| 1 | A bill to be entitled |
|----|--------------------------------------------------------|
| 2 | An act relating to economic self-sufficiency; amending |
| 3 | s. 414.065, F.S.; providing that a participant has |
| 4 | good cause for noncompliance with work requirements |
| 5 | for a specified time period under certain |
| 6 | circumstances; amending s. 414.105, F.S.; providing |
| 7 | requirements for staff members of local workforce |
| 8 | development boards when interviewing participants; |
| 9 | amending s. 414.455, F.S.; requiring certain persons |
| 10 | to participate in an employment and training program; |
| 11 | amending s. 445.009, F.S.; requiring benefit |
| 12 | management and career planning using a specified tool |
| 13 | as part of the state's one-stop delivery system; |
| 14 | amending s. 445.011, F.S.; requiring the Department of |
| 15 | Commerce to develop certain training; conforming |
| 16 | provisions to changes made by the act; amending s. |
| 17 | 445.017, F.S.; requiring a local workforce development |
| 18 | board to administer an intake survey; amending s. |
| 19 | 445.024, F.S.; authorizing certain participants to |
| 20 | participate in certain programs or courses for a |
| 21 | specified number of hours per week; authorizing the |
| 22 | Department of Commerce to suspend certain work |
| 23 | requirements under certain circumstances; requiring |
| 24 | the department to issue notice to participants under |
| 25 | certain circumstances; amending s. 445.028, F.S.; |
| | |

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26 requiring the Department of Children and Families to 27 administer an exit survey; creating s. 445.0281, F.S.; 28 providing voluntary case management services to 29 certain persons for specified purposes; providing 30 requirements for such case management services and case managers; amending s. 445.035, F.S.; requiring 31 32 CareerSource Florida, Inc., in collaboration with 33 other entities, to develop standardized intake and 34 exit surveys for specified purposes; specifying when such surveys must be administered; providing 35 requirements for such surveys; requiring completed 36 37 surveys to be submitted to CareerSource Florida, Inc., 38 and disseminated quarterly to certain departments; 39 requiring the Department of Commerce, in consultation 40 with other entities, to prepare and submit an annual 41 report to the Legislature; providing requirements for such report; creating s. 1002.935, F.S.; creating the 42 43 School Readiness Plus Program within the Department of 44 Education; providing requirements for the program; providing eligibility requirements to receive a 45 subsidy under the program; requiring early learning 46 47 coalitions to administer the program and provide 48 participants access to a specified tool; prohibiting 49 early learning coalitions from spending more than a certain percentage on administrative costs of the 50

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51 program in a fiscal year; providing for the 52 calculation of the amount of the subsidy; providing 53 requirements for parents to receive a subsidy; 54 providing an appropriation; providing an effective 55 date. 56 57 Be It Enacted by the Legislature of the State of Florida: 58 59 Section 1. Subsection (1) of section 414.065, Florida 60 Statutes, is amended to read: 61 414.065 Noncompliance with work requirements.-PENALTIES FOR NONPARTICIPATION IN WORK REQUIREMENTS 62 (1)AND FAILURE TO COMPLY WITH ALTERNATIVE REQUIREMENT PLANS.-The 63 64 department shall establish procedures for administering 65 penalties for nonparticipation in work requirements and failure 66 to comply with the alternative requirement plan. If an individual in a family receiving temporary cash assistance fails 67 68 to engage in work activities required in accordance with s. 69 445.024, the following penalties shall apply. Before Prior to 70 the imposition of a sanction, the participant must shall be 71 notified orally or in writing that the participant is subject to 72 sanction and that action will be taken to impose the sanction 73 unless the participant complies with the work activity 74 requirements. The participant must shall be counseled as to the consequences of noncompliance and, if appropriate, shall be 75

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76 referred for services that could assist the participant to fully 77 comply with program requirements. If the participant has good 78 cause for noncompliance or demonstrates satisfactory compliance, 79 the sanction may shall not be imposed. If the requirements of s. 80 445.024(2)(a)1. are suspended pursuant to s. 445.024(2)(a)2., a participant in noncompliance because of such suspension is 81 82 considered to have good cause for noncompliance for up to 6 weeks after the change in the participant's work requirements. 83 84 If the participant has subsequently obtained employment, the participant must shall be counseled regarding the transitional 85 86 benefits that may be available and provided information about how to access such benefits. The department shall administer 87 sanctions related to food assistance consistent with federal 88 89 regulations.

90 (a)1. First noncompliance: temporary cash assistance <u>is</u> 91 shall be terminated for the family for a minimum of 10 days or 92 until the individual who failed to comply does so.

93 2. Second noncompliance: temporary cash assistance <u>is</u> 94 shall be terminated for the family for 1 month or until the 95 individual who failed to comply does so, whichever is later. 96 Upon meeting this requirement, temporary cash assistance <u>must</u> 97 shall be reinstated to the date of compliance or the first day 98 of the month following the penalty period, whichever is later.

3. Third noncompliance: temporary cash assistance is shall
 be terminated for the family for 3 months or until the

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101 individual who failed to comply does so, whichever is later. The 102 individual <u>must shall be required to</u> comply with the required 103 work activity upon completion of the 3-month penalty period, 104 before reinstatement of temporary cash assistance. Upon meeting 105 this requirement, temporary cash assistance <u>must shall</u> be 106 reinstated to the date of compliance or the first day of the 107 month following the penalty period, whichever is later.

(b) If a participant receiving temporary cash assistance who is otherwise exempted from noncompliance penalties fails to comply with the alternative requirement plan required in accordance with this section, the penalties provided in paragraph (a) shall apply.

If a participant fully complies with work activity requirements for at least 6 months, the participant <u>must shall</u> be reinstated as being in full compliance with program requirements for purpose of sanctions imposed under this section.

Section 2. Subsection (10) of section 414.105, Florida
Statutes, is amended to read:

120 414.105 Time limitations of temporary cash assistance.121 Except as otherwise provided in this section, an applicant or
122 current participant shall receive temporary cash assistance for
123 no more than a lifetime cumulative total of 48 months, unless
124 otherwise provided by law.

125

113

(10) A member of the staff of the local workforce

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| 126 | development board shall interview and assess the employment |
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| 127 | prospects and barriers of each participant who is within 6 |
| 128 | months of reaching the 48-month time limit. The staff member |
| 129 | shall do all of the following: |
| 130 | (a) Administer the exit survey required under s. 445.035. |
| 131 | (b) Use a tool to demonstrate future financial impacts of |
| 132 | the participant's change in income and benefits over time. |
| 133 | (c) Assist the participant in identifying actions |
| 134 | necessary to become employed before reaching the benefit time |
| 135 | limit for temporary cash assistance. |
| 136 | (d) and, If appropriate, shall refer the participant for |
| 137 | services that could facilitate employment, including, but not |
| 138 | limited to, transitional benefits and services. |
| 139 | Section 3. Section 414.455, Florida Statutes, is amended |
| 140 | to read: |
| 141 | 414.455 Supplemental Nutrition Assistance Program; |
| 142 | legislative authorization; mandatory participation in employment |
| 143 | and training programs |
| 144 | (1) Notwithstanding s. 414.45, and unless expressly |
| 145 | required by federal law, the department <u>must</u> shall obtain |
| 146 | specific authorization from the Legislature before seeking, |
| 147 | applying for, accepting, or renewing any waiver of work |
| 148 | requirements established by the Supplemental Nutrition |
| 149 | Assistance Program under 7 U.S.C. s. 2015(o). |
| 150 | (2) Unless prohibited by the Federal Government, the |
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151 department must require a person who is receiving food 152 assistance; who is 18 to 59 years of age, inclusive; who does 153 not have children under the age of 18 in his or her home; who 154 does not qualify for an exemption; and who is determined by the 155 department to be eligible, to participate in an employment and 156 training program. 157 Section 4. Paragraph (k) of subsection (1) of section 158 445.009, Florida Statutes, is redesignated as paragraph (1), and 159 a new paragraph (k) is added to that subsection, to read: 160 445.009 One-stop delivery system.-161 (1)The one-stop delivery system is the state's primary customer-service strategy for offering every Floridian access, 162 163 through service sites or telephone or computer networks, to the 164 following services: 165 (k) Benefit management and career planning using a tool to 166 demonstrate future financial impacts of the participant's change 167 in income and benefits over time. Section 5. Subsections (1) and (5) of section 445.011, 168 169 Florida Statutes, are amended to read: 170 445.011 Consumer-first workforce system.-171 (1)The department, in consultation with the state board, the Department of Education, and the Department of Children and 172 173 Families, shall implement, subject to legislative appropriation, 174 an automated consumer-first workforce system that improves coordination among required one-stop partners and is necessary 175 Page 7 of 18

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176 for the efficient and effective operation and management of the 177 workforce development system. This system <u>must</u> shall include, 178 but <u>is need</u> not be limited to, the following:

179 (a) An integrated management system for the one-stop service delivery system, which includes, at a minimum, common 180 registration and intake for required one-stop partners, 181 182 screening for needs and benefits, benefit management and career planning using a tool to demonstrate future financial impacts of 183 184 the participant's change in income and benefits over time, case 185 management, training benefits management, service and training 186 provider management, performance reporting, executive information and reporting, and customer-satisfaction tracking 187 188 and reporting.

The system should report current budgeting,
 expenditure, and performance information for assessing
 performance related to outcomes, service delivery, and financial
 administration for workforce programs pursuant to s. 445.004(5)
 and (9).

194 2. The system should include auditable systems and 195 controls to ensure financial integrity and valid and reliable 196 performance information.

197 3. The system should support service integration and case 198 management across programs and agencies by providing for case 199 tracking for participants in workforce programs, participants 200 who receive benefits pursuant to public assistance programs

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201 under chapter 414, and participants in welfare transition 202 programs under this chapter.

(b) An automated job-matching information system that is accessible to employers, job seekers, and other users via the Internet, and that includes, at a minimum, all of the following:

206 1. Skill match information, including skill gap analysis; 207 resume creation; job order creation; skill tests; job search by 208 area, employer type, and employer name; and training provider 209 linkage.;

210 2. Job market information based on surveys, including 211 local, state, regional, national, and international occupational 212 and job availability information.; and

3. Service provider information, including education and training providers, child care facilities and related information, health and social service agencies, and other providers of services that would be useful to job seekers.

(5) The department shall develop training for required one-stop partners on the use of the consumer-first workforce system, best practices for the use of a tool demonstrating future financial impacts of the participant's change in income and benefits over time, the different case management methods, the availability of welfare transition services, and how to prequalify individuals for workforce programs.

224 Section 6. Subsection (4) of section 445.017, Florida 225 Statutes, is amended to read:

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445.017 Diversion.-

(4) (a) The local workforce development board shall screen each family on a case-by-case basis for barriers to obtaining or retaining employment. The screening <u>must shall</u> identify barriers that, if corrected, may prevent the family from receiving temporary cash assistance on a regular basis. <u>At the time of screening, the local workforce development board shall</u> administer the intake survey required under s. 445.035(2).

234 (b) Assistance to overcome a barrier to employment is not 235 limited to cash, but may include vouchers or other in-kind 236 benefits.

237 Section 7. Subsection (2) of section 445.024, Florida238 Statutes, is amended to read:

239

445.024 Work requirements.-

240 WORK ACTIVITY REQUIREMENTS.-Each individual who is not (2)241 otherwise exempt from work activity requirements must 242 participate in a work activity for the maximum number of hours 243 allowable under federal law; however, a participant may not be 244 required to work more than 40 hours per week. The maximum number 245 of hours each month that a family may be required to participate 246 in community service or work experience programs is the number 247 of hours that would result from dividing the family's monthly 248 amount for temporary cash assistance and food assistance by the 249 applicable minimum wage. However, the maximum hours required per week for community service or work experience may not exceed 40 250

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| 251 | hours. |
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| 252 | (a)1. A participant who has not earned a high school |
| 252 | diploma or its equivalent may participate in adult general |
| 254 | education, as defined in s. 1004.02(3), or a high school |
| 255 | equivalency examination preparation, as defined in s. |
| 255 | 1004.02(16). A participant must participate in such program or |
| | |
| 257 | course for at least 20 hours per week in order to satisfy the |
| 258 | participant's work activity requirement. |
| 259 | 2. If the state's TANF work participation rate, as |
| 260 | provided by federal law, does not exceed the federal minimum |
| 261 | work participation rate by 10 percentage points in any month, |
| 262 | the requirements of this subsection may be suspended by the |
| 263 | department until the work participation rate exceeds the federal |
| 264 | minimum work participation rate by 10 percentage points for at |
| 265 | least 3 consecutive months. |
| 266 | 3. If the requirements of this subsection are suspended, |
| 267 | the department must issue notice to the affected participants of |
| 268 | the changed work requirements within 5 days after the change in |
| 269 | such work requirements. |
| 270 | <u>(b)</u> A participant in a work activity may also be |
| 271 | required to enroll in and attend a course of instruction |
| 272 | designed to increase literacy skills to a level necessary for |
| 273 | obtaining or retaining employment if the instruction plus the |
| 274 | work activity does not require more than 40 hours per week. |
| 275 | <u>(c)</u> Program funds may be used, as available, to support |
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276 the efforts of a participant who meets the work activity 277 requirements and who wishes to enroll in or continue enrollment 278 in an adult general education program or other training 279 programs.

280 Section 8. Subsections (1) and (2) of section 445.028,281 Florida Statutes, are amended to read:

445.028 Transitional benefits and services.—In cooperation with the department, the Department of Children and Families shall develop procedures to ensure that families leaving the temporary cash assistance program receive transitional benefits and services that will assist the family in moving toward selfsufficiency. At a minimum, such procedures must include, but are not limited to, the following:

289 Each recipient of cash assistance who is determined (1) 290 ineligible for cash assistance for a reason other than a work 291 activity sanction must shall be contacted by the workforce 292 system case manager and provided information about the 293 availability of transitional benefits and services. Such contact 294 must include the administration of the exit survey required 295 under s. 445.035(2) and shall be attempted before prior to 296 closure of the case management file.

(2) Each recipient of temporary cash assistance who is determined ineligible for cash assistance due to noncompliance with the work activity requirements <u>must</u> shall be contacted and provided information in accordance with s. 414.065(1). Such

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| 301 | contact must include the administration of the exit survey |
|-----|------------------------------------------------------------------|
| 302 | required under s. 445.035(2). |
| 303 | Section 9. Section 445.0281, Florida Statutes, is created |
| 304 | to read: |
| 305 | 445.0281 Transitional case managementEach recipient of |
| 306 | cash assistance who is determined ineligible for cash assistance |
| 307 | for a reason other than noncompliance with work activity |
| 308 | requirements is eligible for voluntary case management services |
| 309 | administered by the local workforce development board. Case |
| 310 | management services must be available to support families who |
| 311 | transition to economic self-sufficiency and to mitigate |
| 312 | dependency on cash assistance. Case management services must |
| 313 | include, but are not limited to, career planning, job search |
| 314 | assistance, resume building, basic financial planning, |
| 315 | connection to support services, and benefits management using a |
| 316 | tool to demonstrate future financial impacts of the |
| 317 | participant's change in income and benefits over time, as |
| 318 | applicable. Case managers must connect recipients to other |
| 319 | transitional benefits as needed. |
| 320 | Section 10. Section 445.035, Florida Statutes, is amended |
| 321 | to read: |
| 322 | 445.035 Data collection and reporting |
| 323 | (1) The Department of Children and Families and the state |
| 324 | board shall collect data necessary to administer this chapter |
| 325 | and make the reports required under federal law to the United |
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| 326 | States Department of Health and Human Services and the United |
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| 327 | States Department of Agriculture. |
| 328 | (2) CareerSource Florida, Inc., in collaboration with the |
| 329 | department, the Department of Children and Families, and the |
| 330 | local workforce development boards, shall develop standardized |
| 331 | intake and exit surveys for the purpose of collecting and |
| 332 | aggregating data to monitor program effectiveness, inform |
| 333 | program improvements, and allocate resources. |
| 334 | (a) The intake survey must be administered by the local |
| 335 | workforce development boards during the required diversion |
| 336 | screening process under s. 445.017. The intake survey must be |
| 337 | administered to each new recipient of temporary cash assistance |
| 338 | under chapter 414 who has not otherwise completed the survey. |
| 339 | (b) The intake survey must, at a minimum, collect |
| 340 | qualitative or quantitative data, as applicable, relating to all |
| 341 | of the following: |
| 342 | 1. The recipient's perceived individual barriers to |
| 343 | employment. |
| 344 | 2. The reasons cited by the recipient for his or her |
| 345 | separation from employment in the previous 12 months. |
| 346 | 3. The recipient's stated goals for employment or |
| 347 | professional development. |
| 348 | 4. The recipient's highest level of education or |
| 349 | credentials attained or training received at the time of |
| 350 | <u>enrollment.</u> |
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| 351 | 5. The recipient's awareness of welfare transition |
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| 352 | services. |
| 353 | (c) The exit survey must be administered by the local |
| 354 | workforce development boards to recipients of temporary cash |
| 355 | assistance under chapter 414 as recipients prepare to transition |
| 356 | off of temporary cash assistance. Based on a recipient's |
| 357 | circumstances, the exit survey must be administered to the |
| 358 | recipient at one of the following points of contact: |
| 359 | 1. The recipient is approaching the statutory time |
| 360 | limitation for temporary cash assistance and is interviewed |
| 361 | pursuant to s. 414.105(10); or |
| 362 | 2. At such time when the recipient becomes ineligible for |
| 363 | cash assistance and is contacted pursuant to s. 445.028. |
| 364 | (d) The exit survey must, at a minimum, collect data |
| 365 | relating to all of the following: |
| 366 | 1. The recipient's enrollment in other public benefits |
| 367 | programs at the time of exit. |
| 368 | 2. Whether the recipient has a long-term career plan. |
| 369 | 3. The recipient's credentials or education attained or |
| 370 | training received during enrollment. |
| 371 | 4. Barriers to the recipient's employment which were |
| 372 | addressed during enrollment. |
| 373 | 5. Any remaining barriers to the recipient's employment. |
| 374 | (e) The completed surveys must be submitted to |
| 375 | CareerSource Florida, Inc., and anonymized data must be |
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376 disseminated quarterly to the department and the Department of 377 Children and Families. 378 (f) The department, in consultation with CareerSource Florida, Inc., and the Department of Children and Families, 379 380 shall prepare and submit to the President of the Senate and the 381 Speaker of the House of Representatives a report by January 1 of 382 each year. The report must include, at a minimum, the results of 383 the intake and exit surveys, an analysis of the barriers to 384 employment experienced by the survey respondents, and any 385 recommendations for legislative and administrative changes to 386 mitigate such barriers and improve the effective use of 387 transitional benefits. 388 Section 11. Section 1002.935, Florida Statutes, is created 389 to read: 390 1002.935 School Readiness Plus Program.-The School 391 Readiness Plus Program is created within the Department of 392 Education to support the continued school readiness and child 393 care needs of working families with children. The program is 394 contingent upon a legislative appropriation and is provided on a 395 first-come, first-served basis. 396 (1) (a) A child who is determined to be ineligible for 397 school readiness program funds due to family income during the 398 annual eligibility redetermination process pursuant to s. 399 1002.87(6) is eligible for a subsidy under this section if the family income is between 85 percent and 100 percent, inclusive, 400

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| 401 | of the state median income. |
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| 402 | (b)1. The early learning coalitions established in s. |
| 403 | 1002.83 shall administer the School Readiness Plus Program and |
| 404 | provide participants with access to the benefit management and |
| 405 | career planning tool described in s. 445.009(1)(k). |
| 406 | 2. The early learning coalitions must spend the minimum |
| 407 | amount of funds necessary for the efficient and effective |
| 408 | administration of the School Readiness Plus Program. The early |
| 409 | learning coalitions may not use more than 5 percent of the funds |
| 410 | allowed for the program for administrative costs in a fiscal |
| 411 | year. |
| 412 | (2)(a) The amount of the subsidy is a percentage of the |
| 413 | early learning coalition's approved school readiness program |
| 414 | provider reimbursement rates as calculated pursuant to s. |
| 415 | 1002.84(17). An early learning coalition shall consider family |
| 416 | income and a required parent copayment that increases in |
| 417 | relation to the family income when establishing the percentage |
| 418 | for the amount of the subsidy for the program. |
| 419 | (b) The amount of the subsidy and parent copayment must be |
| 420 | sufficient to allow the family to access eligible school |
| 421 | readiness providers pursuant to s. 1002.88 and enable the parent |
| 422 | to achieve self-sufficiency. |
| 423 | (3) For a parent to receive a subsidy under the program, |
| 424 | he or she must: |
| 425 | (a) Provide any documentation necessary to verify the |
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| 426 | parent's eligibility to receive the subsidy. |
|-----|------------------------------------------------------------------|
| 427 | (b) Be responsible for the payment of all child care |
| 428 | expenses in excess of the amount of the subsidy. |
| 429 | Section 12. For the 2024-2025 fiscal year, the sum of |
| 430 | \$23,076,259 in nonrecurring funds is appropriated from the |
| 431 | General Revenue Fund to the Department of Education to implement |
| 432 | the School Readiness Plus Program established in s. 1002.935, |
| 433 | Florida Statutes, as created by this act. The funds shall be |
| 434 | placed in reserve. The Department of Education is authorized |
| 435 | pursuant to chapter 216, Florida Statutes, to submit budget |
| 436 | amendments requesting the release of the funds. The release of |
| 437 | funds is contingent upon the submission of an allocation plan |
| 438 | developed by the Department of Education in collaboration with |
| 439 | the early learning coalitions established under s. 1002.83, |
| 440 | Florida Statutes. |
| 441 | Section 13. This act shall take effect July 1, 2024. |
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