By Senator Harrell

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1	A bill to be entitled
2	An act relating to step-therapy protocols; amending s.
3	627.42393, F.S.; revising the circumstances under
4	which step-therapy protocols may not be required;
5	defining terms; requiring health insurers to publish
6	on their websites and provide to their insureds
7	specified information; providing requirements for
8	procedures for requests and appeals of denials of
9	protocol exemptions; providing requirements for
10	authorizations and denials of protocol exemption
11	requests; authorizing health insurers to request
12	specified documentation under certain circumstances;
13	amending s. 641.31, F.S.; revising the circumstances
14	under which step-therapy protocols may not be
15	required; defining terms; requiring health maintenance
16	organizations to publish on their websites and provide
17	to their subscribers specified information; providing
18	requirements for procedures for requests and appeals
19	of denials of protocol exemptions; providing
20	requirements for authorizations and denials of
21	protocol exemption requests; authorizing health
22	maintenance organizations to request specified
23	documentation under certain circumstances; providing
24	an effective date.
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26	Be It Enacted by the Legislature of the State of Florida:
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28	Section 1. Section 627.42393, Florida Statutes, is amended
29	to read:
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30	627.42393 Step-therapy protocol
31	(2) (1) In addition to the protocol exemptions granted
32	pursuant to subsection (3), a health insurer issuing a major
33	medical individual or group policy may not require a step-
34	therapy protocol under the policy for a covered prescription
35	drug requested by an insured if:
36	(a) The insured has previously been approved to receive the
37	prescription drug through the completion of a step-therapy
38	protocol required by a separate health coverage plan; and
39	(b) The insured provides documentation originating from the
40	health coverage plan that approved the prescription drug as
41	described in paragraph (a) indicating that the health coverage
42	plan paid for the drug on the insured's behalf during the 90
43	days immediately before the request.
44	(1) (2) As used in this section, the term:
45	(a) "Health coverage plan" means any of the following which
46	is currently or was previously providing major medical or
47	similar comprehensive coverage or benefits to the insured:
48	<u>1.(a)</u> A health insurer or health maintenance organization.
49	2. (b) A plan established or maintained by an individual
50	employer as provided by the Employee Retirement Income Security
51	Act of 1974, Pub. L. No. 93-406.
52	<u>3.(c)</u> A multiple-employer welfare arrangement as defined in
53	s. 624.437.
54	<u>4.(d)</u> A governmental entity providing a plan of self-
55	insurance.
56	(b) "Protocol exemption" means a determination by a health
57	insurer to authorize the use of another prescription drug,
58	medical procedure, or course of treatment prescribed or
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59	recommended by the treating health care provider for the
60	insured's condition rather than the one specified by the health
61	insurer's step-therapy protocol.
62	(c) "Step-therapy protocol" means a written protocol that
63	specifies the order in which certain prescription drugs, medical
64	procedures, or courses of treatment must be used to treat an
65	insured's condition.
66	(3)(a) A health insurer shall publish on its website and
67	provide to an insured in writing a procedure for the insured and
68	his or her health care provider to request a protocol exemption
69	or an appeal of the health insurer's denial of a protocol
70	exemption request. The procedure must include, at a minimum:
71	1. The manner in which the insured or health care provider
72	may request a protocol exemption, including a form to request
73	the protocol exemption.
74	2. The manner and timeframe in which the health insurer
75	must authorize or deny a protocol exemption request, including
76	the requirement that such response must occur within a
77	reasonable time.
78	3. The manner and timeframe in which the insured or health
79	care provider may appeal the health insurer's denial of a
80	protocol exemption request.
81	(b) An authorization of a protocol exemption request must
82	specify the approved prescription drug, medical procedure, or
83	course of treatment. A denial of a protocol exemption request
84	must include a written explanation of the reason for the denial,
85	the clinical rationale that supports the denial, and the
86	procedure for appealing the health insurer's denial.
87	(c) A health insurer may request relevant medical records

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88	in support of a protocol exemption request.
89	(4) (3) This section does not require a health insurer to
90	add a drug to its prescription drug formulary or to cover a
91	prescription drug that the insurer does not otherwise cover.
92	Section 2. Subsection (46) of section 641.31, Florida
93	Statutes, is amended to read:
94	641.31 Health maintenance contracts
95	(46)(b) (46)(a) In addition to the protocol exemptions
96	granted under paragraph (c), a health maintenance organization
97	issuing major medical coverage through an individual or group
98	contract may not require a step-therapy protocol under the
99	contract for a covered prescription drug requested by a
100	subscriber if:
101	1. The subscriber has previously been approved to receive
102	the prescription drug through the completion of a step-therapy
103	protocol required by a separate health coverage plan; and
104	2. The subscriber provides documentation originating from
105	the health coverage plan that approved the prescription drug as
106	described in subparagraph 1. indicating that the health coverage
107	plan paid for the drug on the subscriber's behalf during the 90
108	days immediately before the request.
109	(a) (b) As used in this subsection, the term:
110	1. "Health coverage plan" means any of the following which
111	previously provided or is currently providing major medical or
112	similar comprehensive coverage or benefits to the subscriber:
113	<u>a.1. A health insurer or health maintenance organization.</u> \div
114	b.2. A plan established or maintained by an individual
115	employer as provided by the Employee Retirement Income Security
116	Act of 1974, Pub. L. No. 93-406 <u>.</u> +
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117	<u>c.3. A multiple-employer welfare arrangement as defined in</u>
118	s. 624.437 <u>.; or</u>
119	<u>d.</u> 4. A governmental entity providing a plan of self-
120	insurance.
121	2. "Protocol exemption" means a determination by a health
122	maintenance organization to authorize the use of another
123	prescription drug, medical procedure, or course of treatment
124	prescribed or recommended by the treating health care provider
125	for the subscriber's condition rather than the one specified by
126	the health maintenance organization's step-therapy protocol.
127	3. "Step-therapy protocol" means a written protocol that
128	specifies the order in which certain prescription drugs, medical
129	procedures, or courses of treatment must be used to treat a
130	subscriber's condition.
131	(c)1. A health maintenance organization shall publish on
132	its website and provide to a subscriber in writing a procedure
133	for the subscriber and his or her health care provider to
134	request a protocol exemption or an appeal of the health
135	maintenance organization's denial of a protocol exemption
136	request. The procedure must include, at a minimum:
137	a. The manner in which the subscriber or health care
138	provider may request a protocol exemption, including a form to
139	request the protocol exemption.
140	b. The manner and timeframe in which the health maintenance
141	organization must authorize or deny a protocol exemption
142	request, including the requirement that such response must occur
143	within a reasonable time.
144	c. The manner and timeframe in which the subscriber or
145	health care provider may appeal the health maintenance

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146	organization's denial of a protocol exemption request.
147	2. An authorization of a protocol exemption request must
148	specify the approved prescription drug, medical procedure, or
149	course of treatment. A denial of a protocol exemption request
150	must include a written explanation of the reason for the denial,
151	the clinical rationale that supports the denial, and the
152	procedure for appealing the health maintenance organization's
153	denial.
154	3. A health maintenance organization may request relevant
155	medical records in support of a protocol exemption request.
156	(d) (c) This subsection does not require a health
157	maintenance organization to add a drug to its prescription drug
158	formulary or to cover a prescription drug that the health
159	maintenance organization does not otherwise cover.
160	Section 3. This act shall take effect July 1, 2022.