Florida Senate - 2024 Bill No. CS for CS for HB 3



LEGISLATIVE ACTION

Senate		House
Floor: 1/AD/2R		Floor: C
03/04/2024 09:58 AM	•	03/06/2024 06:15 PM

	Senator Grall moved the following:
1	Senate Amendment (with title amendment)
2	
3	Delete everything after the enacting clause
4	and insert:
5	Section 1. Section 501.1736, Florida Statutes, is created
6	to read:
7	501.1736 Social media use for minors
8	(1) As used in this section, the term:
9	(a) "Account holder" means a resident who opens an account
10	or creates a profile or is identified by the social media
11	platform by a unique identifier while using or accessing a

Page 1 of 18

Florida Senate - 2024 Bill No. CS for CS for HB 3



12	social media platform when the social media platform knows or
13	has reason to believe the resident is located in this state.
14	(b) "Daily active users" means the number of unique users
15	in the United States who used the online forum, website, or
16	application at least 80 percent of the days during the previous
17	12 months, or, if the online forum, website, or application did
18	not exist during the previous 12 months, the number of unique
19	users in the United States who used the online forum, website,
20	or application at least 80 percent of the days during the
21	previous month.
22	(c) "Department" means the Department of Legal Affairs.
23	(d) "Resident" means a person who lives in this state for
24	more than 6 months of the year.
25	(e) "Social media platform" means an online forum, website,
26	or application that satisfies each of the following criteria:
27	1. Allows users to upload content or view the content or
28	activity of other users;
29	2. Ten percent or more of the daily active users who are
30	younger than 16 years of age spend on average 2 hours per day or
31	longer on the online forum, website, or application on the days
32	when using the online forum, website, or application during the
33	previous 12 months or, if the online forum, website, or
34	application did not exist during the previous 12 months, during
35	the previous month;
36	3. Employs algorithms that analyze user data or information
37	on users to select content for users; and
38	4. Has any of the following addictive features:
39	a. Infinite scrolling, which means either:
40	(I) Continuously loading content, or content that loads as

Page 2 of 18

Florida Senate - 2024 Bill No. CS for CS for HB 3

961382

41	the user scrolls down the page without the need to open a
42	separate page; or
43	(II) Seamless content, or the use of pages with no visible
44	or apparent end or page breaks.
45	b. Push notifications or alerts sent by the online forum,
46	website, or application to inform a user about specific
47	activities or events related to the user's account.
48	c. Displays personal interactive metrics that indicate the
49	number of times other users have clicked a button to indicate
50	their reaction to content or have shared or reposted the
51	content.
52	d. Auto-play video or video that begins to play without the
53	user first clicking on the video or on a play button for that
54	video.
55	e. Live-streaming or a function that allows a user or
56	advertiser to broadcast live video content in real-time.
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58	The term does not include an online service, website, or
59	application where the exclusive function is e-mail or direct
60	messaging consisting of text, photographs, pictures, images, or
61	videos shared only between the sender and the recipients,
62	without displaying or posting publicly or to other users not
63	specifically identified as the recipients by the sender.
64	(2)(a) A social media platform shall prohibit a minor who
65	is younger than 14 years of age from entering into a contract
66	with a social media platform to become an account holder.
67	(b) A social media platform shall:
68	1. Terminate any account held by an account holder younger
69	than 14 years of age, including accounts that the social media

Florida Senate - 2024 Bill No. CS for CS for HB 3

961382

70 platform treats or categorizes as belonging to an account holder 71 who is likely younger than 14 years of age for purposes of 72 targeting content or advertising, and provide 90 days for an 73 account holder to dispute such termination. Termination must be 74 effective upon the expiration of the 90 days if the account 75 holder fails to effectively dispute the termination. 76 2. Allow an account holder younger than 14 years of age to request to terminate the account. Termination must be effective 77 within 5 business days after such request. 78 79 3. Allow the confirmed parent or guardian of an account 80 holder younger than 14 years of age to request that the minor's 81 account be terminated. Termination must be effective within 10 82 business days after such request. 83 4. Permanently delete all personal information held by the 84 social media platform relating to the terminated account, unless 85 there are legal requirements to maintain such information. 86 (3) (a) A social media platform shall prohibit a minor who 87 is 14 or 15 years of age from entering into a contract with a 88 social media platform to become an account holder, unless the 89 minor's parent or guardian provides consent for the minor to 90 become an account holder. (b) A social media platform shall: 91 92 1. Terminate any account held by an account holder who is 93 14 or 15 years of age, including accounts that the social media 94 platform treats or categorizes as belonging to an account holder 95 who is likely 14 or 15 years of age for purposes of targeting 96 content or advertising, if the account holder's parent or 97 quardian has not provided consent for the minor to create or 98 maintain the account. The social media platform shall provide 90

Page 4 of 18

Florida Senate - 2024 Bill No. CS for CS for HB 3

961382

99	days for an account holder to dispute such termination.
100	Termination must be effective upon the expiration of the 90 days
101	if the account holder fails to effectively dispute the
102	termination.
103	2. Allow an account holder who is 14 or 15 years of age to
104	request to terminate the account. Termination must be effective
105	within 5 business days after such request.
106	3. Allow the confirmed parent or guardian of an account
107	holder who is 14 or 15 years of age to request that the minor's
108	account be terminated. Termination must be effective within 10
109	business days after such request.
110	4. Permanently delete all personal information held by the
111	social media platform relating to the terminated account, unless
112	there are legal requirements to maintain such information.
113	(4) If a court enjoins the enforcement of subsection (3) or
114	would otherwise enjoin enforcement of any other provision of
115	this section due to subsection (3), then subsection (3) shall be
116	severed, and the following shall come into effect:
117	(a) A social media platform shall prohibit a minor who is
118	14 or 15 years of age from entering into a contract with a
119	social media platform to become an account holder.
120	(b) A social media platform shall:
121	1. Terminate any account held by an account holder who is
122	14 or 15 years of age, including accounts that the social media
123	platform treats or categorizes as belonging to an account holder
124	who is likely 14 or 15 years of age for purposes of targeting
125	content or advertising, and provide 90 days for an account
126	holder to dispute such termination. Termination must be
127	effective upon the expiration of 90 days if the account holder

Page 5 of 18

Florida Senate - 2024 Bill No. CS for CS for HB 3



128 fails to effectively dispute the termination. 129 2. Allow an account holder who is 14 or 15 years of age to 130 request to terminate the account. Termination must be effective 131 within 5 business days after such request. 132 3. Allow the confirmed parent or guardian of an account 133 holder who is 14 or 15 years of age to request that the minor's 134 account be terminated. Termination must be effective within 10 135 business days after such request. 136 4. Permanently delete all personal information held by the 137 social media platform relating to the terminated account, unless 138 there are legal requirements to maintain such information. 139 (5) Any knowing or reckless violation of subsection (2), subsection (3), or, if in effect, subsection (4) is deemed an 140 141 unfair and deceptive trade practice actionable under part II of 142 this chapter solely by the department against a social media platform. If the department has reason to believe that a social 143 media platform is in violation of subsection (2), subsection 144 (3), or, if in effect, subsection (4), the department, as the 145 146 enforcing authority, may bring an action against such platform 147 for an unfair or deceptive act or practice. For the purpose of 148 bringing an action pursuant to this section, ss. 501.211 and 501.212 do not apply. In addition to other remedies under part 149 II of this chapter, the department may collect a civil penalty 150 151 of up to \$50,000 per violation and reasonable attorney fees and 152 court costs. When the social media platform's failure to comply 153 with subsection (2), subsection (3), or, if in effect, 154 subsection (4) is a consistent pattern of knowing or reckless 155 conduct, punitive damages may be assessed against the social 156 media platform.

Florida Senate - 2024 Bill No. CS for CS for HB 3

961382

157 (6) (a) A social media platform that knowingly or recklessly violates subsection (2), subsection (3), or, if in effect, 158 159 subsection (4) is liable to the minor account holder, including 160 court costs and reasonable attorney fees as ordered by the 161 court. Claimants may be awarded up to \$10,000 in damages. 162 (b) A civil action for a claim under this subsection must 163 be brought within 1 year from the date the complainant knew, or 164 reasonably should have known, of the alleged violation. (c) Any action brought under this subsection may only be 165 166 brought on behalf of a minor account holder. 167 (7) For purposes of bringing an action under this section, 168 a social media platform that allows a minor account holder 169 younger than 14 years of age or a minor account holder who is 14 170 or 15 years of age to create an account on such platform is 171 considered to be both engaged in substantial and not isolated 172 activities within this state and operating, conducting, engaging 173 in, or carrying on a business and doing business in this state, 174 and is therefore subject to the jurisdiction of the courts of 175 this state. (8) If a social media platform allows an account holder to 176 177 use the social media platform, the parties have entered into a 178 contract. 179 (9) This section does not preclude any other available

remedy at law or equity.

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(10) (a) If, by its own inquiry or as a result of complaints, the department has reason to believe that an entity or person has engaged in, or is engaging in, an act or practice that violates this section, the department may administer oaths and affirmations, subpoena witnesses or matter, and collect

Page 7 of 18

Florida Senate - 2024 Bill No. CS for CS for HB 3

961382

186 evidence. Within 5 days, excluding weekends and legal holidays, 187 after the service of a subpoena or at any time before the return 188 date specified therein, whichever is longer, the party served 189 may file in the circuit court in the county in which it resides 190 or in which it transacts business and serve upon the enforcing 191 authority a petition for an order modifying or setting aside the 192 subpoena. The petitioner may raise any objection or privilege 193 which would be available upon service of such subpoena in a civil action. The subpoena shall inform the party served of its 194 195 rights under this subsection.

(b) If the matter that the department seeks to obtain by subpoena is located outside the state, the entity or person subpoenaed may make it available to the department or its representative to examine the matter at the place where it is located. The department may designate representatives, including officials of the state in which the matter is located, to inspect the matter on its behalf, and may respond to similar requests from officials of other states.

(c) Upon failure of an entity or person without lawful excuse to obey a subpoena and upon reasonable notice to all persons affected, the department may apply to the circuit court for an order compelling compliance.

(d) The department may request that an entity or person that refuses to comply with a subpoend on the ground that testimony or matter may incriminate the entity or person be ordered by the court to provide the testimony or matter. Except in a prosecution for perjury, an entity or individual that complies with a court order to provide testimony or matter after asserting a valid privilege against self-incrimination shall not

Page 8 of 18

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Florida Senate - 2024 Bill No. CS for CS for HB 3

961382

215	have the testimony or matter so provided, or evidence derived
216	therefrom, received against the entity or person in any criminal
217	investigation or proceeding.
218	(e) Any entity or person upon whom a subpoena is served
219	pursuant to this section shall comply with the terms thereof
220	unless otherwise provided by order of the court. Any entity or
221	person that fails to appear with the intent to avoid, evade, or
222	prevent compliance in whole or in part with any investigation
223	under this part or who removes from any place, conceals,
224	withholds, mutilates, alters, or destroys, or by any other means
225	falsifies any documentary material in the possession, custody,
226	or control of any entity or person subject to any such subpoena,
227	or knowingly conceals any relevant information with the intent
228	to avoid, evade, or prevent compliance shall be liable for a
229	civil penalty of not more than \$5,000 per week in violation,
230	reasonable attorney's fees, and costs.
231	(11) The department may adopt rules to implement this
232	section.
233	Section 2. Section 501.1737, Florida Statutes, is created
234	to read:
235	501.1737 Age verification for online access to materials
236	harmful to minors
237	(1) As used in this section, the term:
238	(a) "Anonymous age verification" has the same meaning as in
239	<u>s. 501.1738.</u>
240	(b) "Commercial entity" includes a corporation, a limited
241	liability company, a partnership, a limited partnership, a sole
242	proprietorship, and any other legally recognized entity.
243	(c) "Department" means the Department of Legal Affairs.

Page 9 of 18

Florida Senate - 2024 Bill No. CS for CS for HB 3

961382

244	(d) "Distribute" means to issue, sell, give, provide,
245	deliver, transfer, transmit, circulate, or disseminate by any
246	means.
247	(e) "Material harmful to minors" means any material that:
248	1. The average person applying contemporary community
249	standards would find, taken as a whole, appeals to the prurient
250	interest;
251	2. Depicts or describes, in a patently offensive way,
252	sexual conduct as specifically defined in s. 847.001(19); and
253	3. When taken as a whole, lacks serious literary, artistic,
254	political, or scientific value for minors.
255	(f) "News-gathering organization" means any of the
256	following:
257	1. A newspaper, news publication, or news source, printed
258	or published online or on a mobile platform, engaged in
259	reporting current news and matters of public interest, and an
260	employee thereof who can provide documentation of such
261	employment.
262	2. A radio broadcast station, television broadcast station,
263	cable television operator, or wire service, and an employee
264	thereof who can provide documentation of such employment.
265	(g) "Publish" means to communicate or make information
266	available to another person or entity on a publicly available
267	website or application.
268	(h) "Resident" means a person who lives in this state for
269	more than 6 months of the year.
270	(i) "Standard age verification" means any commercially
271	reasonable method of age verification approved by the commercial
272	entity.

Page 10 of 18

Florida Senate - 2024 Bill No. CS for CS for HB 3

961382

273 (j) "Substantial portion" means more than 33.3 percent of 274 total material on a website or application. 275 (2) A commercial entity that knowingly and intentionally 276 publishes or distributes material harmful to minors on a website 277 or application, if the website or application contains a 278 substantial portion of material harmful to minors, must use 279 either anonymous age verification or standard age verification 280 to verify that the age of a person attempting to access the 281 material is 18 years of age or older and prevent access to the 282 material by a person younger than 18 years of age. The 283 commercial entity must offer anonymous age verification and 284 standard age verification, and a person attempting to access the 285 material may select which method will be used to verify his or 286 her age. 287 (3) A commercial entity must ensure that the requirements 288 of s. 501.1738 are met. 289 (4) (a) This section does not apply to any bona fide news or 290 public interest broadcast, website video, report, or event and 291 does not affect the rights of a news-gathering organization. 292 (b) An Internet service provider or its affiliates or 293 subsidiaries, a search engine, or a cloud service provider does 294 not violate this section solely for providing access or 295 connection to or from a website or other information or content 296 on the Internet or a facility, system, or network not under the 297 provider's control, including transmission, downloading, 298 intermediate storage, or access software, to the extent the 299 provider is not responsible for the creation of the content of 300 the communication which constitutes material harmful to minors. 301 (5) (a) Any violation of subsection (2) or subsection (3) is

Page 11 of 18

Florida Senate - 2024 Bill No. CS for CS for HB 3

961382

302 deemed an unfair and deceptive trade practice actionable under 303 part II of this chapter solely by the department on behalf of a 304 resident minor against a commercial entity. If the department 305 has reason to believe that a commercial entity is in violation 306 of subsection (2) or subsection (3), the department, as the 307 enforcing authority, may bring an action against the commercial 308 entity for an unfair or deceptive act or practice. For the 309 purpose of bringing an action pursuant to this section, ss. 310 501.211 and 501.212 do not apply. In addition to any other 311 remedy under part II of this chapter, the department may collect 312 a civil penalty of up to \$50,000 per violation and reasonable 313 attorney fees and court costs. When the commercial entity's 314 failure to comply with subsection (2) or subsection (3) is a 315 consistent pattern of conduct of the commercial entity, punitive 316 damages may be assessed against the commercial entity. 317 (b) A third party that performs age verification for a commercial entity in violation of s. 501.1738 is deemed to have 318 319 committed an unfair and deceptive trade practice actionable 320 under part II of this chapter solely by the department against 321 such third party. If the department has reason to believe that 322 the third party is in violation of s. 501.1738, the department, 323 as the enforcing authority, may bring an action against such 324 third party for an unfair or deceptive act or practice. For the 325 purpose of bringing an action pursuant to this section, ss. 326 501.211 and 501.212 do not apply. In addition to other remedies 327 under part II of this chapter, the department may collect a 328 civil penalty of up to \$50,000 per violation and reasonable 329 attorney fees and court costs. 330 (c) A commercial entity that violates subsection (2) for

Page 12 of 18

Florida Senate - 2024 Bill No. CS for CS for HB 3



331 failing to prohibit access or prohibit a minor from future 332 access to material harmful to minors after a report of 333 unauthorized or unlawful access is liable to the minor for such 334 access, including court costs and reasonable attorney fees as 335 ordered by the court. Claimants may be awarded up to \$10,000 in 336 damages. A civil action for a claim under this paragraph must be 337 brought within 1 year from the date the complainant knew, or 338 reasonably should have known, of the alleged violation. 339 (d) Any action under this subsection may only be brought on 340 behalf of or by a resident minor. 341 (6) For purposes of bringing an action under subsection 342 (5), a commercial entity that publishes or distributes material 343 harmful to minors on a website or application, if the website or 344 application contains a substantial portion of material harmful 345 to minors and such website or application is available to be 346 accessed in this state, is considered to be both engaged in 347 substantial and not isolated activities within this state and operating, conducting, engaging in, or carrying on a business 348 349 and doing business in this state, and is therefore subject to 350 the jurisdiction of the courts of this state. 351 (7) This section does not preclude any other available 352 remedy at law or equity. 353 (8) (a) If, by its own inquiry or as a result of complaints, 354 the department has reason to believe that an entity or person 355 has engaged in, or is engaging in, an act or practice that 356 violates this section, the department may administer oaths and 357 affirmations, subpoena witnesses or matter, and collect 358 evidence. Within 5 days, excluding weekends and legal holidays, 359 after the service of a subpoena or at any time before the return

Page 13 of 18

Florida Senate - 2024 Bill No. CS for CS for HB 3

961382

360 date specified therein, whichever is longer, the party served 361 may file in the circuit court in the county in which it resides 362 or in which it transacts business and serve upon the enforcing 363 authority a petition for an order modifying or setting aside the 364 subpoena. The petitioner may raise any objection or privilege 365 which would be available upon service of such subpoena in a 366 civil action. The subpoena shall inform the party served of its 367 rights under this subsection.

(b) If the matter that the department seeks to obtain by subpoena is located outside the state, the entity or person subpoenaed may make it available to the department or its representative to examine the matter at the place where it is located. The department may designate representatives, including officials of the state in which the matter is located, to inspect the matter on its behalf, and may respond to similar requests from officials of other states.

(c) Upon failure of an entity or person without lawful excuse to obey a subpoena and upon reasonable notice to all persons affected, the department may apply to the circuit court for an order compelling compliance.

380 (d) The department may request that an entity or person that refuses to comply with a subpoena on the ground that 381 382 testimony or matter may incriminate the entity or person be 383 ordered by the court to provide the testimony or matter. Except 384 in a prosecution for perjury, an entity or individual that 385 complies with a court order to provide testimony or matter after 386 asserting a valid privilege against self-incrimination shall not 387 have the testimony or matter so provided, or evidence derived 388 therefrom, received against the entity or person in any criminal

Page 14 of 18

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Florida Senate - 2024 Bill No. CS for CS for HB 3



389	investigation or proceeding.
390	(e) Any entity or person upon whom a subpoena is served
391	pursuant to this section shall comply with the terms thereof
392	unless otherwise provided by order of the court. Any entity or
393	person that fails to appear with the intent to avoid, evade, or
394	prevent compliance in whole or in part with any investigation
395	under this part or that removes from any place, conceals,
396	withholds, mutilates, alters, or destroys, or by any other means
397	falsifies any documentary material in the possession, custody,
398	or control of any entity or person subject to any such subpoena,
399	or knowingly conceals any relevant information with the intent
400	to avoid, evade, or prevent compliance, shall be liable for a
401	civil penalty of not more than \$5,000 per week in violation,
402	reasonable attorney's fees, and costs.
403	(9) The department may adopt rules to implement this
404	section.
405	Section 3. Section 501.1738, Florida Statutes, is created
406	to read:
407	501.1738 Anonymous age verification
408	(1) As used in this section, the term "anonymous age
409	verification" means a commercially reasonable method used by a
410	government agency or a business for the purpose of age
411	verification which is conducted by a nongovernmental,
412	independent third party organized under the laws of a state of
413	the United States which:
414	(a) Has its principal place of business in a state of the
415	United States; and
416	(b) Is not owned or controlled by a company formed in a
417	foreign country, a government of a foreign country, or any other

Florida Senate - 2024 Bill No. CS for CS for HB 3

961382

418	entity formed in a foreign country.
419	(2) A third party conducting anonymous age verification
420	pursuant to this section:
421	(a) May not retain personal identifying information used to
422	verify age once the age of an account holder or a person seeking
423	an account has been verified.
424	(b) May not use personal identifying information used to
425	verify age for any other purpose.
426	(c) Must keep anonymous any personal identifying
427	information used to verify age. Such information may not be
428	shared or otherwise communicated to any person.
429	(d) Must protect personal identifying information used to
430	verify age from unauthorized or illegal access, destruction,
431	use, modification, or disclosure through reasonable security
432	procedures and practices appropriate to the nature of the
433	personal information.
434	Section 4. If any provision of this act or its application
435	to any person or circumstances is held invalid, the invalidity
436	does not affect other provisions or applications of this act
437	which can be given effect without the invalid provision or
438	application, and to this end the provisions of this act are
439	severable.
440	Section 5. This act shall take effect January 1, 2025.
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442	========= T I T L E A M E N D M E N T ============
443	And the title is amended as follows:
444	Delete everything before the enacting clause
445	and insert:
446	A bill to be entitled

Page 16 of 18

Florida Senate - 2024 Bill No. CS for CS for HB 3



447 An act relating to online protections for minors; creating s. 501.1736, F.S.; defining terms; requiring 448 social media platforms to prohibit certain minors from 449 450 creating new accounts; requiring social media 451 platforms to terminate certain accounts and provide 452 additional options for termination of such accounts; 453 providing conditions under which social media 454 platforms are required to prohibit certain minors from 455 entering into contracts to become account holders; 456 authorizing the Department of Legal Affairs to bring 457 actions under the Florida Deceptive and Unfair Trade 458 Practices Act for knowing or reckless violations; 459 authorizing the department to issue and enforce civil 460 investigative demands under certain circumstances; 461 providing civil penalties; authorizing punitive 462 damages under certain circumstances; providing for 463 private causes of action; requiring that such actions 464 be brought within a specified timeframe; providing 465 that certain social media platforms are subject to the 466 jurisdiction of state courts; providing that if a 467 social media platform allows an account holder to use such platform, the parties have entered into a 468 469 contract; providing construction; authorizing the 470 department to take certain investigative and 471 compliance actions; authorizing the department to 472 adopt rules; creating s. 501.1737, F.S.; defining 473 terms; requiring a commercial entity that knowingly 474 and intentionally publishes or distributes material 475 harmful to minors on a website or application that

Page 17 of 18

Florida Senate - 2024 Bill No. CS for CS for HB 3



476 contains a substantial portion of such material to use certain verification methods and prevent access to 477 478 such material by minors; providing applicability and 479 construction; authorizing the department to bring 480 actions under the Florida Deceptive and Unfair Trade 481 Practices Act for violations; providing civil 482 penalties; authorizing punitive damages under certain 483 circumstances; providing for private causes of action; 484 requiring that such actions be brought within a 485 specified timeframe; providing that certain commercial 486 entities are subject to the jurisdiction of state 487 courts; providing construction; authorizing the 488 department to take certain investigative and 489 compliance actions; authorizing the department to 490 adopt rules; creating s. 501.1738, F.S.; defining the 491 term "anonymous age verification"; providing 492 requirements for a third party conducting age verification pursuant to certain provisions; providing 493 494 for severability; providing an effective date.