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A bill to be entitled An act relating to individuals with disabilities; amending s. 393.064, F.S.; requiring the Agency for Persons with Disabilities to offer voluntary participation care navigation services to certain persons under certain circumstances; providing goals and requirements for care navigation services; amending s. 393.065, F.S.; requiring the agency to develop and implement an electronic application process; requiring the agency to maintain a printable paper application on its website and, upon request, provide a printed paper application to an applicant; requiring the agency to provide applicants with specified information upon receipt of an application for services; defining the term "complete application"; revising timeframes within which the agency must make eligibility determinations for services; lowering the age that a caregiver must be for an individual to be placed in a certain preenrollment category; amending s. 393.0651, F.S.; requiring the agency to provide an individual support plan for each client served by the home and communitybased services Medicaid waiver program; providing appropriations; requiring the Agency for Persons with Disabilities, in consultation with Agency for Health

Page 1 of 13

Care Administration, to jointly develop a comprehensive plan for the administration, finance, and delivery of home and community-based services through a new home and community-based services Medicaid waiver program; providing requirements for the waiver program; requiring the Agency for Health Care Administration to submit a specified report to the Governor, the President of the Senate, and the Speaker of the House of Representatives by a specified date; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. Subsection (1) of section 393.064, Florida Statutes, is amended to read:

393.064 <u>Care navigation</u> <del>Prevention</del>.-

clients and their caregivers, care navigation services for voluntary participation at time of application and as part of any eligibility or renewal review. The goals of care navigation are to create a seamless network of community resources and supports for the client and the client's family as a whole to support a client in daily living, community integration, and achievement of individual goals. Care navigation services shall involve assessing client needs, developing care plans, and

Page 2 of 13

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implementing care plans, including, but not limited to, connecting a client to resources and supports. At a minimum, a care plan shall address immediate, intermediate, and long term needs and goals to promote and increase well-being and opportunities for education, employment, social engagement, community integration, and caregiver support. For a client who is a public school student entitled to a free appropriate public education under the Individuals with Disabilities Education Act, I.D.E.A., as amended, the care plan shall be integrated with the student's individual education plan (IEP). The care plan and IEP must be implemented to maximize the attainment of educational and habilitation goals shall give priority to the development, planning, and implementation of programs which have the potential to prevent, correct, cure, or reduce the severity of developmental disabilities. The agency shall direct an interagency and interprogram effort for the continued development of a prevention plan and program. The agency shall identify, through demonstration projects, through program evaluation, and through monitoring of programs and projects conducted outside of the agency, any medical, social, economic, or educational methods, techniques, or procedures that have the potential to effectively ameliorate, correct, or cure developmental disabilities. The agency shall determine the costs and benefits that would be associated with such prevention efforts and shall implement, or recommend the implementation of,

Page 3 of 13

those methods, techniques, or procedures which are found likely to be cost-beneficial.

Section 2. Subsection (1) and paragraph (d) of subsection (5) of section 393.065, Florida Statutes, are amended to read:

393.065 Application and eligibility determination.—

- (1) (a) The agency shall develop and implement an online application process that, at a minimum, supports paperless electronic application submissions with immediate e-mail confirmation to each applicant to acknowledge receipt of application upon submission.
- (b) The agency shall maintain access to a printable paper application on its website and, upon request, must provide an applicant with a printed paper application. Paper applications may Application for services shall be submitted made in writing to the agency, in the region in which the applicant resides, sent to a central or regional address via regular United States mail, or faxed to a central or regional confidential fax number. All applications, regardless of manner of submission, must be acknowledged as received, with an immediate receipt confirmation in the same manner as the application had been received unless the applicant has designated an alternative, preferred communication method on the submitted application.
- (c) The agency <u>must</u> shall review each <u>submitted</u> application <u>in accordance with federal time standards.</u> and <u>make</u> an eligibility determination within 60 days after receipt of the

Page 4 of 13

signed application. If, at the time of the application, an applicant is requesting enrollment in the home and community—based services Medicaid waiver program for individuals with developmental disabilities deemed to be in crisis, as described in paragraph (5)(a), the agency shall complete an eligibility determination within 45 days after receipt of the signed application.

- $\frac{1.(a)}{(a)}$  If the agency determines additional documentation is necessary to make an eligibility determination, the agency may request the additional documentation from the applicant.
- $\underline{2.(b)}$  When necessary to definitively identify individual conditions or needs, the agency or its designee must provide a comprehensive assessment.
- (c) If the agency requests additional documentation from the applicant or provides or arranges for a comprehensive assessment, the agency's eligibility determination must be completed within 90 days after receipt of the signed application.
- (d)1. For purposes of this paragraph, the term "complete application" means an application submitted to the agency which is signed and dated by the applicant or an individual with legal authority to apply for public benefits on behalf of the applicant, is responsive on all parts of the application, and contains documentation of a diagnosis.
  - 2. If the applicant requesting enrollment in the home and

Page 5 of 13

community-based services Medicaid waiver program for individuals with developmental disabilities is deemed to be in crisis as described in paragraph (5)(a), the agency must make an eligibility determination within 15 calendar days after receipt of a complete application.

- 3. If the applicant meets the criteria specified in paragraph (5)(b), the agency must review and make an eligibility determination as soon as practicable after receipt of a complete application.
- 4. If the application meets the criteria specified in paragraphs (5)(c)-(g), the agency shall make an eligibility determination within 60 days after receipt of a complete application. Any delays in the eligibility determination process or any tolling of the time standard until certain information or actions have been completed, must be conveyed to the client as soon as such delays are known with a verbal contact to the client or the client's designated caregiver and confirmed by a written notice of the delay, the anticipated length of delay, and a contact person for the client.
- (5) Except as provided in subsections (6) and (7), if a client seeking enrollment in the developmental disabilities home and community-based services Medicaid waiver program meets the level of care requirement for an intermediate care facility for individuals with intellectual disabilities pursuant to 42 C.F.R. ss. 435.217(b)(1) and 440.150, the agency must assign the client

to an appropriate preenrollment category pursuant to this subsection and must provide priority to clients waiting for waiver services in the following order:

(d) Category 4, which includes, but is not required to be limited to, clients whose caregivers are <u>60</u> <del>70</del> years of age or older and for whom a caregiver is required but no alternate caregiver is available.

Within preenrollment categories 3, 4, 5, 6, and 7, the agency shall prioritize clients in the order of the date that the client is determined eligible for waiver services.

Section 3. Section 393.0651, Florida Statutes, is amended to read:

393.0651 Family or individual support plan.—The agency shall provide directly or contract for the development of a family support plan for children ages 3 to 18 years of age and an individual support plan for each client served by the home and community-based services Medicaid waiver program under s.

393.0662. The client, if competent, the client's parent or guardian, or, when appropriate, the client advocate, shall be consulted in the development of the plan and shall receive a copy of the plan. Each plan must include the most appropriate, least restrictive, and most cost-beneficial environment for accomplishment of the objectives for client progress and a specification of all services authorized. The plan must include

Page 7 of 13

provisions for the most appropriate level of care for the client. Within the specification of needs and services for each client, when residential care is necessary, the agency shall move toward placement of clients in residential facilities based within the client's community. The ultimate goal of each plan, whenever possible, shall be to enable the client to live a dignified life in the least restrictive setting, be that in the home or in the community. The family or individual support plan must be developed within 60 calendar days after the agency determines the client eligible pursuant to s. 393.065(3). When developing or reviewing the support plan, the waiver support coordinator must inform the client, the client's parent or guardian, or, when appropriate, the client advocate about the consumer-directed care program under s. 409.221.

- (1) The agency shall develop and specify by rule the core components of support plans.
- (2) The family or individual support plan shall be integrated with the individual education plan (IEP) for all clients who are public school students entitled to a free appropriate public education under the Individuals with Disabilities Education Act, I.D.E.A., as amended. The family or individual support plan and IEP must be implemented to maximize the attainment of educational and habilitation goals.
- (a) If the IEP for a student enrolled in a public school program indicates placement in a public or private residential

Page 8 of 13

program is necessary to provide special education and related services to a client, the local education agency must provide for the costs of that service in accordance with the requirements of the Individuals with Disabilities Education Act, I.D.E.A., as amended. This does not preclude local education agencies and the agency from sharing the residential service costs of students who are clients and require residential placement.

- (b) For clients who are entering or exiting the school system, an interdepartmental staffing team composed of representatives of the agency and the local school system shall develop a written transitional living and training plan with the participation of the client or with the parent or guardian of the client, or the client advocate, as appropriate.
- (3) Each family or individual support plan shall be facilitated through case management designed solely to advance the individual needs of the client.
- (4) In the development of the family or individual support plan, a client advocate may be appointed by the support planning team for a client who is a minor or for a client who is not capable of express and informed consent when:
  - (a) The parent or quardian cannot be identified;
- (b) The whereabouts of the parent or guardian cannot be discovered; or
  - (c) The state is the only legal representative of the

Page 9 of 13

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Such appointment may not be construed to extend the powers of the client advocate to include any of those powers delegated by law to a legal guardian.

- appropriate and least restrictive, and cost-beneficial, residential facility according to his or her individual support plan. The client, if competent, the client's parent or guardian, or, when appropriate, the client advocate, and the administrator of the facility to which placement is proposed shall be consulted in determining the appropriate placement for the client. Considerations for placement shall be made in the following order:
- (a) Client's own home or the home of a family member or direct service provider.
  - (b) Foster care facility.
  - (c) Group home facility.
- (d) Intermediate care facility for the developmentally disabled.
- (e) Other facilities licensed by the agency which offer special programs for people with developmental disabilities.
  - (f) Developmental disabilities center.
- (6) In developing a client's annual family or individual support plan, the individual or family with the assistance of

Page 10 of 13

the support planning team shall identify measurable objectives for client progress and shall specify a time period expected for achievement of each objective.

- (7) The individual, family, and support coordinator shall review progress in achieving the objectives specified in each client's family or individual support plan, and shall revise the plan annually, following consultation with the client, if competent, or with the parent or guardian of the client, or, when appropriate, the client advocate. The agency or designated contractor shall annually report in writing to the client, if competent, or to the parent or guardian of the client, or to the client advocate, when appropriate, with respect to the client's habilitative and medical progress.
- (8) Any client, or any parent of a minor client, or guardian, authorized guardian advocate, or client advocate for a client, who is substantially affected by the client's initial family or individual support plan, or the annual review thereof, shall have the right to file a notice to challenge the decision pursuant to ss. 120.569 and 120.57. Notice of such right to appeal shall be included in all support plans provided by the agency.
- Section 4. For the 2024-2025 fiscal year, the sums of \$16,333,475 in recurring funds from the General Revenue Fund and \$22,518,748 in recurring funds from the Operations and Maintenance Trust Fund are appropriated in the Home and

Page 11 of 13

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Community Based Services Waiver category to the Agency for Persons with Disabilities to offer waiver services to the greatest number of individuals permissible under the appropriation from preenrollment categories 3, 4, and 5, including individuals whose caregiver is age 60 or older in category 4, established in s. 393.065, Florida Statutes, as amended by this act. For the 2024-2025 fiscal year, the sum of \$38,852,223 in recurring funds from the Medical Care Trust Fund is appropriated in the Home and Community Based Services Waiver category to the Agency for Health Care Administration to establish budget authority for Medicaid services. The Agency for Health Care Administration and Section 5. the Agency for Persons with Disabilities, in consultation with other stakeholders, shall jointly develop a comprehensive plan for the administration, finance, and delivery of home and community-based services through a new home and community-based services Medicaid waiver program. The waiver program shall be for clients transitioning into adulthood and shall be designed to prevent future crisis enrollment into the waiver authorized under s. 393.0662, Florida Statutes. The Agency for Health Care Administration is authorized to contract with necessary experts, in consultation with the Agency for Persons with Disabilities, to assist in developing the plan. The Agency for Persons with Disabilities, in consultation with the Agency for Health Care Administration, must submit a report to the Governor, the

Page 12 of 13

301	President of the Senate, and the Speaker of the House of
302	Representatives by December 1, 2024, addressing, at a minimum,
303	all of the following:
304	(1) The purpose, rationale, and expected benefits of the
305	new waiver program.
306	(2) The proposed eligibility criteria for clients and
307	service benefit package to be offered through the waiver
308	program.
309	(3) A proposed implementation plan and timeline, including
310	recommendations for number of clients served by the waiver
311	program at initial implementation, changes over time, and any
312	per-client benefit caps.
313	(4) Proposals for how clients will transition onto and off
314	of the waiver, including, but not limited to, transitions
315	between this waiver and the waiver established under s.
316	393.0662, Florida Statutes.
317	(5) The fiscal impact for the implementation year and
318	projections for the next 5 years, determined on an actuarially-
319	sound basis.
320	(6) An analysis of the availability of services that would
321	be offered under the waiver program and recommendations to
322	increase availability of such services, if necessary.
323	(7) A list of all stakeholders, public and private, who
324	were consulted or contacted as part of the waiver program.

Page 13 of 13

Section 6. This act shall take effect July 1, 2024.