Florida Senate - 2024 Bill No. CS/HB 1, 1st Eng.

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LEGISLATIVE ACTION

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Senate	
Floor: 2/AD/2R	
02/21/2024 03:57 PM	

Floor: C 02/22/2024 05:24 PM

House

Senator Grall moved the following:

Senate Substitute for Amendment (243784) (with title 1 2 amendment) 3 4 Delete everything after the enacting clause 5 and insert: Section 1. Section 501.1736, Florida Statutes, is created 6 7 to read: 8 501.1736 Social media use for minors.-9 (1) As used in this section, the term: 10 (a) "Account holder" means a resident who opens an account or creates a profile or is identified by the social media 11

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12	platform by a unique identifier while using or accessing a
13	social media platform when the social media platform knows or
14	has reason to believe the resident is located in this state.
15	(b) "Addictive features" means features associated with an
16	account holder having an excessive or compulsive need to use or
17	engage with the social media platform.
18	(c) "Anonymous age verification method" has the same
19	meaning as in s. 501.1738.
20	(d) "Daily active users" means the unique users in the
21	United States who used the social media platform at least 80
22	percent of the days during the previous 12 months, or if the
23	social media platform did not exist during the previous 12
24	months, the number of unique users in the United States who used
25	the social media platform at least 80 percent of the days during
26	the previous month.
27	(e) "Department" means the Department of Legal Affairs.
28	(f) "Resident" means a person who lives in this state for
29	more than 6 months of the year.
30	(g) "Social media platform" means an online forum, a
31	website, or an application offered by an entity which allows a
32	user to upload content or view the content or activity of other
33	users and which does any of the following:
34	1. Uses algorithms that analyze user data or information on
35	users to select content for users; or
36	2. Has any of the following addictive features:
37	a. Infinite scrolling with continuous loading content, or
38	content that loads as the user scrolls down the page without the
39	need to open a separate page; or seamless content, or the use of
40	pages with no visible or apparent breaks.

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41	b. Push notifications or alerts sent by the online forum,
42	website, or application to inform a user about specific
43	activities or events related to the user's account.
44	c. Displays personal interactive metrics that indicate the
45	number of times other users have clicked a button to indicate
46	their reaction to content or have shared or reposted the
47	content.
48	d. Auto-play video or video that begins to play without the
49	user first clicking on the video or on a play button for that
50	video.
51	e. Live-streaming or a function that allows a user or
52	advertiser to broadcast live video content in real-time.
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54	The term does not include an online service, a website, or an
55	application where the exclusive function is e-mail or direct
56	messaging consisting of text, photographs, pictures, images, or
57	videos shared only between the sender and the recipients,
58	without displaying or posting publicly or to other users not
59	specifically identified as the recipients by the sender.
60	(h) "Standard age verification method" means any
61	commercially reasonable method of age verification approved by
62	the social media platform.
63	(2)(a) A social media platform that uses any of the design
64	features specified in subparagraphs (1)(g)1. and 2. on the daily
65	active users on the social media platform who are younger than
66	16 years of age and that has had 10 percent or more of such
67	daily active users spend, on average, at least 2 hours per day
68	on the social media platform shall do all of the following:
69	1. Prohibit a minor who is younger than 16 years of age

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70 from entering into a contract with a social media platform to 71 become an account holder. 72 2. Verify the age of each account holder on the social 73 media platform at the time a new account is created. If an 74 account holder fails to verify his or her age, the social media 75 platform must deny the account. Either an anonymous age verification method or a standard method must be used to verify 76 77 age. The social media platform shall offer an anonymous age 78 verification method and may offer a standard age verification 79 method. If both methods are offered, a potential account holder 80 may select which method will be used to verify his or her age. 81 3. If age verification is performed using an anonymous age verification method, ensure that the requirements of s. 501.1738 82 83 are met. 84 (b) A social media platform that uses any of the design 85 features specified in subparagraphs (1)(g)1. and 2. on the daily 86 active users on the social media platform who are younger than 87 16 years of age and that has had 10 percent or more of such 88 daily active users spend, on average, at least 2 hours per day 89 on the social media platform shall do the following for existing 90 accounts: 91 1. Terminate any account that the social media platform 92 knows or has reason to believe is held by an account holder 93 younger than 16 years of age, including accounts that the social 94 media platform treats or categorizes as belonging to an account 95 holder who is likely younger than 16 years of age for purposes 96 of targeting content or advertising, and provide a minimum of 90 97 days for an account holder to dispute such termination by 98 verifying his or her age.

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99 <u>2. Allow an account holder younger than 16 years of age to</u>
100 request to terminate the account. Termination must be effective
101 within 5 business days after such request.
102 3. Allow the confirmed parent or guardian of an account

3. Allow the confirmed parent or guardian of an account holder younger than 16 years of age to request the minor's account be terminated. Termination must be effective within 10 business days after such request.

4. Permanently delete all personal information held by the social media platform relating to the terminated account, unless there are legal requirements to maintain such information.

(3) (a) Any knowing or reckless violation of subsection (2) is deemed an unfair and deceptive trade practice actionable under part II of this chapter solely by the department against a social media platform. If the department has reason to believe that a social media platform is in violation of subsection (2), the department, as the enforcing authority, may bring an action against such platform for an unfair or deceptive act or practice. For the purpose of bringing an action pursuant to this section, ss. 501.211 and 501.212 do not apply. In addition to other remedies under part II of this chapter, the department may collect a civil penalty of up to \$50,000 per violation and reasonable attorney fees and court costs. When the social media platform's failure to comply with subsection (2) is a consistent pattern of knowing or reckless conduct, punitive damages may be assessed against the social media platform.

(b) A third party that knowingly or recklessly performs age
verification for a social media platform in violation of s.
501.1738 is deemed to have committed an unfair and deceptive
trade practice actionable under part II of this chapter solely

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128 by the department against such third party. If the department 129 has reason to believe that the third party is in violation of s. 130 501.1738, the department, as the enforcing authority, may bring 131 an action against such third party for an unfair or deceptive 132 act or practice. For the purpose of bringing an action pursuant 133 to this section, ss. 501.211 and 501.212 do not apply. In 134 addition to other remedies under part II of this chapter, the 135 department may collect a civil penalty of up to \$50,000 per 136 violation and reasonable attorney fees and court costs.

(4) (a) A social media platform that knowingly or recklessly violates subparagraph (2) (b)2. or subparagraph (2) (b)3. for failing to terminate an account within the required time after being notified to do so by the minor account holder or a confirmed parent or guardian is liable to such minor account holder for failing to terminate the account, including court costs and reasonable attorney fees as ordered by the court. Claimants may be awarded up to \$10,000 in damages.

(b) A civil action for a claim under this subsection must be brought within 1 year after the violation.

(5) Any action brought under subsection (3) or subsection (4) may only be brought on behalf of a minor account holder.

(6) For purposes of bringing an action in accordance with subsection (3) or subsection (4), a social media platform that allows a minor account holder younger than 16 years of age to create an account on such platform is considered to be both engaged in substantial and not isolated activities within this state and operating, conducting, engaging in, or carrying on a 155 business and doing business in this state, and is therefore 156 subject to the jurisdiction of the courts of this state.

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157	(7) If a social media platform allows an account holder to
158	use the social media platform, the parties have entered into a
159	contract.
160	(8) This section does not preclude any other available
161	remedy at law or equity.
162	(9) The department may adopt rules to implement this
163	section.
164	Section 2. Section 501.1737, Florida Statutes, is created
165	to read:
166	501.1737 Age verification for online access to materials
167	harmful to minors
168	(1) As used in this section, the term:
169	(a) "Anonymous age verification method" has the same
170	meaning as in s. 501.1738.
171	(b) "Commercial entity" includes a corporation, a limited
172	liability company, a partnership, a limited partnership, a sole
173	proprietorship, and any other legally recognized entity.
174	(c) "Department" means the Department of Legal Affairs.
175	(d) "Distribute" means to issue, sell, give, provide,
176	deliver, transfer, transmit, circulate, or disseminate by any
177	means.
178	(e) "Material harmful to minors" means any material that:
179	1. The average person applying contemporary community
180	standards would find, taken as a whole, appeals to the prurient
181	interest;
182	2. Depicts or describes, in a patently offensive way,
183	sexual conduct as specifically defined in s. 847.001(19); and
184	3. When taken as a whole, lacks serious literary, artistic,
185	political, or scientific value for minors.

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186	(f) "News-gathering organization" means any of the
187	following:
188	1. A newspaper, news publication, or news source, printed
189	or published online or on a mobile platform, engaged in
190	reporting current news and matters of public interest, and an
191	employee thereof who can provide documentation of such
192	employment.
193	2. A radio broadcast station, television broadcast station,
194	cable television operator, or wire service, and an employee
195	thereof who can provide documentation of such employment.
196	(g) "Publish" means to communicate or make information
197	available to another person or entity on a publicly available
198	website or application.
199	(h) "Resident" means a person who lives in this state for
200	more than 6 months of the year.
201	(i) "Standard age verification method" means any
202	commercially reasonable method of age verification approved by
203	the commercial entity.
204	(j) "Substantial portion" means more than 33.3 percent of
205	total material on a website or application.
206	(2) A commercial entity that knowingly and intentionally
207	publishes or distributes material harmful to minors on a website
208	or application, if the website or application contains a
209	substantial portion of material harmful to minors, must use
210	either an anonymous age verification method or a standard age
211	verification method to verify that the age of a person
212	attempting to access the material is 18 years of age or older
213	and prevent access to the material by a person younger than 18
214	years of age. The commercial entity must offer an anonymous age

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215	verification method and may offer a standard age verification
216	method. If both methods are offered, a person attempting to
217	access the material may select which method will be used to
218	verify his or her age.
219	(3) A commercial entity must ensure that the requirements
220	<u>of s. 501.1738 are met.</u>
221	(4) (a) This section does not apply to any bona fide news or
222	public interest broadcast, website video, report, or event and
223	does not affect the rights of a news-gathering organization.
224	(b) An Internet service provider or its affiliates or
225	subsidiaries, a search engine, or a cloud service provider does
226	not violate this section solely for providing access or
227	connection to or from a website or other information or content
228	on the Internet or a facility, system, or network not under the
229	provider's control, including transmission, downloading,
230	intermediate storage, or access software, to the extent the
231	provider is not responsible for the creation of the content of
232	the communication which constitutes material harmful to minors.
233	(5)(a) Any violation of subsection (2) or subsection (3) is
234	deemed an unfair and deceptive trade practice actionable under
235	part II of this chapter solely by the department on behalf of a
236	resident minor against a commercial entity. If the department
237	has reason to believe that a commercial entity is in violation
238	of subsection (2) or subsection (3), the department, as the
239	enforcing authority, may bring an action against the commercial
240	entity for an unfair or deceptive act or practice. For the
241	purpose of bringing an action pursuant to this section, ss.
242	501.211 and 501.212 do not apply. In addition to any other
243	remedy under part II of this chapter, the department may collect

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244 a civil penalty of up to \$50,000 per violation and reasonable 245 attorney fees and court costs. When the commercial entity's 246 failure to comply with subsection (2) or subsection (3) is a 247 consistent pattern of conduct of the commercial entity, punitive 248 damages may be assessed against the commercial entity. 249 (b) A third party that performs age verification for a 250 commercial entity in violation of s. 501.1738 is deemed to have 251 committed an unfair and deceptive trade practice actionable 252 under part II of this chapter solely by the department against 253 such third party. If the department has reason to believe that 254 the third party is in violation of s. 501.1738, the department, 255 as the enforcing authority, may bring an action against such 256 third party for an unfair or deceptive act or practice. For the 257 purpose of bringing an action pursuant to this section, ss. 258 501.211 and 501.212 do not apply. In addition to other remedies 259 under part II of this chapter, the department may collect a 260 civil penalty of up to \$50,000 per violation and reasonable 261 attorney fees and court costs. 262 (c) A commercial entity that violates subsection (2) for 263 failing to prohibit or block a minor from future access to 264 material harmful to minors after a report of unauthorized or 265 unlawful access is liable to the minor for such access, 266 including court costs and reasonable attorney fees as ordered by 267 the court. Claimants may be awarded up to \$10,000 in damages. A 268 civil action for a claim under this paragraph must be brought 269 within 1 year after the violation. 270 (d) Any action under this subsection may only be brought on 271 behalf of or by a resident minor. 272 (6) For purposes of bringing an action under subsection

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273	(5), a commercial entity that publishes or distributes material
274	harmful to minors on a website or application, if the website or
275	application contains a substantial portion of material harmful
276	to minors and such website or application is available to be
277	accessed in this state, is considered to be both engaged in
278	substantial and not isolated activities within this state and
279	operating, conducting, engaging in, or carrying on a business
280	and doing business in this state, and is therefore subject to
281	the jurisdiction of the courts of this state.
282	(7) This section does not preclude any other available
283	remedy at law or equity.
284	(8) The department may adopt rules to implement this
285	section.
286	Section 3. Section 501.1738, Florida Statutes, is created
287	to read:
288	501.1738 Anonymous age verification
289	(1) As used in this section, the term "anonymous age
290	verification method" means a commercially reasonable method used
291	by a government agency or a business for the purpose of age
292	verification which is conducted by a nongovernmental,
293	independent third party organized under the laws of a state of
294	the United States which:
295	(a) Has its principal place of business in a state of the
296	United States; and
297	(b) Is not owned or controlled by a company formed in a
298	foreign country, a government of a foreign country, or any other
299	entity formed in a foreign country.
299 300	<pre>entity formed in a foreign country. (2) A third party conducting age verification pursuant to</pre>

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302(a) May not retain personal identifying information used to verify age once the age of an account holder or a person seeking an account has been verified.303(b) May not use personal identifying information used to verify age for any other purpose.304(c) Must keep anonymous any personal identifying information used to verify age. Such information may not be shared or otherwise communicated to any person.309(d) Must protect personal identifying information used to verify age from unauthorized or illegal access, destruction, use, modification, or disclosure through reasonable security procedures and practices appropriate to the nature of the personal information.310Section 4. If any provision of this act or its application to any person or circumstances is held invalid, the invalidity does not affect other provisions or applications of application, and to this end the provisions of this act are severable.321Section 5. This act shall take effect July 1, 2024.322.323.324An dth title is amended as follows: Delete everything before the enacting clause and insert:325An act relating to online protections for minors; creating s. 501.1736, F.S.; defining terms, requiring certain social media platforms to prohibit certain	302	(a) Man mate materia menageral identifying information wood to
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331 minors from creating new accounts and to verify the 332 age of account holders; specifying the age 333 verification methods the social media platform is 334 required and authorized to offer; requiring certain 335 social media platforms to terminate certain accounts 336 and provide additional options for termination of such 337 accounts; authorizing the Department of Legal Affairs 338 to bring actions for knowing or reckless violations 339 under the Florida Deceptive and Unfair Trade Practices 340 Act; providing penalties; authorizing punitive damages 341 under certain circumstances; providing for private 342 causes of action; providing that certain social media 343 platforms are subject to the jurisdiction of state 344 courts; providing that if a social media platform 345 allows an account holder to use such platform, the 346 parties have entered into a contract; providing 347 construction; authorizing the department to adopt rules; creating s. 501.1737, F.S.; defining terms; 348 349 requiring a commercial entity that knowingly and 350 intentionally publishes or distributes material 351 harmful to minors on a website or application that 352 contains a substantial portion of such material to use 353 certain verification methods and prevent access to 354 such material by minors; providing applicability and 355 construction; authorizing the department to bring an 356 action for violations under the Florida Deceptive and 357 Unfair Trade Practices Act; providing civil penalties; 358 authorizing punitive damages under certain 359 circumstances; providing for private causes of action;

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360 providing that certain commercial entities are subject 361 to the jurisdiction of state courts; providing 362 construction; authorizing the department to adopt 363 rules; creating s. 501.1738, F.S.; defining the term 364 "anonymous age verification method"; providing 365 requirements for a third party conducting age 366 verification pursuant to certain provisions; providing for severability; providing an effective date. 367