

1                   A bill to be entitled  
2           An act relating to consumer data privacy; creating s.  
3           501.173, F.S.; providing applicability; providing  
4           definitions; requiring controllers that collect a  
5           consumer's personal data to disclose certain  
6           information regarding data collection and selling  
7           practices to the consumer at or before the point of  
8           collection; specifying that such information may be  
9           provided through a general privacy policy or through a  
10          notice informing the consumer that additional specific  
11          information will be provided upon a certain request;  
12          prohibiting controllers from collecting additional  
13          categories of personal information or using personal  
14          information for additional purposes without notifying  
15          the consumer; requiring controllers that collect  
16          personal information to implement reasonable security  
17          procedures and practices to protect the information;  
18          authorizing consumers to request controllers to  
19          disclose the specific personal information the  
20          controller has collected about the consumer; requiring  
21          controllers to make available two or more methods for  
22          consumers to request their personal information;  
23          requiring controllers to provide such information free  
24          of charge within a certain timeframe and in a certain  
25          format upon receiving a verifiable consumer request;

26 specifying requirements for third parties with respect  
27 to consumer information acquired or used; providing  
28 construction; authorizing consumers to request  
29 controllers to delete or correct personal information  
30 the controllers have collected about the consumers;  
31 providing exceptions; specifying requirements for  
32 controllers to comply with deletion or correction  
33 requests; authorizing consumers to opt out of third-  
34 party disclosure of personal information collected by  
35 a controller; prohibiting controllers from selling or  
36 disclosing the personal information of consumers  
37 younger than a certain age, except under certain  
38 circumstances; prohibiting controllers from selling or  
39 sharing a consumer's information if the consumer has  
40 opted out of such disclosure; prohibiting controllers  
41 from taking certain actions to retaliate against  
42 consumers who exercise certain rights; providing  
43 applicability; providing that a contract or agreement  
44 that waives or limits certain consumer rights is void  
45 and unenforceable; providing for civil actions and a  
46 private right of action for consumers under certain  
47 circumstances; providing civil remedies; authorizing  
48 the Department of Legal Affairs to bring an action  
49 under the Florida Unfair or Deceptive Trade Practices  
50 Act and to adopt rules; requiring the department to

51 submit an annual report to the Legislature; providing  
 52 report requirements; providing that controllers must  
 53 have a specified timeframe to cure any violations;  
 54 providing jurisdiction; declaring that the act is  
 55 matter of statewide concern; preempting the  
 56 collection, processing, sharing, and sale of consumer  
 57 personal information to the state; amending s.  
 58 501.171, F.S.; revising the definition of "personal  
 59 information"; providing an effective date.

60  
 61 Be It Enacted by the Legislature of the State of Florida:

62  
 63 Section 1. Section 501.173, Florida Statutes, is created  
 64 to read:

65 501.173 Consumer data privacy.-

66 (1) APPLICABILITY.-This section applies to any entity that  
 67 meets the definition of controller, processor, or third party,  
 68 and that buys, sells, or shares personal information of Florida  
 69 consumers. This section does not apply to entities that do not  
 70 buy, sell, or share personal information of Florida consumers  
 71 and such entities do not have to comply with this section. This  
 72 section also does not apply to:

73 (a) Personal information collected and transmitted that is  
 74 necessary for the sole purpose of sharing such personal  
 75 information with a financial service provider solely to

76 facilitate short term, transactional payment processing for the  
77 purchase of products or services.

78 (b) Personal information collected, used, retained, sold,  
79 shared, or disclosed as deidentified personal information or  
80 aggregate consumer information.

81 (c) Compliance with federal, state, or local laws.

82 (d) Compliance with a civil, criminal, or regulatory  
83 inquiry, investigation, subpoena, or summons by federal, state,  
84 or local authorities.

85 (e) Cooperation with law enforcement agencies concerning  
86 conduct or activity that the controller, processor, or third  
87 party reasonably and in good faith believes may violate federal,  
88 state, or local law.

89 (f) Exercising or defending legal claims.

90 (g) Personal information obtained through the controller's  
91 direct interactions with the consumer, if collected in  
92 accordance with the provisions of this section, that is used by  
93 the controller or the processor that the controller directly  
94 contracts with for advertising or marketing services to  
95 advertise or market products or services that are produced or  
96 offered directly by the controller. Such information may not be  
97 sold, shared, or disclosed unless otherwise authorized under  
98 this section.

99 (h) Personal information of a person acting in the role of  
100 a job applicant, employee, owner, director, officer, contractor,

101 volunteer, or intern of a controller, that is collected by a  
102 controller, to the extent the personal information is collected  
103 and used solely within the context of the person's role or  
104 former role with the controller.

105 (i) Protected health information for purposes of the  
106 federal Health Insurance Portability and Accountability Act of  
107 1996 and related regulations, and patient identifying  
108 information for purposes of 42 C.F.R. part 2, established  
109 pursuant to 42 U.S.C. s. 290dd-2.

110 (j) A covered entity or business associate governed by the  
111 privacy, security, and breach notification rules issued by the  
112 United States Department of Health and Human Services in 45  
113 C.F.R. parts 160 and 164, or a program or a qualified service  
114 program as defined in 42 C.F.R. part 2, to the extent the  
115 covered entity, business associate, or program maintains  
116 personal information in the same manner as medical information  
117 or protected health information as described in paragraph (i),  
118 and as long as the covered entity, business associate, or  
119 program does not use personal information for targeted  
120 advertising with third parties and does not sell or share  
121 personal information to a third party unless such sale or  
122 sharing is covered by an exception under this section.

123 (k) Identifiable private information collected for  
124 purposes of research as defined in 45 C.F.R. s. 164.501  
125 conducted in accordance with the Federal Policy for the

126 Protection of Human Subjects for purposes of 45 C.F.R. part 46,  
127 the good clinical practice guidelines issued by the  
128 International Council for Harmonisation of Technical  
129 Requirements for Pharmaceuticals for Human Use, or the  
130 Protection for Human Subjects for purposes of 21 C.F.R. parts 50  
131 and 56, or personal information that is used or shared in  
132 research conducted in accordance with one or more of these  
133 standards.

134 (l) Information and documents created for purposes of the  
135 federal Health Care Quality Improvement Act of 1986 and related  
136 regulations, or patient safety work product for purposes of 42  
137 C.F.R. part 3, established pursuant to 42 U.S.C. s. 299b-21  
138 through 299b-26.

139 (m) Information that is deidentified in accordance with 45  
140 C.F.R. part 164 and derived from individually identifiable  
141 health information as described in the Health Insurance  
142 Portability and Accountability Act of 1996, or identifiable  
143 personal information, consistent with the Federal Policy for the  
144 Protection of Human Subjects or the human subject protection  
145 requirements of the United States Food and Drug Administration.

146 (n) Information used only for public health activities and  
147 purposes as described in 45 C.F.R. s. 164.512.

148 (o) Personal information collected, processed, sold, or  
149 disclosed pursuant to the federal Fair Credit Reporting Act, 15  
150 U.S.C. s. 1681 and implementing regulations.

151 (p) Nonpublic personal information collected, processed,  
152 sold, or disclosed pursuant to the Gramm-Leach-Bliley Act, 15  
153 U.S.C. s. 6801 et seq., and implementing regulations.

154 (q) A financial institution as defined in the Gramm-Leach-  
155 Bliley Act, 15 U.S.C. s. 6801 et seq., to the extent the  
156 financial institution maintains personal information in the same  
157 manner as nonpublic personal information as described in  
158 paragraph (p), and as long as such financial institution does  
159 not use personal information for targeted advertising with third  
160 parties and does not sell or share personal information to a  
161 third party unless such sale or sharing is covered by an  
162 exception under this section.

163 (r) Personal information collected, processed, sold, or  
164 disclosed pursuant to the federal Driver's Privacy Protection  
165 Act of 1994, 18 U.S.C. s. 2721 et seq.

166 (s) Education information covered by the Family  
167 Educational Rights and Privacy Act, 20 U.S.C. s. 1232(g) and 34  
168 C.F.R. part 99.

169 (t) Information collected as part of public or peer-  
170 reviewed scientific or statistical research in the public  
171 interest and that adheres to all other applicable ethics and  
172 privacy laws, if the consumer has provided informed consent.  
173 Research with personal information must be subjected by the  
174 controller conducting the research to additional security  
175 controls that limit access to the research data to only those

176 individuals necessary to carry out the research purpose and  
177 subsequently deidentified.

178 (u) Personal information disclosed for the purpose of  
179 responding to an alert of a present risk of harm to a person or  
180 property or prosecuting those responsible for that activity.

181 (v) Personal information that is disclosed when a consumer  
182 uses or directs a controller to intentionally disclose  
183 information to a third party or uses the controller to  
184 intentionally interact with a third party. An intentional  
185 interaction occurs when the consumer intends to interact with  
186 the third party, by one or more deliberate interactions.  
187 Hovering over, muting, pausing, or closing a given piece of  
188 content does not constitute a consumer's intent to interact with  
189 a third party.

190 (w) An identifier used for a consumer who has opted out of  
191 the sale or sharing of the consumer's personal information for  
192 the sole purpose of alerting processors and third parties that  
193 the consumer has opted out of the sale or sharing of the  
194 consumer's personal information.

195 (x) Personal information transferred by a controller to a  
196 third party as an asset that is part of a merger, acquisition,  
197 bankruptcy, or other transaction in which the third party  
198 assumes control of all or part of the controller, provided that  
199 information is used or shared consistently with this section. If  
200 a third party materially alters how it uses or shares the



201 personal information of a consumer in a manner that is  
202 materially inconsistent with the commitments or promises made at  
203 the time of collection, it shall provide prior notice of the new  
204 or changed practice to the consumer. The notice must be  
205 sufficiently prominent and robust to ensure that consumers can  
206 easily exercise choices consistent with this section.

207 (2) DEFINITIONS.—As used in this section, the term:

208 (a) "Aggregate consumer information" means information  
209 that relates to a group or category of consumers, from which the  
210 identity of an individual consumer has been removed and is not  
211 reasonably capable of being directly or indirectly associated or  
212 linked with, any consumer, household, or device. The term does  
213 not include personal information that has been deidentified.

214 (b) "Biometric information" means an individual's  
215 physiological, biological, or behavioral characteristics that  
216 can be used, singly or in combination with each other or with  
217 other identifying data, to establish individual identity. The  
218 term includes, but is not limited to, imagery of the iris,  
219 retina, fingerprint, face, hand, palm, vein patterns, and voice  
220 recordings, from which an identifier template, such as a  
221 faceprint, a minutiae template, or a voiceprint, can be  
222 extracted, and keystroke patterns or rhythms, gait patterns or  
223 rhythms, and sleep, health, or exercise data that contain  
224 identifying information.

225 (c) "Collect" means to buy, rent, gather, obtain, receive,

226 or access any personal information pertaining to a consumer by  
227 any means. The term includes, but is not limited to, actively or  
228 passively receiving information from the consumer or by  
229 observing the consumer's behavior or actions.

230 (d) "Consumer" means a natural person who resides in or is  
231 domiciled in this state, however identified, including by any  
232 unique identifier, who is acting in a personal capacity or  
233 household context. The term does not include a natural person  
234 acting on behalf of a legal entity in a commercial or employment  
235 context.

236 (e) "Controller" means:

237 1. A sole proprietorship, partnership, limited liability  
238 company, corporation, association, or legal entity that meets  
239 the following requirements:

240 a. Is organized or operated for the profit or financial  
241 benefit of its shareholders or owners;

242 b. Does business in this state;

243 c. Collects personal information about consumers, or is  
244 the entity on behalf of which such information is collected;

245 d. Determines the purposes and means of processing  
246 personal information about consumers alone or jointly with  
247 others; and

248 e. Satisfies at least two of the following thresholds:

249 (I) Has global annual gross revenues in excess of \$50  
250 million, as adjusted in January of every odd-numbered year to

251 reflect any increase in the Consumer Price Index.

252 (II) Annually buys, sells, or shares the personal  
253 information of 50,000 or more consumers, households, and devices  
254 for the purpose of targeted advertising in conjunction with  
255 third parties. The 50,000 total only includes personal  
256 information that is bought, sold, or shared within the previous  
257 12 months.

258 (III) Derives 50 percent or more of its global annual  
259 revenues from selling or sharing personal information about  
260 consumers.

261 2. Any entity that controls or is controlled by a  
262 controller. As used in this subparagraph, the term "control"  
263 means:

264 a. Ownership of, or the power to vote, more than 50  
265 percent of the outstanding shares of any class of voting  
266 security of a controller;

267 b. Control in any manner over the election of a majority  
268 of the directors, or of individuals exercising similar  
269 functions; or

270 c. The power to exercise a controlling influence over the  
271 management of a company.

272 (f) "Deidentified" means information that cannot  
273 reasonably be used to infer information about or otherwise be  
274 linked to a particular consumer, provided that the controller  
275 that possesses the information:

276       1. Takes reasonable measures to ensure that the  
277 information cannot be associated with a specific consumer;  
278       2. Maintains and uses the information in deidentified form  
279 and not to attempt to reidentify the information, except that  
280 the controller may attempt to reidentify the information solely  
281 for the purpose of determining whether its deidentification  
282 processes satisfy the requirements of this paragraph; and  
283       3. Contractually obligates any recipients of the  
284 information to comply with all the provisions of this paragraph  
285 to avoid reidentifying such information.  
286       (g) "Department" means the Department of Legal Affairs.  
287       (h) "Device" means a physical object associated with a  
288 consumer or household capable of directly or indirectly  
289 connecting to the Internet.  
290       (i) "Genetic information" means an individual's  
291 deoxyribonucleic acid (DNA).  
292       (j) "Homepage" means the introductory page of an Internet  
293 website and any Internet webpage where personal information is  
294 collected. In the case of a mobile application, the homepage is  
295 the application's platform page or download page, a link within  
296 the application, such as the "About" or "Information"  
297 application configurations, or settings page, and any other  
298 location that allows consumers to review the notice required by  
299 subsection (7), including, but not limited to, before  
300 downloading the application.

301       (k) "Household" means a natural person or a group of  
302 people in this state who reside at the same address, share a  
303 common device or the same service provided by a controller, and  
304 are identified by a controller as sharing the same group account  
305 or unique identifier.

306       (l) "Personal information" means information that is  
307 linked or reasonably linkable to an identified or identifiable  
308 consumer or household, including biometric information, genetic  
309 information, and unique identifiers to the consumer. The term  
310 does not include consumer information that is:

311           1. Consumer employment contact information, including a  
312 position name or title, employment qualifications, emergency  
313 contact information, business telephone number, business  
314 electronic mail address, employee benefit information, and  
315 similar information used solely in an employment context.

316           2. Deidentified or aggregate consumer information.

317           3. Publicly and lawfully available information reasonably  
318 believed to be made available to the public in a lawful manner  
319 and without legal restrictions:

320               a. From federal, state, or local government records.

321               b. By a widely distributed media source.

322               c. By the consumer or by someone to whom the consumer  
323 disclosed the information unless the consumer has purposely and  
324 effectively restricted the information to a certain audience on  
325 a private account.

326        (m) "Processing" means any operation or set of operations  
327 that are performed on personal information or on sets of  
328 personal information, whether or not by automated means.

329        (n) "Processor" means a sole proprietorship, partnership,  
330 limited liability company, corporation, association, or other  
331 legal entity that is organized or operated for the profit or  
332 financial benefit of its shareholders or other owners, that  
333 processes information on behalf of a controller and to which the  
334 controller discloses a consumer's personal information pursuant  
335 to a written contract, provided that the contract prohibits the  
336 entity receiving the information from retaining, using, or  
337 disclosing the personal information for any purpose other than  
338 for the specific purpose of performing the services specified in  
339 the contract for the controller, as permitted by this section.

340        (o) "Sell" means to sell, rent, release, disclose,  
341 disseminate, make available, transfer, or otherwise communicate  
342 orally, in writing, or by electronic or other means, a  
343 consumer's personal information by a controller to another  
344 controller or a third party for monetary or other valuable  
345 consideration.

346        (p) "Share" means to share, rent, release, disclose,  
347 disseminate, make available, transfer, or access a consumer's  
348 personal information for advertising or marketing. The term  
349 includes:

350        1. Allowing a third party to use or advertise or market to

351 a consumer based on a consumer's personal information without  
352 disclosure of the personal information to the third party.

353 2. Monetary transactions, nonmonetary transactions, and  
354 transactions for other valuable consideration between a  
355 controller and a third party for advertising or marketing for  
356 the benefit of a controller.

357 (q) "Targeted advertising" means marketing to a consumer  
358 or displaying an advertisement to a consumer when the  
359 advertisement is selected based on personal information used to  
360 predict such consumer's preferences or interests.

361 (r) "Third party" means a person who is not the controller  
362 or the processor.

363 (s) "Verifiable consumer request" means a request related  
364 to personal information that is made by a consumer, by a parent  
365 or guardian on behalf of a consumer who is a minor child, or by  
366 a person authorized by the consumer to act on the consumer's  
367 behalf, in a form that is reasonably and readily accessible to  
368 consumers and that the controller can reasonably verify to be  
369 the consumer, pursuant to rules adopted by the department.

370 (3) CONSUMER DATA COLLECTION REQUIREMENTS AND  
371 RESPONSIBILITIES.—

372 (a) A controller that collects personal information about  
373 consumers shall maintain an up-to-date online privacy policy and  
374 make such policy available from its homepage. The online privacy  
375 policy must include the following information:

376 1. Any Florida-specific consumer privacy rights.

377 2. A list of the types and categories of personal  
378 information the controller collects, sells, or shares, or has  
379 collected, sold, or shared, about consumers.

380 3. The consumer's right to request deletion or correction  
381 of certain personal information.

382 4. The consumer's right to opt-out of the sale or sharing  
383 to third parties.

384 (b) A controller that collects personal information shall,  
385 at or before the point of collection, inform, or direct the  
386 processor to inform, consumers of the categories of personal  
387 information to be collected and the purposes for which the  
388 categories of personal information will be used.

389 (c) A controller may not collect additional categories of  
390 personal information or use personal information collected for  
391 additional purposes without providing the consumer with notice  
392 consistent with this section.

393 (d) A controller that collects a consumer's personal  
394 information shall implement and maintain reasonable security  
395 procedures and practices appropriate to the nature of the  
396 personal information to protect the personal information from  
397 unauthorized or illegal access, destruction, use, modification,  
398 or disclosure.

399 (e) A controller shall adopt and implement a retention  
400 schedule that prohibits the use or retention of personal



401 information not subject to an exemption by the controller or  
402 processor after the satisfaction of the initial purpose for  
403 which such information was collected or obtained, after the  
404 expiration or termination of the contract pursuant to which the  
405 information was collected or obtained, or 3 years after the  
406 consumer's last interaction with the controller. This paragraph  
407 does not apply to personal information reasonably used or  
408 retained to do any of the following:

409 1. Fulfill the terms of a written warranty or product  
410 recall conducted in accordance with federal law.

411 2. Provide a good or service requested by the consumer, or  
412 reasonably anticipate the request of such good or service within  
413 the context of a controller's ongoing business relationship with  
414 the consumer.

415 3. Detect security threats or incidents; protect against  
416 malicious, deceptive, fraudulent, unauthorized, or illegal  
417 activity or access; or prosecute those responsible for such  
418 activity or access.

419 4. Debug to identify and repair errors that impair  
420 existing intended functionality.

421 5. Engage in public or peer-reviewed scientific,  
422 historical, or statistical research in the public interest that  
423 adheres to all other applicable ethics and privacy laws when the  
424 controller's deletion of the information is likely to render  
425 impossible or seriously impair the achievement of such research,

426 if the consumer has provided informed consent.

427 6. Enable solely internal uses that are reasonably aligned  
 428 with the expectations of the consumer based on the consumer's  
 429 relationship with the controller or that are compatible with the  
 430 context in which the consumer provided the information.

431 7. Comply with a legal obligation, including any state or  
 432 federal retention laws.

433 8. As reasonably needed to protect the controller's  
 434 interests against existing disputes, legal action, or  
 435 governmental investigations.

436 9. Assure the physical security of persons or property.

437 (4) CONSUMER RIGHT TO REQUEST COPY OF PERSONAL DATA  
 438 COLLECTED, SOLD, OR SHARED.—

439 (a) A consumer has the right to request that a controller  
 440 that collects, sells, or shares personal information about the  
 441 consumer to disclose the following to the consumer:

442 1. The specific pieces of personal information that have  
 443 been collected about the consumer.

444 2. The categories of sources from which the consumer's  
 445 personal information was collected.

446 3. The specific pieces of personal information about the  
 447 consumer that were sold or shared.

448 4. The third parties to which the personal information  
 449 about the consumer was sold or shared.

450 5. The categories of personal information about the

451 consumer that were disclosed to a processor.

452 (b) A controller that collects, sells, or shares personal  
453 information about a consumer shall disclose the information  
454 specified in paragraph (a) to the consumer upon receipt of a  
455 verifiable consumer request.

456 (c) This subsection does not require a controller to  
457 retain, reidentify, or otherwise link any data that, in the  
458 ordinary course of business is not maintained in a manner that  
459 would be considered personal information.

460 (d) The controller shall deliver the information required  
461 or act on the request in this subsection to a consumer free of  
462 charge within 45 calendar days after receiving a verifiable  
463 consumer request. The response period may be extended once by 45  
464 additional calendar days when reasonably necessary, provided the  
465 controller informs the consumer of any such extension within the  
466 initial 45-day response period and the reason for the extension.  
467 The information must be delivered in a readily usable format. A  
468 controller is not obligated to provide information to the  
469 consumer if the consumer or a person authorized to act on the  
470 consumer's behalf does not provide verification of identity or  
471 verification of authorization to act with the permission of the  
472 consumer.

473 (e) A controller may provide personal information to a  
474 consumer at any time, but is not required to provide personal  
475 information to a consumer more than twice in a 12-month period.

476 (f) This subsection does not apply to personal information  
 477 relating solely to households.

478 (5) RIGHT TO HAVE PERSONAL INFORMATION DELETED OR  
 479 CORRECTED.—

480 (a) A consumer has the right to request that a controller  
 481 delete any personal information about the consumer which the  
 482 controller has collected from the consumer.

483 1. A controller that receives a verifiable consumer  
 484 request to delete the consumer's personal information shall  
 485 delete the consumer's personal information from its records and  
 486 direct any processors to delete such information within 90  
 487 calendar days of receipt of the verifiable consumer request.

488 2. A controller or a processor acting pursuant to its  
 489 contract with the controller may not be required to comply with  
 490 a consumer's request to delete the consumer's personal  
 491 information if it is reasonably necessary for the controller or  
 492 processor to maintain the consumer's personal information to do  
 493 any of the following:

494 a. Complete the transaction for which the personal  
 495 information was collected.

496 b. Fulfill the terms of a written warranty or product  
 497 recall conducted in accordance with federal law.

498 c. Provide a good or service requested by the consumer, or  
 499 reasonably anticipate the request of such good or service within  
 500 the context of a controller's ongoing business relationship with

501 the consumer, or otherwise perform a contract between the  
502 controller and the consumer.

503 d. Detect security threats or incidents; protect against  
504 malicious, deceptive, fraudulent, unauthorized, or illegal  
505 activity or access; or prosecute those responsible for such  
506 activity or access.

507 e. Debug to identify and repair errors that impair  
508 existing intended functionality.

509 f. Engage in public or peer-reviewed scientific,  
510 historical, or statistical research in the public interest that  
511 adheres to all other applicable ethics and privacy laws when the  
512 controller's deletion of the information is likely to render  
513 impossible or seriously impair the achievement of such research,  
514 if the consumer has provided informed consent.

515 g. Enable solely internal uses that are reasonably aligned  
516 with the expectations of the consumer based on the consumer's  
517 relationship with the controller or that are compatible with the  
518 context in which the consumer provided the information.

519 h. Comply with a legal obligation, including any state or  
520 federal retention laws.

521 i. As reasonably needed to protect the controller's  
522 interests against existing disputes, legal action, or  
523 governmental investigations.

524 j. Assure the physical security of persons or property.

525        (b) A consumer has the right to make a request to correct  
526 inaccurate personal information to a controller that maintains  
527 inaccurate personal information about the consumer. A controller  
528 that receives a verifiable consumer request to correct  
529 inaccurate personal information shall use commercially  
530 reasonable efforts to correct the inaccurate personal  
531 information as directed by the consumer and direct any  
532 processors to correct such information within 90 calendar days  
533 after receipt of the verifiable consumer request. If a  
534 controller maintains a self-service mechanism to allow a  
535 consumer to correct certain personal information, the controller  
536 may require the consumer to correct their own personal  
537 information through such mechanism. A controller or a processor  
538 acting pursuant to its contract with the controller may not be  
539 required to comply with a consumer's request to correct the  
540 consumer's personal information if it is reasonably necessary  
541 for the controller or processor to maintain the consumer's  
542 personal information to do any of the following:

- 543        1. Complete the transaction for which the personal  
544 information was collected.
- 545        2. Fulfill the terms of a written warranty or product  
546 recall conducted in accordance with federal law.
- 547        3. Detect security threats or incidents; protect against  
548 malicious, deceptive, fraudulent, unauthorized, or illegal

549 activity or access; or prosecute those responsible for such  
 550 activity or access.

551 4. Debug to identify and repair errors that impair  
 552 existing intended functionality.

553 5. Enable solely internal uses that are reasonably aligned  
 554 with the expectations of the consumer based on the consumer's  
 555 relationship with the controller or that are compatible with the  
 556 context in which the consumer provided the information.

557 6. Comply with a legal obligation, including any state or  
 558 federal retention laws.

559 7. As reasonably needed to protect the controller's  
 560 interests against existing disputes, legal action, or  
 561 governmental investigations.

562 8. Assure the physical security of persons or property.

563 (6) RIGHT TO OPT-OUT OF THE SALE OR SHARING OF PERSONAL  
 564 INFORMATION.—

565 (a) A consumer has the right at any time to direct a  
 566 controller not to sell or share the consumer's personal  
 567 information to a third party. This right may be referred to as  
 568 the right to opt-out.

569 (b) Notwithstanding paragraph (a), a controller may not  
 570 sell or share the personal information of a minor consumer if  
 571 the controller has actual knowledge that the consumer is not 18  
 572 years of age or older. However, if a consumer who is between 13  
 573 and 18 years of age, or if the parent or guardian of a consumer

574 who is 12 years of age or younger, has affirmatively authorized  
575 the sale or sharing of such consumer's personal information,  
576 then a controller may sell or share such information in  
577 accordance with this section. A controller that willfully  
578 disregards the consumer's age is deemed to have actual knowledge  
579 of the consumer's age. A controller that complies with the  
580 verifiable parental consent requirements of the Children's  
581 Online Privacy Protection Act, 15 U.S.C. s. 6501 et seq., shall  
582 be deemed compliant with any obligation to obtain parental  
583 consent.

584 (c) A controller that has received direction prohibiting  
585 the sale or sharing of the consumer's personal information is  
586 prohibited from selling or sharing the consumer's personal  
587 information beginning 48 hours after receipt of such direction,  
588 unless the consumer subsequently provides express authorization  
589 for the sale or sharing of the consumer's personal information.

590 (7) FORM TO OPT-OUT OF SALE OR SHARING OF PERSONAL  
591 INFORMATION.—

592 (a) A controller shall:

593 1. In a form that is reasonably accessible to consumers,  
594 provide a clear and conspicuous link on the controller's  
595 Internet homepage, entitled "Do Not Sell or Share My Personal  
596 Information," to an Internet webpage that enables a consumer, or  
597 a person authorized by the consumer, to opt-out of the sale or  
598 sharing of the consumer's personal information. A controller may



599 not require a consumer to create an account in order to direct  
600 the controller not to sell the consumer's personal information.  
601 A controller may accept a request to opt-out received through a  
602 user-enabled global privacy control, such as a browser plug-in  
603 or privacy setting, device setting, or other mechanism, which  
604 communicates or signals the consumer's choice to opt out.

605 2. For consumers who opted-out of the sale or sharing of  
606 their personal information, respect the consumer's decision to  
607 opt-out for at least 12 months before requesting that the  
608 consumer authorize the sale or sharing of the consumer's  
609 personal information.

610 3. Use any personal information collected from the  
611 consumer in connection with the submission of the consumer's  
612 opt-out request solely for the purposes of complying with the  
613 opt-out request.

614 (b) A consumer may authorize another person to opt-out of  
615 the sale or sharing of the consumer's personal information on  
616 the consumer's behalf pursuant to rules adopted by the  
617 department.

618 (8) ACTIONS RELATED TO CONSUMERS WHO EXERCISE PRIVACY  
619 RIGHTS.—

620 (a) A controller may charge a consumer who exercised any  
621 of the consumer's rights under this section a different price or  
622 rate, or provide a different level or quality of goods or  
623 services to the consumer, only if that difference is reasonably

624 related to the value provided to the controller by the  
625 consumer's data or is related to a consumer's voluntary  
626 participation in a financial incentive program, including a bona  
627 fide loyalty, rewards, premium features, discounts, or club card  
628 program offered by the controller.

629 (b) A controller may offer financial incentives, including  
630 payments to consumers as compensation, for the collection,  
631 sharing, sale, or deletion of personal information if the  
632 consumer gives the controller prior consent that clearly  
633 describes the material terms of the financial incentive program.  
634 The consent may be revoked by the consumer at any time.

635 (c) A controller may not use financial incentive practices  
636 that are unjust, unreasonable, coercive, or usurious in nature.

637 (9) CONTRACTS AND ROLES.—

638 (a) Any contract or agreement between a controller and a  
639 processor must:

640 1. Prohibit the processor from selling, sharing,  
641 retaining, using, or disclosing the personal information for any  
642 purpose that violates this section;

643 2. Govern the processor's personal information processing  
644 procedures with respect to processing performed on behalf of the  
645 controller, including processing instructions, the nature and  
646 purpose of processing, the type of information subject to  
647 processing, the duration of processing, and the rights and  
648 obligations of both the controller and processor;

649 3. Require the processor to return or delete all personal  
650 information under the contract to the controller as requested by  
651 the controller at the end of the provision of services, unless  
652 retention of the information is required by law; and

653 4. Upon request of the controller, require the processor  
654 to make available to the controller all personal information in  
655 its possession under the contract or agreement.

656 (b) Determining whether a person is acting as a controller  
657 or processor with respect to a specific processing of data is a  
658 fact-based determination that depends upon the context in which  
659 personal information is to be processed. The contract between a  
660 controller and processor must reflect their respective roles and  
661 relationships related to handling personal information. A  
662 processor that continues to adhere to a controller's  
663 instructions with respect to a specific processing of personal  
664 information remains a processor.

665 (c) A third party may not sell or share personal  
666 information about a consumer that has been sold or shared to the  
667 third party by a controller unless the consumer has received  
668 explicit notice from the third party and is provided an  
669 opportunity to opt-out by the third party.

670 (d) A processor or third party must require any  
671 subcontractor to meet the same obligations of such processor or  
672 third party with respect to personal information.

673 (e) A processor or third party or any subcontractor

674 thereof who violates any of the restrictions imposed upon it  
675 under this section is liable or responsible for any failure to  
676 comply with this section.

677 (f) Any provision of a contract or agreement of any kind  
678 that waives or limits in any way a consumer's rights under this  
679 section, including, but not limited to, any right to a remedy or  
680 means of enforcement, is deemed contrary to public policy and is  
681 void and unenforceable. This section does not prevent a consumer  
682 from declining to request information from a controller,  
683 declining to opt-out of a controller's sale or sharing of the  
684 consumer's personal information, or authorizing a controller to  
685 sell or share the consumer's personal information after  
686 previously opting out.

687 (10) CIVIL ACTIONS; PRIVATE RIGHT OF ACTION.—

688 (a) A Florida consumer may only bring a civil action  
689 pursuant to this section against:

690 1. A controller, processor, or third party who has global  
691 annual gross revenues of at least \$50 million, but not more than  
692 \$500 million, as adjusted in January of every odd-numbered year  
693 to reflect any increase in the Consumer Price Index. Upon  
694 prevailing, the Florida consumer may be awarded relief described  
695 in paragraph (c), but may not be awarded attorney fees or costs.  
696 Any private claim solely based on this section against a  
697 controller, processor, or third party who has global annual  
698 gross revenues of less than \$50 million, is barred.

699        2. A controller, processor, or third party who has global  
700 annual gross revenues of more than \$500 million, as adjusted in  
701 January of every odd-numbered year to reflect any increase in  
702 the Consumer Price Index. Upon prevailing, the Florida consumer  
703 may be awarded relief described in paragraph (c), and shall  
704 recover reasonable attorney fees and costs.

705        (b) A Florida consumer may only bring a civil action  
706 pursuant to this section against a controller, processor, or  
707 third party who meets a threshold in paragraph (a) for the  
708 following actions:

709            1. Failure to delete or correct the consumer's personal  
710 information pursuant to this section after receiving a  
711 verifiable consumer request or directions to delete or correct  
712 from a controller unless the controller, processor, or third  
713 party qualifies for an exception to the requirements to delete  
714 or correct under this section.

715            2. Continuing to sell or share the consumer's personal  
716 information after the consumer chooses to opt-out pursuant to  
717 this section.

718            3. Selling or sharing the personal information of the  
719 consumer age 18 or younger without obtaining consent as required  
720 by this section.

721        (c) A court may grant the following relief to a Florida  
722 consumer:

723            1. Statutory damages in an amount not less than \$100 and

724 not greater than \$750 per consumer per incident or actual  
725 damages, whichever is greater.

726 2. Injunctive or declaratory relief.

727 (d) A controller, processor, or third party may only be  
728 awarded attorney fees if:

729 1. The case was dismissed with prejudice.

730 2. There was fraud on the part of the consumer.

731 3. The consumer is not a Florida consumer.

732 (e) A consumer must commence a civil action for a claim  
733 under this section within 1 year after discovery of the  
734 violation.

735 (f) Any action under this subsection may only be brought  
736 by or on behalf of a Florida consumer.

737 (g) Liability for a tort, contract claim, or consumer  
738 protection claim which is unrelated to an action brought under  
739 this subsection or subsection (11) does not arise solely from  
740 the failure of a controller, processor, or third party to comply  
741 with this section and evidence of such may only be used as the  
742 basis to prove a cause of action under this subsection.

743 (h) In assessing the amount of statutory damages, the  
744 court shall consider any one or more of the relevant  
745 circumstances presented by any of the parties to the case,  
746 including, but not limited to, the nature and seriousness of the  
747 misconduct, the number of violations, the length of time over  
748 which the misconduct occurred, and the defendant's assets,

749 liability, and net worth.

750 (11) ENFORCEMENT AND IMPLEMENTATION BY THE DEPARTMENT.—

751 (a) Any violation of this section is an unfair and  
752 deceptive trade practice actionable under part II of chapter 501  
753 solely by the department against a controller, processor, or  
754 person. If the department has reason to believe that any  
755 controller, processor, or third party is in violation of this  
756 section, the department, as the enforcement authority, may bring  
757 an action against such controller, processor, or third party for  
758 an unfair or deceptive act or practice. For the purpose of  
759 bringing an action pursuant to this section, ss. 501.211 and  
760 501.212 do not apply. Civil penalties may be tripled if the  
761 violation:

762 1. Involves a Florida consumer who the controller,  
763 processor, or third party has actual knowledge is 18 years of  
764 age or younger; or

765 2. Is based on paragraph (10) (b) .

766 (b) After the department has notified a controller,  
767 processor, or third party in writing of an alleged violation,  
768 the department may in its discretion grant a 45-day period to  
769 cure the alleged violation. The 45-day cure period does not  
770 apply to a violation of subparagraph (10) (b) 1. The department  
771 may consider the number and frequency of violations, the  
772 substantial likelihood of injury to the public, and the safety  
773 of persons or property when determining whether to grant 45

774 calendar days to cure and the issuance of a letter of guidance.  
775 If the violation is cured to the satisfaction of the department  
776 and proof of such cure is provided to the department, the  
777 department in its discretion may issue a letter of guidance. If  
778 the controller, processor, or third party fails to cure the  
779 violation within 45 calendar days, the department may bring an  
780 action against the controller, processor, or third party for the  
781 alleged violation.

782 (c) Any action brought by the department may only be  
783 brought on behalf of a Florida consumer.

784 (d) By February 1 of each year, the department shall  
785 submit a report to the President of the Senate and the Speaker  
786 of the House of Representatives describing any actions taken by  
787 the department to enforce this section. The report shall include  
788 statistics and relevant information detailing:

789 1. The number of complaints received;

790 2. The number and type of enforcement actions taken and  
791 the outcomes of such actions;

792 3. The number of complaints resolved without the need for  
793 litigation; and

794 4. The status of the development and implementation of  
795 rules to implement this section.

796 (e) The department may adopt rules to implement this  
797 section, including standards for verifiable consumer requests,  
798 enforcement, data security, and authorized persons who may act



799 on a consumer's behalf.

800 (12) JURISDICTION.—For purposes of bringing an action in  
 801 accordance with subsections (10) and (11), any person who meets  
 802 the definition of controller as defined in this section that  
 803 collects, shares, or sells the personal information of Florida  
 804 consumers, is considered to be both engaged in substantial and  
 805 not isolated activities within this state and operating,  
 806 conducting, engaging in, or carrying on a business, and doing  
 807 business in this state, and is therefore subject to the  
 808 jurisdiction of the courts of this state.

809 (13) PREEMPTION.—This section is a matter of statewide  
 810 concern and supersedes all rules, regulations, codes,  
 811 ordinances, and other laws adopted by a city, county, city and  
 812 county, municipality, or local agency regarding the collection,  
 813 processing, sharing, or sale of consumer personal information by  
 814 a controller or processor. The regulation of the collection,  
 815 processing, sharing, or sale of consumer personal information by  
 816 a controller or processor is preempted to the state.

817 Section 2. Paragraph (g) of subsection (1) of section  
 818 501.171, Florida Statutes, is amended to read:

819 501.171 Security of confidential personal information.—

820 (1) DEFINITIONS.—As used in this section, the term:

821 (g)1. "Personal information" means either of the

822 following:

823 a. An individual's first name or first initial and last

824 name in combination with any one or more of the following data  
 825 elements for that individual:

826 (I) A social security number;

827 (II) A driver license or identification card number,  
 828 passport number, military identification number, or other  
 829 similar number issued on a government document used to verify  
 830 identity;

831 (III) A financial account number or credit or debit card  
 832 number, in combination with any required security code, access  
 833 code, or password that is necessary to permit access to an  
 834 individual's financial account;

835 (IV) Any information regarding an individual's medical  
 836 history, mental or physical condition, or medical treatment or  
 837 diagnosis by a health care professional; or

838 (V) An individual's health insurance policy number or  
 839 subscriber identification number and any unique identifier used  
 840 by a health insurer to identify the individual.

841 (VI) An individual's biometric information or genetic  
 842 information as defined in s. 501.173(2).

843 b. A user name or e-mail address, in combination with a  
 844 password or security question and answer that would permit  
 845 access to an online account.

846 2. The term does not include information about an  
 847 individual that has been made publicly available by a federal,  
 848 state, or local governmental entity. The term also does not

CS/CS/HB 9

2022

849 | include information that is encrypted, secured, or modified by  
850 | any other method or technology that removes elements that  
851 | personally identify an individual or that otherwise renders the  
852 | information unusable.

853 |       Section 3. This act shall take effect January 1, 2023.