association
461	authorized to do business in this state. This letter of credit
462	shall be used to satisfy the obligation of the agency to the
463	claimant upon presentation of a final judgment indicating
464	liability and awarding damages to be paid by the facility or

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465	upon presentment of a settlement agreement signed by all parties
466	to the agreement when such final judgment or settlement is a
467	result of a liability claim against the agency.
468	Section 12. Subsection (13) of section 651.118, Florida
469	Statutes, is amended to read:
470	651.118 Agency for Health Care Administration; certificates
471	of need; sheltered beds; community beds
472	(13) Residents, as defined in this chapter, are not
473	considered new admissions for the purpose of <u>s. 400.141(1)(p)1</u>
474	s. 400.141(1)(n)1 .
475	Section 13. This act shall take effect July 1, 2022.